# <u>Hurricane</u>

Preparedness	Twitter	Facebook	Image (Instagram)
General Updates	FYI: We are using #EventHashtag for updates on the hurricane. We encourage everyone to do the same.	Watch the latest (insert time) press briefing on the approaching hurricane from (PA	<pre><image conference="" from="" latest="" press=""/></pre>
	Watch the latest (insert time) press briefing on the	DOH/ Governor). The next	comercines
	approaching storm from (PA DOH/Governor)	update will take place at (insert	
	<u>bit.ly/addurl</u> #EventHashtag	date/time), so keep checking	
		back for the latest information	
	(*If power is out, could link to YouTube video/website	Link: addurl.gov	
	of local news station/PA DOH website with summary	Image: Include photo from	
	of key points from press conference)	press conference	
	(*Tweet key messages from press conference)	Ask us your questions about the	
		approaching hurricane by	
	The next #EventHashtag update from (PA	commenting on this post and	
	DOH/Governor) will take place at (insert date/time)	we'll do our best to answer	
	Watch it at <u>bit.ly/addurl</u>	them. Stay safe!	
		Link: addurl.gov	
	Follow @(insert DOH Twitter handle) for updates on	Image: Include photo from	
	#EventHashtag	press conference	
	Other good organizations to follow for up to date	Have a Twitter account? If so,	
	information include (insert Twitter handles of	follow @(insert DOH or EMA	
	appropriate federal/state/local officials)	Twitter Name) for weather	
	#EventHashtag	updates, how to prepare for a	
		hurricane, and what you can do	
	Text "Follow (insert DOH Twitter handle)" to 40404 to receive updates via text message #EventHashtag	to stay safe. If you don't have a	

Learn how to prevent disease, illness, and injury before, during, and after a hurricane #EventHashtag http://1.usa.gov/1DnUGbS

Did you know you can get the latest severe weather updates on your smartphone? Find out how: <a href="http://bit.ly/1mQ2QVb">http://bit.ly/1mQ2QVb</a> #EventHashtag

Have a Facebook account? Like (DOH Facebook Page) for more updates on #EventHashtag

Remember to use 911 only in emergencies. For other requests, call 311 (Or equivalent non-emergency contact center in your area.) #EventHashtag

By staying informed, following instructions from health officials you can help protect yourself & your family from this threat #EventHashtag

(\*Monitor and retweet key messages from emergency management agencies re: Hurricane)

(If you are using a message that references your agency specifically, personalize the message using "We" instead of the generic "Public Health Officials")

Twitter account, what are you waiting for? ☺

**Link:** PA DOH's Twitter Page **Image:** Use PA DOH Twitter

Image

Want to receive updates on the hurricane via text message on your phone? Of course you do! Text "Follow (insert DOH Twitter handle)" to 40404, and stay in the know during the hurricane.

**Link:** PA DOH's Twitter Page **Image:** Use PA DOH Twitter

Image

Learn how to prevent disease, illness, and injury before, during, and after a severe storm

Link:

http://emergency.cdc.gov/disasters/alldisasters.asp

Did you know you can get the latest severe weather updates on your smartphone? Find out how:

		Link: <a href="http://www.ctia.org/your-wireless-life/consumer-tips/wireless-emergency-alerts">https/wireless-emergency-alerts</a> Emergency personnel are likely to be very busy responding at the scene. Remember to only use 911 for emergencies. For any other concerns, dial 311 (Or equivalent non-emergency contact center in your area.) Image: response activity/phone  (*Monitor and share key messages from emergency management agencies re: Hurricane)  (If you are using a message that references your agency specifically, personalize the message using "We" instead of the generic "Public Health Officials")
Mental Health	Feeling distressed? Call the Disaster Distress Helpline at 1-800-985-5990 <a href="http://l.usa.gov/17IVHjK">http://l.usa.gov/17IVHjK</a> #EventHashtag  Feeling distressed about the storm? Text "TalkWithUs" to 66746 <a href="http://l.usa.gov/17IVHjK">http://l.usa.gov/17IVHjK</a> #EventHashtag	Feeling distressed about the storm? Call the Disaster Distress Helpline at 1-800-985- 5990 or Text "TalkWithUs" to 66746.

Storm Traington	Chook out the letest projected wath of the steep	Link: http://emergency.cdc.gov/men talhealth/index.asp Image: Distressed person	zlmogo
Storm Trajectory	Check out the latest projected path of the storm <a href="bit.ly/hurricanetracker">bit.ly/hurricanetracker</a> #EventHashtag  Are you still in a storm warning? Get the latest weather updates from the NWS <insert city="" state=""> Facebook page <a href="bit.ly/addurl_#EventHashtag">bit.ly/addurl_#EventHashtag</a></insert>	Check out the latest projected path of the hurricane.  Link: addurl.gov  Image: Add an image of the hurricane path	<pre><image path="" showing=""/></pre>
	(Recommended Website: <a href="http://www.nhc.noaa.gov/">http://www.nhc.noaa.gov/</a> )	Are you still in a storm warning? Get the latest weather updates from the NWS <insert city="" state=""> Facebook page. Link: <insert city="" facebook="" page="" state="" url=""></insert></insert>	
Check in with family	Update your social networks or text family/friends to say you're OK. Phone lines may be jammed #EventHashtag  Make a communications plan w/ your family describing how to contact each other during the storm	Helpful Tip: Let your family and friends know that you are OK during the storm. Since phone lines may be jammed, the best way to do that is to update your social networks or send	
	http://1.usa.gov/1eigarV #EventHashtag  Check on neighbors, family who may need help during the storm #EventHashtag	them a text.  Image: Add an image of someone texting or using social media	

Now is a great time to update your emergency plan. Click here for details <a href="https://bit.ly/18RfqMv">bit.ly/18RfqMv</a> #EventHashtag

Review your family's emergency plan with all your loved ones before the storm <a href="mailto:bit.ly/1gYy8ay">bit.ly/1gYy8ay</a> #EventHashtag

If you have a home healthcare provider, make sure he/she is aware of your emergency plans as well #EventHashtag Develop a communications plan with your family so you will know how to get in contact with one another during the storm, especially if there is a power outage.

Link:

http://www.ready.gov/make-a-plan

**Image:** Teen on cell phone

Now is a great time to update your emergency plan for your home, your vehicle, and your workplace.

Link:

http://www.portal.state.pa.us/
portal/server.pt/community/be
 prepared/21274

Image: Link has an image but better image needed (image of a family)

Review your family's emergency plan with all of your loved ones before the storm, especially with your children and pets. Teach your child where and how to call for help and where to go for official emergency instructions.

		Link: http://www.portal.state.pa.us/ portal/server.pt?open=514&obj ID=556206&mode= Image: Add an image of an example of an emergency plan
Pets	What is best for you is usually best for your animals. Include your pets in your emergency plan bit.ly/NTRISR #EventHashtag  Never leave your animals behind if you have to leave to your home. Have a plan for them too bit.ly/NTRISR #EventHashtag  Talk to your vet about boarding or sheltering options in advance of a disaster #EventHashtag  Bringing a pet or service animal to a shelter? Bring leash/vet records/license & week's supply of food/water/meds #EventHashtag  Also bring a current photo of you with your pets to the shelter to help others identify them in case you get separated #EventHashtag	Our pets are our family. Keep in mind that during a disaster what is best for you is usually best for your pet or service animal. Never leave your animal behind if you have to leave your home and make sure to include your pets in your emergency plan  Link:  http://www.humanesociety.org /issues/animal_rescue/tips/pet s-disaster.html Image: Link has a picture  Bringing a pet or service animal to a shelter? Don't forget their leash, veterinarian records, license, crate, and a week's supply of food, water, and medication. Also bring a current photo of you with your pets to help others identify them in case you get separated.

