

The Medical Marijuana Assistance Program (MMAP)
Dispensary FAQs
Phase 3 and Phase 3 Pilot
Monthly Financial Benefit for Eligible Patients

1. What is the MMAP Phase 3?

- a. Phase 3 of the MMAP distributes a monthly financial benefit to eligible patients to assist with the cost of their medications.

2. What is the MMAP Phase 3 pilot?

- a. The Phase 3 pilot of the MMAP distributes a monthly financial benefit to patients who are registered in and select the Pharmaceutical Assistance Contract for the Elderly (PACE) or PACE Needs Enhancement Tier (PACENET) as their financial hardship program at the time they make their annual identification (ID) card payment.

3. Why did you start with a pilot program?

- a. Current law dictates the percentage of medical marijuana revenue that can be dedicated to fund the MMAP, and current funding only allows for a subset of financial hardship patients to receive a monthly financial benefit.
- b. As a result of the funding constraints, the Bureau of Medical Marijuana (Bureau) launched a pilot program as an initial step toward implementing the MMAP's Phase 3.
- c. Starting with a pilot allowed dispensaries to become familiar with the MMAP's new system and procedures.

4. Is participation in MMAP Phase 3 mandatory for dispensaries?

- a. Yes. All Pennsylvania permitted dispensaries are expected to be able to serve and dispense to any registered patient, including those eligible for the MMAP Phase 3.
- b. Section 902 of Pennsylvania Act 16 of 2016 requires the Department of Health (Department) to implement a program to assist financial hardship patients, including the development of guidelines and procedures. See 35 P.S. Section 10231.60(c)(i). The MMAP Phase 3 is the implementation of this program.

5. How are MMAP Phase 3 patients identified at the dispensary?

- a. Patients will not need to provide any additional information at the dispensary to be identified as a MMAP Phase 3 participant. If a patient is eligible to receive the MMAP Phase 3 benefits, the patient's medical marijuana identification (ID) card will automatically indicate the patient's eligibility when it is scanned at the point of sale.

6. How do dispensaries apply a patient's benefit in the point-of-sale system?

- a. When a patient's medical marijuana ID card is scanned at the point of sale, the system will identify whether the patient is a MMAP participant and display a separate MMAP discount field.
- b. The dispensary should complete the order as usual.

- c. If the patient wishes to use their available MMAP funds, the dispensary will need to use Prime Therapeutics State Government Solutions LLC web-based tool (tool) to determine how much funding the patient has available to them.
- d. After entering some key information about the patient and the total sales amount of the applicable product, the tool will return the amount of financial benefit to apply to the order.
- e. After the benefit is applied and entered in the 'Sales Order' screen, the net amount to collect is provided (the balance due for the patient).

***Please note:** These steps are not a substitute for the available training. If questions arise during business hours, a dedicated MMAP dispensary helpdesk is available by calling 833-605-0629.

7. Can a dispensary apply the MMAP benefit in lieu of other discounts and savings?

- a. No. The MMAP benefit should not preclude patients from receiving other discounts and savings for which they are eligible.

8. How and when is dispensary staff trained?

- a. Live, virtual trainings were provided to dispensaries in 2022, demonstrating the proper use of the dispensary portal, user activity control functions, and the point-of-sale web claims submission tool.
- b. A recorded session of the training is available to dispensaries through ZolTrain, which is included in their MJ Freeway platform subscription.

9. How does the dispensary get reimbursed for offering this benefit on patient purchases?

- a. There is a weekly reimbursement process to each dispensary for all MMAP funds used by patients at that facility.

10. Do patients receive a financial benefit every month?

- a. Yes, if the patient continues to participate in the medical marijuana program and PACE/PACENET and attests as such during their annual payment process, they will continue to receive a monthly financial benefit from the Bureau.

11. Can patients save their financial benefit or allow it to rollover month to month?

- a. A patient's balance will rollover up to 12 months from their annual fee payment date. After the 12-month period, any unused benefits that remain will be forfeited.

12. How much of a financial benefit will patients receive each month?

- a. At the current time, the budget will allow the MMAP Phase 3 pilot patients to receive \$50 per month as a financial benefit.

13. What can patients use their monthly financial benefit for at the dispensary?

- a. Patients can use their monthly financial benefit on all forms of medication permitted under their patient certification.
- b. Patients cannot use their financial benefits for devices or accessories.

14. Can patients check their own MMAP balance?

- a. For balance inquiries, a patient can either call the dedicated MMAP patient helpdesk at 833-605-0628, or at the time of sale request that the dispensary provide the balance.

15. Where can dispensaries go for support if something doesn't seem right or for other MMAP questions?

- a. If you have MMAP related questions, please call the dedicated MMAP dispensary helpdesk at 833-605-0629.