

Pennsylvania State Police



Firearms Annual Report 2024

I am pleased to present the 2024 Pennsylvania State Police (PSP) Firearms Annual Report. The PSP Firearms Division continues to work through a steadily high volume of Pennsylvania Instant Check System (PICS) background check requests and related processes. The PICS processed 1,068,645 background check requests, making it the fifth highest volume year since its inception in 1998. This number represents a seven percent decrease from 2023.

Additionally, PSP continues its efforts to increase usage of electronic offerings for both background checks and Record of Sale (ROS) Forms, partnering with other agencies when possible. The use of these services allows for more immediate access to records used during law enforcement investigations. In 2024, 91.85 percent of all background checks were initiated using the website, compared to 91.22 percent in 2023.

As the following report illustrates, the PSP Firearms Division continues to make strides in administering an effective and efficient instantaneous background check system to provide for the public safety. I thank you for taking the time to read the 2024 PSP Firearms Annual Report.

Sincerely,

A handwritten signature in dark ink, reading "Col. Christopher L. Paris". The signature is written in a cursive, flowing style.

Colonel Christopher L. Paris
Commissioner

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EXECUTIVE SUMMARY

This report provides statistics and information on the activities of the Pennsylvania State Police (PSP) Firearms Division for calendar year 2024, in compliance with 18 Pa. C.S. § 6111.1(i) of the Pennsylvania Uniform Firearms Act (UFA).

The PSP conducts the instantaneous records check, known as the Pennsylvania Instant Check System (PICS), as authorized by the UFA. The PICS utilizes an Interactive Voice Response (IVR) component and a web-based application that allows users to initiate background check requests for firearms and license to carry requests, and issues approvals automatically when applicable.

Since July 1, 1998, Pennsylvania has served as a Point-of-Contact State for the National Instant Criminal Background Check System (NICS) operated by the Federal Bureau of Investigation (FBI). The PSP is required to comply with both state and federal laws in determining an individual's eligibility to acquire, transfer, and/or carry firearms.

In 2024, the PICS handled 1,068,645 IVR and web-based background checks for licensed firearm dealers, sheriffs, and law enforcement throughout the Commonwealth. Of these requests, 62.73 percent were approved within minutes by the system, while an additional 37.25 percent were approved with operator assistance during the initial check. Background checks requiring operator assistance generally involve out-of-state residents, database hits or time outs, alien requests, and calls made from a rotary phone. In addition, 15,991 files that were placed in a research status were subsequently approved. Therefore, the overall approval rate for background checks initiated in 2024 was 97.59 percent.

There were 19,254 background checks initially denied through prohibitions indicated on the individual's record. The PSP received 5,488 challenges to these denials. After further review of information provided by the individual or through official court documentation, 2,146, or 39.10 percent of the challenges were reversed.

Last year, the instantaneous background check process identified active warrant information that led to the arrest of 109 individuals attempting to purchase a firearm. Since the PICS was established in July 1998, the coordinated efforts of the PICS staff and law enforcement agencies who respond to these notifications have resulted in the arrest of 3,313 fugitives.

The PSP continues its efforts to investigate and prosecute individuals who attempt to illegally obtain a firearm. In 2024, 7,844 files were referred to PSP Troops, municipal police departments, and the Bureau of Alcohol, Tobacco, Firearms, and Explosives (ATF) for investigation, a 14.3 percent decrease from 2023. Investigation referrals resulted in 3,246 arrests, 2,017 reported convictions, and 1,956 cases in which prosecution was declined. The PSP coordinates with local law enforcement agencies and the ATF in these investigative efforts.

The PICS Operations Section continues to receive requests from law enforcement agencies for the return of confiscated and stolen firearms and Protection from Abuse-related third-party safekeeping checks. In 2024, there were 10,433 background checks conducted for these transactions, a 0.47 percent increase from 2023.