		Image: Add a photo of dog/cat	
Food Safety	Keep food safe during power outages. Group food together in freezer, keep fridge closed, use coldest setting #EventHashtag  Another tip in case of power outage: Put frozen bottles of water in your fridge before the storm to keep food colder longer #EventHashtag  When in doubt, throw it out! Learn more about food safety after a hurricane: 1.usa.gov/qFjX1A	No one likes spoiled food. Keep your food safe in the event of a power outage during the storm by grouping food together in the freezer, keeping the fridge doors closed, and using the coldest setting. Also put frozen bottles of water in your fridge before the storm to keep food colder longer.  Link:  http://www.fda.gov/Food/Reca IlsOutbreaksEmergencies/Emergencies/ucm077023.htm Image: Add photo of food	
Water/sewage system issues	Fill bathtubs with water to use in case power is out and water is unavailable #EventHashtag	Don't be stuck without water if the power goes out during the storm. Fill your bathtub with fresh water as an extra supply for washing. Image: Add photo of hand washing	
Emergency Supplies	Have an emergency kit w/ flashlight/batteries/ meds/1st aid/food that won't spoil/bottled water <a href="mailto:bit.ly/1bKETUA">bit.ly/1bKETUA</a> #EventHashtag	An emergency kit really comes in handy during a hurricane, so plan ahead. Make sure yours includes: flashlight, batteries, medication, first aid kit, at least	<pre><lmage emergency="" kit="" showing="" supplies="" with=""></lmage></pre>

Make sure to have cash and change on hand in a three day supply of water and non-perishable food, and preparation for the storm bit.ly/1bKETUA #EventHashtag blankets. Link: Make sure your emergency kit includes important http://www.portal.state.pa.us/ portal/server.pt?open=514&obj family documents bit.ly/1bKETUA #EventHashtag ID=556208&mode=2 Keep your important documents in a waterproof, Image: Add an image of an portable container #EventHashtag emergency kit Make sure to have cash and change on hand in preparation for the storm. Additionally, store important family documents in a waterproof, portable container with your emergency kit. Link: http://www.portal.state.pa.us/ portal/server.pt?open=514&obj ID=556208&mode=2 Image: Add an image of an emergency kit Emergency Kit for Be sure to add an emergency kit to your car, including a Remember to add an Vehicle cell phone charger 1.usa.gov/1aeioGM #EventHashtag emergency kit to your car, including a cell phone charger. Learn what you should keep in your car in case of an Link: http://www.fema.gov/mediaemergency: http://1.usa.gov/1tI5TIF #EventHashtag library/assets/videos/77777

		Image: Link has a picture  Learn what you should keep in your car in case of an emergency  Link: <a href="http://www.ready.gov/car">http://www.ready.gov/car</a> Image: Car
Preparing home	Cover windows with storm shutters or plywood #EventHashtag  Secure outdoor items that may be dangerous if they get thrown around by high winds #EventHashtag	Cover windows with storm shutters or plywood to prepare your home for the approaching hurricane. Also, secure outdoor items that may be dangerous if they get thrown around by high winds. Image: Add an image of windows covered with shutters or plywood
Prescription Drugs	Early:  Don't run out of meds. Some insurance plans allow early refills. Check with your pharmacy #EventHashtag  Keep a list of your drugs, prescribing doctor & dietary supplements with you at all times #EventHashtag  Once Evacuation Recommended/Ordered:	Worried that you will run out of medication during the hurricane? Did you know that some insurance plans allow early refills? Call or visit your pharmacy for more information.  Image: Add image of medication/ prescription
		Worried that you will run out of medication during the

	As you evacuate take at least 1 week's supply of medicine & list of your drugs & medical problems w/ you #EventHashtag	hurricane? Remember to keep a list of your medications, prescribing doctor, dietary supplements, and insurance information with you at all times. Image: Add image of medication/prescription  In the event that you may have to evacuate your home, take at least 1 week's supply of medicine and a list of your drugs and medical problems with you. Image: Add image of medication/prescription
Special Needs Preparedness	Infants & children need special attention during and after a disaster. Check out these tips <a href="http://bit.ly/18WS8F0">http://bit.ly/18WS8F0</a> #EventHashtag  Have a disability or need special medical attention? Make sure a neighbor knows you may need assistance #EventHashtag  Older Pennsylvanians: Check out these tips to make sure you are prepared for the next emergency <a href="http://bit.ly/1dmWTHh">http://bit.ly/1dmWTHh</a> #EventHashtag	Helpful Tip: Infants and children will need special attention during and after a disaster. Check out this website to learn emergency planning tips for your family and children. Link: http://www.portal.state.pa.us/portal/server.pt/community/hide - be prepared/21274/helping with speical needs children/1 364088

Check out these preparedness tips for people with disabilities and special medical needs <a href="http://bit.ly/IVtZot">http://bit.ly/IVtZot</a> #EventHashtag

Use a wheelchair & live in a high-rise? Make sure someone in your building knows you may need assistance #EventHashtag

Rely on electrical medical devices? Have extra batteries/backup power source & fully charge device(s) before the storm #EventHashtag

If you rely on medical/ assistive technology, purchase a battery, 12V inverter for car, or generator prior to the storm #Eventhashtag

If you use an electric wheelchair or scooter, have a backup power source or manual wheelchair available #EventHashtag

Medical & mental health personnel may be needed for shelters/alternative care sites – go to <a href="mailto:serv.pa.gov">serv.pa.gov</a> to register #EventHashtag

# For states using special medical needs shelters:

Update on special medical needs shelters <u>bit.ly/addurl</u> Bring meds, medical supplies & important paperwork #EventHashtag Image: Link has an image

Older Pennsylvanians: Are you ready for the hurricane? Not sure how to get ready? Check out these tips to make sure you are prepared.

#### Link:

http://www.portal.state.pa.us/ portal/server.pt/community/hi de\_-

be prepared/21274/helping with special needs older pen nsylvanians/1364089

Image: Link has an image

Have a disability or need special medical attention? Not sure what to do during a hurricane? Check out these preparedness tips for people with disabilities and special medical needs.

#### Link:

http://www.portal.state.pa.us/ portal/server.pt/community/hi de -

be prepared/21274/helping with special needs people with disabilities/1364091

Image: Link has an image

If you rely on medical or assistive technology, purchase a battery, 12V inverter for car, or generator prior to the storm.

Image: Generator

Are you using a wheelchair and living in a high-rise? Make sure someone in your building knows that you may need assistance during the hurricane.

**Image:** Add image of person in wheelchair

Are you using an electric wheelchair or scooter? Make sure you have a backup power source or manual wheelchair available in case you lose power and need to evacuate during the hurricane.

**Image:** Add image of person in wheelchair

Medical & mental health personnel may be needed for shelters/alternative care sites. If you would like to help, visit the website below to register. **Link:** https://serv.pa.gov

Image: Add an image of the website Find someone nearby who will help you in an emergency. Make a list of your special needs and share the list. Keep all medications safe in your purse and wallet. Link: http://www.bt.cdc.gov/disaster s/tornadoes/prepared.asp For states using special needs shelters: Check the link below for updates on special medical needs shelters. Be sure to bring medications, medical supplies, and important paperwork with you. Link: addurl.gov Don't use generators/grills in or within 20 feet of your Generator/CO Every year more than 400 home. Fumes can kill 1.usa.gov/HsHFHm people in U.S. die from Poisoning #EventHashtag accidental carbon monoxide poisoning. Part of the problem Don't heat home with gas oven. Keep generators/grills is that you can't see or smell outside. Fumes can kill 1.usa.gov/HsHFHm carbon monoxide. The good #EventHashtag news? You can take some steps

Never leave the motor running in a vehicle parked in an enclosed space like a garage. Fumes can kill <a href="mailto:1.usa.gov/HsHFHm">1.usa.gov/HsHFHm</a> #EventHashtag

Install a battery operated carbon monoxide detector and test the batteries each month #EventHashtag

Make sure to test your battery operated carbon monoxide detector #EventHashtag

Be aware of signs of carbon monoxide poisoning. Fumes can kill <a href="mailto:1.usa.gov/HsHFHm">1.usa.gov/HsHFHm</a> #EventHashtag

Headache is the most common sign of carbon monoxide poisoning #EventHashtag

You can't see/smell CO. Signs are like flu: headache/dizziness/weakness/nausea/sleepiness/confusion http://1.usa.gov/19uD51W #EventHashtag

If you have a headache or feel dizzy immediately get some fresh air #EventHashtag

If your carbon monoxide alarm sounds, move quickly to a fresh air location outdoors #EventHashtag

If you suspect carbon monoxide poisoning, get outside IMMEDIATELY and dial 9-1-1 from outside of your home #EventHashtag

to help protect you and your family.

Link:

http://emergency.cdc.gov/disas ters/cofacts.asp?s cid=ecard 2 009EmerGener

Image: Add picture of a CO

detector

To protect you and your family from carbon monoxide poisoning, install a battery operated carbon monoxide detector and check the batteries each month. In the event that your carbon monoxide detector sounds, quickly get outside for some fresh air.

