



PSERB Resolution 2025-54
Re: Fraud, Waste, and Abuse Policy Statement
August 21, 2025

RESOLVED, that the Public School Employees' Retirement Board (the "Board") accepts the recommendation of the Audit, Compliance and Risk Committee and rescinds the existing Fraud, Waste, and Abuse Reporting and Investigation Policy and replaces it with the Fraud, Waste, and Abuse Policy Statement, attached, to be reissued every calendar year to staff by the Executive Director.

Public School Employees' Retirement System Fraud, Waste, and Abuse Policy Statement

PSERS is committed to detecting and preventing fraud, waste, and abuse.

In accordance with federal and state legislation, and in accordance with [Executive Order 1980-18](#), the Governor's Code of Conduct, the Public School Employees' Retirement System's (PSERS) affirms its commitment to ensuring that adequate internal controls exist to prevent, detect, and investigate fraud, waste, and abuse (FWA).

Everyone plays an important role in a successful FWA monitoring program, and the scope of this statement includes FWA or suspected FWA involving PSERS' employees, Board members and their designees, as well as members, participants, beneficiaries, survivor annuitants, alternate payees, employers, consultants, investment managers, vendors, contractors, and any other parties that have a business relationship with PSERS. Additionally, management has the added responsibility to ensure PSERS has a well-designed system of internal controls aimed at reducing risk relative to FWA.

FWA should be reported to the Internal Audit Office through a complaint form, which can be submitted electronically via [PSERS' website](#), or via hardcopy to: "Fraud, Waste, and Abuse Unit, PSERS, 5 North 5th Street, Harrisburg, PA 17101-1905". The report may be done anonymously. FWA may also be reported via phone by calling 1.888.222.0549 or 1.717.720.4602. PSERS' Internal Audit Office is responsible for fully investigating the matter and determining the appropriate course of action to protect PSERS' assets and, subsequently, its members, staff, and stakeholders. If FWA is found, management, in consultation with the Chief Compliance Officer, shall develop a remediation plan. The plan will be designed to prevent a recurrence of the FWA.

Reporters of FWA shall remain anonymous to the extent practicable. Whistleblowers, as defined in, [Management Directive 205.16 Amended – Compliance with the Whistleblower Law, Act 1986-169, as Amended](#), shall be afforded protection from retaliation pursuant to this Management Directive and all applicable law.

Any investigative activity required will be conducted without regard to the relationship with PSERS, the suspected wrongdoer's position or title, membership status, or length of service. The use of one's authority or position to influence or coerce another to commit FWA will be viewed the same as having committed the act directly and will subject that individual to corrective action. If an FWA claim is substantiated following an investigation, all actions allowed by law may be recommended, including, but not limited to: referral to appropriate law enforcement and/or regulatory agencies, reduction in retirement benefits or service credits (where appropriate), termination of business relationships, corrective disciplinary action up to and including termination of employment and appropriate civil remedies.

As Executive Director, I have accepted the responsibility to ensure PSERS has a carefully considered, well-designed system of internal controls designed to mitigate both the likelihood and the severity of potential FWA. To the extent staff have questions about PSERS' approach to FWA, they may reach out to our Internal Audit Office using the contact information provided above, or our Chief Compliance Officer, Elizabeth Goldstein, of our Office of Chief Counsel. Ms. Goldstein may be reached at 1.717.720.4697 or egoldstein@pa.gov. The [Fraud Reporting](#) portion of our website also contains a wealth of information regarding FWA, including a helpful FAQ and common examples of FWA.

Benjamin Cotton, Interim Executive Director