In 2024, 801,066 firearms were reported purchased or privately transferred in Pennsylvania. This is a 5.3 percent decrease from 2023. Licensed firearm dealers reported 430,643 handgun transactions; 344,036 long gun transactions; and 26,387 frame/receiver transactions for the year.

The Pennsylvania Uniform Crime Report for 2024 reported 8,329 violent crimes committed involving the use of a firearm.

BACKGROUND

On June 13, 1995, Act 17 was signed into law, which amended the UFA. The law included provisions for the PSP to conduct background checks for firearms, to collect a \$2 fee from firearm dealers for each background check processed, and to collect a \$3 fee for the sale or transfer of each taxable firearm. These fees augment the general State Police budget, covering approximately 29 percent of the actual cost to operate and maintain the PICS.

The UFA enables the PSP to take an aggressive and technologically advanced approach to Pennsylvania's firearm background check process. Since its establishment in 1998, the PICS has provided instantaneous records access through a toll-free telephone number and an IVR System. In 2014, a secure website was established that offers an additional way for authorized users to initiate a PICS background check.

The system is designed for use by licensed firearms dealers, county sheriffs, and chiefs of police of cities of the first class to ascertain an individual's eligibility to obtain a license to carry firearms or purchase or transfer a firearm, in accordance with their statutory responsibilities. Additionally, local law enforcement agencies may utilize the secure website to request background checks before returning confiscated firearms to their lawful owners or relinquished weapons when a Protection from Abuse Order is vacated or expired.

The development of the PICS required coordination with the FBI through its NICS. Pennsylvania was established as a Point-of-Contact State, giving the PSP the responsibility of conducting background checks for all federal firearm licensees within the Commonwealth.

In addition to checks for firearms, the UFA mandates that sheriffs or chiefs of police of cities of the first class conduct a PICS check before issuing a license to carry a firearm. A license to carry is for the purpose of carrying a firearm concealed on or about one's person or in a vehicle throughout the Commonwealth.

The PICS is a database and communications network-dependent system, which was designed to handle over one million requests per year. It relies on access to numerous databases at both the state and federal levels to complete background checks. Problems completing the background check may be encountered when databases fail to communicate, or outages occur. Federal level database issues or problems are outside the control of the PSP.

BACKGROUND CHECK DATABASES

The PICS background check process involves accessing both state and federal databases to determine an individual's eligibility to acquire a firearm or license to carry a firearm.

State databases searched:

- Pennsylvania Criminal History Records

- Juvenile Records contained within the Criminal History Record File
- Mental Health File (containing involuntary commitment information and adjudications of incompetence)
- Pennsylvania Protection from Abuse File
- Pennsylvania Wanted/Missing Persons File

As an agency organizational segment within a Point-of-Contact state, the PICS conducts a check of the federal databases through the NICS.

Federal databases searched:

- Interstate Identification Index (III), which contains criminal history records submitted by states throughout the country, federal, and military records.
- National Crime Information Center (NCIC), which includes information on persons subject to civil protection orders, arrest warrants, and immigration violations.
- NICS Indices, which include the following:
 - Illegal/Unlawful Alien Records
 - Renounced Citizenship
 - Mental Defectives/Involuntary Commitments
 - Dishonorable Discharges from the U.S. Armed Services
 - Unlawful Users of Controlled Substances
 - State Prohibition Index
 - Federally disqualifying information that is not otherwise in III or NCIC

COMPREHENSIVE STATISTICS

Each PICS background check involves a comprehensive search of various databases, including the following: 3,215,437 Pennsylvania criminal history and juvenile records; 1,087,834 mental health records; 123,620 wanted persons; and federal files containing 107,736,633 criminal history records and 51,302,942 records on other prohibited persons. The majority of individuals instantly clear the initial database search and receive approval within minutes. In 2024, on average, background checks that were put into research and subsequently approved took approximately 3.28 days to complete. Researched denials took an average of 10.57 days to complete.