Link:

http://emergency.cdc.gov/disas ters/cofacts.asp?s cid=ecard 2 009EmerGener

**Image:** Add picture of a CO detector

To protect you and your family from carbon monoxide poisoning, don't use generators or grills within 20 feet of your home, & don't heat your home

with a gas oven. Also, never leave the motor running in a vehicle parked in an enclosed space like a garage. Link: http://emergency.cdc.gov/disas ters/cofacts.asp?s cid=ecard 2 009EmerGener Image: Add picture of a CO detector The common signs of carbon monoxide poising (very similar to flu symptoms) - headache, dizziness, weakness, nausea, sleepiness, confusion. If you suspect carbon monoxide poisoning, get outside **IMMEDIATELY** and dial 9-1-1 from outside of your home. Link: http://emergency.cdc.gov/disas ters/cofacts.asp?s cid=ecard 2 009EmerGener Image: Add picture of a CO detector Flashlights To our candle-burning friends out there: use safe Flashlights are the safest way to holders, keep them away from burnable things & don't light your home when the leave them unattended #EventHashtag power goes out, so have a few

		on hand. Using candles instead? Make sure you use safe holders, keep them away from things that could catch fire, and don't leave them unattended.  Image: Add photo of a candle	
Evacuation/Shelter Locations	If you need emergency assistance during a disaster, please call 9-1-1 #EventHashtag	A mandatory evacuation order has been issued for <b>XXX area</b> . Check out the latest emergency	Map of shelters; photo of interior set
	Check out the latest emergency evacuation route information <a href="mailto:bit.ly/addurl">bit.ly/addurl</a> #EventHashtag	evacuation route information and shelter locations at the link below. If you need assistance	up
	A mandatory evacuation order has been issued for <b>XXX</b> area. Map: <a href="mailto:bit.ly/addurl">bit.ly/addurl</a> #EventHashtag	during a disaster, please call 9-1-1.  Link: addurl.gov	
	Make a plan of where to meet loved ones if you cannot reach them during the storm. Share w/ whole family #EventHashtag	Image: Image of map of Special medical needs shelter locations	
	Have an emergency contact outside your area and have a plan for how to reach them #EventHashtag	Have medicine, medical supplies & important paperwork ready for	
	Have medicine, medical supplies & important paperwork ready for evacuation. Take only essential	evacuation. Take only essential items, like portable oxygen tanks. If you rely on medical/	
	items #EventHashtag  Don't leave your emergency kit behind when you	assistive tech purchase a battery, 12V inverter for car, or generator prior to the storm.	
	evacuate, you worked so hard to put it together! #Eventhashtag	Link: addurl.gov	

Bring portable oxygen tanks. If you rely on medical/assistive tech purchase a battery, 12V inverter for car, or generator #EventHashtag

Turn off gas, electricity, and water and disconnect appliances before you evacuate #EventHashtag

ReTweet updates on shelter locations from PEMA,
DPW, Red Cross. If those agencies aren't tweeting use
the following messages:

Here is the most recent update on shelter locations <a href="bit.ly/addurl">bit.ly/addurl</a> #EventHashtag

### For states using special medical needs shelters:

Update on special medical needs shelters <u>bit.ly/addurl</u> Bring meds, medical supplies & important paperwork #EventHashtag **Image:** Add image of emergency kit

Make sure to turn off gas, electricity, and water and disconnect appliances before you evacuate.

Link:

http://www.bt.cdc.gov/disaster s/floods/readiness.asp Image: Link has an image

ReTweet updates on shelter locations from PEMA, DPW, Red Cross. If those agencies aren't tweeting use the following messages:

Here is the most recent update on shelter locations.

Link: addurl.gov

Image: Add an image of

site/map

# For states using special medical needs shelters:

Here is an update on special medical needs shelters.
Remember to bring medication, medical supplies, and

		important paperwork with you when evacuating.  Link: addurl.gov Image: Add an image of site/map
Driving Through Water	Turn around, don't drown! Never drive through flooded roads, the water can be deeper than you think #EventHashtag  Avoid moving water, regardless of depth or speed. Do not drive on flooded roads. Cars can be swept away or break down. #EventHashtag  Never drive through water flowing across the road. It takes only 6-12 inches of water to float a small vehicle #EventHashtag	Turn around, don't drown!  Never drive through flooded roads, the water can be deeper than you think.  Image: Add image of a car in a flood  If you are out driving during a storm warning, remember two feet of water can carry away most cars. Don't drive through floodwaters. Learn more safety tips at  Link:  http://www.nws.noaa.gov/os/water/tadd/tadd-intro.shtml  We are seeing a lot of pictures on Facebook of flood conditions. Remember: Flood water is very cold! Dress warmly and wear proper boots when venturing out! Six inches of fast-moving water can knock

		over most adults. Learn more safety tips at Link:  http://www.nws.noaa.gov/os/water/tadd/tadd-intro.shtml	
Rumor Control	Be sure to actively monitor your audience for rumors and misinformation by searching for trending hashtags and monitoring the comments/questions people send to your accounts. Correct misinformation by providing accurate information as soon as possible.  If credible rumor control pages are set up by other agencies (e.g. FEMA's Rumor Control page during Hurricane Sandy), link your audience to them.  If partnering/credible agencies adopt a Hashtag for rumor control (e.g. #RumorControl, #Mythbuster), use it when correcting misinformation.	Be sure to actively monitor your audience for rumors and misinformation by monitoring the comments/questions people send to your accounts. Correct misinformation by providing accurate information as soon as possible.  If credible rumor control pages are set up by other agencies (e.g. FEMA's Rumor Control page during Hurricane Sandy), link your audience to them.	

Response	Twitter	Facebook	Image
General Updates	Reminder: We are using	Watch the latest (insert time) press briefing on the hurricane	
	#EventHashtag for updates	from (PA DOH/ Governor). The next update will take place at	
	on the hurricane. We		

encourage everyone to do the same.

Watch the latest (insert time) press briefing on the storm from (PA DOH/Governor) bit.ly/addurl #EventHashtag

(\*If power is out, could link to YouTube video/website of local news station/PA DOH website with summary of key points from press conference)

(\*Tweet key messages from press conference)

The next #EventHashtag update from (PA DOH/Governor) will take place at (insert date/time) Watch it at bit.ly/addurl

Reminder: Follow @(insert DOH Twitter handle) for updates on #EventHashtag

Learn how to prevent disease, illness, and injury before, during, and after a (insert date/time), so keep checking back for the latest information.

Link: addurl.gov

Image: Include photo from press conference

Ask us your questions about the hurricane by commenting on this post and we'll do our best to answer them. Stay safe!

Link: addurl.gov

Image: Include photo from press conference

Reminder: Have a Twitter account? If so, follow @(insert DOH or EMA Twitter Name) for weather updates, and what you can do to stay safe during the hurricane. If you don't have a Twitter account, what are you waiting for? ©

Link: PA DOH's Twitter Page Image: Use PA DOH Twitter Image

Reminder: Want to receive updates on the hurricane via text message on your phone? Of course you do! Text "Follow (insert DOH Twitter handle)" to 40404, and stay in the know during the hurricane.

Link: PA DOH's Twitter Page

Image: Use PA DOH Twitter Image

Reminder: Other good organizations to follow for up to date information include (insert Twitter handles of appropriate federal/state/local officials).

Link: PA DOH's Twitter Page
Image: Use PA DOH Twitter Image

hurricane #EventHashtag <a href="http://1.usa.gov/1DnUGbS">http://1.usa.gov/1DnUGbS</a>

Did you know you can get the latest severe weather updates on your smartphone? Find out how: <a href="http://bit.ly/1mQ2QVb">http://bit.ly/1mQ2QVb</a>
#EventHashtag

Reminder: Other good organizations to follow for up to date information include (insert Twitter handles of appropriate federal/state/local officials) #EventHashtag

Text "Follow(insert DOH Twitter handle)" to 40404 to receive updates via text message #EventHashtag

Have a Facebook account? Like (DOH Facebook Page) for more updates on #EventHashtag

Remember to use 911 only in emergencies. For other requests, call 311 **(Or** 

Learn how to prevent disease, illness, and injury before, during, and after a severe storm.

Link: http://emergency.cdc.gov/disasters/alldisasters.asp

Did you know you can get the latest severe weather updates on your smartphone? Find out how:

**Link:** <a href="http://www.ctia.org/your-wireless-life/consumer-tips/wireless-emergency-alerts">http://www.ctia.org/your-wireless-life/consumer-tips/wireless-emergency-alerts</a>

Emergency personnel are likely to be very busy responding at the scene. Remember to only use 911 for emergencies. For any other concerns, dial 311 (Or equivalent non-emergency contact center in your area.)

Image: response activity/phone

(\*Monitor and share key messages from emergency management agencies re: Hurricane)

(If you are using a message that references your agency specifically, personalize the message using "We" instead of the generic "Public Health Officials")

	equivalent non-emergency contact center in your area.) #EventHashtag  By staying informed, following instructions from health officials you can help protect yourself & your family from this threat #EventHashtag  (*Monitor and retweet key messages from emergency management agencies re: Hurricane)  (If you are using a message that references your agency specifically, personalize the message using "We" instead of the generic "Public Health Officials")		
Mental Health	Feeling distressed? Call the Disaster Distress Helpline at 1-800-985-5990 <a href="http://l.usa.gov/17IVHjK">http://l.usa.gov/17IVHjK</a> #EventHashtag  Feeling distressed about the storm? Text "TalkWithUs" to	Feeling distressed about the storm? Call the Disaster Distress Helpline at 1-800-985-5990 or Text "TalkWithUs" to 66746.  Link: <a href="http://emergency.cdc.gov/mentalhealth/index.asp">http://emergency.cdc.gov/mentalhealth/index.asp</a> Image: Distressed person	

