

Copy/Certification Request

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Copy/Certificate Request Overview

Customer and Staff users can request and pay for a copy or certificate requests through the portal. This manual will go through the specific functionality for each of these items:

- Copy Request (Plain and Certified)
- Index Report (Plain and Certified)
- Subsistence Certificate
- Certificate of Registration

There is also a fee override section that is only available for staff members. This can be utilized on all copy and certificate requests.

The following options are also available for certain records, but that functionality is covered in separate training manuals.

- Engrossed Certificate
 - o Refer to "No Record and Engrossed Certificate Training Document" manual for details on this functionality.
- Microfilm Document Replacement
 - o Refer to "Microfilm Training Documents" manual for details on this functionality.
- No Record Certificates
 - o Refer to "No Record and Engrossed Certificate Training Document" manual for details on this functionality.

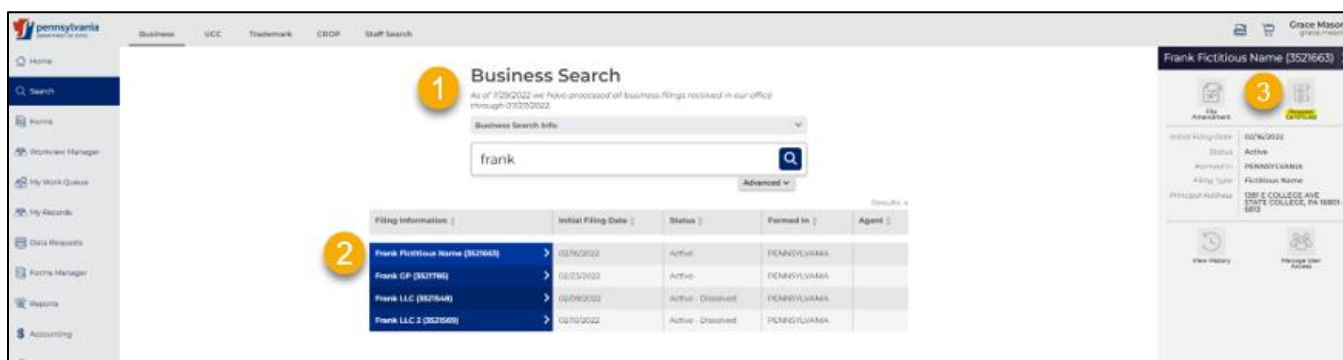
How To Start a Request

There are two different ways for a user (internal or external) to start a copy request.

Option 1: Business Search

Search¹ for the entity using the Business Search. Select the **record²** and the slide out drawer will appear. Select **Request Certificate³** and the wizard will appear. This allows a user to request a copy/certificate for any record, even if they aren't the owner.

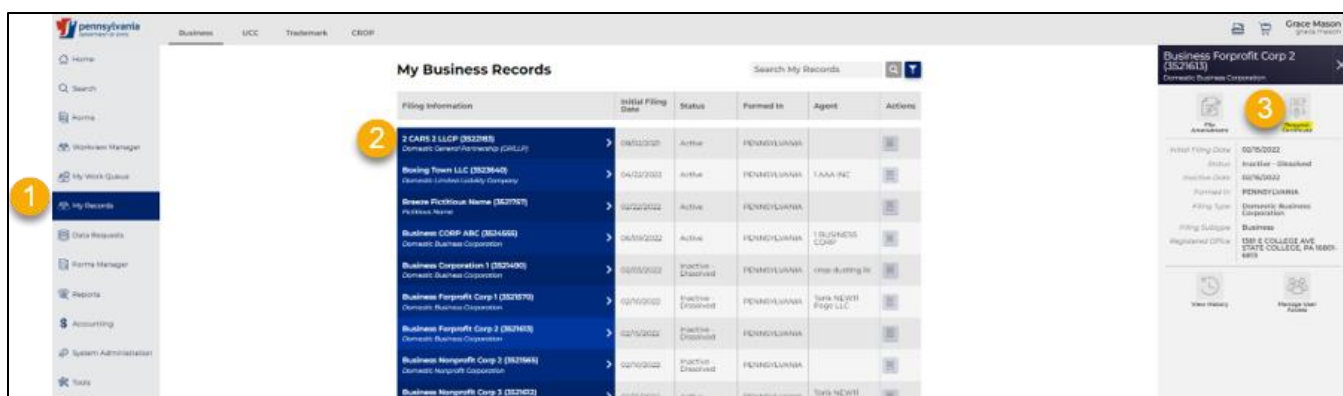
After selecting **Request Certificate** the user will automatically be navigated to the Business Orders wizard.



Option 2: My Business Record

Navigate to **My Records¹** and select the required **record²** from the list of My Business Records. The slide out drawer will appear. Select **Request Certificate³** and the wizard will appear. This allows a user to request a copy/certificate for their own records.

Once **Request Certificate** is selected, the user will automatically be navigated to the Business Orders wizard.



Accessibility Note

The user does **NOT** have to be logged in to request a copy/certificate. Like Option 1, the user can select Request Certificate after conducting a Business Search on a record. Only a Copy Request, Index Report, Subsistence Certificate/Certificate of Registration will appear in the drop down if the user is not logged in. The other options require a back-office review to be processed and therefore the user to be logged in for them to appear.

It is important to note that, if the user does not login, the certificate is not saved in their My Work Queue. The user will have only one chance to download the request immediately after submittal.

It is also worth noting that these four requests covered in this manual are all automated processes and require no back-office review or staff intervention. Once the customer submits the request, they will be able to access their outputs in the My Orders Work Queue within 5 minutes.

Copy Request

STEP 1:

Begin a copy request using **Option 1** or **Option 2** from the **How to Start a Request** section of this guide. The **Business Orders** wizard will open. The Entity Details page will only display the entities information, no changes can be made. After verifying the correct entity is displayed select **Next Step**¹.

The screenshot displays the 'Business Orders' wizard interface. On the left, a dark blue sidebar contains a list of steps: 'Entity Details' (selected), 'Request Details', 'Processing Fee', and 'Submit'. The main content area is titled 'Entity Details' and contains the following information:

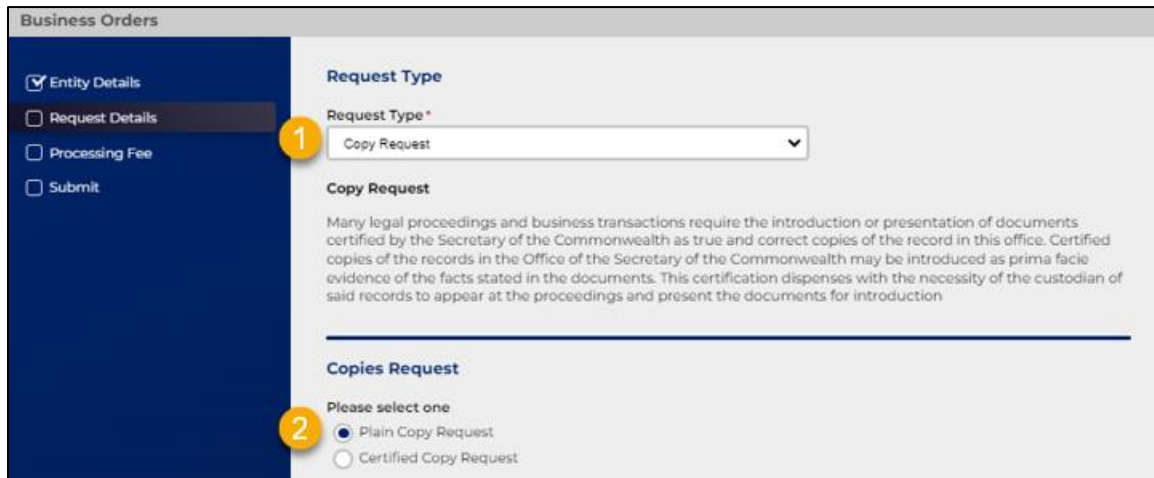
- Entity Name:** LLC - Restricted Prof LLC
- Entity No.:** B2022000044
- File Date:** 01/05/2022
- Entity Type:** Domestic Limited Liability Company
- Entity Status:** Inactive - Terminated

At the bottom of the form, there are buttons for 'Save Draft', 'Preview Form', 'Import', and 'Export'. A blue 'Next Step' button is located in the bottom right corner, highlighted with a yellow circle containing the number '1'.

STEP 2:

Select **Copy Request**¹ from the drop-down menu and select either a **plain** or **certified**² version.

