



2014

ANNUAL REPORT

Pennsylvania Workers'
Compensation and
Workplace Safety

Tom Wolf, Governor
Kathy M. Manderino, Secretary

This is a publication of the
PA Department of Labor & Industry,
Bureau of Workers' Compensation.

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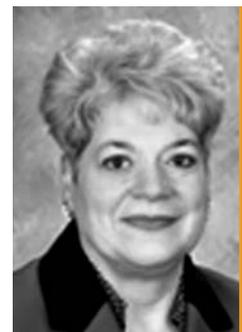


*Auxiliary aids and services are available upon request to individuals with disabilities.
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MESSAGE FROM

Kathy M. Manderino

SECRETARY



The Pennsylvania Workers' Compensation Act was enacted in 1915 to protect workers and employers from the potentially devastating consequences of work injuries. One hundred years later, the Department of Labor & Industry's Bureau of Workers' Compensation, the Workers' Compensation Office of Adjudication, and the Workers' Compensation Appeal Board carry out the provisions of the act with excellence and innovation. This report illustrates our 2014 accomplishments and our goal to continually improve delivery of high-quality, cost-effective services.

A primary aim of the workers' compensation system is to support the growth and success of Pennsylvania's economy by preventing workplace injuries. In this effort, as of 2014, BWC has assisted 10,816 employers to develop state-certified workplace safety committees that represent more than 1.4 million employees, nearly a quarter of all workers in the state. These employers are entitled to workers' compensation insurance premium discounts, which have totaled almost \$560 million to date.

In 2014, the Pennsylvania Training for Health & Safety resource (PATHS) continued to increase its training offerings. Staff held 337 training sessions for 21,479 Pennsylvania employees and covered 83 different topics. As we continue expanding our safety outreach in the coming years, we look forward to helping more companies to reduce their business costs through both insurance discounts and accident prevention.

The Office of Adjudication also expanded its services in 2014. In addition to broadening the availability of alternative dispute resolution services by increasing the number of judges, the office opened a remote hearing site in Hazelton to better accommodate northeastern Pennsylvania. While providing increased service, WCOA successfully kept the average time to hear and decide cases below seven months for a sixth consecutive year.

BWC's Health Care Services Review Division had major achievements this year as well. The division provided substantial support in planning, researching, and crafting language for the Act 184 physician dispensing legislation that was signed into law in October 2014.

These efforts demonstrate our commitment to employee safety and efficient administration of workers' compensation. Reducing injuries, keeping costs low for employers and streamlining the workers' compensation system all contribute to a stronger Pennsylvania.

Very truly yours,

A handwritten signature in black ink, appearing to read 'Kathy M. Manderino'. The signature is fluid and cursive, written over a light blue horizontal line.

Kathy M. Manderino

MESSAGE FROM

Michael H. Vovakes

DEPUTY SECRETARY FOR COMPENSATION AND INSURANCE



In 2014, the Bureau of Workers' Compensation, the Office of Adjudication, and the Appeal Board continued providing outstanding customer service and working to improve Pennsylvania's workers' compensation system. As a result of these efforts, Pennsylvania stands as a national leader in workers' compensation administration. This annual report outlines our program's achievements during the year.

Among our accomplishments in 2014, we made quarterly upgrades to the new online self-service system for filing and managing claims, WCAIS (the Workers' Compensation Automation and Integration System). Program staff partnered with public users to enhance the system's ease and efficiency, and staff continued to provide informational outreach and training on the system's features.

The Office of Adjudication achieved notable success in this effort. Through bar associations, WCOA conducted training sessions throughout the state, and the office created the WCOA Resource Center to respond to WCAIS inquiries.

Also created in 2014, BWC's new Data Quality Section provides additional support to WCAIS enhancement. DQS manages data across the workers' compensation program and has proven instrumental in ensuring data accuracy for better claims handling.

The Appeal Board's efforts have also resulted in better public service. Prior to WCAIS, all appeals were filed on paper, a slow and inefficient process. Today, more than three times as many appeals are filed online as on paper, and over two-thirds of petitions are filed online.

As we make future upgrades, we will continue working with the public to develop the most efficient workers' compensation system in the country. I thank and congratulate everyone who helps us in this effort. Labor & Industry holds a strong commitment to superior public service, and we will continue working to ensure a fair and effective workers' compensation system for all Pennsylvanians.

Sincerely,

A handwritten signature in black ink that reads "Michael H. Vovakes". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Michael Vovakes

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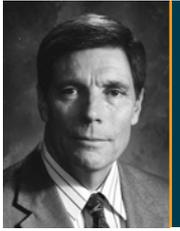
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Overview of the PA Workers' Compensation Program



Director, Bureau of Workers' Compensation

Stephen J. Fireoved



Assistant Director, Bureau of Workers' Compensation

Scott G. Weiant

A Brief History of Pennsylvania Workers' Compensation Law

In 1915, the Pennsylvania Legislature enacted the Pennsylvania Workmen's (Workers') Compensation Act (act). The statute charges the Department of Labor & Industry (department) and the Bureau of Workers' Compensation (bureau) with carrying out the administrative and appeal obligations defined in the act and specifies compensation for employees who are injured as a result of employment without regard to fault. Amendments eventually merged the compensation for injuries and occupational diseases into this act. The statute defines the benefits available to Pennsylvania workers, the conditions under which benefits are available and the procedures for obtaining them.

The workers' compensation system protects employees and employers. Employees receive medical treatment and are compensated for lost wages associated with work-related injuries and disease, and employers provide for the cost of such coverage while being protected from direct lawsuits by employees.

Workers' compensation coverage is mandatory for most employers under Pennsylvania law. Employers who do not have workers' compensation coverage may be subject to lawsuits by employees and to criminal prosecution by the commonwealth.

Some employers are exempted from workers' compensation coverage. Exemptions include: people covered under other workers' compensation acts, such as railroad workers, longshoremen and federal employees; domestic servants (coverage is optional); agricultural workers who work fewer than 30 days or earn less than \$1,200 in a calendar year from one employer; and employees who have requested, and been granted, exemption due to religious beliefs or their executive status in certain corporations.

In Pennsylvania, employers can obtain workers' compensation insurance through a licensed insurance carrier or the State Workers' Insurance Fund. In addition, employers can apply to the bureau to seek approval to self-insure their liability. Self-insurance is granted by the bureau based on criteria established by the act and the department.

Employees are covered for the entire period of their employment. Therefore, coverage begins the first day on the job. Injuries or diseases caused or aggravated by employment are covered under workers' compensation, regardless of the employee's previous physical condition.

Mission Statement

The Pennsylvania workers' compensation program was established to reduce injuries and provide lost wages and medical benefits to Pennsylvania employees who become ill or injured through the course of their employment so they can heal and return to the workforce.

The bureau and the Office of Adjudication are responsible for carrying out the provisions of the act and related legislation, and for fulfilling the overall purpose of Pennsylvania's workers' compensation system. In carrying out the act's requirements, the bureau and Office of Adjudication have several primary roles:

- Obtain, review and maintain records on certain lost time work injuries and benefit documents.
- Certify individual self-insured employers and self-insured employer pools, and determine their monetary security requirements.
- Resolve areas of contention among the participants in the workers' compensation system.

Overview of the PA Workers' Compensation Program *(cont.)*

- Enforce the act's provisions.
- Promote the health and safety of employees in accordance with the 1993 and 1996 amendments to the act.
- Enforce the act's occupational disease provisions.

Basic Benefits

Replacement of Lost Wages

A portion of the worker's salary – up to a maximum amount provided by law – is paid for the time lost from work as a result of a work-related disability, if the disability lasts longer than seven calendar days. These payments are tax free. The maximum allowable weekly benefit for calendar year 2014 was \$932. Partial disability benefits consisting of two-thirds of the gross difference in wage loss for up to 500 weeks are paid to employees who suffer a partial disability resulting from a work-related injury or disease. Benefits can possibly be subject to other reductions or offsets.

Payment of Medical Expenses

Reasonable and necessary work-related medical expenses are paid regardless of the duration of required treatment and apply even though the employee may not have lost time from work.

Specific Loss Benefits

Benefits are payable if a work-related injury results in loss of vision, hearing and/or the use of limbs (including fingers and toes). Specific loss benefits are paid without regard to the amount of time lost from work. A separate healing period is also defined for each loss.

Disfigurement Benefits

Benefits are payable if there is a serious, permanent disfigurement of the head, face or neck.

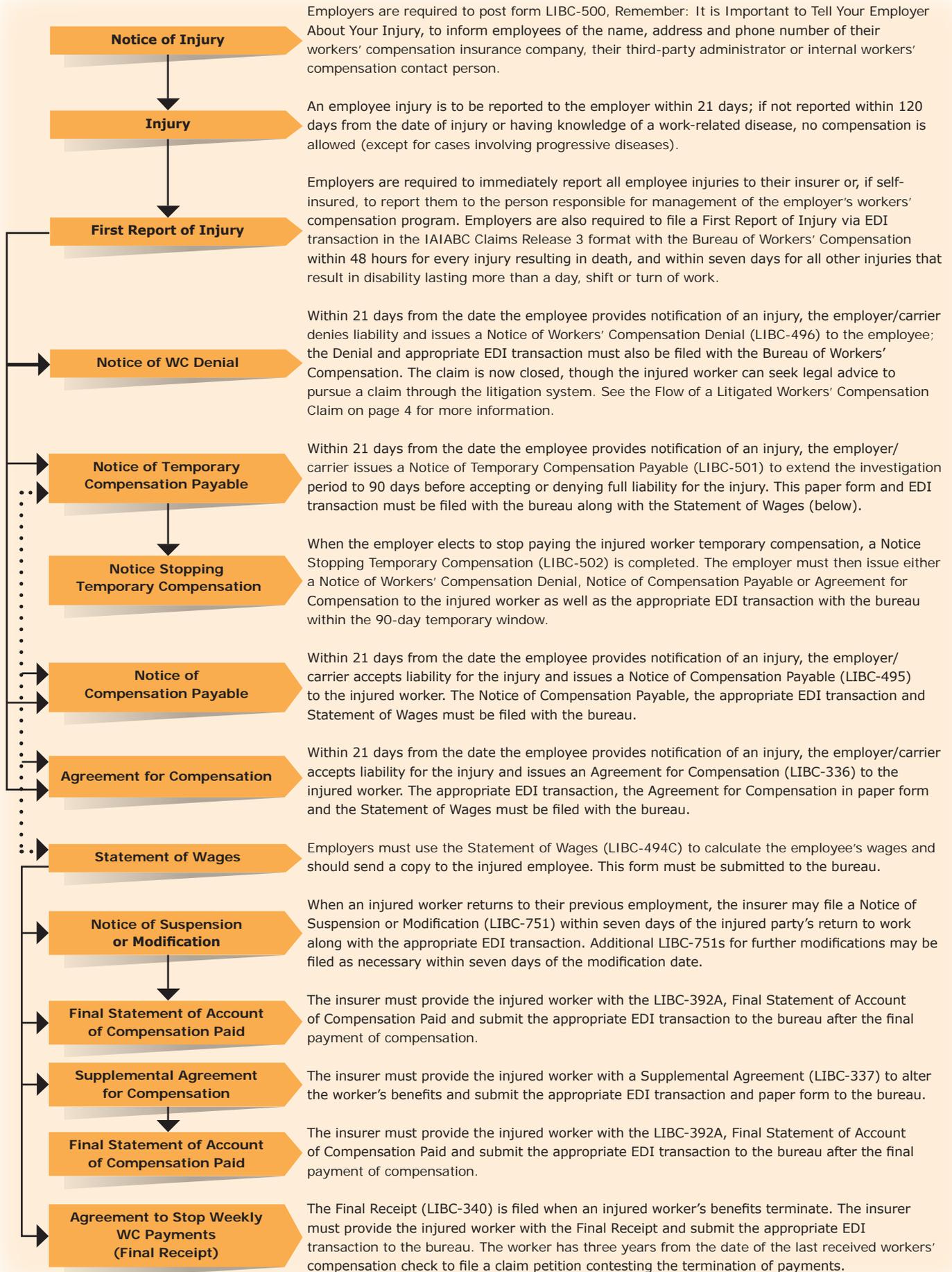
Death Benefits

The employee's dependents may claim benefits if a work-related injury or disease results in the employee's death. Also, reasonable burial expenses are payable to a maximum amount set by law.

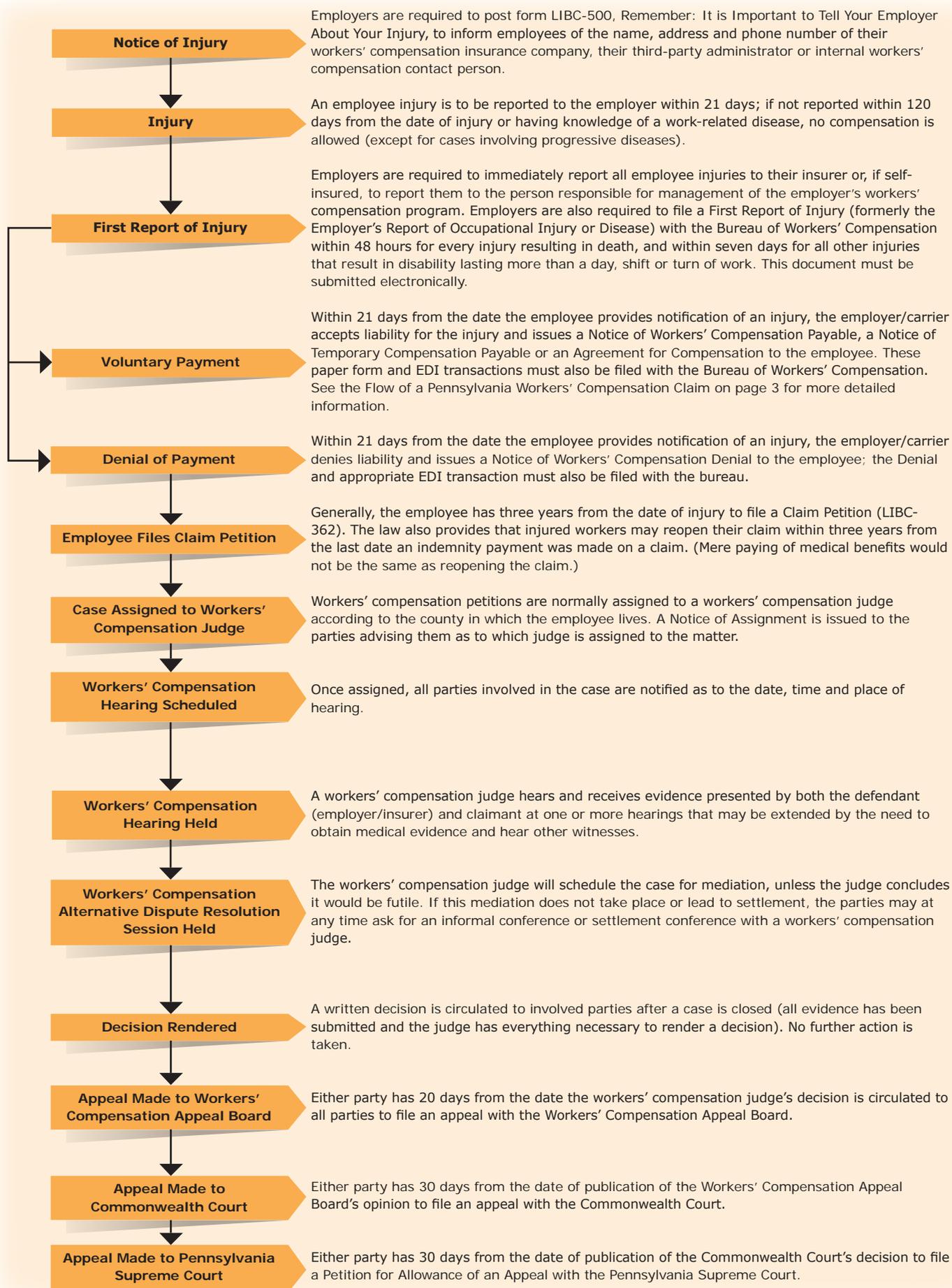
Subsequent Injuries

Additional compensation may be available through the Subsequent Injury Fund. This fund is administered by the commonwealth and pays workers who have had a specific loss of use for a hand, arm, foot, leg or eye and who incur total disability caused by loss of use of another hand, arm, foot, leg or eye. The commonwealth makes payments for the duration of the workers' total disability.

The Flow of a Pennsylvania Workers' Compensation Claim



The Flow of a Pennsylvania Workers' Compensation Claim *(Litigated)*



Funding for Pennsylvania Workers' Compensation System

The administration of the Pennsylvania workers' compensation system is funded by a spending authorization appropriated by the state legislature and approved by the governor. The money for these expenditures comes from five special funds established through assessments:

The Workers' Compensation Administration Fund

Purpose: Provides funding for the administrative operations of the bureau, the Workers' Compensation Office of Adjudication and the Workers' Compensation Appeal Board.

Assessment Amount: For fiscal year 2013-14, the amount assessed totaled \$64,091,862 and represented 2.23 percent of compensation paid in calendar year 2012.

The Supersedeas Fund

Purpose: To provide relief to employers/insurers for payments made during litigation of claims contesting whether compensation is payable. When an employer/insurer files a petition for termination, modification or suspension of benefits, a supersedeas hearing can also be requested. At this hearing, the workers' compensation judge can deny the request or grant a temporary order of partial or total suspension of benefits. If the request is denied, but the final decision of the judge is that compensation was not payable, the employer/insurer may apply to be reimbursed from the Supersedeas Fund for "overpayments" made following the initial denial.

Assessment Amount: For fiscal year 2013-14, the amount assessed was \$19,520,448 and represented 0.68 percent of compensation paid in calendar year 2012.

The Subsequent Injury Fund

Purpose: To compensate workers who experience certain losses (for example: arm, hand, leg, foot, eye) subsequent to a prior loss.

Assessment Amount: The total amount of the fund equals the amount expended from the fund in the preceding year. Law requires the fund to have a minimum funding of \$100,000. For the 2013-14 fiscal year, the amount assessed totaled \$190,424 and represented 0.007 percent of compensation paid in calendar year 2012.

The Self-Insurance Guaranty Fund

Purpose: To make payments to any eligible claimant or dependent upon the default of the self-insurer liable to pay compensation or associated costs due under the Pennsylvania Workers' Compensation Act and the Pennsylvania Occupational Disease Act. This fund is used when the securities posted by defaulting companies are exhausted, but can only be used for injuries occurring after the 1993 amendments. With the passage of Act 53 of 2000, the General Assembly created a restricted account within the Guaranty Fund called the Prefund Account. The purpose of the Prefund Account is to provide for the continuation of benefits to workers who were injured prior to 1993 and whose self-insured employers have gone bankrupt. The financing of the Prefund Account is a budget item of the Administration Fund.

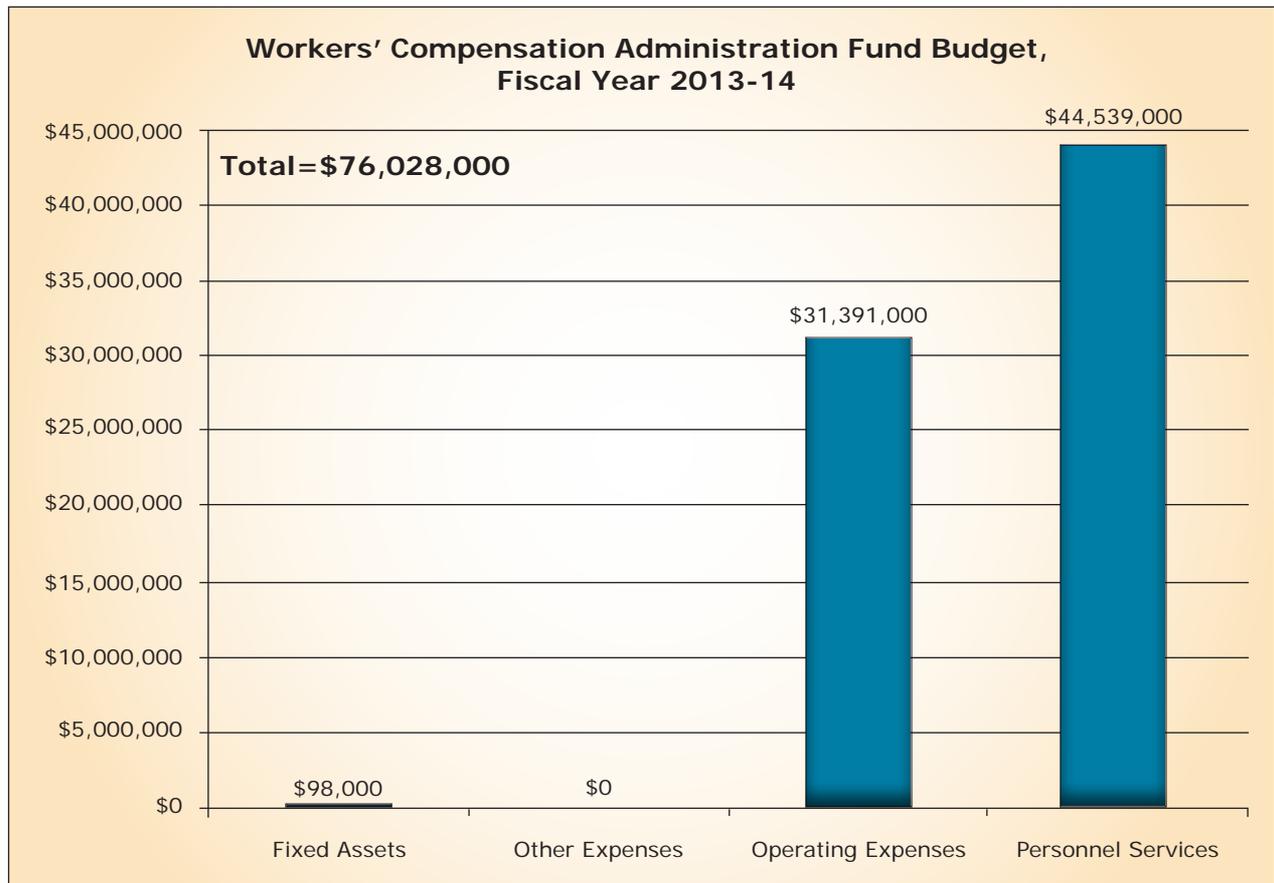
Assessment Determination/Amount: For new self-insurers starting self-insurance after Oct. 30, 1993, the assessment is 0.5 percent of their modified premium for the 12 months immediately preceding the start of self-insurance. Existing and former self-insurers with runoff claims may be assessed on an as-needed basis at the rate of up to 1 percent of compensation paid annually. For fiscal year 2013-14, the amount assessed was \$54,599 and represented 0.5 percent of the annual modified premium of employers starting self-insurance.

Uninsured Employers Guaranty Fund

Purpose: To extend workers' compensation benefits to injured workers whose employers fail to insure, or be approved to self-insure, their liability for work-related injuries. Initial money for the fund was transferred from the Administration Fund, with subsequent funding made from assessments to insurers and self-insured employers.

Assessment Amount: Assessments have been made annually since 2007. This fund assessed \$2,871,627 during 2013-14.

Workers' Compensation Administration Fund Budget



Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Workers' Compensation Updates

Workers' Compensation Automation and Integration System

The Pennsylvania Department of Labor & Industry began development of a new computer system in January 2011. Replacement of the existing system was warranted, due to aging technology and the need to move away from a paper-based system. The new system provides 24-hour online access to claim information.

Staff from three program areas worked with our vendor to develop the Workers' Compensation Automation and Integration System, or WCAIS. The new computer system integrates the three program areas of workers' compensation: the Bureau of Workers' Compensation, the Workers' Compensation Office of Adjudication and the Workers' Compensation Appeal Board.

In September 2012, the Workers' Compensation Appeal Board and part of the Bureau of Workers' Compensation (the Helpline) were moved to the new system during the Release 1 phase of the project. Release 2 went live on Sept. 9, 2013, and incorporated the Worker's Compensation Office of Adjudication and the Bureau of Workers' Compensation. Release 2 completed the process to bring about a seamless link between the three workers' compensation program areas and our stakeholders.

The workers' compensation community, including third party administrators, attorneys, insurance carriers, self-insurers and medical providers, have real-time access to claim-related information. Electronic Data Interchange (EDI) Release 3 was mandated as of Sept. 9, 2013. EDI provides faster claims processing and electronic record keeping, resulting in a large decrease in the use of paper forms as well as a reduction of manual processing and hard copy mailings, improving productivity for internal and external stakeholders. For more information and training resources, visit the WCAIS Project at www.dli.state.pa.us/wcais. To register for WCAIS and utilize the system, visit the main WCAIS site at <http://www.wcais.pa.gov>.

The Workers' Compensation Rules Committee

The Special Rules of Administrative Practice and Procedure Before the Workers' Compensation Appeal Board and Before Workers' Compensation Judges were last amended in October 2009.

On March 25, 2011, the Workers' Compensation Rules Committee reconvened to discuss revisions to the rules pertaining to such subjects as service of subpoenas, attorney fees, the UEGF and the interplay between the rules and electronic filing. Between the initial meeting and Dec. 20, 2014, the committee met on several occasions to consider suggested revisions and to discuss proposed rule changes with various stakeholders.

The work of the committee culminated on Dec. 20, 2014, with the publication of the revisions to the rules in the [Pennsylvania Bulletin](#). The revisions included clarification to the rules for filing before both the Workers' Compensation Appeal Board and the workers' compensation judges. Additionally, the Special Rules of Administrative Practice and Procedure before workers' compensation judges now provide for dispositive motions, a need to obtain approval of fees and costs, and a requirement that subpoenas may not be served for 10 days from the date of issuance unless waived by agreement of the parties. Finally, a new sub-section was added to address proceedings involving the UEGF.

The purpose of the WC Rules Committee is to assist in the improvement of the administration of workers' compensation proceedings. The committee consists of the chair of the Senate Labor & Industry Committee, the chair of the House Labor Relations Committee, the director of the Office of Adjudication, the bureau's deputy chief counsel, two Workers' Compensation Appeal Board representatives, four Workers' Compensation Judges and attorneys representing both employers and employees.

Any interested party who wishes may submit suggestions or recommendations for consideration by the committee in the future. These suggestions or recommendations should be submitted to John W. McTiernan, Esquire, Chair of the Committee. Attorney McTiernan can be reached at 412-391-9860 or by email at jmctiernan@cbmclaw.com.

Workers' Compensation Advisory Council

The Workers' Compensation Advisory Council was created under Section 447 of the Workers' Compensation Act. The council is composed of eight members, and the secretary of Labor & Industry is the ex officio member. Members are appointed as follows: one employee and employer representative by the president pro tempore of the Senate, one employee and

Workers' Compensation Updates *(cont.)*

employer representative by the speaker of the House of Representatives, one employee and employer representative by the minority leader of the Senate and one employee and employer representative by the minority leader of the House of Representatives. Members serve a term of two years or until their successors have been appointed.

The council reviews requests for workers' compensation funding by the department and any assessments against employers or insurers related thereto, makes recommendations regarding certification of utilization review organizations and preferred provider organizations, reviews proposed legislation and regulations and reviews the annual medical accessibility study. The findings are reported to the governor, the department secretary and the legislature.

Two co-chairs, representing labor and management, and the rest of the council hold public meetings to discuss various issues of the department, bureau and legislature.

Kids' Chance of Pennsylvania Inc. *Hope, opportunity and scholarships for kids of injured workers*

What happens when a child loses a parent to a work-related fatality? What happens when a family's income drops drastically because mom or dad can't return to a well paying job, or when the family income is affected by a long period of disability? For more than 15 years, Kids' Chance of Pennsylvania, Inc. (Kids' Chance of PA) has proudly made a significant difference in the lives of affected Pennsylvania families by providing scholarship grants for college and vocational education to children of Pennsylvania workers who have been killed or seriously injured in a work-related accident resulting in financial need.

With total scholarship awards surpassing the \$1 million mark since its inception in 1997, Kids' Chance of PA continues to increase its scholarship giving every year in order to provide financial support to deserving young people who are pursuing their educational dreams. For the 2014-2015 academic year, 55 scholarships were awarded to students, totaling \$158,500. These scholarships were made possible due to the generous contributions made by Scholar Sponsors, Corporate and Community Partners,

Kids' advisors and individual and organization donors. We are extremely grateful to those who help us help students.

Through the scholarship program, Kids' Chance of Pennsylvania is making a significant difference in the lives of all children affected by a workplace injury or death by helping them pursue and achieve their educational goals. Jessica, one of our current student scholarship recipients currently attending West Chester University, shares:

My dad was the main financial provider, and so the loss of his work income has greatly impacted my family. This is especially so when it comes to our college education because that was my father's main goal in life... to get his two daughters through college. We could not have done this without Kids' Chance.

For more information about becoming a Corporate and Community Partner, please contact Kids' Chance of Pennsylvania at 610-970-9143 or info@kidschanceoforg.com and visit www.kidschanceofpa.org.

