

Biannual Effectiveness Measures (as of 06/30/2022)

Column Descriptions and Data Sources

Column: Agency number

Column: Agency name: Agencies participating in and covered by the Commonwealth's workers' compensation program.

Columns: Number of employees. Compiled by the Office of Administration for agencies under the Governor's jurisdiction. Total filled salaried and wage employees derived from the average of four quarters (September, December, March, and June). Legislative and independent agency staff numbers provided by the AIPP annual reports.

Columns: Total payroll cost. The total amount paid in payroll for agencies under the Governor's jurisdiction. This amount includes benefits, direct payroll, etc.

Columns: Total hours worked. The total hours worked by employees for agencies under the Governor's jurisdiction.

Columns: Workers' compensation cost tracked by Inservco, Inc (MMR). This is the total paid amount for injuries which occurred in any fiscal year as of the valuation date shown. Incurred is equal to the total paid on a claim, including denied claims. Total paid includes expenses for medical bills, indemnity payments, legal expenses, or any other costs associated with the claim. This number does not include any administrative, consultant, or other costs that cannot be directly associated with a particular claim.

Columns: Number of claims. A claim is defined as an incident where an employee requires medical assistance. The Commonwealth does not report "incident only" claims to Inservco, Inc.. All claims reported to Inservco, Inc. that are not denied are included in this number. Cost does not need to be incurred for a claim to be included in the claim count.

Columns: Number of indemnity claims. A claim is defined as an indemnity claim if it requires payments made to an injured or sick employee whose injury or illness occurred as a result of employment. Indemnity compensates the employee for lost wages in excess of seven days.

Columns: Total claim rate. This is a nationally recognized rate obtained by multiplying the number of total claims by 200,000 and then dividing the number by the number of hours worked by that agency. This rate lists the number of injuries per 100 employees in a year. This rate is used across industry and government to compare injury incidence.

Columns: Indemnity rate. This is a nationally recognized rate obtained by multiplying the number of indemnity claims by 200,000 and then dividing by the number of hours worked by that agency. This rate represents the number of indemnity injuries per 100 employees in a year. This rate is used across industry and government to compare injury severity.

Columns: Cost ratio of payroll. This is a ratio obtained by dividing the cost of claims paid in that fiscal year by the payroll paid in that fiscal year.

Biannual Effectiveness Measures (as of 06/30/2022)

