

# Pennsylvania Workers' Compensation and Workplace Safety

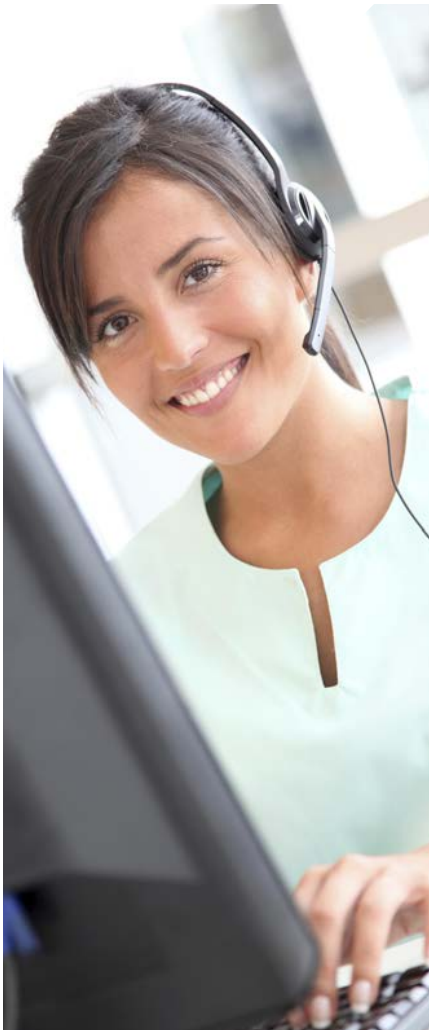
## 2012 Annual Report

TOM CORBETT, GOVERNOR ■ JULIA K. HEARTHWAY, SECRETARY

Transportation



Business Services



Manufacturing



This is a publication of the  
PA Department of Labor & Industry,  
Bureau of Workers' Compensation.

Questions or comments regarding this report  
should be forwarded to:

**Bureau of Workers' Compensation**  
**1171 S. Cameron St., Room 324**  
**Harrisburg, PA 17104-2501**  
**717-783-5421**

Secretary of Labor & Industry .....Julia K. Hearthway  
Deputy Secretary for Compensation and Insurance .....Elizabeth A. Crum  
Director, Bureau of Workers' Compensation ..... Stephen Fireoved  
Acting Director, Workers' Comp. Office of Adjudication .....Elizabeth A. Crum  
Chief, Claims Management Division ..... Kathleen M. Dupin  
Statistician ..... Peter Phelan



## MESSAGE FROM

**Julia K. Hearthway**

SECRETARY



The Workers' Compensation Act was enacted in 1915 to protect workers and outline the responsibilities of stakeholders in Pennsylvania's workers' compensation system. Today, nearly 100 years later, the Department of Labor & Industry's Bureau of Workers' Compensation and Office of Adjudication carry out the provisions of the act with superior service, innovation and excellence. This report expands on our accomplishments, as well as goals for further improvement.

A primary aim of the workers' compensation system is to reduce workplace injuries. In this effort, as of 2012, more than 10,000 employers have developed state-certified workplace safety committees that represent 1.3 million employees in Pennsylvania, nearly a quarter of all Pennsylvania employees. The cumulative number of approved workplace safety committee certification renewals totaled 55,116.

During 2012, 85,117 lost-time work injury and illness cases were reported to the Bureau of Workers' Compensation. The work injury and illness rate (the number of lost-time work injuries per 1,000 workers) was 14.9 in 2012, down from 15.3 in 2010. The number of fatalities decreased in 2012 to 101, from 110 in 2011.

These figures illustrate the Bureau of Workers' Compensation's commitment to ensuring workplace safety. Our efforts benefit employers and employees through cost savings and safer workplaces. We look forward to helping Pennsylvania companies be safer workplaces by establishing many more workplace safety committees in the coming years.

We continue to improve workplace safety and keep costs low for employers and businesses, which means more money can be reinvested in Pennsylvania's workforce. As our economy recovers, our future depends on how well we protect workers' health, safety and ability to earn.

Sincerely,

A handwritten signature in black ink, appearing to read "Julia K. Hearthway". The signature is fluid and cursive, with a long, sweeping underline.

Julia K. Hearthway

## MESSAGE FROM

**Elizabeth A. Crum**

DEPUTY SECRETARY FOR COMPENSATION AND INSURANCE



In 2012, the Pennsylvania Bureau of Workers' Compensation, the Workers' Compensation Office of Adjudication and the Workers' Compensation Appeal Board worked to provide superior customer service and to upgrade and improve the workers' compensation system. The 2012 annual report outlines achievements workers' compensation accomplished throughout the year.

The Workers' Compensation Office of Adjudication continued to expand availability of alternate dispute resolution services by increasing the number of judges both trained in, and providing, mediation services. WCOA also expanded training opportunities for judges to ensure that they met requirements for training under the Workers' Compensation Act, including specially designed courses in ethics and mediation.

Judges increased the total number of mediation sessions held in 2012 by 7 percent over the 2011 total and again decided cases on average less than seven months from the assignment date for the fourth consecutive year. At 6.5 months for the second year, it is down from 6.9 months in 2010, from 6.8 months in 2009, and has decreased every year since 2002, down from 11.8 months in 1998.

The Workers' Compensation Automation and Integration System launched with Release 1 of the project in 2012. Prior to the release, parties could only file appeals, petitions, or documents (e.g. briefs) with the Workers' Compensation Appeal Board by mail. With Release 1, parties are now able to file appeals, petitions and documents online with the Workers' Compensation Appeal Board. They are also able to search for and view those filings, documents, related correspondence, and appeal summaries through the web. Release 1 also allows parties to contact the BWC Helpline either by phone or online through WCAIS to obtain basic information on the status of appeals.

I congratulate and thank everyone who has helped the Bureau of Workers' Compensation and Workers' Compensation Office of Adjudication provide excellent customer service. We all remain committed to improve safety for all Pennsylvania employees and employers, reduce costs and ensure an efficient and fair workers' compensation system in the years to come.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Crum".

Elizabeth Crum



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# Overview of the PA Workers' Compensation Program

## A Brief History of Pennsylvania Workers' Compensation Law

In 1915, the Pennsylvania Legislature enacted the Pennsylvania Workmen's (Workers') Compensation Act (act). The statute charges the Department of Labor & Industry (department) and the Bureau of Workers' Compensation (bureau) with carrying out the administrative and appeal obligations defined in the act and specifies compensation for employees who are injured as a result of employment without regard to fault. Amendments eventually merged the compensation for injuries and occupational diseases into this act. The statute defines the benefits available to Pennsylvania workers, the conditions under which benefits are available and the procedures for obtaining them.

The workers' compensation system protects employees and employers. Employees receive medical treatment and are compensated for lost wages associated with work-related injuries and disease, and employers provide for the cost of such coverage while being protected from direct lawsuits by employees.

Workers' compensation coverage is mandatory for most employers under Pennsylvania law. Employers who do not have workers' compensation coverage may be subject to lawsuits by employees and to criminal prosecution by the commonwealth.

Some employers are exempted from workers' compensation coverage. Exemptions include: people covered under other workers' compensation acts, such as railroad workers, longshoremen and federal employees; domestic servants (coverage is optional); agricultural workers who work fewer than 30 days or earn less than \$1,200 in a calendar year from one employer; and employees who have requested, and been granted, exemption due to religious beliefs or their executive status in certain corporations.

In Pennsylvania, employers can obtain workers' compensation insurance through a licensed insurance carrier or the State Workers' Insurance Fund. In addition, employers can apply to the bureau to seek approval to self-insure their liability. Self-insurance is granted by the bureau based on criteria established by the act and the department.

Employees are covered for the entire period of their employment. Therefore, coverage begins the first day on the job. Injuries or diseases caused or aggravated by employment are covered

under workers' compensation, regardless of the employee's previous physical condition.

## Mission Statement

The Pennsylvania workers' compensation program was established to reduce injuries and provide lost wages and medical benefits to Pennsylvania employees who become ill or injured through the course of their employment so they can heal and return to the workforce.

The bureau and the Office of Adjudication are responsible for carrying out the provisions of the act and related legislation, and for fulfilling the overall purpose of Pennsylvania's workers' compensation system. In carrying out the act's requirements, the bureau and Office of Adjudication have several primary roles:

- Obtain, review and maintain records on certain lost time work injuries and benefit documents.
- Certify individual self-insured employers and self-insured employer pools, and determine their monetary security requirements.
- Resolve areas of contention among the participants in the workers' compensation system.
- Enforce the act's provisions.
- Promote the health and safety of employees in accordance with the 1993 and 1996 amendments to the act.
- Enforce the act's occupational disease provisions.

## Basic Benefits

### Replacement of Lost Wages

A portion of the worker's salary – up to a maximum amount provided by law – is paid for the time lost from work as a result of a work-related disability, if the disability lasts longer than seven calendar days. These payments are tax free. The maximum allowable weekly benefit for calendar year 2012 was \$888. Partial disability benefits consisting of two-thirds of the gross difference in wage loss for up to 500 weeks are paid to employees who suffer a partial disability resulting from a work-related injury or disease. Benefits can possibly be subject to other reductions or offsets.

# Overview of the PA Workers' Compensation Program (cont.)

## Payment of Medical Expenses

Reasonable and necessary work-related medical expenses are paid regardless of the duration of required treatment and apply even though the employee may not have lost time from work.

## Specific Loss Benefits

Benefits are payable if a work-related injury results in loss of vision, hearing and/or the use of limbs (including fingers and toes). Specific loss benefits are paid without regard to the amount of time lost from work. A separate healing period is also defined for each loss.

## Disfigurement Benefits

Benefits are payable if there is a serious, permanent disfigurement of the head, face or neck.

## Death Benefits

The employee's dependents may claim benefits if a work-related injury or disease results in the employee's death. Also, reasonable burial expenses are payable to a maximum amount set by law.

## Subsequent Injuries

Additional compensation may be available through the Subsequent Injury Fund. This fund is administered by the commonwealth and pays workers who have had a specific loss of use for a hand, arm, foot, leg or eye and who incur total disability caused by loss of use of another hand, arm, foot, leg or eye. The commonwealth makes payments for the duration of the workers' total disability.

# Benefits Paid, 2009-2012

## Indemnity and Medical Breakdown

	Indemnity Compensation Paid	Medical Compensation Paid	Total Compensation Paid
<b>2012</b>			
Commercial Insurance Carriers	\$1,082,688,372	\$978,269,425	\$2,060,957,797 71.3%
State Workers Insurance Fund (SWIF)	\$117,523,446	\$77,038,482	\$194,561,928 6.7%
Individual Self-Insurers	\$320,413,275	\$249,397,782	\$569,811,057 19.7%
Group Self-Insurance Funds	\$32,768,762	\$32,004,270	\$64,773,032 2.2%
<b>Total</b>	<b>\$1,553,393,855 53.7%</b>	<b>\$1,336,709,959 46.3%</b>	<b>\$2,890,103,814 100.0%</b>
<b>2011</b>			
Commercial Insurance Carriers	\$1,088,803,645	\$948,223,266	\$2,037,026,911 71.1%
State Workers Insurance Fund (SWIF)	\$133,346,188	\$84,576,702	\$217,922,890 7.6%
Individual Self-Insurers	\$301,381,200	\$240,467,642	\$541,848,842 18.9%
Group Self-Insurance Funds	\$33,316,617	\$33,629,289	\$66,945,906 2.3%
<b>Total</b>	<b>\$1,556,847,650 54.4%</b>	<b>\$1,306,896,899 45.6%</b>	<b>\$2,863,744,549 100.0%</b>
<b>2010</b>			
Commercial Insurance Carriers	\$1,100,549,131	\$918,850,767	\$2,019,399,898 70.1%
State Workers Insurance Fund (SWIF)	\$164,997,865	\$92,189,505	\$257,187,370 8.9%
Individual Self-Insurers	\$305,007,102	\$234,339,259	\$539,346,361 18.7%
Group Self-Insurance Funds	\$31,786,118	\$31,379,445	\$63,165,563 2.2%
<b>Total</b>	<b>\$1,602,340,216 55.7%</b>	<b>\$1,276,758,976 44.3%</b>	<b>\$2,879,099,192 100.0%</b>
<b>2009</b>			
Commercial Insurance Carriers	\$1,050,062,249	\$893,381,089	\$1,943,443,338 67.8%
State Workers Insurance Fund (SWIF)	\$179,631,841	\$130,223,066	\$309,854,907 10.8%
Individual Self-Insurers	\$297,061,327	\$253,083,673	\$550,145,000 19.2%
Group Self-Insurance Funds	\$31,706,554	\$31,800,326	\$63,506,880 2.2%
<b>Total</b>	<b>\$1,558,461,971 54.4%</b>	<b>\$1,308,488,154 45.6%</b>	<b>\$2,866,950,125 100.0%</b>

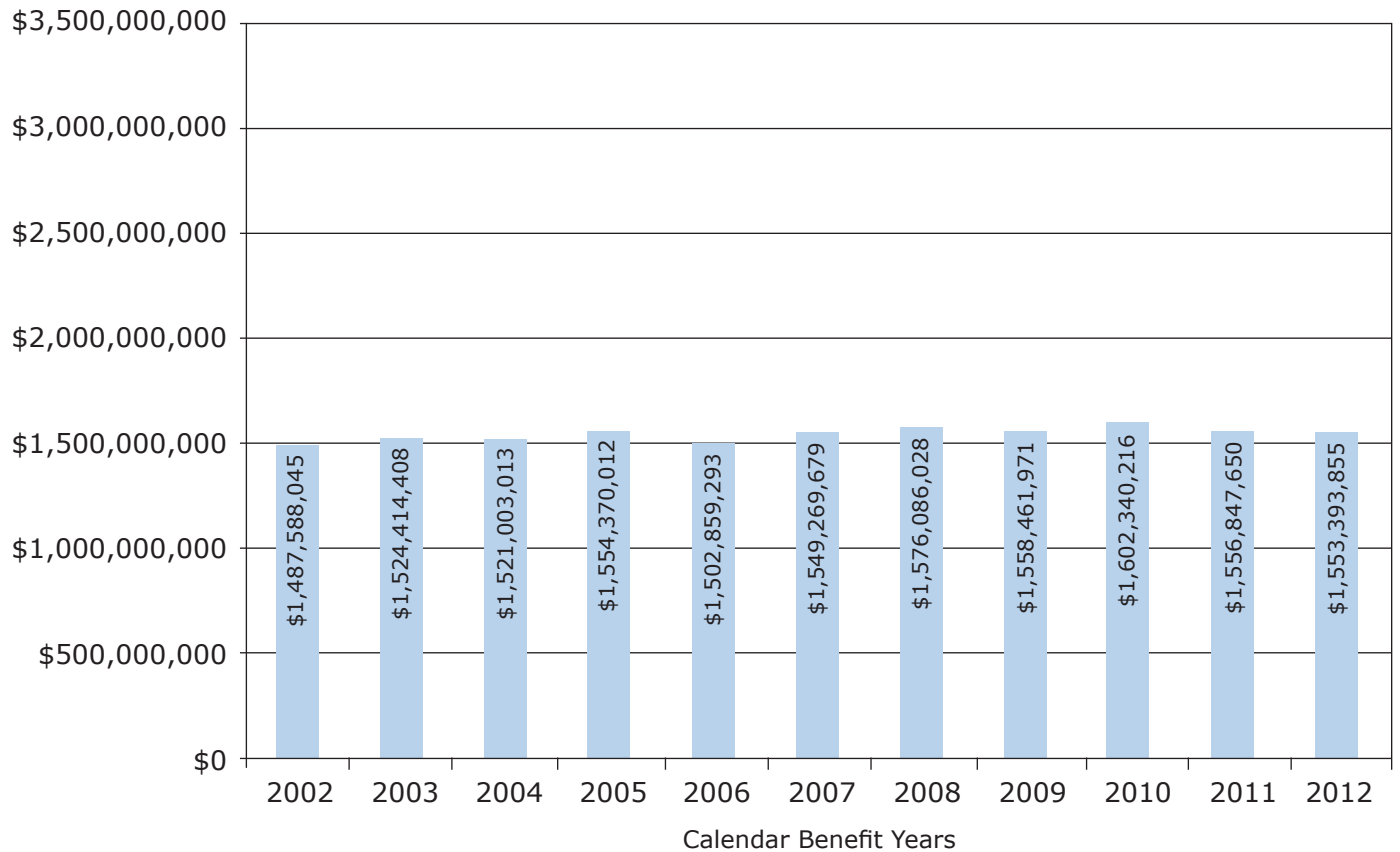
Note: Percentages may not total 100% due to rounding.