	66746 http://1.usa.gov/17IVHjK #EventHashtag		
Details on Storm	The heaviest winds and rainfall are expected for <b>XXX</b> County between <b>XX</b> am and <b>XX</b> pm #EventHashtag	The heaviest winds and rainfall are expected for XXX County between XXam and XXpm  Link: addurl.gov  Image: Add an image of the hurricane path	
	Check out the latest projected path of the storm bit.ly/hurricanetracker #EventHashtag	Check out the latest projected path of the storm.  Link: addurl.gov  Image: Add an image of the hurricane path	<li><lmag e showi ng path&gt;</lmag </li>
Charge your devices	If you still have power, now's a good time to charge up any electronics, gather flashlights & test batteries #EventHashtag	If you still have power, now's a good time to charge up any electronics, gather flashlights, and test batteries.  Image: Add a picture of flashlights/ charging electronics	
Shelter in Place	"Shelter in place" means to make a shelter out of the place you are in so that you are protected until help arrives #EventHashtag	"Shelter in place" means to make a shelter out of the place you are in so that you are protected until help arrives or it is safe to go outside. If your children are sheltered at their school, do not go get them. Moving them will put them & you at increased risk.  Link: <a href="http://emergency.cdc.gov/planning/Shelteringfacts.asp">http://emergency.cdc.gov/planning/Shelteringfacts.asp</a>	
	Stay indoors until the storm is over. Seek shelter in a basement or in an interior room with no windows #EventHashtag	Stay indoors until the storm is over. Seek shelter in a basement or in an interior room with no windows.  Image: Add an image of safe shelter example	

Check in with family	Update your social networks or text family/friends to say you're OK. Phone lines may be jammed #EventHashtag	Helpful Tip: Let your family and friends know that you are OK during the storm. Since phone lines may be jammed, the best way to do that is to update your social networks or send them a text.  Image: Add an image of someone texting or using social media	
Medical Attention	In need of urgent medical attention? Call 9-1-1 for all medical emergencies #EventHashtag	In need of urgent medical attention? Call 9-1-1 for all medical emergencies.  Image: Show ambulance or dispatch center	
Food Safety	Keep food safe during power outages. Group food together in freezer, keep fridge closed, turn to coldest setting #EventHashtag  Another tip in case of power outage: Put frozen bottles of water in your fridge before the storm to keep food colder longer #EventHashtag	Remember: No one likes spoiled food. Keep your food safe in the event of a power outage during the storm by grouping food together in the freezer, keeping the fridge doors closed, and using the coldest setting.  Image: Add photo of food	
Safe Water	Check out this fact sheet to learn ways to keep your food and water safe during/following a disaster <a href="mailto:1.usa.gov/qFiX1A">1.usa.gov/qFiX1A</a> #EventHashtag	Check out this fact sheet to learn ways to keep your food and water safe during or following a disaster.  Link: <a href="http://emergency.cdc.gov/disasters/foodwater/facts.asp">http://emergency.cdc.gov/disasters/foodwater/facts.asp</a>	

Boil water advisory: Let water boil for at least one minute, let cool, before using. #EventHashtag

Bring water to a boil in order to kill major water-borne pathogens <a href="mailto:1.usa.gov/qFjX1A">1.usa.gov/qFjX1A</a> #EventHashtag

Unsure about what to do during the current boil water advisory? Check out this fact sheet:

http://1.usa.gov/1uDLpx3 #EventHashtag

Don't use contaminated water to wash food or dishes/brush teeth/wash your hands/make ice/make baby formula

1.usa.gov/qFjX1A
#EventHashtag

Consider all public & well water unsafe & use bottled water until local authorities announce that the water supply is safe #EventHashtag

If you normally use a well make sure it is not contaminated prior to use. If your water is contaminated, use bottled or treated water.

Link:

http://www.portal.state.pa.us/portal/server.pt/community/disaster/14145/food and water safety during a flood or hurricane/558386

Image: Add an image

Consider all public and well water unsafe and use bottled water until local authorities announce that the water supply is safe.

Link: addurl.gov

Image: Add an image of bottled water

There is a boil water advisory for the following counties: **XXX.** Make sure to let water boil for at least one minute, and

then let it cool before using.

Link: addurl.gov

Image: Add an image of pot/kettle of boiling water

Remember to bring water to a boil. Boiling water kills major water-borne pathogens.

Link:

http://emergency.cdc.gov/disasters/foodwater/facts.asp

Image: Link has an image

Unsure about what to do during the current boil water advisory? Check out this fact sheet.

Tap water IS NOT safe to drink in **XXX area**. Use bottled water until water is declared safe. Stay tuned for updates #EventHashtag

Have questions about the safety of your water? Contact your local health department at XXX-XXX-XXXX #EventHashtag

#### When water is safe:

The boil water advisory in **XXX area** has been lifted. Tap water is once again safe to use and drink #EventHashtag

**Link:** <a href="http://www.cdc.gov/healthywater/emergency/dwa-comm-toolbox/before/tools/What-to-Do-During-a-Boil-Water-Advisory.docx">http://www.cdc.gov/healthywater/emergency/dwa-comm-toolbox/before/tools/What-to-Do-During-a-Boil-Water-Advisory.docx</a>

Don't use contaminated water to wash your food or your dishes, brush your teeth, wash your hands, make ice, or make baby formula. Use bottled water instead. For more information:

#### Link:

http://emergency.cdc.gov/disasters/foodwater/facts.asp

Have questions about the safety of your water? Contact your local health department at **XXX-XXX-XXXX** to get the latest information.

#### When water is safe:

The boil water advisory in **XXX area** has been lifted. Your tap water has been tested and is once again safe to use and drink.

Link: addurl.gov

Image: Add an image of pot/kettle of boiling water

### **Tornado Warnings**

# Re-tweet OEM/PEMA tweets re: Tornado

Tornado warning in **XXX** county. Head to basement or interior room, away from windows #Eventhashtag

## Re-tweet OEM/PEMA tweets re: Tornado

URGENT: Tornado warning in **XXX** county. Head to basement or interior room, away from windows.

Link: addurl.gov

Image: Add an image of warning

Transportation	Re-tweet mass transit updates  Check out this (site/map) for public transit updates bit.ly/addurl #EventHashtag	Re-tweet mass transit updates  Check out this (site/map) for public transit updates.  Link: addurl.gov  Image: Image of road closure map	
Power Lines	Never touch a downed power line or anything touching one #EventHashtag  Power line on car? Stay inside and wait for authorities #EventHashtag	Never touch a downed power line or anything touching one. In the event that there is a power line on your car, stay inside, and call and wait for authorities.  Image: Add an image of power lines	
Driving through Water	Turn around, don't drown! Don't drive through floodwater; it can be deeper than you think. <a href="http://go.usa.gov/bGc">http://go.usa.gov/bGc</a> #EventHashtag  Never drive through water flowing across the road. It takes only 6-12 inches of water to float a small vehicle #EventHashtag  Avoid moving water, regardless of depth or speed.	Turn around, don't drown! Never drive through flooded roads, the water can be deeper than you think.  Image: Add image of a car in a flood  Link: <a href="http://emergency.cdc.gov/disasters/injury/facts.asp">http://emergency.cdc.gov/disasters/injury/facts.asp</a> Image: Link has an image  If you are out driving during a storm warning, remember two feet of water can carry away most cars. Don't drive through floodwaters. Learn more safety tips at  Link: <a href="http://www.nws.noaa.gov/os/water/tadd/">http://www.nws.noaa.gov/os/water/tadd/</a> We are seeing a lot of pictures on Facebook of flood conditions. Remember: Flood water is very cold! Dress warmly and wear proper boots when venturing out! Six	

	Do not drive on flooded roads. Cars can be swept away or break down. #EventHashtag	inches of fast-moving water can knock over most adults.  Learn more safety tips at  Link: <a href="http://www.nws.noaa.gov/os/water/tadd/">http://www.nws.noaa.gov/os/water/tadd/</a>	
Flashlights	To our candle-burning friends out there: use safe holders, keep them away from burnable things & don't leave them unattended #EventHashtag	Flashlights are the safest way to light your home when the power goes out, so have a few on hand. Using candles instead? Make sure you use safe holders, keep them away from things that could catch fire, and don't leave them unattended.  Image: Add photo of a candle	
Generator/CO Poisoning	Remember not to use generator indoors. Be aware of signs of carbon monoxide poisoning <a href="mailto:1.usa.gov/HsHFHm">1.usa.gov/HsHFHm</a> #EventHashtag	Every year more than 400 people in the U.S. die from accidental carbon monoxide poisoning. Part of the problem is that you can't see or smell carbon monoxide. The good news? You can take some steps to help protect you and your family.  Link:	
	Don't use generators/grills in or within 20 feet of your home. Fumes can kill 1.usa.gov/HsHFHm	http://emergency.cdc.gov/disasters/cofacts.asp?s cid=ecard 2009EmerGener Image: Add picture of a CO detector	
	#EventHashtag	To protect you and your family from carbon monoxide poisoning, install a battery operated carbon monoxide	
	Don't heat homes with gas	detector and check the batteries each month. In the event	
	oven. Keep generator/grills outside. Fumes can kill	that your carbon monoxide detector sounds, quickly get outside for some fresh air.	
	1.usa.gov/HsHFHm	Link:	
	#EventHashtag	http://emergency.cdc.gov/disasters/cofacts.asp?s cid=ecard 2009EmerGener	

Never leave the motor running in a vehicle parked in an enclosed space like a garage. Fumes can kill <a href="mailto:1.usa.gov/HsHFHm">1.usa.gov/HsHFHm</a>
#EventHashtag

Make sure to test your battery operated carbon monoxide detector #EventHashtag

Be aware of signs of carbon monoxide poisoning. Fumes can kill <u>1.usa.gov/HsHFHm</u> #EventHashtag

Headache is the most common sign of carbon monoxide poisoning #EventHashtag

You can't see/smell CO. Signs are like flu: headache/dizziness/weaknes s/nausea/sleepiness/confusio n http://1.usa.gov/19uD51W #EventHashtag

Image: Add picture of a CO detector

To protect you and your family from carbon monoxide poisoning, don't use generators or grills within 20 feet of your home, & don't heat your home with a gas oven. Also, never leave the motor running in a vehicle parked in an enclosed space like a garage.

