

IT'S THE LAW

Under the **Pennsylvania Human Relations Act (PHRA)**, it is illegal to discriminate in the sale, rental, finance, or otherwise deny or withhold any housing accommodation or commercial property from any person based on **race; color; sex; religious creed; ancestry; age (40 +); national origin; familial status; disability; use of a guide or support animal, handling or training of support or guide animals; or retaliation.**



IF YOU BELIEVE YOU HAVE EXPERIENCED HOUSING DISCRIMINATION

file a complaint with the PHRC

717-787-4410

Complaints must be filed within **180 days** of the act of discrimination.

Contact the Regional Office Closest to You:

Harrisburg
333 Market St. 8th Floor
Harrisburg, PA 17101
717-787-9780
717-787-7279 (TTY)

Philadelphia
110 N. 8th St. Suite 501
Philadelphia, PA 19107
215-560-2496
215-560-3599 (TTY)

Pittsburgh
301 5th Ave. Suite 390
Piatt Place, Pittsburgh, PA 15222
412-565-5395
412-565-5711 (TTY)



phrc@pa.gov



www.pa.gov/agencies/PHRC

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**PHRC FAIR HOUSING & COMMERCIAL
PROPERTY DIVISION**



Pennsylvania
Human Relations Commission

FAIR HOUSING IS YOUR RIGHT

ACCESSIBLE HOUSING FOR INDIVIDUALS WITH DISABILITIES

- Housing providers and other responsible parties are required to make reasonable accommodations in policies and/or practices that allow a person with a disability an equal opportunity to use their housing, such as requesting reserved parking.
- Tenants with disabilities can also request reasonable modifications of the structure of the existing premises to enjoy their housing, such as requesting grab bars in the bathroom

BEWARE

- Steering prevents community members from having their full range of housing options.
- Advertisements, phrases or comments made by landlords, realtors or agents such as “perfect for empty nesters,” or “near Catholic schools,” may suggest that some people are not welcome or others are more desirable.

WHAT DOES UNLAWFUL DISCRIMINATION IN HOUSING LOOK LIKE?

- Saying a home is rented when it is still available because they don't want to rent to someone of the applicant's race.
- Setting different terms and conditions for sale or rental of a property due to a person having a disability.
- Charging a fee for service or support animals.
- Refusing to rent or sell to an individual based upon their national origin.
- Refusing to rent to families with children under the age of 18.
- Refusing a request from a tenant with a disability for closer parking.
- Denying maintenance requests because of age.
- Evicting a tenant due to their sexuality
- Not providing the same services to an individual who filed a discrimination complaint in retaliation for filing a complaint.
- Denying a loan request because of an applicant's sex.

If any of these situations have happened to you, you may have experienced housing discrimination.



Trainings & Resources

The **Pennsylvania Human Relations Commission (PHRC)** offers housing providers free trainings to help them understand their fair housing rights and responsibilities.

To learn more, go to PHRC's website: www.pa.gov/agencies/PHRC, or email PHRC at phrc@pa.gov.