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

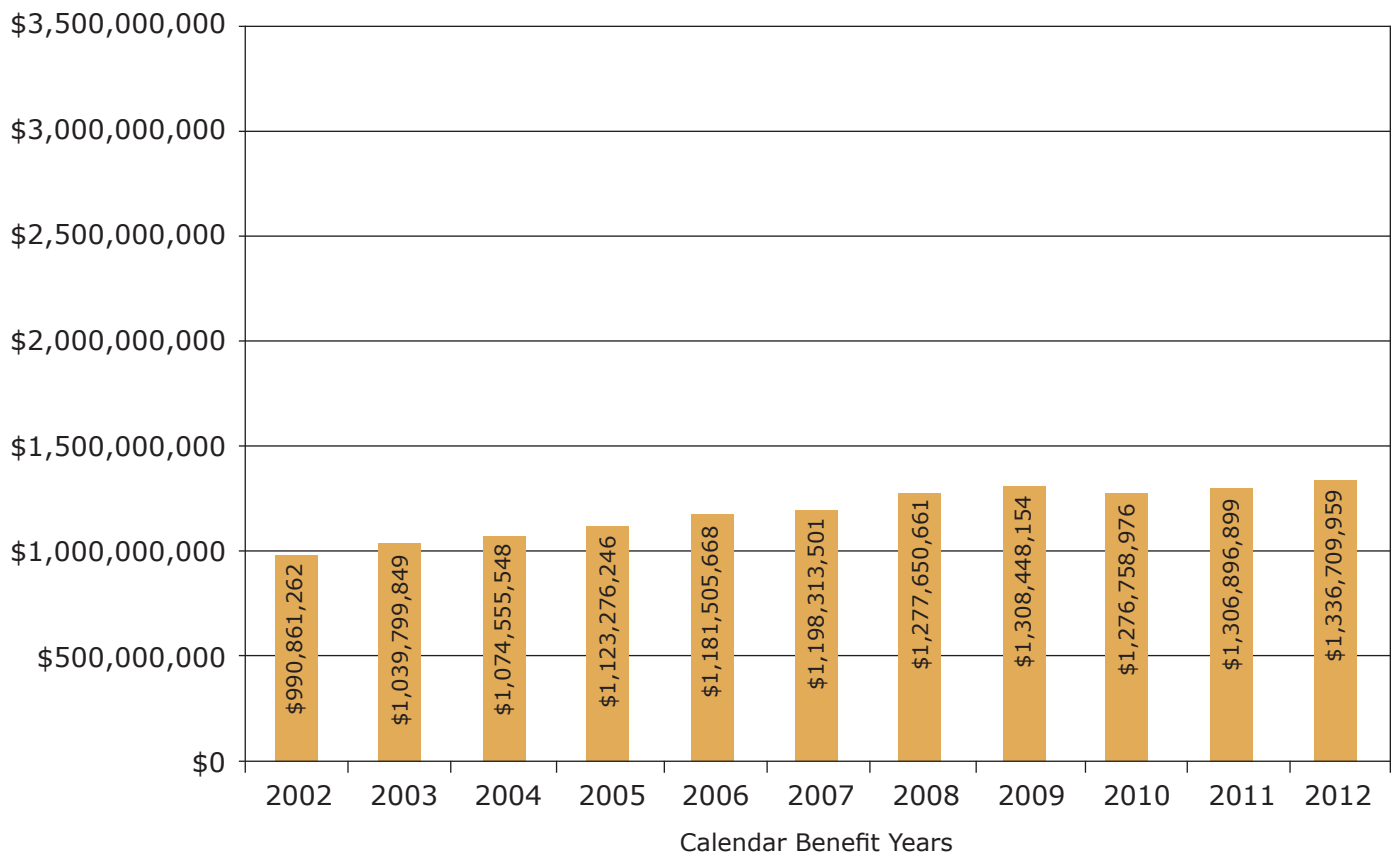


# Total Workers' Compensation Paid (Indemnity and Medical), 2002-2012

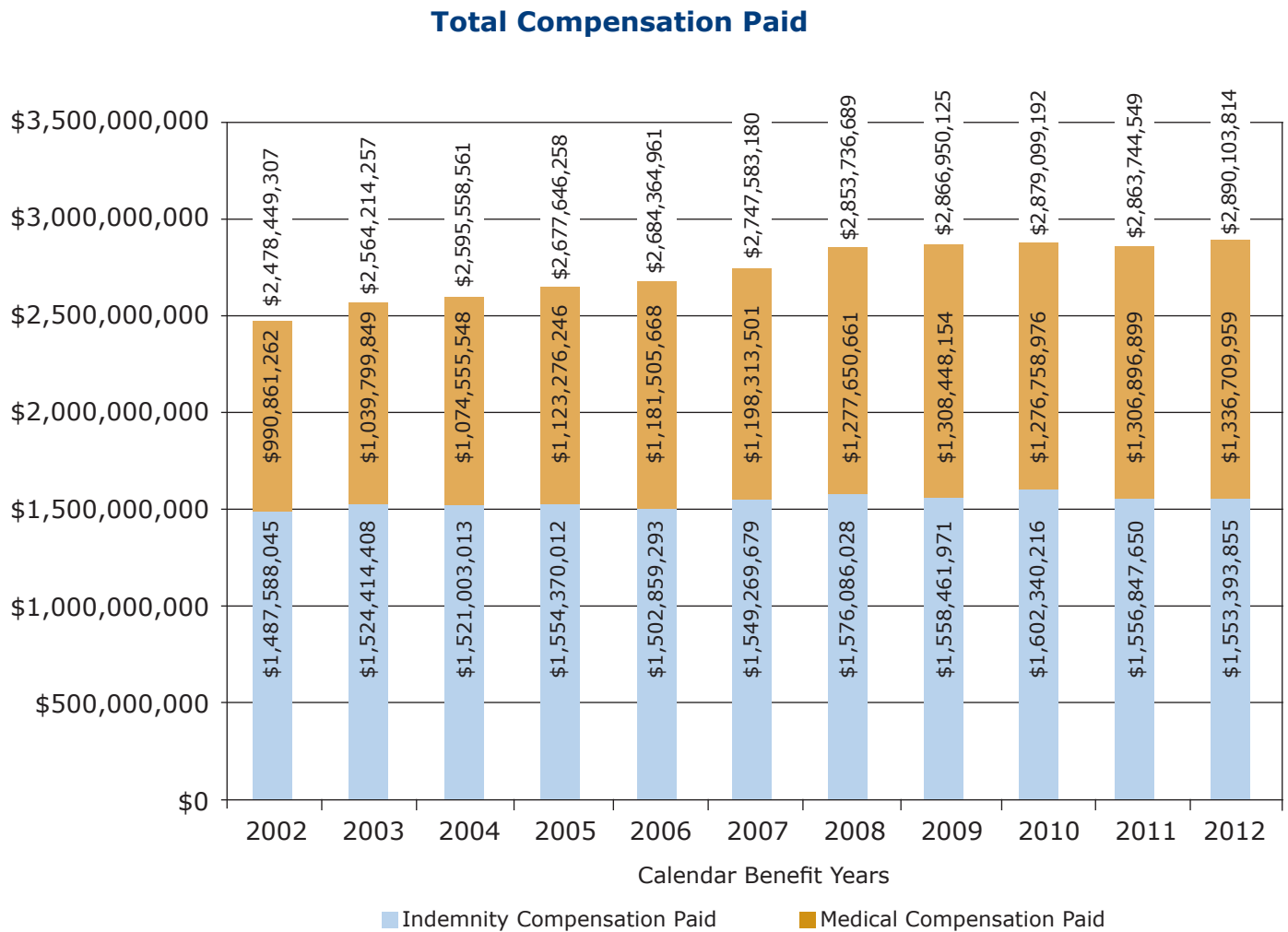
## Indemnity Compensation Paid



## Medical Compensation Paid

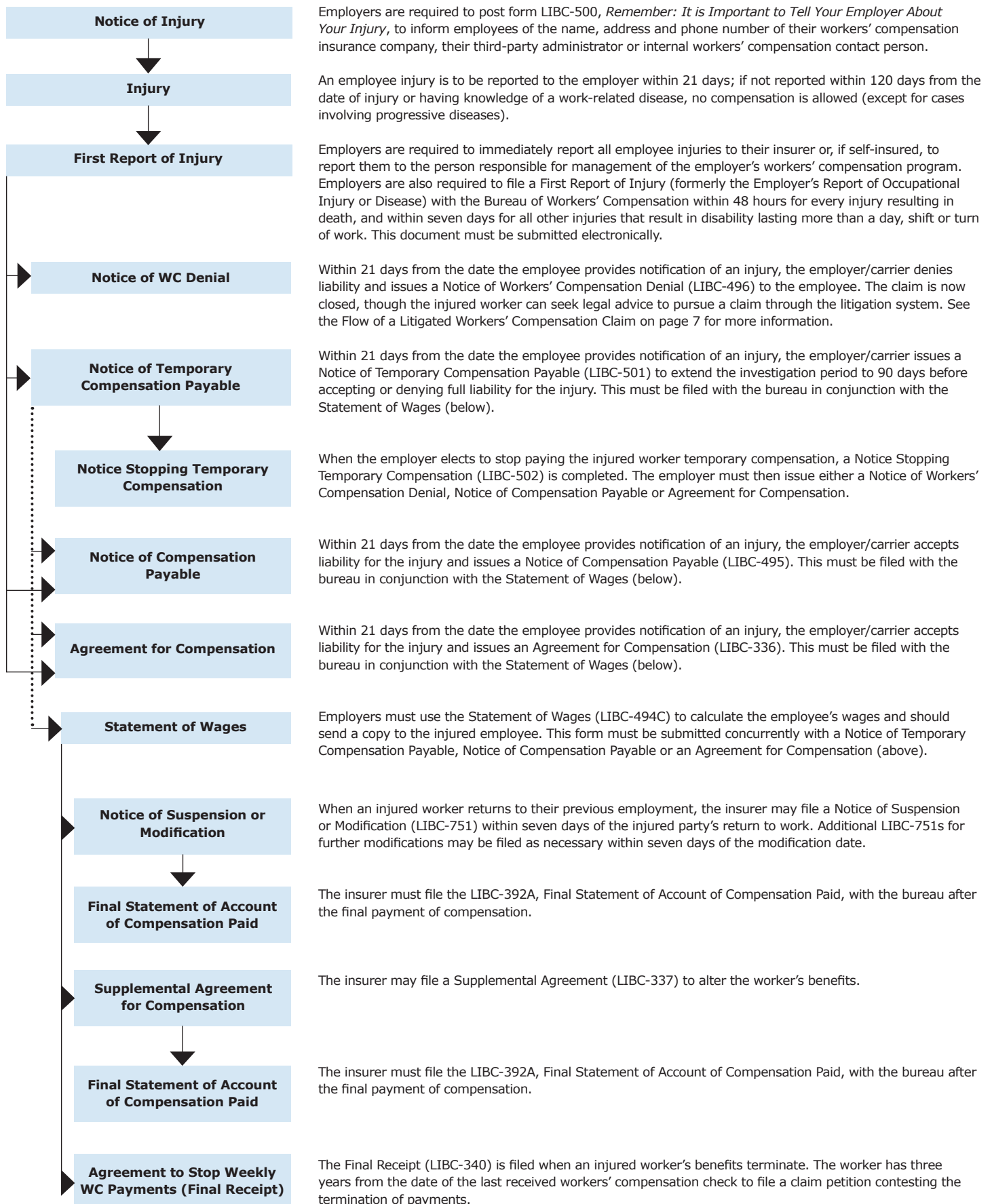


## Total Workers' Compensation Paid (Indemnity and Medical), 2002-2012 (cont.)

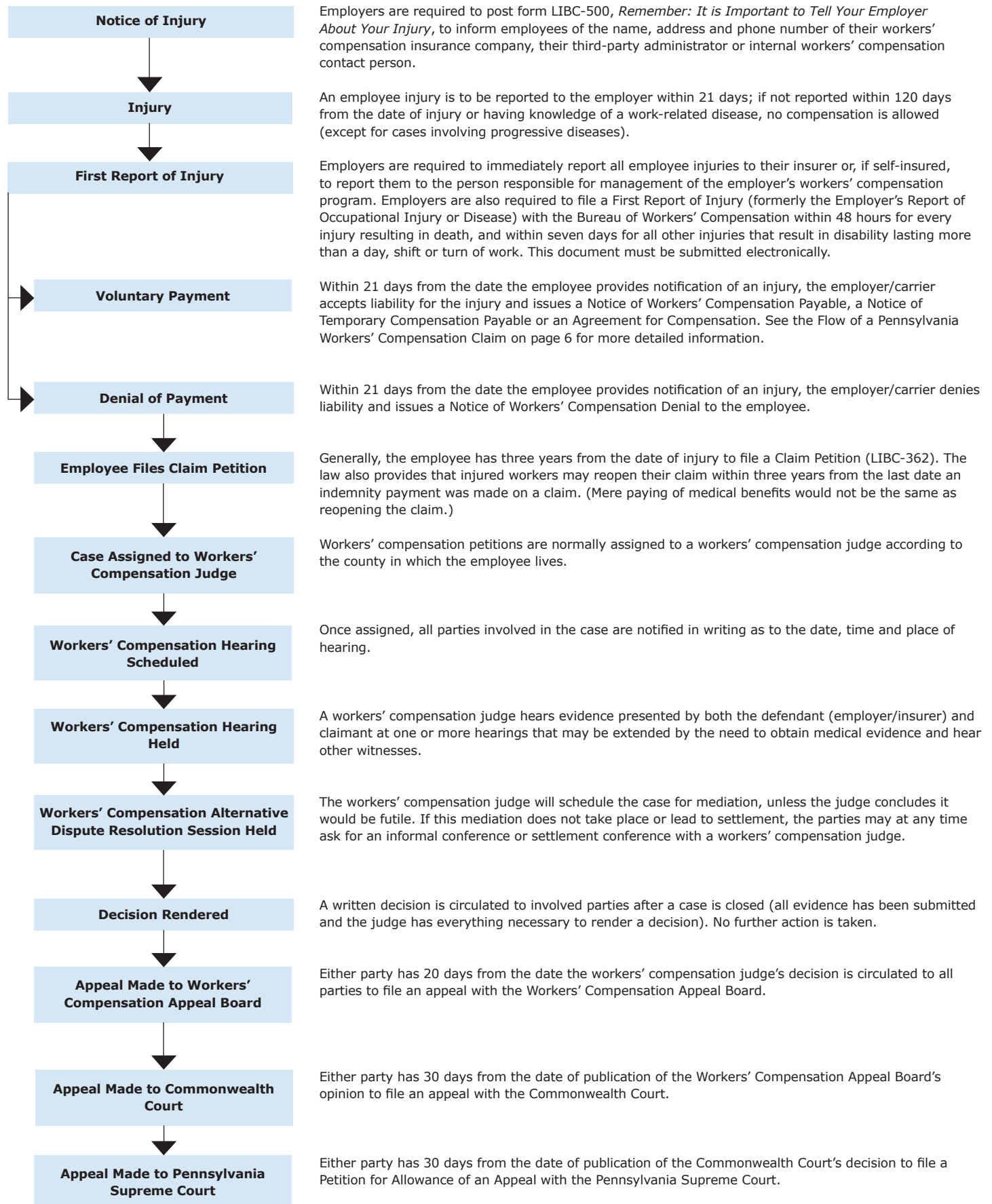


Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

# The Flow of a Pennsylvania Workers' Compensation Claim



# The Flow of a Pennsylvania Workers' Compensation Claim (Litigated)



# Funding for Pennsylvania Workers' Compensation System

The administration of the Pennsylvania workers' compensation system is funded by a spending authorization appropriated by the state legislature and approved by the governor. The money for these expenditures comes from five special funds established through assessments:

## The Workers' Compensation Administration Fund

**Purpose:** Provides funding for the administrative operations of the bureau, the Workers' Compensation Office of Adjudication and the Workers' Compensation Appeal Board.

**Assessment Amount:** For fiscal year 2011-12, the amount assessed totaled \$62,393,291 and represented 2.18 percent of compensation paid in calendar year 2010.

## The Supersedeas Fund

**Purpose:** To provide relief to employers/insurers for payments made during litigation of claims contesting whether compensation is payable. When an employer/insurer files a petition for termination, modification or suspension of benefits, a supersedeas hearing can also be requested. At this hearing, the workers' compensation judge can deny the request or grant a temporary order of partial or total suspension of benefits. If the request is denied, but the final decision of the judge is that compensation was not payable, the employer/insurer may apply to be reimbursed from the Supersedeas Fund for "overpayments" made following the initial denial.

**Assessment Amount:** For fiscal year 2011-12, the amount assessed was \$16,407,527 and represented 0.57 percent of compensation paid in calendar year 2010.

## The Subsequent Injury Fund

**Purpose:** To compensate workers who experience certain losses (for example: arm, hand, leg, foot, eye) subsequent to a prior loss.

**Assessment Amount:** The total amount of the fund equals the amount expended from the fund in the preceding year. Law requires the fund to have a minimum funding of \$100,000. For the 2011-12 fiscal year, the amount assessed totaled \$197,040 and represented 0.006 percent of compensation paid in calendar year 2010.

## The Self-Insurance Guaranty Fund

**Purpose:** To make payments to any eligible claimant or dependent upon the default of the self-insurer liable to pay compensation or associated costs due under the Pennsylvania Workers' Compensation Act and the Pennsylvania Occupational Disease Act. This fund is used when the securities posted by defaulting companies are exhausted, but can only be used for injuries occurring after the 1993 amendments. With the passage of Act 53 of 2000, the General Assembly created a restricted account within the Guaranty Fund called the Prefund Account. The purpose of the Prefund Account is to provide for the continuation of benefits to workers who were injured prior to 1993 and whose self-insured employers have gone bankrupt. The financing of the Prefund Account is a budget item of the Administration Fund.

**Assessment Determination/Amount:** For new self-insurers starting self-insurance after Oct. 30, 1993, the assessment is 0.5 percent of their modified premium for the 12 months immediately preceding the start of self-insurance. Existing and former self-insurers with runoff claims may be assessed on an as-needed basis at the rate of up to 1 percent of compensation paid annually. For fiscal year 2011-12, the amount assessed was \$25,415 and represented 0.5 percent of the annual modified premium of employers starting self-insurance.

