Disaster Unemployment Assistance



Office of Unemployment Compensation Benefits

Auxiliary aids and services are available upon request to individuals with disabilities.

Equal Opportunity Employer/Program

The information contained in this pamphlet is for your general information. It is not intended to be an official statement about the Robert T. Stafford Disaster Relief and Emergency Assistance Act. It contains a brief description of the procedures and requirements under the Pennsylvania Unemployment Compensation Law. In addition, because many of the procedural rules for individuals filing for regular unemployment compensation also apply to DUA applicants, you may find additional information in the Pennsylvania Unemployment Compensation Handbook.

TABLE OF CONTENTS

Purpose of the Program
Definition of Major Disaster
Who Runs the Program?
Who is Eligible for DUA?
When and Where to File
Proof of Employment — Required
How to Submit Documentation
Changing your Address
Reporting Requirement
To File for Weekly Benefits
Debit Cards or Direct Deposit
How Much is the DUA Weekly Benefit Amount?
Pension Deductions
Duration of Benefits
How is the DUA Weekly Benefit Amount Computed?
Minimum DUA Weekly Benefit Amount
Special Rules for Computing the DUA Weekly Benefit Amount 10
Death of Head of Household
Rules for Family Businesses
Rules for Minors
DUA WBA of Minors
DUA Based on Part-Time Employment
Minimum DUA Weekly Benefit
Disqualification or Termination of Benefits
Your Responsibilities
Keeping Records
Statement Required Under the Privacy Act or 1974
Appeals Information
DUA-5 Pamphlet Certification

PURPOSE OF THE PROGRAM

The Disaster Unemployment Assistance (DUA) program provides unemployment assistance to:

- unemployed individuals whose employment has been lost or interrupted as a direct result of a major disaster;
- unemployed individuals who have become the breadwinner or major support due to the death of the head of household as a direct result of the major disaster; and
- unemployed individuals who do not qualify for any form of Unemployment Insurance (UI) entitlement. This may include those individuals who initially qualify for some form of UI, but exhaust those benefits prior to the end of the disaster assistance eligibility period and remain unemployed as a direct result of the disaster.

Reemployment assistance and services are also available to individuals who apply for DUA.

DEFINITION OF MAJOR DISASTER

A "major disaster" is a natural catastrophe (e.g. hurricane, tornado, storm, high water, landslide, mud slide, snowstorm, earthquake, drought or other catastrophe) declared regardless of cause (e.g., fire, flood, explosion) by the President to warrant federal government assistance. On the basis of a request from Pennsylvania's Governor, the President makes a disaster declaration and defines the disaster areas affected.

WHO RUNS THE PROGRAM?

Disaster Unemployment Assistance is authorized by the Robert T. Stafford Disaster Relief and Emergency Assistance Act (Stafford Act). The U.S. Department of Labor (USDOL) oversees the Disaster Unemployment Assistance (DUA) program. The Pennsylvania Department of Labor & Industry administers the program in Pennsylvania. Funds to pay DUA benefits are provided to Pennsylvania by the Federal Emergency Management Agency (FEMA) from the President's Disaster Relief Fund. These funds are federally appropriated and do not come out of the employer payroll taxes used to finance the regular UI program. The federal regulations covering the Disaster Unemployment Assistance program can be found in the Code of Federal Regulations, Chapter 20, Part 625.

WHO IS ELIGIBLE FOR DUA?

You may qualify for DUA if you are an unemployed worker or an unemployed self-employed individual and you do not qualify for UI entitlement if, as a direct result of the major disaster, you:

- Are unable to perform work and earned no wages in employment or self-employment,
- Have less than full-time work/wages,
- Are unable to reach your place of employment or self-employment,
- Were scheduled to start work or self-employment and now do not have a job, or place of employment or self-employment,
- Were to have started to work in employment or self-employment and are unable to reach that job,
- Became the breadwinner, or major support, because the head of the household died as a direct result of the disaster, or
- Cannot work because you were injured as a direct result of the disaster.