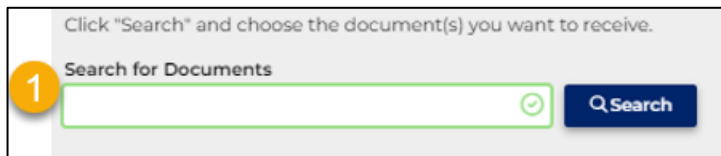
Note, the difference between a plain and certified version is that a certified copy has an acknowledgement cover letter, additional fee, and an official stamp on all copies, the plain version is just a copy of the original images.



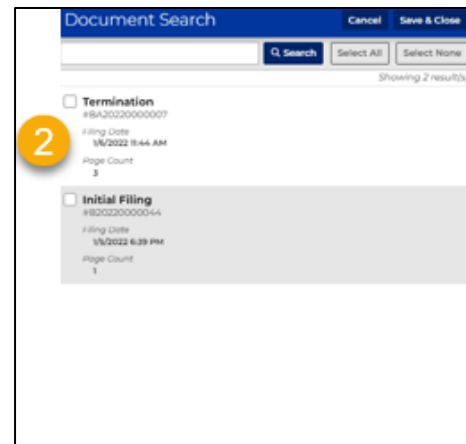
The screenshot shows the 'Business Orders' interface. On the left is a navigation menu with 'Entity Details' checked and 'Request Details' highlighted. A yellow circle with the number '1' points to the 'Request Type' dropdown menu, which is set to 'Copy Request'. Below this, under the heading 'Copy Request', there is explanatory text. A second yellow circle with the number '2' points to the 'Copies Request' section, which contains the instruction 'Please select one' and two radio button options: 'Plain Copy Request' (which is selected) and 'Certified Copy Request'.

STEP 3:

Select the **Search**¹ option. This will open a **Document Search** popup that will generate a list of all **filings**² associated with this entity type.



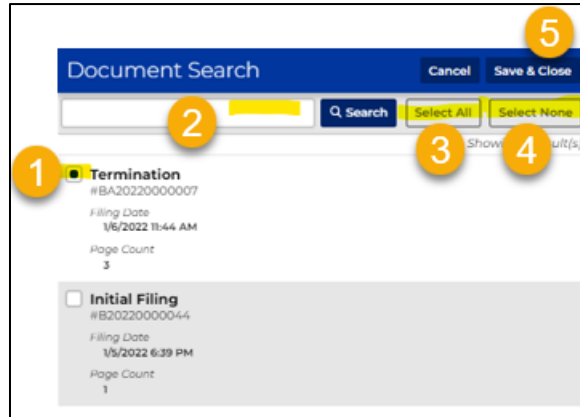
This screenshot shows a search input field with the text 'Click "Search" and choose the document(s) you want to receive.' above it. The input field is labeled 'Search for Documents' and contains a green checkmark icon. A yellow circle with the number '1' is positioned to the left of the input field. To the right of the input field is a blue button with a magnifying glass icon and the text 'Search'.



The screenshot shows a 'Document Search' popup window. At the top right are 'Cancel' and 'Save & Close' buttons. Below is a search bar with a magnifying glass icon and 'Search' text, and buttons for 'Select All' and 'Select None'. The results section shows 'Showing 2 result(s)'. The first result is 'Termination' with ID '#BA20220000007', filing date '1/6/2022 11:44 AM', and page count '3'. The second result is 'Initial Filing' with ID '#B202200000044', filing date '1/6/2022 6:39 PM', and page count '1'. A yellow circle with the number '2' is positioned to the left of the first result.

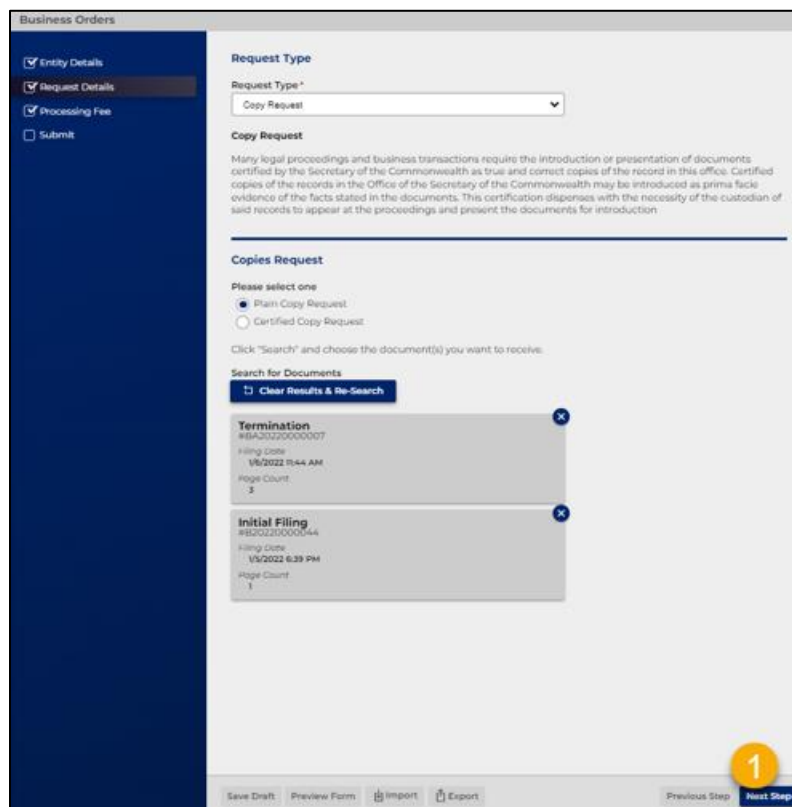
STEP 4:

A user can select one or more images using the **checkbox**¹ next to the document title. The user also has the option to type a specific **search**² request, **Select All**³, or **Select None**⁴ at the top of the window. Select the desired images, then select **Save & Close**⁵.



STEP 5:

The selected images are listed for review and verification. Select **Next Step**¹ in the bottom right corner.



STEP 6:

Select Next Step on the Processing Fee tab. The screen results will vary based on if it is a plain or certified request.

Results for plain request:


Processing Fee Information
All fees are required at the time of submission. The fees of the Bureau are nonrefundable. The nonrefundable policy applies to both accepted and rejected filings.

Processing Fee: \$3.00 per page

If the images are on microfilm, there will be an additional \$15.00 search fee.

You can go to My Work Queue to view and print your document(s).

All fees may be paid by Visa, Mastercard, or Customer Deposit Account.



If you have a deposit account with the Pennsylvania Department of State that has sufficient funds available, the deposit account may be used for payment.

Results for certified request:


Processing Fee Information
All fees are required at the time of submission. The fees of the Bureau are nonrefundable. The nonrefundable policy applies to both accepted and rejected filings.

Processing Fee: \$40.00 plus \$3.00 per page

If the images are on microfilm, there will be an additional \$15.00 search fee.

You can go to My Work Queue to view and print your document(s).

All fees may be paid by Visa, Mastercard, or Customer Deposit Account.



If you have a deposit account with the Pennsylvania Department of State that has sufficient funds available, the deposit account may be used for payment.

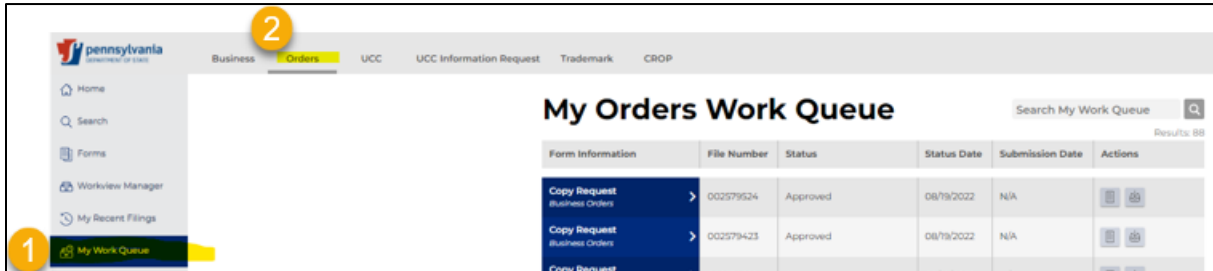
STEP 7:

Select **Submit**¹ and pay for request in checkout.