Total Disability Weekly Workers' Compensation Rates

The following table illustrates the weekly workers' compensation rates used to calculate benefits payable to an injured employee.

The compensation rate is 66.66 percent of the employee's average weekly wage. If 66.66 percent of the employee's average weekly wage is greater than the maximum, the rate of compensation payable is equal to the maximum. If the benefit calculated is less than 50 percent of the statewide average weekly wage, then the compensation rate shall be the lower of 50 percent of the statewide average weekly wage or 90 percent of the employee's average weekly wage. There is no absolute minimum.

The maximum compensation rate payable is calculated annually and is effective Jan. 1 of each year. The calculation of the average weekly wage is defined by the act. Corresponding figures for years prior to 2002 are maintained by the bureau. For partial disability, other calculations and definitions apply.

Workers' Compensation Updates *(cont.)*

Total Disability Weekly Workers' Compensation Rates

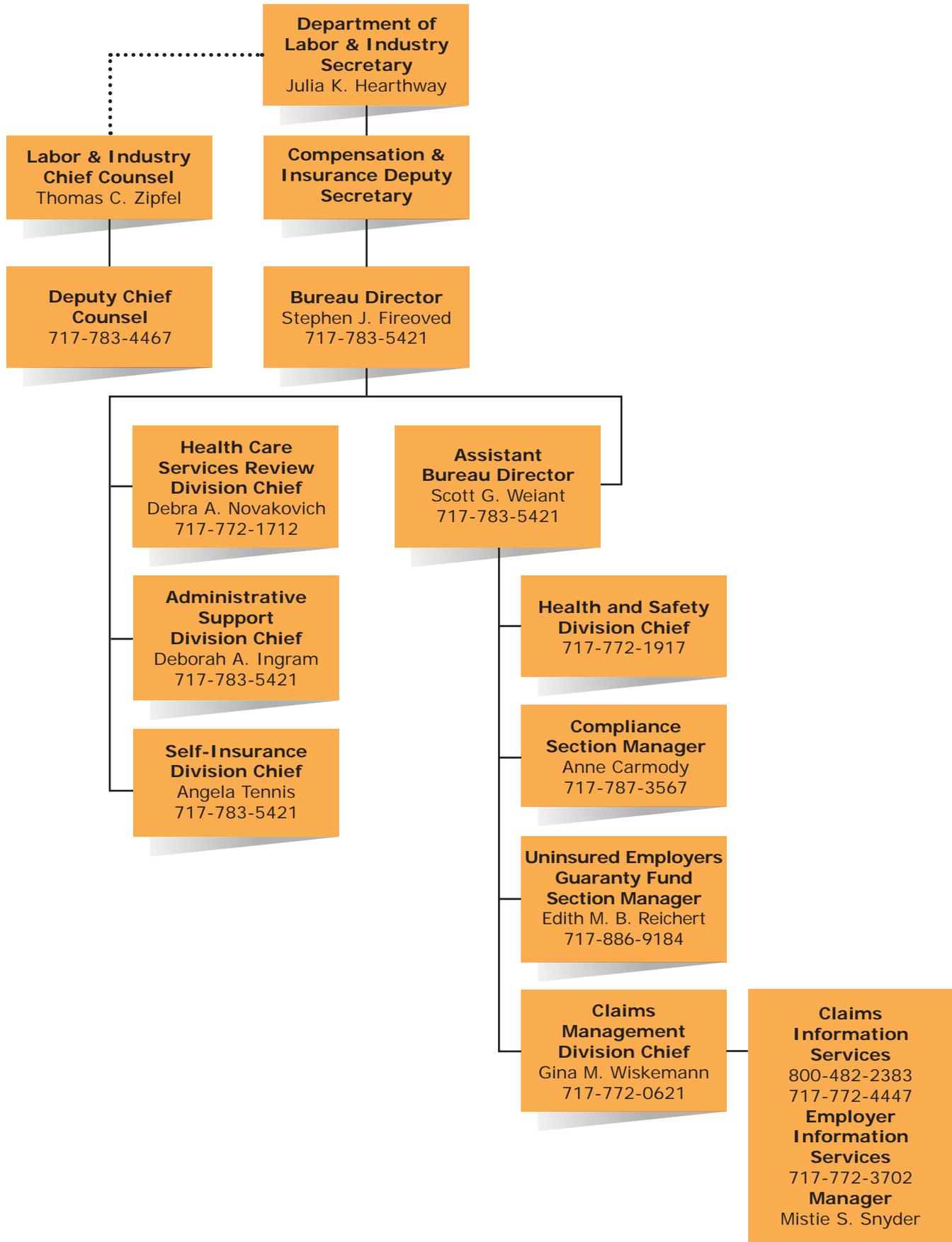
Year	Statewide Average Weekly Wage/ Maximum Compensation Rate Payable	50 Percent of Statewide Average Weekly Wage/50 Percent of Maximum Compensation Rate Payable
2002	\$662.00	\$331.00
2003	\$675.00	\$337.50
2004	\$690.00	\$345.00
2005	\$716.00	\$358.00
2006	\$745.00	\$372.50
2007	\$779.00	\$389.50
2008	\$807.00	\$403.50
2009	\$836.00	\$418.00
2010	\$845.00	\$422.50
2011	\$858.00	\$429.00
2012	\$888.00	\$444.00
2013	\$917.00	\$458.50
2014*	\$932.00	\$466.00

*For purposes of calculating the update to payments for medical treatment rendered on and after Jan. 1, 2014, the percentage increase in the statewide average weekly wage was 1.6 percent.

Bureau Personnel

Organization Chart

As of Dec. 31, 2014



Bureau Divisions



Director's Office Compliance Section

Anne Carmody

Primary Functions

Ensure compliance with the Workers' Compensation Act, regulations enacted pursuant to the act and orders issued by workers' compensation judges. These functions are accomplished through:

Educating employers regarding the requirement to insure their workers' compensation liability.

Investigating reports of employers' alleged failure to insure their liability and prosecuting cases of noncompliance in accordance with the criminal provisions provided by the act.

Referring allegations of employee fraud to the appropriate insurance carrier and prosecuting authority and allegations of employer, insurer or medical provider fraud to the proper prosecuting authority.

Reviewing all work-related injuries suffered by minors to determine if potential child labor law violations existed, referring said violations to the Bureau of Labor Law Compliance for determination and collection of any additional compensation due to injured minors.

Notifying dependents of their survivor rights

under the act when work-related fatalities occur. Reviewing and investigating allegations of insurer, self-insurer or third-party administrator violations of the act to determine if further action is warranted.

Processing statutorily permissible exceptions, exemptions and elections for inclusion under the act.

2014 Accomplishments

Mailed the Employer Information pamphlet to 22,594 new or modified businesses to better educate employers about their workers' compensation responsibilities, along with certificates of insurance to secure information assuring their compliance; 7,531 businesses failed to respond, resulting in a second mailing.

Instituted 1,071 new investigations of potential employer failure to insure workers' compensation liability and referred 30 cases to the bureau's Legal Division for prosecution. Successfully prosecuted 11 Employer's Failure to Insure (Section 305) cases, resulting in \$1,020,463 in restitution being awarded to the UEGF.

Referred four complaints of employee fraud to the proper insurance carrier for investigation.

Processed 2,841 corporate executive officer exceptions and 1,396 religious exemptions for exclusion under the act.

Investigated 774 potential child labor law violations that could result in the collection of a 50 percent additional compensation penalty.



Director's Office Information Writer

Julianne Burke

Primary Functions

Provide employees, employers, the public, workers' compensation professionals, health care providers and government agencies with accurate and comprehensive workers' compensation information.

Compose, design and distribute publications and communications for the Bureau of Workers' Compensation, including postal and email mass

mailings, forms, annual reports, newsletters, pamphlets, directories and web updates.

With department press office approval, provide the media with accurate and timely workers' compensation information.

Support the department secretary, the bureau director and bureau staff in their missions.

2014 Accomplishments

Mailed 60,491 Workers' Compensation and the Injured Worker pamphlets to workers for whom the bureau received a First Report of Injury indicating loss of more than a day, shift or turn of work as a result of an alleged work-related injury.

Bureau Divisions (cont.)

Published the bureau's quarterly newsletter, News & Notes. This publication provides an overview of workers' compensation policies, programs and updates.

Coordinated production and distribution of the Pennsylvania Workers' Compensation and Workplace Safety Annual Reports for 2012 and 2013.

Increased distribution of the workplace safety annual report and the News & Notes newsletter from approximately 10,000 to 90,000 mailings.

Participated in designing and testing a new, additional WCAIS computer report for mass mailings. Revised and tested the existing report. The reports are estimated to halve annual mailing costs.

As website content administrator, coordinated the posting of new material and updates to department websites on behalf of the bureau, including a complete update of the bureau's internal website.

Assisted in the creation and revision of new and existing workplace safety Right to Know law publications. Coordinated their production.

Published a courtesy copy of the 2014 medical fee schedule and provided quarterly updates.

Administered the bureau's employee recognition program.

Submitted articles for inclusion in the Pennsylvania Self-Insurer's Association newsletter and provided updated Pennsylvania workers' compensation information to national agencies for publication.

Provided administrative support to department and public stakeholder committees.

Served on the WCAIS Communications Committee and assisted in producing and distributing project updates to the system's public users.



Director's Office Uninsured Employers Guaranty Fund

Edith M. B. Reichert

Primary Functions

The Workers' Compensation Act was amended on Nov. 9, 2006, to include Act 147, which established the Uninsured Employers Guaranty Fund (UEGF) to extend benefits to injured workers whose employer failed to insure their liability for work-related injuries. The UEGF became effective Jan. 7, 2007.

The UEGF Section is responsible for reviewing UEGF Notices of Claims to ensure that they are compliant with the act. UEGF determines through the Compliance Section if an employer has coverage and, if coverage is found, notifies those concerned of same. If the Compliance Section determines that there is no coverage, UEGF notifies uninsured employers of their potential obligation to injured workers and assigns Notices of Claims to the TPA to complete initial investigations within 21 days.

Research concerning the uninsured employer and injured worker is performed and provided to counsel representing the UEGF. The UEGF also collects statistical and financial information

on the management of the UEGF Notices of Claims and Claim Petitions in order to prepare reports to the Workers' Compensation Advisory Committee, the secretary of the Department of Labor & Industry, the Compliance Section and the Legal Division.

Since inception, the UEGF has received 2,571 Notices of Claims Against the Uninsured Employer and 1,959 UEGF Claim Petitions. Currently, the UEGF pays ongoing benefits to 52 injured workers and directs the handling of those claims through the TPA.

2014 Accomplishments

Provided guidance to the TPA and counsel on nearly 500 active UEGF claims. Provided negotiating authority on settlements concerning claim petitions, criminal prosecution restitution and civil recoveries.

Provided financial reports and assisted with UEGF legislative reform by providing statistical and financial information to the Secretary of the Department of Labor & Industry and the legislature.

Provided statistical and financial reports to the Workers' Compensation Advisory Committee.

Reviewed all requests for payments against UEGF claims by the TPA, approved payments and forwarded Interface Reports to the Department

Bureau Divisions (cont.)

of Treasury for the issuance of checks. Performed audits on specific percentages of payments.

Worked with Deloitte in completing present

UEGF work flows. Currently working on future UEGF work flows with WCOA, Compliance and the Legal Division.



Administrative Support Division

Deborah A. Ingram

Provide personnel advice and services to bureau employees and managers.

Provide mailroom and indexing services to the bureau.

Coordinate bureau training.

Primary Functions

Prepare yearly budget request for the Administration Fund. Project, analyze and report on the Administration Fund expenditures (which include the bureau, the Office of Adjudication, the Workers' Compensation Appeal Board, the Office of Chief Counsel, the Office of Information Technology and Labor & Industry bureaus that charge the fund for services).

Issue, collect and record assessments to replenish the Administration Fund, Supersedeas Fund, Subsequent Injury Fund, Self-Insurance Guaranty Fund and the Small Business Advocate Fund.

Process supply, equipment and furniture requests and procure items for bureau offices, the Office of Adjudication and the Workers' Compensation Appeal Board.

Provide administrative support to all divisions and field offices within the bureau.

2014 Accomplishments

Budgeted, monitored and adjusted the Administration Fund as necessary.

Improved the processing of all paper documents into the electronic system to within five days.

Provided timely status information on collection of assessments and bureau conference deposits. The amounts assessed for the 2013-2014 fiscal year are as follows:

Administration Fund	\$64,091,862
Supersedeas Fund	\$19,520,448
Subsequent Injury Fund	\$190,424
Self-Insurance Guaranty Fund	\$54,599
Uninsured Employers Guaranty Fund	\$2,871,627

Processed personnel actions within seven working days of request.



Claims Management Division

Gina M. Wiskemann

Provide records to claimants, attorneys, workers' compensation judges and others.

Work with the Center for Workforce Information and Analysis in the collection and assembly of statistics for workers' compensation injuries. Evaluate carrier and employer compliance with the reporting requirements of the Workers' Compensation Act (act).

Serve as conservator of the Supersedeas Reimbursement and Second Injury Funds.

Pay claims where the bureau has liability under 305.1(WCOD), 306(h), Occupational Disease, Subsequent Injury Fund and the Supersedeas Fund.

Primary Functions

Serve as a repository for workers' compensation records.

Process, record and review documents and electronic data received for claims.

Bureau Divisions *(cont.)*

Aid the insurer and self-insured community to improve filing efforts. Communicate with the insurer and self-insured community to monitor compliance with the act and to expeditiously and accurately process claims.

Provide continued educational efforts to alleviate processing deficiencies and improve our ability to communicate and support the rights and entitlements of all injured workers.

Coordinate the annual workers' compensation conference.

Provide insurance information researched through the Pennsylvania Compensation Rating Bureau to the workers' compensation community.

2014 Accomplishments

Processed 35,926 requests for records in 2014.

Responded to more than 45,000 workers' compensation inquiries (compared to 61,000 in 2013): 41,668 (58,639 in 2013) telephone calls and 4,032 (2,700 in 2013) email questions from employers, employees, health care providers, lawyers and others involved in the Pennsylvania workers' compensation system.

Assisted 392 non-English-speaking callers and visitors with workers' compensation concerns using Language Services, a language interpretation service. This is an increase from 366 in 2013.

Researched and responded to 281 (415 in 2013) inquiries regarding the workers' compensation insurance coverage of employers through the Pennsylvania Compensation Rating Bureau database.

Assisted 23 (35 in 2013) walk-in visitors with their workers' compensation questions and issues.

Responded to more than 4,071 (2,771 in 2013) written workers' compensation inquiries received from the workers' compensation community.

Developed, planned and coordinated the June 2014 bureau conference. A total of 1,354 representatives from the workers' compensation community attended the two-day event, including employers, insurers, health care providers and attorneys. This educational conference offered the popular "As the Claim Turns" role-play presentation, as well as sessions addressing legal updates, "Surveillance in the Digital Media Age," litigation issues and basic workers' compensation information.

Researched workers' compensation coverage status of more than 1,700 employers who cancelled or failed to renew their insurance policy with the State Workers' Insurance Fund to ensure compliance under the act. Information on employers found lacking coverage is forwarded to the bureau's Compliance Section for further investigation and possible action.

Provided webinars, conference calls and one-on-one calls with the external community in preparation for WCAIS enhancements, as new features and upgrades were released.

The EDI Section responded to 8,730 email inquiries and 3,872 telephone inquiries in 2014.

Identified and oversaw 21 WCAIS enhancements in 2014, in an effort to provide user friendliness and maximize the benefits to users and the bureau.

Participated in development and extensive user acceptance testing of the division's WCAIS processes and applications.

Created a Data Quality Section to identify, research, validate, cleanse and monitor data quality issues within WCAIS for BWC, WCOA and WCAB.

Processed 704 claims and distributed payments of more than \$18 million from the Supersedeas Reimbursement Fund during the 2013-14 fiscal year.

Bureau Divisions (cont.)



Health and Safety Division

Scott G. Weiant

Primary Functions

Evaluate employer applications to determine certification of employer workplace safety committees and eligibility for workers' compensation insurance premium discounts as allowed under Article X of the act. Provide assistance, guidance and training to employers in establishing safety committees, interpreting requirements for certification and correcting application deficiencies prior to submission.

Provide safety-related information and training to Pennsylvania employers aimed at reducing workplace injury/illness occurrences and workers' compensation costs associated with workplace incidents through the Pennsylvania Training for Health & Safety (PATHS) resource.

Provide safety committee certification renewal forms for certified employers and evaluate submitted forms to determine eligibility for continuing premium discounts.

Review annual reports of accident and illness prevention services and programs from Pennsylvania licensed workers' compensation carriers, self-insured employers and group self-insurance funds. Formulate recommendations of program or service adequacy for consideration in continuance of licensure or self-insurance status.

Determine the necessity for, and conduct on-site audits of accident and illness prevention services and programs and certified safety committees. Configure and monitor deficiency-correction programs as necessary to resolve program or service inadequacies.

Develop and disseminate health and safety-related information to members of the regulated community and the general public concerning: workplace safety committee certification/recertification procedures and requirements; mandatory accident and illness prevention program and service elements; safety-related training; and annual reporting requirements.

Administer the process to review credentials in

the health and safety field for recognition by the department as acceptable qualifications for accident and illness prevention service providers. Review individual qualifications for acceptability as accident and illness prevention service providers and recognized safety committee instructors.

Manage the process to nominate, select and recommend employers for the Governor's Award for Safety Excellence.

Provide Pennsylvania employers with coordinated safety and health training resources through easy access and affordability. Services provided by the PATHS resource enable participants in the workers' compensation system to achieve greater efficiencies in the implementation of their workers' compensation cost-containment efforts by creating a safe, accident-free workplace.

2014 Accomplishments

Granted initial certification to a cumulative total of 10,816 workplace safety committees covering more than 1,427,194 employees as of December 2014. The cumulative number of approved workplace safety committee certification renewals totaled 69,202.

Received and processed a total of 568 workplace safety committee initial applications and 5,987 workplace safety committee renewal applications.

Continued to update email databases for various client groups to provide an electronic means of communicating with the workers' compensation safety clients.

Released all necessary self-insured, group fund and insurer-required filing reports within required time frames.

Evaluated the acceptability of accident and illness prevention programs and services of 1,452 insurers and self-insured employers through annual required reports.

Conducted 264 on-site audits of licensed workers' compensation insurer and self-insured employer accident and illness prevention programs and services and certified workplace safety committees.

Participated in the process to select and award the Governor's Award for Safety Excellence to five Pennsylvania companies, which included

Bureau Divisions (cont.)

conducting on-site visits and reviewing 64 award applications.

Completed additional PowerPoint presentations, bringing the total to 118 different PowerPoints on the Pennsylvania Training for Health and Safety, or PATHS, resource website. Completed seven 15-minute recorded webinars to add to the PATHS website. PATHS is a training resource consisting of on-site safety and health training and web-based safety training applications, including webinars, PowerPoint presentations, sample safety programs, safety talk materials, posters and more. The PATHS website includes a schedule of health and safety-related training and information available to all Pennsylvania

stakeholders. Knowledgeable and experienced trainers are available to provide training and information sessions upon request to employers, employees and stakeholder groups.

Conducted a cumulative total of 3,232 on-site audits of accident and illness prevention programs and services of self-insured employers and licensed workers' compensation insurers and employers with state-certified workplace safety committees.

Division personnel conducted 337 safety training sessions on 83 different topics for more than 21,479 representatives of employers, insurers and self-insured employers.



Health Care Services Review Division 2014 Accomplishments

Debra A. Novakovich

Primary Functions

Administer the fee review process for health care providers who are disputing the timeliness or amount of payment received for medical services provided to Pennsylvania injured workers.

Manage and monitor chargemaster fee schedule data. Under amendments to the act in 1993, medical reimbursement was capped based on 1994 Medicare rates that are adjusted annually.

Authorize utilization review organizations, or UROs, to review the reasonableness and necessity of medical treatment when requested by the employer/insurer or injured worker. The division also trains, audits and monitors UROs for compliance with regulatory requirements.

Promulgate a list of physicians qualified to perform impairment rating examinations, or IREs, and designate an initial IRE physician when requested by insurers and employers/self-insured employers.

Act as a liaison to independent consultants performing medical access studies.

Act as a resource for all involved parties.

Issued 20,850 fee review decisions and determinations.

Continued to update the courtesy copy of the fee schedule quarterly on the department's website.

Dec. 15, 2014, brought the first quarterly update for 2015, providing chargemaster information to insurers and providers available for the effective date of Jan. 1. This provided time for the insurance/self-insured industry to upload the information in a timely manner. Going forward, quarterly distributions of the fee schedule are one month earlier than in previous years.

Processed and approved 20 annual reports for utilization review organizations/peer review organizations (URO/PRO). A total of 19 URO/PROs are currently authorized.

Received, reviewed and approved 10 URO/PRO reauthorization applications.

Maintained a reviewer database to monitor URO/PRO reviewer qualifications and updated this information regularly.

7,852 Utilization Review Requests were processed, with 5,072 full determination reports rendered.

Maintained a list of 81 IRE physicians in 216 geographic locations who may be designated to perform impairment rating evaluations under the Sixth Edition of the AMA Guides to the

Bureau Divisions (cont.)

Evaluation of Permanent Impairment. This list is also maintained on the department's website and includes the physician's specialty.

Received and processed 1,736 IRE requests for designation.

Received and reviewed the 2013 Medical Access Study. The study continues to indicate injured workers are overall satisfied/very satisfied with their medical treatment. It also indicates that injured workers with access to provider panel lists return to work sooner and continue to treat with the panel providers after the initial 90 days. Education of employers and injured workers is still needed. The study also continues to report

PPO discounts and untimely payment as the health care providers' frequently cited issues.

Fee Review section continues to provide information packets as requested to interested parties. However, use of online filing in WCAIS has increased since September 2013.

Since the September 2013 WCAIS "go-live," stakeholders have the ability to file their Fee Reviews, Utilization Review Requests and IRE Requests for designation online through the Workers' Compensation Automation and Integration System (WCAIS), a web-based claims filing and information system.



Self-Insurance Division

Angela Tennis

Primary Functions

Process and decide applications of individual employers for self-insurance status under Section 305 of the Workers' Compensation Act and Section 305 of the Pennsylvania Occupational Disease Act. Set conditions for self-insurance and monitor self-insured employers' compliance with these conditions. As of Dec. 31, 2014, there were 724 employers authorized to self-insure their liability.

Process and decide applications of groups of employers to operate as group self-insurance funds under Article VIII of the act. Regulate and monitor the financial conditions of the group funds, including the setting of rates, the maintenance of surplus and the distribution of dividends to members. As of Dec. 31, 2014, 18 group self-insurance funds were operating, covering 862 employers in the commonwealth.

Collect and tabulate information needed to issue assessments against insurers and self-insurers to maintain special funds established under the act. Monitor the claims payments and outstanding liabilities of former self-insurers to ensure that they maintain adequate security or assets to cover their self-insurance claims.

As of Dec. 31, 2014, there were 350 individual employers and one group fund in runoff status.

Administer the Self-Insurance Guaranty Fund and the use of financial security to remedy defaults of self-insurers. The guaranty fund and its special prefund account, which applies to claimants injured before 1993, provide benefits to approximately 243 claimants, with total reserves of \$26 million. The division also monitors the payments, balances and administration of 21 default situations being satisfied by private securing entities, such as sureties, corporate trustees or guarantors, involving around 250 claims and \$28 million in liabilities.

2014 Accomplishments

Processed over 700 renewal applications and 60 new applications for individual self-insurance status, 275 claims status reports of runoff self-insurers, 36 group annual reports and rate requests and 64 semi-annual reports monitoring the status of self-insurance defaults.

Calculated and issued five assessments to finance the operation of special funds under the act. Renewed contract (third of three years) for adjusting and claims handling for the Self-Insurance Guaranty Fund and the Uninsured Employers Guaranty Fund with a third-party administrator, ACS Services.

Coordinated webinars with Deloitte to train self-insured employers and group self-insureds.

Presented at the Pennsylvania Self-Insured Association spring and fall meetings.



Legal Division

Thomas J. Kuzma

Primary Functions

The Governor's Office of General Counsel through the Department of Labor & Industry's Office of Chief Counsel coordinates all legal services provided to the bureau. Attorneys representing the bureau, through the Legal Division and its support staff, are responsible for providing legal advice to bureau personnel and defending legal challenges to the implementation of the workers' compensation system.

The division is responsible for advising, defending and monitoring the defense of claims filed against the Uninsured Employers Guaranty Fund (UEGF). Created in 2007, the UEGF provides workers' compensation benefits to injured workers whose employers failed to insure or self-insure their workers' compensation liability at the time of the injury. Last year, 272 claims for benefits were filed by workers who alleged injuries suffered in the course and scope of employment with uninsured employers.

The division guides the bureau in administering claims brought against other statutorily created funds and provides legal counsel in the defense of such claims. For example, division attorneys represent the commonwealth in claims against the Supersedeas, Subsequent Injury and Self-Insurance Guaranty Funds as well as claims brought under the Occupational Disease Act.

The division is responsible for preparing and coordinating criminal prosecutions of employers who fail to maintain workers' compensation coverage for workers.

The division advises department personnel regarding the impact of statutes and regulations (federal and state) that address workers' compensation concerns. In addition, the division drafts bills, regulations and statements of policy at the behest of the client in order to correct deficiencies or make enhancements to the system.

The division routinely answers inquiries from the public, both directly and on behalf of clients within the department.

2014 Accomplishments

Commonwealth, Dep't of Labor & Indus., Bureau of Workers' Comp. v. Samuel Grossi & Sons, Inc. (Docket No. 2013-08538; Bucks County C.C.P.) – In connection with a civil complaint filed with the Bucks County Court of Common Pleas, successfully collected \$1,342.00, plus costs, from an employer who formerly self-insured its workers' compensation liability, in satisfaction of the employer's unpaid 2012 Workers' Compensation Administration Fund assessment.

Mark Zwick v. WCAB (Popchocoj), 106 A. 3d 251 (Pa. Cmwlth. 2014) – In this case, the Commonwealth Court issued an opinion on Dec. 11, 2014, holding that Mark Zwick (Zwick) was a statutory employer under Section 302(a) of the Pennsylvania Workers' Compensation Act, 77 P.S. § 461. The Commonwealth Court concluded that to be a statutory employer, Zwick had to meet the criteria of *either* 302(a) or 302(b) of the Pennsylvania Workers' Compensation Act (act). This opinion confirms that fixed site construction cases are not excluded from the purview of Section 302(a) of the act. This matter is now on appeal to the Supreme Court.

Regulation No 12-99, Special Rules of Administrative Practice and Procedure Before Workers' Compensation Appeal Board and Workers' Compensation Judges (IRRC No. 3047) – In November 2014, the Independent Regulatory Review Commission issued an order approving amendments to the regulations at 34 Pa. Code Chapters 111 and 131. The regulations were published in the *Pennsylvania Bulletin* on Dec. 20, 2014, and became effective the same day.

Pennsylvania Uninsured Employers Guaranty Fund v. WCAB (Russell J. Lyle and Walt & Al's Auto Towing Service) – In this case dealing with the statutory limitation on notice to the UEGF, the Commonwealth Court held that the WCAB erred in finding that, as a matter of law, claimants could not be construed to have notice of the employers' uninsured status under the statute until the department notifies them via letter that their employer is uninsured.

UEGF Recoveries: During 2014, the division represented the bureau's UEGF in recovering monies owed by uninsured employers. As the result of such representation, the UEGF recovered \$470,694.72 in criminal restitution and \$569,787.63 from civil collection efforts, for a total of \$1,040,482.35.

Bureau Divisions (cont.)

Criminal Prosecutions (Failure to Insure): During 2014, the division assisted in the following:

Commonwealth v. Jones, Robert A. and Daniel T. d/b/a R.A. Jones & Sons – The defendants jointly paid restitution in the amount of \$50,000. Upon the department's receipt of the \$50,000, the Northumberland County District Attorney's Office *nolle pros* the charges.

Commonwealth v. ABC Associates, Inc/Rahman & Bihm Bhattachan, Agents – The defendants entered guilty pleas to 181 misdemeanor counts of violating section 305 of the act. Both agents were sentenced to 10 years probation and ordered to pay \$205,161.35 to the UEGF.

Commonwealth v. Kus Tire, Inc. – The defendant entered into an agreement with the bureau in which he agreed to pay \$30,000 in restitution in exchange for dismissal of criminal charges.

Commonwealth v. John Regan d/b/a Pocono Manor Stables – The defendant entered into a plea agreement whereby he is required to pay restitution of \$16,080 in exchange for entry into an ARD program.

Commonwealth v. Craig Stranahan/Penn. Manufacturing Tech. – Following defendant's failure to make payments under a prior plea agreement, defendant pled guilty to 53 felony counts and was sentenced to 14 years unsupervised probation and \$369,198.97 in restitution.

Commonwealth v. Dennis Dougherty – The defendant pled guilty to one misdemeanor count of violating section 305 of the act. He was sentenced to pay restitution of \$35,000 and one year probation.

