

Revving Up Reentry

**How York's Reentry Opportunity Center
is Driving Community Partnerships &
Cross-Intercept Innovation**

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York County Reentry Coalition & Life Changing Pathways | York County Probation Services

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Part One:
Reentry in York County

Part Two:
Reentry at All Intercepts



WHY INTERCEPT 4 MATTERS

- Reentry is a transition between systems, not a single event
- Service gaps create risk at release
- Intercept 4 is where collaboration determines outcomes



GROUNDING CJAB PRIORITIES IN COMMUNITY



Prevention

Supporting community efforts to reduce criminal involvement with recognition of identified root causes to initial criminal engagement.

Sustainability

Focusing efforts on staff retention, collaboration, community support, and utilizing data as a guide.

Health

Numerous individuals are drawn to the justice system because of health issues. Implementing public health strategies can positively influence crime rates in the community; fostering resilience is key.

Access

Acknowledging that York County is rich in resources, it is crucial to develop pathways that provide access to those in need of support. This includes reaching out to vulnerable populations and groups, meeting them where they are.

Diversion

Effective diversion involves early assessment and prioritizing needs to ensure quick access to healthcare and supportive services.

CHALLENGES

1

Services exist, but access is fragmented

2

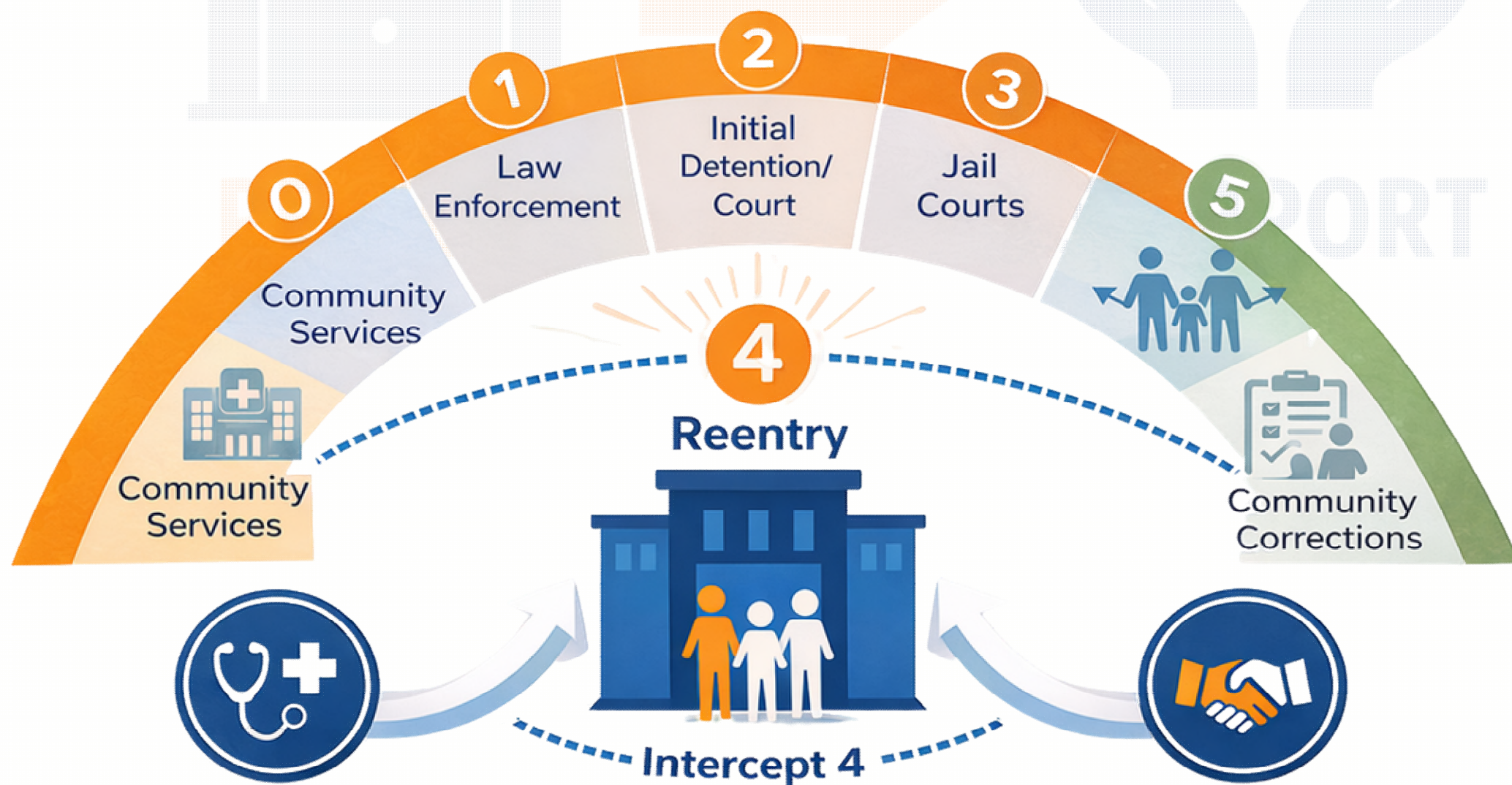
Hand-offs fail at release

3

Systems operate in silos



FROM MODEL TO PRACTICE



01

Sequential Intercept Model shows where interventions can occur

02

Counties must operationalize Intercept 4 in real time

03

Access + coordination = stability

TIMELINE

2016

Coalition forms, board members elected, bylaws adopted
Regular quarterly meetings begins.

2024

ROC Open House launches, and the facility formally begins services.
The ROC Barbershop begins

2021

