WELCOME!

to WCAIS Dashboard Teams Training
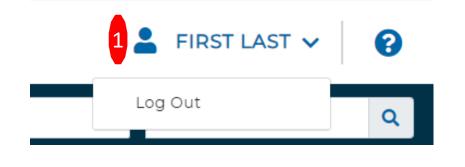
WCAIS Dashboard

Workers' Compensation Automation and Integration System

1 👤 **FIRST LAST** ⌄   2 ❓

☰ 3

All Matters ⌄   Search... 🔍

🏠 Home

🔍 Search ›

❓ Helpline ›

📇 My Matters ›

⚖️ WCAB ›

🪓 WCOA ›

💗 Healthcare ›

🎖️ UEGF ›

👤 Profile ›

Dashboard

Personalize Your Dashboard 5

My Claims	⌄

My Claims
Upcoming Events
My Appeals
My WCAB Petitions
My Med Fee Reviews
My Disputes
My Requests for Designation of a Physician to Perform an IRE
My Utilization Reviews

Add Item

Alerts 4

➕ BWC (0)

➕ WCOA (0)

➕ WCAB (2)

➕ General (0)

Quick Links 6

New WCOA Dashboard | WCAB Dashboard | Records Request Dashboard | File a WCOA Petition | Judges' Procedures and Policies
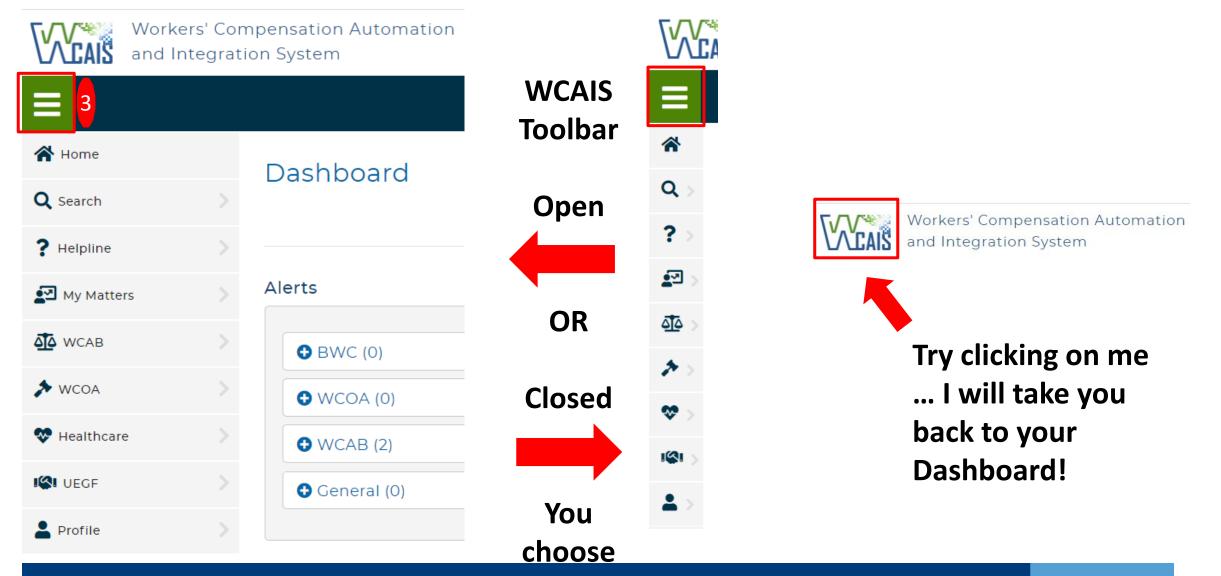
WCAIS Dashboard

Is this YOU?

Do you use WCAIS Customer Service?

WCAIS Customer Service is currently showing in Legacy and will receive the new DT platform with Release 1.6 (2025).

WCAIS Dashboard

WCAIS Toolbar

Open

OR

Closed

You choose

Try clicking on me ... I will take you back to your Dashboard!

WCAIS Dashboard

STAY INFORMED

WCAIS Alerts … created for YOU!