Commonwealth v. Robert Jones d/b/a Altoona Builders & Remodelers – Defendant pled guilty to 10 misdemeanors, was sentenced to 10 years probation and was ordered to pay restitution of \$34,093.34.

Commonwealth v. Robert Sippos, Jr. d/b/a R.S. Sippos & Associates – Defendant pled guilty to 10 misdemeanors, was sentenced to 10 years probation and was ordered to pay restitution of \$19,551.29.

Commonwealth v. Mimi's Used Auto Parts, Inc. and Melissa Estevez – The defendant entered into a settlement agreement with the bureau and agreed to pay restitution of \$97,378.83 in exchange for the criminal charges being *nolle prossed*.

Commonwealth v. Christopher Smith t/a Top Notch Recovery – Defendant was charged with one felony and two misdemeanor counts of failure to carry workers' compensation insurance. He pled guilty to two misdemeanor counts and was sentenced to pay full restitution of \$213,998.28.

Commonwealth v. David L. Cook d/b/a DLC Excavation & Construction – Defendant was charged with one felony count of violating section 305 of the act. Defendant was accepted into ARD and required to pay \$44,929.04 in restitution.

Commonwealth v. Joseph Troiani/Troiani Construction Services, Inc. – Defendant pled guilty to 25 misdemeanor counts of failure to carry workers' compensation insurance. He was sentenced to 10 years probation and restitution of \$240,059.51.

Commonwealth v. E-Town Diner/Amr Zaki, Agent – Defendant was admitted into ARD for two years, following a felony charge of failure to carry workers' compensation insurance. He was ordered to pay restitution in the amount of \$8,334.

Commonwealth v. Golden Ridge Assisted Living Center/Lynn M. Zerbe – Defendant was admitted into ARD for a period of two years and ordered to pay restitution in the amount of \$12,418.58.

Overview of the Office of Adjudication



Director, Workers' Compensation Office of Adjudication

Elizabeth Crum

Primary Function

The Workers' Compensation Office of Adjudication (WCOA) is responsible for the resolution of disputed workers' compensation matters. There are 86 workers' compensation judges, four judge managers, five administrative officers and 22 field offices that comprise the Office of Adjudication. The workers' compensation judges conduct hearings in disputed matters and render reasoned decisions in a timely manner. Judges also provide alternative dispute resolution services in contested matters.

2014 Accomplishments

Kept the statewide average time to hear and decide workers' compensation cases below seven months for the sixth consecutive year. At 6.5 months for a fourth year, it is down from 6.9 months in 2010.

Expanded the availability of alternative dispute resolution services to the parties by increasing the number of judges available to provide mediation services, increasing the number of judges trained in alternative dispute resolution and improving the delivery of the services through the hearing offices.

Opened a remote hearing site in Hazleton to better accommodate the workers' compensation community in northeastern PA.

Continued to provide new and expanded opportunities for the judges to meet the training requirements of the act, including specially designed courses in ethics and mediation as well as through the 2014 Workers' Compensation Judges' Conference. Arranged mediation training, provided by the International Association of Industrial Accident Boards and Commissions.

Judges and district safety committees continued to work to identify and address safety concerns.

Continued to support employee training and

certification in CPR, AED and first aid as well as monitor and update AED equipment as necessary.

Judges participated as speakers at educational events, such as the workers' compensation conference, bar association presentations and other industry gatherings.

Continued to update and refine training materials for new judges to ensure that newly-hired judges received the most comprehensive training possible.

Continued to educate parties on the department's limited-English-proficiency policy and the procedure for requesting language interpretation services at hearings and mediations.

Continued to enhance WCAIS, which provides online services for Pennsylvania workers' compensation system users. WCOA and BWC staff jointly developed new web forms for the submission of information.

Conducted training sessions through bar associations across the state to help attorneys and their staff better utilize WCAIS.

Created a WCOA Resource Center to respond to inquiries from internal staff and external stakeholders regarding WCOA-related WCAIS problems, questions or suggestions. The Resource Center is tracking questions in number and type and will use the information to identify needs for training and/or communication. The WCOA Resource Center also provides WCAIS training and communications to internal staff and external stakeholders after each quarterly update to WCAIS. The center tests all new WCAIS enhancements before being released into production.

Email: WCOAResourceCenter@pa.gov
Phone: 844-237-6316

Mission Statement

The Workers' Compensation Office of Adjudication provides an efficient and effective dispute resolution system that is a model for other resolution systems, by promptly, impartially, and with integrity, adjudicating and mediating workers' compensation disputes.

Through a continuous improvement process, WCOA is committed to provide quality services in a timely, cost effective manner by leveraging technology, instituting procedural changes and

Overview of the Office of Adjudication *(cont.)*

promoting quality results that advance and streamline the dispute resolution process.

Workers' Compensation Judges are held to the highest of standards and issue reasoned decisions in a timely manner. As final finders of fact, they adhere to a strict code of professionalism and ethics.

Judge Managers

In addition to managing their own caseloads, the judge managers supervise the judges in the Office of Adjudication field offices in their respective regions and the five administrative officers.



Susan
Caravaggio



David
Cicola



Joseph
Hagan



Karen
Wertheimer

Among other duties, judge managers are responsible for balancing workloads among judges; reassigning petitions among judges; assigning judges to handle informal conferences and mediations; performing or assigning other judges to perform hearing duties for judges who are absent; training and evaluating new judges; interfacing with stakeholders and evaluating the impact of proposed policy and legislative changes.

Administrative Officers

The five administrative officers manage the Office of Adjudication field office facilities and clerical staff, supporting the judges in their respective districts. They develop enhancements of the adjudication processes in the field and provide innovative technology, necessary equipment and appropriate training for field office staff. The administrative officers are the Office of Adjudication's liaisons with the various divisions of the bureau and the department. They provide support to field offices that helps judges render timely decisions.

The Administrative Officers are:
Saundra Parker – Southeastern District
Gloria Gallagher – Eastern District
Rhonda Joy – Central District
Kenneth Kuklar – Western District
Stevi Leech - Western District

Office of Adjudication Updates

Judge Procedural Questionnaires

The Office of Adjudication recently made significant changes to its website to provide guidance to attorneys as to each specific judge's procedural requirements for both litigation and mediation. Previously referred to as the "Judge Book," the Judges' Procedural Questionnaires provide guidance in the form of a standard questionnaire completed by each judge. Each questionnaire contains 24 questions and answers and, in some instances, attached forms. The questionnaire provides information to parties as to a judge's expectations for hearings, submissions, etc. and addresses procedures that parties frequently encounter when litigating or mediating workers' compensation cases before a judge. The questionnaires may be searched alphabetically by judge's name or by field office and district.

The procedural requirements provided are for informational purposes only, intended solely as general guidelines for litigating or mediating cases before workers' compensation judges. The Q&As range in topic from what parties can expect at a first meeting with the judge, to a particular judge's rules for taking testimony, to procedures for supersedeas hearings, to whether the judge will close a case by mail and more.

Alternative Dispute Resolution Services

The Office of Adjudication is pleased to offer mandatory mediation services, voluntary mediation services and informal conferences under the act. Under this system, the decision is placed in the hands of the parties through a process of self-determination to reach an amicable agreement. The judge's role is to facilitate the parties' discussion, provide guidance through the process in identifying each party's interests and to assist the parties in determining creative solutions for possible settlements.

Parties retain control over the outcome. There is no cost when a workers' compensation judge serves as the neutral party. Other potential benefits of this system include:

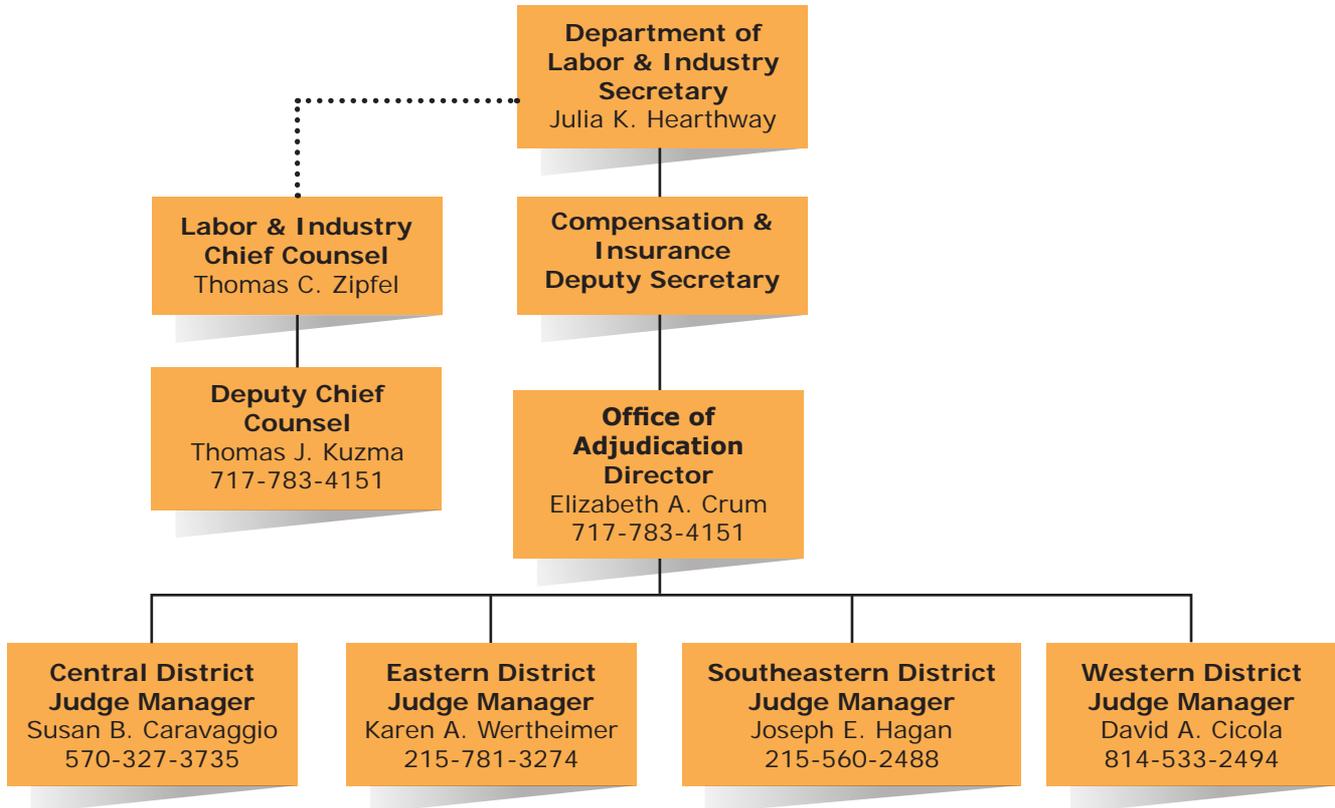
- Informal sessions
- Open communication between the parties
- Expedition of the claims process

The Office of Adjudication schedules mandatory mediation sessions as required by the act as well as voluntary mediation sessions upon request of the parties. In 2014, the Office of Adjudication conducted mediations in 8,345 cases, resulting in resolution of 3,586 claims.

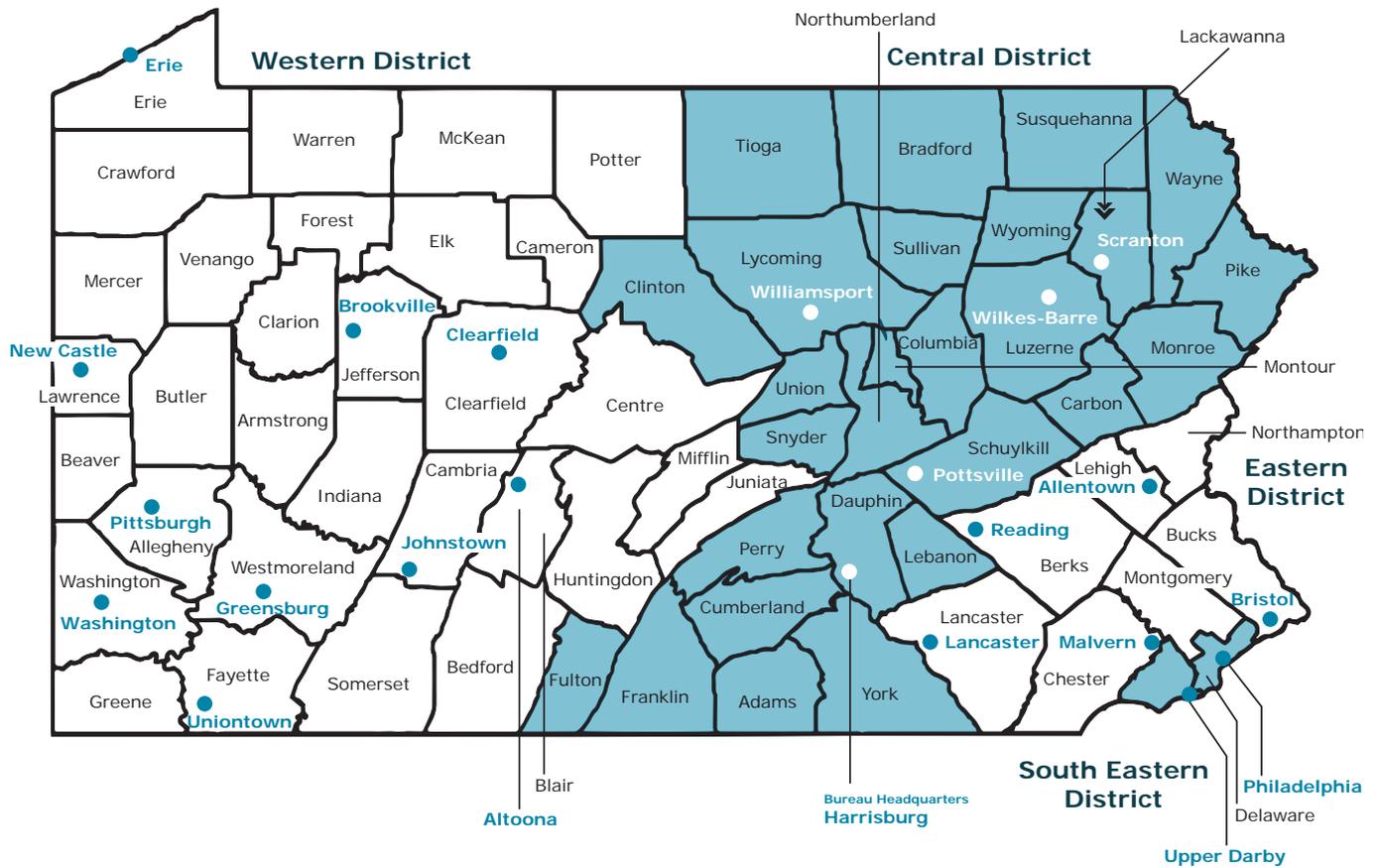
Office of Adjudication Personnel

Organization Chart

As of Dec. 31, 2014



Office of Adjudication District Offices



See telephone directory on page 38 for names, telephone numbers and office locations of workers' compensation judges.

Western District

Altoona

615 Howard Ave., Suite 202
Altoona, PA 16601-4813
814-946-7355

Brookville

18 Western Ave., Suite F
Brookville, PA 15325-1540
814-849-5382

Clearfield

241 E. Market St.
Clearfield, PA 16830-2424
814-765-6398

Erie

3400 Lovell Place
13th & Holland Streets
Erie, PA 16503-2521
814-871-4632

Greensburg

144 N. Main St., Suite 1A
Greensburg, PA 15601-2404
724-832-5310

Johnstown

607 Main St., Suite 100
Johnstown, PA 15901-2119
814-533-2494

New Castle

Cascade Galleria
100 S. Jefferson St., Suite 146
New Castle, PA 16101-3900
724-656-3084

Pittsburgh

411 7th Ave., Room 310
Pittsburgh, PA 15219-1944
412-565-5277

Uniontown

108 N. Beeson Blvd., Suite 200
Uniontown, PA 15401-7401
724-439-7420

Washington

Millcraft Center, Suite 120 LL
90 W. Chestnut St.
Washington, PA 15301-4528
724-223-4595

Eastern District

Allentown

7248 Tilghman St., Suite 150
Allentown, PA 18106-9355
610-366-6060

Bristol

1242 Veterans Highway
Bristol, PA 19007-2512
215-781-3274

Lancaster

315 W. James st., Suite 206
Lancaster, PA 17603-2979
717-299-7591

Malvern

72 Lancaster Ave., 2nd Floor
Malvern, PA 19355-2142
610-251-2878

Reading

Reading State Office Bldg.
625 Cherry St., Suite 150
Reading, PA 19602-1151
610-621-2370

Central District

Director's Office

East Gate Center
1010 N. 7th St., Room 318
Harrisburg, PA 17102-1400
717-783-4151

Harrisburg

East Gate Center
1010 N. 7th St., Room 319
Harrisburg, PA 17102-1400
717-783-4419

Pottsville

112 S. Claude A. Lord Blvd.
Pottsville, PA 17901-3602
570-621-3146

Scranton

321 Spruce St., 3rd Floor
Scranton, PA 18503
570-963-4580

Wilkes-Barre

101-105 N. Main St.
2nd Floor Rear
Wilkes-Barre, PA 18701-2002
570-826-2577

Williamsport

208 W. Third St., Rear,
Suite 202
Williamsport, PA 17701-6450
570-327-3735

Southeastern District

Philadelphia

110 N. 8th St., Suite 401
Philadelphia, PA 19107-2413
215-560-2488

Upper Darby

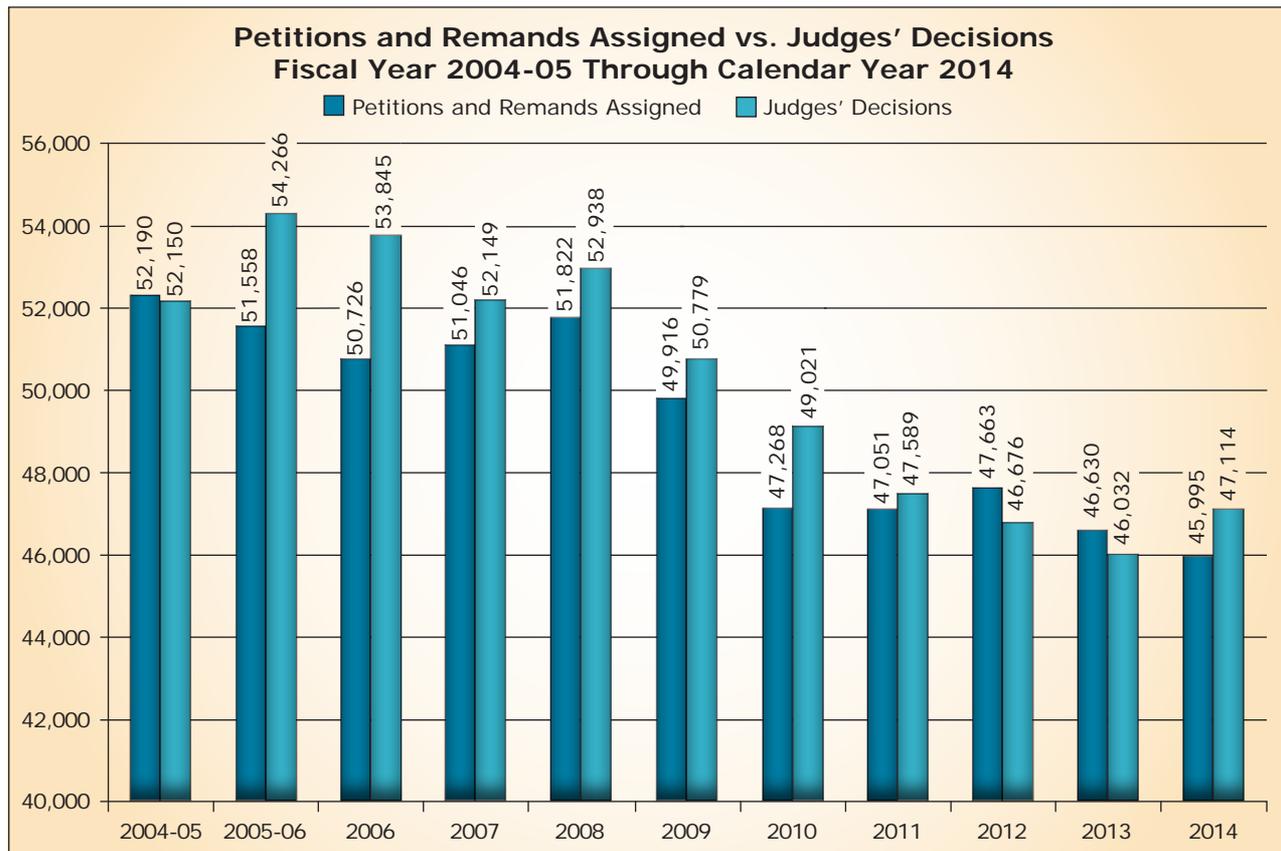
Barclay Square Center
2nd Floor
1500 Garrett Road
Upper Darby, PA 19082-4519
610-284-6913

Office of Adjudication Statistical Review

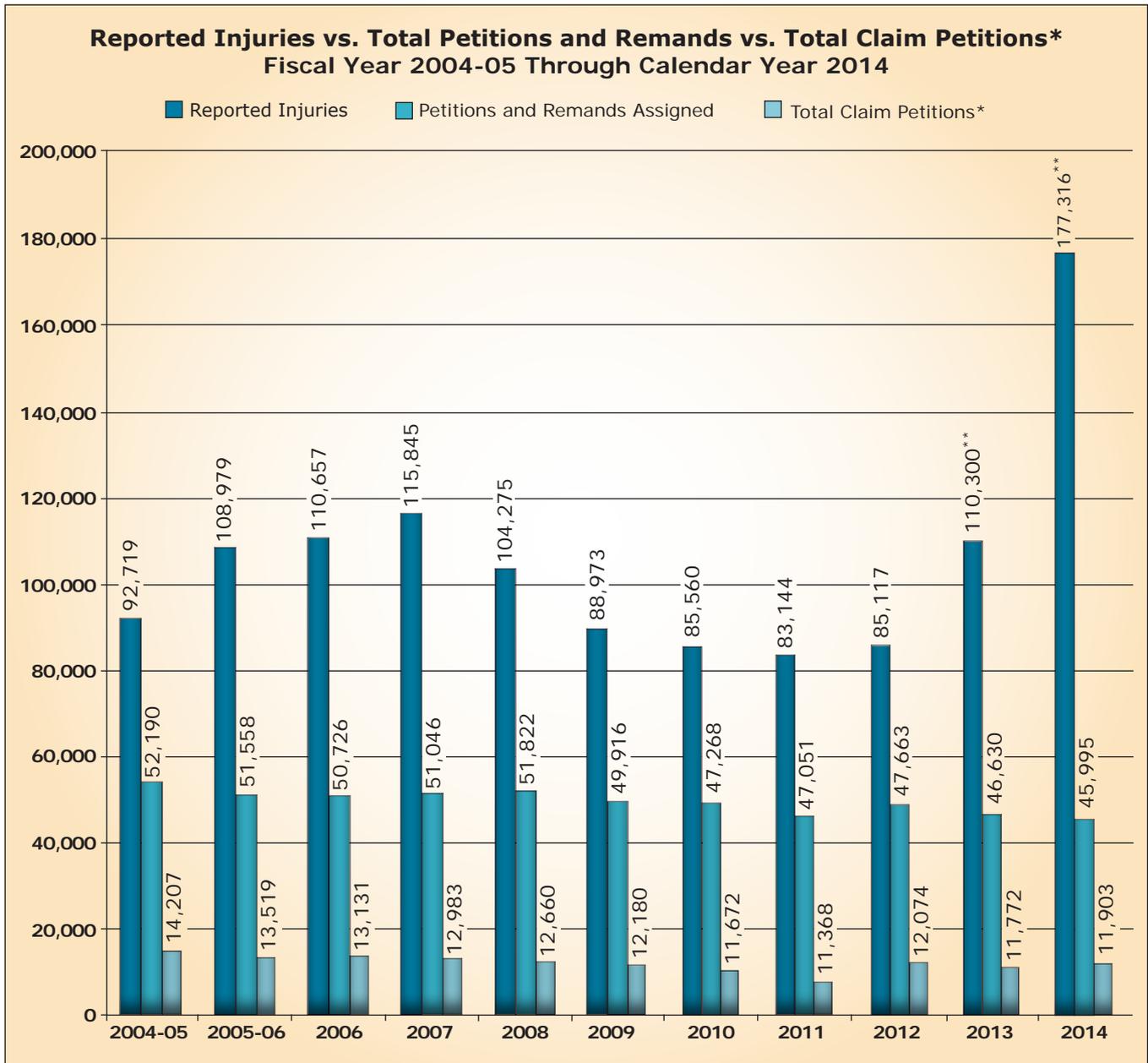
Petitions Assigned to Judges (Not Remands) Calendar Year 2009 through Calendar Year 2014

TYPE OF PETITION	2009	2010	2011	2012	2013	2014
Claim Petition	9,393	9,060	8,936	9,451	9,280	9,392
Commutation Petition	1	1	0	3	4	1
Employee Challenge	790	784	785	775	850	869
Fatal Basic OD Petition	5	4	2	0	1	0
Fatal Claim Petition	81	76	76	99	90	88
Fatal Other OD Petition	3	5	3	8	3	0
Interview Petition	301	259	243	245	N/A	N/A*
Joinder Petition	367	326	272	324	330	355
OD 301(i) Petition	19	13	14	7	13	19
Penalty Petition	6,594	6,308	6,040	6,367	6,154	6,326
Petition to Modify Compensation	3,038	2,917	2,758	2,791	2,605	2,264
Petition to Reinstate Compensation Benefits	2,650	2,489	2,315	2,484	2,349	2,367
Petition to Review Benefit Offset	334	292	307	240	286	214
Petition to Review Compensation Benefits	4,278	4,177	4,212	4,446	4,260	4,415
Petition to Review Medical Treatment	1,067	997	1,009	1,151	1,076	1,021
Petition to Seek Approval of Compromise & Release	6,647	6,106	5,650	5,788	5,809	5,356
Petition to Set Aside Final Receipt	29	25	22	25	36	37
Petition to Suspend Compensation	4,181	3,790	3,717	3,773	3,465	3,224
Petition to Terminate Compensation Based on Physician's Affidavit	865	734	685	695	907	959
Petition to Terminate Compensation Benefits	4,404	4,461	4,426	4,776	4,734	4,718
Physical Exam Petition	2,024	1,862	1,719	1,718	N/A	N/A*
Physical Examination and Interview Petition	N/A	N/A	N/A	N/A	1,984	1,960
SFR Petition	70	49	59	66	17	53
Subsequent Injury Fund Petition	7	2	1	1	3	4
UEGF Claim Petition	293	262	255	295	380	380
UR Petition	1,986	1,917	1,842	1,837	1,829	1,697
Total	49,427	46,916	45,348	47,365	46,465	45,719

* Interview petition and Physical Exam Petition were combined; see Physical Examination and Interview Petition (LIBC 499).



Office of Adjudication Statistical Review



* Claim petitions include: claim, reinstatement, fatal, set aside final receipt, 301(i) and OD Fatal.

** Not indicative of an increase in actual injuries; count reflects new claims reporting standards that include medical-only claims. 2013 count includes only fourth-quarter medical-only claims. 2014 count includes medical-only claims from the whole year.