New strategic plan adopted, Reentry Services fair and Second Chance Job fairs held. MDT creation.

THE ROC

From Vision to Operations

The York County Model embodies the intercept model in real time. The Reentry Opportunity Center, aka “The ROC,” is not a singular program – it is an access hub designed to operationalize Intercept 4 strategies across custody and community.





PROBATION AS THE BACKBONE

- Probation already has
 - Layered contacts with clients
 - Risk & needs assessments
 - Cross-system visibility
- Embedding reentry here creates:
 - Accountability
 - Continuity
 - Earlier intervention



As part of Probation's Diversion & Reentry Services Unit, YCRC is embedded within York County Probation Services, which serves as the operational backbone of the Reentry Coalition & its Reentry Opportunity Center.



PROBATION AS THE BACKBONE



- **Evidence-based practices.** EBPs in Probation closely align with the goals of community partners.
- **Behavioral modification.** Probation professionals are experienced change agents who use information gathered by validated assessments to support their clients.
- **Care coordination.** Probation staff are uniquely positioned to navigate between judicial and human service systems.



HOW IT WORKS

Probation

- ROC staffing
- MDT coordination
- MDT staffing
- CJAB staffing

- Pretrial supervision, wellness courts, and community supervision
- EBP implementation

Stepping UP Team

- SMI case conferencing
- Bail mods



Reentry MDT

- Coordinates reentry services
- Complex case conferencing
- Community partners engage pre- and post-release

York County Prison

- ROC facility overhead
- Work Release Unit
- Assesses reentry needs for MDT
- MDT coordination
- MDT staffing
- Full partner in policy work

YCRC

- “Front door” for community partners
- Tackles stigma, community awareness
- Committees for reentry barriers
- Seeks grant funding, raises funds through fiscal sponsor

CJAB

- Sets priority focus areas
- Committee structure for multiple intercepts
- Coordination across courts, county departments
- Coordinates grant funding