## Uninsured Employers Guaranty Fund

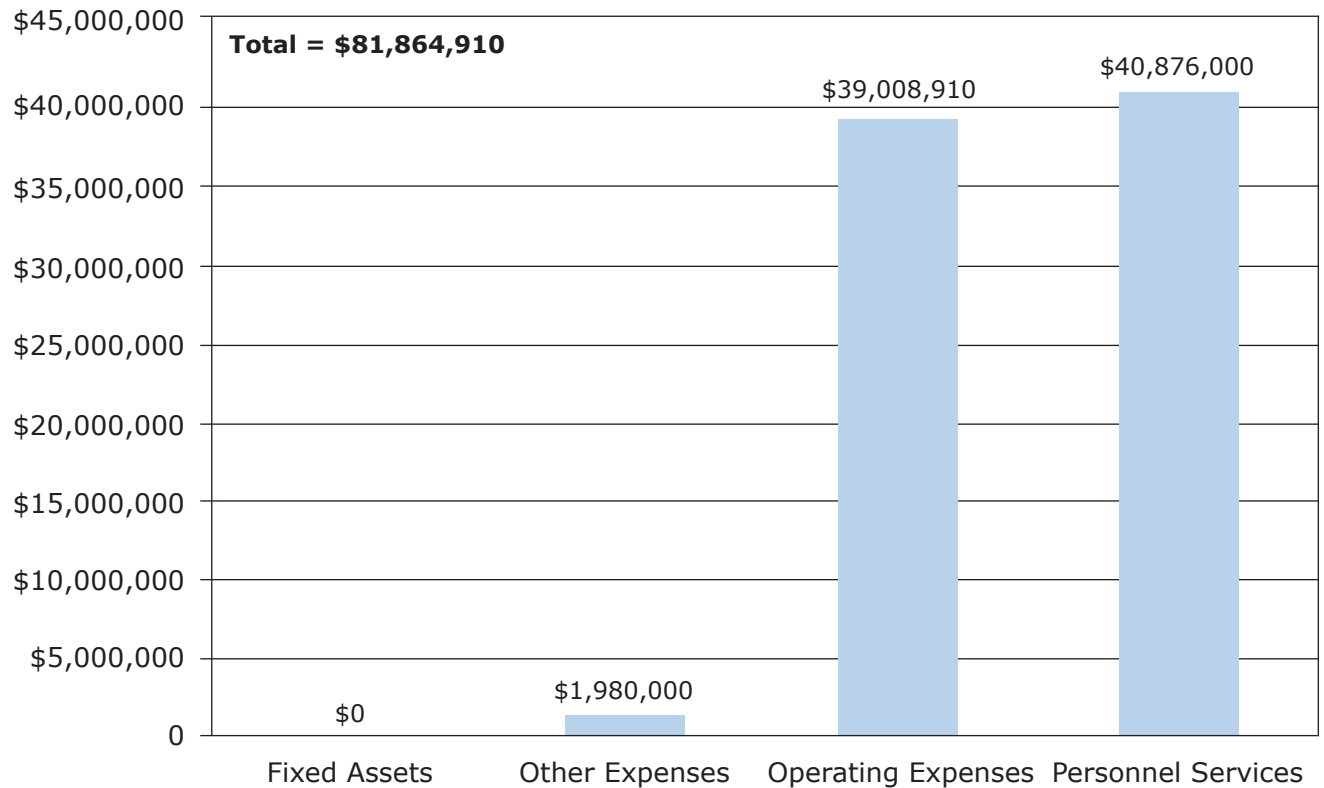
**Purpose:** To extend workers' compensation benefits to injured workers whose employers fail to insure, or be approved to self-insure, their liability for work-related injuries. Initial money for the fund was transferred from the Administration Fund, with subsequent funding made from assessments to insurers and self-insured employers.

**Assessment Amount:** Assessments have been made annually since 2007. This fund assessed \$2,866,854 during 2011-12.



# Workers' Compensation Administration Fund Budget

## Workers' Compensation Administration Fund Budget, Fiscal Year 2011-2012



Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

# Workers' Compensation Updates

## Workers' Compensation Automation and Integration System

The Pennsylvania Department of Labor & Industry began development of a new computer system in January 2011. Replacement of the existing system was warranted due to aging technology and the need to move away from a paper-based system. The new system will provide 24-hour online access to claim information.

Staff from three program areas worked with our vendor to develop the Workers' Compensation Automation and Integration System, or WCAIS. The new computer system integrates the three program areas of workers' compensation: the Bureau of Workers' Compensation, the Workers' Compensation Office of Adjudication and the Workers' Compensation Appeal Board.

In September 2012, the Workers' Compensation Appeal Board and part of the Bureau of Workers' Compensation (the Helpline) were moved to the new system during the Release 1 phase of the project. Release 2 went live on Sept. 9, 2013, and will incorporate the Worker's Compensation Office of Adjudication and the Bureau of Workers' Compensation. Release 2 completed the process to bring about a seamless link between the three workers' compensation program areas and our stakeholders.

The workers' compensation community, including third party administrators, attorneys, insurance carriers, self-insurers and medical providers, have real-time access to claim-related information. Electronic Data Interchange (EDI) Release 3 was mandated as of Sept. 9, 2013. EDI will provide faster claims processing and electronic record keeping, resulting in a large decrease in the use of paper forms as well as a reduction of manual processing and hard copy mailings, improving productivity for internal and external stakeholders. For more information, visit the WCAIS Project at [www.dli.state.pa.us/wcais](http://www.dli.state.pa.us/wcais).

## The Workers' Compensation Rules Committee

Since reconvening, the committee has met on several occasions in 2012 to discuss revisions to the Special Rules of Administrative Practice and Procedure Before the Workers' Compensation Appeal Board and Workers' Compensation Judge. The committee developed suggested changes to the rules that were necessitated with the advent of WCAIS as well as changes suggested by the stakeholders and those prompted by appellate decisions. The committee also developed new rules for the handling of claims involving the Uninsured Employers Guaranty Fund (UEGF).

The suggested changes were distributed to the members of the Pennsylvania Bar Association Workers' Compensation Section for review and comment. The committee also presented the suggested changes to a number of groups, including the Pennsylvania Self-Insured Association, the Workers' Compensation Advisory Council, and the Allegheny County, Dauphin County, Lancaster County and Philadelphia Bar Associations.

In response to the various presentations that were made, the committee received a number of comments and suggestions. The committee reconvened in February 2013 for the purpose of reviewing the responses. The committee is currently endeavoring to assimilate all of the responses for the purpose of submitting suggested changes for final approval.

The committee consists of the chair of the Senate Labor & Industry Committee, the chair of the House Labor Relations Committee, the director of the Office of Adjudication, the bureau's deputy chief counsel, two Workers' Compensation Appeal Board representatives, four workers' compensation judges and attorneys representing both employers and employees. The Workers' Compensation Rules Committee's purpose is to assist in the improvement of the administration of workers' compensation proceedings.

In 2012, committee member Marc Jacobs resigned his seat, and he has not yet been replaced. The committee wishes to thank Attorney Jacobs for his valuable contributions to the committee since his initial appointment.

Any interested party who wishes may submit a suggestion or recommendation for consideration by the committee. These suggestions or recommendations should be submitted to John W. McTiernan, Esquire, Chair of the Committee. Attorney McTiernan can be reached at 800-222-8816 or by email at [jmctiernan@cbmclaw.com](mailto:jmctiernan@cbmclaw.com).

## Workers' Compensation Advisory Council

The Workers' Compensation Advisory Council was created under Section 447 of the Workers' Compensation Act. The council is composed of eight members, and the secretary of Labor & Industry is the ex officio member. Members are appointed as follows: one employee and employer representative by the president pro tempore of the Senate, one employee and employer representative by the speaker of the House of Representatives, one employee and employer representative by the minority leader of the Senate and one employee and employer representative by the minority leader

## Workers' Compensation Updates (cont.)

of the House of Representatives. Members serve a term of two years or until their successors have been appointed.

The council reviews requests for workers' compensation funding by the department and any assessments against employers or insurers related thereto, makes recommendations regarding certification of utilization review organizations and preferred provider organizations, reviews proposed legislation and regulations and reviews the annual medical accessibility study. The findings are reported to the governor, the department secretary and the legislature.

Two co-chairs, representing labor and management, and the rest of the council hold public meetings to discuss various issues of the department, bureau and legislature.

### **Kids' Chance of Pennsylvania Inc.** *Hope, opportunity and scholarships for kids of injured workers*

The mission of Kids' Chance of Pennsylvania, Inc. (Kids' Chance of PA) is to provide scholarship grants for college and vocational education to children of Pennsylvania workers who have been killed or seriously injured in a work-related accident resulting in financial need. The hardships created by the death or serious disability of a parent often include financial ones, making it difficult for deserving young people to pursue their educational dreams.

In 2012, Kids' Chance of Pennsylvania, Inc. announced that with the scholarships it awarded to students for the 2012-2013 academic year, it has surpassed the \$1 million mark in total support since its inception in 1997. This milestone was reached after 48 scholarships totaling \$145,000 were awarded to students for the 2012-2013 academic year. These scholarships were made possible due to the generous contributions made by scholar sponsors, corporate and community partners, Kids' advisors and individual and organization donors. We are extremely grateful to those who help us help students.

Kids' Chance of Pennsylvania raises scholarship funds through various events throughout the year. In 2012, Kids' Chance held its seventh annual golf outing and recognition dinner at the Hershey Country Club. This event not only raised needed funds of over \$14,000 for scholarships, but also provided us with the opportunity to recognize our generous donors. Scholarship recipients joined us for the evening and shared their experiences on how Kids' Chance has affected their lives. In October

2012, Kids' Chance hosted its annual 5/10K Walk/Run events in Harrisburg, Philadelphia and Pittsburgh and, through these events, raised over \$30,000. These events have provided a forum through which the organization has reached out to the community at large to share the message of Kids' Chance.

Through the scholarship program, Kids' Chance of Pennsylvania is making a significant difference in the lives of all children affected by a workplace injury or death by helping them pursue and achieve their educational goals.

One student shares,

"Kids' Chance is a dream come true. Without this scholarship my career in college would be so much more difficult, if not impossible. I truly appreciate everything you have done for us, and we thank you from the bottom of our hearts."

For more information about Kids' Chance of Pennsylvania, visit [www.kidschanceofpa.org](http://www.kidschanceofpa.org).

### **21-Day Compliance**

The Pennsylvania Workers' Compensation Act, Section 406.1(a)(c), requires insurers and self-insured employers to either make a first payment or deny a claim no later than 21 days after the employer has notice or knowledge of the claimant's disability. Additionally, the rules and regulations require a form to accept or deny a claim be sent to the claimant, or the claimant's dependent, and the bureau no later than 21 days after the same.

Since 1999, the bureau has been monitoring the 21-day compliance rate of insurers and self-insured employers. The bureau's formula for calculating 21-day compliance is to compare the file date of the Notice of Compensation Payable, Agreement for Compensation, Denial or Temporary Notice of Compensation Payable against the Employer Notified Date or Date Disability Began from the First Report of Injury, using the later of the two dates (to account for delayed disability situations). The bureau then selects one random quarter per year, as a sampling, to complete this comparison and determine an insurer/self-insured employer's compliance rating.

The 2012 report was drawn from the reporting period April 1, 2012 – June 30, 2012. It identified each insurer and self-insured employer by name, bureau code, number of claims filed in the reporting period and the percentage of compliance. The statewide industry average for the period was 71 percent.

## Workers' Compensation Updates (cont.)

### Total Disability Weekly Workers' Compensation Rates

The following table illustrates the weekly workers' compensation rates used to calculate benefits payable to an injured employee.

The compensation rate is 66.66 percent of the employee's average weekly wage. If 66.66 percent of the employee's average weekly wage is greater than the maximum, the rate of compensation payable is equal to the maximum. If the benefit calculated is less than 50 percent of the statewide average weekly wage, then the compensation rate shall be the lower of 50 percent of the statewide average weekly wage or 90 percent of the employee's average weekly wage. There is no absolute minimum.

The maximum compensation rate payable is calculated annually and is effective Jan. 1 of each year. The calculation of the average weekly wage is defined by the act. Corresponding figures for years prior to 2002 are maintained by the bureau. For partial disability, other calculations and definitions apply.

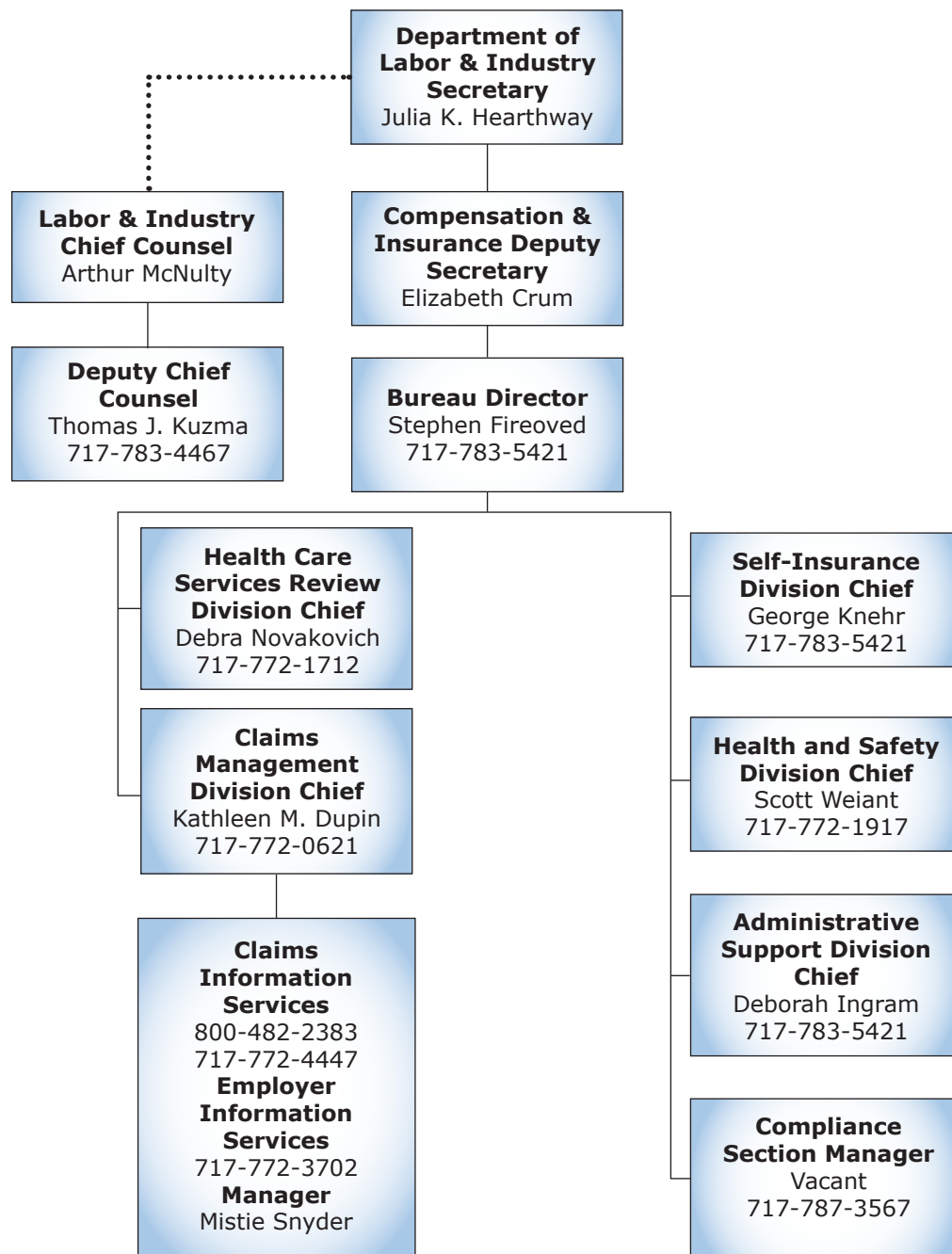
Statewide Average Weekly Wage/Maximum Compensation Rate Payable		50 Percent of Statewide Average Weekly Wage/50 Percent of Maximum Compensation Rate Payable	
2002	\$662.00	2002	\$331.00
2003	\$675.00	2003	\$337.50
2004	\$690.00	2004	\$345.00
2005	\$716.00	2005	\$358.00
2006	\$745.00	2006	\$372.50
2007	\$779.00	2007	\$389.50
2008	\$807.00	2008	\$403.50
2009	\$836.00	2009	\$418.00
2010	\$845.00	2010	\$422.50
2011	\$858.00	2011	\$429.00
2012*	\$888.00	2012*	\$444.00

\*For purposes of calculating the update to payments for medical treatment rendered on and after Jan. 1, 2012, the percentage increase in the statewide average weekly wage was 3.5 percent.

# Bureau Personnel

## Organization Chart

As of Dec. 31, 2012





## Bureau Divisions

### Director's Office Compliance Section

#### Primary Functions

Ensure compliance with the Workers' Compensation Act, regulations enacted pursuant to the act and orders issued by workers' compensation judges. These functions are accomplished through:

Educating employers regarding the requirement to insure their workers' compensation liability.

Investigating reports of employers' alleged failure to insure their liability and prosecuting cases of noncompliance in accordance with the criminal provisions provided by the act.

Referring allegations of employee fraud to the appropriate insurance carrier and prosecuting authority and allegations of employer, insurer or medical provider fraud to the proper prosecuting authority.

Reviewing all work-related injuries suffered by minors to determine if potential child labor law violations existed, referring said violations to the Bureau of Labor Law Compliance for determination and collection of any additional compensation due to injured minors.

Notifying dependents of their survivor rights under the act when work-related fatalities occur.

Reviewing and investigating allegations of insurer, self-insurer or third-party administrator violations of

the act to determine if further action is warranted. Processing statutorily permissible exceptions, exemptions and elections for inclusion under the act.