PICS STATISTICS

There were 1,068,645 PICS transactions initiated in 2024.

- 670,441 checks were automatically approved through the IVR or website.
- 398,204 checks were forwarded to a PICS operator for assistance.
- Of the checks forwarded to PICS operators, 356,500 were subsequently approved during the initial review.
- A total of 1,026,941 incoming checks were approved on the initial review by PICS. The remaining checks were denied or placed into research, and determinations were subsequently made by staff. Refer to Appendix A for additional information.
- A total of 13,539 enhanced reviews were conducted on firearms purchase/transfer background checks for individuals aged 18-20, pursuant to the Bipartisan Safer Communities Act.

AVERAGE PICS BACKGROUND CHECK TIME

The PICS Flexcheck System statistical reporting was used to determine the average length of time taken to complete a background check in 2024.

- Calls approved by the automated IVR phone system averaged 0.17 minutes.
- Operator assisted IVR approvals averaged 14.00 minutes.
- Automated approvals issued by the website averaged 0.18 minutes.
- Operator assisted website approvals averaged 46.02 minutes.

On average, background checks that were put into research and subsequently approved took approximately 3.28 days to complete. Researched denials took an average of 10.57 days to complete.

CHALLENGES TO DENIALS

Upon receipt of a challenge to a denial, the transaction file is reviewed by the PICS Challenge Section. The initial response to a challenge is mailed within five business days to the individual and includes the name and phone number of the legal assistant assigned to the case. The assigned legal assistant works to obtain information that may lead to a final decision to reverse the denial or provide the challenger with specific information explaining the reason for their denial.

- 19,254 denials were issued by PICS operators in 2024.

- 5,488 challenges to these denials were received.
- 2,836 final denials were issued.
- 2,146 denials were reversed.

The remaining 506 challenges primarily include those returned to the challenger unprocessed for a variety of reasons, such as untimely filing, incompleteness, or because the file being appealed was not related to a PICS denial.

FIREARM SALES AND TRANSFERS

There were 2,866 active Pennsylvania licensed firearm dealers in 2024. Refer to Appendix B for a breakdown by county. Pursuant to the UFA, licensed firearm dealers must conduct a PICS background check on individuals attempting to acquire a handgun, long gun, or frame/receiver.

For sales and transfers of handguns, dealers are also required to complete and submit the Application/Record of Sale Form promulgated by the PSP. While this form is not required for the sale of long guns, a background check is still necessary, unless the long gun transfer is a private transaction between two Pennsylvania residents. The Application/Record of Sale Forms are submitted to the PSP by dealers, along with the Surcharge Remittance Form, within 14 days of the transaction, as mandated by the UFA.

A total of 801,066 firearms were reported purchased/transferred in Pennsylvania in 2024.

- 430,643 handguns were reported purchased/transferred.
- 344,036 long guns were reported purchased/transferred.
- 26,387 frames/receivers were reported purchased/transferred.

Please refer to Appendix C for more information on reported sales by county.

CRIMES COMMITTED WITH FIREARMS

Each year, the PSP prepares a report of statistics from the Pennsylvania Uniform Crime Reporting System (PAUCRS). Excerpts of current National Incident Base Reporting System (NIBRS) data from the 2024 report, regarding crimes involving firearms, are provided in the table below.

(Reported as of 3/24/2025)

TYPE OF CRIME	TOTAL	FIREARMS	PERCENT
Homicide	653*	634	97.09%
Robbery	6,755	2,458	36.38%
Aggravated Assault	21,138	5,237	24.77%

*Note: PAUCRS reports 634 actual homicides and 653 using supplemental homicide data

LICENSE TO CARRY FIREARMS/SPORTSMAN'S FIREARM PERMITS

Pennsylvania's sheriffs and the City of Philadelphia report that in 2024, they issued 297,067 licenses to carry firearms pursuant to 18 Pa. C.S. § 6109. This is an 11.58 percent decrease from the number of permits issued in 2023. While those offices are responsible for ultimately determining whether or not to issue a license, an applicant must pass a PICS Background check before he or she is approved for a license to carry a firearm.

