



Pennsylvania
Human Relations Commission

Civil Rights Division

Contact the Regional Office Closest to you:

Harrisburg

555 Walnut Street, Suite 808
Harrisburg, PA 17101

717-787-9780
717-787-7279 (TTY)

Philadelphia

110 N. 8th Street Suite 501
Philadelphia, PA 19107

215-560-2496
215-560-3599 (TTY)

Pittsburgh

301 5th Avenue, Suite 390
Piatt Place, Pittsburgh, PA 15222

412-565-5395
412-565-5711 (TTY)

How can my community engage with the PHRC Civil Rights Outreach Division?

If you have questions about the PHRC Civil Rights Outreach Division, you should contact your closest regional office.

- A PHRC intake team member will explain your rights on how to file a discrimination complaint and go over the investigation process.
- If the issue your community is facing is unable to be investigated, a Civil Rights Outreach Coordinator may contact you to discuss other resources if available.



phrc@pa.gov



www.pa.gov/PHRC

Follow Us:



Community Involvement

Community Response Plans are tailored to each unique circumstance and may include the Civil Rights Division responding in-person to deliver a presentation on the PHRC and listening to the community's concerns. Responses may also include trainings*, restorative conversations, and information on how to file a complaint with the PHRC.

No Hate In Our State Town Halls are another form of community response. We work closely with leaders and the community to bridge the divide in understanding.

Advisory Council to the PHRC bring statewide PHRC resources to local communities. These groups of 8-10 volunteers meet regularly to identify local challenges, develop partnerships, host events, and reach out to community members at risk of experiencing discrimination.

Social Justice Ambassadors are key contacts that help PHRC outreach efforts meet the individual needs of local communities.

To learn more about the ambassador program and/or Advisory Councils, visit our website, pa.gov/PHRC

**PHRC training programs can be tailored to specific needs and requests.*

ROLE OF THE PHRC CIVIL RIGHTS OUTREACH DIVISION

- Provide complex facilitation and conflict resolution services for communities facing conflicts and tensions related to their protected class.
- Provide training and consultation services to public officials and community representatives and provide them with the skills and mechanisms necessary to prevent and resolve future tensions.
- Lead local projects or initiatives, as assigned by leadership to improve the Civil Rights Outreach Coordinators' visibility, ability to deliver services, and ability to anticipate and prevent conflict in jurisdictional communities.
- Develop and implement comprehensive outreach plans targeting communities in conjunction with the PHRC Advisory Councils and the PHRC Social Justice Ambassadors Program.
- Engage in proactive outreach to educate the public about the dangers of bias and hate and the importance of anti-racism.



About Us

The Pennsylvania Human Relations Commission (PHRC) Civil Rights Outreach Division addresses civil tensions, conflicts, and incidents in communities across the Commonwealth and promotes anti-racism through education and outreach.

Want to contact the Civil Rights Division? Reach out to the PHRC Central Office (717) 787-4410 or phrc@pa.gov.

How can the PHRC help if I have experienced incidents of civil tension?

The PHRC does not take complaints about or investigate hate crimes or criminal offenses. However, we do track incidents reported to us to inform the Pennsylvania Inter-agency Task Force on Community Activities and Relations, which is a group of state agencies that:

- Work to prevent and respond to civil tension and violence arising from conflicts between ethnic or cultural groups and when there are public expressions of bias or hate.
- Quickly and appropriately address civil tension when conflicts occur.
- Promote positive community relations among various groups to prevent tension.
- Make appropriate referrals.