#### 2012 Accomplishments

Mailed the Employer Information pamphlet to 18,006 new or modified businesses to better educate employers about their workers' compensation responsibilities, along with certificates of insurance to secure information assuring their compliance. 10,977 businesses failed to respond, resulting in a second mailing.

Instituted 2,144 new investigations of potential employer failure to insure workers' compensation liability and referred 38 cases to the bureau's Legal Division for prosecution.

Referred four complaints of employee fraud to the proper insurance carrier for investigation.

Processed 1,605 corporate executive officer exceptions and 1,296 religious exemptions for exclusion under the act as well as 1,776 domestic elections for inclusion under the act.

Investigated 313 potential child labor law violations that could result in the collection of a 50 percent additional compensation penalty.

Notified 408 insurers of their requirement to pay a fee review determination that has not been appealed.

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### Director's Office Information Writer

#### Primary Functions

Provide employees, employers, the public, workers' compensation professionals, health care providers and government agencies with accurate and comprehensive workers' compensation information.

With department press office approval, provide the media with accurate and timely workers' compensation information.

Support the department secretary, the bureau director, the director of adjudication and the bureau staff in their missions.

#### 2012 Accomplishments

Mailed 87,946 *Workers' Compensation and the Injured Worker* pamphlets to workers for whom the bureau received a First Report of Injury indicating loss of more than a day, shift or turn of work as a result of an alleged work-related injury.

Coordinated the posting of new material and updates to the department website on behalf of the bureau.

Submitted articles for inclusion in the Pennsylvania Self-Insurer's Association and County Commissioners Association of Pennsylvania newsletter.

## Bureau Divisions (cont.)



### Administrative Support Division

Deborah Ingram

#### Primary Functions

Prepare yearly budget request for the Administration Fund. Project, analyze and report on the Administration Fund expenditures (which include the bureau, the Office of Adjudication, the Workers' Compensation Appeal Board, the Office of Chief Counsel, the Office of Information Technology and Labor & Industry bureaus that charge the Fund for services).

Issue, collect and record assessments to replenish the Administration Fund, Supersedeas Fund, Subsequent Injury Fund, Self-Insurance Guaranty Fund and the Small Business Advocate Fund.

Process supply, equipment and furniture requests and procure items for bureau offices, the Office of Adjudication and the Workers' Compensation Appeal Board.

Provide administrative support to all divisions and field offices within the bureau.

Provide personnel advice and services to bureau employees and managers.

Provide mailroom and optical character recognition, or OCR, services to the bureau.

Coordinate bureau training.

#### 2012 Accomplishments

Budgeted, monitored and adjusted the Administration Fund as necessary.

Assisted the Claims Management Division in processing petition assignments within five days (mailroom and OCR).

Improved the processing of all paper documents into the electronic system to within five days.

Provided timely status information on collection of assessments and bureau conference deposits. The amounts assessed for the 2011-12 fiscal year are as follows:

Administration Fund	\$62,393,291
Supersedeas Fund	\$16,407,527
Subsequent Injury Fund	\$197,040
Self-Insurance Guaranty Fund	\$25,415
Uninsured Employers Guaranty Fund	\$2,866,854

Processed personnel actions within seven working days of request.



### Claims Management Division

Kathleen Dupin

#### Primary Functions

Serve as a repository for workers' compensation records.

Process, record and review documents received for claims.

Provide records to claimants, attorneys, workers' compensation judges and others.

Collect and assemble statistics for workers' compensation injuries.

Evaluate carrier and employer compliance with the reporting requirements of the act.

Serve as conservator of the Supersedeas Reimbursement and Second Injury funds.

Pay claims where the bureau has liability under 305.1(WCOD), 306(h), Occupational Disease, Subsequent Injury Fund and the Supersedeas Fund.

Communicate with the insurer community to monitor compliance with the act and to expeditiously and accurately process claims.

## Bureau Divisions (cont.)

Continue commitment to improving filing efforts by the insurer community to aid claim development, provide continued educational efforts to alleviate processing deficiencies and improve our ability to communicate and support the rights and entitlements of all injured workers.

Coordinate the annual workers' compensation conference.

The Helpline provides insurance information researched through the Pennsylvania Compensation Rating Bureau to the workers' compensation community.

### 2012 Accomplishments

Received and processed 451,650 documents.

Processed 34,291 requests for records while maintaining an average processing time of seven days or less from receipt.

Processed 824 claims and distributed payments of more than \$19.5 million from the Supersedeas Reimbursement Fund during the 2011-12 fiscal year.

Provided injury statistics categorized by type of injury, part of body injured and cause of injury within major industry divisions for this edition of the Pennsylvania Work Injuries and Illness Report.

Issued the fifth annual Claims Status Report to insurers and self-insured employers and received feedback on 10,201 claims, equaling 99.2 percent of claims on the report. This feedback resulted in status verification or correction of claim records for (a) claims initiated in calendar years 2004 and 2008 and (b) no filing activity to the bureau for calendar year 2011.

Responded to more than 50,000 workers' compensation inquiries. These included 48,653 telephone calls and 1,659 email questions from employers, employees, providers, lawyers and others involved in the Pennsylvania workers' compensation system.

Assisted 471 non-English-speaking callers and visitors with Language Services, a language interpretation service.

Researched and responded to 538 inquiries regarding the workers' compensation insurance coverage of employers through the Pennsylvania Compensation Rating Bureau database.

Assisted 39 walk-in visitors with their workers' compensation questions and issues.

Responded to more than 1,700 written workers' compensation inquiries received from the workers' compensation community.

Developed, planned and coordinated the June 2012 bureau conference. A total of 1,297 representatives from the workers' compensation community, including employers, insurers, health care providers, and attorneys attended the two-day event, which offered sessions on subjects including the popular "As the Claim Turns," basics on workers' compensation, the interplay between workers' compensation and other programs and litigation issues.

Monitored individual insurers'/self-insurers' 21-day compliance rates for 2012. The 21-Day Compliance Report, which was drawn from the period of April 1, 2012 - June 30, 2012, was published on our website for comparison purposes. Training was, and continues to be, offered to assist in raising compliance rates.

The data cleansing process is on-going in preparation for the migrating from the Comprehensive Information Management System (CIMS) to the Workers' Compensation Automation and Integration System (WCAIS). The go-live date was Sept. 9, 2013.

Researched workers' compensation coverage status of employers who canceled or failed to renew their policy with the State Workers' Insurance Fund to ensure compliance under the act. Forwarded information on employers found to not have the required coverage to the Compliance Section for further investigation and action.

## Bureau Divisions (cont.)



### Health and Safety Division

Scott Weiant

#### Primary Functions

Evaluate employer applications to determine certification of employer workplace safety committees to determine eligibility for workers' compensation insurance premium discounts as allowed under Article X of the act. Provide assistance, guidance, and training to employers in establishing safety committees, interpreting requirements for certification and correcting application deficiencies prior to submission.

Provide safety-related information and training to Pennsylvania employers aimed at reducing workplace injury/illness occurrences and workers' compensation costs associated with workplace incidents through the Pennsylvania Training for Health & Safety (PATHS) resource.

Provide safety committee certification renewal forms for certified employers and evaluate submitted forms to determine eligibility for continuing premium discounts.

Review annual reports of accident and illness prevention services and programs from Pennsylvania licensed workers' compensation carriers, self-insured employers and group self-insurance funds. Formulate recommendations of program or service adequacy for consideration in continuance of licensure or self-insurance status.

Determine the necessity for, and conduct, on-site audits of accident and illness prevention services and programs and certified safety committees. Configure and monitor deficiency-correction programs as necessary to resolve program or service inadequacies.

Develop and disseminate health and safety-related information to members of the regulated community and the general public concerning: workplace safety committee certification/recertification procedures and requirements; mandatory accident and illness prevention program and service elements; safety-related training; and annual reporting requirements.

Administer the process to review credentials in the health and safety field for recognition by the department as acceptable qualifications for accident and illness prevention service providers. Review individual qualifications for acceptability as accident and illness prevention service providers and as recognized safety committee instructors.

Manage the process to nominate, select and recommend employers for the Governor's Award for Safety Excellence.

Provide Pennsylvania employers with coordinated safety and health training resources, through easy access and affordability. Services provided by PATHS enable participants in the workers' compensation system to achieve greater efficiencies in the implementation of their workers' compensation cost-containment efforts by creating a safe, accident-free workplace.

#### 2012 Accomplishments

Granted initial certification to a cumulative total of 10,037 workplace safety committees covering more than 1,353,567 employees as of December 2012. The cumulative number of approved workplace safety committee certification renewals totaled 55,116.

Received and processed a total of 534 workplace safety committee initial applications and 5,702 workplace safety committee renewal applications.

Continued to update email databases for various client groups to provide an electronic means of communicating with the workers' compensation safety clients.

Released all necessary self-insured, group fund and insurer-required filing reports within required time frames.

Evaluated the acceptability of accident and illness prevention programs and services of 1,436 insurers and self-insured employers through annual required reports.

Conducted 240 on-site audits of licensed workers' compensation insurer and self-insured employer accident and illness prevention programs and services and certified workplace safety committees.

Participated in the process to select and award the Governor's Award for Safety Excellence to seven Pennsylvania companies, which included conducting on-site visits and review of 80 award applications.

## Bureau Divisions (cont.)

Completed the framework, design and web documents for the January 2012 launch of the PATHS resource. PATHS is a training resource consisting of on-site safety and health training, web-based safety training applications including webinars, PowerPoint presentations, sample safety programs, safety talk materials, posters and more. The PATHS website includes a schedule of health and safety-related training and information available to all Pennsylvania stakeholders. The knowledgeable and experienced trainers are available to provide training and information sessions upon request to employers, employees and stakeholder groups.

Conducted a cumulative total of 2,676 on-site audits of accident and illness prevention programs and services of self-insured employers and licensed workers' compensation insurers and employers with state-certified workplace safety committees.

Division personnel conducted 117 safety training sessions on 26 different topics for more than 4,397 representatives of employers, insurers and self-insured employers.



### Health Care Services Review Division

Debra Novakovich

#### Primary Function

Administer the fee review process for health care providers who are disputing the timeliness or amount of payment received for medical services provided to Pennsylvania injured workers.

Manage and monitor chargemaster fee schedule data. Under amendments to the act in 1993, medical reimbursement was capped based on 1994 Medicare rates that are adjusted annually.

Authorize utilization review organizations, or UROs, to review the reasonableness and necessity of medical treatment when requested by the employer/insurer or injured worker. The division also trains, audits and monitors UROs for compliance with regulatory requirements.

Promulgate a list of physicians qualified to perform impairment rating examinations, or IREs, and designate initial IRE physician when requested by employers/self-insured employers.

Provide certification of coordinated care organizations.

Act as a liaison to independent consultants performing medical access studies.

Provide education and training to employers, insurers and health care providers as requested.

Act as a resource for all involved parties.

#### 2012 Accomplishments

Issued 58,061 fee review decisions and determinations.

Continued to update the courtesy copy of the fee schedule quarterly on the department's website.

Ensured timely and correct quarterly updates for insurers and self-insured employers.

Processed and approved 22 annual reports for utilization review organizations/peer review organizations (URO/PRO). A total of 20 URO/PROs are currently authorized.

Reviewed 4,963 utilization review/peer review determinations and reviewer reports.

Received and reviewed six new URO/PRO authorization requests.

Received, reviewed and approved six URO/PRO reauthorization applications.

Maintained a reviewer database to monitor URO/PRO reviewer qualifications and updated this information regularly.

Processed 5,813 utilization review requests in 2011. Introduced a new format where multiple providers may be reviewed on one request. This resulted in 6,363 utilization requests being processed with 4,666 full determination reports rendered.

Conducted annual URO/PRO meetings as necessary.



## Bureau Divisions (cont.)

Maintained a list of 89 IRE physicians in 200 geographic locations who may be designated to perform impairment rating evaluations under the 6th Edition of the AMA Guides to the Evaluation of Permanent Impairment. This list is also maintained on the department's website and includes the physician's specialty.

Received and processed 5,247 IRE requests for designation.

Received and reviewed the 2011 Medical Access Study. The study continues to indicate that high levels of injured workers satisfied with their medical treatment. It also indicates that injured workers with provider panel lists have a high satisfaction level, return to work over 30 percent sooner and continue to treat with the panel providers after the initial 90 days. The education of employers and injured workers is still needed. The study also

continues to report PPO discounts and late payment as the health care providers' main concerns.

Fee Review section continues to provide information packets as requested to interested parties.

Reduced the fee review backlog of pending files over 30 days from 23,000 to 0.

Maintain a resource account for easier email access to the bureau for questions regarding fee review or utilization review.

Set up a bridge between Fee Review and Compliance for providers who have received a positive response to a fee review and have not received reimbursement after 30 days.

Reformatted the update memo.



### Self-Insurance Division

George Knehr

#### Primary Functions

Process and decide applications of individual employers for self-insurance status under Section 305 of the Workers' Compensation Act and Section 305 of the Pennsylvania Occupational Disease Act. Set conditions for self-insurance and monitor self-insured employers' compliance with these conditions. As of Dec. 31, 2012, there were 742 employers authorized to self-insure their liability.

Process and decide applications of groups of employers to operate as group self-insurance funds under Article VIII of the act. Regulate and monitor the financial conditions of the group funds, including the setting of rates, the maintenance of surplus and the distribution of dividends to members. As of Dec. 31, 2012, 18 group self-insurance funds were operating, covering 819 employers in the commonwealth.

Collect and tabulate information needed to issue assessments against insurers and self-insured employers to maintain special funds established under the act.

Monitor the claims payments and outstanding liabilities of former self-insurers to ensure that they maintain adequate security or assets to cover their self-insurance claims. As of Dec. 31, 2012, there were 375 individual employers and one group fund in runoff status.

Administer the Self-Insurance Guaranty Fund and the use of financial security to remedy defaults of self-insured employers. The guaranty fund and its special prefund account, which applies to claimants injured before 1993, provide benefits to approximately 259 claimants, with total reserves of \$26 million. The division also monitors the payments, balances and administration of 21 default situations being satisfied by private securing entities, such as sureties, corporate trustees or guarantors, involving 259 claims and \$18 million in liabilities.

#### 2012 Accomplishments

Processed 651 renewal applications and 27 new applications for individual self-insurance status, 286 claims status reports of runoff self-insured employers, 37 group annual reports and rate requests and 74 semiannual reports monitoring the status of self-insurance defaults.

Calculated and issued five assessments to finance the operation of special funds under the act.

Revised and distributed the surety bond form used to secure self-insurance liability, primarily to clarify responsibilities and requirements on excess insurance recoveries on claims secured by the bond.

## Bureau Divisions (cont.)

Issued a Request for Proposal for adjusting and claims handling for the Self-Insurance Guaranty Fund and the Uninsured Employer Guaranty Fund and selected and entered a contract with a third-party administrator based on the responses to the request.

Updated the Self-Insurance Division's record retention schedule and implemented compliance with the revised schedule.



### Legal Division

Thomas Kuzma

#### Primary Functions

The Department of Labor & Industry's Office of Chief Counsel and the governor's Office of General Counsel coordinate all legal services provided to the bureau. Attorneys representing the bureau and Office of Adjudication, through the Legal Division and its support staff, are responsible for providing legal advice to bureau and adjudication personnel and defending legal challenges to the implementation of the workers' compensation system.

The division is responsible for advising, defending and monitoring the defense of claims filed against the Uninsured Employers Guaranty Fund (UEGF). Created in 2007, the UEGF provides workers' compensation benefits to injured workers whose employers failed to insure or self-insure their workers' compensation liability at the time of the injury. Last year, 290 claims for benefits were filed by workers who alleged injuries suffered in the course and scope of employment with uninsured employers.

The division guides the bureau in administering claims brought against other statutorily-created funds and provides legal counsel in the defense of such claims. For example, division attorneys represent the commonwealth in claims against the Supersedeas Fund as well as the Subsequent Injury Fund and claims under the Occupational Disease Act.

The division is responsible for preparing and coordinating criminal prosecutions of employers who fail to maintain workers' compensation coverage for workers.

The division advises department personnel regarding the impact of statutes and regulations (federal and state) that address workers' compensation concerns. In addition, the division drafts bills, regulations and statements of policy at the behest of the client to

either correct deficiencies or make enhancements to the system.

The division routinely answers inquiries from the public, both directly and on behalf of clients within the department.

#### 2012 Accomplishments

In calendar year 2012, the Legal Division assisted the UEGF in recovering \$369,577.40 from uninsured employers liable to the UEGF.

*Six L's Packing Co. v. WCAB (Williamson)* – In 2012, the Legal Division filed an amicus brief in support of the appellee in this complex workers' compensation case involving statutory employer liability. On May 29, 2012, the Pennsylvania Supreme Court held in favor of the position advanced by the appellee and Department and affirmed the Commonwealth Court. Quoting the bureau's amicus brief extensively, the Supreme Court's Opinion increased the universe of entities that may be deemed liable statutory employers in cases involving the UEGF.

*In re: LTV Steel Co., Inc.* – On Aug. 3, 2012, the United States Bankruptcy Court for the Northern District of Ohio approved a Stipulation and agreed Order entered between the department and the debtor, LTV Steel Company, Inc. (LTV). Therein, the parties resolved LTV's motion to reclassify the department's claim for repayment of approximately \$20 million that the department's Self-Insurance Guaranty Fund paid to injured former LTV employees. The WC Legal Division, in cooperation with outside counsel, agreed to accept \$2.4 million to resolve this matter.

*Smith v. Workers' Compensation Appeal Board (WCAB) (Caring Companions, Inc. and Uninsured Employers Guaranty Fund)* – On Sept. 17, 2012, the Commonwealth Court held that the filing of a Notice of Ability to Return to Work is unnecessary when the claimant's own physician has informed the claimant of the ability to return to light-duty work.