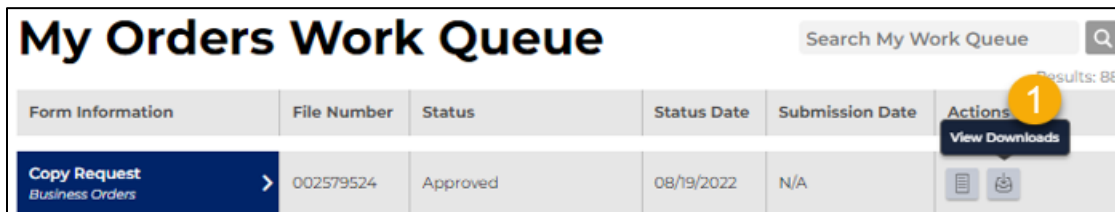
The screenshot displays the 'Business Orders' interface. On the left, a dark blue sidebar contains a list of steps: 'Entity Details', 'Request Details', 'Processing Fee', and 'Submit'. The 'Submit' step is highlighted with a white background. The main content area is light gray and features a 'File Online' button with a blue circle icon. Below this button, a light gray box contains the text: 'Click **Submit** to submit and pay for your order with a Visa or Mastercard. You can go to My Work Queue to view and print your document(s)'. At the bottom of the interface, there is a navigation bar with buttons for 'Save Draft', 'Preview Form', 'Import', and 'Export'. On the right side of this bar, there is a 'Previous Step' button and a 'Submit' button. A yellow circle with the number '1' is positioned above the 'Submit' button, indicating the current step.

How to Access Requests

Once the request has been paid for, the user will be able to download their copies, both plain and certified, under their **My Orders Work Queue**. To find this section, select the **My Work Queue**¹ tab and then the **Orders**².



Locate the desired request from the queue and select **View Download**¹.



Selecting the **View Downloads** tab will open the slide out drawer on the righthand side of the screen. Here the user will be able to download copies of their original Form, the Results.zip, and the Receipt of the request.

- **Form:** this is a copy of the original form that was generated with the request.
- **Receipt:** this is a receipt of the request.
- **Results.zip:** this is a compressed zip file that contains the requested copies



Accessing Downloads

To view copy requests, both plain and certified, the user must select the Results.zip file in the download section. This will download a compressed zip file that contains the requested copies. If the customer requested a certified copy, the ZIP file will contain both a certified copy of the image and a certified copy acknowledgement letter. If the customer requested a plain copy, the ZIP file will only contain copies of the requested images.

Example of the ZIP folder of a certified request:

Name	Type	Compressed size	Password ...	Size	Ratio	Date modified
0000911015	Microsoft Edge PDF Docu...	7 KB	No	8 KB	9%	6/27/2022 9:19 PM
Certified Copies Acknowledgme...	Microsoft Edge PDF Docu...	40 KB	No	46 KB	15%	6/27/2022 9:19 PM

Example of the ZIP folder of a plain request:

Name	Type	Compressed size	Password ...	Size	Ratio	Date modified
0000096701	Microsoft Edge PDF Docu...	7 KB	No	9 KB	24%	6/27/2022 9:36 PM

Outputs:

A plain copy will be a copy of the original image (refer to Appendix A for an example). A certified copy of an image (refer to Appendix B for an example) will have a Certificate Verification No. and Date stamped on the lefthand side of all copies, as well as a Certified Copy Acknowledgement cover letter (refer to Appendix C for an example).

Fee Structure:

Here is how the pay structure was set for copy request:

- If "Certified Copy Request" is selected, a \$40 certification fee is added.
- If "Plain Copy Request" is selected, there is no additional fee.
- There is a per page fee of \$3. The \$3 per page copy fee will appear for both plain and certified requests.

Example of a plain copy request fee:

Cart		Close Cart
×	Copy Request - Copy Fee	\$3.00
Total:		\$3.00

Example of a certified copy request fee:

Cart		Close Cart
×	Copy Request - Certified	\$40.00
×	Copy Request - Copy Fee	\$3.00
Total:		\$43.00

Configuration

The following entity types are configured to have the **Copy Request** option in the **Request Type** dropdown. There are no status restrictions on a copy request, the option will appear for all status'.

- Authority
- County Orphan
- Domestic Business Corporation
- Domestic Business Trust
- Domestic Credit Union
- Domestic Financial Institution
- Domestic General Partnership (GP and LLGP subtypes)
- Domestic Land Bank
- Domestic Limited Liability Company
- Domestic Limited Partnership (LP and LLLP subtypes)
- Domestic Nonprofit Corporation
- Domestic Professional Association
- Fictitious Name
- Foreign Business Corporation
- Foreign Business Trust
- Foreign Limited Liability Company
- Foreign Limited Liability General Partnership
- Foreign Limited Partnership (LP and LLLP subtypes)
- Foreign Nonprofit Corporation
- Foreign Professional Association
- Name of Nonregistered Foreign Association
- Name Reservation
- Unincorporated Association Name
- Unincorporated Nonprofit Association

Index Report

The Index Report is used to list all parties associated with a record, as well as list of the records history.

Note, if there are no parties associated with the record, that section will appear blank on the form.

STEP 1:

Request an **Index Report** using Option 1 or Option 2 listed above under the **How to Start a Request** section. The Business Orders wizard will open. The Entity Details page will only display the entities information, no changes can be made. Once verified, select **Next Step**¹.

The screenshot displays the 'Business Orders' wizard interface. On the left, a dark blue sidebar contains a vertical list of navigation items: 'Entity Details' (selected), 'Request Details', 'Processing Fee', and 'Submit'. The main content area is titled 'Entity Details' and contains the following fields:

- Entity Name:** LLC - LLC 3
- Entity No.:** B20220000062
- File Date:** 01/06/2022 (with a calendar icon)
- Entity Type:** Domestic Limited Liability Company (dropdown menu)
- Entity Status:** Active (dropdown menu)

At the bottom of the form, there are buttons for 'Save Draft', 'Preview Form', 'Import', and 'Export'. A blue 'Next Step' button is located in the bottom right corner, highlighted with a yellow circle containing the number '1'.

STEP 2:

Select Index Report from the drop-down menu and select whether you would like a plain or certified version.

Note, the difference between a plain and certified version is that a certified version has an acknowledgement cover letter, additional fee, and an official stamp, whereas the plain version is just plain copy.

The screenshot shows a web form titled "Business Orders" with a dark blue sidebar on the left. The sidebar contains four menu items: "Entity Details" (checked), "Request Details" (highlighted), "Processing Fee", and "Submit". The main content area is titled "Request Type" and contains a "Request Type*" dropdown menu with "Index Report" selected. Below this is an "Index Report" section with a descriptive paragraph: "An Index Report may be ordered to show a list of all filings made with the Department of State for a particular business entity or registration. The Index Report will list the officers for business or non-profit corporations, if any officers are on file. This report may be plain or certified." Underneath is a "Please select one" section with two radio buttons: "Plain" (unselected) and "Certified" (selected). At the bottom of the form, there are buttons for "Save Draft", "Preview Form", "Import", "Export", "Previous Step", and "Next Step".

STEP 3:

Select **Next Step** on the Processing Fee tab.

The Processing Fee will either be \$15 for plain or \$55 for certified based on what the user selects on the Request Details tab.

Business Orders

- Entity Details
- Request Details
- Processing Fee
- Submit


Processing Fee Information

All fees are required at the time of submission. The fees of the Bureau are nonrefundable. The nonrefundable policy applies to both accepted and rejected filings.

Processing Fee: \$15.00

You can go to My Work Queue to view and print your document(s).

All fees may be paid by Visa, Mastercard, or Customer Deposit Account.



If you have a deposit account with the Pennsylvania Department of State that has sufficient funds available, the deposit account may be used for payment.

Business Orders

- Entity Details
- Request Details
- Processing Fee
- Submit


Processing Fee Information

All fees are required at the time of submission. The fees of the Bureau are nonrefundable. The nonrefundable policy applies to both accepted and rejected filings.

Processing Fee: \$55.00

You can go to My Work Queue to view and print your document(s).

All fees may be paid by Visa, Mastercard, or Customer Deposit Account.



If you have a deposit account with the Pennsylvania Department of State that has sufficient funds available, the deposit account may be used for payment.

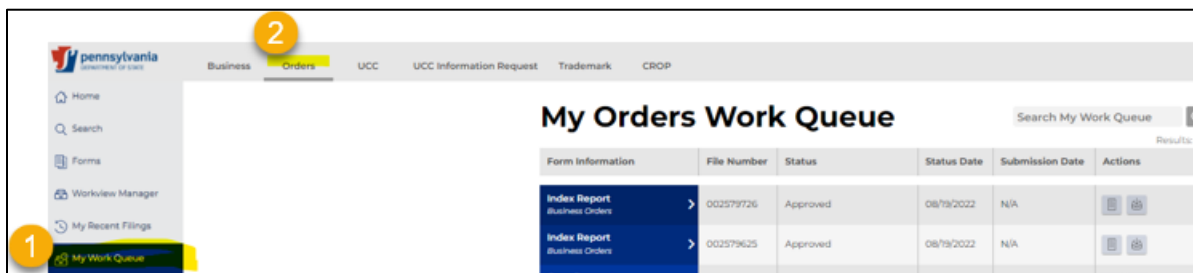
STEP 4:

Select **Submit**¹ and pay for request in checkout.

