

SCAM ALERT!

CARD SKIMMERS AT THE PUMP

Skimmers are malicious card readers that illegally gather data from a credit or debit card's magnetic stripe. They're often attached to a real payment terminal and allow a scammer to steal personal financial and account information. **Gas pumps are a prime target!** Skimmers can be placed externally over the real card reader or internally (harder to detect) if the thief has a key to get inside the machines.



Warning Signs:

- Poorly lit pumps farthest from the station/closest to the street
- Little or no video surveillance
- No tamper-resistant tape on the pumps
- Out-of-date pump inspections



Investigate/report to local/state police:

- Inspect the card reader – compare to other pumps. If it looks different, report it
- Wiggle it – if it's loose, report it
- Look for broken or missing tamper-resistant tape

Who to contact if you find a **skimmer...**

Potential victims should:

- File a report with local/state police
- Contact their bank and credit card company about compromised cards
- Monitor their credit at AnnualCreditReport.com or by calling **1.877.322.8228**

Resources for Law Enforcement:

- Department of Agriculture, Weights and Measures Hotline: **1.877.837.8007** or online at www.pda.pa.gov/WeightandMeasureComplaint/
- Report incidents involving skimmers to the Pennsylvania Criminal Intelligence Center (PaCIC)

Pump Inspectors should:

- Notify the station owner and local/state police
- Enter incident into the bureau's tracking system

Additional resources:

- PA Attorney General, Bureau of Consumer Protection attorneygeneral.gov or **1.800.441.2555**
- Federal Trade Commission at ftc.gov or **1.877.438.4338**
- PA Department of Banking and Securities at dobs.pa.gov or **1.800.PA.BANKS**