

NOTICE
INSURANCE DEPARTMENT

Notice to Insurance Companies Regarding Consumers Impacted by the
Federal Government Shutdown
Notice 2025-11

Currently, some Pennsylvania residents are being adversely affected by ongoing partial shutdown of the federal government, resulting from Congress's failure to complete the annual federal budget process or enact a continuing resolution or other funding measure. This has led to several negative consequences, including the furlough or displacement of federal employees and the interruption of regular salary payments and reimbursements. As a result, affected individuals might experience difficulty making timely payments on financial obligations, including payment of insurance premiums.

The Pennsylvania Insurance Department (Department) specifically encourages its regulated community to assist those affected by the current situation. Insurers should consider the following actions consistent with prudent insurance practices: relaxing due dates for premiums payments; extending grace periods; waiving late fees and penalties; and allowing payment plans for premiums payments to otherwise avoid a lapse in coverage. Insurers should consider cancellation or nonrenewal of policies only after exhausting other efforts to work with policyholders to continue coverage.

This Notice shall apply to all personal lines property, casualty, life, accident and health insurance policies.

Affected policyholders should notify their insurance carriers and agents and explain their individual situation and difficulties complying with payment schedules.

The Department believes that the considerations outlined in this notice are crucial at this time to help ease the hardships that are being felt by the citizens of this Commonwealth.

Michael Humphreys,
Insurance Commissioner