Biannual Effectiveness Measures (as of 12/31/2023)

	Agency	Number of Employees					Total Payroll Cost					Total Hours Worked					Workers' Compensation Cost					Number of Claims					Number of Indemnity Claims					Total Claim Rate							Indemnity Injury Rate							Total Spend - WC in Relation to Payroll					
		FY 23/24	FY 22/23	FY 21/22	FY 20/21	FY 19/20	FY 23/24	FY 22/23	FY 21/22	FY 20/21	FY 19/20	FY 23/24	FY 22/23	FY 21/22	FY 20/21	FY 19/20	FY 23/24	FY 22/23	FY 21/22	FY 20/21	FY 19/20	FY 23/24	FY 22/23	FY 21/22	FY 20/21	FY 19/20	FY 23/24	FY 22/23	FY 21/22	FY 20/21	FY 19/20	FY 23/24	FY 22/23	FY 21/22	FY 20/21	FY 19/20	Average Rate	Goal	FY 23/24	FY 22/23	FY 21/22	FY 20/21	FY 19/20	Average Rate	Goal	FY 23/24	FY 22/23	FY 21/22	FY 20/21	FY 19/20	Average*
10	Aging (1)	94	94	96	96	97	$6,959,493	$11,114,440	$9,992,030	$9,695,279	$9,894,059	78,577	147,618	133,402	133,056	133,910	$0	$0	$446	$0	$363	0	0	1	0	0	0	0	0	0	0	0.00	0.00	1.50	0.00	0.00	0.00	0.000	0.00	0.00	0.00	0.00	0.00	0.00	0.000	0.0000%	0.0000%	0.0045%	0.0000%	0.0037%	0.0012%
11	Corrections	14,397	14,397	14,750	15,034	15,497	$1,113,709,546	$1,985,671,431	$1,895,228,639	$1,907,251,999	$1,898,450,944	13,964,953	26,762,373	26,420,689	26,540,370	27,707,242	$14,329,235	$31,084,788	$30,778,287	$31,257,916	$31,449,414	300	573	582	631	841	127	266	257	291	412	4.30	4.28	4.41	4.76	6.06	4.48	4.270	1.82	1.99	1.95	2.19	2.97	2.04	1.980	1.2866%	1.5655%	1.6240%	1.6389%	1.6566%	1.6094%
12	Labor & Ind.	4,257	4,257	4,335	4,347	4,281	$290,213,429	$458,366,776	$397,168,727	$431,633,111	$439,819,947	3,619,377	6,587,981	6,406,975	7,442,447	7,196,717	$330,771	$687,262	$644,938	$860,528	$1,111,161	10	19	19	14	22	2	2	2	5	2	0.55	0.58	0.59	0.38	0.61	0.52	0.568	0.11	0.06	0.06	0.13	0.06	0.06	0.092	0.1140%	0.1499%	0.1624%	0.1994%	0.2526%	0.1706%
13	Mil. & Vet. Aff.	2,465	2,465	2,521	2,531	2,445	$134,383,656	$231,908,716	$221,059,648	$223,164,295	$218,152,454	2,109,785	4,091,362	4,115,992	4,222,294	4,179,967	$1,522,565	$3,280,273	$2,956,803	$3,107,842	$3,740,985	46	98	86	91	83	10	25	30	26	26	4.36	4.79	4.18	4.31	3.92	4.18	4.293	0.95	1.22	1.46	1.23	1.24	1.24	1.214	1.1330%	1.4145%	1.3376%	1.3926%	1.7144%	1.3816%
14	Atty General	978	978	964	957	934	$78,278,538	$135,611,550	$120,803,825	$121,293,076	$120,580,583	845,484	1,646,821	1,632,563	1,700,300	1,682,360	$496,226	$1,028,090	$547,213	$596,865	$815,322	10	18	14	16	21	2	5	1	0	3	2.37	2.19	1.72	1.88	2.73	1.93	1.877	0.47	0.61	0.12	0.00	0.36	0.24	0.195	0.6339%	0.7581%	0.4530%	0.4921%	0.6762%	0.6007%