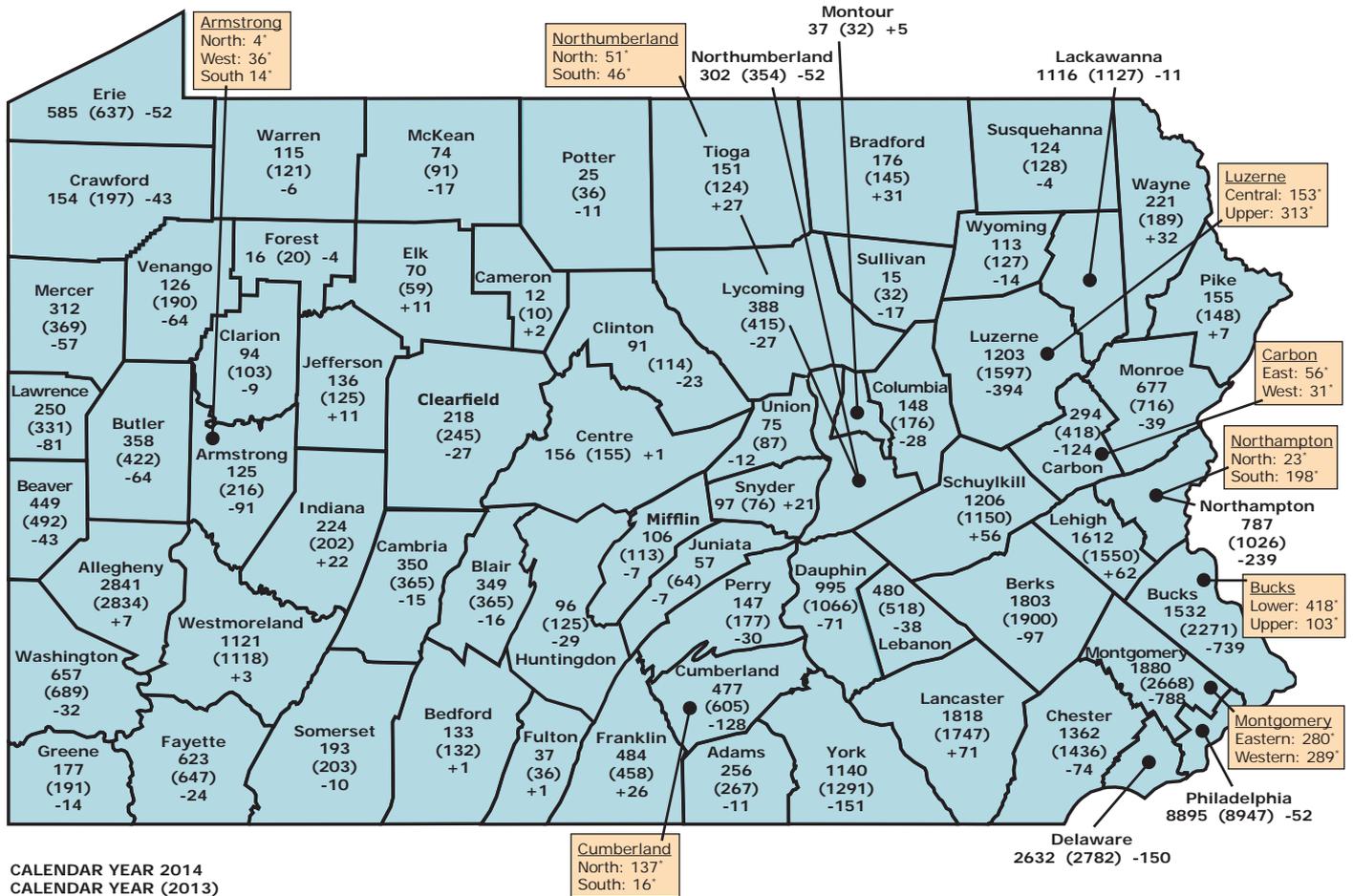
Source: Workers' Compensation Office of Adjudication, Pennsylvania Department of Labor & Industry

Office of Adjudication District Offices

Petitions Assigned by County 2014 Calendar Year vs. 2013 Calendar Year

PETITIONS FILED FOR
OUT-OF-STATE CLAIMANTS: 403*

PETITIONS FILED WITH
NO COUNTY: 20*



CALENDAR YEAR 2014
CALENDAR YEAR (2013)

*2013 data unavailable

Source: Workers' Compensation Office of Adjudication, Pennsylvania Department of Labor & Industry

Overview of the Workers' Compensation Appeal Board

Primary Functions

The Workers' Compensation Appeal Board (WCAB) is granted statutory authority under the Workers' Compensation Act to adjudicate all appeals from decisions rendered by the approximately 84 workers' compensation judges (WCJ) throughout Pennsylvania.

Any aggrieved party may appeal the decision of a workers' compensation judge by filing a Notice of Appeal with WCAB within 20 days of the issuance of the WCJ's Decision & Order. WCAB reviews the WCJs' decisions to assure that they are supported by substantial, competent evidence and are legally in accordance with the Workers' Compensation Act.

In addition to adjudicating appeals of the orders of workers' compensation judges, the Appeal Board retains original jurisdiction over the Appointment of Fiduciary Guardianships under Section 307 of the act, Commutation Petitions under Section 316, Trusteed Payments under Section 317, Attorney Fee Petitions under Sections 442 and 501, total disability conversion determinations under instances of dual specific loss claims under Section 306, and Rehearing Petitions under Sections 425 and 426 of the act.

WCAB hears appellate arguments regularly, according to caseload, in Philadelphia, Pittsburgh, Harrisburg, Scranton, Johnstown and Erie.

WCAB commissioners possess statewide jurisdiction. The commissioners customarily sit in panels of two. Decisions and Orders of WCAB are required by statute to be concurred in by a majority of all commissioners.

2014 Accomplishments

In 2014 WCAB received 1,553 appeals and cross-appeals, filed in approximately 1,358 cases. WCAB issued Opinions and Disposition Orders in 2,124 cases and also issued approximately 648 supersedeas determinations. WCAB was the first to "go-live" with Release 1.0 of the new Workers' Compensation Automation & Integration System (WCAIS) in September 2012, following over a year and a half of designing, testing and implementing the new system. Following Release 2.0 of WCAIS in 2013, WCAB continues to make quarterly assessments and corresponding modifications and

adjustments in order to improve public service while maintaining the integrity of the legal system and the administrative appellate process. Prior to WCAIS, all appeals had to be filed on paper. In 2013, with the implementation of WCAIS, 77 percent of appeals were filed online versus 23 percent on paper. Sixty-nine percent of petitions are filed with the board online.

RULE CHANGES EFFECTED IN 2014

In December 2014, changes to the Board Rules were also approved. Some of the provisions to the board rules were necessitated by WCAIS, such as providing for online filing; requiring the submission of only the original paper copy of a supporting brief, thus eliminating the need to file an original and two copies, as paper briefs will now be scanned; and if a supporting brief is uploaded to WCAIS, not requiring a paper copy to be submitted.

Other, non-WCAIS rules were also enacted. WCAB will now accept service of an appeal or petition via a common carrier such as FedEx and UPS, in addition to service via the U.S. Postal Service or online with WCAIS.

Another procedural change is that an appeal is deemed to be filed based on the disputes/claims/petitions addressed by the WCJ in his/her narrative decision and is not perfected based on any departmental identification numbers, such as dispute numbers or claim numbers. Parties must still specifically plead issues on appeal.

Mission Statement

The mission of The Pennsylvania Workers' Compensation Appeal Board is to provide every injured worker and employer the opportunity to seek redress from an adverse Decision & Order of a workers' compensation judge by assuring that each decision issued was reasoned, supported by substantial, competent evidence and comporting with applicable law.

WCAB shall continually strive to provide adequate opportunity for oral and written appellate argument; to issue objective, learned and responsive decisions in a timely manner; and to allocate sufficient resources to commissioners and staff to provide a positive, efficient and productive work environment in service to the public.

Overview of the Workers' Compensation Appeal Board

Commissioners

Currently there are eight commissioners:

Commissioner Alfonso Frioni, Jr., Esq., Chairman
Commissioner Sandra D. Crawford, Esq.
Commissioner Thomas P. Cummings, Jr., Esq.

Commissioner William I. Gabig, Esq.
Commissioner Robert A. Krebs, Esq.
Commissioner Susan M. McDermott, Esq.
Commissioner David A. Wilderman, Esq.
Commissioner James A. Zurick, Esq.
Mr. William L. Trusky, Jr., Secretary



The Pennsylvania Workers' Compensation Appeal Board

Front Row: Commissioner Sandra D. Crawford, Esq., Chairman Alfonso Frioni, Jr., Esq.
Commissioner Susan M. McDermott, Esq.

Back Row: Commissioner Thomas P. Cummings, Jr., Esq., Commissioner David H. Wilderman,
Esq., Commissioner Robert A. Krebs, Esq., Commissioner James A. Zurick, Esq.,
Commissioner William I. Gabig, Esq., Board Secretary William L. Trusky, Jr.

Workplace Safety

Governor's Occupational Safety and Health Conference

This two-day conference brings together individuals with special interest in the field of workplace health and safety to share ideas and to meet innovators in safety program design and technology.

Using labor-management cooperation, the conference goal is to create a safer workplace and a healthier workforce, and to increase awareness of safety issues in the workplace, the home and throughout local communities.

Featuring nationally-known speakers, the conference highlights one-on-one interaction during two days of workshops. Many of the workshops are created based on needs expressed by attendees at the previous year's conference. In addition, workshops with the most interest from attendees are repeated in the second session of the day to ensure that all participants have the opportunity to participate in the workshops of their interest.

Governor's Award for Safety Excellence

Providing a safe work environment for Pennsylvania's workers requires complete commitment by employers and employees. This safety initiative provides Pennsylvania employers and employees with the information and technical assistance needed to develop comprehensive safety practices in the workplace. It also recognizes the successful employer-employee joint safety programs, which result in the achievement of safety excellence.

The Governor's Award for Safety Excellence is a competitive award, as evidenced by the high number of nominations received annually. The information gained from these nominations provides valuable best practices that are shared across the state.

Any Pennsylvania employer is eligible for the Governor's Award for Safety Excellence; nominations for the award are voluntary. Information and criteria used to determine finalists include any established joint safety committee; level of labor and management cooperation in prevention efforts; a comprehensive safety plan with a commitment of resources and training; trends experienced in workplace injuries/illnesses over the past five years; number, frequency and severity

of workplace injuries/illnesses vs. industry standards; and innovation and strategic development of safety policy and approaches.

Initial review of all nominations is conducted by the Governor's Award for Safety Excellence Review Committee. Semi-finalists are then contacted for an on-site visit conducted by a member(s) of the department's safety team to review the nominee's comprehensive safety program. Site visit reports are written and distributed to the review committee for the determination of finalists. Recommendations are then forwarded to the secretary of Labor & Industry, who makes the final determination.

Awards are presented by representatives of the Department of Labor & Industry at the organization's workplace. Winners receive a "Governor's Award for Safety Excellence" plaque to memorialize the achievement.

For a copy of the award application, visit www.dli.state.pa.us; click on Workers' Compensation," and "Health & Safety Division," then "Governor's Award for Safety Excellence."

2014 Governor's Award for Safety Excellence Winners



J & J Fire Protection Co., Inc., Butler County

J & J Fire Protection Co., Inc., located in Butler County, designs, installs, fabricates and maintains all types of water-based fire protection systems. Their primary goal is to safely, courteously and efficiently perform the work of designing, fabricating, installing and maintaining sprinkler systems to meet their customer's needs as required by the NFPA guidelines, local codes, and insurance underwriters. Over the last five year period, their total injury loss was under \$500. They are currently involved with the Association of Builders and Contractors STEP (Safety Training and Evaluating Process) program. The STEP standard assists with measures to identify areas of improvement and showcase performance. STEP is an annual assessment with 20 key components.



United Industrial Group, Inc., Washington County

United Industrial Group, Inc. services over 500 customers in the Tri-State area of Western Pennsylvania, Eastern Ohio and West Virginia. They have a repair facility, with trained and qualified technicians and a complete line of industrial electro-mechanical products to assist customers in the maintenance, production and performance of their facilities and plants. Experienced technicians also perform complete maintenance on-site as well as at their facility. They have implemented the Absolute Zero Safety Program, which states: "See Something, Say Something and Do Something!" They have worked 2214 days without a lost-time incident as of Sept. 24, 2014. They have also reduced their experience modification rating from 0.933 in 2011 to a current figure of 0.853 for 2014.

2014 Governor's Award for Safety Excellence Winners (cont.)



Cambria County Transit Authority, Cambria County

CamTran is a public transit agency providing drivers and transportation services to both an urban and rural setting. The urban services encompass two counties, while the rural services area exceeds three counties. Approximately 5,000 to 10,000 wheelchair passengers are transported per month. CamTran provided training to all drivers to properly assist disabled individuals' needs when boarding and riding buses and other vehicles. As of Aug. 17, 2014, CamTran moved into a new \$23 million building, the design of which addresses not only the ergonomic flow of vehicles but safety issues that may occur in such a work location. CamTran uses a mascot, Eeyore the Donkey, with the safety slogan, "I may be slow, but I am always safe!" to encourage safety among all employees. CamTran is represented by Amalgamated Transit Union 1279.



VitaCare Home Health, Inc., Bucks County

VitaCare Home Health Agency is a large and culturally diverse agency operating in Philadelphia and the surrounding regions. Through VitaCare, patients can obtain visiting nurses, physical therapists, occupational therapists, speech therapists, home health aids and personal care aids. Services are provided to diverse communities (e.x. Chinese, Ukrainian, Spanish), meeting the needs of each culture by matching a healthcare professional of the same ethnicity as the patient. There has been a zero percent loss ratio in 2014 and experience modification rating of 0.728, one of the lowest in the state. The Department of Health indicates that VitaCare has been deficiency-free for six years. Locally within their community, they have been recognized and received numerous awards.

2014 Governor's Award for Safety Excellence Winners (cont.)



STAT MedEvac, Allegheny County

STAT MedEvac is a Direct Air Carrier and arranges and coordinates the operation of air ambulance services. STAT MedEvac, a service of the Center for Emergency Medicine of Western PA, Inc. has 20 helicopters that are equipped with the latest in lifesaving and advanced aviation technologies. Each aircraft is staffed with a pilot, flight nurse, and flight paramedic. They also provide ground transport when pilots can't fly. The superior response times of STAT MedEvac provides immediate access to advanced care that can actually improve patient outcomes. They have become the first helicopter emergency medical service operator to participate in the Aviation Safety Action Program (ASAP) in conjunction with the Federal Aviation Administration (FAA). The goal of the Aviation Safety Action Program (ASAP) is to enhance aviation safety through the prevention of accidents and incidents.

More Information

On the Web

Check us out on the web at www.dli.state.pa.us. Click on "Workers' Compensation." Use the left navigation bar to find more exciting and innovative workers' compensation features, including:

Health and Safety

Find descriptions about a variety of safety-related programs including: safety committee certification, return-to-work, the Governor's Award for Safety Excellence and drug-free workplaces. You'll also learn about HandS, the health and safety online filing system, and the Pennsylvania Training for Health and Safety, or PATHS, free safety training and educational resource. Self-insured employers and insurers can file annual reports online. Employers who want to certify their safety committees or renew existing certification can do so on the web. Health and Safety web pages provide instructions on how to use the HandS system and how to establish a user account.

Claims Information

WCAIS gives the external community access to their claims in the system. See www.wcais.pa.gov for registration information and more.

Log on to the EDI web page for information regarding Claims EDI Release 3 and access to the Implementation Guide, supporting documents and more: www.dli.state.pa.us, "Workers' Compensation," "WCAIS," "Electronic Data Interchange."

Forms Update

Paper copies of the forms listed below are no longer required to be sent to the bureau, as the Electronic Data Interchange (EDI) transaction satisfies the filing requirement. However, written notice to the employee has not changed due to EDI. Paper forms must be sent to the claimant for ALL transactions, as required by the Workers' Compensation Act and Regulations, whether they are forms currently generated by insurer systems or LIBC forms downloaded from the department's website.

1. LIBC-498 Commutation of Compensation
2. LIBC-392 A Final Statement of Account
3. LIBC-761 Benefit Offset

4. LIBC-762 Notice of Suspension for Failure to Return 760
5. LIBC-763 Reinstatement of WC

Medical Treatment Information

The Health Care Services Review Division is pleased to offer online tutorials to assist providers with the completion of the Application for Fee Review (LIBC-507) and Medical Report Form (LIBC-9). The division also provides an online courtesy copy of the workers' compensation fee schedule.

Other Useful Information

Use the web to access other information such as the Workers' Compensation Act, bureau publications, information on obtaining workers' compensation hearing transcripts, alternative dispute resolution, Kids' Chance of Pennsylvania Inc. and more.

Publications Available from the Bureau of Workers' Compensation

Workers' Compensation Act

The bureau makes the Pennsylvania Workers' Compensation Act available online at www.dli.state.pa.us. Click on "Workers' Compensation," then "Publications," then "WC Act." Hard copies of the act are available for purchase from the State Bookstore of Pennsylvania's website, www.shopPAheritage.com.

Employer Information

- Employer's Guide to Self-Insuring Workers' Compensation (LIBC-300) – Information on how to self-insure your workers' compensation coverage.
- Employer Information (LIBC-200) – Includes key aspects of the act that relate specifically to employers.

Injured Worker Information

- Workers' Compensation & the Injured Worker (LIBC-100) – General information on the rights and responsibilities of injured workers under the law. This publication is also available in Spanish.

More Information (cont.)

Medical Cost Containment Information

- Medical Cost Containment Regulations Reference – workers' compensation medical cost containment regulation highlights.

Health and Safety Materials

- Health and Safety Regulations published in the Pennsylvania Bulletin, Vol. 31, no. 28, July 14, 2001
- PA Training for Health and Safety (PATHS) Training Resources and Calendar
- State-Certified Workplace Safety Committee Program (LIBC-733)
- Application for Certification of Workplace Safety Committee Completion Guide (LIBC-372)
- Renewal Application for Safety Committee Certification Completion Guide (LIBC-372R)
- Commonwealth of Pennsylvania Insurer's Initial Report of Accident & Illness Prevention Services (LIBC-2111)
- Insurer's Annual Report of Accident & Illness Prevention Services (LIBC-2101)
- Commonwealth of Pennsylvania Self-Insured Employer's Initial Report of Accident & Illness Prevention Program (LIBC-221E)
- Accident & Illness Prevention Program Status by Individual Self-Insured Employers (LIBC-220E)
- Governor's Award for Safety Excellence application

Miscellaneous

- News & Notes – Bureau newsletter on policies, procedures and updates on the law.
- Section 305 Prosecutions – A guide to aid Pennsylvania's district attorneys in prosecuting employers who fail to carry the required workers' compensation insurance coverage as outlined in Section 305 of the act.

Certified Employer Network

For referrals to employers who have volunteered to provide assistance in establishing workplace safety committees, call 717-772-1917.

Join our Mailing List

To be added to our electronic mailing list, email your name, the county in which you work or reside and your affiliation (claimant attorney, defense attorney, employer, government, health care industry, insurance industry, labor, third-party administrator or other) to RA-LI-BWC-Helpline@pa.gov and RA-LIBWC-NEWS@pa.gov, and ask to be added to our mailing lists.

To obtain copies of the publications listed above or for information regarding workers' compensation in Pennsylvania, contact the bureau:

Email

ra-li-bwc-helpline@pa.gov

Phone

Claims Information Services:

- Inside PA toll-free 800-482-2383
- Local and outside PA 717-772-4447
- Employer Information Services 717-772-3702

TTY for hearing and speech impaired:

- Inside PA toll-free 800-362-4228
- Local and outside PA 717-772-4991

Mail

Bureau of Workers' Compensation
Information Services
1171 S. Cameron St., Room 324
Harrisburg, PA 17104-2501

Workers' Compensation Offices of Adjudication Directory

COUNTY	ADDRESS	PHONE
ALLENTOWN	7248 Tilghman St., Suite 150, Allentown, PA 18106-9355	610-366-6060
ALTOONA	610 Howard Ave., Suite 202, Altoona, PA 16601-4813	814-946-7355
BRISTOL	1242 Veterans Highway, Bristol, PA 19007-2512	215-781-3274
BROOKVILLE	18 Western Ave., Suite F, Brookville, PA 15825-1540	814-849-5382
CLEARFIELD	241 E. Market St., Clearfield, PA 16830-2424	814-765-6398
DIRECTOR'S OFFICE	East Gate Center, 1010 N. 7th St., Room 318, Harrisburg, PA 17102-1400	717-783-4151
ERIE	3400 Lovell Place, 13th & Holland Sts., Erie, PA 16503-2621	814-871-4632
GREENSBURG	144 N. Main St., Suite 1A, Greensburg, PA 15601-2404	724-832-5310
HARRISBURG	East Gate Center, 1010 N. 7th St., Room 319, Harrisburg, PA 17102-1400	717-783-4419
JOHNSTOWN	607 Main St., Suite 100, Johnstown, PA 15901-2119	814-533-2494
LANCASTER	315 W. James St., Suite 206, Lancaster, PA 17603-2979	717-299-7591
MALVERN	72 Lancaster Ave., 2nd Floor, Malvern, PA 19355-2142	610-251-2878
NEW CASTLE	Cascade Galleria, 100 S. Jefferson St., Suite 146, New Castle, PA 16101-3900	724-656-3084
PHILADELPHIA	110 N. 8th St., Suite 401, Philadelphia, PA 19107-2413	215-560-2488
PITTSBURGH	411 7th Ave., Room 310, Pittsburgh, PA 15219-1944	412-565-5277
POTTSVILLE	112 S. Claude A. Lord Blvd., Pottsville, PA 17901-3602	570-621-3146
READING	Reading State Office Bldg., 625 Cherry St., Suite 150 Reading, PA 19602-1151	610-621-2370
SCRANTON	321 Spruce St., 3rd Floor, Scranton, PA 18503	570-963-4580
UNIONTOWN	108 N. Beeson Blvd., Suite 200, Uniontown, PA 15401-7401	724-439-7420
UPPER DARBY	Barclay Square Center, 2nd Floor, 1500 Garrett Rd., Upper Darby, PA 19082-4519	610-284-6913
WASHINGTON	Millcraft Center, Suite 120 LL, 90 W. Chestnut St., Washington, PA 15301-4528	724-223-4595
WILKES-BARRE	101-105 N. Main St., 2nd Floor Rear, Wilkes-Barre, PA 18701-2002	570-826-2577
WILLIAMSPORT	208 W. Third St., Rear, Suite 202, Williamsport, PA 17701-6450	570-327-3735

Bureau of Workers' Compensation Directory

Administrative Support Division..... 717-783-5421

Claims Management Division..... 717-772-0621

Email: ra-CMDClaimsOps@pa.gov (Claims Operations)

ra-CMEDEDI@pa.gov (EDI)

Records Section..... 717-787-3361

Information Services Helpline..... 717-783-5421

Email: ra-li-bwc-helpline@pa.gov

Claims Information Services

Inside PA toll-free..... 800-482-2383

Local and outside PA..... 717-772-4447

Employer Information Services..... 717-772-3702

TTY for hearing and speech impaired

Inside PA toll-free..... 800-362-4228

Local and outside PA..... 717-772-4991

Regulatory Adherence & Educational Outreach

Email: ra-cmdRegAd&EdOutrch@pa.gov

(For Training, 21-Day Compliance and General Questions)

SFR/Medical Payments..... 717-787-3457

Director's Office..... 717-783-5421

Compliance Section..... 717-783-3567

Uninsured Employers Guaranty Fund (UEGF)..... 717-886-9184

Health and Safety Division..... 717-772-1917

Email: General Questions - ra-li-bwc-safety@pa.gov

PATHS Questions - ra-li-bwc-paths@pa.gov

Audit/Report Processing..... 717-772-1636

Certification/Education..... 717-772-1635

Health Care Services Review Division..... 717-787-3486

Email: ra-li-bwc-hcsrd@pa.gov

Fee Review..... 717-772-1900

Utilization Review..... 717-772-1914

Legal Division..... 717-783-4467

Email: gc-li-cameronstoffice@pa.gov

Self-Insurance Division..... 717-783-4476

Bureau of Workers' Compensation and Office of Adjudication Contact Information

PERSONNEL	LOCATION	TITLE	TELEPHONE
Bachman, Patricia	Philadelphia FO	Workers' Compensation Judge	215-560-2488
Baker, Paul	Harrisburg FO	Workers' Compensation Judge	717-783-4419
Baldys, Karl	Williamsport FO	Workers' Compensation Judge	570-327-3735
Beach, Audrey	Philadelphia FO	Workers' Compensation Judge	215-560-2488
Beck, Lance	Philadelphia FO	Workers' Compensation Judge	215-560-2488
Benedict, Alfred	New Castle FO	Workers' Compensation Judge	724-656-3084
Benischeck, Robert	Bristol FO	Workers' Compensation Judge	215-781-3274
Bowers, Debra	Malvern FO	Workers' Compensation Judge	610-251-2878
Briston, Pamela	Pittsburgh FO	Workers' Compensation Judge	412-565-5277
Bulman, Timothy	Philadelphia FO	Workers' Compensation Judge	215-560-2488
Callahan, Bonnie	Malvern FO	Workers' Compensation Judge	610-251-2878
Caravaggio, Susan	Williamsport FO	Workers' Compensation Judge Manager	570-327-3735
Carmody, Anne	Harrisburg HQ	Manager, Compliance	717-787-3567
Cicola, David	Johnstown FO	Workers' Compensation Judge Manager	814-533-2494
Coholan, Anne	Uniontown FO	Workers' Compensation Judge	724-439-7420
Costelnock, Paul	Greensburg FO	Workers' Compensation Judge	724-832-5310
Craig, Sandra	Philadelphia FO	Workers' Compensation Judge	215-560-2488
Cummings, Patrick	Scranton FO	Workers' Compensation Judge	570-963-4580
Crum, Elizabeth	Harrisburg HQ	Director, WCOA	717-783-4151
Dietrich, Wayne	Harrisburg FO	Workers' Compensation Judge	717-783-4419
DiLorenzo, Kathleen	Upper Darby FO	Workers' Compensation Judge	610-284-6913
Doman, Bruce	Allentown FO	Workers' Compensation Judge	610-366-6060
Doneker, Beverly	Allentown FO	Workers' Compensation Judge	610-366-6060
Eader, Brian	Harrisburg FO	Workers' Compensation Judge	717-783-4419
Evans, Darrel	Harrisburg HQ	Supervisor, Mailroom Staff - Administrative	717-783-5421
Fegley, Wayne	Pottsville FO	Workers' Compensation Judge	570-621-3146
Gallagher, Gloria	Lancaster FO	Administrative Officer, WCOA	717-299-7591
Goduto, Robert	Lancaster FO	Workers' Compensation Judge	717-299-7591
Grady Joseph	Scranton FO	Workers' Compensation Judge	570-963-4580
Guyton, Ada	Greensburg FO	Workers' Compensation Judge	724-832-5310

Bureau of Workers' Compensation and Office of Adjudication Contact Information

PERSONNEL	LOCATION	TITLE	TELEPHONE
Hagan, Joseph	Philadelphia FO	Workers' Compensation Judge Manager	215-560-2488
Hakun, Joseph	Malvern FO	Workers' Compensation Judge	610-251-2878
Harlen, Stephen	Philadelphia FO	Workers' Compensation Judge	215-560-2488
Harris, Alan	Wilkes-Barre FO	Workers' Compensation Judge	570-826-2577
Harrison, Marc	Philadelphia FO	Workers' Compensation Judge	215-560-2488
Hemak, Brian	Wilkes-Barre FO	Workers' Compensation Judge	570-826-2577
Henry, David	Pittsburgh FO	Workers' Compensation Judge	412-565-5277
Hetrick, Michael	Pottsville FO	Workers' Compensation Judge	570-621-3146
Hoffman, Eric	Harrisburg HQ	Manager, Health & Safety	717-772-1635
Ignasiak, Cheryl	Pittsburgh FO	Workers' Compensation Judge	412-565-5277
Jefferson, Michael	Harrisburg HQ	Property & Casualty Insurance Actuary	717-783-4476
Jones, Eric	Pittsburgh FO	Workers' Compensation Judge	412-565-5277
Joy, Rhonda	Harrisburg HQ	Administrative Officer, WCOA	717-783-4151
Keefer, William	Harrisburg HQ	Manager, Health & Safety	717-772-1636
Kelley, Susan	Malvern FO	Workers' Compensation Judge	610-251-2878
Knox, Terry	Reading FO	Workers' Compensation Judge	610-621-2370
Koll, Michael	Clearfield FO	Workers' Compensation Judge	814-765-6398
Krass, Denise	Philadelphia FO	Workers' Compensation Judge	215-560-2488
Kuklar, Kenneth	Uniontown FO	Administrative Officer, WCOA	724-439-7420
Kutz, Thomas	Harrisburg FO	Workers' Compensation Judge	717-783-4419
Kuzma, Thomas	Harrisburg HQ	Deputy Chief Counsel, WCOA	717-425-7757
Laughman, Tammy	Harrisburg HQ	Manager, Calc. Rev. & Comp. Doc. - Claims	717-772-0618
Lawrence, Geoffrey	Upper Darby FO	Workers' Compensation Judge	610-284-6913
Lawton, Charles	Washington FO	Workers' Compensation Judge	724-223-4595
Leech, Stevi	Johnstown FO	Administrative Officer, WCOA	814-533-2494
Longson, Lac	Harrisburg HQ	Property & Casualty Insurance Actuary	717-783-4476
Lincicome, Francine	Philadelphia FO	Workers' Compensation Judge	215-560-2488
Lowman, William	Uniontown FO	Workers' Compensation Judge	724-439-7420
Lugo, Carmen	Erie FO	Workers' Compensation Judge	814-871-4632