Link:

http://emergency.cdc.gov/disasters/cofacts.asp?s cid=ecard 2009EmerGener

Image: Add picture of a CO detector

The common signs of carbon monoxide poising (very similar to flu symptoms) – headache, dizziness, weakness, nausea, sleepiness, confusion. If you suspect carbon monoxide poisoning, get outside IMMEDIATELY and dial 9-1-1 from outside of your home.

Link:

http://emergency.cdc.gov/disasters/cofacts.asp?s cid=ecard 2009EmerGener

Image: Add picture of a CO detector

	If you have a headache or feel dizzy immediately get some fresh air #EventHashtag  If your carbon monoxide alarm sounds, move quickly to a fresh air location outdoors #EventHashtag  If you suspect carbon monoxide poisoning, get outside IMMEDIATELY and dial 9-1-1 from outside of your home #EventHashtag		
Social Service Needs	ReTweet updates on social service needs from DPW,	Share updates on social service needs from DPW, Salvation Army, and United Way. If those agencies are not posting on	
	Salvation Army, and United	FB use the following messages:	
	Way. If those agencies are	15 use the renowing messages:	
	not tweeting, use the	Check out this (site/map) for updated information on food	
	following messages:	bank locations.	
		Link: addurl.gov	
	This (site/map) provides up to	Image: Add an image of the map	
	date information on food		
	bank locations bit.ly/addurl	Check here for an updated list for food and water	
	#EventHashtag	distribution centers. Keep checking as this list is updated	
		(daily).	
	Check here for an updated list	Link: addurl.gov	
	of food and water	Image: Add an image of the list	
	distribution centers	For Courth contains DA	
	bit.ly/addurl_Keep checking	For Southeastern PA:	

	for updated list		
	#EventHashtag	Need food, shelter, or clothing following the flood? Call 2-1-1	
		or visit http://www.211sepa.org/	
	For Southeastern PA:	Image: 211 SEPA logo	
	<u> </u>		
	Nood food abolton on	Need belowith alapson fallowing the fleed? Call 2.1.1/0	
	Need food, shelter, or	Need help with cleanup following the flood? Call 2-1-1 (Or	
	clothing? Call 2-1-1	equivalent human service organization contact center in	
	#EventHashtag	your area) or visit <a href="http://www.211sepa.org/">http://www.211sepa.org/</a>	
		Image: 211 SEPA logo	
	If you are an agency that		
	supports individuals in their	If you are an agency that supports individuals in their homes,	
	homes, contact your county,	get in touch with your county by contacting them directly, by	
	call 2-1-1 or click here	calling 2-1-1 or by visiting the link below.	
	www.211sepa.org	Link: http://www.211sepa.org/	
	#EventHashtag	Image: Add an image of 211 SEPA logo	
Power Outage	Re-Tweet updates on utility	Monitor and share updates on utility status from other	
	status from other agencies	<u>agencies</u>	
	Use Generator/CO Poisoning,	Use Generator/ CO Poisoning, Food Safety and Safe Water	
	Food Safety, & Safe Water		
		messages	
		messages  If your power is out, do not call 911, Instead contact your	
	messages	If your power is out, do not call 911. Instead contact your	
	<u>messages</u>	If your power is out, do not call 911. Instead contact your utility company.	
	messages  If your power is out, do not	If your power is out, do not call 911. Instead contact your	
	messages  If your power is out, do not call 911. Instead contact your	If your power is out, do not call 911. Instead contact your utility company.  Link: Include link to utility company	
	messages  If your power is out, do not call 911. Instead contact your utility company	If your power is out, do not call 911. Instead contact your utility company.  Link: Include link to utility company  Report power outages you're experiencing to your utility	
	messages  If your power is out, do not call 911. Instead contact your	If your power is out, do not call 911. Instead contact your utility company.  Link: Include link to utility company	
	messages  If your power is out, do not call 911. Instead contact your utility company	If your power is out, do not call 911. Instead contact your utility company.  Link: Include link to utility company  Report power outages you're experiencing to your utility	
	messages  If your power is out, do not call 911. Instead contact your utility company	If your power is out, do not call 911. Instead contact your utility company.  Link: Include link to utility company  Report power outages you're experiencing to your utility providers. Report them every 8 hours. Call XXX-XXXX or	
	messages  If your power is out, do not call 911. Instead contact your utility company #EventHashtag  Report power outages you're	If your power is out, do not call 911. Instead contact your utility company.  Link: Include link to utility company  Report power outages you're experiencing to your utility providers. Report them every 8 hours. Call XXX-XXX-XXXX or visit:  Link: addurl.gov	
	messages  If your power is out, do not call 911. Instead contact your utility company #EventHashtag	If your power is out, do not call 911. Instead contact your utility company.  Link: Include link to utility company  Report power outages you're experiencing to your utility providers. Report them every 8 hours. Call XXX-XXXX or visit:	

	Call XXX-XXX-XXXX or visit bit.ly/addurl #EventHashtag		
Rumor Control	Be sure to actively monitor your audience for rumors and misinformation by searching for trending hashtags and monitoring the comments/questions people send to your accounts.  Correct misinformation by providing accurate information as soon as possible.  If credible rumor control pages are set up by other agencies (e.g. FEMA's Rumor Control page during Hurricane Sandy), link your audience to them.  If partnering/credible agencies adopt a Hashtag for rumor control (e.g. #RumorControl, #Mythbuster), use it when correcting misinformation.	Be sure to actively monitor your audience for rumors and misinformation by monitoring the comments/questions people send to your accounts. Correct misinformation by providing accurate information as soon as possible.  If credible rumor control pages are set up by other agencies (e.g. FEMA's Rumor Control page during Hurricane Sandy), link your audience to them.	

Recovery	Twitter	Facebook	Image
General Updates	Reminder: We are using	Watch the latest (insert time) press briefing following the hurricane	
	#EventHashtag for updates	from (PA DOH/ Governor). The next update will take place at (insert	
	following the hurricane. We	date/time), so keep checking back for the latest information	
	encourage everyone to do	Link: addurl.gov	
	the same.	Image: Include photo from press conference	
	Watch the latest (insert	Ask us your questions about the hurricane by commenting on this	
	time) press briefing	post and we'll do our best to answer them. Stay safe!	
	following the storm from	Link: addurl.gov	
	(PA DOH/Governor)	Image: Include photo from press conference	
	bit.ly/addurl #EventHashtag		
		Have a Twitter account? If so, follow @(insert DOH or EMA Twitter	
	(*If power is out, could link	Name) for weather updates, and what you can do to stay safe	
	to YouTube video/website	following the hurricane. If you don't have a Twitter account, what are	
	of local news station/PA	you waiting for? ©	

DOH website with summary of key points from press conference)

(\*Tweet key messages from press conference)

The next #EventHashtag update from (PA DOH/Governor) will take place at (insert date/time) Watch it at <a href="mailto:bit.ly/addurl">bit.ly/addurl</a>

Reminder: Follow @(insert DOH Twitter handle) for updates on #EventHashtag recovery

Have a Facebook account? Like (DOH Facebook Page) for more updates on #EventHashtag

Remember to use 911 only in emergencies. For other requests, call 311 (Or equivalent non-emergency contact center in your area.) #EventHashtag

Link: PA DOH's Twitter Page

Image: Use PA DOH Twitter Image

Reminder: Want to receive updates following the hurricane via text message on your phone? Of course you do! Text "Follow (insert DOH Twitter handle)" to 40404, and stay in the know during the hurricane.

Link: PA DOH's Twitter Page Image: Use PA DOH Twitter Image

Reminder: Other good organizations to follow for up to date information include (insert Twitter handles of appropriate federal/state/local officials).

**Link:** PA DOH's Twitter Page

Image: Use PA DOH Twitter Image

Emergency personnel are likely to be very busy responding at the scene. Remember to only use 911 for emergencies. For any other concerns, dial 311. (Or equivalent non-emergency contact center in your area).

**Image:** response activity/phone

Learn how to prevent disease, illness, and injury before, during, and after a severe storm.