DUA IS NOT INTENDED FOR PEOPLE WHO DO NOT REPORT TO WORK, IN ORDER TO STAY HOME TO DO DISASTER-RELATED CLEANUP WORK.

NOTE: If, while filing for DUA during the Disaster Assistance Period, you meet the eligibility requirements to qualify for any other UI benefits, your entitlement to DUA benefits will be suspended until you exhaust all of your UI entitlement, including regular unemployment compensation (UC).

WHEN AND WHERE TO FILE

You must file an application for DUA within 60 days from the date the disaster was declared. You must file within this time frame even though you may be eligible for other UI, such as state unemployment compensation benefits or weekly assistance benefits such as Trade Readjustment Allowances (TRA). If the 60th day falls on a Saturday, Sunday or a legal holiday, the deadline is extended to the next business day. Applications may be accepted as timely if the applicant had good cause for the late filing, but in no event

can the application be accepted after the expiration of the Disaster Assistance Period.

If you believe that you are entitled to DUA or may be entitled to DUA in the future, you should <u>immediately</u> file online at <u>benefits.uc.pa.gov</u> or call this toll-free number, 888-313-7284.

If you use a text telephone (TTY), call this toll-free number: 888-334-4046. A claims representative will take your initial application. When you call, you should have your:

- Social Security Account number, and if possible,
- Your Federal Income Tax Return for the most recent tax that ended prior to the date of the major disaster.

PROOF OF EMPLOYMENT - REQUIRED

If this agency has no record of your employment and you have provided no proof, the following important message applies to you:

20 CFR 625.6, in part, requires that an individual must furnish documentation to substantiate the employment or self-employment or wages earned from or paid for such employment or self-employment or documentation to support that the individual was to commence employment self-employment or on after the or the major disaster began. This documentation must be submitted within 21 calendar days of the filing of the initial application for DUA. Any individual who fails to submit this documentation will be determined "ineligible" for DUA and any amounts already paid will be determined overpaid, with applicable appeal rights.

The DUA Federal Regulations require that if requested, an individual <u>MUST</u> provide one of the following within 21 days of filing the initial application for DUA:

1) Proof of employment or self-employment or wages at the time the disaster occurred. Proof of employment may include, but is not limited to: check stubs, trip tickets, grain elevator receipts, written verification from your employer, invoices, or newspaper ads dated at the time of the disaster. (You may submit your 1040 forms from last year, which may be used for monetary re-considerations only. However, these

documents do not substantiate proof of employment at the time the disaster occurred.)

OR:

2) Furnish documentation to support that the individual was to commence employment or self-employment on or after the date the major disaster began.

Failure to provide this proof within 21 days of filing your claim may result in a denial of benefits and any benefit already paid may be considered overpaid, as specified by DUA Regulations 20 CFR 625.6.

Please provide the following:

YOUR NAME:

ADDRESS:

SOCIAL SECURITY NUMBER:

Failure to follow these instructions may result in a delay in the processing of benefits.

BY EMAIL: duasupport@pa.gov

BY FAX: 717-772-0378

BY MAIL: UC Mail Processing

651 Boas St. Suite 500 Harrisburg, PA 17121

HOW TO SUBMIT DOCUMENTATION

Online (fastest option) – Please submit this proof by uploading your document(s) to your claimant portal.

You can upload documents by going to **benefits.uc.pa.gov**, click on the button "File for UC," then enter your user name and password On your dashboard, go to the "Unemployment Services" box, click on the link "Provide Additional Documentation," and select the "Upload a Document" or "Scan a Document" button. If you are unable to upload the documents, email the documents to duasupport@pa.gov or fax the

CHANGING YOUR ADDRESS

If you move, you must report your new address as soon as possible. You may change your address online through our website at benefits.uc.pa.gov or by calling the UC Service Center at 888-313-7284. DO NOT DELAY in reporting these changes.