## Bureau Divisions (cont.)

During 2012, the WC Legal Division assisted in the following successful prosecutions of employers who failed to maintain workers' compensation insurance coverage as required by Section 305 of the Workers' Compensation Act:

*Commonwealth v. Brzoska, Francis & Kathleen/Brzoska, Inc./Subs N Stuff* – On Mar. 30, 2012, Francis Brzoska pled guilty to one misdemeanor count of violating Section 305, was sentenced to a 12 month period of probation and ordered to pay \$3,788.74 in restitution.

*Commonwealth v. Samuel Calaman d/b/a Calaman's Lawn Service* – On July 18, 2012, defendant entered the Accelerated Rehabilitative Disposition (ARD) program, and paid \$1,940.29 in restitution to the UEGF.

*Commonwealth v. Osvaldo Caso d/b/a Angelo's Pizza/D'Angelo's Pizza* – On Oct. 18, 2012, the defendant pled guilty to one felony count and three misdemeanor counts of violating Section 305. Mr. Caso was sentenced to a year of probation and ordered to pay \$23,476.70 in restitution to the UEGF.

*Commonwealth v. Alvin Davis* – On Oct. 11, 2012, defendant pled guilty to three misdemeanor counts of violating Section 305, and was sentenced to three years probation, 100 hours of community service and ordered to pay \$25,000 in restitution to the UEGF.

*Commonwealth v. Manuel Diaz Jr./Heritage Custom Homes, Inc.* – On Dec. 18, 2012, defendant entered the ARD program for two years and was ordered to pay \$29,493.81 in restitution to the UEGF.

*Commonwealth v. Jacob Dressler III d/b/a Clover Lane Farm* – On May 31, 2012, defendant was sentenced to two years of probation, a \$200 fine, 25 hours of community service, and ordered to pay restitution in the amount of \$9,848.27 to the UEGF.

*Commonwealth v. Robert L. Durbin d/b/a Robbie Durbin Construction* – On Jan. 12, 2012, the defendant pled guilty to 57 misdemeanor counts of violating Section 305, was sentenced to nine and a half years of probation and ordered to pay restitution to the UEGF in the amount of \$84,420.89.

*Commonwealth v. Kathy J. Eberly/Elite Auto Sales & Detailing, Inc.* – On Feb. 16, 2012, Ms. Eberly pled guilty to three misdemeanor counts of violating Section 305 and was sentenced to three consecutive one-year terms of probation. She was also ordered to pay the UEGF \$16,638.81 in restitution.

*Commonwealth v. Tarek Elmorsy/Chestnut Dollar Store, Inc.* – On May 14, 2012, Chestnut Dollar store pled guilty to five misdemeanor counts of violating Section 305. The defendant corporation paid restitution of \$10,000, while Mr. Elmorsy entered the ARD program and was ordered to perform community service and pay court costs.

*Commonwealth v. Richard A. Howells/Penns Woods Tree Co.* – On Feb. 16, 2012, the individual defendant entered into the ARD program for 15 months and was ordered to pay restitution in the amount of \$28,388.59 to the UEGF.

*Commonwealth v. Ralph & Julie Messina/Ralph Messina Appliance Service, Inc.* – On May 31, 2012, Ralph Messina pled guilty to 13 misdemeanor counts of violating Section 305 of the act. He was sentenced to five years of probation and ordered to pay \$46,607.20 in restitution to the UEGF as well as \$4,827.97 in restitution to the injured employee. On June 19, 2012, Julie Messina entered an identical negotiated guilty plea and was given the same sentence as Mr. Messina.

*Commonwealth v. Melvin J. Mowery a/k/a James M. Mowery/Michelle L. Mowery d/b/a Wild J's, Inc.; Melvin J. Mowery a/k/a James M. Mowery/Michelle L. Mowery d/b/a Phoenix Enterprises, LLC* – On Sept. 30, 2011, defendant Melvin Mowery pled guilty to 638 misdemeanor counts of violating Section 305. Similarly, defendant Phoenix Enterprises pled guilty to 546 misdemeanor counts of violating Section 305. Both defendants were placed on probation for three years, and ordered to perform 100 hours of community service, maintain workers' compensation insurance on the business and provide quarterly updates of same and make payment of restitution in the amount of \$47,524.15.

*Commonwealth v. Jan Ondra d/b/a Sarah's Steak Hoagies and Pizza* – On Feb. 13, 2012, defendant Jan Ondra entered the ARD program for a term of 36 months and was ordered to pay \$39,082.15 restitution to the UEGF and \$2,500.00 in costs.

# Work Injuries and Illnesses, Pennsylvania 2012

## Scope

The information provided in this publication is based on reports of injuries and illnesses, which occurred during 2012 to workers employed by businesses covered by the Pennsylvania Workers' Compensation Act. These reports are filed with the Bureau of Workers' Compensation, Department of Labor & Industry. This publication reflects data reported to the bureau as of Feb. 2, 2013.

Pursuant to the provisions of the act, all work injuries and illnesses resulting in death, permanent impairment or loss of time beyond a day or shift of occurrence are required to be reported to the bureau.

Federal employees, maritime workers and railroad workers in interstate commerce are covered under their respective federal workers' compensation programs. Injuries and illnesses of these workers are not included in the statistics of this publication.

## Work Injuries and Illnesses

During 2012, 85,117 lost-time work injury and illness cases were reported to the Bureau of Workers' Compensation. This year's total of 85,117 is 2.4 percent higher than the 83,144 reported in 2011.

Fatalities decreased to 101 in 2012 from 110 reported in the previous year.

The Work Injury and Illness Rate (the number of lost-time work injuries per 1,000 workers) was 14.9 in 2012. In 2011, the rate was 14.6. (See Table 2 on Page 31 for Work Injury and Illness Rates in selected industries.)

About 77.2 percent (65,694 cases) of the 85,117 injury and illness cases occurred in Manufacturing, Educational & Health Services, Professional & Business Services, Public Administration, and Trade, Transportation & Utilities. There were 17,902 cases within Trade, Transportation & Utilities (21.0 percent of all cases), 21,863 cases in Educational & Health Services (25.7 percent), 9,802 cases in Manufacturing (11.5 percent), 8,085 cases in Public Administration (9.5 percent), and 8,042 cases in Professional & Business Services (9.4 percent). Almost sixty percent of the 101 fatal cases in 2012 occurred within Professional & Business Services, Trade, Transportation & Utilities, and Construction. Almost 20 percent of the fatal cases were within Professional & Business Services. Trade, Transportation & Utilities had 21.8 percent and Construction had 17.8 percent of all fatal cases. Fatalities in Public Administration decreased from 12 to five, while fatalities in Manufacturing fell from

14 to eight. Construction had the highest injury and illness rate among all major industries in 2012 at 28.2 percent. The previous year's high rate was 28.2, in Manufacturing. Of the 12 major industries, eight showed a decrease in injuries in 2012, while four showed increases.

## Agriculture, Forestry, Fishing & Hunting: 595 Injuries

- Most frequent type of injury: sprains and strains: 222 injuries, 37.3%.
- Body part affected most often: upper extremities: 196 injuries, 32.9%.
- Most frequent cause of injury: overexertion: 129 injuries, 21.7%.
- Median age of injured workers: 38.3.
- County with the most injured workers: Chester.

## Natural Resources & Mining: 742 Injuries

- Most frequent type of injury: sprains and strains: 297 injuries, 40.0%.
- Body part affected most often: upper extremities: 253 injuries, 34.1%.
- Most frequent cause of injury: overexertion: 205 injuries, 27.6%.
- Median age of injured workers: 38.3.
- County with the most injured workers: Greene.

## Construction: 6,364 Injuries

- Most frequent type of injury: sprains and strains: 2,570 injuries, 40.4%.
- Body part affected most often: upper extremities: 2,117 injuries, 33.3%.
- Most frequent cause of injury: overexertion: 1797 injuries, 28.2%.
- Median age of injured workers: 41.2.
- County with the most injured workers: Philadelphia.

## Manufacturing: 9,802 Injuries

- Most frequent type of injury: sprains and strains: 3,846 injuries, 39.2%.
- Body part affected most often: upper extremities: 4,132 injuries, 42.2%.
- Most frequent cause of injury: overexertion: 3,354 injuries, 34.2%.
- Median age of injured workers: 45.5.
- County with the most injured workers: Lancaster.



# Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

## Trade, Transportation & Utilities: 17,902 Injuries

- Most frequent type of injury: sprains and strains: 8,618 injuries, 48.1%.
- Body part affected most often: upper extremities: 5,724 injuries, 32.0%.
- Most frequent cause of injury: overexertion: 6,297 injuries, 35.2%.
- Median age of injured workers: 44.8.
- County with the most injured workers: Philadelphia.

## Information: 922 Injuries

- Most frequent type of injury: sprains and strains: 452 injuries, 49.0%.
- Body part affected most often: upper extremities: 282 injuries, 30.6%.
- Most frequent cause of injury: overexertion: 284 injuries, 30.8%.
- Median age of injured workers: 47.0.
- County with the most injured workers: Philadelphia.

## Financial Activities: 2,359 Injuries

- Most frequent type of injury: sprains and strains: 980 injuries, 41.5%.
- Body part affected most often: upper extremities: 722 injuries, 30.6%.
- Most frequent cause of injury: overexertion: 694 injuries, 26.1%.
- Median age of injured workers: 46.4.
- County with the most injured workers: Allegheny.

## Professional & Business Services: 8,042 Injuries

- Most frequent type of injury: sprains and strains: 3,415 injuries, 42.5%.
- Body part affected most often: upper extremities: 2,744 injuries, 34.1%.
- Most frequent cause of injury: overexertion: 2,314 injuries, 28.8%.
- Median age of injured workers: 39.6.
- County with the most injured workers: Philadelphia.

## Educational & Health Services: 21,863 Injuries

- Most frequent type of injury: sprains and strains: 10,071 injuries, 46.1%.
- Body part affected most often: upper extremities: 6,589 injuries, 30.1%.
- Most frequent cause of injury: overexertion: 6,406 injuries, 29.3%.
- Median age of injured workers: 45.7.
- County with the most injured workers: Philadelphia.

## Leisure & Hospitality Services: 5,628 Injuries

- Most frequent type of injury: sprains and strains: 1,856 injuries, 33.0%.
- Body part affected most often: upper extremities: 2,246 injuries, 39.9%.
- Most frequent cause of injury: overexertion: 1093 injuries, 19.4%.
- Median age of injured workers: 33.4.
- County with the most injured workers: Philadelphia.

## Other Services: 2,223 Injuries

- Most frequent type of injury: sprains and strains: 903 injuries, 40.6%.
- Body part affected most often: upper extremities: 750 injuries, 33.7%.
- Most frequent cause of injury: overexertion: 580 injuries, 26.1%.
- Median age of injured workers: 42.1.
- County with the most injured workers: Philadelphia.

## Public Administration: 8,085 Injuries

- Most frequent type of injury: sprains and strains: 3,861 injuries, 47.8%.
- Body part affected most often: upper extremities: 2,599 injuries, 32.1%.
- Most frequent cause of injury: overexertion: 2,209 injuries, 27.3%.
- Median age of injured workers: 43.2.
- County with the most injured workers: Philadelphia.

<sup>1</sup> See Table 1 on page 24 for work injury and illness rates in selected industries.

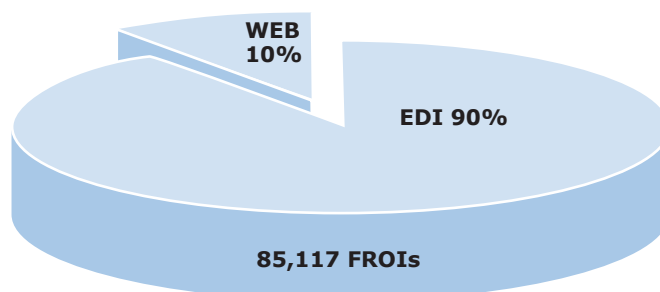


# Work Injuries and Illnesses, Pennsylvania 2012

## Collection Process of First Reports of Injury

A total of 85,117 First Reports of Injury (FROI) were received by the bureau for injuries sustained

in 2012. Of the reports received, 90 percent were received via Electronic Data Interchange (EDI) and 10 percent were received via the department's website.



Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

**Table 1. Work Injuries and Illnesses by Major Industry, Pennsylvania 2012**

INDUSTRY		2012	2011	% Change 2011 to 2012
<b>All Industries</b>	<b>Total Fatal</b>	<b>85,117 101</b>	<b>83,144 110</b>	<b>2.4% *</b>
Agriculture, Forestry, Fishing & Hunting	Total Fatal	595 3	654 1	-9.0% *
Natural Resources & Mining	Total Fatal	742 4	835 2	-11.1% *
Construction	Total Fatal	6,364 18	6,247 19	1.9% *
Manufacturing	Total Fatal	9,802 8	10,887 14	-10.0% *
Trade, Transportation & Utilities	Total Fatal	17,902 22	18,773 21	-4.6% *
Information	Total Fatal	922 3	995 1	-7.3% *
Financial Activities	Total Fatal	2,359 4	2,439 7	-3.3% *
Professional & Business Services	Total Fatal	8,042 20	8,079 23	-0.5% *
Educational & Health Services	Total Fatal	21,863 9	18,473 4	18.4% *
Leisure & Hospitality Services	Total Fatal	5,628 3	5,437 2	3.5% *
Other Services	Total Fatal	2,223 1	2,403 4	-7.5% *
Public Administration	Total Fatal	8,085 5	7,513 12	-7.6% *
Unclassified	Total Fatal	590 1	409 0	44.3% *

\*Percent change not calculated for fatal cases.

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

# Work Injuries and Illnesses, Pennsylvania 2012

## Historical Series – Work Injuries and Illnesses, Pennsylvania 2012

Year	Total	Fatal	Nonfatal
1916	255,616	2,670	252,946
1917	227,980	3,072	224,908
1918	184,844	3,403	181,441
1919	152,544	2,569	149,975
1920	174,979	2,528	172,451
1921	140,197	1,924	138,273
1922	146,255	1,890	144,365
1923	200,435	2,412	198,023
1924	177,539	2,209	175,330
1925	176,379	2,009	174,370
1926	180,400	2,116	178,284
1927	160,743	2,053	158,690
1928	152,498	2,065	150,433
1929	165,657	2,000	163,657
1930	144,669	1,752	142,917
1931	111,458	1,482	109,976
1932	85,099	1,063	84,036
1933	85,642	1,029	84,613
1934	93,024	1,122	91,902
1935	90,022	1,103	88,919
1936	108,036	1,133	106,903
1937	131,147	1,246	129,901
1938	99,024	1,100	97,924
1939	103,607	1,204	102,403
1940	109,475	1,278	108,197
1941	130,403	1,338	129,065
1942	139,565	1,554	138,011
1943	135,491	1,423	134,068
1944	128,934	1,316	127,618
1945	118,682	1,197	117,485
1946	117,356	1,136	116,220
1947	124,883	1,193	123,690
1948	117,742	1,084	116,658

Year	Total	Fatal	Nonfatal
1949	94,514	891	93,623
1950	96,372	909	95,463
1951	102,181	941	101,240
1952	95,001	819	94,182
1953	92,635	862	91,773
1954	79,168	773	78,395
1955	83,884	723	83,161
1956	86,839	744	86,095
1957	82,444	770	81,674
1958	69,904	639	69,265
1959	80,039	659	79,380
1960	78,947	701	78,246
1961	75,986	672	75,314
1962	79,549	671	78,878
1963	80,891	599	80,292
1964	87,972	673	87,299
1965	90,138	649	89,489
1966	94,275	659	93,616
1967	92,173	666	91,507
1968	96,512	626	95,886
1969	98,879	672	98,207
1970	99,182	630	98,552
1971	94,000	583	93,417
1972	114,221	564	113,657
1973	134,866	495	134,371
1974	133,450	405	133,045
1975	128,010	390	127,620
1976	141,729	397	141,332
1977	152,646	407	152,239
1978	157,849	367	157,482
1979	169,768	406	169,362
1980	147,466	364	147,102
1981	141,266	272	140,994

Year	Total	Fatal	Nonfatal
1982	128,031	262	127,769
1983	121,880	276	121,604
1984	135,972	278	135,694
1985	135,258	277	134,981
1986	138,168	265	137,903
1987	139,706	291	139,415
1988	146,461	267	146,194
1989	148,445	237	148,208
1990	158,030	235	157,795
1991	145,667	183	145,484
1992	143,268	208	143,060
1993	136,769	202	136,567
1994	130,093	206	129,887
1995	118,313	167	118,146
1996	102,132	145	101,987
1997	88,451	137	88,314
1998	85,783	96	85,687
1999	82,676	121	82,555
2000	80,133	114	80,019
2001	90,405	134	90,271
2002	95,206	146	95,060
2003	99,161	140	99,021
2004	93,566	130	93,436
2005	102,259	122	102,137
2006	110,657	133	110,524
2007	115,845	148	115,697
2008	104,275	154	104,121
2009	88,973	100	88,873
2010	85,560	111	85,459
2011	83,144	110	83,034
2012	85,117	101	85,016

