

PennDOT Strategic Directives



Pennsylvania
Department of Transportation

MISSION

Enhance, connect and add value to our communities by providing a sustainable, equitable transportation system and quality services for all.

VISION

A safer, more connected Pennsylvania where transportation excellence is central to quality of life.

STRATEGIC THEMES AND VALUES



Safety: We value the safety of our employees, customers and partners in all that we do.



Customer Experience: We are committed to providing a positive customer experience for all.



Equity in Mobility: We enhance quality of life through investments in equitable, efficient and safe movement of people and goods.



Inclusive Workforce Investment: We build a strong team by respecting one another, promoting teamwork and seeking to recruit and empower our diverse workforce.



Innovation and Evolution: We pursue and incorporate evolving technologies and innovative practices to improve transportation.



Communication: We are committed to effective, transparent, timely communication with our employees, customers and stakeholders.



Sustainable Transportation: We connect Pennsylvania to the world's economy through environmentally and fiscally sustainable, resilient transportation systems.