REPORTING REQUIREMENT

In addition to filing an initial application for DUA, You are required to register for employment-search services within 30 days after you file your application for benefits. Visit www.pacareerlink.pa.gov to begin the registration process.

To claim weekly DUA benefits, you must:

- As instructed, personally file for each week of DUA benefits claimed.
- Register for work with the Pennsylvania CareerLink®.
 You must make an active search for work and keep a
 record of your work search contacts for each week
 you file a claim, unless you are prevented from doing
 so as a direct result of the disaster, or you are a
 self- employed individual with definite plans to resume
 self-employment.
- Be able and available for work. There are exceptions. You will be considered to have met this requirement if: (a) you were injured as a direct result of the disaster and it is because of this reason that you are not able or available for work; or (b) if you are an unemployed perform self-employed individual, you services your activities solely for the purpose of enabling resumption of self-employment. (c) you are unable to reach your place of employment.
- Report all work and income from employment. Income includes: holiday pay, vacation pay, tips, and room and board. You must report any income for the week in which it was earned, not when it was paid.

- Report all income from self employment. You must report any self-employment income when paid, not when earned.
- Report all hours of work that you missed when you were scheduled to work.
- Report all work you were offered that you were unable to perform or refused.
- If you are self-employed, reporting if you failed to resume self-employment, that could have been undertaken, and the reasons for such failure.

TO FILE FOR WEEKLY BENEFITS

You may file a weekly claim for benefits either online at **benefits.uc.pa.gov** or by telephone at 888-255-4728. You need to make only one claim each week. You will need to establish a four 4-digit PIN when filing your first week by telephone. During online registration you will establish a username/password for services.

Do not forget your PIN or username/password. You will need it each time you claim benefits by telephone or online. Warning: Your PIN and username/password has the same legal authority as your signature. Protect these security measures. Do not give them to anyone. If you believe someone knows your user information, immediately call the UC Service Center at 888-313-7284 and reset your information. If you believe that someone has accessed your file, immediately call the UC Service Center at the number above.

You may file your weekly claim on any day of the week following the Saturday of the week you are claiming. You cannot claim a week before it ends on Saturday at midnight. You will get confirmation when you finish filing a weekly certification. If filing online, keep a copy of the confirmation page. If filing by phone, keep a record of the confirmation number.

File Online: benefits.uc.pa.gov

DUA Weekly Claims: 888-255-4728.

DEBIT CARDS OR DIRECT DEPOSIT

Payments of benefits will be made through debit card or direct deposit. If you select debit card as the payment option, you will receive a debit card in the mail shortly after you file your claim. It will have instructions on how to activate the card.

You can manage and update your direct deposit information directly by logging into your account at **benefits.uc.pa.gov**. On your dashboard, go to the "My Personal Profile" section, and select "Update Banking Information."

You may inquire about the balance on the debit card, without charge, by contacting the customer service center listed on the card. If you use direct deposit, be sure to check your balance each week to determine when your benefits have been paid.

If you have problems with the debit card, contact Money Network at 888-292-0059. The PA Department of Labor & Industry does not have access to your debit card account balance and cannot answer questions concerning disputed charges. If you have questions concerning your statement, please contact Money Network.

HOW MUCH IS THE DUA WEEKLY BENEFIT AMOUNT?

DUA is payable to you for a week of unemployment only if you are not entitled to any other UI benefits or waiting period credit.

The DUA weekly benefit amount (WBA) is computed in accordance with the same formula and tables as are used in the Pennsylvania Unemployment Compensation (UC) Law to compute UC weekly benefit amounts under the state's regular Pennsylvania UC program. Special federal rules apply to the method used to calculate the DUA weekly benefit rate for certain individuals.

If you claim a week during which you were employed less than full-time, your weekly DUA amount payable may be reduced by the income or wages that you earned in that week, regardless of when you receive this income. Only that income in excess of your partial benefit credit (PBC) (30 percent of the WBA) will be deducted from your DUA payable. The amount of partial or part- total DUA benefits payable to you is determined in the same

manner as it would be if you were applying for, and receiving, partial or part-total UC benefits.