Bureau of Workers' Compensation and Office of Adjudication Contact Information

PERSONNEL	LOCATION	TITLE	TELEPHONE
Mack, Gloria	Harrisburg HQ	Supervisor, Petitions	717-787-3274
Makin, Sarah	Upper Darby FO	Workers' Compensation Judge	610-284-6913
Marderness, Denise	Harrisburg HQ	Supervisor, OCR Staff - Administrative	717-783-5421
McCormick, Andrea	Philadelphia FO	Workers' Compensation Judge	215-560-2488
McManus, Joseph	Bristol, FO	Workers' Compensation Judge	215-781-3274
Melcher, Kelly	Malvern FO	Workers' Compensation Judge	610-251-2878
Minckler, Pam	Harrisburg HQ	Manager, Fee Review - HCSR	717-772-1900
Minnich, Steven	Johnstown FO	Workers' Compensation Judge	814-533-2494
Mulligan, Angela	Harrisburg HQ	Administrative Officer - Administrative	717-783-5421
Myers, Penny	Harrisburg HQ	Accountant - Administrative	717-783-5421
Novakovich, Debra	Harrisburg HQ	Chief, Health Care Services Review	717-772-1900
O'Donnell, Robert	Lancaster FO	Workers' Compensation Judge	717-299-7591
Olin, Scott	Philadelphia FO	Workers' Compensation Judge	215-560-2488
Parker, Sandra	Philadelphia FO	Administrative Officer, WCOA	215-560-2488
Peckmann, Karl	Harrisburg FO	Workers' Compensation Judge	717-783-4419
Pletcher, Eric	Wilkes-Barre FO	Workers' Compensation Judge	570-826-2577
Polin, Larry	Harrisburg HQ	Property & Casualty Insurance Actuary	717-783-4476
Poorman, Donald	Malvern FO	Workers' Compensation Judge	610-251-2878
Puhala, Brian	Allentown FO	Workers' Compensation Judge	610-366-6060
Rago, Tina	Philadelphia FO	Workers' Compensation Judge	215-560-2488
Rapkin, Wayne	Pottsville FO	Workers' Compensation Judge	570-621-3146
Reichert, Edith	Harrisburg HQ	Manager, UEGF	717-886-9184
Robinson, Patricia	Harrisburg HQ	Manager, Medical Treatment Rev. - HCSR	717-772-1914
Rosen, Michael	Bristol FO	Workers' Compensation Judge	215-781-3274
Rummel, Karen	Harrisburg HQ	Manager, Records - Claims	717-772-0621
Russell, Jeffrey	Harrisburg FO	Workers' Compensation Judge	717-783-4419
Sabatino, Cathleen	Allentown FO	Workers' Compensation Judge	610-366-6060
San Angelo, Holly	Philadelphia FO	Workers' Compensation Judge	215-560-2488
Santoro, Pam	New Castle FO	Workers' Compensation Judge	724-656-3084
Seacrist, Geoffrey	Brookville FO	Workers' Compensation Judge	814-849-5382

Bureau of Workers' Compensation and Office of Adjudication Contact Information

PERSONNEL	LOCATION	TITLE	TELEPHONE
Sebastianelli, Joseph	Wilkes-Barre	Workers' Compensation Judge	570-826-2577
Seelig, Todd	Philadelphia FO	Workers' Compensation Judge	215-560-2488
Sheldon, Patrick	Harrisburg FO	Workers' Compensation Judge	717-783-4419
Shaffer, Dan	Harrisburg HQ	Analyst, Self-Insurance	717-783-4476
Snyder, Daniel	Wilkes-Barre FO	Workers' Compensation Judge	570-826-2577
Snyder, Mistie	Harrisburg HQ	Manager, Helpline - Claims	717-772-4447
Spizer, Howard	Scranton FO	Workers' Compensation Judge	570-963-4580
Stapleton, James	Reading FO	Workers' Compensation Judge	610-621-2370
Steiner, Robert	New Castle FO	Workers' Compensation Judge	724-656-3084
Stokes, Joseph	Upper Darby FO	Workers' Compensation Judge	610-284-6913
Tennis, Angela	Harrisburg HQ	Chief, Self-Insurance	717-783-4476
Timm, Audrey	Philadelphia FO	Workers' Compensation Judge	215-560-2488
Torrey, David	Pittsburgh FO	Workers' Compensation Judge	412-565-5277
Vallely, Kathleen	Pittsburgh FO	Workers' Compensation Judge	412-565-5277
Vonada, Robert	Altoona FO	Workers' Compensation Judge	814-946-7355
Vuxta, Amy	Harrisburg HQ	Applications Manager, Self-Insurance	717-783-4476
Walfred, Valerie	Harrisburg HQ	Supervisor, Comp. Doc. - Claims	717-772-0619
Walsh, Kenneth	Williamsport FO	Workers' Compensation Judge	570-327-3735
Weiant, Scott G.	Harrisburg HQ	Director, BWC	717-783-9024
Wertheimer, Karen	Bristol FO	Workers' Compensation Judge	215-781-3274
Weyl, David	Lancaster FO	Workers' Compensation Judge	717-299-7591
Wiskemann, Gina	Harrisburg HQ	Chief, Claims Management Division	717-772-0621
Wright, Jean	Erie FO	Workers' Compensation Judge	814-871-4632
Yanity, Gerald	Altoona FO	Workers' Compensation Judge	814-946-7355
Young, Erin	Philadelphia FO	Workers' Compensation Judge	215-560-2488

Legend

FO - Field Office — HQ - Headquarters

Work Injuries and Illnesses, Pennsylvania 2014

Scope

The information provided in this publication is based on reports of injuries and illnesses, which occurred during 2014 to workers employed by businesses covered by the Pennsylvania Workers' Compensation Act. These reports are filed with the Bureau of Workers' Compensation, Department of Labor & Industry. This publication reflects data reported to the bureau as of March 2, 2014.

Pursuant to the provisions of the act, all work injuries and illnesses resulting in death, permanent impairment or loss of time beyond a day or shift of occurrence are required to be reported to the bureau.

Federal employees, maritime workers and railroad workers in interstate commerce are covered under their respective federal workers' compensation programs. Injuries and illnesses of these workers are not included in the statistics of this publication.

Work Injuries and Illnesses

During 2014, 177,316 work injury and illness cases were reported to the Bureau of Workers' Compensation. This year's total is over 65,000 greater than the number reported in 2013, due to the implementation of new reporting standards that include medical-only claims without loss of a day, shift, or turn of work.

Fatalities increased to 75 in 2014 from 72 reported the year before. The most fatalities occurred in Trade, Transportation & Utilities (27), followed by Construction (16).

Over 65 percent (116,370 cases) of the 177,316 injury and illness cases occurred in three supersectors: Educational & Health Services (49,823 cases); Trade, Transportation & Utilities (42,496 cases, 24.0 percent); and Manufacturing (24,051 cases, 13.6 percent).

Agriculture, Forestry, Fishing & Hunting: 935 Injuries

- Most frequent type of injury: sprains and strains: 321 injuries, 34.3%.
- Body part affected most often: upper extremities: 309 injuries, 33.0%.
- Most frequent cause of injury: struck by: 196 injuries, 21.0%.
- Median age of injured workers: 37.8.
- County with the most injured workers: Chester.

Natural Resources & Mining: 1,603 Injuries

- Most frequent type of injury: sprains and strains: 649 injuries, 40.5%.
- Body part affected most often: upper extremities: 555 injuries, 34.6%.
- Most frequent cause of injury: overexertion: 369 injuries, 23.0%.
- Median age of injured workers: 40.7.
- County with the most injured workers: Washington.

Construction: 10,885 Injuries

- Most frequent type of injury: sprains and strains: 4,003 injuries, 36.8%.
- Body part affected most often: upper extremities: 3,922 injuries, 36.0%.
- Most frequent cause of injury: overexertion: 2,630 injuries, 24.2%.
- Median age of injured workers: 41.8.
- County with the most injured workers: Philadelphia.

Manufacturing: 24,051 Injuries

- Most frequent type of injury: sprains and strains: 9,137 injuries, 38.0%.
- Body part affected most often: upper extremities: 11,179 injuries, 46.5%.
- Most frequent cause of injury: overexertion: 7,502 injuries, 31.2%.
- Median age of injured workers: 45.1.
- County with the most injured workers: Berks.

Trade, Transportation & Utilities: 42,496 Injuries

- Most frequent type of injury: sprains and strains: 18,205 injuries, 42.8%.
- Body part affected most often: upper extremities: 15,196 injuries, 35.8%.
- Most frequent cause of injury: overexertion: 13,454 injuries, 31.7%.
- Median age of injured workers: 42.6.
- County with the most injured workers: Allegheny.

Work Injuries and Illnesses, Pennsylvania 2014

Information: 1,855 Injuries

- Most frequent type of injury: sprains and strains: 822 injuries, 44.3%.
- Body part affected most often: upper extremities: 580 injuries, 31.3%.
- Most frequent cause of injury: overexertion: 466 injuries, 25.1%.
- Median age of injured workers: 45.7.
- County with the most injured workers: Allegheny.

Financial Activities: 4,095 Injuries

- Most frequent type of injury: sprains and strains: 1,508 injuries, 36.8%.
- Body part affected most often: upper extremities: 1,327 injuries, 32.4%.
- Most frequent cause of injury: overexertion: 921 injuries, 22.5%.
- Median age of injured workers: 45.8
- County with the most injured workers: Allegheny.

Professional & Business Services: 12,388 Injuries

- Most frequent type of injury: sprains and strains: 4,580 injuries, 37.0%.
- Body part affected most often: upper extremities: 4,752 injuries, 38.4%.
- Most frequent cause of injury: overexertion: 3,004 injuries, 24.2%.
- Median age of injured workers: 38.3.
- County with the most injured workers: Allegheny.

Educational & Health Services: 49,823 Injuries

- Most frequent type of injury: sprains and strains: 20,526 injuries, 41.2%.
- Body part affected most often: upper extremities: 17,147 injuries, 34.4%.
- Most frequent cause of injury: overexertion: 12,634 injuries, 25.4%.
- Median age of injured workers: 44.4.
- County with the most injured workers: Philadelphia.

Leisure & Hospitality Services: 12,218 Injuries

- Most frequent type of injury: sprains and strains: 3,410 injuries, 27.9%.
- Body part affected most often: upper extremities: 5,702 injuries, 46.7%.
- Most frequent cause of injury: struck by: 2,610 injuries, 21.4%.
- Median age of injured workers: 32.1.
- County with the most injured workers: Philadelphia.

Other Services: 4,563 Injuries

- Most frequent type of injury: sprains and strains: 1,424 injuries, 31.2%.
- Body part affected most often: upper extremities: 1,666 injuries, 36.5%.
- Most frequent cause of injury: Struck by: 912 injuries, 20.0%.
- Median age of injured workers: 41.7.
- County with the most injured workers: Philadelphia.

Public Administration: 12,376 Injuries

- Most frequent type of injury: sprains and strains: 4,825 injuries, 39.0%.
- Body part affected most often: upper extremities: 4,188 injuries, 33.8%.
- Most frequent cause of injury: overexertion: 2,647 injuries, 21.4%.
- Median age of injured workers: 43.3.
- County with the most injured workers: Dauphin.

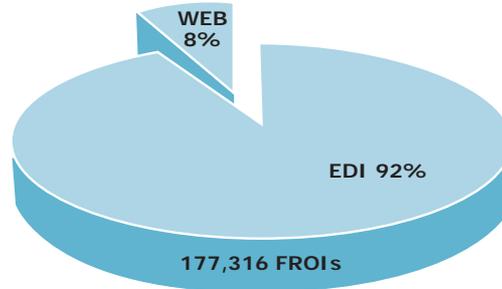
Work Injuries and Illnesses, Pennsylvania 2014

First Reports of Injury

A total of 177,316 First Reports of Injury (FROI) were received by the bureau for injuries

sustained in 2014. Of the reports received, 92 percent were received via Electronic Data Interchange (EDI) and 8 percent were received via the department's website.

Figure 1. Collection Process of First Reports of Injury



Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Table 1. Work Injuries and Illnesses by Major Industry, Pennsylvania 2014

		2014
All Industries	Total	177,316
	Fatal	75
Agriculture, Forestry, Fishing & Hunting	Total	935
	Fatal	0
Natural Resources & Mining	Total	1,603
	Fatal	2
Construction	Total	10,885
	Fatal	16
Manufacturing	Total	24,051
	Fatal	5
Trade, Transportation & Utilities	Total	42,496
	Fatal	27
Information	Total	1,855
	Fatal	1
Financial Activities	Total	4,095
	Fatal	2
Professional & Business Services	Total	12,388
	Fatal	5
Educational & Health Services	Total	49,823
	Fatal	8
Leisure & Hospitality Services	Total	12,218
	Fatal	2
Other Services	Total	4,563
	Fatal	1
Public Administration	Total	12,376
	Fatal	6
Unclassified	Total	28
	Fatal	0

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Work Injuries and Illnesses, Pennsylvania 2014

Table 2. Historical Series – Work Injuries and Illnesses, Pennsylvania 2014

Year	Total	Fatal	Nonfatal	Year	Total	Fatal	Nonfatal	Year	Total	Fatal	Nonfatal
1916	255,616	2,670	252,946	1949	94,514	891	93,623	1982	128,031	262	127,769
1917	227,980	3,072	224,908	1950	96,372	909	95,463	1983	121,880	276	121,604
1918	184,844	3,403	181,441	1951	102,181	941	101,240	1984	135,972	278	135,694
1919	152,544	2,569	149,975	1952	95,001	819	94,182	1985	135,258	277	134,981
1920	174,979	2,528	172,451	1953	92,635	862	91,773	1986	138,168	265	137,903
1921	140,197	1,924	138,275	1954	79,168	773	78,395	1987	139,706	291	139,415
1922	146,255	1,890	144,365	1955	83,884	723	83,161	1988	146,461	267	146,194
1923	200,435	2,412	198,023	1956	86,839	744	86,095	1989	148,445	237	148,208
1924	177,539	2,209	175,330	1957	82,444	770	81,674	1990	158,030	235	157,795
1925	176,379	2,009	174,370	1958	69,904	639	69,265	1991	145,667	183	145,484
1926	180,400	2,116	178,284	1959	80,039	659	79,380	1992	143,268	208	143,060
1927	160,743	2,053	158,690	1960	78,947	701	78,246	1993	136,769	202	136,567
1928	152,498	2,065	150,433	1961	75,986	672	75,314	1994	130,093	206	129,887
1929	165,657	2,000	163,657	1962	79,549	671	78,878	1995	118,313	167	118,146
1930	144,669	1,752	142,917	1963	80,891	599	80,292	1996	102,132	145	101,987
1931	111,458	1,482	109,976	1964	87,972	673	87,299	1997	88,451	137	88,314
1932	85,099	1,063	84,036	1965	90,138	649	89,489	1998	85,783	96	85,687
1933	85,642	1,029	84,613	1966	94,275	659	93,616	1999	82,676	121	82,555
1934	93,024	1,122	91,902	1967	92,173	666	91,507	2000	80,133	114	80,019
1935	90,022	1,103	88,919	1968	96,512	626	95,886	2001	90,405	134	90,271
1936	108,036	1,133	106,903	1969	98,879	672	98,207	2002	95,206	146	90,060
1937	131,147	1,246	129,901	1970	99,182	630	98,552	2003	99,161	140	99,021
1938	99,024	1,100	97,924	1971	94,000	583	93,417	2004	93,566	130	93,436
1939	103,607	1,204	102,403	1972	114,221	584	113,657	2005	102,259	122	102,137
1940	109,475	1,278	108,197	1973	134,866	495	134,371	2006	110,657	133	110,524
1941	130,403	1,338	129,065	1974	133,450	405	133,045	2007	115,845	148	115,697
1942	139,565	1,554	138,011	1975	128,010	390	127,620	2008	104,275	154	104,121
1943	135,491	1,423	134,068	1976	141,729	397	141,332	2009	88,973	100	88,873
1944	128,934	1,316	127,618	1977	152,646	407	152,239	2010	85,560	111	85,459
1945	118,682	1,197	117,485	1978	157,849	367	157,482	2011	83,144	110	83,034
1946	117,356	1,136	116,220	1979	169,768	406	169,362	2012	85,117	101	85,016
1947	124,883	1,193	123,690	1980	147,466	364	147,102	2013	110,300	72	110,228
1948	117,742	1,084	116,658	1981	141,266	272	140,994	2014	*177,316	75	177,242

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

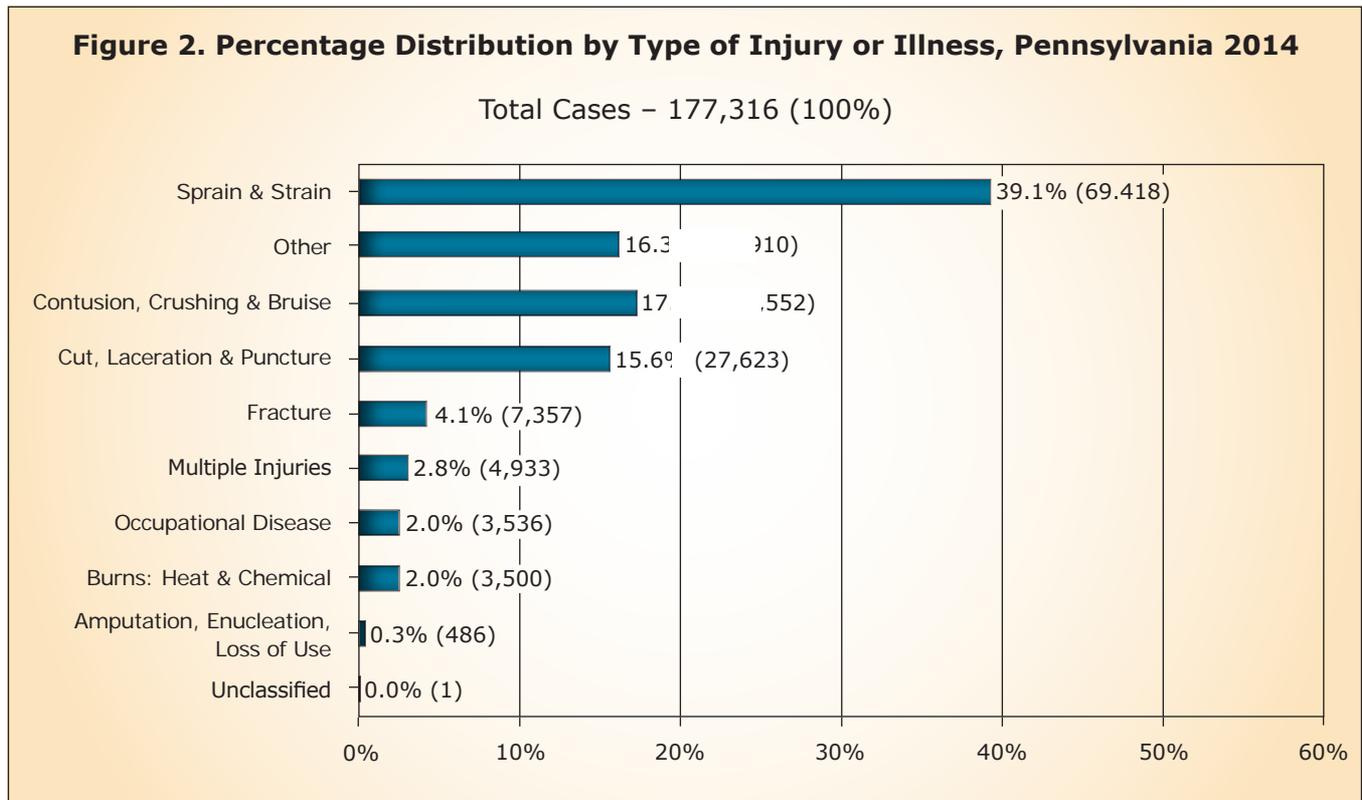
*Not indicative of an increase in actual injuries; count reflects new claims reporting standards that include medical-only claims. 2013 count includes only fourth-quarter medical-only claims. 2014 count includes medical-only claims from the whole year.

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

Type of Injury or Illness

Sprain/strain injuries (69,418 cases) accounted for 39.1 percent of total cases reported in 2014. The next three types of injuries accounted for almost half (49.7 percent) of all reported injuries in 2014: Contusions, crushing and bruising injuries (31,552 cases, 17.8 percent); other (28,910 cases, 16.3 percent); and cuts, lacerations, and punctures (27,623, 15.6

percent). Together they accounted for 88,085 of the 177,316 reported injuries in Pennsylvania for 2014. The largest number of sprain/strain cases (23,657 cases, 34.1 percent) affected the trunk. Most of the cuts, lacerations and puncture injuries (20,419, 73.9 percent) occurred to the upper extremities, and the greatest number of contusions, crushes, and bruises (9,960, 31.6 percent) also involved the upper extremities. (See Figure 2 and Table 7.)



Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

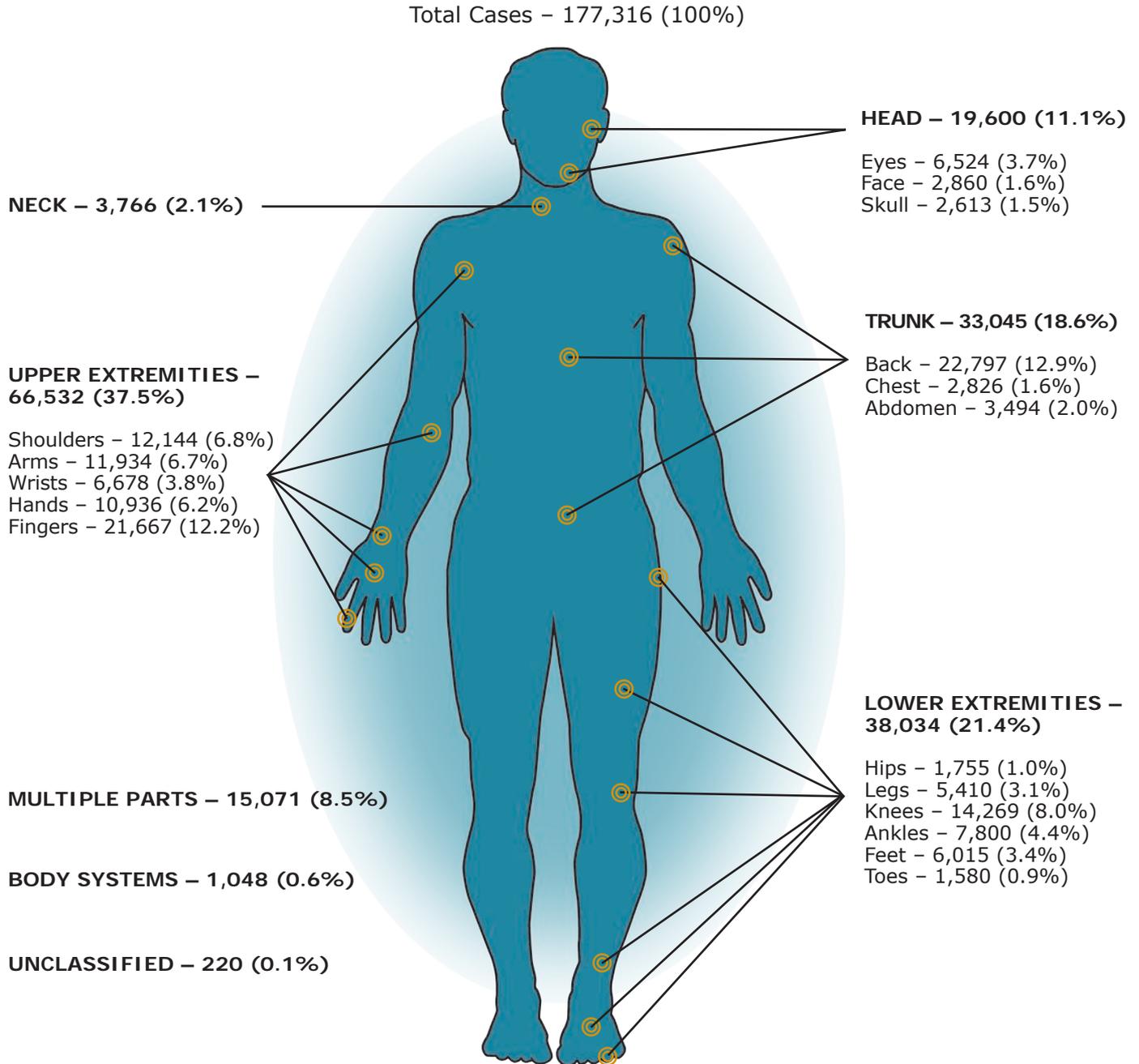
Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

Part of Body Affected

Injuries to the upper extremities (66,532 cases, 37.5 percent) accounted for the most cases reported in 2014. Injuries to the lower extremities (38,034 cases, 21.4 percent) were slightly more prevalent than those injuries involving the trunk (33,045 cases, 18.6

percent). The majority of the trunk area injuries were the result of sprains or strains (23,657 cases, 71.6 percent). Sprains/strains were also the most prevalent nature of injury involving the upper extremities (21,702 cases, 32.6 percent), lower extremities (17,673 cases, 46.5 percent), and the neck (2,714 cases, 72.1 percent). (See Figure 3 and Table 7 for more details.)

Figure 3. Percentage Distribution by Part of Body Affected, Pennsylvania 2014



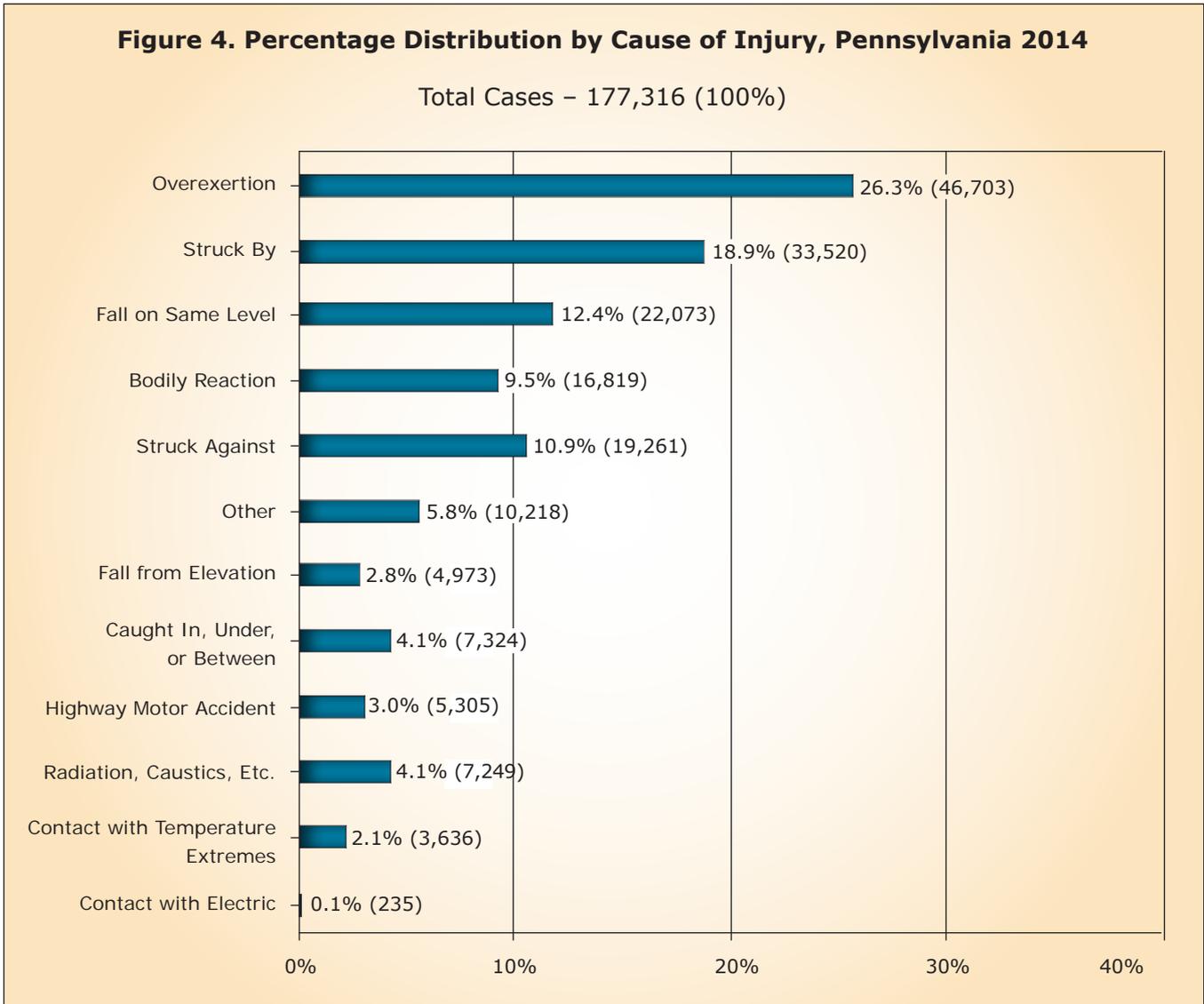
Note: Sub-categories indicate the most common injuries in each category. Not a complete listing.
 Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

Cause of Injury

Overexertion (lifting, pulling, pushing, etc.) was the leading cause of injury during 2014. There were 46,703 overexertion injuries, which represented 26.3 percent of all injuries. Being

struck by objects (falling, flying, etc.) was the next leading cause of injury, with 33,520 cases reported (18.9 percent), followed by falls on the same level (22,073 cases, 12.4 percent). (See Figure 4 and Table 8.)