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

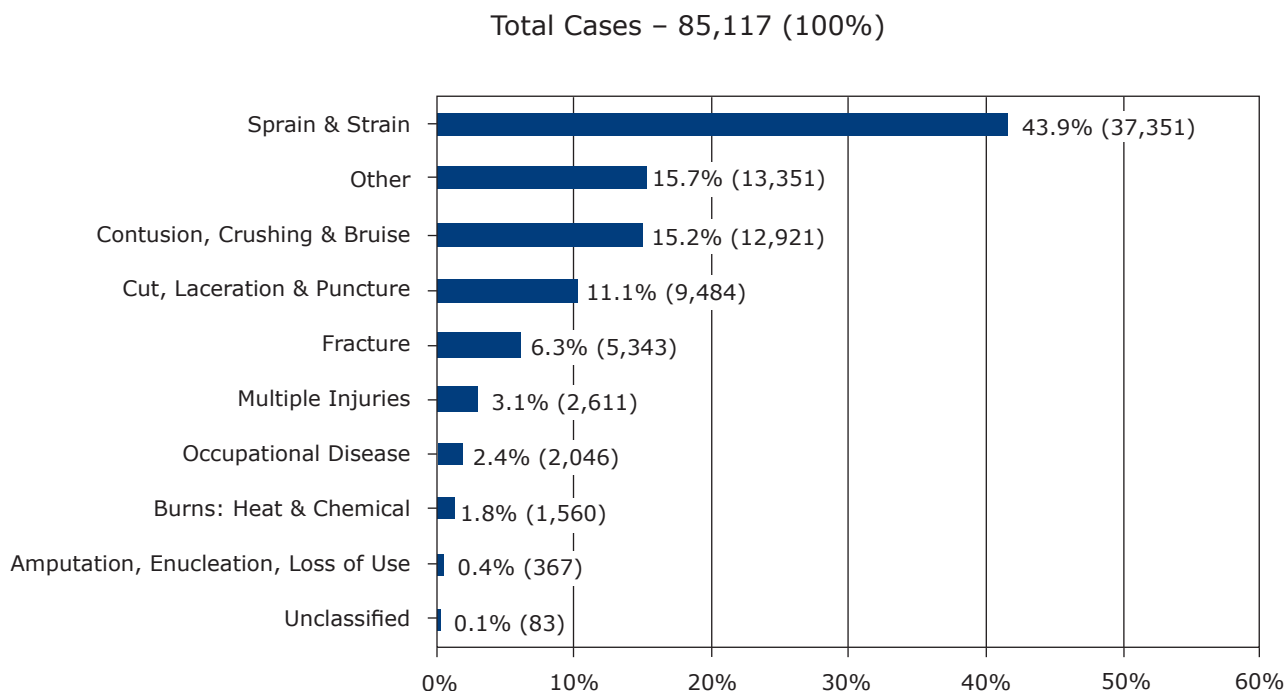
## Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

### Type of Injury or Illness

Sprain, strain injuries (37,351) accounted for 43.9 percent of the total cases reported in 2012. Contusions, crushes & bruises (12,921 cases, 15.2 percent) and cuts, lacerations, punctures (9,484 cases, 11.1 percent) accounted for 26.3 percent. (See Figure 1 and Table 3.) The greatest number

of the sprain, strain cases (13,636 cases, 36.5 percent) affected the trunk area. Most of the cuts, lacerations, punctures (6,807 cases, 71.8 percent) occurred to the upper extremities, and the greatest number of contusions, crushes, bruises (4,144 cases, 32.1 percent) involved the lower extremities. (See Table 6.)

**Figure 1. Percentage Distribution by Type of Injury or Illness, Pennsylvania 2012**



Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

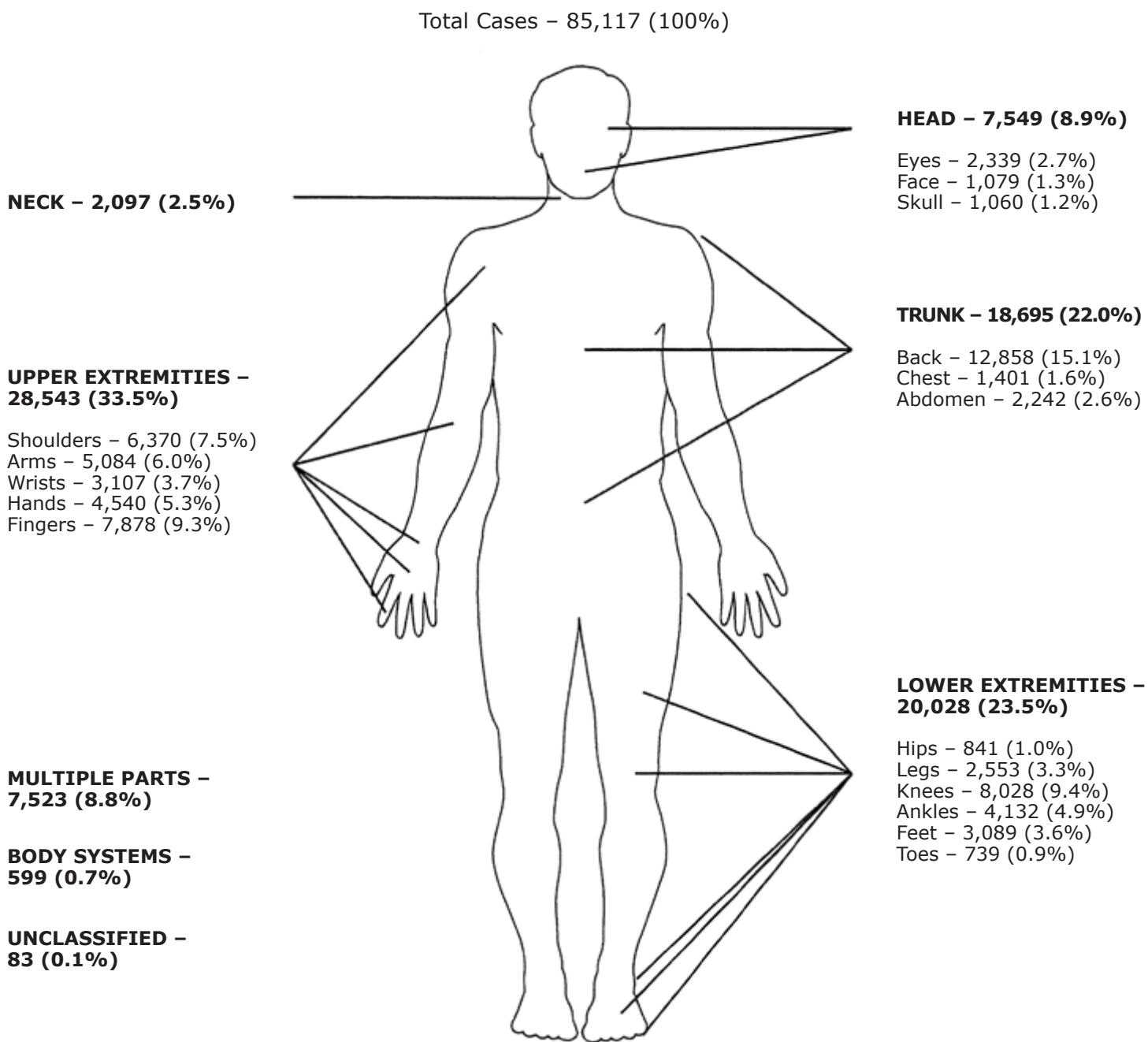
## Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

### Part of Body Affected

Injuries to the upper extremities (arms, wrists, hands, fingers, shoulders) accounted for 33.5 percent (28,543) of the total cases reported in 2012. Back injuries alone (12,858) represented 15.1 percent of the annual total. The trunk (chest, back, abdomen) was injured in 22.0 percent of the cases (18,695), and the lower extremities (legs, knees, ankles, feet, toes, hips) in 23.5 percent

(20,028) of the cases. (See Figure 2. and Table 4.) Most of the trunk area injuries (13,636, or 72.9 percent) were sprains and strains. Over 35 percent of the upper extremity injuries were sprains and strains, while nearly one-fourth of upper extremities injuries were cuts, lacerations, and punctures. Half of the lower extremity injuries were sprains and strains. (See Table 6.)

**Figure 2. Percentage Distribution by Part of Body Affected, Pennsylvania 2012**



Note: Sub-categories indicate the most common injuries in each category. Not a complete listing.  
Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

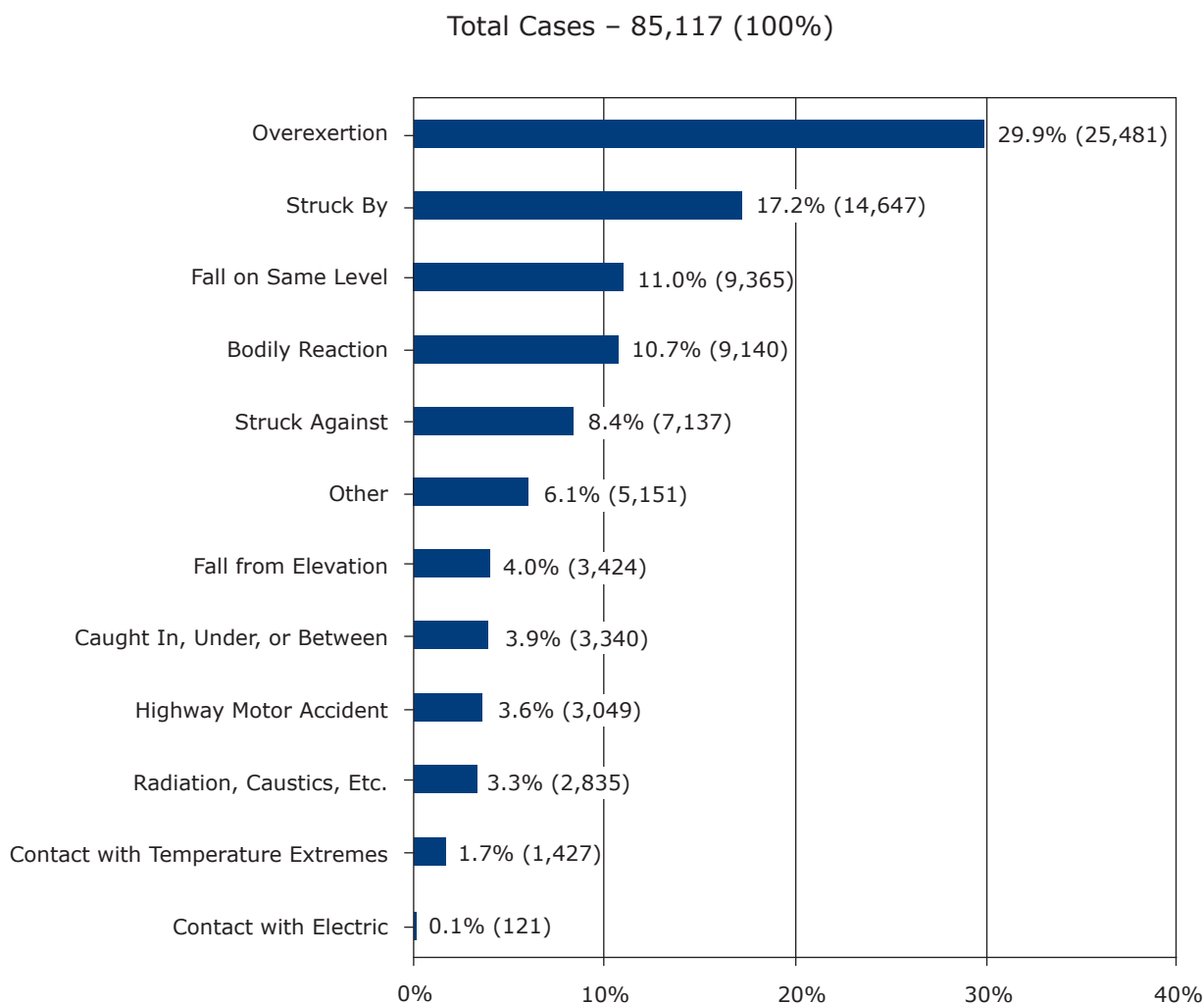
## Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

### Cause of Injury

Overexertion (lifting, pulling, pushing, etc.) was the leading cause of injury in 2012. There were 25,481 cases of this type, which represented 29.9 percent of the total number reported. Being struck by objects (falling, flying, etc.) was the next leading cause of injury with 14,647 cases reported (17.2 percent), followed by falls on same

level (9,365, 11.0 percent). (See Figure 3). Most of the overexertion cases (21,280, 83.5 percent) resulted in sprains or strains. The largest number of struck by accidents (4,460, 30.4 percent) produced contusions, crushing, and bruising. Over 59 percent of the 9,140 injuries caused from bodily reactions resulted in sprains or strains. (See Table 7).

**Figure 3. Percentage Distribution by Cause of Injury, Pennsylvania 2012**



Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

## Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

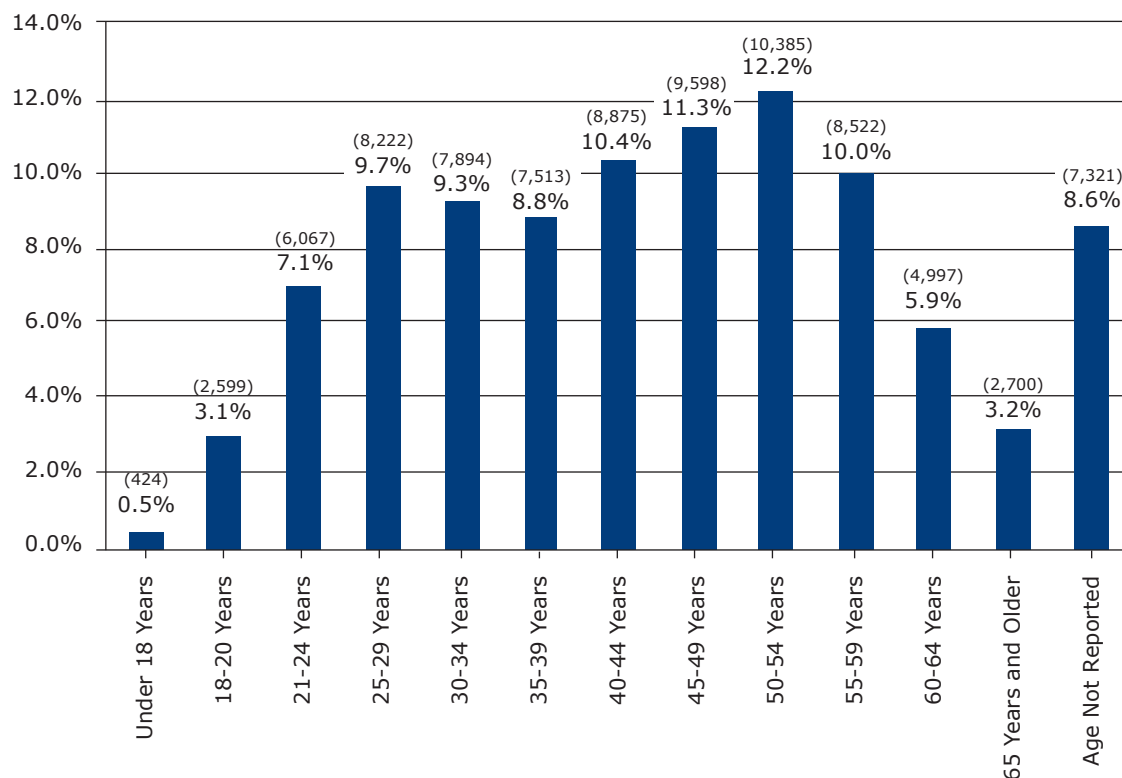
### Age of Injured Worker

Workers in the 50-54 year age group sustained the greatest number of injuries in 2012. This age group had 10,385 cases that represented 12.2 percent of the total reported. The median age of injured workers in 2012 was 43.5. By industry, the median age of injured workers ranged from 33.4 in Leisure

and Hospitality to 47.0 in Information. The largest number of fatalities (15) was reported in the 50 through 54 age group. (See Figure 4 and Tables 8 & 9).

**Figure 4. Percentage Distribution by Age Group, Pennsylvania 2012**

Total Cases – 85,117 (100%)



Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry



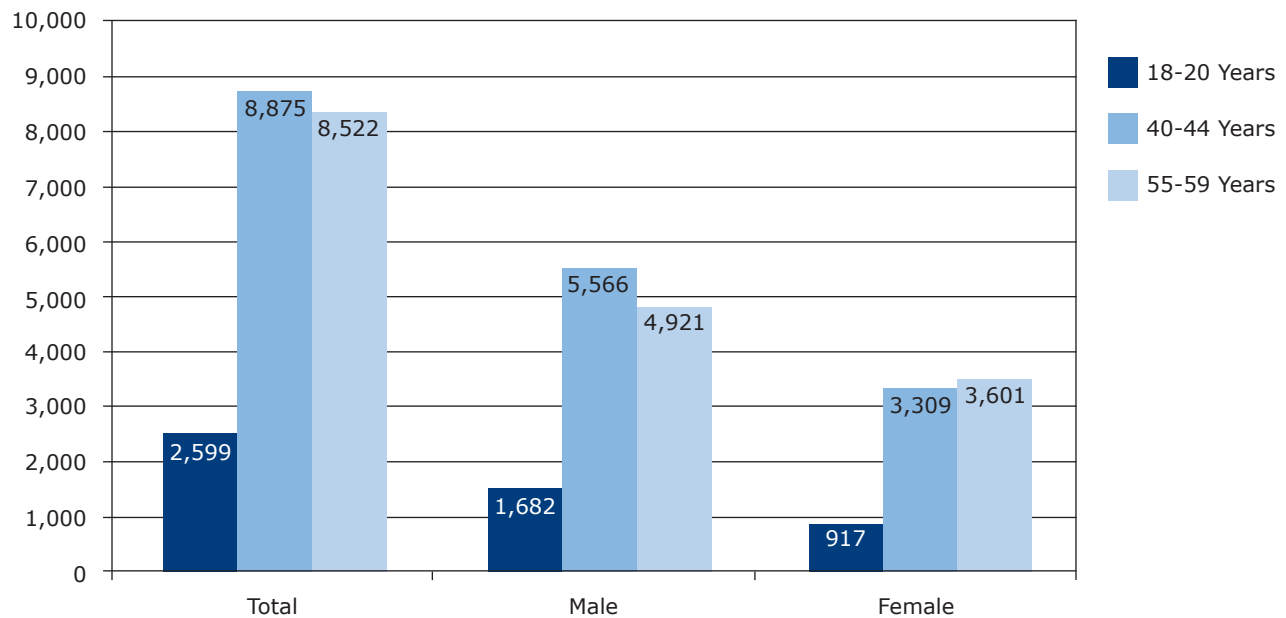
## Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

### Gender of Injured Worker

Of the 85,117 injury and illness cases reported in 2012, 52,154, or 61.3 percent, were male workers.