COMMUNITY

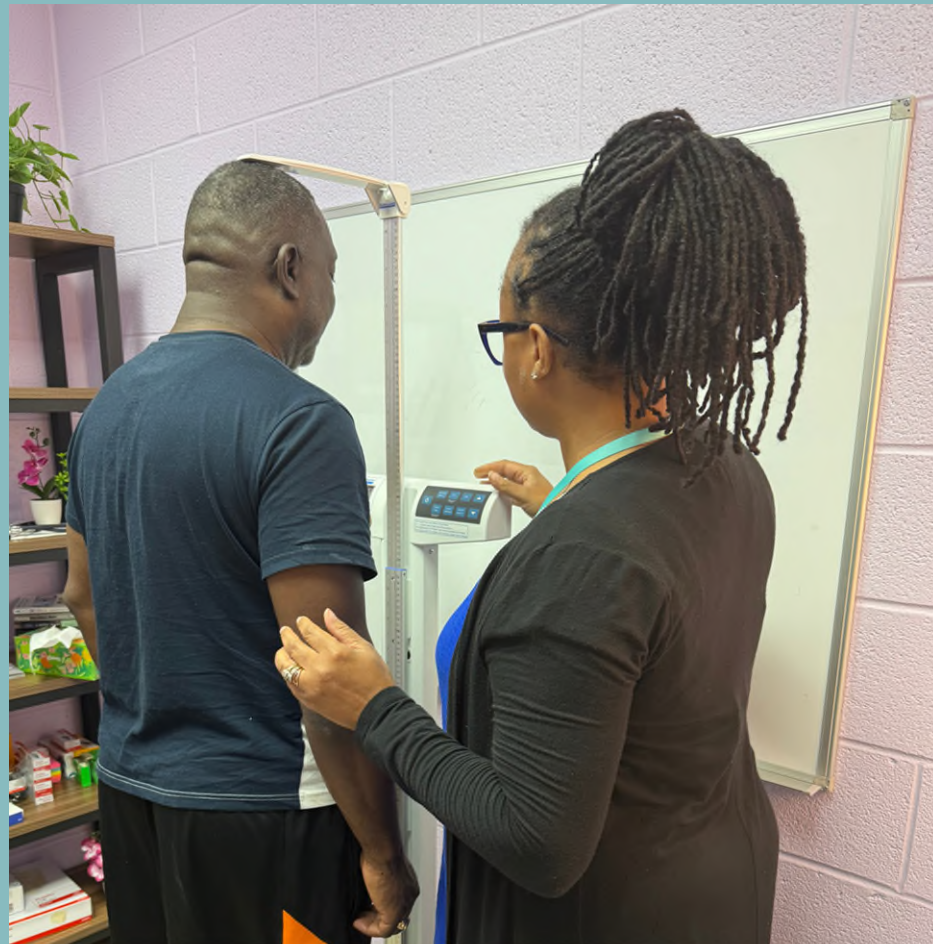
- In-reach in York County Prison
- Outreach at the ROC
- Innovative partnerships
- Reentry champions
- Families, friends, support networks for reentrants
- Collaboratives for safety, housing, homelessness, substance use, health, mental health, and more

HEALTH INTEGRATION THROUGH FAMILY FIRST HEALTH



- \$1 Million HRSA grant
- Assist with SDOH pre-release to engage and build trust
- Once basic needs are met, clients can begin to focus on health
- Coordination of post-release care begins inside the facility
- Continues seamlessly post-release
- Reduces gaps and missed connections
- Clients are seen within 90 days of release, anywhere in York County

Prison



PEER SUPPORT AS INFRASTRUCTURE



✓ Guides

✓ Mentors

✓ Supporters

✗ Therapists

✗ Police

✗ Fixers

- Relationship begins pre-release, not after crisis
- Peers are not supplemental
- They are continuity anchors
- Lived experience builds trust and follow-through



PARTNERSHIPS BEHIND THE WALLS



- Collaboration on policy with Prison Administration
- Trauma-informed training for staff
- ROC provider in-reach
- ROC exposure built into onboarding & CIT Academy
- Shared understanding of reentry support

This partnership works because prison administration is at the table. Our Warden serves on the YCRC Board and the CJAB Reentry Committee, creating real alignment between custody, probation, and community systems. That shared leadership shows up in trauma-informed staff training and in making ROC exposure part of onboarding and the CIT Academy. When reentry is built into the culture across systems, continuity becomes possible — and that's what drives lasting success.

A Cut Above: The Barbershop as Social Support

What started as a COVID-era innovation is now a core ROC service. The barbershop provides more than a haircut—it creates trust, offers positive human connection, and connects people to services. Our barbers are embedded partners who promote dignity while serving as frontline connectors to support.

The barbershop is not about hair. It's about trust, dignity, and informal engagement.

- Low-barrier
- Relationship-based
- Natural referral pathway





IMPACT IN REAL LIFE

People reconnect to purpose and opportunity:

We met Vidal at our first barbershop event in September 2024. He came in with a positive spirit, hoping to reconnect with Chief Muldrow, a familiar face from his childhood. After his release from York County Prison in November, Vidal asked to return as a barber using his license—and by December, he was back behind the chair. In April 2025, he joined ROC partner York City GVI as a Credible Messenger, using his story to guide at-risk youth. Vidal credits the support and relationships built at the ROC as key to his successful reentry.



