

PSERS- Year End Voya DC Reporting Review: 6/24/26

Good afternoon Employers,

As the end of the fiscal year approaches, now is the time to work on researching any DC errors that may be outstanding in Voya PayCloud. If you excluded any members as errors in order to process the main file, please review these at your earliest convenience so they can be post-dated by June 30. DC reporting does not have a specific fiscal year attached to it like the DB work reports do; however, TG and TH members are provided a DC participant summary as part of their annual PSERS Member Statement of Account that displays what their account balance was as of June 30.

Corrections made starting July 1 are still applied to accounts and members can see activity history and changes in their balance if they log into their Voya account.

Not sure if you have anything to correct or submit? After logging into the transaction history, change the Start Date in the top left corner in the filter. The filter is set to show the past month of transactions, but you can change the date to see history further back.

Stuck on how to fix something? Voya's Employer Helpline can be reached at 1.877.806.5652 for assistance with error correction and file submission. If you have questions about something that has already posted, please direct them to the Payroll Inbox email account: ID-PSERSS@voya.com

Thank you!
ESC

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