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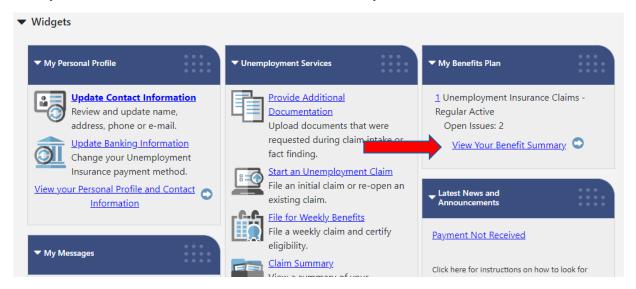
Understanding your Benefit

Summary Payment Summary

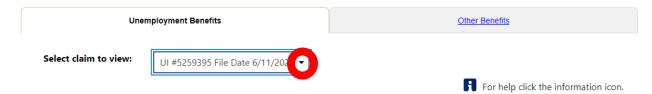
Claims Details

Understanding your Benefit Summary (Payments)

From your dashboard, click "View Your Benefit Summary."



Select the desired claim from the dropdown box.



Scroll down the screen until you see the Weekly Benefit Certification grid. After you file for a week it will appear in this grid.

Information you can get from this grid:

- You can click on the week ending date to review the answers you provided.
- You can confirm you weekly certification was received and when. If you believe you filed
 for a week and it does not show up here, please try again. The weeks are in order by
 date. If you have filed for many weeks, there may be multiple pages.

- The Benefit Pay Date column can indicate a payment was made. Seeing a date in the Benefit Pay Date column confirms payment was made. You should be able to see details of that payment below, in the Payment Summary grid.
- In the Benefit Pay Date column you may also see a status:
 - In Progress: If no issues exist on your claim, you should expect the Benefit Pay Date to display the date (month/day-year) on the following business day, indicating that the payment was released. Once you see a payment date, you should expect to receive your payment via debit card or direct deposit within one to two business days. Please allow extra days for holidays and weekends.
 - Disqualified: Payment will not occur because you were denied benefits. The
 determination explaining your denial is in your message center. NOTE:
 Determinations made prior to June 8, 2021 are not in your message center.
 - Not applicable: This is a status you see for week #1 of your claim. This normally signifies a waiting week, which is not payable per PA UC law. Since waiting weeks are currently waived for the pandemic, this will change to a date when payment is processed.
 - You may also see "Not Applicable" if you have excessive earnings for the week and are therefore not eligible for a payment. To learn more about working part-time and filing for benefits, click here.

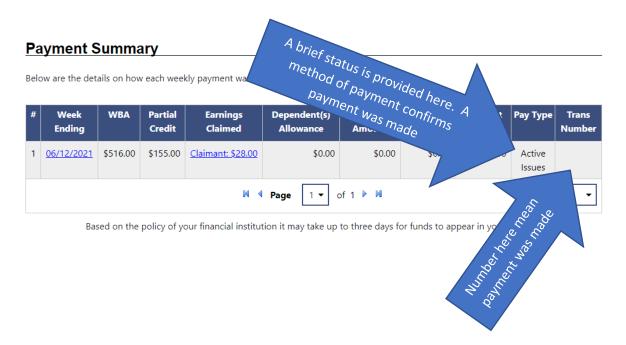
Weekly Benefit Certifications Below are the weeks for which you have completed certificat mployment benefits. Veek **Certification Filing** Benefit **Federal Benefit Pay Payment** Withholding Amount Amount Date Date This date confirms 6/13/2021 10:43:26 \$195.00 \$0.00 In Progress N/A \$0.00 AM filing success 6/6/2021 12:17:20 AM In Progress \$195.00 \$0.00 \$0.00 N/A 01/02/2021 2/2/2021 6:47:15 PM In Progress N/A \$195.00 \$0.00 \$0.00 12/26/2020 1/12/2021 12:36:12 PM In Progress N/A \$195.00 \$0.00 \$0.00 16 12/19/2020 1/12/2021 12:34:27 PM In Progress N/A \$195.00 \$0.00 \$0.00

Payment Summary grid

The Payment Summary grid is populated with the details about your payments. In the Pay Type column, you may see:

- Monetarily Ineligible = You did not have adequate wages and/or credit weeks
 reported by your employer(s) during the base year period. Please review your
 financial determination for accuracy. If your employer(s) failed to report all your wages
 and/or credit weeks, you may file a wage protest for assistance. You may be required
 to provide documentation such as pay stubs or your most recent W-2.
- Active Issues = payment will not be made until issues are resolved.
- **Debit Card** = payment made, check your debit card.
- **Direct Deposit** = payment made, check your bank account.
- Check = payment made, check your mail carefully. Allow 10 days for mailing.

It you see a number in the Trans Number column, this indicates payment was made.



Claims Details can give you information about your claim

- Weekly Benefit Amount = your gross payment amount
- Federal Tax Withheld = indicates if you are having federal tax withheld
- State Tax Withheld = will always be NO, PA does not tax UC benefits
- Claim Type:
 - o New: A claim that is open and available to file weeks
 - o *Reopen*: In cases where your claim became inactive you have followed the steps to reactivate it. If you have not already, file for any available weeks.

Claim Status:

- Regular Active: An active claim indicates you can file for weeks or have filed for weeks without a break.
- Regular Inactive: An inactive claim needs reopened before you can file weekly certifications. Claims become inactive if you stop filing for any reason.

Claim Details

Below are the details of your current benefit claim. You may find more information by clicking the More Information link.

Claim #:	5259395	6/6/20
		0/0/20
Claim Tymes	New	6/4/20
Claim Type:	ivew	0/4/20
Claim Status:	Regular Active	Direct
Available Credits:	\$13,416.00	¢12.41
	\$13,410.00	\$13,41
		n 2.40%
Weekly Benefit	¢516.00	NI-
Amount:	\$516.00	No
Claim Benefit Paid	\$0.00	s: Yes
Federal Tax	V	I.I. Ni.
Withheld:	Yes	eld: No

[More Information]