15	Gen Services	813	813	806	836	847	$57,478,091	$93,426,648	$73,579,034	$79,978,766	$88,150,356	661,564	1,192,786	1,128,147	1,273,223	1,394,598	$500,656	$680,609	$762,399	$877,343	$905,279	7	17	21	20	31	1	6	4	2	15	2.12	2.85	3.72	3.14	4.45	3.23	2.840	0.30	1.01	0.71	0.31	2.15	0.67	0.950	0.8710%	0.7280%	1.0362%	1.0970%	1.0270%	0.9781%
16	Education (1)	538	538	536	555	569	$37,128,955	$57,300,538	$52,873,862	$52,504,692	$55,796,846	422,461	754,287	723,597	781,377	800,744	$10,545	$52,856	$23,589	$24,965	$35,350	2	0	1	0	1	0	0	0	0	0	0.95	0.00	0.28	0.00	0.25	0.18	0.000	0.00	0.00	0.00	0.00	0.00	0.00	0.000	0.0284%	0.0922%	0.0446%	0.0475%	0.0634%	0.0518%
17	Public Utility	479	479	480	482	492	$38,583,024	$63,492,692	$60,721,382	$60,553,863	$60,791,452	396,048	767,393	778,034	802,419	803,796	$14,553	$33,588	$29,913	$95,438	$77,448	1	0	2	0	3	0	0	0	0	1	0.50	0.00	0.51	0.00	0.75	0.26	0.000	0.00	0.00	0.00	0.00	0.25	0.00	0.000	0.0377%	0.0529%	0.0493%	0.1576%	0.1274%	0.0765%
18	Revenue	1,631	1,631	1,640	1,772	1,892	$98,814,599	$168,200,216	$162,328,900	$164,249,764	$181,888,669	1,331,588	2,598,593	2,638,010	2,739,022	2,821,602	$226,385	$362,921	$420,199	$589,003	$816,781	2	10	12	10	18	0	4	2	2	2	0.30	0.77	0.91	0.73	0.64	0.73	0.757	0.00	0.31	0.15	0.15	0.14	0.15	0.164	0.2291%	0.2158%	0.2589%	0.3586%	0.4491%	0.2822%
19	State	694	694	710	758	767	$30,709,967	$50,892,650	$49,020,705	$49,188,812	$49,418,576	402,233	751,351	774,452	813,856	804,428	$12,393	$39,280	$29,721	$132,576	$257,438	2	3	1	2	3	0	0	0	0	1	0.99	0.80	0.26	0.49	1.24	0.60	0.790	0.00	0.00	0.00	0.00	0.25	0.00	0.082	0.0404%	0.0772%	0.0606%	0.2695%	0.5209%	0.1358%
20	State Police	6,327	6,327	6,291	6,363	6,458	$705,117,156	$1,235,801,194	$1,132,087,872	$1,126,977,899	$1,119,271,514	6,037,006	11,606,286	11,684,171	11,670,360	11,949,814	$6,533,205	$10,016,149	$9,947,477	$7,718,269	$8,102,548	236	411	444	440	455	57	75	71	97	81	7.82	7.08	7.65	7.54	7.62	7.43	7.070	1.89	1.29	1.22	1.66	1.38	1.30	1.280	0.9266%	0.8105%	0.8787%	0.6849%	0.7239%	0.8044%
21	Human Services	14,833	14,833	15,510	16,141	16,643	$896,369,430	$1,507,727,208	$1,482,417,895	$1,510,514,548	$1,565,066,722	12,511,103	24,240,732	24,939,986	26,537,979	27,672,465	$13,261,903	$28,268,726	$32,584,541	$34,532,877	$37,000,936	261	682	764	820	918	102	312	385	403	393	4.17	5.63	6.13	6.18	6.66	5.99	5.620	1.63	2.57	3.09	3.04	2.89	2.89	2.568	1.4795%	1.8749%	2.1981%	2.2862%	2.3642%	2.1197%