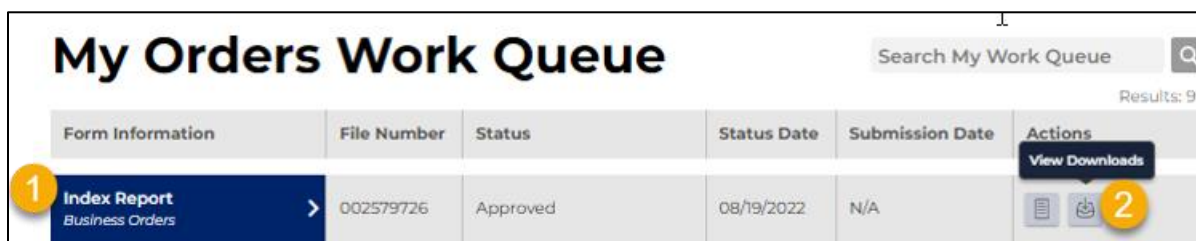
The screenshot displays the 'Business Orders' interface. On the left, a dark blue sidebar contains a list of menu items: 'Entity Details', 'Request Details', 'Processing Fee', and 'Submit'. The 'Submit' item is highlighted with a white background. The main content area is light gray and features a dark blue button labeled 'File Online' with a white circular icon. Below this button, a light gray box contains the text: 'Click **Submit** to submit and pay for your order with a Visa or Mastercard. You can go to My Work Queue to view and print your document(s)'. At the bottom of the interface, there is a navigation bar with buttons for 'Save Draft', 'Preview Form', 'Import', 'Export', 'Previous Step', and 'Submit'. A yellow circle with the number '1' is positioned above the 'Submit' button in the bottom right corner.

How to Access Request

Once the request has been paid for, the user will be able to download their **Index Report**, both plain and certified, under their **My Orders Work Queue**. To find this section, select the **My Work**¹ and then **Orders**².



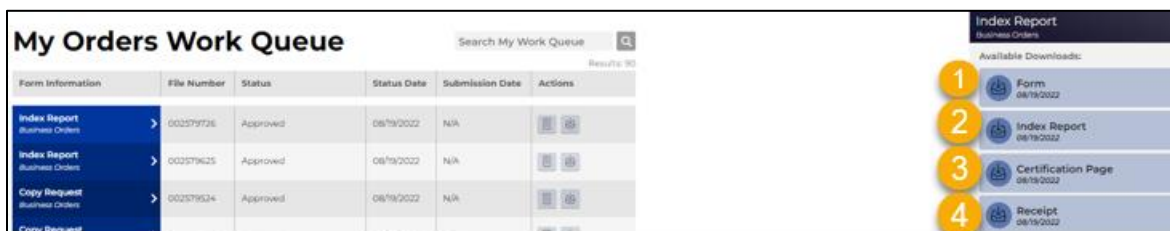
Locate the desired **request**¹ in the queue and select **View Download**².



Selecting the **View Downloads** tab will open the slide out drawer. Here the user will be able to download copies of their original Form, the Index Report, the Certification Page (if applicable) and the Receipt of the request.

- **Form**¹: this is a copy of the original form that was generated with the request.
- **Index Report**²: this is the actual requested report
- **Certification Page**³ (if applicable): this is a cover page that certifies the index report
- **Receipt**⁴: this is a receipt of the request.

View of a Certified Index Report Request:



View of a Plain Index Report Request:

The screenshot shows a 'My Orders Work Queue' interface. It features a search bar and a table with the following columns: Form Information, File Number, Status, Status Date, Submission Date, and Actions. The table contains three rows of data:

Form Information	File Number	Status	Status Date	Submission Date	Actions
Index Report Business Orders	002579726	Approved	08/19/2022	N/A	[Icons]
Index Report Business Orders	002579625	Approved	08/19/2022	N/A	[Icons]
Copy Request	002579524	Approved	08/19/2022	N/A	[Icons]

On the right side, there is a sidebar titled 'Index Report Business Orders' with 'Available Downloads' and three numbered items: 1. Form (08/19/2022), 2. Index Report (08/19/2022), and 4. Receipt (08/19/2022).

Outputs:

A plain copy will be a normal version of the index report (refer to Appendix F for an example). A certified version (refer to Appendix G for an example) will have a Certificate Verification No and Date stamped on the lefthand side, as well as a Certification Page (refer to Appendix H for an example).

Fee Structure:

Here is how the pay structure was set:

- If "Certified" is selected, the fee is \$55.
- If "Plain" is selected, the fee is \$15.

Example of a plain index report request:

The screenshot shows a 'Checkout' cart with a shopping cart icon and a close button (X). The cart contains one item: 'Index Report' with a price of \$15.00. The total amount is \$15.00.

Example of a certified index report request:

The screenshot shows a 'Cart' with a shopping cart icon and a 'Close Cart' button. The cart contains one item: 'Index Report' with a price of \$55.00. The total amount is \$55.00.

Configuration

The following entity types are configured to have the **Index Report** option in the **Request Type** dropdown.

- Domestic Business Corporation
- Domestic Business Trust
- Domestic Credit Union
- Domestic Financial Institution
- Domestic General Partnership (LLGP subtype only)
- Domestic Land Bank
- Domestic Limited Liability Company
- Domestic Limited Partnership (LP and LLLP subtypes)
- Domestic Nonprofit Corporation
- Domestic Professional Association
- Fictitious Name
- Foreign Business Corporation
- Foreign Business Trust
- Foreign Limited Liability Company
- Foreign Limited Liability General Partnership
- Foreign Limited Partnership (LP and LLLP subtypes)
- Foreign Nonprofit Corporation
- Foreign Professional Association

Subsistence Certificate

The Subsistence Certificate is the equivalent of a Certificate of Status for domestic entities.

STEP 1:

Begin a certification request using Option 1 or Option 2 from the **How to Start a Request** section. The Business Orders wizard will open. The Entity Details page will only display the entities information, no changes can be made. Once verified, select **Next Step**¹.

Business Orders

- Entity Details
- Request Details
- Processing Fee
- Submit

Entity Details

Entity Name
Testamundo Corp

Entity No.
0003524037

File Date
05/09/2022

Entity Type
Domestic Business Corporation

Entity Status
Active

Save Draft Preview Form Import Export

1 Next Step

STEP 2:

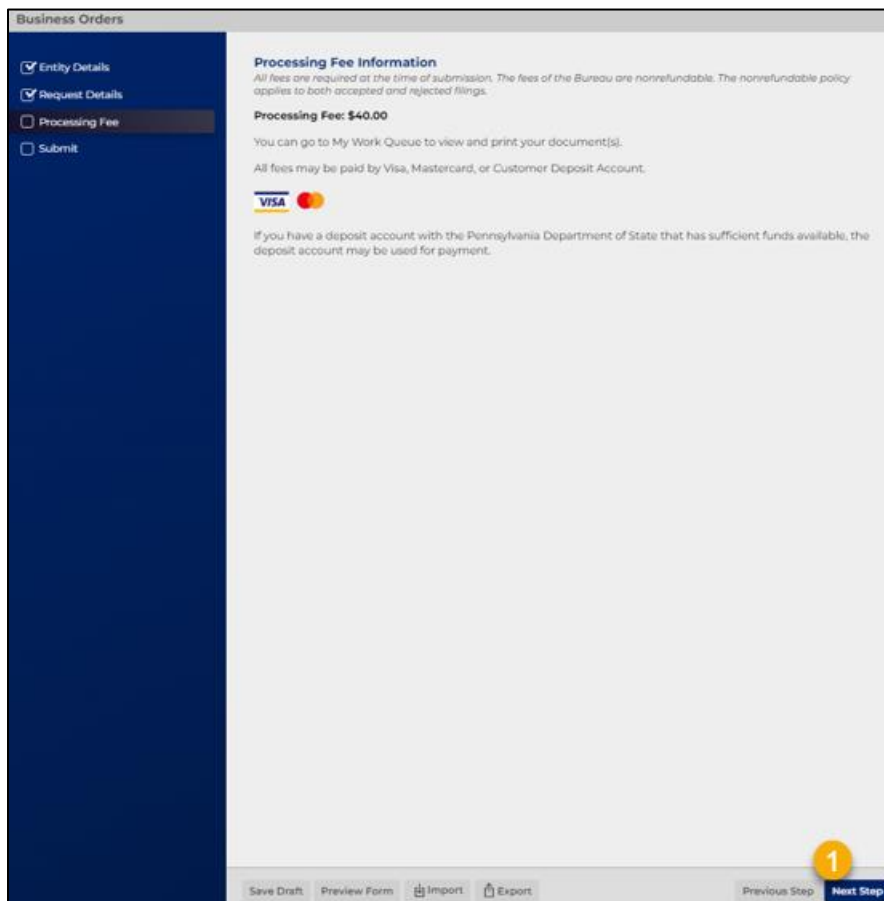
Select **Subsistence Certificate**¹ from the drop-down menu and select **Next Step** to proceed.



