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DEPARTMENT OF TRANSPORTATION

Driver and Vehicle Services Update

Bureau of Motor Vehicles - Research and Support Operations Section
P.O. Box 68031, Harrisburg, PA 17106-8031

This bulletin may be downloaded by visiting the Driver and Vehicle Services
Web site at www.dmv.state.pa.us

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AGENT / MESSENGER AGREEMENT SUSPENSIONS AND TERMINATIONS

Currently, paragraph 32 in Agent contracts and paragraph 29 in Messenger contracts provides that contractors whose messenger or agent agreements have been suspended or terminated have five days to request a meeting with the Department to present any mitigating circumstances.

Please be advised, effective immediately, PennDOT has expanded the opportunity for review of suspension/termination decisions. All future notices of suspension or termination issued by PennDOT to agents and/or messengers will include language informing the recipient agents and/or messengers that they have 30 days to request a formal hearing pursuant to the Pennsylvania Administrative Agency Law.

**AGENTS ARE REQUIRED TO ENSURE ALL THEIR EMPLOYEES RECEIVE
PENNDOT'S DRIVER AND VEHICLE SERVICES UPDATE BULLETINS**