The maximum weekly amount of DUA payable must be reduced by the amount of certain types of benefits you qualify to receive, or would receive, if you took all procedural steps necessary under the law, contract or policy to receive such payment.

- Certain benefits or insurance proceeds for loss of wages due to illness or disability;
- A supplemental unemployment benefit (SUB) payment pursuant to a collective bargaining agreement;
- · Private income protection insurance;
- Any workers' compensation by virtue of the death of the head of your household as the result of the major disaster, prorated by weeks, if you have become the head of your household and are seeking suitable work; and
- The prorated amount of any retirement pension or annuity under a public or private retirement plan or system to the extent they would be deducted from regular unemployment compensation.

Pension Deductions

Pensions and annuities are subject to the pension deduction provisions of Section 625.13 of the Federal DUA Regulations and Section 404(d)(2)(iii) of the Pennsylvania UC Law.Pensions and annuities you are receiving that would be deductible from regular UC benefits under Pennsylvania UC Law are also deductible from weekly DUA benefits in the same manner.

Examples of the most common **deductible** pensions and annuities are:

- · State and local government pensions
- · Federal civil service pensions
- Federal disability pensions
- IRA and KEOGH (only when established, or contributed

- to, by a base-year employer)
- Military retirement pensions
- Military disability retirement pensions

Examples of the most common nondeductible pensions are:

- Social Security disability, including those based on self- employment
- · Black Lung
- · Social Security survivor's benefits
- Supplemental Security Income (SSI)
- · Widow's pension
- · VA service-connected disability pensions
- · Workers' compensation
- · Temporary disability insurance
- · Railroad retirement

If you become eligible for an additional pension or annuity, or should the amount of the current pension or annuity change, this new amount must be reported immediately.

DURATION OF BENEFITS

The disaster assistance period begins with the first week following the date that the major disaster began. Your eligibility for DUA benefits will be determined on a week-to- week basis. For each week you file a DUA claim, your reason for being unemployed must be a direct result of the disaster. DUA benefits may not be paid for any week of unemployment that is more than 26 weeks after the declaration date of the disaster. A shorter or abbreviated disaster assistance period may be provided if it is determined that the unemployment in the major disaster area is of short duration or is no longer attributable to the major disaster.

HOW IS THE DUA WEEKLY BENEFIT AMOUNT COMPUTED?

Your weekly benefit amount (WBA) is computed under the provisions of the state unemployment compensation law, except that it is based on your wages paid and/or net income earned from self-employment during your most recent federal tax year that ended prior to the beginning of the disaster. This is your base period.

Minimum DUA Weekly Benefit Amount

If an individual's DUA weekly benefit amount is less than 50 percent of the Pennsylvania's average weekly benefit payment or if the individual has insufficient wages from employment or no net income from self-employment the DUA minimum amount is based on 50 percent of the average weekly UC payment, paid in Pennsylvania during the calendar quarter that ended prior to the date the disaster began. USDOL provides the states' average weekly payment on a quarterly basis.

A "credit week" is any calendar week during your base period in which you earned (without regard to when paid) at least \$116 in employment or self-employment. You must have had 18 or more credit weeks to have a DUA WBA in excess of the DUA minimum WBA.

SPECIAL RULES FOR COMPUTING THE DUA WEEKLY BENEFIT AMOUNT

Weekly Amount of DUA in Cases Involving Death of Head of Household

If you are an unemployed individual who has become the breadwinner or major support because the head of household has died as a direct result of the major disaster, you may be eligible to receive DUA benefits. You must now have entered the labor market and be actively seeking suitable work. If it is not possible to compute a weekly DUA amount for you due to a lack of sufficient employment in your base period, your weekly amount for DUA will be the weekly amount the deceased head of your household would have been entitled to if he or she had not died. If a DUA claim can be established using your actual wages, you will receive the higher of the two entitlements.