Agency	Number of Employees				Total Payroll Cost				Total Hours Worked				Workers' Compensation Cost				Number of Claims				Number of Indemnity Claims				Total Claim Rate				Indemnity Injury Rate				Total Spend - WC in Relation to Payroll						
	FY 2021	FY 2022	FY 1919	FY 1718	FY 2021	FY 2022	FY 1919	FY 1718	FY 2021	FY 2022	FY 1919	FY 1718	FY 2021	FY 2022	FY 1919	FY 1718	FY 2021	FY 2022	FY 1919	FY 1718	FY 2021	FY 2022	FY 1919	FY 1718	FY 2021	FY 2022	FY 1919	FY 1718	FY 2021	FY 2022	FY 1919	FY 1718	FY 2021	FY 2022	FY 1919	FY 1718			
10 Aging	96	96	97	95	\$9,392,020	\$9,895,479	\$9,894,020	\$10,109,880	135,872	135,872	135,872	135,872	\$0	\$0	\$0	\$0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
11 Comptroller	14,790	14,790	14,497	15,589	\$1,895,230,020	\$1,907,077,989	\$1,899,450,944	\$1,924,473,110	25,707,242	25,707,242	25,707,242	25,707,242	\$31,277,918	\$31,448,414	\$32,291,665	\$30,727,778	866	891	1,000	929	287	291	412	422	419	441	478	638	713	879	538	371	1,768	1,620	1,838	1,682			
12 Labor & Ind.	4,387	4,347	4,325	4,325	\$3,987,788,727	\$4,133,833,111	\$4,018,819,847	\$4,267,607,963	6,458,975	7,442,427	7,198,717	6,714,238	\$644,038	\$860,528	\$1,111,181	\$1,269,887	\$1,892,472	18	14	22	45	43	2	2	8	13	159	138	181	134	127	181	158	152	131	1,272	1,370	1,828	1,714
13 Mail & Del. Serv.	2,521	2,531	2,448	2,462	\$2,621,659,848	\$2,623,184,298	\$2,614,152,644	\$2,624,116,411	4,115,962	4,222,236	4,170,387	4,170,387	\$2,659,803	\$3,107,842	\$3,740,000	\$4,988,318	\$4,988,318	88	91	82	115	140	30	28	26	26	40	47	52	57	61	48	47	44	41	1,272	1,370	1,828	1,714
14 City General	964	957	924	912	\$1,000,000,000	\$1,000,000,000	\$1,000,000,000	\$1,000,000,000	1,000,000	1,000,000	1,000,000	1,000,000	\$0	\$0	\$0	\$0	\$0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
15 Gen Services	806	838	847	843	\$73,879,934	\$79,799,766	\$86,150,356	\$86,150,356	1,298,440	1,298,440	1,298,440	1,298,440	\$87,743	\$95,279	\$110,164	\$84,600	\$84,600	21	20	31	29	31	4	2	15	13	37	41	45	47	43	38	38	38	38	38	38	38	
16 Education (1)	593	593	588	514	\$52,673,882	\$52,604,692	\$50,796,546	\$50,796,546	\$50,796,546	\$50,796,546	\$50,796,546	\$50,796,546	\$50,796,546	\$50,796,546	\$50,796,546	\$50,796,546	\$50,796,546	0	0	1	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
17 Public Works	480	481	481	481	\$60,553,863	\$60,791,463	\$60,791,463	\$60,791,463	779,134	802,411	802,790	792,971	\$74,348	\$74,348	\$74,348	\$74,348	\$74,348	2	0	3	1	2	1	1	2	1	1	1	1	1	1	1	1	1	1	1	1	1	1
18 Revenue	1,640	1,772	1,892	1,995	\$162,328,900	\$164,249,784	\$169,188,689	\$187,813,732	\$1,913,229,930	\$2,638,010	\$2,792,022	\$2,821,602	\$3,006,754	\$400,199	\$680,009	\$880,781	\$704,262	\$607,120	12	10	9	23	19	2	2	2	3	1	0	0	0	0	0	0	0	0	0	0	
19 State	710	728	767	717	\$40,020,705	\$40,181,812	\$40,419,710	\$40,532,830	\$44,848,599	774,492	813,604	804,420	798,880	\$1,274	\$12,676	\$307,438	\$292,572	\$391,480	1	2	6	5	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
20 State Police	1,291	1,301	1,404	1,404	\$1,132,977,672	\$1,128,077,672	\$1,128,077,672	\$1,128,077,672	\$1,128,077,672	\$1,128,077,672	\$1,128,077,672	\$1,128,077,672	\$1,128,077,672	\$1,128,077,672	\$1,128,077,672	\$1,128,077,672	\$1,128,077,672	444	440	465	446	471	81	81	102	84	745	714	742	844	823	740	740	740	740	740	740		
21 Human Resources	16,610	16,614	16,644	16,617	\$1,462,670,285	\$1,458,046,722	\$1,458,046,722	\$1,458,046,722	\$1,458,046,722	\$1,458,046,722	\$1,458,046,722	\$1,458,046,722	\$1,458,046,722	\$1,458,046,722	\$1,458,046,722	\$1,458,046,722	\$1,458,046,722	764	800	918	1,115	1,008	385	403	399	400	400	400	400	400	400	400	400	400	400	400	400		
22 Fish & Boat	497	475	493	484	\$40,336,725	\$39,405,455	\$39,414,732	\$39,405,455	\$37,560,371	717,733	694,207	694,735	688,124	\$89,521	\$69,521	\$69,521	\$69,521	\$69,521	59	31	35	43	31	18	8	10	18	10	16,441	9,511	10,808	12,847	9,622	10,770	10,770	10,770	10,770		