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NEEDS

YCRC

SERVICES

01 Align leadership across justice & healthcare

02 Look at access, not just referrals

03 Embed where people already are

04 Integrate lived and living experience intentionally

WHAT'S TRANSFERABLE

01 Align leadership across justice & healthcare

Reentry Multidisciplinary Team (MDT)
est. 2022

Reentry Opportunity Center (ROC)
est. 2023

Secure Detention for Youth
est. 2024

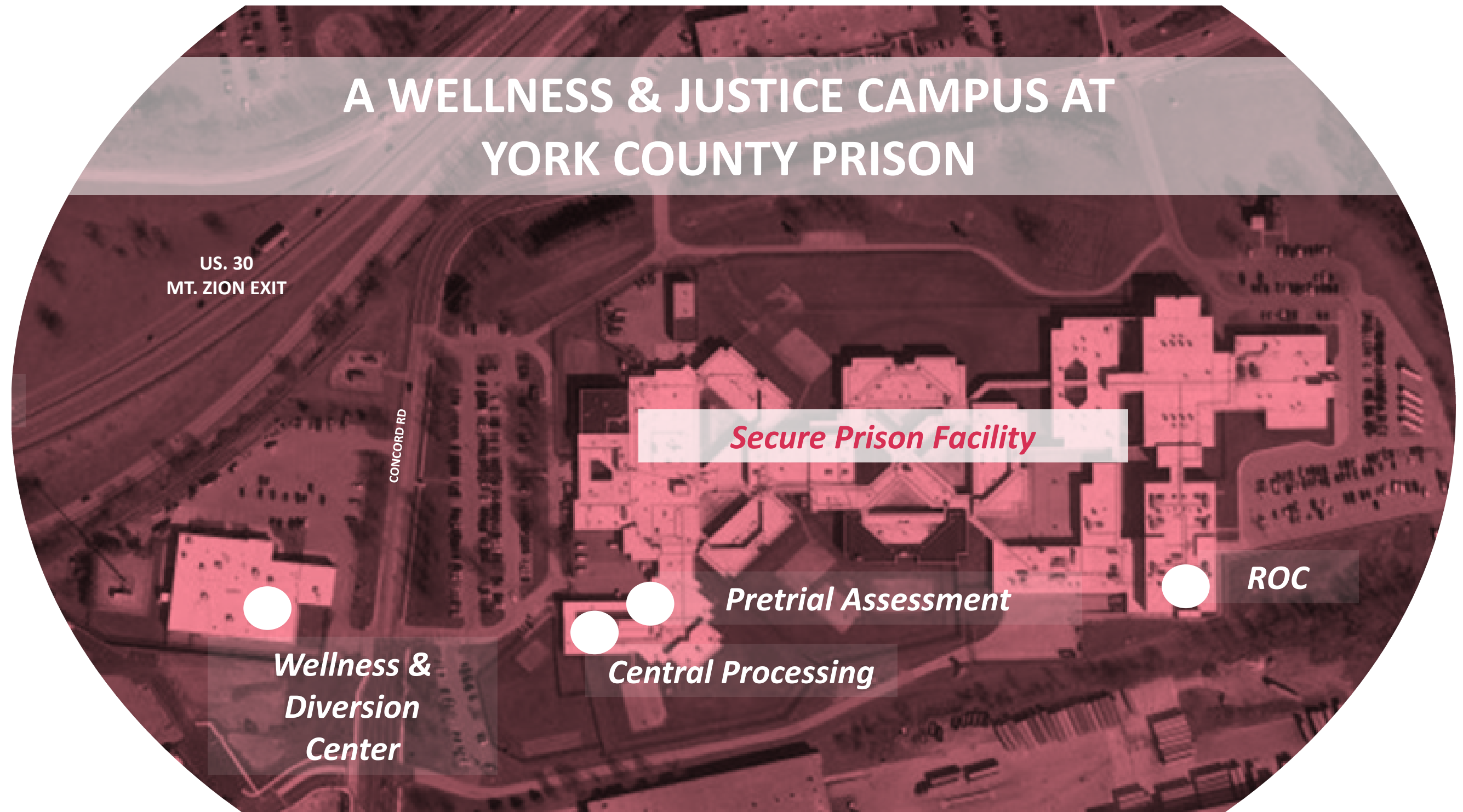
Central Processing
est. 2024

Expanded Pretrial Assessment
2025-2026

Wellness & Diversion Center
2025-2026

YCP Competency Restoration Unit
2026-2027

YCP Behavioral Health Unit
2026-2027

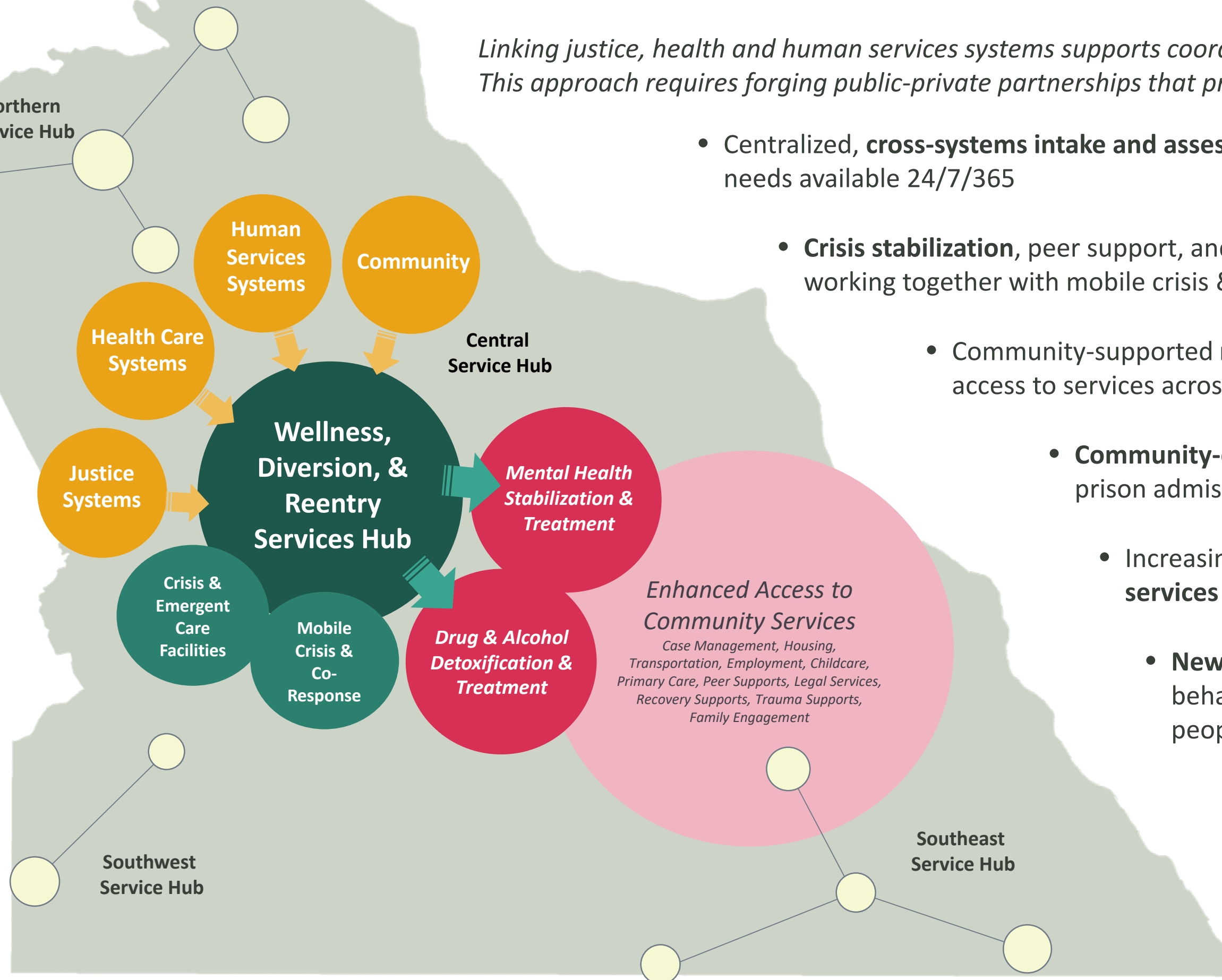


These strategies lead to a *safer, healthier community* where people with behavioral health needs are connected to healing care and support as they interact with the justice system.