22	Fish & Boat	522	522	497	475	493	$24,871,305	$44,364,132	$40,336,755	$39,405,955	$39,414,872	357,381	729,082	717,733	694,257	694,735	$214,101	$672,988	$656,782	$548,852	$364,720	23	40	59	33	30	3	14	18	6	10	12.87	10.97	16.44	9.51	10.08	10.25	10.866	1.68	3.84	5.02	1.73	2.88	2.95	3.830	0.8608%	1.5170%	1.6282%	1.3928%	0.9253%	1.2784%
23	Game	1,095	1,095	1,097	1,071	1,093	$53,784,887	$90,870,496	$80,778,089	$77,248,414	$77,999,560	817,892	1,581,006	1,462,653	1,423,099	1,343,652	$459,601	$1,317,952	$1,150,228	$779,743	$1,196,403	35	76	104	97	80	4	18	20	17	18	8.56	9.61	14.22	13.63	11.91	11.86	9.600	0.98	2.28	2.73	2.39	2.38	2.41	2.270	0.8544%	1.4804%	1.4239%	1.0084%	1.5339%	1.2846%
24	Com & Ec. Dev.	343	343	316	319	355	$25,049,330	$41,671,222	$36,724,187	$36,541,470	$38,338,613	274,935	514,751	476,677	486,231	513,861	$0	$0	$1,712	$12,753	$12,042	0	0	2	0	1	0	0	1	0	0	0.00	0.00	0.84	0.00	0.39	0.14	0.000	0.00	0.00	0.42	0.00	0.00	0.00	0.000	0.0000%	0.0000%	0.0047%	0.0349%	0.0314%	0.0120%
25	PA Parole Board	1,465	1,465	1,463	1,478	1,486	$99,387,612	$164,300,736	$156,943,042	$151,998,615	$150,701,459	1,222,396	2,323,018	2,280,759	2,298,163	2,311,129	$744,256	$2,252,778	$2,031,540	$1,902,648	$2,056,283	25	49	56	48	61	7	14	6	13	18	4.09	4.22	4.91	4.18	5.28	4.44	4.210	1.15	1.21	0.53	1.13	1.56	0.99	1.200	0.7488%	1.3711%	1.2944%	1.2518%	1.3645%	1.1036%
26	Liquor Control	5,641	5,641	5,410	5,325	5,218	$216,589,803	$367,984,207	$334,141,748	$332,064,035	$327,816,225	4,711,829	8,808,688	8,274,087	8,265,493	7,926,644	$2,290,348	$4,577,123	$5,060,191	$5,293,946	$5,291,924	81	140	160	224	223	15	22	31	55	49	3.44	3.25	3.87	5.42	6.07	4.39	3.240	0.64	0.50	0.75	1.33	1.31	0.85	0.455	1.0575%	1.2439%	1.5144%	1.5943%	1.6149%	1.4509%
27	Milk Marketing	17	17	18	18	19	$1,074,134	$1,857,750	$1,932,291	$1,938,736	$2,040,275	10,664	21,433	23,877	25,667	24,872	$0	$0	$0	$108	$0	0	0	0	1	0	0	0	0	0	0	0.00	0.00	0.00	7.79	0.00	0.00	0.000	0.00	0.00	0.00	0.00	0.00	0.00	0.000	0.0000%	0.0000%	0.0000%	0.0056%	0.0000%	0.0000%
28	Lt. Governor (1)	15	15	16	17	18	$957,161	$1,368,647	$1,275,666	$1,350,909	$1,382,283	12,400	20,727	21,427	22,865	24,550	$9,630	$0	$0	$0	$0	1	0	0	0	0	0	0	0	0	0	16.13	0.00	0.00	0.00	0.00	0.00	0.000	0.00	0.00	0.00	0.00	0.00	0.00	0.000	1.0061%	0.0000%	0.0000%	0.0000%	0.0000%	0.0000%
29	Hist. & Mus. (1)	216	216	216	228	234	$13,578,971	$21,614,423	$20,245,375	$20,659,749	$21,595,828	171,129	310,877	296,251	312,937	329,818	$124,446	$202,356	$139,671	$154,162	$363,888	1	3	4	2	5	0	0	1	0	1	1.17	1.93	2.70	1.28	3.03	1.96	1.920	0.00	0.00	0.68	0.00	0.61	0.22	0.302	0.9165%	0.9362%	0.6899%	0.7463%	1.6850%	0.8863%
