

## INSTRUCTIONS FOR WORKERS' COMPENSATION PRESCRIPTION BENEFIT CLAIMS

This card contains important information about your Commonwealth of Pennsylvania workers' compensation prescription drug plan, and you must present it to your pharmacist when filling prescriptions related to your work injury. The attached Prescription Benefit Card requires activation by your workers' compensation coordinator, who will supply the activation number to you or your supervisor. The activated card will authorize you to obtain only those prescription medications that are directly related to your work injury. (Please contact your agency coordinator if the card is not yet active.) You may then take it to your pharmacy, and your prescription(s) will be filled subject to the following conditions:


- The prescription(s) must be related to your work injury; should you attempt to use this card for any other prescriptions, it will become your responsibility to pay for them.
- There may be limitations on how much of your prescription can be filled. In general, this card will not allow a supply beyond 21 days.
- Our staff may need to review certain information before filling your prescription. We will let your pharmacist know if this is the case.
- All compound medications must be preauthorized before the pharmacy can fill your prescription.
- This prescription plan requires the pharmacist to fill prescriptions from a list of generic drugs if one is available, unless specifically written for a brand name drug with no substitution allowed or otherwise required by law, so you may see a change in the name of the drug received.

You may visit the KeyScripts network pharmacy of your choice, which includes all of the major retail pharmacies, such as CVS, Rite Aid, Target, Walgreens and Walmart, as well as many other pharmacies. You can quickly find your nearest KeyScripts network pharmacy by using the pharmacy search feature on our home page, at [www.keyscriptslc.com](http://www.keyscriptslc.com), or by calling KeyScripts toll free at 1.866.446.2848. Do not have prescriptions filled at the physician's office.

There is no cost or co-payment to obtain medications for your work-related injury; however, if a prescription is filled for a medication that is later denied, you will be responsible for reimbursing for the cost of the prescription.

*Here is your KeyScripts Prescription Benefit Card containing important claims and customer service information for you and your pharmacist. After activation, detach the lower portion of this letter and present it to your pharmacist when filling your prescription.*

Detach Here .....

 <p><b>For customer service, call toll free, at 1.866.446.2848</b></p> <p><b>Bin #: 009430</b>  <b>Group ID: COPE0021</b></p> <p><b>Employee Name:</b> _____</p> <p><b>Employee ID:</b> _____</p> <p><b>Workers' Compensation Prescription Benefit Card</b></p>	<p><b>To the Employee:</b> Present this card to your pharmacy of choice that accepts the KeyScripts card for any prescription drug related to your workers' compensation injury. This card is for identification purposes only, and your pharmacist may require additional/photo identification at time of fill. Unauthorized or fraudulent use of this card is punishable by law. We reserve the right to revoke this card at any time.</p> <p><b>To the Pharmacy:</b> Submit claims via the ProCare System only for the person for whom the prescription was written. All compound medications must be preauthorized.</p> <p style="text-align: center;"><b>ProCare PBM</b>  <b>1267 Professional Parkway, Gainesville GA 30507</b>  <b>Pharmacy Help Desk 1.800.277.1657</b></p>
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