

**Moving
PennDOT
Forward**

Driver and Vehicle Services Update

Bureau of Motor Vehicles – Research and Support Operations Section
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pennsylvania
DEPARTMENT OF TRANSPORTATION

This bulletin may be downloaded by visiting the Driver and Vehicle Services website at www.dmv.pa.gov.

Tom Wolf, Governor

Yassmin Gramian, Secretary

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SPECIAL EDITION

Messenger Service Operational Changes at the Riverfront Office Center

In accordance with updated mitigation orders for Pennsylvania, the following guideline changes will apply to our Messenger Services. Starting June 1, 2021, access to the Messenger Room on the 4th floor at the ROC (accessed through the employee entrance) will be permitted via messenger badge. Calling prior to entering the room will no longer be required.

Please review the following updates for Messenger Room Access:

- Messengers must wear masks within the ROC facility.
- We encourage our Messengers to still sort their work before coming to the ROC. Messengers should drop off and pick up work as promptly as possible.
- The cubicles will be available for use.
- There is no longer a limit of 6 messengers in the messenger room at one time.
- Messengers should self-screen for COVID-19 symptoms prior to reporting to the ROC and should stay home if they are sick.
- Work for other motor vehicle areas should still be dropped off in the messenger room.
- Messengers are limited to accessing the 4th floor messenger room only.

If you have any issues with access on your messenger badge, please call the messenger room for further assistance.

**AGENTS ARE REQUIRED TO ENSURE ALL OF THEIR EMPLOYEES RECEIVE PENNDOT'S DRIVER
AND VEHICLE SERVICES UPDATE BULLETINS**