30	Env. Mgmt.	367	367	383	386	398	$13,435,157	$21,535,713	$18,257,763	$17,585,175	$20,027,713	155,495	291,459	273,658	271,972	310,125	$21,260	$41,612	$42,535	$240,047	$42,561	1	1	1	1	0	0	0	0	0	1	1.29	0.69	0.73	0.74	0.00	0.72	0.683	0.00	0.00	0.00	0.00	0.64	0.00	0.160	0.1582%	0.1932%	0.2230%	1.3651%	0.2125%	0.2129%
31	Civil Service	22	22	21	23	65	$1,302,512	$2,041,715	$1,950,637	$2,181,732	$2,315,472	11,717	21,970	21,770	26,525	28,956	$0	$0	$0	$0	$0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.000	0.00	0.00	0.00	0.00	0.00	0.00	0.000	0.0000%	0.0000%	0.0000%	0.0000%	0.0000%	0.0000%
32	Peninvest (1)	34	34	34	34	31	$2,750,279	$5,030,144	$4,721,867	$4,695,605	$4,384,736	26,452	53,223	54,040	55,928	52,989	$0	$0	$0	$0	$0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.000	0.00	0.00	0.00	0.00	0.00	0.00	0.000	0.0000%	0.0000%	0.0000%	0.0000%	0.0000%	0.0000%
33	Env. Prot.	2,489	2,489	2,403	2,447	2,524	$189,972,290	$293,299,988	$224,621,108	$239,229,133	$279,814,526	1,814,877	3,231,589	3,038,122	3,479,210	4,071,071	$541,604	$1,353,224	$1,291,495	$1,189,959	$1,312,810	9	29	15	19	30	1	3	1	0	5	0.99	1.79	0.99	1.09	1.47	1.29	1.424	0.11	0.19	0.20	0.00	0.25	0.14	0.181	0.2851%	0.4614%	0.5750%	0.4974%	0.4692%	0.4760%
34	Env. Hq. Board	9	9	9	10	11	$657,469	$1,154,038	$1,013,520	$1,113,921	$1,146,351	5,169	9,245	8,267	8,471	9,415	$0	$0	$0	$0	$0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.000	0.00	0.00	0.00	0.00	0.00	0.00	0.000	0.0000%	0.0000%	0.0000%	0.0000%	0.0000%	0.0000%
35	Con & Nat. Res.	2,244	2,244	2,264	2,277	2,368	$112,936,732	$172,006,329	$163,790,275	$160,485,258	$158,959,575	1,805,044	3,200,099	3,137,850	3,150,723	3,074,974	$1,002,330	$2,638,071	$2,549,791	$2,410,402	$2,568,308	72	147	161	155	143	10	27	29	24	23	8.53	9.19	10.26	9.84	9.30	9.55	9.180	1.11	1.69	1.85	1.52	1.50	1.58	1.630	0.8875%	1.5337%	1.5667%	1.5019%	1.6157%	1.5308%
36	Ethics (1)	26	26	25	27	28	$1,625,301	$2,808,732	$2,709,079	$2,764,621	$2,633,658	16,301	34,115	31,300	35,582	35,479	$0	$0	$0	$0	$0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.000	0.00	0.00	0.00	0.00	0.00	0.00	0.000	0.0000%	0.0000%	0.0000%	0.0000%	0.0000%	0.0000%
37	Hlth Care Cost	18	18	18	19	21	$1,995,091	$2,921,310	$296,089	$0	$8,173,882	19,211	30,455	2,755	0	91,383	$0	$0	$0	$0	$0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.000	0.00	0.00	0.00	0.00	0.00	0.00	0.000	0.0000%	0.0000%	0.0000%	0.0000%	0.0000%	0.0000%
