



Pennsylvania  
Human Relations Commission

# Civil Rights Division

## Contact the Regional Office Closest to you:

**Harrisburg**  
555 Walnut Street, Suite 808  
Harrisburg, PA 17101  
717-787-9780  
717-787-7279 (TTY)

**Philadelphia**  
110 N. 8th St. Suite 501  
Philadelphia, PA 19107  
215-560-2496  
215-560-3599 (TTY)

**Pittsburgh**  
301 5th Ave. Suite 390 Piatt  
Place, Pittsburgh, PA 15222  
412-565-5395  
412-565-5711 (TTY)



[phrc@pa.gov](mailto:phrc@pa.gov)

 [www.pa.gov/PHRC](http://www.pa.gov/PHRC)

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## How can my community engage with the PHRC Civil Rights Outreach Division?

If you have questions about the PHRC Civil Rights Outreach Division, you should contact your closest regional office.

- A PHRC intake team member will explain your rights on how to file a discrimination complaint and go over the investigation process.
- If the issue your community is facing is unable to be investigated, a Civil Rights Outreach Coordinator may contact you to discuss other resources if available.



## What is a Community Response Plan?

Community Response Plans are tailored to each unique circumstance and may include the Civil Rights Division responding in person to deliver a presentation on the PHRC and listening to the community's concerns.

Responses may also include trainings, restorative conversations, and information on how to file a complaint with the PHRC.

**No Hate In Our State Town Halls** are another form of community response. We work closely with leaders and the community to bridge the divide in understanding.

## What trainings do we offer?

- PHRC Overview
- Harassment/Bullying
- PHRA and Protected Classes
- Discrimination
- Implicit Bias
- Microaggression
- Anti-Racism
- Race Dialogue on College Campuses

Trainings can be tailored to specific needs and requests.

# ROLE OF THE PHRC CIVIL RIGHTS OUTREACH DIVISION

- Provide complex facilitation and conflict resolution services for communities facing conflicts and tensions related to their protected class.
- Provide training and consultation services to public officials and community representatives and provide them with the skills and mechanisms necessary to prevent and resolve future tensions.
- Lead local projects or initiatives, as assigned by leadership to improve the Civil Rights Outreach Coordinators' visibility, ability to deliver services, and ability to anticipate and prevent conflict in jurisdictional communities.
- Develop and implement comprehensive outreach plans targeting communities in conjunction with the PHRC Advisory Councils and the PHRC Social Justice Ambassadors Program.
- Engage in proactive outreach to educate the public about the dangers of bias and hate and the importance of anti-racism.



# About Us

The Pennsylvania Human Relations Commission (PHRC) Civil Rights Outreach Division addresses civil tensions, conflicts, and incidents in communities across the Commonwealth and promotes anti-racism through education and outreach.

Want to contact the Civil Rights Division?

**Sheryl Meck**, Civil Rights Outreach Division Director, [shmeck@pa.gov](mailto:shmeck@pa.gov)

**Chad Dion Lassiter**, PHRC Executive Director, [classiter@pa.gov](mailto:classiter@pa.gov)

## How can the PHRC help if I have experienced incidents of civil tension?

The PHRC does not take complaints about or investigate hate crimes or criminal offenses. However, we do track incidents reported to us to inform the Pennsylvania Interagency Task Force on Community Activities and Relations, which is a group of state agencies that:

- Work to prevent and respond to civil tension and violence arising from conflicts between ethnic or cultural groups and when there are public expressions of bias or hate.
- Quickly and appropriately address civil tension when conflicts occur.
- Promote positive community relations among various groups to prevent tension.
- Make appropriate referrals.