PSERS New Employer Regional Map: 7/14/2026

Good afternoon Employers,

We are pleased to share an update to our Employer Service Center (ESC) regional structure.

We have expanded ESC to include eight regions supported by eight ESC Representatives. This new structure will allow us to improve communication, strengthen support, and respond more efficiently to your needs. The new map outlines the new employer regional boundaries and identifies the Employer Representative assigned to each region. Most employers will remain with their previously assigned Rep. However, if you have a new Rep assigned or if your county has moved to a different region, you should have received a welcome email from your new Representative. If you are uncertain of who your ESC Rep is, our new map and contact information can be found on the PSERS website here: Employer Service Center | Public School Employees' Retirement System | Commonwealth of Pennsylvania

If you have any questions about these changes, please don't hesitate to reach out.

Thank you!
ESC

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