A UNIFIED VISION FOR PREVENTION, DIVERSION, & REENTRY

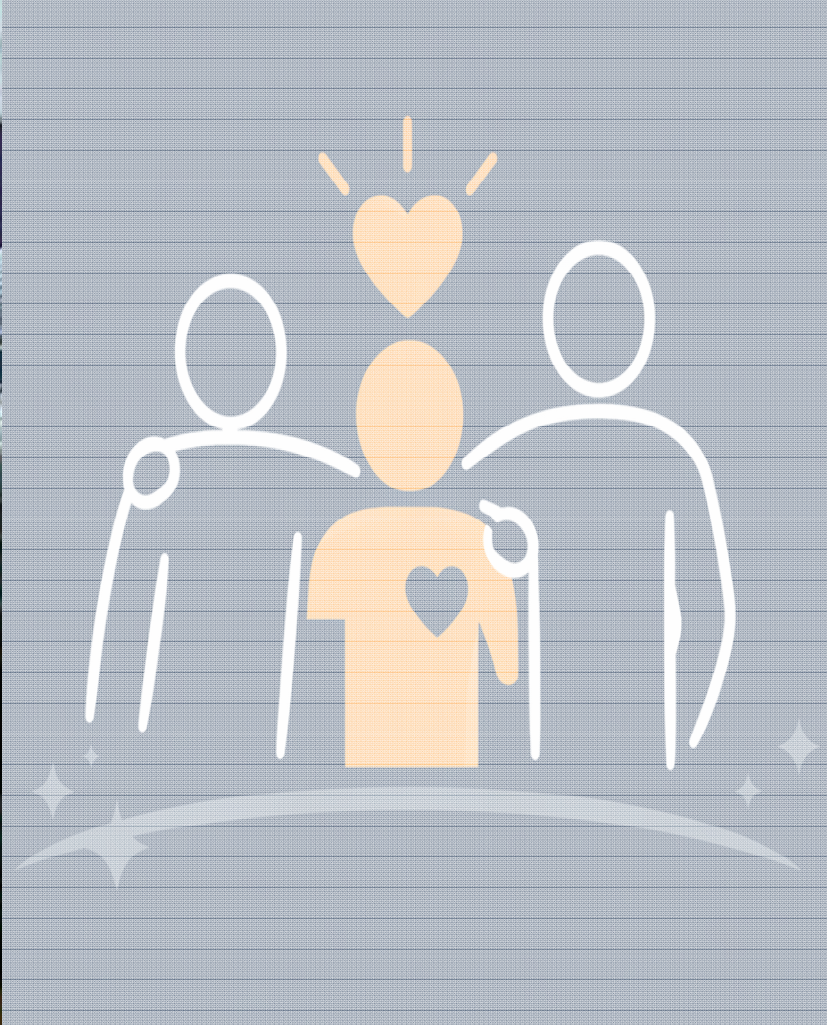
Linking justice, health and human services systems supports coordinated, early access to care. This approach requires forging public-private partnerships that provide:

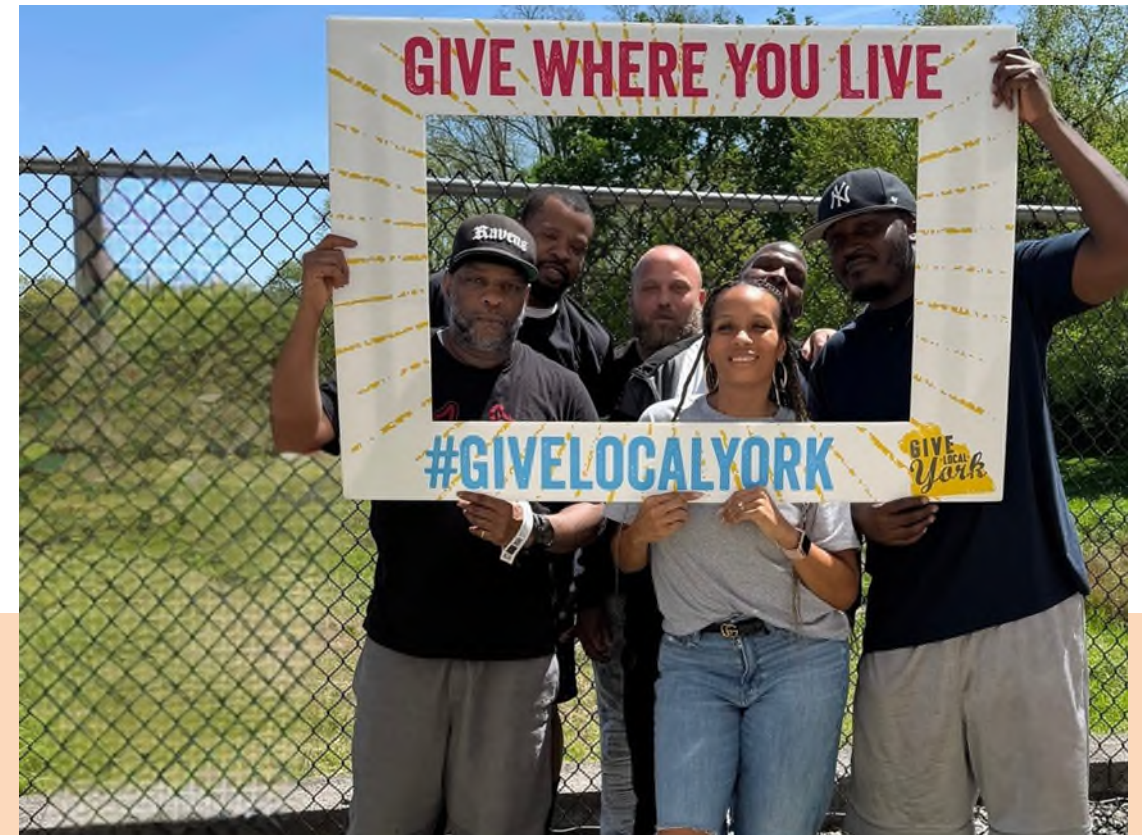
- Centralized, **cross-systems intake and assessment** for justice, health, and social needs available 24/7/365
- **Crisis stabilization**, peer support, and law enforcement drop-off capability working together with mobile crisis & co-responders
- Community-supported **regional service hubs** that increase access to services across York County
- **Community-driven reentry planning** that starts at prison admission and bridges release
- Increasing access through **mobile and virtual services** that supplement in-person offerings
- **New and expanded services**, particularly in behavioral health, housing, and for young people
- **Peer support, flexible case management**, and **services designed with peer input** to increase service engagement



02
Look at access,
not just
referrals

03 Embed where people already are





04 Integrate lived & living experience intentionally



NEEDS

05 Reentry as a gateway

06 New service capacity
fuels access at other
intercepts

07 Look at competencies, not
territories

08 Leverage community trust
built through reentry

YCRC

SERVICES

WHAT'S
TRANSFERABLE



HOPE

05 Reentry as a gateway

71%



People identified Behavioral Health Support including Recovery & Mental Health, as a barrier to successful reentry.

62%



People identified Transportation as a barrier to successful reentry

50%



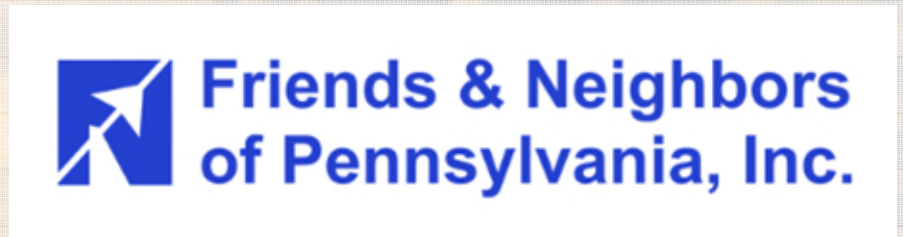
People identified Employment as a barrier to successful reentry

1014



The number of people assessed during their stay in York County Prison

06 New service capacity fuels access at other intercepts



York City/Couty GVI Initiative

How can different parts of the criminal justice system work together?

- Flexibility in job duties
- Hiring & org chart creativity
- Reentry & Stepping UP
- JPO & APO & Pretrial
- CJAB

How can different aspects of the community work together with the justice system?

- Gov't is good at admin
- Community-based orgs are good at people
- Prevention requires community
- Collaborating with collaboratives

08 Leverage community trust built through reentry







KEYS TO SUCCESS

- Creativity and commitment
- Attention to micro, mezzo, macro

- Strategic location
- Trauma-informed design
- County investment
- Cross-system collaboration
- Transparency and trust

Bridging the gap is a choice. When systems align around dignity and access, outcomes follow.



THE HARDEST PARTS

- Managing change
- Braiding (aka wrestling) funding
- Balancing expectations
- Keeping the focus on people

Bridging the gap is a choice. When systems align around dignity and access, outcomes follow.

THANK YOU!



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