Link: <a href="http://emergency.cdc.gov/disasters/alldisasters.asp">http://emergency.cdc.gov/disasters/alldisasters.asp</a>

Did you know you can get the latest severe weather updates on your smartphone? Find out how:

**Link:** <a href="http://www.ctia.org/your-wireless-life/consumer-tips/wireless-emergency-alerts">http://www.ctia.org/your-wireless-life/consumer-tips/wireless-emergency-alerts</a>

Other good orgs to follow for updated info on recovery include (insert Twitter handles of appropriate federal/state/local officials) #EventHashtag

Learn how to prevent disease, illness, and injury before, during, and after a hurricane #EventHashtag http://1.usa.gov/1DnUGbS

Did you know you can get the latest severe weather updates on your smartphone? Find out how: <a href="http://bit.ly/1mQ2QVb">http://bit.ly/1mQ2QVb</a> #EventHashtag

(\*Monitor and retweet key messages from emergency management agencies re: Hurricane)

(If you are using a message that references your agency specifically, personalize the message using "We" instead of the generic "Public Health Officials") (\*Monitor and share key messages from emergency management agencies re: Hurricane)

(If you are using a message that references your agency specifically, personalize the message using "We" instead of the generic "Public Health Officials")

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Feeling distressed? Call the Disaster Distress Helpline at 1-800-985-5990 <a href="http://1.usa.gov/17IVHjK">http://1.usa.gov/17IVHjK</a> #EventHashtag

Feeling distressed after the storm? Text "TalkWithUs" to 66746 http://1.usa.gov/17IVHjK

#EventHashtag

Mental health services remain open in your area. For more info visit <a href="mailto:bit.ly/addurl">bit.ly/addurl</a> #EventHashtag

Mental health services are open in **XXX** counties. For more info visit <a href="mailto:bit.ly/addurl">bit.ly/addurl</a> #EventHashtag

Mental health services will remain open until **XXXday/time**. For more info visit <a href="mailto:bit.ly/addurl">bit.ly/addurl</a> #EventHashtag

Coping with a disaster can be stressful. SAMHSA is a free, confidential service to Feeling distressed following the hurricane? Call the Disaster Distress Helpline at 1-800-985-5990 or Text "TalkWithUs" to 66746.

Link: <a href="http://emergency.cdc.gov/mentalhealth/index.asp">http://emergency.cdc.gov/mentalhealth/index.asp</a>

Image: Person comforting another person

Mental health services are open in **XXX** counties. They will remain open until **XXXday/time**. For more information call **XXX-XXXX** or visit the link below.

Link: bit.ly/addurl

Image: Include a map of mental health facilities

Coping with a disaster can be stressful. SAMHSA is a free, confidential service to help if you are feeling depressed or stressed.

Link: <a href="http://www.disasterdistress.samhsa.gov/">http://www.disasterdistress.samhsa.gov/</a>

Image: Link includes a photo

Help yourself and your community heal. If you need help contact

XXX-XXXX or visit the website below for tips.

**Link:** <a href="http://emergency.cdc.gov/masscasualties/copingpub.asp">http://emergency.cdc.gov/masscasualties/copingpub.asp</a>

Image: Show a distressed person

Talk to someone about your feelings, even though it may seem difficult, to ease stress. There are many things you can do to cope with this event: talk with family/friends/clergy.

Link: http://emergency.cdc.gov/mentalhealth/

**Image:** Show a distressed person

help http://1.usa.gov/1kwrc1R #EventHashtag

Feeling depressed or stressed? Mental health services are in your area <u>bit.ly/addurl</u> #EventHashtag

Help yourself and your community heal: visit this website for tips <a href="http://1.usa.gov/ShAMxO">http://1.usa.gov/ShAMxO</a> #EventHashtag

Give yourself time to heal. If you need help contact **XXX-XXXX** or visit <a href="mailto:bit.ly/addurl">bit.ly/addurl</a> #EventHashtag

Talk to someone about your feelings even though it may seem difficult to ease stress <a href="http://l.usa.gov/lkrygvf">http://l.usa.gov/lkrygvf</a> #EventHashtag

There are many things you can do to cope with this event: talk with family/friends/clergy

	http://1.usa.gov/1krygvf #EventHashtag		
Check In With Family	Update your social networks or text family/friends to say you're OK. Phone lines may be jammed #EventHashtag  If it safe to go outside, check on neighbors, family who are worried or may need help #EventHashtag  Use Red Cross' Safe and Well site to let your family and friends know that you are ok <a href="http://bit.ly/1F2yFjR">http://bit.ly/1F2yFjR</a> #EventHashtag	Have a neighbor or a family member who may need help following the hurricane? If it safe to go outside, check on neighbors who are worried or may need help.  Want to touch base with your loved ones to let them know that you are alright? Log on to the Red Cross' Safe and Well site here:  Link: <a href="https://safeandwell.communityos.org/cms/index.safe.php">https://safeandwell.communityos.org/cms/index.safe.php</a> Image: Link has an image  Let your loved ones know how you are doing after the hurricane.  Register with Red Cross' Safe and Well now. Also, remember to text them or use social media to keep in touch.  Link: <a href="https://safeandwell.communityos.org/cms/index.php">https://safeandwell.communityos.org/cms/index.php</a> Image: Link has an image	
Locating Loved Ones	Need help locating loved ones after the storm? Register with Red Cross' Safe and Well http://bit.ly/9ZwlyY #EventHashtag	Need help locating loved ones after the storm? Register with Red Cross' Safe and Well  Link: <a href="https://safeandwell.communityos.org/cms/index.php">https://safeandwell.communityos.org/cms/index.php</a> Image: Link has an image	
Medical supplies	ReTweet messages/maps about status of pharmacies from partner agencies	Share messages/maps about status of pharmacies from partner agencies	

	Out of your daily meds? Click here for an updated map of pharmacies that are open in your area <a href="mailto:bit.ly/addurl">bit.ly/addurl</a> #EventHashtag	Out of your daily medications following the hurricane? Click here for an updated map of pharmacies that are open in your area.  Link: addurl.gov  Image: Add an image of the map of pharmacies
Food Safety	When in doubt, throw it out! Throw away food that was in contact with floodwater http://1.usa.gov/1aCNXkO #EventHashtag  Check out this resource for tips on food safety following the flooding http://1.usa.gov/1aCNXkO #EventHashtag  If your home was without power, your food may not be safe to eat. Learn more here http://1.usa.gov/1aCNXkO #EventHashtag  If your home was flooded, disinfect all kitchenware (tableware/china/glasses/sil verware/metal utensils)	When in doubt, throw it out! Throw away food that was in contact with floodwater: meat, fish, canned foods, food in cardboard boxes, paper, foil, plastic wrap/cloth, & spices, seasonings, flour, sugar, grain, coffee and other staples in canisters.  Link: http://emergency.cdc.gov/disasters/foodwater/facts.asp Image: Photo of food listed above  If your home was without power, your food may not be safe to eat. Some foods can rapidly grow bacteria when they are not kept at cold temperatures. Educate yourself on proper food storage and health risks of food after a flood.  Link: http://emergency.cdc.gov/disasters/foodwater/facts.asp  If electricity at your home has been off for more than 4 hours, throw away perishable foods (including meat, poultry, fish, eggs, leftovers, etc.) Discard anything that has been above 40 degrees for two hours or more.  Link: http://emergency.cdc.gov/disasters/foodwater/facts.asp Image: Photo of food listed above  If electricity at your home has been off for more than 4 hours, throw away perishable foods, which include meat, poultry, fish, eggs, leftovers, etc. Freezers, if full and left unopened, will keep food safe for 48 hours (or 24 hours if they are half full). When in doubt, throw it out.

	http://bit.ly/1fl2bAq	Link: <a href="http://emergency.cdc.gov/disasters/foodwater/facts.asp">http://emergency.cdc.gov/disasters/foodwater/facts.asp</a>	
	#EventHashtag	Image: Link has an image	
	If your home was flooded,		
	throw away any paper or		
	plastic utensils and plates,		
	wooden kitchen tools		
	http://bit.ly/1fl2bAq		
	#EventHashtag		
Safe Water	Check out this fact sheet to	Check out this fact sheet to learn ways to keep your food and water	
	learn ways to keep your	safe during or following a disaster	
	food and water safe	Link: http://emergency.cdc.gov/disasters/foodwater/facts.asp	
	during/following a disaster		
	1.usa.gov/qFjX1A	If you normally use a well make sure it is not contaminated prior to	
	#EventHashtag	use. If your water is contaminated, use bottled or treated water.	
		Link:	
	Boil water advisory: Let	http://www.portal.state.pa.us/portal/server.pt/community/disaster/	
	water boil for at least one	14145/food and water safety during a flood or hurricane/55838	
	minute, let cool, before	<u>6</u>	
	using. #EventHashtag	Image: Add an image	
	Bring water to a boil in	Consider all public and well water unsafe and use bottled water until	
	order to kill major water-	local authorities announce that the water supply is safe	
	borne pathogens	Link: addurl.gov	
	1.usa.gov/qFjX1A	Image: Add an image of bottled water	
	#EventHashtag		
		There is a boil water advisory for the following counties: <b>XXX.</b> Make	
	Unsure about what to do	sure to let water boil for at least one minute, and then let it cool	
	during the current boil	before using	
	water advisory? Check out	Link: addurl.gov	

this fact sheet:
<a href="http://1.usa.gov/1uDLpx3">http://1.usa.gov/1uDLpx3</a>
#EventHashtag

Don't use contaminated water to wash food or dishes/brush teeth/wash your hands/make ice/make baby formula

1.usa.gov/qFjX1A
#EventHashtag

Consider all public & well water unsafe & use bottled water until local authorities announce that the water supply is safe #EventHashtag

Tap water IS NOT safe to drink in **XXX area**. Use bottled water until water is declared safe. Stay tuned for updates #EventHashtag

Have questions about the safety of your water? Contact your local health department at XXX-XXX-XXXX #EventHashtag

Image: Add an image of pot/kettle of boiling water

Remember to bring water to a boil. Boiling water kills major water-borne pathogens.