The screenshot shows the 'Business Orders' interface. On the left, a sidebar contains four tabs: 'Entity Details', 'Request Details', 'Processing Fee', and 'Submit'. The 'Request Details' tab is selected and highlighted with a blue bar. A yellow circle with the number '1' is positioned over the 'Request Details' tab. The main content area is titled 'Request Type' and features a dropdown menu labeled 'Request Type*' with 'Subsistence Certificate' selected. Below the dropdown, the text 'Subsistence Certificate' is displayed, followed by a paragraph explaining that a Subsistence Certificate is used to show that a domestic corporation, limited liability company, limited partnership, limited liability partnership, business trust or professional association exists as a matter of record in the Office of the Secretary of the Commonwealth and is authorized to conduct business in Pennsylvania. Unlike a Certificate of Good Standing, a Subsistence Certificate does not verify that the company is compliant with taxes, permits or obligations to other state agencies.

STEP 3:

Select **Next Step**¹ on the **Processing Fee** tab.



The screenshot shows the 'Business Orders' interface with the 'Processing Fee' tab selected. The sidebar on the left has 'Entity Details', 'Request Details', 'Processing Fee', and 'Submit' tabs. The 'Processing Fee' tab is highlighted with a blue bar. A yellow circle with the number '1' is positioned over the 'Processing Fee' tab. The main content area is titled 'Processing Fee Information' and contains the following text: 'All fees are required at the time of submission. The fees of the Bureau are nonrefundable. The nonrefundable policy applies to both accepted and rejected filings.' Below this, it states 'Processing Fee: \$40.00' and 'You can go to My Work Queue to view and print your document(s)'. It also mentions 'All fees may be paid by Visa, Mastercard, or Customer Deposit Account.' and includes the Visa and Mastercard logos. At the bottom, it says 'If you have a deposit account with the Pennsylvania Department of State that has sufficient funds available, the deposit account may be used for payment.' The bottom of the interface features a navigation bar with buttons for 'Save Draft', 'Preview Form', 'Import', and 'Export'. On the right side of this bar, there are 'Previous Step' and 'Next Step' buttons. A yellow circle with the number '1' is positioned over the 'Next Step' button.

STEP 4:

Select **Submit**¹ and pay for request in checkout.

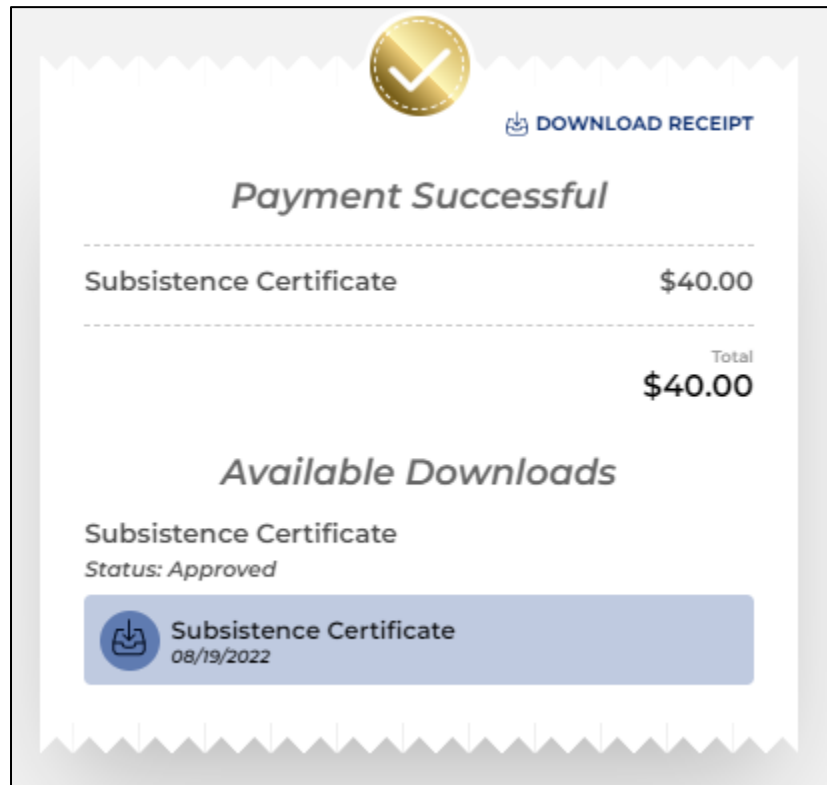
The screenshot displays the 'Business Orders' interface. On the left, a dark blue sidebar contains a list of steps: 'Entity Details', 'Request Details', 'Processing Fee', and 'Submit'. The 'Submit' step is highlighted with a dark background and a white mouse cursor icon. The main content area is light gray and features a 'File Online' button with a blue circle icon. Below this button, a light gray box contains the text: 'Click **Submit** to submit and pay for your order with a Visa or Mastercard. You can go to My Work Queue to view and print your document(s)'. At the bottom of the interface, there is a navigation bar with buttons for 'Save Draft', 'Preview Form', 'Import', 'Export', 'Previous Step', and 'Submit'. A yellow circle with the number '1' is positioned above the 'Submit' button.

How to Access Request

Once the request has been paid for, the user will be able to access the certificate in two different places.

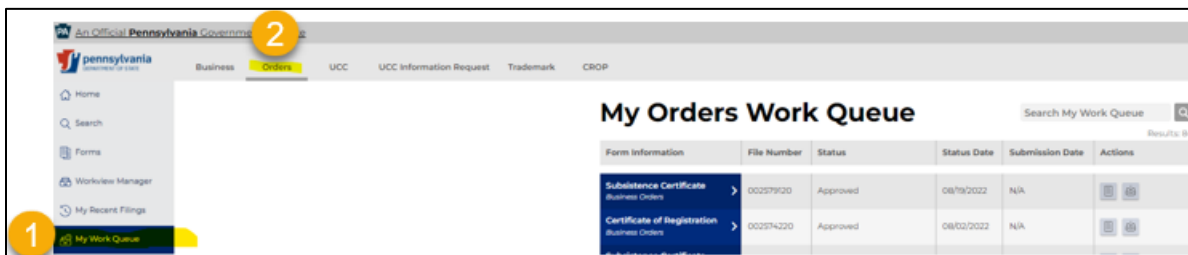
Option 1:

Immediately after paying, **Payment Successful** message will display, and the **Subsistence Certificate** will appear in the **Available Downloads** section.

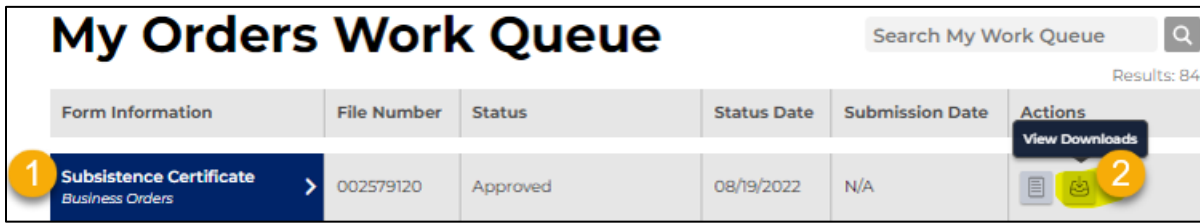


Option 2:

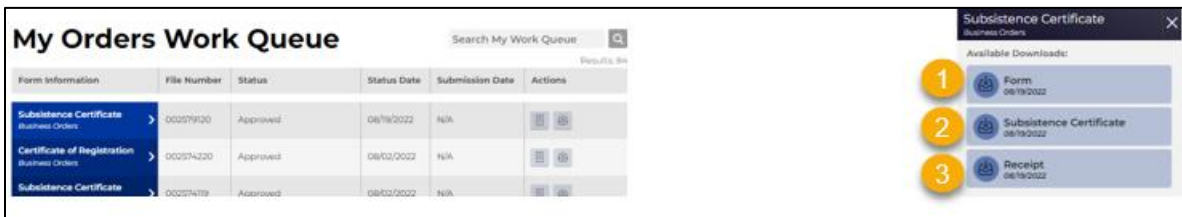
The user will be able to download a copy of the certificate under their **My Orders Work Queue**. To find this section, select **My Work Queue**¹ and then **Orders**² tab .