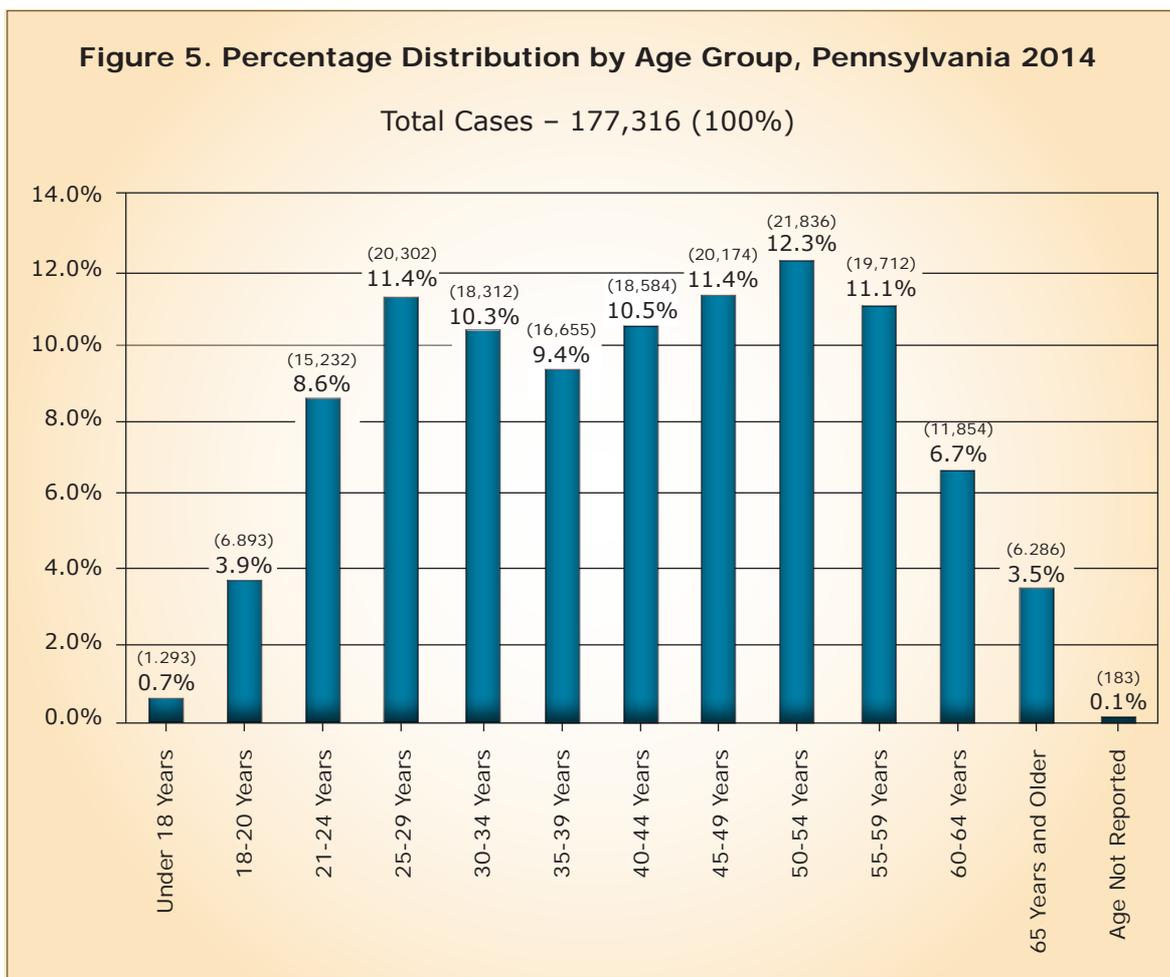
Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

Age of Injured Worker

Workers in the 50-54 age group sustained the greatest number of injuries in 2014. This age group had 21,836 cases, which represented 12.3 percent of the total reported. The median

age of all injured workers in 2014 was 42.7. By industry, the median age of injured workers ranged from 32.1 in Leisure & Hospitality to 45.8 in Financial Activities. The largest number of fatalities (15) was reported in the 50-54 age group. (See Figure 5 and Tables 9 & 10.)



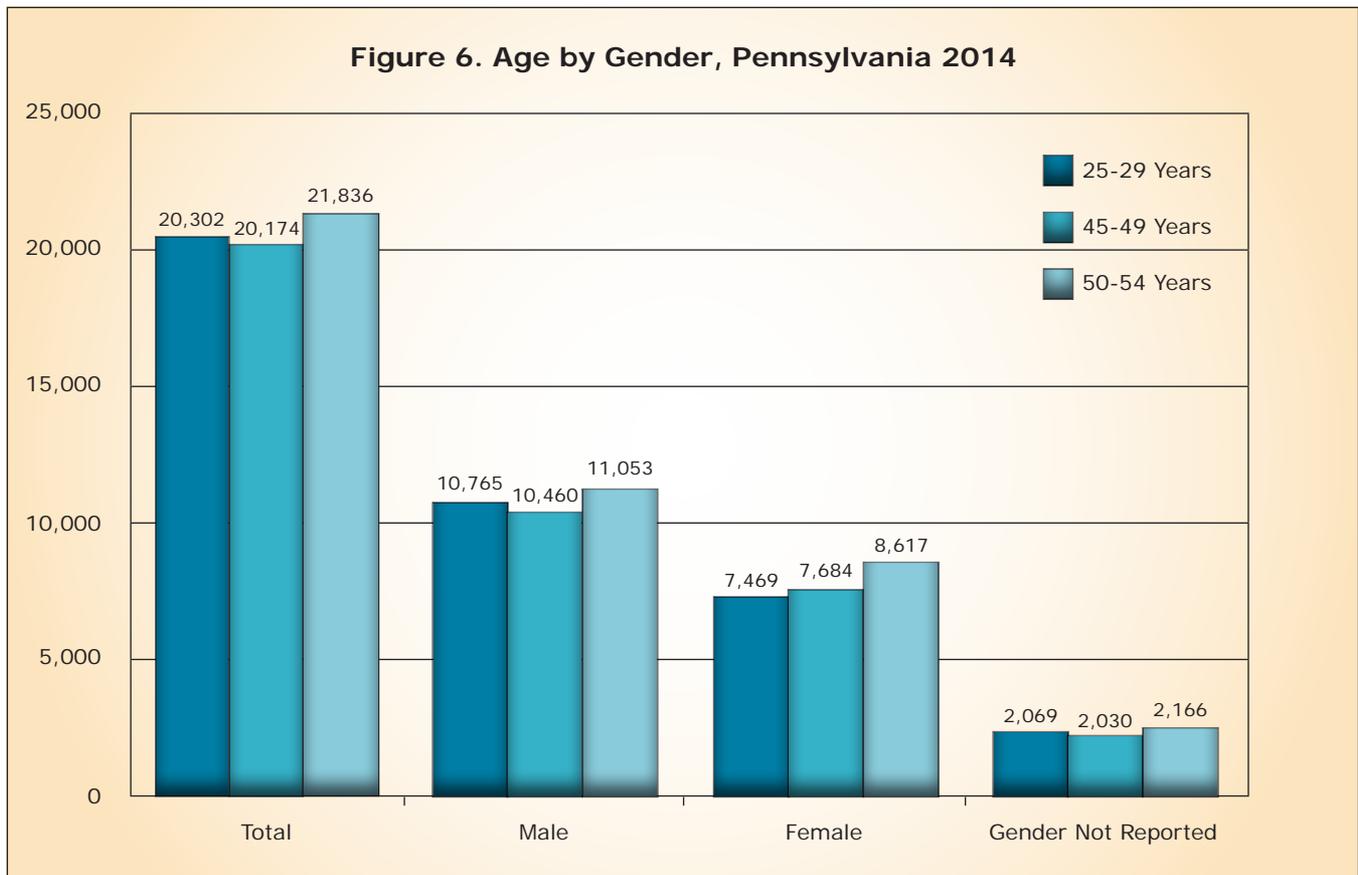
Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

Gender of Injured Worker

Of the 177,316 injury and illness cases reported in 2014, 159,318 cases reported the gender of the injured worker. From the cases that reported gender, 58.2 percent of injured workers were

male. Of the 75 fatality cases reported in 2014, 65 were male, nine were female, and one did not disclose the gender. The median age of injured male workers was 42.1, while the median age of injured female workers was 43.4. (See Figure 6 and Table 10.)



Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

County Where Injury or Illness Occurred

Nearly half (81,891) of the 177,316 cases reported in 2014 came from 10 of the commonwealth's 67 counties. The greatest number of cases (16,277, 9.2%) came from

Philadelphia, followed by Allegheny (15,621, 8.8%), Montgomery (8,829, 5.0%), Dauphin (8,675, 4.9%), Lancaster (6,232, 3.5%), Berks (5,716, 3.2%), Bucks (5,708, 3.2%), Chester (5,180, 2.9%), Delaware (4,870, 2.7%) and York (4,783, 2.7%). (See Table 11.)

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

Table 3. Injury and Illness Rates in Selected Industries, Pennsylvania 2014

INDUSTRY	Injuries and Illnesses	Rate per 1,000 Workers
	2014	2014
Total	177,316	30.5
Agriculture, Forestry, Fishing & Hunting	935	38.9
Natural Resources & Mining	1,603	42.6
Mining	1,575	42.6
Coal mining	561	76.8
Construction	10,885	45.4
Construction of buildings	2,116	40.2
Heavy & civil engineering construction	2,726	60.7
Specialty trade contractors	6,043	42.6
Manufacturing	24,051	42.4
Food manufacturing	4,090	58.8
Wood product manufacturing	1,060	49.3
Printing & related support activities	568	23.0
Chemical manufacturing	717	17.9
Pharmaceutical & medicine manufacturing	141	8.0
Plastics & rubber products manufacturing	1,478	40.9
Nonmetallic mineral product manufacturing	1,135	56.2
Primary metal manufacturing	2,513	64.6
Iron & steel mills & ferroalloy mfg.	782	83.1
Fabricated metal product manufacturing	3,815	47.0
Machinery manufacturing	1,608	33.4
Computer & electronic product manufacturing	597	19.1
Electrical equipment & appliance mfg.	959	36.9
Transportation equipment manufacturing	2,219	57.6
Furniture & related product manufacturing	610	40.5
Miscellaneous manufacturing	723	27.6
Trade, Transportation & Utilities	42,496	36.6
Trade	28,815	33.4
Merchant wholesalers, durable goods	3,409	29.9
Merchant wholesalers, nondurable goods	3,006	46.0
Electronic markets, agents & brokers	561	12.0
Motor vehicle & parts dealers	2,366	31.0
Furniture & home furnishings stores	551	35.6
Electronics & appliance stores	217	13.2
Building material & garden supply stores	4,674	101.4
Food & beverage stores	5,054	34.8
Health & personal care stores	799	17.6
Gasoline stations	1,503	38.5
Clothing & clothing accessories stores	841	15.1
Sporting goods, hobby, book & music stores	386	15.6
General merchandise stores	3,575	32.3
Miscellaneous store retailers	1,033	29.9
Nonstore retailers	840	30.3

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

INDUSTRY (cont.)	Injuries and Illnesses	
	2014	Rate per 1,000 Workers 2014
Transportation & Warehousing	12,532	45.4
Air Transportation	767	61.9
Truck transportation	3,736	58.6
Transit & ground passenger transportation	1,967	38.9
Couriers & messengers	1,854	74.6
Warehousing & storage	3,352	51.6
Utilities	1,149	35.8
Information	1,855	21.0
Publishing industries, except Internet	524	21.1
Telecommunications	917	32.8
Data processing	34	1.7
Financial Activities	4,095	12.8
Finance & insurance	2,127	8.3
Credit intermediation & related activities	1,079	11.2
Securities, commodity contracts & investments	112	2.8
Insurance carriers & related activities	918	7.6
Real estate, rental & leasing	1,968	32.2
Real estate	1,073	26.5
Professional & Business Services	12,388	16.1
Professional & technical services	2,717	8.1
Management of companies & enterprises	194	1.5
Administrative & waste services	9,477	31.2
Administrative & support services	8,537	29.9
Education & Health Services	49,823	32.0
Educational services	13,658	24.3
Health care & social assistance	36,165	36.4
Ambulatory health care services	5,970	19.6
Hospitals	13,679	47.8
Nursing & residential care facilities	11,831	54.2
Social assistance	4,685	25.3
Leisure & Hospitality	12,218	22.6
Arts, entertainment, & recreation	2,173	23.1
Amusements, gambling, & recreation	1,478	21.7
Accommodation & food services	10,045	22.5
Accommodation	1,906	32.7
Food services & drinking places	8,139	20.9
Other Services	4,563	17.6
Repair & maintenance	1,701	33.6
Personal & laundry services	1,458	22.3
Membership associations & organizations	1,396	10.0
Public Administration	12,376	51.4
Unclassified	28	N/A

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

Table 4. Industry by Type of Injury or Illness, Pennsylvania 2014

INDUSTRY	TOTAL	AMPUTATION, ENUCLEATION, LOSS OF USE	BURNS: HEAT & CHEMICAL	CONTUSION, CRUSHING, BRUISE	CUT, LACERATION, PUNCTURE	FRACTURE	SPRAIN, STRAIN	MULTIPLE INJURIES	OCCUPATIONAL DISEASE	OTHER	UNCLASSIFIED
Total	177,316	486	3,500	31,552	27,623	7,357	69,418	4,933	3,536	28,910	1
Agriculture, Forestry, Fishing & Hunting	935	7	6	188	118	75	321	48	17	155	0
Crop production	460	3	4	97	53	33	169	17	6	78	0
Animal production	364	4	1	73	49	30	118	19	8	62	0
Forestry	4	0	1	0	0	1	1	1	0	0	0
Fishing, hunting & trapping	2	0	0	0	0	0	1	0	0	1	0
Agriculture & forestry support activities	105	0	0	18	16	11	32	11	3	14	0
Natural Resources & Mining	1,603	14	37	267	183	155	649	41	32	225	0
Logging	28	0	0	3	3	6	9	2	0	5	0
Mining	1,575	14	37	264	180	149	640	39	32	220	0
Oil & gas extraction	74	1	1	7	4	13	28	5	0	15	0
Mining, except oil & gas	900	7	22	170	94	64	391	22	23	107	0
Coal mining	561	6	10	106	56	49	239	12	16	67	0
Metal ore mining	0	0	0	0	0	0	0	0	0	0	0
Nonmetallic mineral mining & quarrying	339	1	12	64	38	15	152	10	7	40	0
Support activities for mining	601	6	14	87	82	72	221	12	9	98	0
Construction	10,885	47	179	1,413	2,073	768	4,003	271	130	2,001	0
Construction of buildings	2,116	12	15	224	500	156	719	53	22	415	0
Residential building construction	1,060	8	6	92	286	84	345	29	12	198	0
Nonresidential building construction	1,056	4	9	132	214	72	374	24	10	217	0
Heavy & civil engineering construction	2,726	9	49	509	340	151	1,116	38	42	472	0
Utility system construction	689	4	9	84	108	55	267	13	14	135	0
Land subdivision	23	0	0	1	4	1	13	0	1	3	0
Highway, street, & bridge construction	1,940	5	38	421	220	85	800	24	27	320	0
Other heavy construction	74	0	2	3	8	10	36	1	0	14	0
Specialty trade contractors	6,043	26	115	680	1,233	461	2,168	180	66	1,114	0
Building foundation & exterior contractors	1,289	5	16	157	272	116	421	48	10	244	0
Building equipment contractors	2,778	10	80	295	581	179	1,025	73	32	503	0
Building finishing contractors	904	6	8	83	213	71	334	15	9	165	0
Other specialty trade contractors	1,072	5	11	145	167	95	388	44	15	202	0
Manufacturing	24,051	164	605	3,613	4,277	1,126	9,137	453	445	4,231	0
Food manufacturing	4,090	23	121	755	538	164	1,834	77	59	519	0
Animal food mfg.	196	0	3	42	25	12	77	9	3	25	0
Grain & oilseed milling	47	0	1	4	6	2	22	0	1	11	0
Sugar & confectionery product mfg.	408	0	11	64	58	29	168	6	5	67	0
Fruit & vegetable preserving & specialty mfg.	339	4	21	51	51	16	130	7	5	54	0
Dairy product mfg.	419	1	23	90	45	10	190	12	9	39	0
Animal slaughtering & processing	1,077	7	17	205	124	42	529	19	14	120	0
Seafood product preparation & packaging	5	0	0	2	2	0	1	0	0	0	0
Bakeries & tortilla mfg.	876	6	24	189	113	35	390	13	9	97	0
Other food mfg.	723	5	21	108	114	18	327	11	13	106	0

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

INDUSTRY (cont.)	TOTAL	AMPUTATION, ENUCLEATION, LOSS OF USE	BURNS: HEAT & CHEMICAL	CONTUSION, CRUSHING, BRUISE	CUT, LACERATION, PUNCTURE	FRACTURE	SPRAIN, STRAIN	MULTIPLE INJURIES	OCCUPATIONAL DISEASE	OTHER	UNCLASSIFIED
Beverage & tobacco product mfg.	451	0	11	53	65	8	183	11	3	117	0
Beverage mfg.	413	0	9	50	60	8	173	9	3	101	0
Tobacco mfg.	38	0	2	3	5	0	10	2	0	16	0
Textile mills	134	1	5	20	29	4	50	3	1	21	0
Fiber, yarn, & thread mills	2	0	0	0	1	0	0	0	0	1	0
Fabric mills	86	1	4	17	21	3	26	1	1	12	0
Textile & fabric finishing mills	46	0	1	3	7	1	24	2	0	8	0
Textile product mills	139	1	1	14	31	7	66	3	1	15	0
Textile furnishings mills	81	0	0	9	15	4	42	1	0	10	0
Other textile product mills	58	1	1	5	16	3	24	2	1	5	0
Apparel mfg.	83	0	2	14	17	5	25	4	2	14	0
Apparel knitting mills	4	0	0	1	0	0	2	1	0	0	0
Cut & sew apparel mfg.	72	0	2	13	16	4	19	3	2	13	0
Accessories & other apparel mfg.	7	0	0	0	1	1	4	0	0	1	0
Leather & allied product mfg.	21	0	0	2	9	1	5	0	1	3	0
Leather & hide tanning & finishing	2	0	0	2	0	0	0	0	0	0	0
Footwear mfg.	18	0	0	0	9	1	5	0	1	2	0
Other leather product mfg.	1	0	0	0	0	0	0	0	0	1	0
Wood product mfg.	1,060	19	5	159	274	66	341	12	11	173	0
Sawmills & wood preservation	224	5	1	52	48	8	66	2	2	40	0
Plywood & engineered wood product mfg.	125	1	0	22	30	7	41	2	4	18	0
Other wood product mfg.	711	13	4	85	196	51	234	8	5	115	0
Paper mfg.	902	7	18	140	171	60	343	17	14	132	0
Pulp, paper, & paperboard mills	109	1	3	21	10	16	35	0	2	21	0
Converted paper product mfg.	793	6	15	119	161	44	308	17	12	111	0
Printing & related support activities	568	1	6	94	99	26	242	9	2	89	0
Petroleum & coal products mfg.	229	0	11	40	33	8	86	10	9	32	0
Chemical mfg.	717	4	37	94	98	38	285	21	25	115	0
Basic chemical mfg.	136	1	12	16	15	11	56	3	2	20	0
Resin, rubber, & artificial fibers mfg.	87	0	3	9	20	4	33	1	5	12	0
Agricultural chemical mfg.	38	0	1	2	5	2	22	1	1	4	0
Pharmaceutical & medicine mfg.	141	1	2	18	17	7	49	3	2	42	0
Paint, coating, & adhesive mfg.	61	1	5	13	8	3	22	2	3	4	0
Soap, cleaning compound, & toiletry mfg.	133	0	6	15	19	6	56	8	5	18	0
Other chemical product & preparation mfg.	121	1	8	21	14	5	47	3	7	15	0
Plastics & rubber products mfg.	1,478	10	21	230	325	70	536	24	28	234	0
Plastics product mfg.	1,301	6	19	212	290	64	473	21	18	198	0
Rubber product mfg.	177	4	2	18	35	6	63	3	10	36	0
Nonmetallic mineral product mfg.	1,135	5	18	167	210	59	432	16	23	205	0
Clay product & refractory mfg.	194	1	3	25	18	4	95	1	7	40	0
Glass & glass product mfg.	280	2	2	30	90	17	91	3	3	42	0
Cement & concrete product mfg.	558	2	11	96	82	31	213	11	10	102	0

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

INDUSTRY (cont.)	TOTAL	AMPUTATION, ENUCLEATION, LOSS OF USE	BURNS: HEAT & CHEMICAL	CONTUSION, CRUSHING, BRUISE	CUT, LACERATION, PUNCTURE	FRACTURE	SPRAIN, STRAIN	MULTIPLE INJURIES	OCCUPATIONAL DISEASE	OTHER	UNCLASSIFIED
Lime & gypsum product mfg.	18	0	1	3	5	1	4	1	0	3	0
Other nonmetallic mineral products	85	0	1	13	15	6	29	0	3	18	0
Primary metal mfg.	2,513	26	134	369	386	135	879	41	34	509	0
Iron & steel mills & ferroalloy mfg.	782	10	33	121	92	31	339	12	4	140	0
Steel product mfg. from purchase steel	504	9	17	91	114	48	148	5	8	64	0
Alumina & aluminum production	100	0	5	25	20	9	23	2	1	15	0
Other nonferrous metal production	360	2	28	45	66	17	116	14	7	65	0
Foundries	767	5	51	87	94	30	253	8	14	225	0
Fabricated metal product mfg.	3,815	27	106	517	820	211	1,262	66	71	735	0
Forging & stamping	536	5	9	84	105	31	209	3	10	80	0
Cutlery & hand tool mfg.	100	3	1	13	17	9	42	0	3	12	0
Architectural & structural metals mfg.	1,094	11	44	137	221	65	332	22	10	252	0
Boiler, tank, & shipping container mfg.	262	3	6	29	49	18	91	3	8	55	0
Hardware mfg.	15	0	0	1	2	0	8	0	1	3	0
Spring & wire product mfg.	190	1	5	25	33	5	71	13	4	33	0
Machine shops & threaded product mfg.	944	1	14	126	262	48	277	16	15	185	0
Coating, engraving, & heat treating metals	270	0	16	46	52	17	97	5	6	31	0
Other fabricated metal product mfg.	404	3	11	56	79	18	135	4	14	84	0
Machinery mfg.	1,608	14	28	220	359	96	503	14	31	343	0
Ag., construction, & mining machinery mfg.	378	1	7	64	57	40	114	6	5	84	0
Industrial machinery mfg.	156	1	0	18	44	6	51	0	4	32	0
Commercial & service industry machinery	42	1	1	3	14	0	12	0	0	11	0
HVAC & commercial refrigeration equipment	197	0	2	34	42	8	63	2	3	43	0
Metalworking machinery mfg.	365	3	4	40	107	14	123	4	8	62	0
Turbine & power transmission equipment mfg.	105	1	3	17	12	5	39	0	4	24	0
Other general purpose machinery mfg.	365	7	11	44	83	23	101	2	7	87	0
Computer & electronic product mfg.	597	3	19	70	105	21	222	30	16	111	0
Computer & peripheral equipment mfg.	22	0	0	4	5	0	5	1	0	7	0
Communications equipment mfg.	57	0	3	8	11	3	24	3	0	5	0
Audio & video equipment mfg.	5	0	1	0	0	0	3	0	0	1	0
Semiconductor & electronic component mfg.	246	1	4	25	38	9	88	19	9	53	0
Electronic instrument manufacturing	263	2	11	33	50	9	101	7	7	43	0
Magnetic media manufacturing & reproducing	4	0	0	0	1	0	1	0	0	2	0
Electrical equipment & appliance mfg.	959	5	12	130	123	25	394	45	17	208	0
Electric lighting equipment mfg.	60	1	0	9	7	3	22	0	1	17	0
Household appliance mfg.	9	0	0	1	2	0	6	0	0	0	0
Electrical equipment mfg.	218	0	1	26	43	5	68	4	6	65	0
Other electrical equipment & component mfg.	672	4	11	94	71	17	298	41	10	126	0
Transportation equipment mfg.	2,219	7	32	362	304	67	925	32	56	434	0
Motor vehicle mfg.	251	1	2	42	30	8	133	2	3	30	0
Motor vehicle body & trailer mfg.	318	2	11	53	50	11	117	3	4	67	0

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

INDUSTRY (cont.)	TOTAL	AMPUTATION, ENUCLEATION, LOSS OF USE	BURNS: HEAT & CHEMICAL	CONTUSION, CRUSHING, BRUISE	CUT, LACERATION, PUNCTURE	FRACTURE	SPRAIN, STRAIN	MULTIPLE INJURIES	OCCUPATIONAL DISEASE	OTHER	UNCLASSIFIED
Motor vehicle parts mfg.	557	2	9	88	68	11	218	2	28	131	0
Aerospace product & parts mfg.	462	0	4	81	99	8	150	5	9	106	0
Railroad rolling stock mfg.	331	1	1	50	22	13	145	20	11	68	0
Ship & boat building	67	0	2	11	10	8	23	0	0	13	0
Other transportation equipment mfg.	233	1	3	37	25	8	139	0	1	19	0
Furniture & related product mfg.	610	6	6	74	139	30	243	10	20	82	0
Household & institutional furniture mfg.	321	5	5	37	76	15	115	8	13	47	0
Office furniture & fixtures mfg.	245	1	1	30	59	14	106	1	5	28	0
Other furniture related product mfg.	44	0	0	7	4	1	22	1	2	7	0
Miscellaneous mfg.	723	5	12	89	142	25	281	8	21	140	0
Medical equipment & supplies mfg.	317	0	7	36	64	10	128	4	10	58	0
Other miscellaneous mfg.	406	5	5	53	78	15	153	4	11	82	0
Trade, Transportation & Utilities	42,496	81	496	7,951	6,286	1,681	18,205	1,155	394	6,247	0
Trade	28,815	53	411	5,588	5,054	1,097	11,460	781	278	4,093	0
Merchant wholesalers, durable goods	3,409	17	51	531	541	197	1,324	127	36	585	0
Merchant wholesalers, nondurable goods	3,006	5	27	473	248	117	1,516	98	27	495	0
Electronic markets & agents & brokers	561	0	8	60	68	50	229	18	12	116	0
Motor vehicle & parts dealers	2,366	9	37	388	416	121	856	101	11	427	0
Furniture & home furnishings stores	551	2	3	88	88	30	234	18	2	86	0
Electronics & appliance stores	217	1	0	28	36	8	90	15	5	34	0
Building material & garden supply stores	4,674	1	24	1254	980	78	1749	44	43	501	0
Food & beverage stores	5,054	9	111	975	1,136	157	2,070	63	44	489	0
Health & personal care stores	799	1	6	130	145	36	255	39	8	179	0
Gasoline stations	1,503	3	66	323	280	47	557	45	29	153	0
Clothing & clothing accessories stores	841	0	11	202	152	33	249	29	8	157	0
Sporting goods, hobby, book & music stores	386	0	12	63	67	14	156	8	3	63	0
General merchandise stores	3,575	2	30	759	546	142	1454	112	25	505	0
Miscellaneous store retailers	1,033	1	9	185	252	38	304	48	12	184	0
Nonstore retailers	840	2	16	129	99	29	417	16	13	119	0
Transportation	12,532	26	72	2,158	1,114	538	6,242	351	100	1,931	0
Air transportation	767	8	7	138	41	29	412	15	15	102	0
Water transportation	10	0	0	1	0	3	3	0	0	3	0
Truck transportation	3,736	12	27	549	335	240	1913	152	23	485	0
Transit & ground passenger transportation	1,967	1	14	465	106	77	874	69	12	349	0
Pipeline transportation	23	0	0	2	8	2	7	1	0	3	0
Scenic & sightseeing transportation	12	0	0	2	1	1	6	0	0	2	0
Support activities for transportation	811	0	12	176	81	40	344	17	8	133	0
Couriers & messengers	1,854	2	5	308	237	61	807	28	14	392	0
Warehousing & storage	3,352	3	7	517	305	85	1,876	69	28	462	0
Utilities	1,149	2	13	205	118	46	503	23	16	223	0
Information	1,855	0	30	275	245	67	822	48	29	339	0
Publishing industries, except Internet	524	0	1	94	59	34	230	17	7	82	0