Alerts

4

⊕ BWC (0)

⊕ WCOA (0)

⊖ WCAB (2)

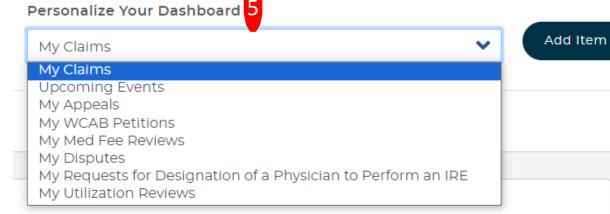| Date ↕	Alerts ↕
01/19/2023	Case lists for upcoming WCAB electronic hearings can be found late in the week prior to the scheduled hearing date(s) at https://www.dli.pa.gov/Businesses/Compensation/appeals/Pages/default.aspx.
08/16/2022	The 2023 WCAB hearing schedule can be found at https://www.dli.pa.gov/Businesses/Compensation/appeals/Pages/2023-Hearing-Dates.aspx.

Showing 1 - 2 of 2

⊕ General (0)

WCAIS Dashboard

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Personalize Your Dashboard **5**

My Claims ⌄
My Claims
Upcoming Events
My Appeals
My WCAB Petitions
My Med Fee Reviews
My Disputes
My Requests for Designation of a Physician to Perform an IRE
My Utilization Reviews

Add Item

Have you customized your WCAIS Dashboard?

Do you use the colored graph?

Go ahead ... click on a color ... see what happens!

My Claims (247)

Claim Status

Claim Number	Claimant/Employee Name	Defendant/Employer Name	Business Unit Name	Date of Injury	Status
9999901	Last, First	Company 1		02/25/2023	Comp Denied
9999902	Last, First	Company 2		02/15/2023	Temporary
9999903	Last, First	Company 3		10/29/2022	No FROI
9999904	Last, First	Company 4		10/04/2022	No FROI
9999905	Last, First	Company 5		09/23/2022	Compensable

Comp Denied Temporary No FROI
Compensable Closed FROI Med Only
Suspended

Showing 1 - 5 of 247

« ‹ **1** 2 3 4 ... › »

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Personalize Your Dashboard 5

My Claims

Add Item

My Claims
Upcoming Events
My Appeals
My WCAB Petitions
My Med Fee Reviews
My Disputes
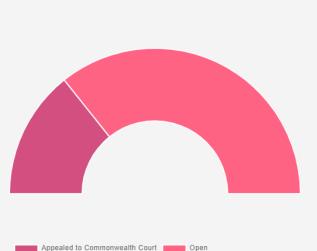My Requests for Designation of a Physician to Perform an IRE
My Utilization Reviews

You've personalized … but you chose the wrong information.
OR
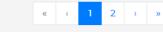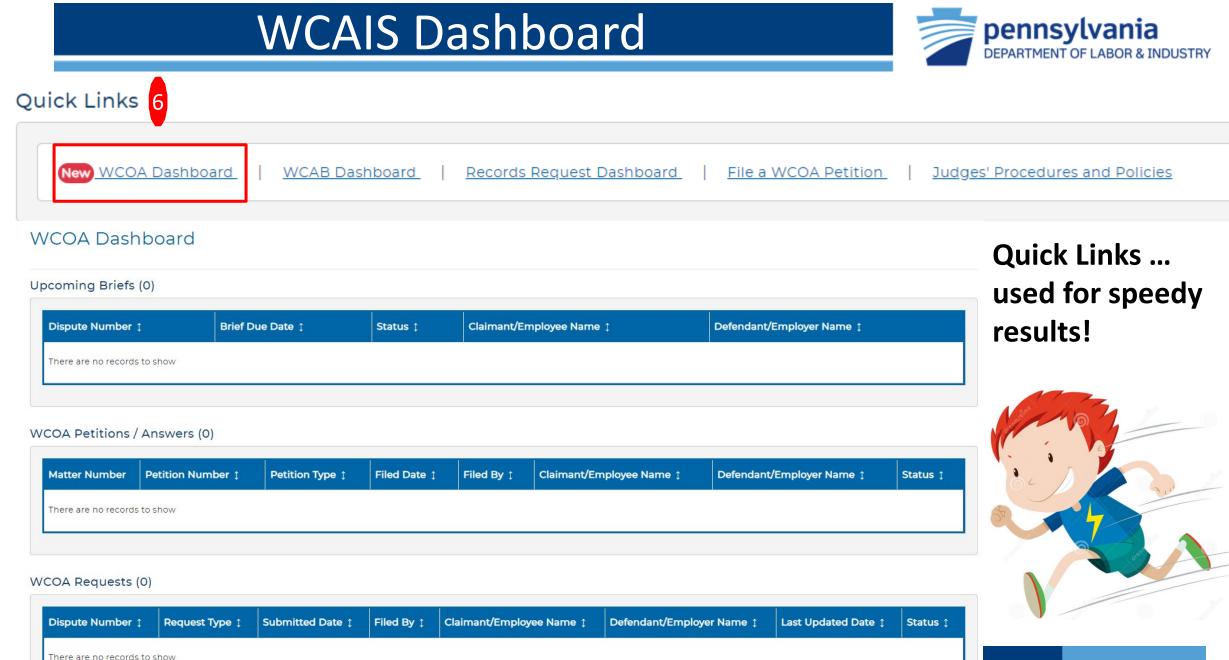**You've used the color graph but need to reset the graph or grid.**