Locate the desired **request**¹ in the queue and select **View Download**².



Selecting the **View Downloads** tab will open the slide out drawer. Here the user will be able to download copies of their original **Form**¹, the **Subsistence Certificate**², and the **Receipt**³ of the request.

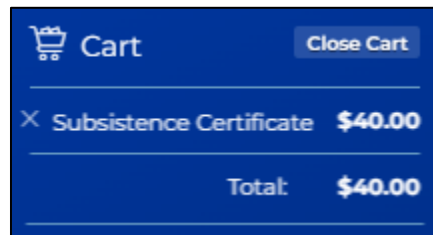


Output:

Refer to Appendix D for an example of the output for a Subsistence Certificate request.

Fee Structure:

The Subsistence Certificate has a flat fee of \$40 for all entity types.



Configuration

The following entity types are configured to have the "Subsistence Certificate" option in the Request Type dropdown.

*Note for this option to appear, it must be one of these entity types **AND** be in an **Active** status.*

- Authority
- Domestic Business Corporation
- Domestic Business Trust
- Domestic Credit Union
- Domestic Financial Institution
- Domestic General Partnership (LLGP subtype only)
- Domestic Land Bank
- Domestic Limited Liability Company
- Domestic Limited Partnership
- Domestic Nonprofit Corporation
- Domestic Professional Association

Certificate of Registration

The Certificate of Registration is the equivalent of a Certificate of Status for foreign entities.

STEP 1:

Begin a certification request using Option 1 or Option 2 from the **How to Start a Request** section. The Business Orders wizard will open. The Entity Details page will only display the entities information, no changes can be made. Once verified, select **Next Step**¹.

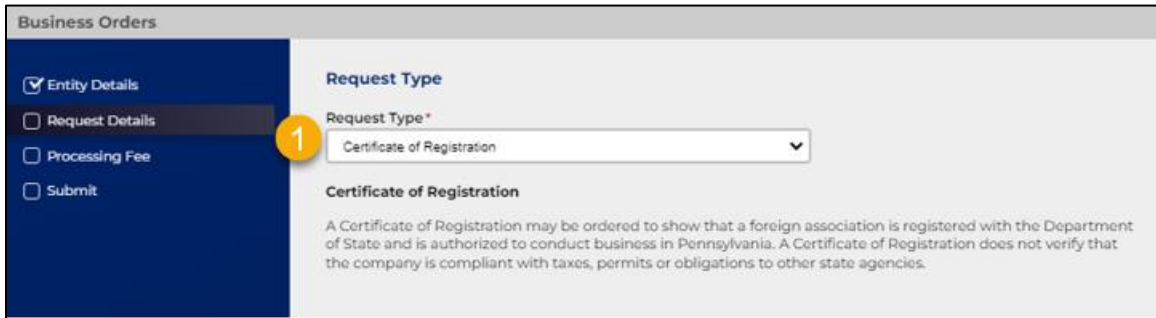
The screenshot displays the 'Business Orders' wizard interface. On the left, a dark blue sidebar contains a list of steps: 'Entity Details', 'Request Details', 'Processing Fee', and 'Submit'. The 'Entity Details' step is selected and highlighted. The main content area is titled 'Entity Details' and contains the following fields:

- Entity Name:** Foreign Business Corp 1
- Entity No.:** 0003521327
- File Date:** 01/12/2022 (with a calendar icon)
- Entity Type:** Foreign Business Corporation (dropdown menu)
- Entity Status:** Active (dropdown menu)

At the bottom of the page, there are buttons for 'Save Draft', 'Preview Form', 'Import', and 'Export'. A blue 'Next Step' button is located in the bottom right corner, with a yellow circle containing the number '1' next to it.

STEP 2:

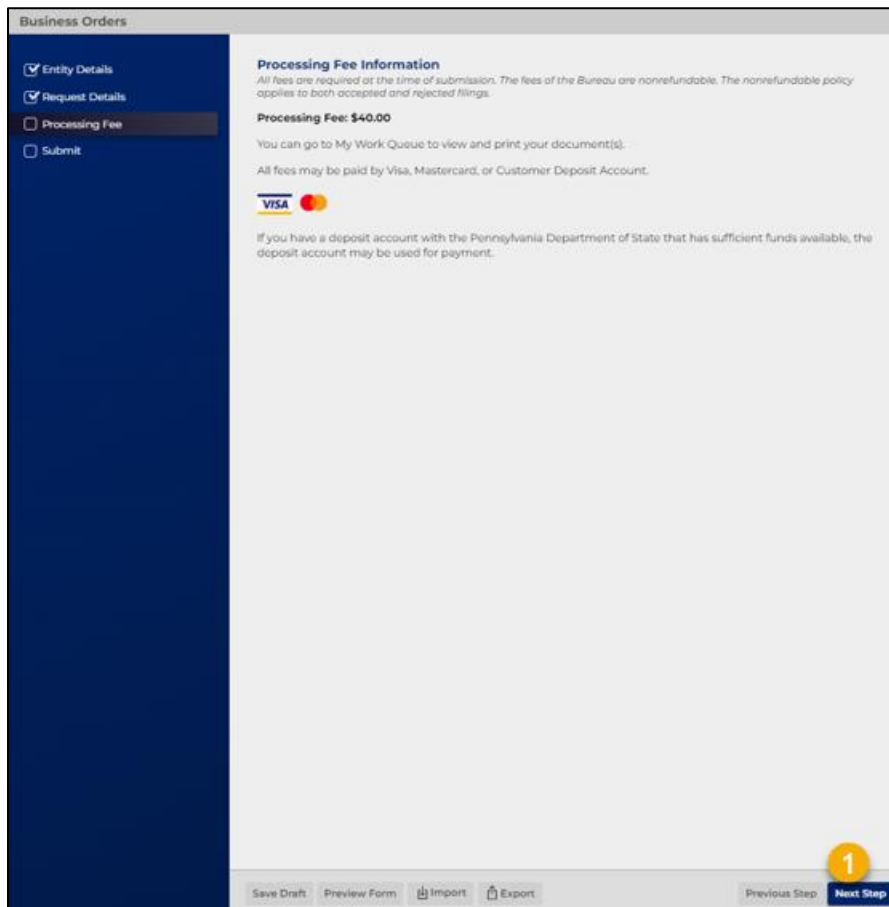
Select **Certificate of Registration**¹ from the drop-down menu, followed by **Next Step**.



The screenshot shows the 'Business Orders' interface. On the left, a dark blue sidebar contains a list of tabs: 'Entity Details' (checked), 'Request Details' (highlighted with a yellow circle containing the number 1), 'Processing Fee', and 'Submit'. The main content area is titled 'Request Type' and features a dropdown menu with 'Certificate of Registration' selected. Below the dropdown, the text reads: 'Certificate of Registration' followed by a paragraph: 'A Certificate of Registration may be ordered to show that a foreign association is registered with the Department of State and is authorized to conduct business in Pennsylvania. A Certificate of Registration does not verify that the company is compliant with taxes, permits or obligations to other state agencies.'

STEP 3:

Select **Next Step**¹ on the **Processing Fee** tab.



The screenshot shows the 'Business Orders' interface with the 'Processing Fee' tab selected in the sidebar. The main content area is titled 'Processing Fee information' and contains the following text: 'All fees are required at the time of submission. The fees of the Bureau are nonrefundable. The nonrefundable policy applies to both accepted and rejected filings.' Below this, it states 'Processing Fee: \$40.00' and 'You can go to My Work Queue to view and print your document(s)'. It also mentions 'All fees may be paid by Visa, Mastercard, or Customer Deposit Account.' and includes the Visa and Mastercard logos. At the bottom, it says 'If you have a deposit account with the Pennsylvania Department of State that has sufficient funds available, the deposit account may be used for payment.' The bottom navigation bar includes 'Save Draft', 'Preview Form', 'Import', 'Export', 'Previous Step', and 'Next Step' (highlighted with a yellow circle containing the number 1).

STEP 4:

Select **Submit**¹ and pay for the request in checkout.