Rules for Family Businesses

If you worked in or own part of a family business, you and all members of the family business may be eligible for DUA benefits. All members of the family who were customarily or routinely employed or self-employed as a family unit, or in the same self-employment business prior to the date you and the other members of the family business became unemployed as a direct result of the major disaster, will be eligible to apply for DUA benefits. The wages from this employment or net income from self-employment will be allocated equally among all **adult family members** that are considered part of the working family unit. All family members must be over the age of majority, as defined by state law, on or before

their application for DUA. The applicant's equal portion of the wages or net income will be used to determine their DUA WBA. There is an exception provided. If the documentation substantiating employment or self-employment and wages from the family business justifies a different allocation, it will be used rather than the equal allocation.

The term "family," as used for the purposes of determining a WBA, is not limited to the traditional family of husband, wife and children, but includes any family members related by blood, adoption or marriage who customarily work as a family unit.

Rules for Minors

If you are a minor child who worked in a family-owned business or if there were any minor children working in the family business at the time you became unemployed as a direct result of the disaster, you or the minor children may be eligible for DUA benefits. The USDOL has found that minor children of a family often work in the family business or share in the profits of the family business. This occurs particularly in the agricultural industry, where family members may share in the profits from the sale of crops or livestock. Such employment or self-employment is usually performed during periods when these individuals are not attending school and may be full-time during vacation or between term periods, and part-time or not at all during times that school is in session. The fact that these children are under the age of majority does not, in itself, mean they are not entitled to DUA. These individuals will be entitled to DUA if they meet the definition of unemployed worker or unemployed self-employed individual and the eligibility requirements for a week of unemployment.

Computing the DUA WBA of Minors

The method used by the department to compute a DUA WBA for an individual under the age of majority, uses the actual wages earned or received during the base-year period in employment or self-employment, rather than an equal allocation of the wages, as provided for family members over the age of majority. The DUA WBA for these individuals will be based on whether they were working full-time or part-time at the time they became unemployed as a direct result of the disaster. In either case, the DUA WBA is calculated in the same manner as if they were not employed in a family-owned business.

DUA Based on Part-Time Employment

If you were customarily or routinely employed or self-employed less than full-time prior to your unemployment as a direct result of the major disaster, your weekly benefit rate will be determined based on the percentage of time you were employed or self- employed compared to the customary and usual hours per week that would constitute **full-time** employment or self-employment in your occupation. The department will determine what constitutes full-time employment for you based on information provided by you at the time you file your initial DUA other department records or occupational application, and information. and labor market The department will also percentage of full-time employment. This determine your then be multiplied by the minimum percentage will DUA benefit amount for the disaster.

will be DUA WBA. The USDOL This your minimum has developed this provision to prevent an individual from receiving a weekly DUA amount exceeding the wages received for such employment or self-employment. However, if your wages from employment or net income from self-employment are sufficient to calculate a DUA WBA by using the table in the back of your PA UC Handbook, you will be paid the higher of the two benefit amounts. You must also meet the minimum credit week requirements of Pennsylvania UC Law by having at least 18 credit weeks in your base period.

NOTE: There is no set minimum DUA weekly benefit rate for the part-time unemployed worker or unemployed self- employed individual.

MINIMUM DUA WEEKLY BENEFIT

The following examples will illustrate the effect this provision has on your DUA WBA.

Note: The minimum DUA weekly benefit amount given in these examples is not the amount effective for the current declared disaster.

Regular Full-Time and WBA is Below the Minimum DUA WBA

A major disaster occurs on June 23, 2018. A worker becomes unemployed as a result of this major disaster. This individual is not self-employed. The most recent tax year for this individual

that ended prior to the disaster date, ended on December 31, 2017. The base period for this individual is 1st, 2nd, 3rd and 4th quarters of 2017.