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

INDUSTRY (cont.)	TOTAL	AMPUTATION, ENUCLEATION, LOSS OF USE	BURNS: HEAT & CHEMICAL	CONTUSION, CRUSHING, BRUISE	CUT, LACERATION, PUNCTURE	FRACTURE	SPRAIN, STRAIN	MULTIPLE INJURIES	OCCUPATIONAL DISEASE	OTHER	UNCLASSIFIED
Motion picture & sound recording industries	214	0	21	41	31	4	74	4	1	38	0
Broadcasting, except Internet	84	0	1	13	8	2	38	3	2	17	0
Internet publishing & broadcasting	0	0	0	0	0	0	0	0	0	0	0
Telecommunications	917	0	6	95	141	24	435	20	17	179	0
Data processing	34	0	1	4	2	1	18	1	1	6	0
Other information services	82	0	0	28	4	2	27	3	1	17	0
Financial Activities	4,095	14	44	671	494	211	1,508	152	113	888	0
Finance & insurance	2,127	8	24	436	172	109	669	77	91	541	0
Monetary authorities - central bank	16	0	0	2	1	2	8	0	1	2	0
Credit intermediation & related activities	1,079	4	12	258	96	48	301	27	46	287	0
Securities, commodity contracts, & investments	112	1	0	21	15	8	32	6	2	27	0
Insurance carriers & related activities	918	3	12	155	60	51	327	43	42	225	0
Funds, trusts, & other financial vehicles	2	0	0	0	0	0	1	1	0	0	0
Real estate & rental & leasing	1,968	6	20	235	322	102	839	75	22	347	0
Real estate	1,073	2	11	118	214	53	432	34	14	195	0
Rental & leasing services	892	4	9	116	108	49	405	41	8	152	0
Lessors of nonfinancial intangible assets	3	0	0	1	0	0	2	0	0	0	0
Professional & Business Services	12,388	41	169	1,895	2,159	599	4,580	432	207	2,305	1
Professional & technical services	2,717	10	36	322	715	122	769	89	71	583	0
Management of companies & enterprises	194	0	2	37	16	16	62	10	5	46	0
Administrative & waste services	9,477	31	131	1,536	1,428	461	3,749	333	131	1,676	1
Administrative & support services	8,537	29	120	1,413	1,262	398	3,372	295	125	1,522	1
Waste management & remediation services	940	2	11	123	166	63	377	38	6	154	0
Education & Health Services	49,823	39	666	10,254	6,411	1,524	20,526	1,584	1,604	7,215	0
Educational services	13,658	16	232	3,397	1,565	508	5,221	510	281	1,928	0
Health care & social assistance	36,165	23	434	6,857	4,846	1,016	15,305	1,074	1,323	5,287	0
Ambulatory health care services	5,970	2	37	939	968	174	2,573	156	172	949	0
Hospitals	13,679	6	200	2,590	2,293	305	5,073	310	832	2,070	0
Nursing & residential care facilities	11,831	8	174	2,270	1,152	322	5,639	433	248	1,585	0
Social assistance	4,685	7	23	1,058	433	215	2,020	175	71	683	0
Leisure & Hospitality	12,218	44	1,044	1,853	3,116	508	3,410	309	133	1,801	0
Arts, entertainment, & recreation	2,173	9	73	314	318	136	845	48	40	390	0
Performing arts & spectator sports	553	0	5	81	49	38	271	11	4	94	0
Museums, historical sites, zoos, & parks	142	0	2	36	26	12	43	2	0	21	0
Amusements, gambling, & recreation	1,478	9	66	197	243	86	531	35	36	275	0
Accommodation & food services	10,045	35	971	1,539	2,798	372	2,565	261	93	1,411	0
Accommodation	1,906	4	48	296	293	89	799	62	27	288	0
Food services & drinking places	8,139	31	923	1,243	2,505	283	1,766	199	66	1,123	0
Other Services	4,563	10	92	660	906	250	1,424	143	49	1,029	0
Repair & maintenance	1,701	9	46	240	374	108	512	44	20	348	0
Personal & laundry services	1,458	0	18	167	280	40	430	53	15	455	0
Membership associations & organizations	1,396	1	28	253	250	101	479	45	14	225	0

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

INDUSTRY (cont.)	TOTAL	AMPUTATION, ENUCLEATION, LOSS OF USE	BURNS: HEAT & CHEMICAL	CONTUSION, CRUSHING, BRUISE	CUT, LACERATION, PUNCTURE	FRACTURE	SPRAIN, STRAIN	MULTIPLE INJURIES	OCCUPATIONAL DISEASE	OTHER	UNCLASSIFIED
Private households	8	0	0	0	2	1	3	1	0	1	0
Public Administration	12,376	25	132	2,508	1,349	392	4,825	294	382	2,469	0
Executive, legislative & general government	6,027	16	42	1,221	652	191	2,474	167	168	1,096	0
Justice, public order, & safety activities	5,249	9	81	1,119	477	166	1,931	103	176	1,187	0
Administration of human resource programs	192	0	6	40	20	6	62	6	11	41	0
Administration of environmental programs	468	0	1	49	150	18	144	13	14	79	0
Community & housing program administration	333	0	2	56	40	8	171	2	8	46	0
Administration of economic programs	107	0	0	23	10	3	43	3	5	20	0
Space research & technology	0	0	0	0	0	0	0	0	0	0	0
National security & international affairs	0	0	0	0	0	0	0	0	0	0	0
Unclassified	28	0	0	4	6	1	8	3	1	5	0

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

Table 5. Industry by Part of Body Affected, Pennsylvania 2014

INDUSTRY	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE PARTS	BODY SYSTEMS	UNCLASSIFIED
Total	177,316	19,600	3,766	66,532	33,045	38,034	15,071	1,048	220
Agriculture, Forestry, Fishing & Hunting	935	114	9	309	172	235	90	6	0
Crop production	460	63	5	137	95	122	35	3	0
Animal production	364	42	2	132	59	85	43	1	0
Forestry	4	0	0	2	1	0	1	0	0
Fishing, hunting & trapping	2	0	0	2	0	0	0	0	0
Agriculture & forestry support activities	105	9	2	36	17	28	11	2	0
Natural Resources & Mining	1,603	181	38	555	331	401	89	7	1
Logging	28	5	3	6	0	13	1	0	0
Mining	1,575	176	35	549	331	388	88	7	1
Oil & gas extraction	74	9	2	22	10	21	10	0	0
Mining, except oil & gas	900	96	15	327	191	226	42	3	0
Coal mining	561	56	7	210	113	146	29	0	0
Metal ore mining	0	0	0	0	0	0	0	0	0
Nonmetallic mineral mining & quarrying	339	40	8	117	78	80	13	3	0
Support activities for mining	601	71	18	200	130	141	36	4	1

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

INDUSTRY (cont.)	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE PARTS	BODY SYSTEMS	UNCLASSIFIED
Construction	10,885	1,378	202	3,922	2,068	2,470	778	53	14
Construction of buildings	2,116	272	36	778	366	477	170	15	2
Residential building construction	1,060	127	12	389	193	242	90	7	0
Nonresidential building construction	1,056	145	24	389	173	235	80	8	2
Heavy & civil engineering construction	2,726	334	77	937	542	651	163	14	8
Utility system construction	689	82	13	254	104	170	62	3	1
Land subdivision	23	4	1	4	5	9	0	0	0
Highway, street, & bridge construction	1,940	237	59	650	418	460	98	11	7
Other heavy construction	74	11	4	29	15	12	3	0	0
Specialty trade contractors	6,043	772	89	2,207	1,160	1,342	445	24	4
Building foundation & exterior contractors	1,289	167	14	472	255	283	89	8	1
Building equipment contractors	2,778	380	44	1,044	526	577	192	12	3
Building finishing contractors	904	106	17	367	155	194	65	0	0
Other specialty trade contractors	1,072	119	14	324	224	288	99	4	0
Manufacturing	24,051	3,007	362	11,179	4,036	4,174	1,192	88	13
Food manufacturing	4,090	368	63	1,865	753	818	206	14	3
Animal food manufacturing	196	21	2	80	42	41	9	1	0
Grain & oilseed milling	47	4	1	18	9	12	3	0	0
Sugar & confectionery product manufacturing	408	37	4	178	77	82	27	3	0
Fruit & vegetable preserving & specialty mfg.	339	38	7	160	53	61	16	4	0
Dairy product manufacturing	419	48	7	153	88	95	28	0	0
Animal slaughtering & processing	1,077	71	16	536	203	190	58	3	0
Seafood product preparation & packaging	5	0	0	2	0	3	0	0	0
Bakeries & tortilla manufacturing	876	77	14	420	156	169	39	1	0
Other food manufacturing	723	72	12	318	125	165	26	2	3
Beverage & tobacco product manufacturing	451	40	6	155	134	84	31	1	0
Beverage manufacturing	413	38	6	142	127	74	25	1	0
Tobacco manufacturing	38	2	0	13	7	10	6	0	0
Textile mills	134	13	1	70	21	23	5	0	1
Fiber, yarn, & thread mills	2	1	0	1	0	0	0	0	0
Fabric mills	86	7	1	47	12	16	3	0	0
Textile & fabric finishing mills	46	5	0	22	9	7	2	0	1
Textile product mills	139	11	2	79	26	16	5	0	0
Textile furnishings mills	81	4	2	46	18	8	3	0	0
Other textile product mills	58	7	0	33	8	8	2	0	0
Apparel manufacturing	83	4	1	47	12	13	6	0	0
Apparel knitting mills	4	0	0	2	1	0	1	0	0
Cut & sew apparel manufacturing	72	4	1	41	10	11	5	0	0
Accessories & other apparel manufacturing	7	0	0	4	1	2	0	0	0
Leather & allied product manufacturing	21	2	1	14	4	0	0	0	0
Leather & hide tanning & finishing	2	0	0	1	1	0	0	0	0
Footwear manufacturing	18	1	1	13	3	0	0	0	0

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

INDUSTRY (cont.)	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE PARTS	BODY SYSTEMS	UNCLASSIFIED
Other leather product manufacturing	1	1	0	0	0	0	0	0	0
Wood product manufacturing	1,060	98	20	502	185	213	41	1	0
Sawmills & wood preservation	224	25	4	105	44	34	12	0	0
Plywood & engineered wood product mfg.	125	10	2	58	26	25	4	0	0
Other wood product manufacturing	711	63	14	339	115	154	25	1	0
Paper manufacturing	902	94	14	419	158	173	40	4	0
Pulp, paper, & paperboard mills	109	14	3	49	19	22	2	0	0
Converted paper product manufacturing	793	80	11	370	139	151	38	4	0
Printing & related support activities	568	39	8	284	93	107	34	3	0
Petroleum & coal products manufacturing	229	24	4	87	38	43	33	0	0
Chemical manufacturing	717	112	15	284	124	123	49	10	0
Basic chemical manufacturing	136	20	5	44	26	27	12	2	0
Resin, rubber, & artificial fibers mfg.	87	13	1	35	21	8	8	1	0
Agricultural chemical manufacturing	38	5	2	16	9	4	2	0	0
Pharmaceutical & medicine manufacturing	141	19	2	61	18	26	13	2	0
Paint, coating, & adhesive manufacturing	61	16	0	27	3	12	2	1	0
Soap, cleaning compound, & toiletry mfg.	133	21	3	54	29	19	5	2	0
Other chemical product & preparation mfg.	121	18	2	47	18	27	7	2	0
Plastics & rubber products manufacturing	1,478	160	17	752	226	250	69	4	0
Plastics product manufacturing	1,301	140	13	665	196	226	58	3	0
Rubber product manufacturing	177	20	4	87	30	24	11	1	0
Nonmetallic mineral product manufacturing	1,135	127	16	512	222	202	55	1	0
Clay product & refractory manufacturing	194	16	4	91	50	25	8	0	0
Glass & glass product manufacturing	280	25	2	159	31	54	8	1	0
Cement & concrete product manufacturing	558	71	8	220	120	108	31	0	0
Lime & gypsum product manufacturing	18	3	0	9	2	3	1	0	0
Other nonmetallic mineral products	85	12	2	33	19	12	7	0	0
Primary metal manufacturing	2,513	426	44	1,111	360	451	110	11	0
Iron & steel mills & ferroalloy mfg.	782	129	14	322	108	164	41	4	0
Steel product mfg. from purchased steel	504	55	7	260	63	105	14	0	0
Alumina & aluminum production	100	18	1	45	9	20	6	1	0
Other nonferrous metal production	360	56	13	172	50	50	17	2	0
Foundries	767	168	9	312	130	112	32	4	0
Fabricated metal product manufacturing	3,815	598	50	1,802	610	576	171	6	2
Forging & stamping	536	73	8	263	88	91	13	0	0
Cutlery & hand tool manufacturing	100	9	2	56	13	14	5	0	1
Architectural & structural metals mfg.	1,094	226	15	462	163	178	48	2	0
Boiler, tank, & shipping container mfg.	262	44	3	109	41	55	10	0	0
Hardware manufacturing	15	4	0	9	2	0	0	0	0
Spring & wire product manufacturing	190	27	2	85	39	26	11	0	0
Machine shops & threaded product mfg.	944	133	12	498	137	116	46	1	1
Coating, engraving, & heat treating metals	270	41	3	121	46	39	20	0	0

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

INDUSTRY (cont.)	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE PARTS	BODY SYSTEMS	UNCLASSIFIED
Other fabricated metal product manufacturing	404	41	5	199	81	57	18	3	0
Machinery manufacturing	1,608	290	25	728	248	256	56	3	2
Ag., construction, & mining machinery mfg.	378	68	3	160	59	77	11	0	0
Industrial machinery manufacturing	156	29	1	77	27	20	2	0	0
Commercial & service industry machinery	42	11	0	20	5	4	2	0	0
HVAC & commercial refrigeration equipment	197	30	4	91	31	34	7	0	0
Metalworking machinery manufacturing	365	58	9	174	57	51	15	0	1
Turbine & power transmission equipment mfg.	105	18	3	42	15	19	7	0	1
Other general purpose machinery mfg.	365	76	5	164	54	51	12	3	0
Computer & electronic product manufacturing	597	60	9	296	84	84	61	2	1
Computer & peripheral equipment mfg.	22	5	0	7	4	3	3	0	0
Communications equipment manufacturing	57	1	1	25	7	13	10	0	0
Audio & video equipment manufacturing	5	1	0	2	1	1	0	0	0
Semiconductor & electronic component mfg.	246	31	7	112	33	28	32	2	1
Electronic instrument manufacturing	263	22	1	147	39	38	16	0	0
Magnetic media manufacturing & reproducing	4	0	0	3	0	1	0	0	0
Electrical equipment & appliance mfg.	959	106	11	452	163	144	80	3	0
Electric lighting equipment manufacturing	60	9	0	28	14	8	1	0	0
Household appliance manufacturing	9	1	0	5	1	2	0	0	0
Electrical equipment manufacturing	218	28	2	96	38	32	22	0	0
Other electrical equipment & component mfg.	672	68	9	323	110	102	57	3	0
Transportation equipment manufacturing	2,219	297	38	1,024	363	391	81	22	3
Motor vehicle manufacturing	251	43	4	119	32	48	5	0	0
Motor vehicle body & trailer manufacturing	318	50	5	125	71	54	11	2	0
Motor vehicle parts manufacturing	557	71	11	265	92	86	24	5	3
Aerospace product & parts manufacturing	462	64	8	221	50	87	21	11	0
Railroad rolling stock manufacturing	331	33	5	161	60	57	12	3	0
Ship & boat building	67	15	0	19	12	21	0	0	0
Other transportation equipment manufacturing	233	21	5	114	46	38	8	1	0
Furniture & related product manufacturing	610	60	8	301	111	102	27	0	1
Household & institutional furniture mfg.	321	30	6	167	53	47	17	0	1
Office furniture & fixtures manufacturing	245	27	1	116	50	45	6	0	0
Other furniture related product manufacturing	44	3	1	18	8	10	4	0	0
Miscellaneous manufacturing	723	78	9	395	101	105	32	3	0
Medical equipment & supplies manufacturing	317	30	6	171	43	48	17	2	0
Other miscellaneous manufacturing	406	48	3	224	58	57	15	1	0
Trade, Transportation & Utilities	42,496	4,497	894	15,196	8,897	9,768	3,079	130	35
Trade	28,815	3,182	462	10,886	5,743	6,404	2,033	89	16
Merchant wholesalers, durable goods	3,409	380	62	1,247	698	741	269	11	1
Merchant wholesalers, nondurable goods	3,006	215	54	955	773	747	252	10	0
Electronic markets & agents & brokers	561	62	21	194	121	107	55	0	1
Motor vehicle & parts dealers	2,366	408	40	859	393	425	234	3	4

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

INDUSTRY (cont.)	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE PARTS	BODY SYSTEMS	UNCLASSIFIED
Furniture & home furnishings stores	551	49	16	187	114	140	43	1	1
Electronics & appliance stores	217	30	3	59	57	41	23	1	3
Building material & garden supply stores	4,674	555	61	1,817	970	1,126	134	11	0
Food & beverage stores	5,054	374	72	2,284	1,045	1,025	242	11	1
Health & personal care stores	799	74	9	296	144	159	111	5	1
Gasoline stations	1,503	161	20	617	239	338	120	8	0
Clothing & clothing accessories stores	841	137	16	264	115	214	92	3	0
Sporting goods, hobby, book, & music stores	386	58	6	140	61	87	33	1	0
General merchandise stores	3,575	462	52	1,231	681	866	266	16	1
Miscellaneous store retailers	1,033	140	14	430	161	198	84	4	2
Nonstore retailers	840	77	16	306	171	190	75	4	1
Transportation	12,532	1,159	395	3,967	2,893	3,096	969	38	15
Air transportation	767	86	31	222	163	217	45	2	1
Water transportation	10	0	0	4	4	2	0	0	0
Truck transportation	3,736	332	112	1,159	864	902	340	15	12
Transit & ground passenger transportation	1,967	226	114	573	372	438	235	9	0
Pipeline transportation	23	4	0	9	2	6	2	0	0
Scenic & sightseeing transportation	12	1	0	5	0	5	0	0	1
Support activities for transportation	811	87	26	260	151	199	86	2	0
Couriers & messengers	1,854	178	38	566	437	565	69	1	0
Warehousing & storage	3,352	245	74	1,169	900	762	192	9	1
Utilities	1,149	156	37	343	261	268	77	3	4
Information	1,855	155	57	580	359	519	171	9	5
Publishing industries, except Internet	524	42	11	183	100	139	45	2	2
Motion picture & sound recording industries	214	22	2	78	40	55	14	2	1
Broadcasting, except Internet	84	8	2	24	19	16	14	1	0
Internet publishing & broadcasting	0	0	0	0	0	0	0	0	0
Telecommunications	917	74	41	257	182	273	88	2	0
Data processing	34	2	0	15	5	8	3	1	0
Other information services	82	7	1	23	13	28	7	1	2
Financial Activities	4,095	388	110	1,327	693	1,008	515	43	11
Finance & insurance	2,127	207	59	669	272	550	337	31	2
Monetary authorities - central bank	16	2	0	5	1	7	1	0	0
Credit intermediation & related activities	1,079	114	18	327	129	286	186	17	2
Securities, commodity contracts, & investments	112	12	1	27	18	34	17	3	0
Insurance carriers & related activities	918	79	40	310	123	223	132	11	0
Funds, trusts, & other financial vehicles	2	0	0	0	1	0	1	0	0
Real estate & rental & leasing	1,968	181	51	658	421	458	178	12	9
Real estate	1,073	89	17	385	202	267	101	8	4
Rental & leasing services	892	92	33	271	219	191	77	4	5
Lessors of nonfinancial intangible assets	3	0	1	2	0	0	0	0	0
Professional & Business Services	12,388	1,314	212	4,752	2,201	2,597	1,226	68	18

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

INDUSTRY (cont.)	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE PARTS	BODY SYSTEMS	UNCLASSIFIED
Professional & technical services	2,717	288	56	1,193	371	482	299	17	11
Management of companies & enterprises	194	19	4	63	28	43	36	1	0
Administrative & waste services	9,477	1,007	152	3,496	1,802	2,072	891	50	7
Administrative & support services	8,537	923	132	3,166	1,617	1,826	823	44	6
Waste management & remediation services	940	84	20	330	185	246	68	6	1
Education & Health Services	49,823	5,362	1,299	17,147	9,925	10,421	5,198	394	77
Educational services	13,658	1,733	335	4,606	2,193	3,620	1,099	53	19
Health care & social assistance	36,165	3,629	964	12,541	7,732	6,801	4,099	341	58
Ambulatory health care services	5,970	517	179	2,046	1,312	1,099	759	34	24
Hospitals	13,679	1,411	296	5,228	2,585	2,276	1,649	225	9
Nursing & residential care facilities	11,831	1,122	308	3,920	2,844	2,372	1,194	57	14
Social assistance	4,685	579	181	1,347	991	1,054	497	25	11
Leisure & Hospitality	12,218	1,235	156	5,702	1,577	2,532	926	78	12
Arts, entertainment, & recreation	2,173	247	38	743	263	700	152	29	1
Performing arts & spectator sports	553	59	8	169	47	235	34	1	0
Museums, historical sites, zoos, & parks	142	19	4	47	15	49	8	0	0
Amusements, gambling, & recreation	1,478	169	26	527	201	416	110	28	1
Accommodation & food services	10,045	988	118	4,959	1,314	1,832	774	49	11
Accommodation	1,906	191	39	700	330	462	170	10	4
Food services & drinking places	8,139	797	79	4,259	984	1,370	604	39	7
Other Services	4,563	628	64	1,666	693	849	630	25	8
Repair & maintenance	1,701	346	28	671	264	271	110	6	5
Personal & laundry services	1,458	110	15	501	204	234	385	9	0
Membership associations & organizations	1,396	171	21	490	225	341	135	10	3
Private households	8	1	0	4	0	3	0	0	0
Public Administration	12,376	1,340	363	4,188	2,092	3,049	1,171	147	26
Executive, legislative, & general government	6,027	637	156	2,061	1,052	1,429	646	39	7
Justice, public order, & safety activities	5,249	578	167	1,785	789	1,348	465	99	18
Administration of human resource programs	192	22	9	61	34	48	14	3	1
Administration of environmental programs	468	48	12	146	117	121	20	4	0
Community & housing program administration	333	42	13	100	80	78	18	2	0
Administration of economic programs	107	13	6	35	20	25	8	0	0
Space research & technology	0	0	0	0	0	0	0	0	0
National security & international affairs	0	0	0	0	0	0	0	0	0
Unclassified	28	1	0	9	1	11	6	0	0

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

Table 6. Industry by Cause of Injury, Pennsylvania 2014

INDUSTRY	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
Total	177,316	19,261	33,520	4,973	22,073	7,324	16,819	46,703	235	3,636	7,249	5,305	10,218
Agriculture, Forestry, Fishing & Hunting	935	82	196	72	125	85	111	164	3	6	39	23	29
Crop production	460	43	56	49	73	39	61	88	2	1	27	9	12
Animal production	364	28	115	16	43	36	34	54	1	3	11	10	13
Forestry	4	0	1	0	0	0	1	1	0	1	0	0	0
Fishing, hunting & trapping	2	0	0	1	0	0	0	1	0	0	0	0	0
Agriculture & forestry support activities	105	11	24	6	9	10	15	20	0	1	1	4	4
Natural Resources & Mining	1,603	163	292	68	134	164	205	369	4	32	51	49	72
Logging	28	3	14	2	1	3	3	0	0	0	1	0	1
Mining	1,575	160	278	66	133	161	202	369	4	32	50	49	71
Oil & gas extraction	74	6	13	3	9	4	12	16	1	1	1	6	2
Mining, except oil & gas	900	102	158	30	52	104	124	224	1	16	26	15	48
Coal mining	561	69	101	10	18	82	94	127	1	4	13	4	38
Metal ore mining	0	0	0	0	0	0	0	0	0	0	0	0	0
Nonmetallic mineral mining & quarrying	339	33	57	20	34	22	30	97	0	12	13	11	10
Support activities for mining	601	52	107	33	72	53	66	129	2	15	23	28	21
Construction	10,885	1,365	1,935	874	926	475	885	2,630	37	158	680	417	503
Construction of buildings	2,116	279	438	226	156	70	160	484	3	19	121	65	95
Residential building construction	1,060	137	229	142	65	27	80	227	1	8	58	33	53
Nonresidential building construction	1,056	142	209	84	91	43	80	257	2	11	63	32	42
Heavy & civil engineering construction	2,726	297	439	147	325	129	239	665	7	45	172	132	129
Utility system construction	689	59	149	31	59	40	76	160	4	8	36	25	42
Land subdivision	23	4	2	4	1	2	1	6	0	0	1	2	0
Highway, street, & bridge construction	1,940	227	275	109	256	84	156	479	3	35	129	102	85
Other heavy construction	74	7	13	3	9	3	6	20	0	2	6	3	2
Specialty trade contractors	6,043	789	1,058	501	445	276	486	1,481	27	94	387	220	279
Building foundation & exterior contractors	1,289	162	243	120	83	66	106	326	1	20	79	34	49
Building equipment contractors	2,778	409	425	227	219	115	212	658	24	56	206	108	119
Building finishing contractors	904	122	165	91	64	31	68	245	1	6	45	18	48
Other specialty trade contractors	1,072	96	225	63	79	64	100	252	1	12	57	60	63
Manufacturing	24,051	3,096	3,833	536	1,932	1,793	1,862	7,502	32	477	1,588	214	1,186
Food manufacturing	4,090	444	527	89	476	283	344	1,479	2	96	133	45	172
Animal food mfg.	196	28	25	7	20	8	17	70	0	4	6	5	6
Grain & oilseed milling	47	4	4	0	2	2	7	21	0	1	2	1	3
Sugar & confectionery product manufacturing	408	55	39	8	37	34	44	133	1	16	8	3	30

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

INDUSTRY (cont.)	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
Fruit & vegetable preserving & specialty mfg.	339	41	47	12	43	23	35	82	0	19	18	2	17
Dairy product mfg.	419	38	53	9	66	20	33	142	0	9	26	8	15
Animal slaughtering & processing	1,077	78	164	20	126	79	78	446	0	15	25	6	40
Seafood product preparation & packaging	5	1	2	0	2	0	0	0	0	0	0	0	0
Bakeries & tortilla mfg.	876	95	110	16	119	74	70	315	1	20	16	7	33
Other food mfg.	723	104	83	17	61	43	60	270	0	12	32	13	28
Beverage & tobacco product mfg.	451	59	41	12	43	30	36	182	0	9	16	7	16
Beverage mfg.	413	55	39	10	34	30	34	167	0	7	15	7	15
Tobacco mfg.	38	4	2	2	9	0	2	15	0	2	1	0	1
Textile mills	134	23	26	2	5	11	17	36	0	7	4	0	3
Fiber, yarn, & thread mills	2	1	0	0	0	0	0	0	0	0	1	0	0
Fabric mills	86	19	19	1	1	9	11	16	0	6	1	0	3
Textile & fabric finishing mills	46	3	7	1	4	2	6	20	0	1	2	0	0
Textile product mills	139	18	20	8	7	8	13	54	0	1	9	0	1
Textile furnishings mills	81	10	12	2	3	3	8	38	0	0	5	0	0
Other textile product mills	58	8	8	6	4	5	5	16	0	1	4	0	1
Apparel mfg.	83	11	11	3	10	4	12	22	0	2	2	2	4
Apparel knitting mills	4	0	1	0	0	0	0	2	0	0	0	1	0
Cut & sew apparel mfg.	72	9	9	3	10	4	10	18	0	2	2	1	4
Accessories & other apparel mfg.	7	2	1	0	0	0	2	2	0	0	0	0	0
Leather & allied product mfg.	21	3	7	0	2	0	2	7	0	0	0	0	0
Leather & hide tanning & finishing	2	0	1	0	0	0	1	0	0	0	0	0	0
Footwear mfg.	18	3	6	0	1	0	1	7	0	0	0	0	0
Other leather product mfg.	1	0	0	0	1	0	0	0	0	0	0	0	0
Wood product mfg.	1,060	166	252	46	60	92	79	277	0	5	47	9	27
Sawmills & wood preservation	224	37	45	8	9	29	16	57	0	1	11	1	10
Plywood & engineered wood product mfg.	125	17	28	4	11	15	6	39	0	0	4	1	0
Other wood product mfg.	711	112	179	34	40	48	57	181	0	4	32	7	17
Paper mfg.	902	134	136	17	78	95	80	272	5	17	25	8	35
Pulp, paper, & paperboard mills	109	13	13	2	10	17	12	29	3	4	2	1	3
Converted paper product mfg.	793	121	123	15	68	78	68	243	2	13	23	7	32
Printing & related support activities	568	69	83	16	57	57	46	195	1	5	10	2	27
Petroleum & coal products mfg.	229	27	24	6	36	13	15	58	0	12	20	0	18