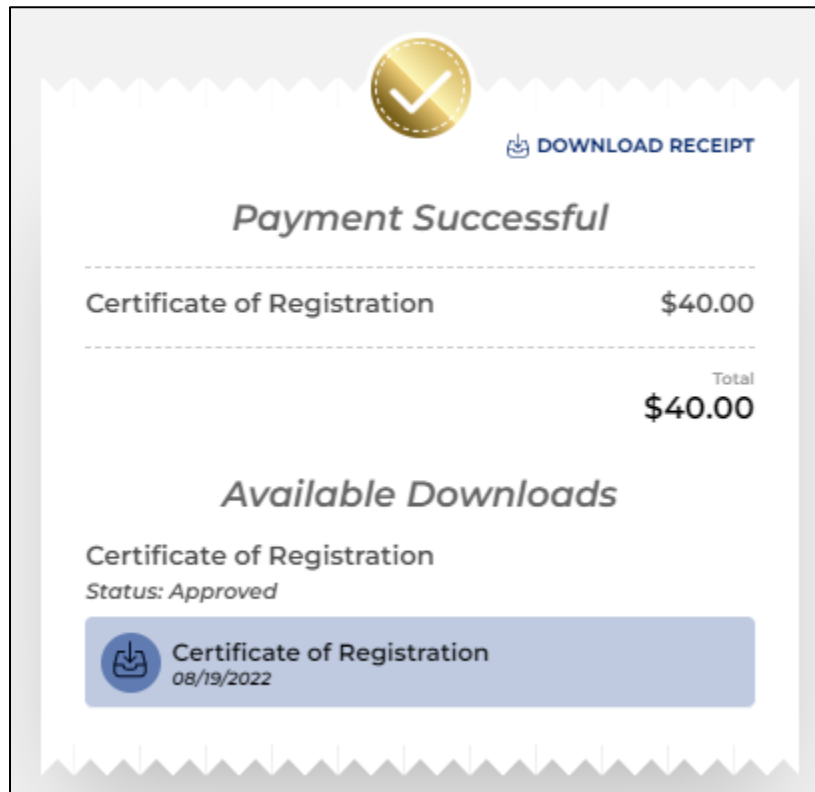
The screenshot displays the 'Business Orders' interface. On the left, a dark blue sidebar contains a list of steps: 'Entity Details', 'Request Details', 'Processing Fee', and 'Submit'. The 'Submit' step is highlighted with a white background and a dark blue border. The main content area is light gray and features a dark blue button labeled 'File Online' with a white circle icon. Below this button, a light gray box contains the text: 'Click **Submit** to submit and pay for your order with a Visa or Mastercard. You can go to My Work Queue to view and print your document(s).' At the bottom of the interface, there is a footer bar with buttons for 'Save Draft', 'Preview Form', 'Import', and 'Export'. On the right side of the footer bar, there is a 'Previous Step' button and a 'Submit' button. A yellow circle with the number '1' is positioned above the 'Submit' button.

How to Access Request

Once the request has been paid for, the user will be able to access the certificate in two different places.

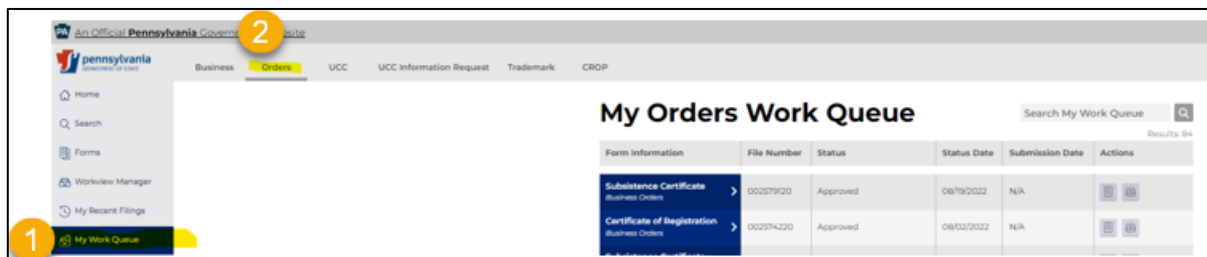
Option 1:

Immediately after paying, the **Payment Successful** window will display, and the **Subsistence Certificate** will appear in the **Available Downloads** section.

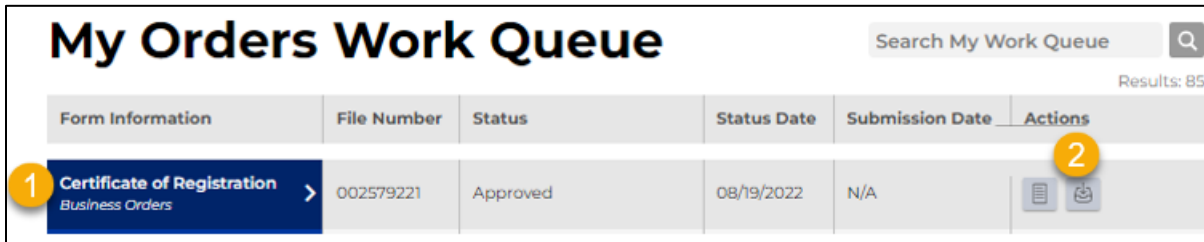


Option 2:

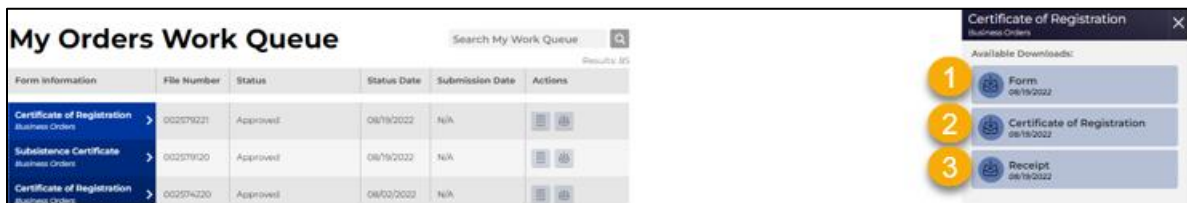
The user will be able to download a copy of the certificate under their **My Orders Work Queue**. To find this section, select **My Work Queue**¹ and then select **Orders**².



Locate the desired **request**¹ in the queue and select **View Download**².



Selecting the **View Downloads** tab will open the slide out drawer. Here the user will be able to download copies of their original submitted **Form**¹, the **Certificate of Registration**², and the **Receipt**³ of the request.



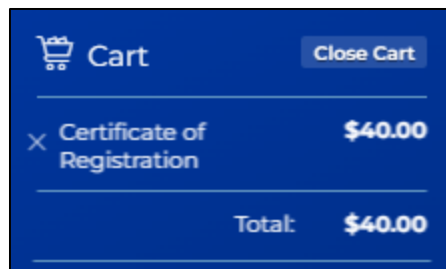
Note, the Certificate of Registration is the equivalent to a Certificate of Status for foreign entities.

Output:

Refer to Appendix E for an example of the output for a Certificate of Registration request.

Fee Structure:

The Certificate of Registration has a flat fee of \$40 for all entity types.



Configuration

The following entity types are configured to have the **Certificate of Registration** option in the **Request Type** dropdown.

NOTE: for this option to appear, it must be one of these entity types **AND** be in an **Active** status.

- Foreign Business Corporation
- Foreign Business Trust
- Foreign Limited Liability Company
- Foreign Limited Liability General Partnership
- Foreign Limited Partnership (LP and LLLP subtypes)
- Foreign Nonprofit Corporation
- Foreign Professional Association

How To Verify a Certification

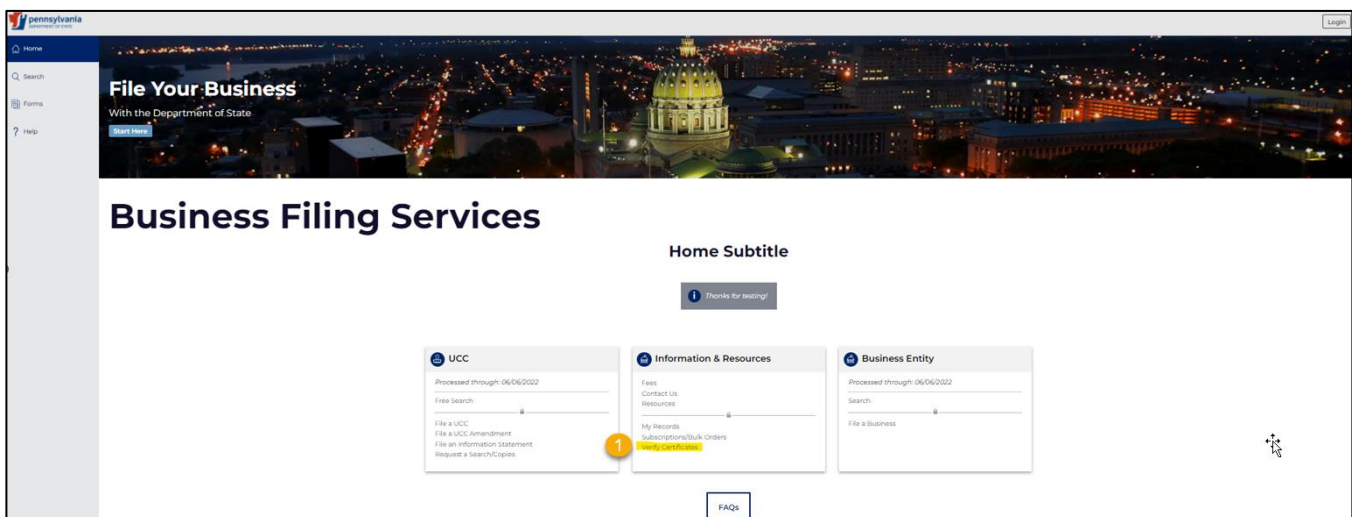
Option 1: Verify Certificate Function on Home Screen

Any user, staff, or customer can verify a certificate using the **Verify Certificate** link on the home screen. There are no rights or role restrictions on this functionality.