License to carry checks initiated through the web-based system accounted for 99.64 percent of total license to carry check requests for the year.

Section 6109(k) of the UFA gives the Attorney General the authority to enter into reciprocity agreements with other states. These agreements provide for mutual recognition of a license or permit to carry a firearm issued by each state.

This information may change because of new legislation that is passed in other states or updates that are made to the original agreements. A current list of states' firearm reciprocity standings can be found on the Pennsylvania Office of Attorney General's website at www.attorneygeneral.gov under Resources> Concealed Carry Agreements.

Sportsman's Firearm Permits are issued by the County Treasurer's Office and do not require a background check. In 2024, 803 permits were issued.

Refer to Appendix D for individual county totals regarding license to carry firearms and Sportsman's Firearm Permits.

PENNSYLVANIA UNIFORM FIREARMS ACT - ENFORCEMENT

As provided in 18 Pa. C.S. § 6111(g)(4), "Any person, purchaser or transferee commits a felony of the third degree if, in connection with the purchase, delivery or transfer of a firearm under this chapter, he knowingly and intentionally: (i) makes any materially false oral statement; (ii) makes any materially false written statement, including a statement on any form promulgated by Federal or State agencies; or (iii) willfully furnishes or exhibits any false identification intended or likely to deceive the seller, licensed dealer or licensed manufacturer."

Before initiating investigations under this section, the following information is considered:

- Initial PICS denial determinations are not always final, and the denial alone is not sufficient to establish criminal intent.
- Initial denials may result from individuals and records with similar names or numeric identifiers.
- Individuals denied through the PICS may challenge a denial response if they believe they have been denied in error.

In 2024, the following investigations were initiated by the PSP Firearms Division and referred to PSP Troops, municipal police departments, and the ATF.

TOTAL INVESTIGATIONS INITIATED FOR 2024	7,844
Total Referred to PSP Troops	3,135
Total Referred to Municipal PDs	4,314
Total Referred to ATF	395

Listed below are the investigation results reported in 2024. They include referrals that were initiated in previous years.

TOTAL INVESTIGATION OUTCOMES FOR 2024*	
Arrests Reported	3,246
Convictions Reported	2,017
Prosecutions Declined	1,956

** Note: While the clearance of the investigation data is reported in 2024, some of the clearances may pertain to investigations initiated or completed in prior years. This timing discrepancy should be considered when analyzing year-over-year trends or drawing conclusions based on clearance dates alone.*

The table below lists the cumulative totals for investigation referrals and the various outcomes. Miscellaneous disposed cases mainly include investigations that were closed without an arrest.

INVESTIGATION GRAND TOTALS (1999-2024)	
Total Referred	70,713
Arrests Reported	14,561
Convictions Reported	7,777
Prosecutions Declined	16,034
Pending Investigations	28,453
Miscellaneous Disposed Cases	11,665

WANTED PERSONS ARRESTS

In 2024, a total of 109 individuals with active warrants were identified by the PICS and apprehended while attempting to acquire a firearm. Since its inception, the PICS has been responsible for the apprehension of 3,313 individuals.

SYSTEM OUTAGES

In 2024, the PICS operated 366 days, from 8:00 a.m. until 10:00 p.m., for a total of 5,124 hours. The PICS experienced 19.53 hours (*i.e.*, 0.38 percent of total operational hours) of downtime due

to technical problems. This includes periods when the PICS was partially out of service, but still accepting background checks, as well as when it was completely out of service.

Additionally, there are times when the IVR phone system is offline, but the PICS web interface continues processing background checks, or vice versa, depending on the nature of the problem. Refer to Appendix E for additional information on outages.