My Appeals (7)

WCAB Appeal Case Status

Appeal Number	Claimant/Employee Name	Defendant/Employer Name	Business Unit Name	Filing Date	Appeal Case Status
A21-9991-1	Last, First	Company 1		02/19/2021	Appealed to Commonwealth Court
A21-9992-1	Last, First	Company 2		12/20/2021	Appealed to Commonwealth Court
A22-9993-1	Last, First	Company 3		04/08/2022	Open
A22-9993-2	Last, First	Company 3		04/08/2022	Open
A22-9994-1	Last, First	Company 5		11/09/2022	Open

Appealed to Commonwealth Court   Open

Showing 1 - 5 of 7

« ‹ 1 2 › »

WCAIS Dashboard

Quick Links 6

New WCOA Dashboard | WCAB Dashboard | Records Request Dashboard | File a WCOA Petition | Judges' Procedures and Policies

WCOA Dashboard

Upcoming Briefs (0)

Dispute Number ↕	Brief Due Date ↕	Status ↕	Claimant/Employee Name ↕	Defendant/Employer Name ↕
There are no records to show				

WCOA Petitions / Answers (0)

Matter Number	Petition Number ↕	Petition Type ↕	Filed Date ↕	Filed By ↕	Claimant/Employee Name ↕	Defendant/Employer Name ↕	Status ↕
There are no records to show							

WCOA Requests (0)

Dispute Number ↕	Request Type ↕	Submitted Date ↕	Filed By ↕	Claimant/Employee Name ↕	Defendant/Employer Name ↕	Last Updated Date ↕	Status ↕
There are no records to show							

Quick Links ... used for speedy results!

WCAIS Dashboard

Quick Links ... used for speedy results!