Maximum UC WBA in effect: \$561

Minimum UC WBA in effect: \$68

Average UC Payment in effect: \$378

Minimum DUA Payment in effect: \$190

Example 1:

Wages in Most Recent Tax Year by Quarter

<u>1st Q</u>	<u>2nd Q</u>	<u>3rd Q</u>	<u>4th Q</u>
\$1000	\$1000	\$3000	\$4437

20 credit weeks full-time

This individual had the base-year wages indicated above and the individual's high quarter wages in the base year, \$4437, was applied. The calculated WBA for the applicant based on the use of the UC table would be \$175. (This is the same method used to determine a weekly benefit rate on a regular Pennsylvania UC claim). Since this applicant qualifies for less than \$190 (50 percent of the average UC payment), the applicant is entitled to the minimum DUA WBA, \$190.

Example 2:

Wages in Most Recent Tax Year by Quarter

<u>1st Q</u>	<u>2nd Q</u>	<u>3rd Q</u>	<u>4th Q</u>
\$0	\$0	\$0	\$5312

7 credit weeks full-time

This individual had the base-year wages indicated above and the individual's high quarter wages in the base year, \$5312, was applied. The applicant has insufficient wages and credit weeks to compute a weekly benefit amount using the UC tables. Therefore, the applicant is entitled to the minimum DUA WBA, \$190.

Part-Time Employment

A college student works 15 hours per week at the hourly rate of \$7.25 for a weekly wage of \$108.75. This individual becomes unemployed as a direct result of a major disaster, and is dependent upon the employment as his/her principal source of income and livelihood. The student is financially <u>ineligible</u> for regular UI benefits. The minimum DUA weekly payment (50 percent of the average UC payment) is \$190.00 per week in Pennsylvania.

In this example, the minimum DUA weekly amount exceeds the weekly wages for his/her employment. Therefore, if 40 hours per week is considered full-time employment for this individual's occupation, the individual's DUA weekly benefit amount would be established at \$71.00 using the rounding down requirements of the Pennsylvania UC Law (15 hours being 37.5 percent of 40 hours, and 37.5 percent of \$190.00, the minimum DUA weekly amount, equals \$71.00). This provides an income to the part-time employed or part-time self-employed individual in the same relationship to the income received from the job as a full weekly amount is to the income received by an individual who worked full-time.

Self-Employed

Wages in Most Recent Tax Year by Quarter

<u>1st Q</u>	<u>2nd Q</u>	<u>3rd Q</u>	4th Q
\$0	\$0	\$0	\$0

No credit weeks full-time

In Example 4, a self-employed applicant had no net earnings from self-employment. The applicant is entitled to the minimum DUA WBA, \$190.

DISQUALIFICATION OR TERMINATION OF BENEFITS

You may be disqualified, or your DUA benefit terminated, for the following:

- If you become employed in a suitable position,
- If you return to your pre-disaster self-employment status,
- If you refuse, without good cause, to accept suitable employment, or resume or commence suitable self- employment,
- If you refuse without good cause to accept a referral to suitable employment,
- If you are not able or available for work (except if the reason you are not able and available for work is because you were injured or unable to reach your place of employment, as a direct result of the disaster), or
- If it is determined that your unemployment is no longer as a direct result of the disaster.

There are exceptions:

If you are an unemployed self-employed individual, you may perform services or activities which are solely for the purpose of enabling you to resume your pre-disaster self- employment activities.
If you become employed in a disaster-related cleanup and later become unemployed, you may again qualify to file for DUA benefits. This is because you continue to remain unemployed as a direct result of the disaster.

YOUR RESPONSIBILITIES

It is your responsibility to give correct answers to any questions asked in regard to your initial and weekly claims for DUA benefits. Failure to furnish requested documents or information can result in denial or a delay in the receipt of DUA benefits.