Note, this function is not dependent on if the user is logged in or out of the system, it will always appear on the home page.

STEP 1:

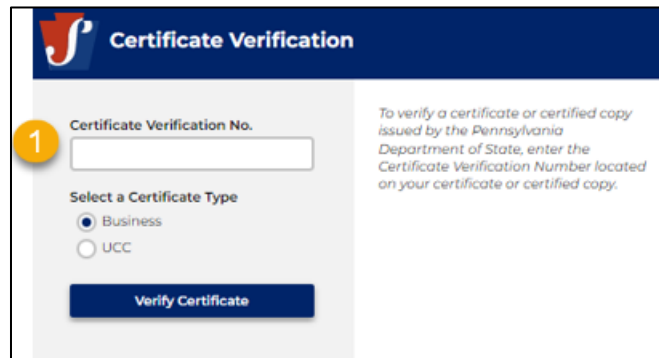
Select the **Verify Certificate**¹ link on the home page.



STEP 2:

Enter the **Certificate Verification**¹ number. This number can be found either in the report itself or stamped on the lefthand side of certified images or reports.

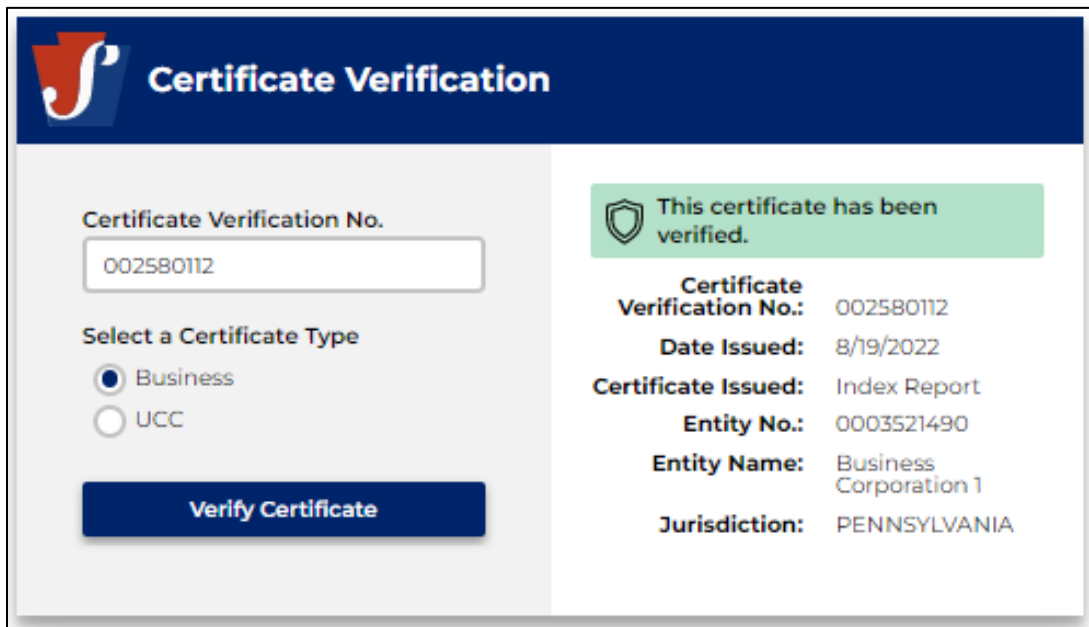
*Note, verify the Certification Type radio button is correct based on type of certificate, either **Business** or **UCC**.*



The screenshot shows the 'Certificate Verification' form. It has a dark blue header with the tecuity logo and the title 'Certificate Verification'. Below the header, there is a text input field for 'Certificate Verification No.' with a yellow circle containing the number '1' next to it. Below the input field, there are two radio buttons for 'Select a Certificate Type': 'Business' (selected) and 'UCC'. At the bottom of the form is a blue button labeled 'Verify Certificate'. To the right of the form, there is a text box with instructions: 'To verify a certificate or certified copy issued by the Pennsylvania Department of State, enter the Certificate Verification Number located on your certificate or certified copy.'

STEP 3:

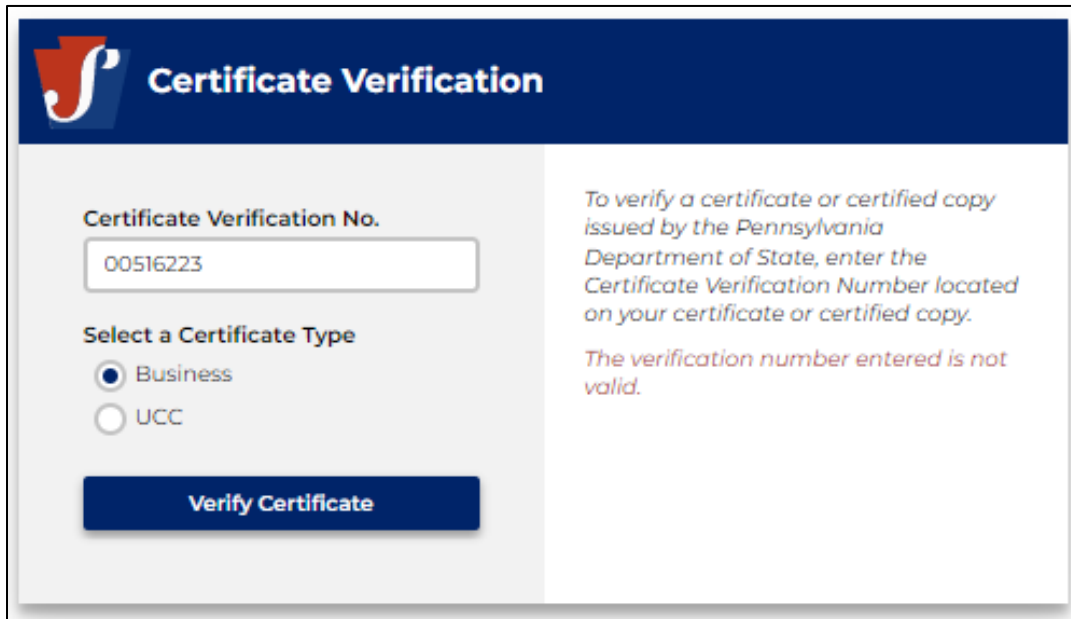
If the certificate number is valid, the user will receive this message:



The screenshot shows the 'Certificate Verification' form after a successful verification. The 'Certificate Verification No.' input field now contains the value '002580112'. The 'Business' radio button remains selected. A green banner with a shield icon and the text 'This certificate has been verified.' is displayed. Below the banner, the following information is shown:

Certificate Verification No.:	002580112
Date Issued:	8/19/2022
Certificate Issued:	Index Report
Entity No.:	0003521490
Entity Name:	Business Corporation 1
Jurisdiction:	PENNSYLVANIA

If the certificate number is NOT valid, the user will receive this message:



The screenshot shows a web interface for "Certificate Verification". At the top left is the Pennsylvania Department of State logo. The main heading is "Certificate Verification". Below this, there is a form with the following elements:

- A label "Certificate Verification No." followed by a text input field containing "00516223".
- A label "Select a Certificate Type" with two radio button options: "Business" (selected) and "UCC".
- A blue button labeled "Verify Certificate".

To the right of the form, there is a message in red text: "The verification number entered is not valid." Above this message, there is instructional text: "To verify a certificate or certified copy issued by the Pennsylvania Department of State, enter the Certificate Verification Number located on your certificate or certified copy."

Option 2: Staff Search

This function is only available for PA Staff with the corresponding right and role. Navigate to the **Staff Search**¹ tab and select the **Orders**² filter.

