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PennDOT
Forward



pennsylvania
DEPARTMENT OF TRANSPORTATION

Driver and Vehicle Services Update

Bureau of Motor Vehicles – Research and Support Operations Section
P.O. Box 68031, Harrisburg, PA 17106-8031

This bulletin may be downloaded by visiting the Driver and Vehicle Services website at www.dmv.pa.gov.

Tom Wolf, Governor

Yassmin Gramian, Acting Secretary

BULLETIN NO. 20-11

May 2020

SPECIAL EDITION

Messengers/Dealers/Agent Work in Yellow Phase Counties

As you are aware, the Pennsylvania Department of Transportation (PennDOT) has implemented operational changes in response to Governor Wolf's mitigation guidance regarding COVID-19. This includes operational changes at the Harrisburg Riverfront Office Center (ROC) location, which remains closed to business partner access at this time. Due to COVID-19 mitigation efforts, there is no access to the ROC building for messengers, dealer and agents.

PennDOT is supporting business partners that have opened up business in counties identified in the yellow phase. For business partners in yellow phase counties, who need to submit their paperwork to the ROC location for PennDOT processing, please see the below mailing instructions.

Messengers should mail their motor vehicle and driver licenses applications to the following address:

Bureau of Motor Vehicles
PO Box 68677
Harrisburg, PA 17106-8677

As always, please stamp all applications with your messenger number along with the submittal date. Applications are to be mailed to the department within 5 days from the completion date. At this time, the products will be mailed directly to the customer as there is no counter service or pick up service available for messengers.

Authorized agents, including dealers, should continue to mail motor vehicle applications to the department as normal using the address located in the upper right-hand corner of the application. Applications are to be mailed to the department within 20 days from the completion date. At this time, there is no counter service for dealers.

Dealers applying for a dealer certificate of title, should continue to mail their application to the department using the following address:

Bureau of Motor Vehicles
PO BOX 67470
Harrisburg, PA 17106-7470

As a reminder, PennDOT introduced its Dealer Agent Services (DAS) system in February of 2019. The DAS system allows both PennDOT and business partners to operate in a streamlined, efficient, and cost-effective manner. Under the modernized DAS system, dealers and agents can:

- Update their business name, personnel, insurance & bond information,

- Renew their dealer registration plates,
- Order additional and/or replacement dealer registration plates,
- Update the acquisition of vehicles (Form MV-27A/MV-27B), and
- Request to become an authorized agent (if they do not currently hold an Agent Services Contract).

The system allows Business Partners to print their registration products on demand through DAS. Additionally, PennDOT will continue to make enhancements to the DAS system for added convenience. Please share this information with the appropriate members of your staff. To request access to the DAS system, please click the following link for directions:

www.dot.state.pa.us/Public/DVSPubsForms/BMV/BMV%20Publications/DAS%20Instructions.pdf

We will continue to update you through this bulletin on procedures relating to the efforts to mitigate against the spread of COVID-19. For more information please visit our website at www.dmv.pa.gov.

**AGENTS ARE REQUIRED TO ENSURE ALL OF THEIR EMPLOYEES RECEIVE PENNDOT'S DRIVER
AND VEHICLE SERVICES UPDATE BULLETINS**