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DEPARTMENT OF TRANSPORTATION

Driver and Vehicle Services Update

Bureau of Motor Vehicles - Research and Support Operations Section
P.O. Box 68031, Harrisburg, PA 17106-8031

This bulletin may be downloaded by visiting the Driver and Vehicle Services
website at www.dmv.state.pa.us

BULLETIN NO. 11-06

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Information contained in this bulletin....

- New Electronic Tracking System for In-Transit Tags Update
- Acceptable Proof of Identification Reminder
- Notice of Administrative Hearings for Agents and Messengers
- Flood Vehicle Procedure Reminder

NEW ELECTRONIC TRACKING SYSTEM FOR IN-TRANSIT TAGS UPDATE

In the June 2011 Driver and Vehicle Services Update Bulletin (11-2), we advised that PennDOT was developing an electronic vehicle information system to input, track and validate the approximately 200,000 in-transit tags issued annually by the Department's Agents and deployment of the new system was targeted for October 2011. Please be advised that the actual start-up date has now been set for January 8, 2012.

After deployment of the system, manual issuance of in-transit tags will no longer be permitted. PennDOT contracted agents who wish to continue to issue in-transit tags will be required to be a participant in one of PennDOT's on-line (On-Line Registration or On-Line Messenger) programs to use the electronic tracking system.

We ask that agents start limiting the amount of the in-transit tags they are ordering in preparation of transitioning from old in-transit tag inventory to new inventory. Please be advised, agents who are not on-line will be unable to order new in-transit tag inventory. Additional communications will be provided in the upcoming weeks regarding the inventory transition and the return of old inventory and ordering new.

Many agents who issue in-transit tags already serve as an online agent. If you are an agent who wishes to continue to issue in-transit tags and you are not on-line, please consider the below information to sign up to become an on-line agent.

On-Line Registration Program (OLRP) -

Messengers, agents or dealers who are licensed and bonded with PennDOT for at least 3 months and have no sanctions are eligible to apply for this program. Business partners will need to contract with a PennDOT approved third party service in order to make the OLRP connection with PennDOT. For additional information, you can visit the Driver and Vehicle Services website by clicking on <http://www.dmv.state.pa.us/businessPartnerCenter/onlineRegistrationProgram.shtml> or contact Genene Bullock, On-Line Registration Program Manager, at (717) 705-5901 or by email at gebullock@pa.gov.

On-Line Messenger Program (OLM) -

Agents who are licensed and bonded as a messenger with PennDOT for at least one year with no sanctions are eligible to apply for this program. For additional information, visit the Driver and Vehicle Services website by clicking on: http://www.dmv.state.pa.us/messenger_services/messenger1.shtml or contact Elizabeth Threnhauser, On-Line Messenger Program Administration and Development Manager, at (717) 787-0489 or by email at onlinemessenger@pa.gov.

ACCEPTABLE PROOF OF IDENTIFICATION REMINDER

The only acceptable identification credentials for titling and/or registering a vehicle in Pennsylvania is a valid PA Photo Driver's License, a valid PA Photo Identification Card, a valid PA Photo Exempt Driver's License, a valid PA Photo Exempt Identification Card or a valid U.S. Armed Forces Common Access Card. Dependents of U.S. Armed Forces personnel must provide DD Form 1173. In addition, the acceptable identification credential must contain the same name and address as listed on the motor vehicle applications.

Please be advised that the failure to comply with PennDOT's acceptable Proof of Identification requirements has been held by both the Commonwealth Court and Department's Hearing Officer to be a proper basis for terminating an agent

ACCEPTABLE PROOF OF IDENTIFICATION REMINDER (CONTINUED)

service contract. Agent Services have been previously notified of the requirement that a person applying for a certificate of title or registration is required to display one of the acceptable Pennsylvania identification credentials. Agents have also been instructed to inspect the acceptable identification credential and to reject the identification if there are reasons to believe that the document is not trustworthy. Agent service contracts have been terminated because agents have accepted driver licenses from other states, from other countries, non-government issued identification and obviously fake Pennsylvania driver licenses and identification cards. The Fact Sheets for "Acceptable Proof of Identification Documents for Completing Motor Vehicle Forms" and "Updated Features to the Pennsylvania Driver's License and Photo ID Card" are available at:

<http://www.dmv.state.pa.us/forms/dealerForms.shtml>

NOTICE OF ADMINISTRATIVE HEARINGS FOR AGENTS AND MESSENGERS

This notice is to inform both agent and messenger services that the exclusive method to challenge a suspension or termination of an agent or messenger service contract is to file an administrative appeal. PennDOT has been informing agent and messenger services of the opportunity to file an administrative appeal in their sanction (suspension or termination) letter. In a recent decision, the Commonwealth Court agreed that the exclusive method to challenge the suspension or termination of an agent or messenger service contract was through the administrative appeal process, by filing a request for a formal administrative hearing.

An agent or messenger service may file a written appeal of a sanction by mailing a request for a hearing to: Administrative Docket Clerk, Office of Chief Counsel, 400 North Street, 9th Floor, Harrisburg, PA 17120-0096. A copy of the sanction letter must be attached to the appeal. There is no filing fee required. Please note that the formal administrative appeal is in addition to the opportunity for an informal meeting with PennDOT. An agent or messenger service may file an appeal of a sanction without requesting an informal meeting.

Information regarding administrative practice and procedure is available at:

<http://www.pacode.com/secure/data/001/chapter31/chap31toc.html>;

<http://www.pacode.com/secure/data/001/chapter33/chap33toc.html>;

<http://www.pacode.com/secure/data/001/chapter35/chap35toc.html> and

<http://www.pacode.com/secure/data/067/chatper491/chap491toc.html>.

FLOOD VEHICLE PROCEDURE REMINDER

Due to the recent flood disaster that has affected many parts of Pennsylvania; an increase in applications for certificates of salvage for vehicles due to a total loss because of flood damage is expected. Please note that the following procedures will be used to obtain the appropriate "flood vehicle" brand.

When a total loss payment is made by an insurer due to flood damage, existing reconstructed vehicle procedures are to be followed. Upon processing of Form MV-426B, "Application for Reconstructed, Specially Constructed, Collectible, Modified, Flood, Recovered Theft Vehicles and Street Rods," if the costs of the repairs exceed the replacement value of the vehicle and the vehicle is restored to operating condition, a certificate of title will be issued with a reconstructed brand of "R." In addition, when the MV-426B form indicates the damage to the vehicle was caused by flooding, the flood brand of "W," will also be added to the certificate of title.

Upon processing of Form MV-426B, if the costs of the repairs do not exceed the replacement value of the vehicle and the vehicle is restored to operating condition, the certificate of title will be branded with only the flood brand "W," if the customer can provide the following: an appraisal report containing the licensed physical damage appraiser's name and license number, the vehicle identification number (VIN) of the vehicle appraised, the level of damage (in dollars) and the actual cash value (in dollars) of the vehicle.

**AGENTS ARE REQUIRED TO ENSURE ALL THEIR EMPLOYEES RECEIVE
PENNDOT'S DRIVER AND VEHICLE SERVICES UPDATE BULLETINS**