38	PA Gaming Control Board	323	323	305	297	299	$26,752,375	$41,650,178	$39,019,927	$35,844,848	$35,329,043	311,490	564,857	537,963	480,532	457,260	$612	$2,955	$81	$0	$21,044	0	2	0	0	0	0	0	0	0	0	0.00	0.71	0.00	0.00	0.00	0.00	0.126	0.00	0.00	0.00	0.00	0.00	0.00	0.000	0.0023%	0.0071%	0.0000%	0.0000%	0.0596%	0.0032%
39	Health	1,506	1,506	1,457	1,397	1,448	$96,074,502	$152,063,101	$140,295,446	$139,902,970	$136,927,895	1,147,054	2,093,942	2,021,187	2,106,370	2,038,594	$431,148	$634,786	$523,991	$364,798	$337,992	3	7	11	8	11	0	2	6	1	2	0.52	0.29	1.09	0.75	1.57	0.72	0.780	0.00	0.00	0.59	0.09	0.20	0.10	0.000	0.4488%	0.4174%	0.3735%	0.2608%	0.2486%	0.3509%
40	Agriculture	853	853	881	889	931	$47,216,806	$73,360,153	$61,108,156	$61,851,169	$68,212,345	561,316	1,013,098	974,285	982,418	1,133,994	$356,949	$554,901	$644,831	$618,794	$732,690	12	16	14	13	16	4	4	5	4	7	4.28	3.16	2.87	2.85	2.82	2.90	2.852	1.43	0.79	1.03	0.81	1.23	0.88	0.783	0.7560%	0.7565%	1.0552%	1.0005%	1.0741%	0.9374%
41	Senate	754	748	748	769	760						1,568,320	1,555,840	1,555,840	1,599,520	1,599,520	$13,947	$28,010	$21,315	$165,460	$214,466	4	3	7	0	5	1	0	0	0	0	0.51	0.39	0.90	0.00	0.63	0.38	0.290	0.13	0.00	0.00	0.00	0.00	0.00	0.000						
42	House of Reps	1,505	1,518	1,414	1,500	1,505						3,130,400	3,157,440	3,357,120	3,120,000	3,120,000	$70,333	$124,346	$57,847	$185,832	$102,005	6	9	6	9	13	2	1	1	1	0	0.38	0.57	0.36	0.58	0.83	0.45	0.435	0.13	0.06	0.06	0.00	0.06	0.04	0.041						
44	Leg. Reference	67	71	72	74	74						139,360	147,680	149,760	153,920	153,920	$0	$0	$268	$0	$1,205	0	0	0	1	0	0	0	0	0	0	0.00	0.00	0.00	1.30	0.00	0.00	0.000	0.00	0.00	0.00	0.00	0.00	0.00	0.000						
45	Local Gov't Comm	7	7	6	8	8	Information not available					14,560	14,560	12,480	16,640	16,640	$0	$0	$0	$0	$0	0	0	0	0	1	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.000	0.00	0.00	0.00	0.00	0.00	0.00	0.000	Information not available					
46	Joint State Gov	11	12	12	12	13						22,880	24,960	24,960	24,960	24,960	$0	$0	$1,039	$7,231	$0	0	0	0	1	0	0	0	0	0	0	0.00	0.00	0.00	8.01	8.01	0.00	0.000	0.00	0.00	0.00	0.00	8.01	0.00	0.000						
47	Leg Bud & Fin	11	12	12	12	13						22,880	24,960	24,960	24,960	24,960	$0	$0	$0	$0	$0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.000	0.00	0.00	0.00	0.00	0.00	0.00	0.000						
48	Leg Data Proc.	34	31	28	30	30						70,720	64,480	58,240	62,400	62,400	$0	$0	$0	$0	$0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.000	0.00	0.00	0.00	0.00	0.00	0.00	0.000						
