



Pennsylvania
Department of State

Bureau of Professional and Occupational Affairs
Pennsylvania State Board of Funeral Directors

Agenda for May 13, 2026

Time

Executive Session: 9:00 A.M.
Public Session: 10:30 A.M.

Location

In-Person

Eaton Conference Room
2525 North 7th Street
Harrisburg, PA 17110

Online via Microsoft Teams
[Click here to join the meeting](#)

Call In (audio only)

1-267-332-8737
Phone Conference ID: 612 134 958#

Board Members

Kenneth Dupree, Chairperson
Arion Claggett, Acting Commissioner of
Professional and Occupational Affairs
Gregory Furlong, Vice Chairperson
Eric D. Ruggeri, Secretary
Christopher Feryo, Professional Member
Jennifer Kirk, Esquire,
Office of Attorney General, Bureau of
Consumer Protection Representative
Chad M. Lutz, Professional Member

Board Counsel

Shawn Jayman, Esquire

Board Prosecution Liaison

Timothy Fritsch, Esquire

Board Administrator

J. Leslie Warner

Vacancies

Public Member, vacant

***This Board meeting will be recorded for purposes of completing the required minutes. Your voluntary participation in the meeting constitutes consent to be recorded.**

**Agenda for the May 13, 2026
Meeting of the State Board of Funeral Directors**

MEETING CALL TO ORDER

ROLL CALL

APPROVAL OF MINUTES

1. Meeting minutes from March 11, 2026

REPORT OF PROSECUTORIAL DIVISION

Timothy A. Fritsch, Esq.

2. Case Nos. 25-48-002281 & 25-48-010229
3. Case No. 25-48-003068

REPORT OF BOARD COUNSEL

Proposed Adjudication and Order

4. Raphael Hunt-Irving – Case No. 25-48-016203
5. Nix and Nix Funeral Homes North, Inc. – Case No. 25-48-001071
6. Exodus Abossouhe, Christopher Angelo Hawkins, Distinguished Memorial Chapels, Inc. –
Case Nos. 22-48-000402, 22-48-000399, and 23-48-002924

Final Adjudication and Order

7. Michael C. White – Case No. 24-48-003386
8. Antoine M. Turay – Case No. 25-48-009565

Motions

9. Christopher W. Mazzino – Case No. 26-48-002642

REGULATORY ISSUES

10. Regulatory Status Report

REPORT OF COMMISSIONER

REPORT OF BOARD CHAIRPERSON

REPORT OF BOARD ADMINISTRATOR

**Agenda for the May 13, 2026
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MATTERS FOR DISCUSSION

LEGISLATIVE INITIATIVES

CONTINUING EDUCATION REPORT

APPLICATIONS COMMITTEE

CORRESPONDENCE

REQUESTS FOR REVIEW

Ratifications

11. FED000006 – Restoring the Familiar: The Biology & Art of Effective Mortuary Cosmetics*
12. FED000006 – Sweat the Small Stuff*
13. FED000006 – Difficult Conversations*
14. FED000006 – Everybody Chill: The Effect of Cold Temperature on Tissue*
15. FED000006 - "The New Funeral Consumer: Bridging 4 Critical Disconnects Between Families and Funeral Homes”*
16. FED000006 – Cremation - Not the Last Decision*
17. FED000006 – Funeral Industry – A Roundtable Discussion*
18. FED000006 – Understanding Grief in Children*
19. FED000012 – Marketing Funeral Homes: Balancing Sensitivity with Strategy*
20. FED000012 – Tradition and innovation in Funeral Service*
21. FED000012 – Sowing Trust: Harvesting the Benefits of Authentic Consumer Engagement*
22. FED000012 – Embalming and Restorative Arts Seminar*
23. FED000012 – How are you? (No Really)*
24. FED000012 – The Story Lab Hands On Tools for Personalizing Services*
25. FED000012 – When Word's Matter Using Consumer Language Insights to Strengthen Arrangements, Build Trust and Create More Meaningful Services*
26. FED000012 – Held in Love Honoring Pregnancy & Infant Loss*
27. FED000012 – Leadership Sucks but you don't have to. Using a Vacuum to Lead Through Emotional Pressure*
28. FED000012 – Embalming Isn't Dead Why Our Skills Still Matter in the Rapidly Evolving Death Care Landscape*
29. FED000013 – Married to the Mortuary*
30. FED000036 – CANA'S Crematory Operations Certification Program*
31. FED000051 – Perception Matters: Resilience in Funeral Care Professionals*
32. FED000051 – First Call, Telephone Etiquette, Lost Telephone Opportunity*
33. FED000051 – Respect in Every Detail: Hair & Cosmetic Traditions in Communities of Color*
34. FED000051 – Unclaimed Cremated Remains*

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Denied Course

- 35. AA0006884689 – Luminaria Legacy – Postmortem CT (PMCT) /Non-Invasive Autopsy*
- 36. FED000012 - Self Talk Use Your Inner Voice to Soar, Not Sabotage*
- 37. FED000012 - Trust in Motion How Purpose Fuels Agility, Creativity and Innovation*
- 38. FED000012 - Survival Skills Not Superpowers Real Life Tools Women use to Thrive in Funeral Service*
- 39. FED000012 - Communicate with Clarity Confidence and Impact*

APPOINTMENTS

- 40. Funeral Inspector Presentation by Richard Morrisette, Deputy Director, Bureau of Enforcement & Investigation – 10:45 am

MISCELLANEOUS

OLD BUSINESS - NEW BUSINESS

PUBLIC COMMENTS

ADJOURNMENT

*Indicates Items Discussed in Executive Session

Next Board Meeting Date: July 15, 2026

2026 Board Meeting Dates

**May 13, 2026
July 15, 2026
September 9, 2026
November 24, 2026**

2027 Board Meeting Dates

**January 20, 2027
March 17, 2027
May 5, 2027
July 21, 2027
September 22, 2027
November 10, 2027**

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| Board Telephone number: | 1-833-367-2762 |
| Department of State Website: | www.dos.pa.gov |
| Board Website: | www.dos.pa.gov/funeral |