Correspondence (0) 7

Search Correspondences ⟳

View Status	Document Type ↕	Case #	Date Sent ↕
There are no records to show			

Search Correspondences

Search Criteria
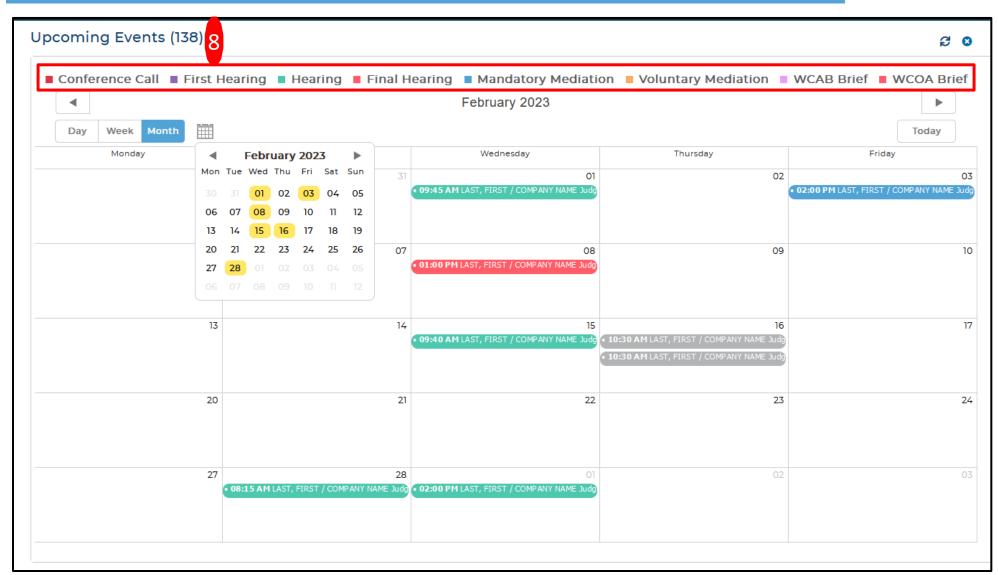
Date Selection Criteria

- Select One - ⌄
- Select One -
Last Month
Last 7 days
Last 2 days

MM/DD/YYYY

To (required)

📅

MM/DD/YYYY

☐ Show Unread Correspondences

Clear   Search

Search Results (0)

View Status ↕	Document Type ↕	Entity Number ↕	Date Sent ↕	Generated Date ↕	Claim Number ↕	Claimant/Employee Name ↕	Defendant/Employer Name ↕
There are no records to show							

WCAIS Dashboard

WCAIS Dashboard

WCAIS Digital Transformation

Workers' Compensation Automation and Integration System
✓ Modern User Experience
✓ Mobile-Friendly & Responsive

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Basic Screen Functions
Green menu = view or collapse the menu
Arrow next to User Name = logout menu
Question icon = access the Customer Service Center
All drop-down menu = narrow search parameters
Magnifying glass icon = search WCAIS

Buttons
Green button = proceed to the next screen
Blue button = additional task to perform
Grey button = Back, Cancel, Clear, etc.
Blue arrow button = scroll to top of screen

Icons
Check mark = section complete
Blue circle = section in progress
Grey circle = section not started
Additional Info · Calendar · Informational Pop-Up · View · Delete · Expand & Collapse · Edit · Refresh · Remove

Field Indicators
Select One (required)
I am the Defendant/Employer
Red (required) = mandatory field
Arrow = drop-down menu

Grids
Single arrow next to a column title = the grid is sorted by that column
Double-sided arrow = press to sort by that column

Browsers & Zooming
Use Microsoft Edge, Google Chrome, or Mozilla Firefox to access WCAIS.
Do not use Internet Explorer.
Zoom in and out:
PC Keyboard = ctrl and +/-
Apple Keyboard = cmd and +/-
Browser Settings = Press the three dots in the upper right corner of the browser. Update the Zoom setting.

**Do you know all WCAIS icons ...
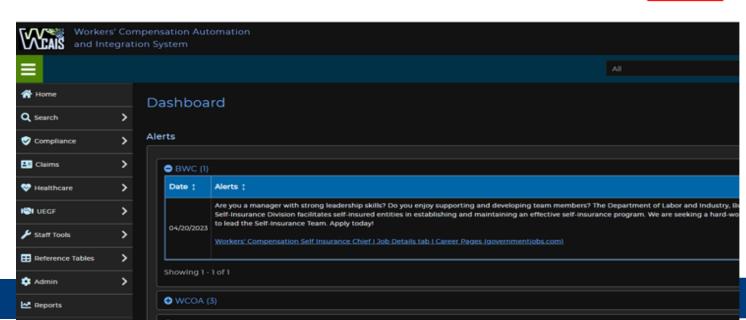How do they function?
What can they do?**

This is a User Experience Guide to Help YOU!

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Dark side of WCAIS

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Is WCAIS bright for your eyes? Want a darker background?
From Edge, new tab, type: edge://flags/#enable-force-dark

Auto Dark Mode for Web Content will pop up, please select Enable from drop down.

At bottom of tab, a Restart button will appear. Please click and wait …

After a few seconds, return to WCAIS … Your Dashboard will appear with a black background!

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Bureau of Workers' Compensation (BWC)

Information Services Helpline:

Toll-Free inside PA: 800.482.2383

Local outside PA: 717.772.4447

Email: ra-li-bwc-helpline@pa.gov

Workers' Compensation Office of Adjudication (WCOA)

Phone: 844.237.6316

Email: wcoaresourcecenter@pa.gov

Workers' Compensation Appeal Board (WCAB)

Phone: 717.783.7838

Email: ra-li-wcab@pa.gov