49	Joint Leg. Air and Water	0	4	4	4	4						0	8,320	8,320	8,320	8,320	$0	$0	$0	$0	$0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.000	0.00	0.00	0.00	0.00	0.00	0.00	0.000						
63	Ind. Reg. Rev.	10	10	10	10	10						20,800	20,800	20,800	20,800	20,800	$0	$0	$0	$0	$0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.000	0.00	0.00	0.00	0.00	0.00	0.00	0.000						
73	Treasury	336	324	339	355	355						698,880	673,920	705,120	738,400	738,400	$67,105	$28,202	$40,275	$70,744	$219,782	1	0	1	0	2	0	0	0	0	0	0.29	0.00	0.28	0.00	0.54	0.48	0.000	0.00	0.00	0.00	0.00	0.00	0.00	0.000						
76	Dir for Rural PA	6	6	5	5	6						12,480	12,480	10,400	10,400	10,400	$0	$0	$0	$65	$0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.000	0.00	0.00	0.00	0.00	0.00	0.00	0.000						
77	Capitol Pres Com	6	6	6	6	6						12,480	12,480	12,480	12,480	12,480	$0	$0	$0	$0	$10,350	0	0	0	0	1	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.000	0.00	0.00	0.00	0.00	0.00	0.00	0.000						
89	Thaddeus Stevens	224	225	216	305	305						465,920	468,000	449,280	634,400	634,400	$4,489	$6,668	$271,942	$280,799	$168,231	5	0	4	2	3	1	0	0	0	1	2.15	0.00	1.78	0.83	1.58	0.87	0.000	0.43	0.00	0.00	0.32	0.83	0.00	0.000						
95	Intergovernmental Coop	0	0	0	1	1						0	0	0	2,080	2,080	$0	$0	$0	$0	$0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.000	0.00	0.00	0.00	0.00	0.00	0.00	0.000						
98	St Pb Sch Bldg	4	6	6	7	7						8,320	12,480	12,480	14,560	14,560	$0	$0	$0	$0	$0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.000	0.00	0.00	0.00	0.00	0.00	0.00	0.000						
8801	PICA - Philadelphia	2	4	4	6	6						4,160	8,320	8,320	12,480	12,480	$0	$0	$0	$0	$0	0	0	0	0	0	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.000	0.00	0.00	0.00	0.00	0.00	0.00	0.000						
	Total	**81,537**	**81,537**	**82,376**	**83,292**	**84,108**	**$5,531,036,479**	**$9,302,389,579**	**$8,687,468,765**	**$8,749,987,309**	**$8,770,970,622**	**70,596,483**	**133,788,935**	**132,874,450**	**137,293,451**	**137,421,426**	**$54,010,786**	**$105,261,994**	**$109,145,153**	**$109,726,082**	**$114,469,746**	**1,389**	**2,785**	**3,008**	**3,130**	**3,521**	**387**	**898**	**1,006**	**1,106**	**1,213**	**3.94**	**4.16**	**4.53**	**4.56**	**5.12**	**4.42**	**4.150**	**1.10**	**1.34**	**1.51**	**1.61**	**1.77**	**1.49**	**1.339**	**0.9765%**	**1.1316%**	**1.2564%**	**1.2540%**	**1.3051%**	**1.2140%**

Notes:

1 - Agencies covered by the GGO safety program

The payroll and hours worked are not available for the following agencies. Total hours worked is estimated based upon employee count.