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

INDUSTRY (cont.)	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
Chemical mfg.	717	66	95	21	89	38	63	194	1	25	65	13	47
Basic chemical mfg.	136	10	17	4	22	8	12	29	0	8	12	5	9
Resin, rubber, & artificial fibers mfg.	87	13	13	3	6	3	8	24	0	2	10	1	4
Agricultural chemical mfg.	38	3	5	0	3	3	4	14	0	1	2	0	3
Pharmaceutical & medicine manufacturing	141	11	15	5	18	8	9	44	0	2	5	3	21
Paint, coating, & adhesive manufacturing	61	11	9	2	5	1	9	12	0	3	7	1	1
Soap, cleaning compound, & toiletry mfg.	133	8	21	5	19	8	14	36	0	4	12	1	5
Other chemical product & preparation mfg.	121	10	15	2	16	7	7	35	1	5	17	2	4
Plastics & rubber products mfg.	1,478	216	273	36	98	136	136	409	4	18	63	8	81
Plastics product mfg.	1,301	195	238	32	89	120	126	357	3	16	48	5	72
Rubber product mfg.	177	21	35	4	9	16	10	52	1	2	15	3	9
Nonmetallic mineral product mfg.	1,135	173	173	44	72	75	82	362	0	10	68	20	56
Clay product & refractory mfg.	194	20	18	7	8	13	11	86	0	3	9	3	16
Glass & glass product mfg.	280	83	40	2	16	15	20	76	0	1	12	2	13
Cement & concrete product mfg.	558	56	94	31	44	38	44	170	0	6	39	14	22
Lime & gypsum product mfg.	18	2	3	2	1	3	3	2	0	0	2	0	0
Other nonmetallic mineral products	85	12	18	2	3	6	4	28	0	0	6	1	5
Primary metal mfg.	2,513	280	403	48	160	222	171	723	2	111	255	7	131
Iron & steel mills & ferroalloy mfg.	782	82	103	11	53	62	70	242	1	25	71	1	61
Steel product mfg. from purchased steel	504	80	108	13	36	63	37	119	1	12	20	2	13
Alumina & aluminum production	100	13	20	3	9	12	7	18	0	5	9	0	4
Other nonferrous metal production	360	50	58	6	28	29	20	104	0	21	29	2	13
Foundries	767	55	114	15	34	56	37	240	0	48	126	2	40
Fabricated metal product mfg.	3,815	592	642	65	229	339	275	1,021	1	78	381	21	171
Forging & stamping	536	97	65	10	34	50	39	164	0	7	45	3	22
Cutlery & hand tool mfg.	100	12	16	0	3	11	7	32	0	1	5	1	12
Architectural & structural metals mfg.	1,094	139	194	20	58	109	69	263	1	20	158	5	58
Boiler, tank, & shipping container mfg.	262	28	52	4	24	19	25	65	0	6	26	3	10
Hardware mfg.	15	1	2	0	0	1	0	7	0	0	2	0	2
Spring & wire product mfg.	190	24	32	3	14	19	12	69	0	6	8	1	2
Machine shops & threaded product mfg.	944	190	173	13	58	79	75	222	0	16	84	5	29

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

INDUSTRY	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
Coating, engraving, & heat treating metals	270	46	46	7	10	23	20	76	0	13	17	2	10
Other fabricated metal production mfg.	404	55	62	8	28	28	28	123	0	9	36	1	26
Machinery mfg.	1,608	249	315	30	109	120	99	397	3	15	186	18	67
Ag., construction, & mining machinery mfg.	378	39	85	9	27	36	32	89	0	5	35	2	19
Industrial machinery mfg.	156	24	38	2	8	12	12	38	0	2	15	2	3
Commercial & service industry machinery	42	9	4	1	3	3	1	11	1	0	5	2	2
HVAC & commercial refrigeration equipment	197	39	33	6	9	15	10	54	1	0	22	2	6
Metalworking machinery mfg.	365	70	74	5	32	26	14	88	0	4	38	3	11
Turbine & power transmission equipment mfg.	105	10	15	2	12	3	7	30	1	2	12	1	10
Other general purpose machinery mfg.	365	58	66	5	18	25	23	87	0	2	59	6	16
Computer & electronic product mfg.	597	61	90	9	66	24	57	196	0	12	32	9	41
Computer & peripheral equipment mfg.	22	2	2	0	5	1	2	5	0	0	3	0	2
Communications equipment mfg.	57	5	7	1	11	2	7	15	0	1	3	4	1
Audio & video equipment mfg.	5	0	0	0	0	0	0	3	0	1	0	0	1
Semiconductor & electronic component mfg.	246	25	38	5	24	7	24	83	0	3	13	1	23
Electronic instrument mfg.	263	28	43	2	26	14	24	88	0	7	13	4	14
Magnetic media mfg. & reproducing	4	1	0	1	0	0	0	2	0	0	0	0	0
Electrical equipment & appliance mfg.	959	100	156	10	67	47	68	384	5	11	42	14	55
Electric lighting equipment mfg.	60	3	8	2	5	5	6	26	0	0	3	1	1
Household appliance mfg.	9	4	0	0	1	0	2	2	0	0	0	0	0
Electrical equipment mfg.	218	33	37	3	14	5	18	57	4	1	19	8	19
Other electrical equipment & component mfg.	672	60	111	5	47	37	42	299	1	10	20	5	35
Transportation equipment mfg.	2,219	253	312	51	172	124	170	779	6	25	161	13	153
Motor vehicle mfg.	251	33	34	8	14	14	20	107	0	1	15	2	3
Motor vehicle body & trailer mfg.	318	35	57	12	18	24	27	101	0	4	29	1	10
Motor vehicle parts mfg.	557	60	74	8	30	33	36	191	0	12	46	4	63
Aerospace product & parts mfg.	462	75	58	13	70	20	28	116	4	5	27	0	46
Railroad rolling stock mfg.	331	26	46	5	15	20	32	139	0	1	20	3	24
Ship & boat building	67	8	13	3	1	4	10	13	1	0	13	0	1

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

INDUSTRY (cont.)	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
Other transportation equipment mfg.	233	16	30	2	24	9	17	112	1	2	11	3	6
Furniture & related product mfg.	610	70	132	7	37	34	38	219	1	6	30	7	29
Household & institutional furniture mfg.	321	35	80	3	20	16	19	100	0	5	21	5	17
Office furniture & fixtures mfg.	245	33	45	4	12	18	14	99	1	1	8	2	8
Other furniture related product mfg.	44	2	7	0	5	0	5	20	0	0	1	0	4
Miscellaneous mfg.	723	82	115	16	59	41	59	236	1	12	39	11	52
Medical equipment & supplies mfg.	317	34	52	7	36	10	28	104	0	4	16	5	21
Other miscellaneous mfg.	406	48	63	9	23	31	31	132	1	8	23	6	31
Trade, Transportation & Utilities	42,496	4,511	7,709	1,300	4,469	1,792	3,856	13,454	43	508	1,148	1,562	2,144
Trade	28,815	3,320	5,875	819	2,948	1,270	2,449	8,846	30	384	742	728	1,404
Merchant wholesalers, durable goods	3,409	395	622	108	354	174	275	1,006	2	44	136	175	118
Merchant wholesalers, nondurable goods	3,006	238	357	125	389	139	290	1,121	2	29	51	123	142
Electronic markets & agents & brokers	561	60	85	23	61	18	38	142	0	5	19	72	38
Motor vehicle & parts dealers	2,366	297	417	76	310	126	211	538	0	26	165	139	61
Furniture & home furnishings stores	551	57	114	26	66	19	45	190	0	5	6	10	13
Electronics & appliance stores	217	36	28	8	20	6	18	70	2	1	2	12	14
Building material & garden supply stores	4,674	720	1,119	83	268	120	167	1,865	5	13	104	30	180
Food & beverage stores	5,054	422	1,327	104	395	285	565	1,536	8	110	59	23	220
Health & personal care stores	799	108	141	24	128	22	67	197	0	7	18	35	52
Gasoline stations	1,503	157	296	29	234	66	158	331	3	66	48	20	95
Clothing & clothing accessories stores	841	134	219	42	79	31	60	171	0	11	9	11	74
Sporting goods, hobby, book & music stores	386	45	77	20	40	15	27	106	0	14	12	4	26
General merchandise stores	3,575	424	716	95	354	180	342	1,070	7	29	71	16	271
Miscellaneous store retailers	1,033	162	263	31	108	37	79	237	0	10	23	22	61
Nonstore retailers	840	65	94	25	142	32	107	266	1	14	19	36	39
Transportation	12,532	1,089	1,667	439	1,343	488	1,302	4,315	7	112	325	772	673
Air transportation	767	89	77	22	82	28	80	283	0	12	48	10	36
Water transportation	10	0	1	1	1	1	1	4	0	0	0	0	1
Truck transportation	3,736	265	466	244	460	151	455	1,164	2	26	76	324	103
Transit & ground passenger transportation	1,967	132	257	35	348	43	233	360	4	14	91	338	112
Pipeline transportation	23	2	7	2	1	1	1	2	0	1	1	1	4
Scenic & sightseeing transportation	12	2	0	0	3	0	1	4	0	0	1	1	0

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

INDUSTRY (cont.)	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
Support activities for transportation	811	77	137	41	113	26	76	210	0	9	26	37	59
Couriers & messengers	1,854	195	308	47	147	80	183	697	0	37	22	36	102
Warehousing & storage	3,352	327	414	47	188	158	272	1,591	1	13	60	25	256
Utilities	1,149	102	167	42	178	34	105	293	6	12	81	62	67
Information	1,855	174	239	66	396	62	177	466	8	35	44	90	98
Publishing industries, except Internet	524	48	61	21	96	31	61	143	0	1	11	23	28
Motion picture & sound recording industries	214	24	24	6	50	13	16	42	3	22	4	0	10
Broadcasting, except Internet	84	4	11	3	31	1	4	15	0	1	2	5	7
Internet publishing & broadcasting	0	0	0	0	0	0	0	0	0	0	0	0	0
Telecommunications	917	82	131	32	196	13	82	236	5	11	22	58	49
Data processing	34	2	3	0	10	0	3	12	0	0	2	1	1
Other information services	82	14	9	4	13	4	11	18	0	0	3	3	3
Financial Activities	4,095	400	484	143	911	134	502	921	6	44	103	222	225
Finance & insurance	2,127	171	187	56	620	66	309	385	2	26	41	99	165
Monetary authorities - central bank	16	3	1	0	5	1	0	4	0	0	1	0	1
Credit intermediation & related activities	1,079	108	112	27	328	46	151	159	2	11	21	36	78
Securities, commodity contracts, & investments	112	5	7	2	48	0	20	17	0	0	1	4	8
Insurance carriers & related activities	918	55	67	27	239	19	138	204	0	15	18	58	78
Funds, trusts, & other financial vehicles	2	0	0	0	0	0	0	1	0	0	0	1	0
Real estate & rental & leasing	1,968	229	297	87	291	68	193	536	4	18	62	123	60
Real estate	1,073	140	166	56	192	28	113	263	4	10	41	30	30
Rental & leasing services	892	88	130	31	99	40	80	273	0	8	21	92	30
Lessors of nonfinancial intangible assets	3	1	1	0	0	0	0	0	0	0	0	1	0
Professional & Business Services	12,388	1,359	2,378	359	1,420	598	1,109	3,004	20	160	482	454	1,045
Professional & technical services	2,717	295	770	72	336	75	242	523	3	33	83	116	169
Management of companies & enterprises	194	16	22	7	50	1	21	38	2	3	6	15	13
Administrative & waste services	9,477	1,048	1,586	280	1,034	522	846	2,443	15	124	393	323	863
Administrative & support services	8,537	934	1,422	241	949	462	771	2,169	14	111	358	272	834
Waste management & remediation services	940	114	164	39	85	60	75	274	1	13	35	51	29
Education & Health Services	49,823	4,467	10,952	747	7,751	1,225	5,197	12,634	42	889	2,027	1,187	2,705
Educational services	13,658	1,112	3,293	363	2,780	364	1,747	2,627	15	311	342	176	528
Health care & social assistance	36,165	3,355	7,659	384	4,971	861	3,450	10,007	27	578	1,685	1,011	2,177
Ambulatory health care services	5,970	631	1,011	81	1,011	80	543	1,618	2	45	204	352	392

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

INDUSTRY (cont.)	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
Hospitals	13,679	1,487	2,785	95	1,563	413	1,167	3,621	15	298	1,155	123	957
Nursing & residential care facilities	11,831	943	2,699	111	1,627	294	1,144	3,665	4	203	261	297	583
Social assistance	4,685	294	1,164	97	770	74	596	1,103	6	32	65	239	245
Leisure & Hospitality	12,218	1,915	2,610	257	1,789	345	1,113	2,006	23	1,024	299	160	677
Arts, entertainment, & recreation	2,173	241	440	43	255	72	235	552	5	82	68	25	155
Performing arts & spectator sports	553	48	124	8	41	17	69	180	2	8	10	8	38
Museums, historical sites, zoos, & parks	142	21	31	3	26	6	21	26	0	2	2	1	3
Amusements, gambling, & recreation	1,478	172	285	32	188	49	145	346	3	72	56	16	114
Accommodation & food services	10,045	1,674	2,170	214	1,534	273	878	1,454	18	942	231	135	522
Accommodation	1,906	246	263	50	314	56	222	483	5	42	66	19	140
Food services & drinking places	8,139	1,428	1,907	164	1,220	217	656	971	13	900	165	116	382
Other Services	4,563	527	912	139	551	181	446	903	3	83	243	393	182
Repair & maintenance	1,701	245	327	54	127	104	107	380	0	38	189	70	60
Personal & laundry services	1,458	109	297	36	187	43	118	283	1	16	27	277	64
Membership associations & organizations	1,396	172	288	49	235	33	219	238	2	29	27	46	58
Private households	8	1	0	0	2	1	2	2	0	0	0	0	0
Public Administration	12,376	1,199	1,973	412	1,667	467	1,353	2,647	14	220	545	531	1,348
Executive, legislative & general government	6,027	611	912	170	786	275	731	1,451	4	86	213	224	564
Justice, public order, & safety activities	5,249	487	829	193	712	170	528	980	8	121	276	234	711
Administration of human resource programs	192	19	17	12	48	3	13	29	1	6	7	18	19
Administration of environmental programs	468	35	149	18	48	9	41	80	0	2	24	23	39
Community & housing program administration	333	36	53	14	56	6	30	89	1	5	18	17	8
Administration of economic programs	107	11	13	5	17	4	10	18	0	0	7	15	7
Space research & technology	0	0	0	0	0	0	0	0	0	0	0	0	0
National security & international affairs	0	0	0	0	0	0	0	0	0	0	0	0	0
Unclassified	28	3	7	0	2	3	3	3	0	0	0	3	4

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

Table 7. Type of Injury or Illness by Body Part Affected, Pennsylvania 2014

INJURY OR ILLNESS	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE PARTS	BODY SYSTEMS	UNCLASSIFIED
Total	177,316	19,600	3,766	66,532	33,045	38,034	15,071	1,048	220
Amputation, Enucleation, Loss of Use	486	70	3	364	7	34	7	0	1
Burns: Heat & Chemical	3,500	539	47	2,088	138	456	229	1	2
Contusion, Crushing, Bruise	31,552	5,298	333	9,960	3,386	9,838	2,699	18	20
Cut, Laceration, Puncture	27,623	3,443	93	20,419	313	2,909	428	12	6
Fracture	7,357	495	46	3,317	552	2,759	184	3	1
Sprain, Strain	69,418	307	2,714	21,702	23,657	17,673	3,290	59	16
Multiple Injuries	4,933	417	83	743	240	512	2,864	60	14
Occupational Disease	3,536	398	41	1,262	686	103	661	360	25
Other	28,910	8,633	406	6,676	4,066	3,750	4,709	535	135
Unclassified	1	0	0	1	0	0	0	0	0

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Table 8. Type of Injury or Illness by Cause of Injury, Pennsylvania 2014

INJURY OR ILLNESS	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
Total	177,316	19,261	33,520	4,973	22,073	7,324	16,819	46,703	235	3,636	7,249	5,305	10,218
Amputation, Enucleation, Loss of Use	486	52	127	6	7	196	12	22	0	5	29	7	23
Burns: Heat & Chemical	3,500	20	96	0	13	23	13	20	42	2,638	573	10	52
Contusion, Crushing, Bruise	31,552	3,718	10,359	1,269	6,818	3,145	3,344	1,132	2	87	41	877	760
Cut, Laceration, Puncture	27,623	11,561	11,641	212	775	1,547	491	322	3	126	176	145	624
Fracture	7,357	462	1,556	747	1,902	836	1,083	295	1	11	8	243	213
Sprain, Strain	69,418	1,495	3,511	1,847	8,650	806	9,345	39,364	4	55	26	2,162	2,153
Multiple Injuries	4,933	239	952	339	1,230	180	619	396	4	40	64	582	288
Occupational Disease	3,536	77	278	5	21	14	96	505	3	120	1,325	9	1,083
Other	28,910	1,637	5,000	548	2,657	577	1,816	4,647	176	554	5,007	1,270	5,021
Unclassified	1	0	0	0	0	0	0	0	0	0	0	0	1

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

Table 9. Age by Industry Division, Pennsylvania 2014

AGE	TOTAL	AGRICULTURE, FORESTRY, FISHING & HUNTING	NATURAL RESOURCES & MINING	CONSTRUCTION	MANUFACTURING	TRADE TRANSPORTATION & PUBLIC UTILITIES	INFORMATION	FINANCIAL ACTIVITIES	PROFESSIONAL & BUSINESS SERVICES	EDUCATIONAL & HEALTH SERVICES	LEISURE & HOSPITALITY SERVICES	OTHER SERVICES	PUBLIC ADMINISTRATION	UNCLASSIFIED
Total	177,316	935	1,603	10,885	24,049	42,496	1,855	4,095	12,388	49,822	12,218	4,563	12,376	31
Under 18 Years	1,293	19	2	47	54	219	25	15	70	186	520	64	70	2
18-20 Years	6,893	51	35	351	720	2,203	47	63	572	993	1,387	244	223	4
21-24 Years	15,232	98	144	777	1,651	4,186	89	279	1,411	3,592	1,954	455	594	2
25-29 Years	20,302	144	219	1,213	2,292	4,662	133	412	1,814	5,794	1,714	511	1,389	5
30-34 Years	18,312	95	200	1,363	2,313	4,084	179	414	1,448	5,133	1,224	463	1,393	3
35-39 Years	16,655	109	172	1,214	2,222	3,751	210	360	1,298	4,585	934	387	1,411	2
40-44 Years	18,584	96	185	1,299	2,709	4,108	210	424	1,292	5,206	908	452	1,693	2
45-49 Years	20,174	88	156	1,430	2,936	4,734	240	506	1,251	5,679	962	488	1,703	1
50-54 Years	21,836	98	144	1,452	3,389	5,148	249	571	1,249	6,562	970	506	1,494	4
55-59 Years	19,712	68	215	1,088	3,156	4,647	248	531	1,002	6,236	755	462	1,303	1
60-64 Years	11,854	37	96	496	1,923	2,800	142	337	601	3,939	459	290	733	1
65 Years & Over	6,286	32	31	143	652	1,920	82	174	359	1,894	399	231	368	1
Age Not Reported	183	0	4	12	32	34	1	9	21	23	32	10	2	3
Median Age	42.7	37.8	40.7	41.8	45.1	42.6	45.7	45.8	38.3	44.4	32.1	41.7	43.3	31.7

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Table 10. Age by Gender, Pennsylvania 2014

	TOTALS		MALE		FEMALE		GENDER NOT REPORTED	
	TOTAL	FATAL	TOTAL	FATAL	TOTAL	FATAL	TOTAL	FATAL
Total	177,316	75	92,783	65	66,555	9	17,978	1
Under Age 18	1,293	0	617	0	512	0	164	0
Age 18-20	6,893	1	3,691	1	2,525	0	677	0
Age 21-24	15,232	4	7,776	4	5,933	0	1,523	0
Age 25-29	20,302	7	10,765	6	7,469	1	2,069	0
Age 30-34	18,312	7	10,081	6	6,356	1	1,875	0
Age 35-39	16,655	5	9,121	4	5,849	1	1,685	0
Age 40-44	18,584	6	10,030	4	6,717	2	1,837	0
Age 45-49	20,174	6	10,460	6	7,684	0	2,030	0
Age 50-54	21,836	15	11,053	12	8,617	3	2,166	0
Age 55-59	19,712	7	10,032	6	7,693	0	1,988	1
Age 60-64	11,854	9	5,905	9	4,715	0	1,234	0
Age 65 & Over	6,286	8	3,195	7	2,438	1	653	0
Age Not Reported	183	0	57	0	47	0	77	0
Median Age	42.7	50.5	42.1	50.6	43.4	43.8	42.6	57.5

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

Table 11. County by Industry Division, Pennsylvania 2014

COUNTY	TOTAL	AGRICULTURE, FORESTRY, FISHING & HUNTING	NATURAL RESOURCES & MINING	CONSTRUCTION	MANUFACTURING	TRADE, TRANSPORTATION & PUBLIC UTILITIES	INFORMATION	FINANCIAL ACTIVITIES	PROFESSIONAL & BUSINESS SERVICES	EDUCATIONAL & HEALTH SERVICES	LEISURE & HOSPITALITY SERVICES	OTHER SERVICES	PUBLIC ADMINISTRATION	UNCLASSIFIED
Total	177,316	935	1,603	10,885	24,051	42,496	1,855	4,095	12,388	49,823	12,218	4,563	12,376	28
Adams	883	96	0	99	196	62	33	8	46	254	39	9	41	0
Allegheny	15,621	4	41	963	1,255	4,094	636	510	877	4,769	1,078	396	997	1
Armstrong	349	5	73	17	48	69	2	15	17	68	1	9	25	0
Beaver	765	1	1	72	185	130	0	7	38	214	27	37	53	0
Bedford	407	11	119	19	86	43	1	27	41	26	7	11	16	0
Berks	5,716	83	10	257	1,511	984	8	58	460	1,511	133	114	587	0
Blair	2,174	15	0	73	361	741	14	19	53	553	241	30	74	0
Bradford	554	6	9	19	177	84	3	5	18	158	16	7	52	0
Bucks	5,708	14	18	501	699	988	36	132	865	1,646	384	100	325	0
Butler	1,344	2	22	118	288	201	2	7	114	323	196	33	38	0
Cambria	1,167	3	2	47	169	151	2	6	37	588	80	19	63	0
Cameron	34	0	0	1	13	1	0	0	1	11	3	2	2	0
Carbon	326	1	0	9	78	27	45	5	10	81	44	2	24	0
Centre	1,038	1	27	107	86	103	5	32	41	433	108	18	77	0
Chester	5,180	201	0	296	549	703	19	132	348	2,222	211	223	276	0
Clarion	247	0	4	14	37	24	0	0	5	138	12	4	9	0
Clearfield	543	3	19	22	95	133	0	3	12	174	20	32	30	0
Clinton	283	8	10	17	160	44	0	2	2	18	7	6	9	0
Columbia	477	0	1	26	131	74	5	4	33	96	58	13	36	0
Crawford	628	13	40	28	254	59	0	1	18	133	25	13	44	0
Cumberland	2,477	20	12	150	346	592	3	67	197	756	177	63	94	0
Dauphin	8,675	8	2	717	541	861	7	133	164	3,526	178	62	2,476	0
Delaware	4,870	5	0	289	514	690	1	123	228	1,921	241	103	754	1
Elk	321	0	3	3	186	34	0	2	17	52	4	3	17	0
Erie	3,051	6	0	175	948	374	10	104	250	720	226	67	171	0
Fayette	941	0	6	69	144	205	3	2	49	315	64	28	56	0
Forest	234	1	1	2	0	1	0	0	34	194	1	0	0	0
Franklin	964	18	17	46	299	140	0	5	48	223	93	29	45	1
Fulton	108	3	2	11	67	5	0	0	2	17	0	1	0	0
Greene	230	0	63	20	23	32	13	3	1	56	8	2	9	0
Huntingdon	196	22	2	19	41	25	0	4	5	46	7	11	14	0
Indiana	468	12	48	62	64	86	2	19	15	76	18	20	46	0
Jefferson	373	0	14	18	158	30	0	2	8	98	14	11	20	0
Juniata	114	2	0	3	55	28	0	3	8	5	0	2	8	0
Lackawanna	2,486	3	3	98	361	471	14	46	87	992	157	69	185	0
Lancaster	6,232	62	37	654	966	1,260	58	127	360	1,846	411	163	287	1
Lawrence	809	0	3	45	279	63	1	84	25	234	27	11	37	0
Lebanon	1,257	4	1	57	279	249	0	19	91	428	15	50	64	0
Lehigh	4,223	18	41	272	729	1,275	26	30	300	778	344	113	297	0
Luzerne	3,064	1	22	149	495	759	13	68	346	731	234	114	132	0
Lycoming	1,399	4	6	43	523	192	0	8	36	461	42	26	58	0

Work Injuries and Illnesses, Pennsylvania 2014 (cont.)

Table 11. County by Industry Division, Pennsylvania 2014

COUNTY	TOTAL	AGRICULTURE, FORESTRY, FISHING, & HUNTING	NATURAL RESOURCES & MINING	CONSTRUCTION	MANUFACTURING	TRADE TRANSPORTATION & PUBLIC UTILITIES	INFORMATION	FINANCIAL ACTIVITIES	PROFESSIONAL & BUSINESS SERVICES	EDUCATIONAL & HEALTH SERVICES	LEISURE & HOSPITALITY SERVICES	OTHER SERVICES	PUBLIC ADMINISTRATION	UNCLASSIFIED
McKean	359	0	18	16	69	57	1	3	13	131	19	13	19	0
Mercer	1,053	2	4	53	314	202	0	3	25	366	37	11	36	0
Mifflin	335	2	0	16	124	79	0	1	4	71	17	6	15	0
Monroe	1,041	2	0	47	61	102	1	17	45	455	217	26	68	0
Montgomery	8,829	18	3	852	1,231	1,175	21	297	714	3,135	727	171	485	0
Montour	1,202	2	0	10	25	45	0	6	8	1,079	3	13	11	0
Northampton	3,299	2	0	147	510	596	30	25	166	1,137	142	64	480	0
Northumberland	1,449	11	22	59	165	832	2	14	27	152	97	22	46	0
Perry	154	9	0	17	15	35	0	1	6	60	0	5	6	0
Philadelphia	16,277	1	0	1,060	799	3,237	221	288	692	5,748	1,090	755	2,378	8
Pike	126	0	0	5	0	6	1	7	0	50	17	21	19	0
Potter	110	3	0	3	52	23	8	0	0	10	3	3	5	0
Schuylkill	803	25	16	30	214	108	2	2	59	147	71	23	106	0
Snyder	262	1	0	27	120	43	0	0	9	36	9	4	13	0
Somerset	403	5	21	30	99	75	1	8	16	80	20	22	26	0
Sullivan	28	0	8	0	1	1	0	1	1	13	0	0	3	0
Susquehanna	144	3	16	8	23	14	1	2	7	40	12	6	12	0
Tioga	214	3	5	9	62	62	1	6	1	22	15	8	20	0
Union	429	2	0	26	49	66	0	2	12	213	38	2	19	0
Venango	390	0	4	14	136	123	0	1	5	74	3	5	25	0
Warren	339	1	12	13	151	41	1	8	11	57	10	22	12	0
Washington	1,528	0	181	184	300	247	4	15	74	325	83	27	88	0
Wayne	368	1	10	14	20	107	1	5	8	83	53	32	34	0
Westmoreland	3,015	14	12	291	842	798	4	60	125	377	352	54	86	0
Wyoming	110	7	1	20	3	54	0	1	4	10	5	1	4	0
York	4,783	18	7	385	1,098	1,119	18	35	642	862	82	95	422	0
Out of State	44,330	147	584	1,942	4,172	17,162	575	1,465	4,407	8,199	4,145	1,126	390	16
County Not Specified	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

Work Injuries and Illnesses, Pennsylvania 2014 *(cont.)*

Methodology

Injuries and illnesses are reported to the bureau by Electronic Data Interchange (EDI) or through the bureau's website. The narrative description of the accident or exposure is coded for type of injury, part of body affected and cause of injury. These characteristics are classified according to the National Council on Compensation Insurance Coding System as it refers to work-related injuries. The nature of business is classified according to the North American Industry Classification System. In Tables 4, 5 and 6 of this publication, the Natural Resources & Mining, Construction and Manufacturing industries are classified at the four-digit level. All other industries are classified at the three-digit level. Tables 1, 9 and 11 are at the division level. Age and gender are obtained directly from the electronic report.

The data tabulated in this report refers to the years in which the injury or illness occurred.

Glossary

North American Industry Classification System (NAICS):

A classification system developed by the Office of Statistical Standards, Executive Office of the President/Office of Management and Budget, for use in classifying firms by type of activity in which they are engaged. Each firm is assigned an industry code for its major activity, which is determined by the product or group of products produced or services rendered.

Cause of Injury:

Description of the event which directly resulted in the injury, i.e., struck by or against, fall, caught in, under or between, overexertion, etc.

Type of Injury:

Result of the injury or illness, i.e., cut, bruise, fracture, amputation, sprain, etc.

Part of Body Affected:

The part of the worker's body directly affected by the injury or illness.

Work Injury and Illness Rate:

Injury and illness rates for selected industries are obtained by dividing the number of injuries or illnesses reported during the year by the estimated average preliminary employment for 12 months, times 1,000.

Age and Gender:

Obtained directly from the First Report of Injury at time of injury.

Electronic Data Interchange (EDI):

Process of submitting a First Report of Injury electronically.

Web:

Process of submitting a First Report of Injury via the Internet.



pennsylvania
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