

DATE:	April 2, 2025
TO:	Health Alert Network
FROM:	Debra L. Bogen, MD, FAAP, Secretary of Health
SUBJECT:	Poison Control Center number outage
DISTRIBUTION:	Northwest, Northcentral, Southwest, Southcentral Counties
LOCATION:	Northwest, Northcentral, Southwest, Southcentral Counties
STREET ADDRESS:	n/a
COUNTY:	n/a
MUNICIPALITY:	n/a
ZIP CODE:	n/a
This transmission is a “Health Advisory” which provides important information for a specific incident or situation and may not require immediate action.	

HOSPITALS: PLEASE SHARE WITH ALL MEDICAL, PEDIATRIC, NURSING AND LABORATORY STAFF IN YOUR HOSPITAL; **EMS COUNCILS:** PLEASE DISTRIBUTE AS APPROPRIATE; **FQHCs:** PLEASE DISTRIBUTE AS APPROPRIATE **LOCAL HEALTH JURISDICTIONS:** PLEASE DISTRIBUTE AS APPROPRIATE; **PROFESSIONAL ORGANIZATIONS:** PLEASE DISTRIBUTE TO YOUR MEMBERSHIP; **LONG-TERM CARE FACILITIES:** PLEASE SHARE WITH ALL MEDICAL, INFECTION CONTROL, AND NURSING STAFF IN YOUR FACILITY

SUMMARY

- **At this time, there appear to be issues with some cellular phones using the national poison control center number (800-222-1222) to connect with the Pittsburgh Poison Control Center. If the normal number does not work, individuals who need to consult with the Pittsburgh PCC are asked to call their direct number at 412-681-6669. Calls to this number can then be routed as appropriate.**

Individuals interested in receiving future PA-HANs can register at:
<https://ondemand.mir3.com/han-pa-gov/login/>.

Categories of Health Alert messages:

Health Alert: conveys the highest level of importance; warrants immediate action or attention.

Health Advisory: provides important information for a specific incident or situation; may not require immediate action.

Health Update: provides updated information regarding an incident or situation; unlikely to require immediate action.

This information is current as of April 2, 2025, but may be modified in the future.