Link: http://emergency.cdc.gov/disasters/foodwater/facts.asp

Image: Link has an image

Unsure about what to do during the current boil water advisory? Check out this fact sheet

**Link:** <a href="http://www.cdc.gov/healthywater/emergency/dwa-comm-toolbox/before/tools/What-to-Do-During-a-Boil-Water-Advisory.docx">http://www.cdc.gov/healthywater/emergency/dwa-comm-toolbox/before/tools/What-to-Do-During-a-Boil-Water-Advisory.docx</a>

Don't use contaminated water to wash your food or your dishes, brush your teeth, wash your hands, make ice, or make baby formula. Use bottled water instead. For more information:

Link: <a href="http://emergency.cdc.gov/disasters/foodwater/facts.asp">http://emergency.cdc.gov/disasters/foodwater/facts.asp</a>

Have questions about the safety of your water? Contact your local health department at **XXX-XXXX** to get the latest information.

#### When water is safe:

The boil water advisory in **XXX area** has been lifted. Your tap water has been tested and is once again safe to use and drink.

Link: <u>addurl.gov</u>

Image: Add an image of pot/kettle of boiling water

	When water is safe:		
	The boil water advisory in XXX area has been lifted. Tap water is once again safe to use and drink #EventHashtag		
Drugs Exposed to Water	Check all prescription drugs. Discard any that may have been contaminated by unsafe water #EventHashtag	Check all of your prescription drugs and discard any that have been contaminated by floodwater. You can still use drugs that look normal and dry. Be sure to replace all drugs that are damaged as soon as possible  Link:	
	You can use lifesaving drugs stored clean and safe if they look normal and dry #EventHashtag	http://www.fda.gov/Drugs/EmergencyPreparedness/ucm085200.htm  Image: Add an image of food contaminate by flood water or image of medication/prescription	
	Replace all lifesaving drugs that may have been damaged, as soon as possible go.usa.gov/jvZ #EventHashtag		
Prescription Drugs	Out of your daily meds? Click here for an updated map of pharmacies that are open in your area	Out of your daily medications following the hurricane? Check out this map for an updated look at which pharmacies are open in your area.  Link: Map URL	
	bit.ly/addurl #EventHashtag	Check all of your prescription drugs and discard any that have been contaminated by flood water. You can still use drugs that look normal	

Check all prescription drugs. and dry. Be sure to replace all drugs that are damaged as soon as Discard any that may have possible been contaminated by flood Image: Add image of medication/prescription water #EventHashtag Link: http://www.fda.gov/Drugs/EmergencyPreparedness/ucm085200.htm You can use prescription drugs if they were stored in a clean and safe place and look normal and dry #EventHashtag Replace all prescription drugs that may have been damaged or contaminated, as soon as possible go.usa.gov/jvZ #EventHashtag Flood Water Safety Prevent child drowning. Flood water poses drowning risks for everyone, regardless of their Keep kids from playing in or ability to swim. Fast moving shallow water can be deadly, and even shallow standing water can be dangerous for small children. Keep around flood water. More info from CDC kids from playing in or around flood water. Check out this link for go.usa.gov/bGa more information: Link: <a href="http://emergency.cdc.gov/disasters/floods/cleanupwater.asp">http://emergency.cdc.gov/disasters/floods/cleanupwater.asp</a> #EventHashtag Image: Link has an image Wash your hands with soap and warm water Tips to stay safe following the hurricane: Wash your hands with soap http://bit.ly/1bDgcuv & warm water. If clean water isn't available, use an alcohol-based #EventHashtag sanitizer. Avoid contact w/ floodwater & wear long pants, socks, &

long sleeved shirts to prevent mosquito bites.

If clean water is not available for hands use an alcohol based sanitizer <a href="http://bit.ly/1bDgcuv">http://bit.ly/1bDgcuv</a>
#EventHashtag

Ready to go home? Find out what you need to know about returning to your home safely after a flood <a href="http://1.usa.gov/1wXIF7X">http://1.usa.gov/1wXIF7X</a>
#EventHashtag

Avoid contact with floodwater which contains contaminants and debris <a href="http://bit.ly/1bDgcuv">http://bit.ly/1bDgcuv</a> #EventHashtag

Water, water everywhere but is it safe to drink? Check out this resource from CDC: <a href="http://1.usa.gov/1n2xRBT">http://1.usa.gov/1n2xRBT</a>
#EventHashtag

When cleaning up flood water, wear long pants, socks, and long-sleeved shirts to prevent mosquito bites #EventHashtag http://bit.ly/1bDgcuv

Link: <a href="http://www.health.state.pa.us/pdf/flooding/Post-">http://www.health.state.pa.us/pdf/flooding/Post-</a>
Flooding Info and Resources multi-agency 1830 sept 10.pdf

Image: Add an image of clean water

Ready to go home? Follow this link to find out everything you need to know about home re-entry after a flood.

Link: http://emergency.cdc.gov/disasters/mold/reenter.asp

Cleaning around your home after a flood can be a disaster of its own. Debris can have sharp edges, leading to scrapes, cuts, and risk for tetanus. Learn more at:

Link: <a href="http://emergency.cdc.gov/disasters/floods/cleanupwater.asp">http://emergency.cdc.gov/disasters/floods/cleanupwater.asp</a>

Water, water everywhere but is it safe to drink? Check out this resource from CDC:

http://emergency.cdc.gov/disasters/floods/sanitation.asp

Well water can be contaminated during floods. If you think your well has been contaminated, contact your local health department and use bottled water – even for brushing your teeth. Learn more safety tips at:

Link:

http://www.cdc.gov/healthywater/emergency/safe water/wells/

Water and mold are a match made in heaven. Before you head home or start your clean up, take a look at the information posted at the link below to find out about how to recognize mold, the health effects of being exposed to mold, and how to safely prevent it from growing in your home.

Link: http://emergency.cdc.gov/disasters/mold/protect.asp

Have questions about the safety of your well water? Contact your local health department at XXX-XXX-XXXX

http://1.usa.gov/1wXKwcU
#EventHashtag

Water & mold are a match made in heaven. Learn how to recognize & safely prevent mold in your home <a href="http://1.usa.gov/1dkVUXN">http://1.usa.gov/1dkVUXN</a> #EventHashtag

(1 of 2) See/smell mold? Clean w/ 1 cup bleach per 1 gal water. Never mix bleach and ammonia, the fumes can kill #EventHashtag

(2 of 2) Even if you can't see/smell mold, it could still be growing in your home.
Learn more:
http://1.usa.gov/1dkVUXN

#EventHashtag

Wear rubber boots, rubber gloves, and goggles during cleanup of affected area. Wash all clothes worn during the cleanup in hot water and detergent. These clothes should be washed separately from uncontaminated clothes and linens.

Image: Add an image of rubber boots or gloves or laundry.

Driving throug
Water After a
Disaster

Turn around, don't drown! Never drive through floodwater, it can be deeper than you think. More info from CDC go.usa.gov/bGc #EventHashtag

Never drive through water flowing across the road. It takes only 6-12 inches of water to float a small vehicle #EventHashtag

Avoid moving water, regardless of depth or speed. Do not drive on flooded roads. Cars can be swept away or break down. #EventHashtag

Turn around, don't drown! Never drive through flooded roads, the water can be deeper than you think.

**Link:** <a href="http://emergency.cdc.gov/disasters/injury/facts.asp">http://emergency.cdc.gov/disasters/injury/facts.asp</a>

**Image:** Link has an image

We are seeing a lot of pictures on Facebook of flood conditions. Remember: Flood water is very cold! Dress warmly and wear proper boots when venturing out! Six inches of fast-moving water can knock over most adults. Learn more safety tips at

Link: <a href="http://www.nws.noaa.gov/os/water/tadd/">http://www.nws.noaa.gov/os/water/tadd/</a>

## Cleanup Safety Precautions

Be aware of hazards when near an area damaged by the hurricane <a href="http://1.usa.gov/167L2Pt">http://1.usa.gov/167L2Pt</a> #EventHashtag

Inform the police and the utility company if you see any electrical hazards like fallen power lines #EventHashtag

There are many steps you can take to stay safe when cleaning up following a disaster. If entering a building after the storm, make sure to wear watertight boots w/ steel toes & insoles. When handling debris, use gloves, masks & rubber boots. Decrease the risk of insect bites by wearing long sleeves/pants & insect repellent. For more information on cleaning up safely following a disaster:

**Link:** <a href="http://emergency.cdc.gov/disasters/cleanup/facts.asp">http://emergency.cdc.gov/disasters/cleanup/facts.asp</a> <a href="mage">Image</a>: Add an image of someone cleaning up after a storm

Chainsaws can be a big help when clearing debris after a disaster. But, if not used properly, they can lead to severe injury or death. If Never use an electrical device if it got wet. If it's still plugged in turn off the power at main breaker & call electrician #EventHashtag

Leave your home/building right away if you hear unusual noises. Could mean building is about to fall <a href="http://1.usa.gov/16mmUtl">http://1.usa.gov/16mmUtl</a> #EventHashtag

Be safe when using chainsaws for downed tree removal <a href="http://1.usa.gov/1wZxcVm">http://1.usa.gov/1wZxcVm</a> #EventHashtag

If there is standing water in your home, never turn power on or off yourself - contact an electrician <a href="http://1.usa.gov/1CqU7kv">http://1.usa.gov/1CqU7kv</a> #EventHashtag

Be careful when removing debris. Metal debris and other sharp objects can you plan to use one, check out this resource for information on how to do it safely.