- 37.53 percent of outages were caused by technical difficulties with federal databases.
- 62.47 percent of outages were caused by PSP system problems.
- 0 percent of outages were caused by non-system related issues, such as problems with phone lines, power outages, etc.

CONCLUSION

The PICS was developed in accordance with the provisions of the UFA to provide a means by which law-abiding individuals may acquire firearms without undue or unnecessary restrictions. The PICS identifies individuals prohibited by state or federal law from purchasing a firearm; thus, it will not authorize the transfer of a firearm by a licensed dealer to a known prohibited person. The data presented in this report indicates that the PICS is functioning as intended in furtherance of protecting public safety and the efficient application and enforcement of the law.

PICS 2024 IVR AND WEB-BASED CHECKS STATISTICS

YEAR 2024	IVR*	WEB-BASED	TOTALS
Purchase/Transfer Checks	84,902	630,561	715,463
License to Carry Checks	1,218	341,531	342,749
Firearm Evidence Returns	*912 (Fax, not IVR)	9,521	10,433
Automatic Approvals	53,231	617,210	670,441
Transfer to Operator	33,801	364,403	398,204
Average %-System Approvals	61.16%	62.87%	62.73%

Total PICS checks in 2024: 1,068,645
Total System-Immediate Approvals: 670,441
Average %-System Approvals: 62.73%

(Reported as of 02/13/2025)

NUMBER OF LICENSED FIREARM DEALERS BY COUNTY FOR 2024			
COUNTY	NO. DEALERS	COUNTY	NO. DEALERS
ADAMS	52	LACKAWANNA	43
ALLEGHENY	140	LANCASTER	71
ARMSTRONG	29	LAWRENCE	27
BEAVER	50	LEBANON	27
BEDFORD	22	LEHIGH	48
BERKS	112	LUZERNE	65
BLAIR	39	LYCOMING	56
BRADFORD	30	MCKEAN	15
BUCKS	118	MERCER	50
BUTLER	61	MIFFLIN	25
CAMBRIA	42	MONROE	47
CAMERON	3	MONTGOMERY	100
CARBON	18	MONTOUR	6
CENTRE	39	NORTHAMPTON	64
CHESTER	91	NORTHUMBERLAND	31
CLARION	21	PERRY	39
CLEARFIELD	32	PHILADELPHIA	9
CLINTON	18	PIKE	33
COLUMBIA	39	POTTER	16
CRAWFORD	40	SCHUYLKILL	42
CUMBERLAND	56	SNYDER	16
DAUPHIN	52	SOMERSET	36
DELAWARE	58	SULLIVAN	6
ELK	13	SUSQUEHANNA	33
ERIE	61	TIOGA	39
FAYETTE	38	UNION	13
FOREST	3	VENANGO	22
FRANKLIN	62	WARREN	21
FULTON	11	WASHINGTON	68
GREENE	19	WAYNE	32
HUNTINGDON	32	WESTMORELAND	118
INDIANA	37	WYOMING	10
JEFFERSON	25	YORK	160
JUNIATA	15		
TOTAL LICENSED FIREARM DEALERS FOR 2024:			2,866

