



**pennsylvania**  
DEPARTMENT OF TRANSPORTATION

***PENNDOT DISTRICT 10  
CONSTRUCTION UNIT  
SHALL,***

***THROUGH THE ACTIVE INVOLVEMENT OF  
CUSTOMERS, PARTNERS AND EMPLOYEES,  
PROVIDE A QUALITY CONSTRUCTION  
PROJECT AND SUPPORT SERVICES THAT  
MEET ALL SPECIFIED REQUIREMENTS AND  
WE STRIVE TO EXCEED THE EXPECTATIONS  
OF OUR CUSTOMERS AND STAKEHOLDERS.***

***WE ARE COMMITTED TO COMPLY WITH THE  
REQUIREMENTS OF OUR QUALITY  
MANAGEMENT SYSTEM AND TO  
CONTINUALLY IMPROVE ITS  
EFFECTIVENESS.***

***WE SHALL WORK EACH DAY TO IMPROVE  
OUR INDIVIDUAL AND COLLECTIVE  
PERFORMANCE.***

**QUALITY POLICY**

ISO 9001:2015 CERTIFIED