**Link:** http://emergency.cdc.gov/disasters/chainsaws.asp

Image: Link has an image

Don't enter damaged buildings until inspectors say it is safe. If you do enter a damaged building, leave building immediately if you hear unusual noises. Those noises could mean the building is about to fall

Link: <a href="http://emergency.cdc.gov/disasters/cleanup/facts.asp">http://emergency.cdc.gov/disasters/cleanup/facts.asp</a>

Image: Link has an image

Did your home suffer any water damage? If there is standing water in your home, never turn power on or off yourself - contact an electrician. Never use an electrical device if it got wet. If it's still plugged in turn off the power at main breaker & call electrician. Have a professional replace all gas control valves, circuit breakers, and fuses in your home that got wet before moving back in. For more information:

Link: http://www.bt.cdc.gov/disasters/electrical.asp

Image: Link has an image

sometimes lead to deep cuts http://1.usa.gov/1zynhMz #EventHashtag Decrease the risk of insect bites during cleanup of floodwaters by wearing long sleeves, long pants, and insect repellent #EventHashtag Don't enter damaged buildings until inspectors say it's safe <a href="mailto:go.usa.gov/bff">go.usa.gov/bff</a> #EventHashtag Have a professional replace all gas control valves, circuit breakers & fuses in your home that got wet #EventHashtag For more information on cleaning up safely following a disaster: http://1.usa.gov/16mmUtl #EventHashtag Volunteers Want to volunteer today? Want to volunteer today? Here are opportunities to get involved: **XXX**. We are very thankful for every volunteer who is giving or has Here are opportunities to

get involved with relief #EventHashtag bit.ly/addurl

Translators needed following the storm. Go to bit.ly/addurl to see how you can help. #EventHashtag

We are very thankful for every volunteer who is giving or has given their time and effort to help Pennsylvanians impacted by #EventHashtag

Medical & mental health personnel may be needed for shelters/alternative care sites. Go to <u>serv.pa.gov</u> to register #EventHashtag

Volunteers will be needed for future emergencies. Go to <u>serv.pa.gov</u> to register #EventHashtag given their time and effort to help Pennsylvanians impacted by the hurricane.

Link: serv.pa.gov

Image: Add an image of volunteers

Medical & mental health personnel may be needed for shelters/alternative care sites. Click here to learn more about volunteer opportunities

Link: serv.pa.gov

Image: Add an image of volunteers

Translators needed following the storm. Visit the website below to see how you can help. We are very thankful for every volunteer who is giving or has given their time and effort to help Pennsylvanians impacted by the hurricane.

Link: addurl.gov

Image: Add an image of volunteers

Recovery Assistance	Impacted homeowners, renters & businesses should go to <u>disasterassistance.gov</u> to register for assistance #EventHashtag  Continue to check in on neighbors who might need help #EventHashtag	Impacted homeowners, renters & businesses should go to disasterassistance.gov to register for assistance.  Link: disasterassistance.gov  Image: Add an image of disasterassistance.gov logo	
Transportation	Re-Tweet mass transit updates from partner agencies  Check out this (site/map) for public transit updates bit.ly/addurl #EventHashtag	Monitor and share updates on road conditions from partner agencies  Check out this (site/map) for public transit updates.  Link: addurl.gov Image: Image of road closure map	<map></map>
Shelter/evacuation update	Here is the most recent update on shelter locations bit.ly/addurl #EventHashtag  Shelters at XXX location closing tomorrow  XX/XX/20xx #EventHashtag	Here is the most recent update on shelter locations: XXX. Shelters at XXX location will be closing tomorrow.  Link: addurl.gov Image: Add an image of list of shelter locations	
Power Outage	Re-Tweet updates on utility status from other agencies  Use Generator/CO Poisoning, Food Safety, & Safe Water messages	Monitor and share updates on utility status from other agencies  Use Generator/CO Poisoning, Food Safety, & Safe Water messages  If your power is out, do not call 911. Instead contact your utility company.	

	If your power is out, do not call 911. Instead contact your utility company #EventHashtag  Report power outages you're experiencing to your utility providers. Report every 8 hrs. Call XXX-XXX-XXXX or visit bit.ly/addurl #EventHashtag	Report power outages you're experiencing to your utility providers. Report them every 8 hours. Call XXX-XXX-XXXX or visit:  Link: addurl.gov Image: Unlit light bulb	
Social Service Needs	Re-Tweet updates on social service needs from DPW, Salvation Army, and United Way. If those agencies are not tweeting, use the following messages:	Share updates on social service needs from DPW, Salvation Army and United Way. If those agencies are not posting on FB use the following messages:  Check out this (site/map) for updated information on food bank locations.	
	This (site/map) provides up to date information on food bank locations bit.ly/addurl #EventHashtag	Check here for an updated list for food and water distribution centers. Keep checking as this list is updated (daily).  Link: www.addurl.com  Image: Add an image of the list of food and water distribution centers	
	Check here for an updated list of food and water distribution centers bit.ly/addurl Keep checking for updated list #EventHashtag	For Southeastern PA:  Need food, shelter, or clothing following the flood? Call 2-1-1 or visit the link below. Thanks for any help you can provide!  Link: <a href="http://www.211sepa.org/">http://www.211sepa.org/</a> Image: 211 SEPA logo	

# For Southeastern PA: Need food, shelter, or clothing? Call 2-1-1 #EventHashtag

Need help with cleanup? Call 2-1-1 or **XXX** (Local EMA; VOAD; EOC?) #EventHashtag

Agencies needed for food distribution. Call 2-1-1 to help #EventHashtag

If you are an agency that supports individuals in their homes, contact your county, call 2-1-1 or click here <a href="https://www.211sepa.org">www.211sepa.org</a>
#EventHashtag

Need help with cleanup following the flood? Call 2-1-1 or visit <a href="http://www.211sepa.org/">http://www.211sepa.org/</a>

Image: 211 SEPA logo

If you are an agency that supports individuals in their homes, get in touch with your county by contacting them directly, by calling 2-1-1 or by visiting the link below.

Link: <a href="http://www.211sepa.org/">http://www.211sepa.org/</a>

Image: Add an image of 211 SEPA logo

### Finding Gasoline

#### ReTweet messages/maps about status of gas stations from partner agencies

Check here for an updated list of gas station that currently have fuel bit.ly/addurl #EventHashtag

## ReTweet messages/maps about status of gas stations from partner agencies

For an updated list of gas stations that currently have fuel visit the link below.

Link: addurl.gov

Image: Add an image of the map of gas stations

Location of Charging Stations	ReTweet messages/maps about status of charging stations from partner agencies  Check here for a list of locations open to the public where you can charge your cell phones bit.ly/addurl #EventHashtag	ReTweet messages/maps about status of charging stations from partner agencies  Check here for a list of locations open to the public where you can charge your cell phones.  Link: addurl.gov Image: Add an image of a charging station	<map></map>
Donate	Text DONATE to XXXXX to give \$25 to the Red Cross #EventHashtag  Please Re-Tweet! Local blood banks looking for donations. Find out where to donate bit.ly/addurl #EventHashtag  All relief efforts are appreciated. Go to bit.ly/addurl to see what supplies are needed now #EventHashtag	Donations can be given by texting DONATE to XXXXX. Find out where to donate using the link below. All relief efforts are appreciated.  Link: addurl.gov Image: Add image of donation website	
Rumor Control	Be sure to actively monitor your audience for rumors and misinformation by searching for trending	Be sure to actively monitor your audience for rumors and misinformation by monitoring the comments/questions people send to your accounts. Correct misinformation by providing accurate information as soon as possible.	

hashtags and monitoring the comments/questions people send to your accounts. Correct misinformation by providing accurate information as soon as possible.

If credible rumor control pages are set up by other agencies (e.g. FEMA's Rumor Control page during Hurricane Sandy), link your audience to them.

If credible rumor control pages are set up by other agencies (e.g. FEMA's Rumor Control page during Hurricane Sandy), link your audience to them.

If partnering/credible agencies adopt a Hashtag for rumor control (e.g. #RumorControl, #Mythbuster), use it when correcting misinformation.