2024 FIREARM SALES/TRANSFERS REPORTED BY COUNTY

COUNTY	HAND GUN TAXED	HAND GUN NO TAX	LONG GUN TAXED	LONG GUN NO TAX	COUNTY	HAND GUN TAXED	HAND GUN NO TAX	LONG GUN TAXED	LONG GUN NO TAX
ADAMS	4,129	1,335	5,810	909	LACKAWANNA	5,540	2,056	2,892	1,247
ALLEGHENY	26,188	10,481	13,535	5,160	LANCASTER	16,762	4,955	14,709	3,278
ARMSTRONG	1,330	869	1,151	561	LAWRENCE	2,464	1,256	2,019	903
BEAVER	2,957	1,338	2,403	923	LEBANON	6,413	1,362	5,986	1,123
BEDFORD	1,850	651	3,404	434	LEHIGH	8,596	4,663	5,293	2,628
BERKS	13,747	3,839	11,959	2,453	LUZERNE	7,431	3,092	5,439	1,577
BLAIR	5,179	1,491	5,111	1,222	LYCOMING	5,567	1,460	7,034	1,137
BRADFORD	2,461	496	5,352	584	MCKEAN	931	239	1,409	701
BUCKS	28,167	8,960	12,961	4,889	MERCER	5,085	1,642	5,104	1,866
BUTLER	5,574	2,579	4,980	1,717	MIFFLIN	1,483	509	2,056	466
CAMBRIA	4,091	1,407	4,137	895	MONROE	5,921	2,272	3,685	1,337
CAMERON	9	61	20	30	MONTGOMERY	7,053	4,895	3,479	2,805
CARBON	347	555	359	389	MONTOUR	54	54	35	81
CENTRE	3,937	1,366	3,491	1,304	NORTHAMPTON	5,739	2,518	4,128	1,587
CHESTER	7,801	5,403	4,026	3,229	NORTHUMBERLAND	2,308	744	2,954	642
CLARION	2,057	291	3,041	123	PERRY	1,961	1,036	3,196	1,062
CLEARFIELD	6,561	628	8,870	360	PHILADELPHIA	8,063	4,694	1,020	1,285
CLINTON	1,199	419	1,988	470	PIKE	1,368	1,122	1,328	856
COLUMBIA	3,797	816	3,807	644	POTTER	578	143	1,273	138
CRAWFORD	1,742	754	2,456	567	SCHUYLKILL	4,329	1,536	4,485	826
CUMBERLAND	7,281	3,014	6,242	2,163	SNYDER	1,482	1,251	1,498	924
DAUPHIN	5,723	1,776	5,152	975	SOMERSET	2,037	842	2,993	750
DELAWARE	6,078	5,040	2,207	1,886	SULLIVAN	94	72	123	148
ELK	1,486	154	2,876	66	SUSQUEHANNA	931	637	2,098	590
ERIE	6,719	2,940	6,848	2,202	TIOGA	1,560	458	4,097	590
FAYETTE	5,127	1,220	4,052	657	UNION	246	129	506	230
FOREST	174	20	249	5	VENANGO	1,685	292	1,753	276
FRANKLIN	6,106	1,764	5,855	1,979	WARREN	1,365	497	2,188	571
FULTON	369	275	632	262	WASHINGTON	8,000	2,106	6,194	1,335
GREENE	613	381	1,077	333	WAYNE	3,304	1,534	4,209	1,555
HUNTINGDON	432	352	940	321	WESTMORELAN	9,529	5,204	7,912	3,296
INDIANA	2,891	1,162	2,233	1,082	WYOMING	1,773	690	2,669	1,089
JEFFERSON	1,753	517	2,225	756	YORK	11,052	5,164	9,329	3,746
JUNIATA	343	243	900	399	TOTALS	308,922	121,721	263,442	80,594

TOTAL HANDGUN SALES/TRANSFERS: 430,643
TOTAL LONG GUN SALES/TRANSFERS: 344,036
TOTAL FRAMES/RECEIVERS: 26,387
GRAND TOTAL SALES/TRANSFERS REPORTED: 801,066

(Reported as of 2/13/2025)

Totals include taxed and non-taxed sales/transfers of handguns, long guns, and frames/receivers, reported for year 2024. Long gun totals may also include frames/receivers.