All information is subject to verification. DUA benefits are provided through federal funds. Criminal and/or civil penalties for violations of federal and/or state laws will be enforced for willfully making false statements or concealing information to obtain or increase your DUA benefits.

KEEPING RECORDS

It is your responsibility to keep accurate records of the weeks you claim, payments you receive, wages you earn and work search contacts you make. When you inquire about your claim, we will be better able to assist you if you keep accurate records.

STATEMENT REQUIRED UNDER THE PRIVACY ACT OF 1974

The Privacy Act of 1974 requires that you be furnished this statement because you are being asked to furnish your Social Security Account number on claim forms that are given to you. Your Social Security number is solicited under the authority of the Internal Revenue Code of 1954 (26 U.S.C. 85, 6011(a), 6050B and 6109(a). Disclosure of your Social Security number for this purpose is MANDATORY and must be entered on forms you submit to claim DUA benefits.

Your Social Security number will be used to report your receipt of DUA to the Internal Revenue Service as income that is potentially taxable. It will also be used as a record index for processing your claim, for statistical purposes, and to verify your eligibility for DUA and other public assistance benefits. Should you decline to disclose your Social Security number, your claim for payment of DUA will not be processed.

APPEALS INFORMATION

If you disagree with the determination, you may appeal within 60 days from the date the determination is mailed to you. The last day to file your appeal appears on the front of the determination that you will receive. You will have the right to file an appeal on or before this deadline. You may file your appeal by mail, by fax, or in person at a local Pennsylvania CareerLink® office.

Your appeal must include the claimant's name; address; Social Security number; the date of the determination being appealed; determination number (if known); the reason for the appeal; and the name and address of the individual filing the appeal.

To appeal online:

- The filing date is the date recorded by the Department Electronic Unemployment System.
- · Log in to your account at benefits.uc.pa.gov,

- from your dashboard under "Unemployment Services,"
- click on "Appeals" and then click on the tab for "Determinations" to locate the determination you wish to appeal.
- Click on the action "File Appeal" and proceed to complete the required entries.

To appeal by mail:

The mailing address for your appeal is:

Mail Processing Unit 651 Boas St 5th Fl Harrisburg PA 17121

To appeal by fax:

- Keep a copy of the successful fax transmission report for your records.
- The fax number for your appeal is: 855 728 2329 or 855 PA UC FAX

To appeal by electronic mail (email):

 You should receive a confirmation email that your appeal was received.

Keep this confirmation email for your records. If you don't receive a confirmation email, check that you sent the email to the correct address.

The email address for your appeal is: UCAppeals@pa.gov

If you appeal in person at a PA CareerLink®:

Keep a date-stamped copy of the appeal for your records.
 The Careerlink office is not able to answer questions regarding determinations, appeals, or specific information on your claim.

• Review the "Appeal Instructions" section of your DUA determination for more information on the options for filing an appeal.

If you are not satisfied, the Referee's decision may be appealed to the USDOL for their review within 15 days of the mailing date of the decision. You may file your appeal in person at any Pennsylvania CareerLink® by following the same procedure for your first level appeal. Or, you may mail a request directly to the USDOL's Regional ETA Administrator at:

U.S. Department of Labor Employment and Training Administration Attention: DUA Coordinator 1835 Market Street, Mailstop ETA/20 Philadelphia, PA 19103-2968

DUA-5 PAMPHLET CERTIFICATION

NAME:	(Please Print)	
Last 4 D	igits of your Social Secur	ity Number
the cont I unders in mainta under fe nondiscl benefits	tents of the Disaster Uner tand that I have been not aining my eligibility for Dis deral law. I also understa osure of information on r	re received, read and understand imployment Assistance pamphlet. ified of my rights and obligations saster Unemployment Assistance and that any misrepresentation or my part in order to receive DUA ay result in a disqualification forment.
CLAIMA	ANT'S SIGNATURE:	
DATE:	(Month/Day/Year)	-
DUA RE	EPRESENTATIVE:	
DATE:	(Month/Day/Year)	-