

WELCOME TO YOUR PORTAL

The survivor portal is the web-based access point for information on your kit

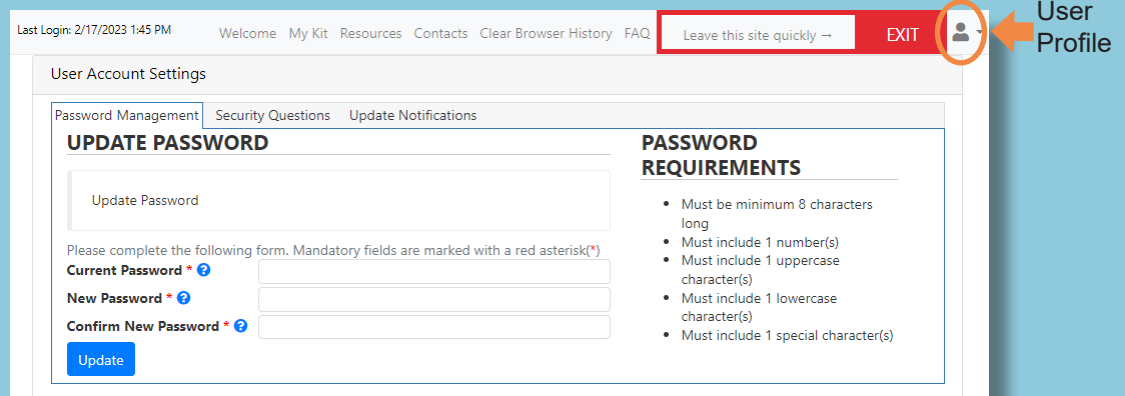
On the survivor portal, you can:

- See your kit's progress as it moves from the medical facility to the law enforcement agency to the lab.
- Find survivor resources.
- Find contact information for the hospital and law enforcement agency affiliated with your kit.
- Subscribe to updates on changes to your kit's status.

Log in

- Go to the web address given to you at the time of your exam.
- Enter your username (the kit barcode) and your temporary password.
- The first time you log in you will be prompted to change your password and set up security questions to reset your password if you forget it.
- You can change your password at any time at **User Profile > Password Management**
- Go to **User Profile > Security Questions** and follow the on-screen instructions.
- If you forget your password you can reset it by answering security questions (if you set them up) or by clicking on **Forgot Your Password?** on the login page.

Navigate the portal



- Go to **My Kit** to see your kit's status.
- Go to **Resources** to find helpful resources.
- Go to **Contacts** to find contacts for the hospital and law enforcement agency associated with your kit.
- Go to **FAQ** to view Frequently Asked Questions.
- Go to the **User Profile** icon to manage your password and subscribe to updates.
- Log out using the **EXIT** button.

PORTAL DETAILS AND SETTINGS

Understanding the options available on the survivor portal

View your kit's details

- Whether or not you gave consent to have your kit tested.
- Current status and location of your kit.
- The history of your kit's progress through the system.

MY KIT'S DETAILS

AUTHORIZATION ?

Did you provide authorization? ? Yes

Indicates whether or not authorization was provided for the forensic testing of your kit.

KIT STATUS TIMELINE ?

Your timeline's most recent updates are displayed at the top.

TIMELINE LEGEND

A blue calendar with a "plus" icon indicates that this is the latest and current step that has been recorded for your kit.

A green calendar with a "check" icon indicates that the kit has moved on from this event.

Set up notifications

- To receive updates on your kit, go to **User Profile > Update Notifications** and choose the updates you wish to be sent by email or text.
- You can also designate an ideal time of day for update.

Password Management Security Questions Update Notifications

UPDATE NOTIFICATIONS

Please select your preferred method of communication and then select which notifications you wish to receive.

Email ?

Phone ?

Notification Ideal Time ?

Include Web Link and Kit Barcode in Notifications * ? ☐

Name	By Email	By Text

Use the privacy and security features

- In the upper-left corner of the screen verify the time of your last login to ensure that your account is secure.
- Click on the "EXIT" button in the upper-right corner of the screen to leave the site quickly.
- Go to "Clear Your Browser History" for instructions on clearing survivor portal from your browser's history.

Find resources and help

- In this section you can search for victim advocacy services, telephone hotlines, or other helpful resources such as links to websites, resource guides, or videos.
- You can filter the resources by geographical area to find something close to home.

RESOURCES & HELP

FIND RESOURCES AND ASSISTANCE IN YOUR AREA

State * ?

Region ?

Community ?