(Reported as of 01/29/2025)

COUNTY STATISTICS FOR LICENSE TO CARRY FIREARMS AND SPORTSMAN'S FIREARM PERMITS ISSUED IN 2024					
COUNTY	LTC	SFP	COUNTY	LTC	SFP
ADAMS	3,693	12	LACKAWANNA	3,871	0
ALLEGHENY	23,586	20	LANCASTER	9,637	23
ARMSTRONG	2,675	4	LAWRENCE	2,237	16
BEAVER	4,763	9	LEBANON	3,344	9
BEDFORD	2,140	10	LEHIGH	7,194	2
BERKS	9,195	8	LUZERNE	6,820	12
BLAIR	2,878	6	LYCOMING	3,343	3
BRADFORD	2,456	11	MCKEAN	3,403	6
BUCKS	11,419	13	MERCER	2,789	35
BUTLER	5,987	13	MIFFLIN	1,304	6
CAMBRIA	4,004	8	MONROE	4,797	33
CAMERON	185	0	MONTGOMERY	10,513	19
CARBON	2,021	13	MONTOUR	414	6
CENTRE	3,003	12	NORTHAMPTON	4,965	18
CHESTER	6,621	0	NORTHUMBERLAND	2,604	5
CLARION	1,476	12	PERRY	1,740	8
CLEARFIELD	2,946	7	PHILADELPHIA	20,407	0
CLINTON	1,268	6	PIKE	6,632	33
COLUMBIA	1,838	11	POTTER	781	12
CRAWFORD	2,598	28	SCHUYLKILL	3,825	1
CUMBERLAND	5,457	19	SNYDER	1,069	7
DAUPHIN	5,527	12	SOMERSET	2,993	9
DELAWARE	10,723	14	SULLIVAN	321	4
ELK	1,209	11	SUSQUEHANNA	2,193	28
ERIE	7,830	39	TIOGA	1,722	10
FAYETTE	5,396	6	UNION	929	3
FOREST	232	7	VENANGO	1,823	11
FRANKLIN	3,982	7	WARREN	2,433	6
FULTON	614	1	WASHINGTON	6,126	17
GREENE	1,079	22	WAYNE	4,197	25
HUNTINGDON	1,237	20	WESTMORELAND	11,842	30
INDIANA	2,581	28	WYOMING	986	2
JEFFERSON	1,699	4	YORK	16,698	7
JUNIATA	797	4			
GRAND TOTAL LTC FOR 2024				297,067	
GRAND TOTAL SFP FOR 2024				803	

LTC – License to Carry
SFP – Sportsman’s Firearm Permit

PENNSYLVANIA INSTANT CHECK SYSTEM OUTAGES - 2024

Month	Total Hours Down	NICS Hours		PSP Hours		Both Hours		Other Hours		No. Days Affected	Partial System Out of Service	System Out of Service
		Partial	Full	Partial	Full	Partial	Full	Partial	Full			
January	0.00	0	0.00	0	0.00	0	0	0	0	0	0%	0.00%
February	2.08	0	2.08	0	0	0	0	0	0	1	0%	0.53%
March	3.83	0	0.98	0	2.85	0	0	0	0	2	0%	0.88%
April	2.43	0	0	0	2.43	0	0	0	0	2	0%	0.58%
May	1.63	0	1.63	0	0	0	0	0	0	1	0%	0.38%
June	1.40	0	1.40	0	0	0	0	0	0	1	0%	0.33%
July	0.00	0	0.00	0	0	0	0	0	0	0	0%	0.00%
August	1.97	0	0	0	1.97	0	0	0	0	2	0%	0.45%
September	2.88	0	0	0	2.88	0	0	0	0	3	0%	0.69%
October	2.62	0	0.62	0	2.00	0	0	0	0	2	0%	0.60%
November	0.62	0	0.62	0	0	0	0	0	0	1	0%	0.15%
December	0.07	0	0	0	0.07	0	0	0	0	1	0%	0.02%
TOTALS	19.53	0	7.33	0.00	12.20	0	0	0	0	16	0.0%	0.38%
Other: Problems with phone lines, power outages, or any non-system related issue.												
OUTAGE TIME AS PERCENT OF OPERATIONAL HOURS: 0.38%												

Partial – Indicates the PICS was not taken out of service, but the background check could not be completed due to unavailable database information.

Full – Indicates the PICS was taken out of service and is not accepting background check calls.