

If you feel your insurance company has cancelled your auto insurance in error, let the Pennsylvania Insurance Department know. Whether you have a general question or want to file a complaint, you can get help at Consumer Services online at www.insurance.pa.gov or you can contact us at 1-877-881-6388.

You just changed
Auto Insurance!!
NOW WHAT?



Follow us and like us



Facebook.com/
PAInsuranceDepartment



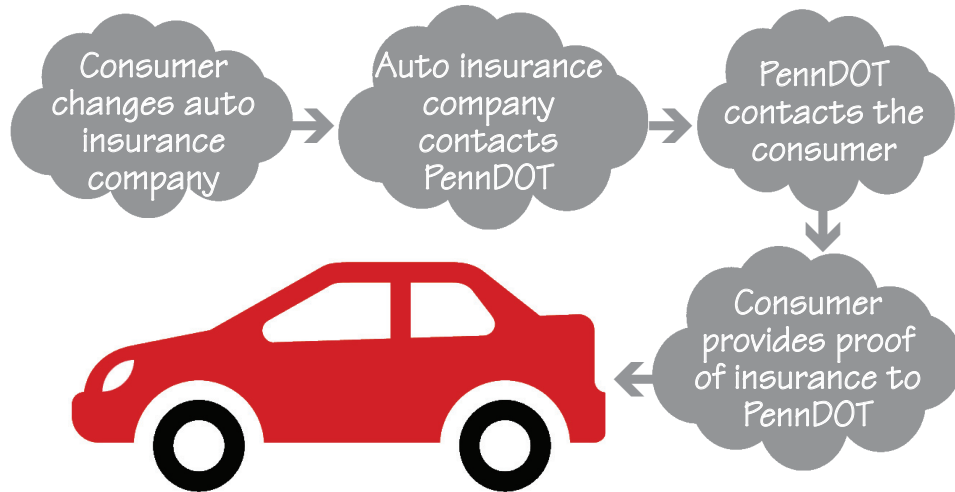
@PAinsurancedept



Rev 4.24.2018

? ? ? ? ?
**Things can be a little
confusing when
you change auto
insurance companies in
Pennsylvania.**
? ? ? ?

What happens when you change auto insurance?

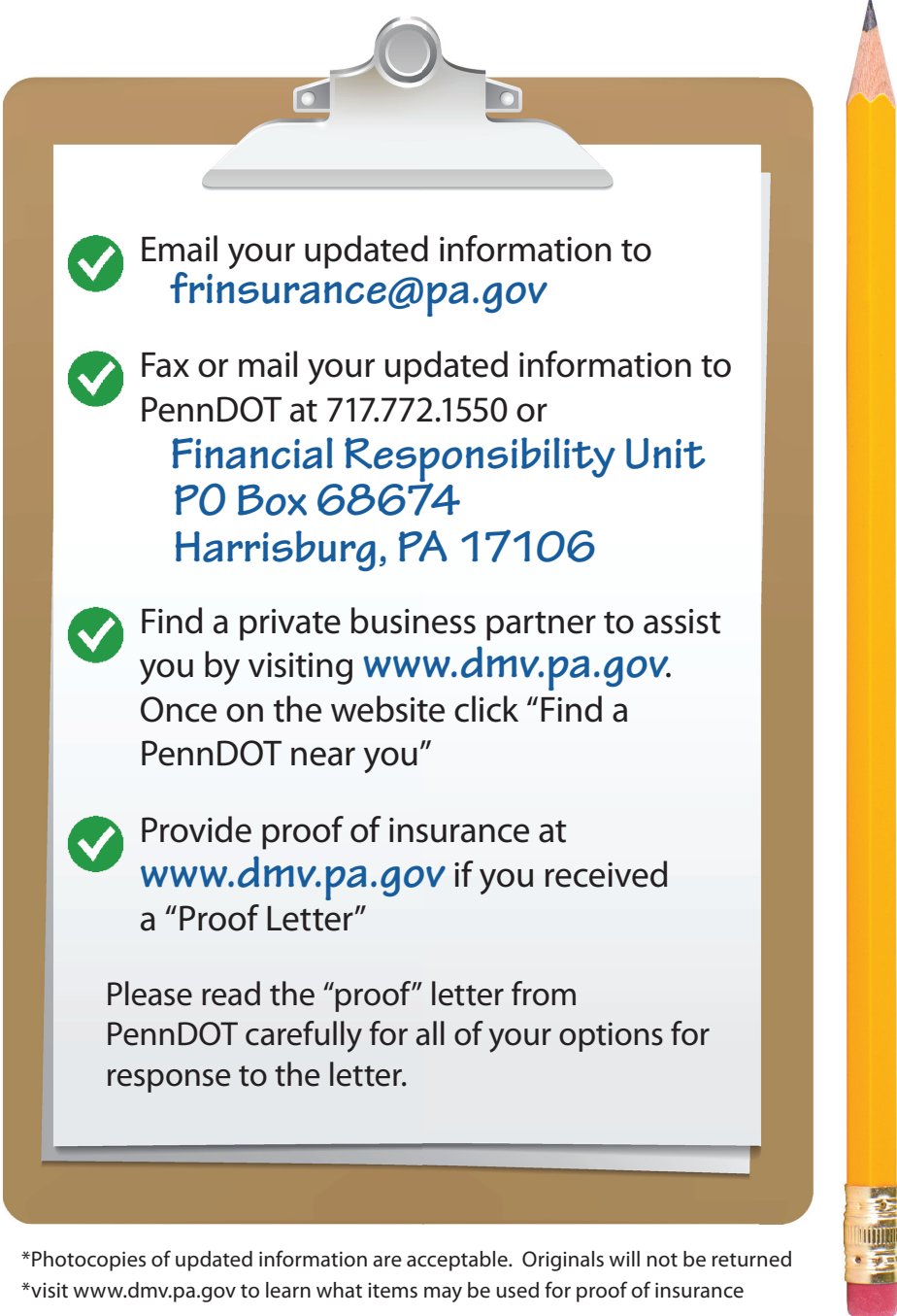


Auto insurance companies **are required** to tell PennDOT when they cancel your insurance policy.

Your new insurance company is **not required** to notify PennDOT that you just bought insurance. So, PennDOT may assume you do not have insurance and send you a “proof” letter. Don’t panic when you receive the letter but be sure to respond or PennDOT will be required to suspend your vehicle registration.

ACT NOW

Here are ways you can provide **proof of insurance.**

- 
- ✓ Email your updated information to frinsurance@pa.gov
 - ✓ Fax or mail your updated information to PennDOT at 717.772.1550 or [Financial Responsibility Unit](#)
[PO Box 68674](#)
[Harrisburg, PA 17106](#)
 - ✓ Find a private business partner to assist you by visiting www.dmv.pa.gov. Once on the website click “Find a PennDOT near you”
 - ✓ Provide proof of insurance at www.dmv.pa.gov if you received a “Proof Letter”

Please read the “proof” letter from PennDOT carefully for all of your options for response to the letter.

*Photocopies of updated information are acceptable. Originals will not be returned

*visit www.dmv.pa.gov to learn what items may be used for proof of insurance