23 Game	1,097	1,074	1,093	1,061	\$80,778,000	\$77,248,414	\$77,248,414	\$77,248,414	\$77,248,414	\$77,248,414	\$77,248,414	\$77,248,414	\$77,248,414	\$77,248,414	\$77,248,414	\$77,248,414	\$77,248,414	87	87	87	87	87	87	87	87	87	87	87	87	87	87	87	87	87	87	87	87	87	
24 Gen. & Inv. Dev.	318	319	365	365	\$36,724,197	\$36,541,470	\$36,541,470	\$36,541,470	\$36,541,470	\$36,541,470	\$36,541,470	\$36,541,470	\$36,541,470	\$36,541,470	\$36,541,470	\$36,541,470	\$36,541,470	2	0	1	4	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
25 PA Public Works	1,483	1,478	1,488	1,489	\$1,959,943,042	\$1,951,038,615	\$1,950,207,409	\$1,948,412,381	\$1,945,500,499	2,280,759	2,280,759	2,280,759	2,280,759	\$2,031,540	\$1,902,648	\$2,056,283	\$2,177,811	\$1,909,717	56	49	61	90	75	8	13	19	71	18	44	41	48	52	71	68	54	49	51		
26 Labor Control	5,410	5,325	5,214	5,173	\$336,141,248	\$330,064,036	\$327,816,225	\$326,299,038	\$319,499,629	\$2,742,987	\$2,742,987	\$2,742,987	\$2,742,987	\$2,742,987	\$2,742,987	\$2,742,987	\$2,742,987	166	204	228	271	228	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
27 PA Marketing	18	18	18	20	\$1,932,241	\$1,938,736	\$2,040,275	\$2,145,401	\$2,145,401	\$2,145,401	\$2,145,401	\$2,145,401	\$2,145,401	\$2,145,401	\$2,145,401	\$2,145,401	\$2,145,401	\$2,145,401	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
28 CI Governor (1)	16	17	18	18	\$4,127,688	\$1,950,909	\$1,950,909	\$1,950,909	\$1,950,909	\$1,950,909	\$1,950,909	\$1,950,909	\$1,950,909	\$1,950,909	\$1,950,909	\$1,950,909	\$1,950,909	\$1,950,909	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
29 PA Public Works	278	278	274	263	\$20,467,372	\$20,669,749	\$21,056,638	\$21,056,638	\$21,056,638	\$21,056,638	\$21,056,638	\$21,056,638	\$21,056,638	\$21,056,638	\$21,056,638	\$21,056,638	\$21,056,638	\$21,056,638	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
31 PA Mgmt	381	388	387	385	\$18,587,783	\$17,886,715	\$20,027,713	\$18,543,080	\$19,489,881	273,863	271,027	310,125	287,380	\$1,320	\$45,081	\$45,081	\$45,081	\$45,081	1	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
32 Civil Service	21	23	23	20	\$1,950,827	\$2,181,732	\$2,315,472	\$2,315,472	\$2,315,472	\$2,315,472	\$2,315,472	\$2,315,472	\$2,315,472	\$2,315,472	\$2,315,472	\$2,315,472	\$2,315,472	\$2,315,472	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
33 Personnel (1)	36	34	31	30	\$4,723,887	\$4,698,662	\$4,384,736	\$3,879,848	\$3,792,979	\$4,900	\$5,268	\$2,989	\$8,262	\$0	\$0	\$0	\$0	\$0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
34 PA Mgmt	2,402	2,447	2,524	2,604	\$224,821,388	\$238,229,133	\$278,814,530	\$274,657,414	\$287,346,862	3,098,122	3,479,210	4,071,071	3,922,425	\$1,291,405	\$1,189,959	\$1,312,810	\$1,289,642	\$1,452,598	15	19	30	43	52	16	10	2	0	0	0	0	0	0	0	0	0	0	0	0	
35 PA Public Works	6	10	11	10	\$1,033,520	\$1,113,921	\$1,146,351	\$1,146,351	\$1,146,351	\$1,146,351	\$1,146,351	\$1,146,351	\$1,146,351	\$1,146,351	\$1,146,351	\$1,146,351	\$1,146,351	\$1,146,351	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
36 PA New Proc.	2,264	2,272	2,388	2,338	\$193,700,274	\$160,486,658	\$188,959,376	\$162,490,992	\$162,490,992	3,197,861	3,197,861	3,074,974	3,227,909	\$3,938,811	\$2,449,711	\$2,449,711	\$2,449,711	161	155	143	187	224	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30		
40 Ethics (1)	25	27	28	28	\$2,769,079	\$2,764,421	\$2,633,618	\$2,429,318	\$2,429,318	\$2,429,318	\$2,429,318	\$2,429,318	\$2,429,318	\$2,429,318	\$2,429,318	\$2,429,318	\$2,429,318	\$2,429,318	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
43 PA Care Cost	18	19	21	20	\$3,936,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
44 PA Criminal Justice	305	297	299	288	\$30,819,877	\$36,844,448	\$35,329,441	\$36,832,368	\$36,832,368</																														