Of the 101 fatalities reported this year, 7 were female workers. The median age of injured male workers in 2012 was 42.6 and for female workers it was 44.9. (See Table 9).

**Figure 5. Age by Gender, Pennsylvania 2012**



### County Where Injury or Illness Occurred

More than half (43,422) of the 85,177 cases reported in 2012 came from 10 of the commonwealth's 67 counties. The largest number of the cases (10,422, 12.2%) came from Philadelphia, followed by Allegheny (6,750, 7.9%), Montgomery

(4,039, 4.7%), Lancaster (4,032, 4.7%), Berks (3,649, 4.1%), Bucks (3,377, 4.0%), Delaware (3,240, 3.8%), Luzerne (2,756, 3.2%), York (2,627, 3.1%) and Lehigh (2,530, 3.0%). (See Table 10).

# Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

**Table 2. Injury and Illness Rates in Selected Industries, Pennsylvania 2012**

INDUSTRY	Injuries and Illnesses		Rate per 1,000 Workers	
	2012	2011	2012	2011
<b>Total</b>	<b>85,117</b>	<b>83,144</b>	<b>14.9</b>	<b>14.6</b>
<b>Agriculture, Forestry, Fishing &amp; Hunting</b>	<b>595</b>	<b>654</b>	<b>N/A</b>	<b>N/A</b>
<b>Natural Resources &amp; Mining</b>	<b>742</b>	<b>835</b>	<b>20.1</b>	<b>24.7</b>
Mining	717	462	19.8	13.9
Coal mining	288	281	33.1	33.1
<b>Construction</b>	<b>6,364</b>	<b>6,247</b>	<b>28.2</b>	<b>28.0</b>
Construction of buildings	1,261	1,294	24.9	26.2
Heavy & civil engineering construction	1,407	898	37.9	25.0
Specialty trade contractors	3,696	4,055	26.8	29.5
<b>Manufacturing</b>	<b>9,802</b>	<b>10,887</b>	<b>17.3</b>	<b>19.3</b>
Food manufacturing	1,375	1,685	20.6	25.3
Wood product manufacturing	463	502	25.3	26.8
Printing & related support activities	296	432	11.6	16.0
Chemical manufacturing	386	509	9.3	12.1
Pharmaceutical & medicine manufacturing	98	208	5.1	10.3
Plastics & rubber products manufacturing	536	628	15.2	17.8
Nonmetallic mineral product manufacturing	487	471	24.1	22.9
Primary metal manufacturing	886	911	22.4	23.7
Iron & steel mills & ferroalloy mfg.	222	192	16.3	14.4
Fabricated metal product manufacturing	1,801	1,969	22.0	24.5
Machinery manufacturing	706	726	14.5	15.4
Computer & electronic product manufacturing	282	360	8.9	11.2
Electrical equipment & appliance mfg.	274	293	10.5	11.3
Transportation equipment manufacturing	726	660	18.4	17.6
Furniture & related product manufacturing	334	307	21.8	20.3
Miscellaneous manufacturing	338	334	12.8	12.7
<b>Trade, Transportation &amp; Utilities</b>	<b>17,902</b>	<b>18,773</b>	<b>17.8</b>	<b>17.2</b>
Trade	11,607	12,255	13.5	14.3
Wholesale Trade	3,751	4,066	16.5	17.9
Merchant wholesalers, durable goods	1,642	1,829	14.5	16.3
Merchant wholesalers, nondurable goods	1,513	1,589	23.6	24.8
Electronic markets, agents & brokers	596	648	11.8	12.8
Retail Trade	7,856	8,189	12.4	13.0
Motor vehicle & parts dealers	1,097	1,207	15.2	17.0
Furniture & home furnishings stores	355	286	22.2	17.7
Electronics & appliance stores	92	103	5.2	5.8
Building material & garden supply stores	926	925	20.0	20.0
Food & beverage stores	2,398	2,116	16.9	15.1
Health & personal care stores	343	372	7.5	8.2
Gasoline stations	455	398	11.9	10.6
Clothing & clothing accessories stores	256	352	4.4	6.0
Sporting goods, hobby, book & music stores	165	192	7.0	8.1
General merchandise stores	997	1,392	8.9	12.4
Miscellaneous store retailers	409	478	12.0	14.2
Nonstore retailers	363	368	13.6	13.7
Transportation & Warehousing	5,670	5,994	25.9	27.8
Air transportation	375	529	30.7	43.7
Truck transportation	2,246	2,333	36.3	38.6
Transit & ground passenger transportation	1,277	1,673	37.1	48.4
Couriers & messengers	641	644	27.0	27.4
Warehousing & storage	713	410	11.9	7.0
Utilities	625	524	28.0	23.5
<b>Information</b>	<b>922</b>	<b>995</b>	<b>10.2</b>	<b>10.9</b>
Publishing industries, except Internet	415	434	14.8	14.7
Telecommunications	354	190	11.9	6.4

## Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

INDUSTRY	Injuries and Illnesses		Rate per 1,000 Workers	
	2012	2011	2012	2011
<b>Financial Activities</b>	<b>2,359</b>	<b>2,439</b>	<b>7.6</b>	<b>7.9</b>
Finance & insurance	1,448	1,422	5.8	5.7
Credit intermediation & related activities	355	444	3.7	4.5
Securities, commodity contracts & investments	24	47	0.9	1.7
Insurance carriers & related activities	858	685	7.6	6.2
Real estate, rental & leasing	911	1,017	15.5	17.5
Real estate	589	670	15.2	17.4
<b>Professional &amp; Business Services</b>	<b>8,042</b>	<b>8,079</b>	<b>11.0</b>	<b>11.3</b>
Professional & technical services	1,358	1,356	4.3	4.4
Management of companies & enterprises	1,070	972	8.2	7.8
Administrative & waste services	5,614	5,751	19.7	20.3
Administrative & support services	5,196	5,298	19.4	19.8
<b>Education &amp; Health Services</b>	<b>21,863</b>	<b>18,473</b>	<b>18.7</b>	<b>16.0</b>
Educational services	7,926	6,030	33.2	25.4
Health care & social assistance	13,937	12,443	15.0	13.6
Ambulatory health care services	2,263	2,335	7.8	8.2
Hospitals	5,115	4,218	18.9	15.8
Nursing & residential care facilities	4,699	4,244	23.5	21.3
Social assistance	1,860	1,646	11.1	10.1
<b>Leisure &amp; Hospitality</b>	<b>5,628</b>	<b>5,437</b>	<b>10.8</b>	<b>10.7</b>
Arts, entertainment, & recreation	1,334	1,289	14.5	14.0
Amusements, gambling, & recreation	655	627	9.4	9.1
Accommodation & food services	4,294	4,148	10.0	9.9
Accommodation	853	837	16.0	16.2
Food services & drinking places	3,441	3,311	9.2	9.0
<b>Other Services</b>	<b>2,223</b>	<b>2,403</b>	<b>8.7</b>	<b>9.5</b>
Repair & maintenance	847	973	16.7	19.5
Personal & laundry services	621	598	10.1	10.0
Membership associations & organizations	739	818	5.1	5.7
<b>Public Administration</b>	<b>8,085</b>	<b>7,513</b>	<b>11.2</b>	<b>10.1</b>
<b>Unclassified</b>	<b>590</b>	<b>409</b>	<b>N/A</b>	<b>N/A</b>

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry.

# Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

**Table 3. Industry by Type of Injury or Illness, Pennsylvania 2012**

INDUSTRY	TOTAL	AMPUTATION, ENUCLEATION, LOSS OF USE	BURNS: HEAT & CHEMICAL	CONTUSION, CRUSHING, BRUISE	CUT, LACERATION, PUNCTURE	FRACTURE	SPRAIN, STRAIN	MULTIPLE INJURIES	OCCUPATIONAL DISEASE	OTHER	UNCLASSIFIED
<b>Total</b>	<b>85,117</b>	<b>367</b>	<b>1,560</b>	<b>12,921</b>	<b>9,484</b>	<b>5,343</b>	<b>37,351</b>	<b>2,611</b>	<b>2,046</b>	<b>13,351</b>	<b>83</b>
<b>Agriculture, Forestry, Fishing &amp; Hunting</b>	<b>595</b>	<b>7</b>	<b>9</b>	<b>102</b>	<b>89</b>	<b>49</b>	<b>222</b>	<b>19</b>	<b>2</b>	<b>89</b>	<b>7</b>
Crop production	376	4	6	74	57	21	146	13	0	52	3
Animal production	141	1	2	16	17	20	58	3	2	19	3
Forestry	3	0	0	0	1	1	1	0	0	0	0
Fishing, hunting & trapping	0	0	0	0	0	0	0	0	0	0	0
Agriculture & forestry support activities	75	2	1	12	14	7	17	3	0	18	1
<b>Natural Resources &amp; Mining</b>	<b>742</b>	<b>9</b>	<b>11</b>	<b>91</b>	<b>59</b>	<b>119</b>	<b>297</b>	<b>20</b>	<b>9</b>	<b>127</b>	<b>0</b>
Logging	25	0	0	2	3	4	7	1	0	8	0
Mining	717	9	11	89	56	115	290	19	9	119	0
Oil & gas extraction	37	0	2	2	2	6	19	1	0	5	0
Mining, except oil & gas	381	2	4	49	32	62	161	12	6	53	0
Coal mining	288	1	3	35	20	51	125	9	6	38	0
Metal ore mining	0	0	0	0	0	0	0	0	0	0	0
Nonmetallic mineral mining & quarrying	93	1	1	14	12	11	36	3	0	15	0
Support activities for mining	299	7	5	38	22	47	110	6	3	61	0
<b>Construction</b>	<b>6,364</b>	<b>40</b>	<b>111</b>	<b>666</b>	<b>947</b>	<b>651</b>	<b>2,570</b>	<b>222</b>	<b>57</b>	<b>1,100</b>	<b>0</b>
Construction of buildings	1,261	12	10	129	213	148	476	43	16	214	0
Residential building construction	757	6	4	64	144	93	282	33	9	122	0
Nonresidential building construction	504	6	6	65	69	55	194	10	7	92	0
Heavy & civil engineering construction	1,407	9	35	228	131	130	616	29	15	214	0
Utility system construction	484	5	12	52	45	67	174	16	6	107	0
Land subdivision	19	0	2	0	3	1	11	1	0	1	0
Highway, street, & bridge construction	851	4	21	169	75	53	411	12	9	97	0
Other heavy construction	53	0	0	7	8	9	20	0	0	9	0
Specialty trade contractors	3,696	19	66	309	603	373	1,478	150	26	672	0
Building foundation & exterior contractors	861	3	11	76	126	101	324	39	10	171	0
Building equipment contractors	1,610	5	38	127	273	132	671	60	12	292	0
Building finishing contractors	623	5	4	49	126	63	254	20	2	100	0
Other specialty trade contractors	602	6	13	57	78	77	229	31	2	109	0
<b>Manufacturing</b>	<b>9,802</b>	<b>120</b>	<b>241</b>	<b>1,268</b>	<b>1,284</b>	<b>709</b>	<b>3,846</b>	<b>184</b>	<b>300</b>	<b>1,844</b>	<b>6</b>
Food manufacturing	1,375	6	32	219	149	98	628	27	35	181	0
Animal food manufacturing	68	0	1	12	9	6	29	2	0	9	0
Grain & oilseed milling	8	0	1	0	1	1	2	0	1	2	0
Sugar & confectionery product manufacturing	117	1	3	12	15	15	51	6	1	13	0
Fruit & vegetable preserving & specialty mfg.	131	1	4	23	10	12	54	4	3	20	0
Dairy product manufacturing	146	0	4	19	12	10	79	2	4	16	0
Animal slaughtering & processing	232	1	5	38	27	18	100	2	7	34	0
Seafood product preparation & packaging	1	0	0	0	0	0	1	0	0	0	0
Bakeries & tortilla manufacturing	447	1	5	80	59	20	207	4	13	58	0
Other food manufacturing	225	2	9	35	16	16	105	7	6	29	0
Beverage & tobacco product manufacturing	186	0	2	19	11	6	88	4	3	53	0
Beverage manufacturing	159	0	2	17	9	4	71	4	2	50	0
Tobacco manufacturing	27	0	0	2	2	2	17	0	1	3	0
Textile mills	55	0	3	5	9	3	17	0	5	13	0
Fiber, yarn, & thread mills	6	0	0	1	1	0	2	0	0	2	0
Fabric mills	37	0	2	2	8	3	13	0	2	7	0
Textile & fabric finishing mills	12	0	1	2	0	0	2	0	3	4	0

## Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

INDUSTRY	TOTAL	AMPUTATION, ENUCLEATION, LOSS OF USE	BURNS: HEAT & CHEMICAL	CONTUSION, CRUSHING, BRUISE	CUT, LACERATION, PUNCTURE	FRACTURE	SPRAIN, STRAIN	MULTIPLE INJURIES	OCCUPATIONAL DISEASE	OTHER	UNCLASSIFIED
<b>Manufacturing (cont.)</b>											
Textile product mills	49	0	1	4	9	3	16	1	3	12	0
Textile furnishings mills	13	0	0	1	4	1	4	0	2	1	0
Other textile product mills	36	0	1	3	5	2	12	1	1	11	0
Apparel manufacturing	97	0	0	16	22	3	30	0	7	19	0
Apparel knitting mills	6	0	0	0	2	0	4	0	0	0	0
Cut & sew apparel manufacturing	77	0	0	14	17	2	22	0	7	15	0
Accessories & other apparel manufacturing	14	0	0	2	3	1	4	0	0	4	0
Leather & allied product manufacturing	16	0	0	3	4	0	5	0	0	4	0
Leather & hide tanning & finishing	4	0	0	2	0	0	1	0	0	1	0
Footwear manufacturing	6	0	0	1	2	0	3	0	0	0	0
Other leather product manufacturing	6	0	0	0	2	0	1	0	0	3	0
Wood product manufacturing	463	8	4	72	111	42	131	9	5	81	0
Sawmills & wood preservation	123	3	1	32	16	13	31	3	1	23	0
Plywood & engineered wood product mfg.	57	1	0	12	15	2	16	3	0	8	0
Other wood product manufacturing	283	4	3	28	80	27	84	3	4	50	0
Paper manufacturing	385	4	10	50	48	26	139	7	15	85	1
Pulp, paper, & paperboard mills	82	0	4	16	9	4	29	1	4	15	0
Converted paper product manufacturing	303	4	6	34	39	22	110	6	11	70	1
Printing & related support activities	296	4	5	31	33	25	104	10	13	71	0
Petroleum & coal products manufacturing	124	2	2	17	11	8	51	1	3	29	0
Chemical manufacturing	386	5	23	49	35	17	170	10	12	65	0
Basic chemical manufacturing	83	0	6	9	14	2	34	4	2	12	0
Resin, rubber, & artificial fibers mfg.	47	0	4	5	0	4	24	0	4	6	0
Agricultural chemical manufacturing	8	1	1	2	0	0	4	0	0	0	0
Pharmaceutical & medicine manufacturing	98	2	0	17	7	3	46	3	1	19	0
Paint, coating, & adhesive manufacturing	46	0	4	6	3	2	18	1	4	8	0
Soap, cleaning compound, & toiletry mfg.	37	0	3	2	4	1	20	1	0	6	0
Other chemical product & preparation mfg.	67	2	5	8	7	5	24	1	1	14	0
Plastics & rubber products manufacturing	536	11	13	63	78	26	218	14	16	95	2
Plastics product manufacturing	486	10	12	59	73	25	193	14	15	83	2
Rubber product manufacturing	50	1	1	4	5	1	25	0	1	12	0
Nonmetallic mineral product manufacturing	487	8	13	57	57	38	213	18	9	74	0
Clay product & refractory manufacturing	36	1	1	5	3	5	18	0	0	3	0
Glass & glass product manufacturing	95	1	4	6	18	8	43	3	1	11	0
Cement & concrete product manufacturing	296	3	7	39	29	22	125	13	6	52	0
Lime & gypsum product manufacturing	2	1	0	0	1	0	0	0	0	0	0
Other nonmetallic mineral products	58	2	1	7	6	3	27	2	2	8	0
Primary metal manufacturing	886	11	49	121	82	79	350	11	24	158	1
Iron & steel mills & ferroalloy mfg.	222	5	13	27	19	29	86	2	8	33	0
Steel product mfg. from purchased steel	163	2	4	23	21	14	70	2	7	19	1
Alumina & aluminum production	20	1	1	2	2	2	5	0	0	7	0
Other nonferrous metal production	104	3	10	14	12	8	40	2	2	13	0
Foundries	377	0	21	55	28	26	149	5	7	86	0
Fabricated metal product manufacturing	1,801	26	40	237	282	138	617	30	63	367	1
Forging & stamping	187	6	5	23	24	12	72	4	4	36	1
Cutlery & hand tool manufacturing	27	0	0	5	5	2	10	0	3	2	0
Architectural & structural metals mfg.	534	4	9	77	82	55	154	6	15	132	0
Boiler, tank, & shipping container mfg.	143	4	4	24	17	15	45	2	7	25	0
Hardware manufacturing	15	0	0	1	3	1	6	0	0	4	0

# Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

INDUSTRY	TOTAL	AMPUTATION, ENUCLEATION, LOSS OF USE	BURNS: HEAT & CHEMICAL	CONTUSION, CRUSHING, BRUISE	CUT, LACERATION, PUNCTURE	FRACTURE	SPRAIN, STRAIN	MULTIPLE INJURIES	OCCUPATIONAL DISEASE	OTHER	UNCLASSIFIED
<b>Manufacturing (cont.)</b>											
Spring & wire product manufacturing	60	1	0	10	9	1	23	0	5	11	0
Machine shops & threaded product mfg.	483	4	9	62	92	24	179	11	18	84	0
Coating, engraving, & heat treating metals	141	3	7	18	15	14	53	2	5	24	0
Other fabricated metal product manufacturing	211	4	6	17	35	14	75	5	6	49	0
Machinery manufacturing	706	14	15	72	112	62	227	16	24	163	1
Ag., construction, & mining machinery mfg.	172	8	3	13	14	16	64	2	4	47	1
Industrial machinery manufacturing	50	1	1	7	11	5	11	0	1	13	0
Commercial & service industry machinery	26	0	1	5	1	1	9	0	1	8	0
HVAC & commercial refrigeration equipment	85	0	0	4	15	8	31	2	4	21	0
Metalworking machinery manufacturing	162	1	3	19	46	11	43	8	7	24	0
Turbine & power transmission equipment mfg.	40	1	0	4	5	6	16	0	1	7	0
Other general purpose machinery mfg.	171	3	7	20	20	15	53	4	6	43	0
Computer & electronic product manufacturing	282	3	3	19	24	15	132	6	15	65	0
Computer & peripheral equipment mfg.	9	0	0	1	0	0	8	0	0	0	0
Communications equipment manufacturing	28	0	1	1	1	4	13	1	0	7	0
Audio & video equipment manufacturing	2	0	0	0	0	0	1	0	0	1	0
Semiconductor & electronic component mfg.	88	2	1	7	10	4	36	4	3	21	0
Electronic instrument manufacturing	151	1	1	10	13	7	73	1	12	33	0
Magnetic media manufacturing & reproducing	4	0	0	0	0	0	1	0	0	3	0
Electrical equipment & appliance mfg.	274	5	10	40	32	26	94	3	6	58	0
Electric lighting equipment manufacturing	20	0	1	3	5	2	5	1	1	2	0
Household appliance manufacturing	7	0	0	0	2	4	1	0	0	0	0
Electrical equipment manufacturing	59	1	2	6	4	6	19	0	2	19	0
Other electrical equipment & component mfg.	188	4	7	31	21	14	69	2	3	37	0
Transportation equipment manufacturing	726	6	12	96	62	58	323	7	18	144	0
Motor vehicle manufacturing	45	0	0	7	4	7	20	0	0	7	0
Motor vehicle body & trailer manufacturing	162	1	1	20	20	13	66	1	2	38	0
Motor vehicle parts manufacturing	161	3	3	17	9	16	69	1	8	35	0
Aerospace product & parts manufacturing	102	1	0	21	14	5	39	1	5	16	0
Railroad rolling stock manufacturing	136	1	3	12	6	13	70	3	2	26	0
Ship & boat building	56	0	3	10	4	1	25	1	0	12	0
Other transportation equipment manufacturing	64	0	2	9	5	3	34	0	1	10	0
Furniture & related product manufacturing	334	6	2	35	66	18	143	6	9	49	0
Household & institutional furniture mfg.	209	4	2	20	40	12	89	4	7	31	0
Office furniture & fixtures manufacturing	104	2	0	12	23	6	44	2	2	13	0
Other furniture related product manufacturing	21	0	0	3	3	0	10	0	0	5	0
Miscellaneous manufacturing	338	1	2	43	47	18	150	4	15	58	0
Medical equipment & supplies manufacturing	187	1	0	30	25	11	90	1	12	17	0
Other miscellaneous manufacturing	151	0	2	13	22	7	60	3	3	41	0
<b>Trade, Transportation &amp; Utilities</b>	<b>17,902</b>	<b>63</b>	<b>194</b>	<b>2,537</b>	<b>1,757</b>	<b>1,128</b>	<b>8,618</b>	<b>565</b>	<b>260</b>	<b>2,769</b>	<b>11</b>
Trade	11,607	45	156	1,618	1,381	721	5,408	341	165	1,766	6
Wholesale Trade	3,751	20	52	478	369	251	1,808	113	55	605	0
Merchant wholesalers, durable goods	1,642	10	22	199	215	125	693	52	26	300	0
Merchant wholesalers, nondurable goods	1,513	6	23	218	102	75	835	43	19	192	0
Electronic markets & agents & brokers	596	4	7	61	52	51	280	18	10	113	0
Retail Trade	7,856	25	104	1,140	1,012	470	3,600	228	110	1,161	6
Motor vehicle & parts dealers	1,097	5	19	126	146	91	486	48	11	161	4
Furniture & home furnishings stores	355	0	1	45	36	13	188	10	7	55	0
Electronics & appliance stores	92	0	0	11	10	8	45	3	2	13	0
Building material & garden supply stores	926	6	2	114	101	61	481	16	10	134	1
Food & beverage stores	2,398	9	43	382	459	104	1,069	39	32	260	1



## Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

INDUSTRY	TOTAL	AMPUTATION, ENUCLEATION, LOSS OF USE	BURNS: HEAT & CHEMICAL	CONTUSION, CRUSHING, BRUISE	CUT, LACERATION, PUNCTURE	FRACTURE	SPRAIN, STRAIN	MULTIPLE INJURIES	OCCUPATIONAL DISEASE	OTHER	UNCLASSIFIED
<b>Trade, Transportation &amp; Utilities (cont.)</b>											
Health & personal care stores	343	2	3	43	14	22	177	19	7	56	0
Gasoline stations	455	0	20	59	55	26	186	35	3	71	0
Clothing & clothing accessories stores	256	0	0	38	17	26	107	11	5	52	0
Sporting goods, hobby, book & music stores	165	0	1	27	25	10	66	4	1	31	0
General merchandise stores	997	2	7	191	66	64	448	21	18	180	0
Miscellaneous store retailers	409	0	0	62	65	26	164	10	9	73	0
Nonstore retailers	363	1	8	42	18	19	183	12	5	75	0
Transportation	5,670	16	32	836	326	366	2,888	211	79	912	4
Air transportation	375	0	1	81	22	16	219	3	5	28	0
Water transportation	2	0	0	0	0	1	1	0	0	0	0
Truck transportation	2,246	9	12	285	124	195	1,148	96	19	356	2
Transit & ground passenger transportation	1,277	2	5	261	79	55	586	47	27	215	0
Pipeline transportation	11	0	0	1	2	2	3	0	0	3	0
Scenic & sightseeing transportation	6	0	0	0	1	2	0	1	0	2	0
Support activities for transportation	399	3	6	53	25	34	192	23	7	55	1
Couriers & messengers	641	0	1	70	32	28	331	17	4	157	1
Warehousing & storage	713	2	7	85	41	33	408	24	17	96	0
Utilities	625	2	6	83	50	41	322	13	16	91	1
<b>Information</b>	<b>922</b>	<b>2</b>	<b>3</b>	<b>130</b>	<b>79</b>	<b>36</b>	<b>452</b>	<b>40</b>	<b>19</b>	<b>161</b>	<b>0</b>
Publishing industries, except Internet	415	2	1	67	49	17	194	21	6	58	0
Motion picture & sound recording industries	34	0	0	4	4	2	15	0	0	9	0
Broadcasting, except Internet	43	0	1	5	5	3	19	2	1	7	0
Internet publishing & broadcasting	0	0	0	0	0	0	0	0	0	0	0
Telecommunications	354	0	0	40	18	12	187	9	10	78	0
ISPs, search portals, & data processing	40	0	0	6	2	2	19	5	1	5	0
Other information services	36	0	1	8	1	0	18	3	1	4	0
<b>Financial Activities</b>	<b>2,359</b>	<b>7</b>	<b>27</b>	<b>314</b>	<b>241</b>	<b>169</b>	<b>980</b>	<b>82</b>	<b>113</b>	<b>420</b>	<b>6</b>
Finance & insurance	1,448	3	15	218	130	107	566	56	96	251	6
Monetary authorities - central bank	4	0	0	1	0	0	3	0	0	0	0
Credit intermediation & related activities	355	0	1	56	20	31	128	14	31	74	0
Securities, commodity contracts, & investments	24	0	1	1	0	1	9	2	3	7	0
Insurance carriers & related activities	858	2	8	124	86	62	340	37	46	147	6
Funds, trusts, & other financial vehicles	207	1	5	36	24	13	86	3	16	23	0
Real estate & rental & leasing	911	4	12	96	111	62	414	26	17	169	0
Real estate	589	3	9	59	83	39	258	18	14	106	0
Rental & leasing services	313	1	3	36	26	23	153	8	3	60	0
Lessors of nonfinancial intangible assets	9	0	0	1	2	0	3	0	0	3	0
<b>Professional &amp; Business Services</b>	<b>8,042</b>	<b>38</b>	<b>114</b>	<b>1,116</b>	<b>980</b>	<b>574</b>	<b>3,415</b>	<b>277</b>	<b>185</b>	<b>1,334</b>	<b>9</b>
Professional & technical services	1,358	5	19	167	188	109	557	40	37	235	1
Management of companies & enterprises	1,070	3	20	147	109	67	439	42	55	185	3
Administrative & waste services	5,614	30	75	802	683	398	2,419	195	93	914	5
Administrative & support services	5,196	27	71	753	641	347	2,263	171	89	829	5
Waste management & remediation services	418	3	4	49	42	51	156	24	4	85	0
<b>Education &amp; Health Services</b>	<b>21,863</b>	<b>38</b>	<b>277</b>	<b>4,061</b>	<b>1,970</b>	<b>950</b>	<b>10,071</b>	<b>747</b>	<b>787</b>	<b>2,935</b>	<b>27</b>
Educational services	7,926	26	112	1,681	674	388	3,233	380	195	1,231	6
Health care & social assistance	13,937	12	165	2,380	1,296	562	6,838	367	592	1,704	21
Ambulatory health care services	2,263	2	13	297	172	116	1,268	67	57	268	3
Hospitals	5,115	1	58	961	665	159	2,289	100	265	616	1
Nursing & residential care facilities	4,699	8	82	823	338	186	2,315	133	239	566	9
Social assistance	1,860	1	12	299	121	101	966	67	31	254	8

## Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

INDUSTRY	TOTAL	AMPUTATION, ENUCLEATION, LOSS OF USE	BURNS: HEAT & CHEMICAL	CONTUSION, CRUSHING, BRUISE	CUT, LACERATION, PUNCTURE	FRACTURE	SPRAIN, STRAIN	MULTIPLE INJURIES	OCCUPATIONAL DISEASE	OTHER	UNCLASSIFIED
<b>Leisure &amp; Hospitality Services</b>	<b>5,628</b>	<b>22</b>	<b>421</b>	<b>794</b>	<b>1,050</b>	<b>343</b>	<b>1,856</b>	<b>162</b>	<b>58</b>	<b>918</b>	<b>4</b>
Arts, entertainment, & recreation	1,334	6	40	188	144	87	520	49	21	276	3
Performing arts & spectator sports	613	3	3	84	62	46	217	24	7	166	1
Museums, historical sites, zoos, & parks	66	2	2	13	6	7	28	1	1	5	1
Amusements, gambling, & recreation	655	1	35	91	76	34	275	24	13	105	1
Accommodation & food services	4,294	16	381	606	906	256	1,336	113	37	642	1
Accommodation	853	4	15	124	87	54	367	28	10	164	0
Food services & drinking places	3,441	12	366	482	819	202	969	85	27	478	1
<b>Other Services</b>	<b>2,223</b>	<b>5</b>	<b>39</b>	<b>275</b>	<b>316</b>	<b>161</b>	<b>903</b>	<b>80</b>	<b>51</b>	<b>391</b>	<b>2</b>
Repair & maintenance	847	2	24	95	131	61	315	28	7	184	0
Personal & laundry services	621	1	2	68	79	31	294	19	33	93	1
Membership associations & organizations	739	2	13	109	105	68	286	33	11	111	1
Private households	16	0	0	3	1	1	8	0	0	3	0
<b>Public Administration</b>	<b>8,085</b>	<b>14</b>	<b>101</b>	<b>1,490</b>	<b>652</b>	<b>381</b>	<b>3,861</b>	<b>201</b>	<b>198</b>	<b>1,182</b>	<b>5</b>
Executive, legislative & general government	6,561	12	82	1,013	555	309	3,186	193	179	1,027	5
Justice, public order, & safety activities	1,116	0	10	374	54	53	502	4	9	110	0
Administration of human resource programs	99	0	1	44	3	4	39	1	2	5	0
Administration of environmental programs	58	1	1	14	7	8	24	0	1	2	0
Community & housing program administration	215	1	6	37	31	6	93	3	7	31	0
Administration of economic programs	36	0	1	8	2	1	17	0	0	7	0
Space research & technology	0	0	0	0	0	0	0	0	0	0	0
National security & international affairs	0	0	0	0	0	0	0	0	0	0	0
<b>Unclassified</b>	<b>590</b>	<b>2</b>	<b>12</b>	<b>77</b>	<b>60</b>	<b>73</b>	<b>260</b>	<b>12</b>	<b>7</b>	<b>81</b>	<b>6</b>

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry.

# Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

**Table 4. Industry by Part of Body Affected, Pennsylvania 2012**

INDUSTRY	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE PARTS	BODY SYSTEMS	UNCLASSIFIED
<b>Total</b>	<b>85,117</b>	<b>7,549</b>	<b>2,097</b>	<b>28,543</b>	<b>18,695</b>	<b>20,028</b>	<b>7,523</b>	<b>599</b>	<b>83</b>
<b>Agriculture, Forestry, Fishing &amp; Hunting</b>	<b>595</b>	<b>58</b>	<b>9</b>	<b>196</b>	<b>135</b>	<b>140</b>	<b>51</b>	<b>5</b>	<b>1</b>
Crop production	376	34	7	116	95	90	32	2	0
Animal production	141	12	1	53	29	37	6	2	1
Forestry	3	1	0	1	0	1	0	0	0
Fishing, hunting & trapping	0	0	0	0	0	0	0	0	0
Agriculture & forestry support activities	75	11	1	26	11	12	13	1	0
<b>Natural Resources &amp; Mining</b>	<b>742</b>	<b>55</b>	<b>16</b>	<b>253</b>	<b>171</b>	<b>192</b>	<b>51</b>	<b>2</b>	<b>2</b>
Logging	25	1	1	4	5	8	6	0	0
Mining	717	54	15	249	166	184	45	2	2
Oil & gas extraction	37	2	1	11	9	5	9	0	0
Mining, except oil & gas	381	26	10	141	79	105	17	1	2
Coal mining	288	23	7	108	51	85	13	0	1
Metal ore mining	0	0	0	0	0	0	0	0	0
Nonmetallic mineral mining & quarrying	93	3	3	33	28	20	4	1	1
Support activities for mining	299	26	4	97	78	74	19	1	0
<b>Construction</b>	<b>6,364</b>	<b>559</b>	<b>113</b>	<b>2,117</b>	<b>1,446</b>	<b>1,569</b>	<b>515</b>	<b>42</b>	<b>3</b>
Construction of buildings	1,261	125	21	414	280	308	107	6	0
Residential building construction	757	79	9	245	160	188	73	3	0
Nonresidential building construction	504	46	12	169	120	120	34	3	0
Heavy & civil engineering construction	1,407	114	32	427	366	369	87	11	1
Utility system construction	484	54	8	145	100	123	50	3	1
Land subdivision	19	1	1	4	6	5	2	0	0
Highway, street, & bridge construction	851	53	22	262	247	228	31	8	0
Other heavy construction	53	6	1	16	13	13	4	0	0
Specialty trade contractors	3,696	320	60	1,276	800	892	321	25	2
Building foundation & exterior contractors	861	63	11	298	205	205	76	3	0
Building equipment contractors	1,610	155	30	551	346	395	121	12	0
Building finishing contractors	623	50	8	243	131	136	55	0	0
Other specialty trade contractors	602	52	11	184	118	156	69	10	2
<b>Manufacturing</b>	<b>9,802</b>	<b>891</b>	<b>180</b>	<b>4,132</b>	<b>2,093</b>	<b>1,937</b>	<b>510</b>	<b>51</b>	<b>8</b>
Food manufacturing	1,375	93	31	540	278	331	88	12	2
Animal food manufacturing	68	6	2	27	15	16	1	1	0
Grain & oilseed milling	8	0	0	4	0	2	2	0	0
Sugar & confectionery product manufacturing	117	9	3	50	22	25	7	0	1
Fruit & vegetable preserving & specialty mfg.	131	4	5	59	16	37	8	2	0
Dairy product manufacturing	146	14	5	50	34	35	7	1	0
Animal slaughtering & processing	232	16	6	96	54	50	8	2	0
Seafood product preparation & packaging	1	0	0	1	0	0	0	0	0
Bakeries & tortilla manufacturing	447	29	5	171	101	102	34	5	0
Other food manufacturing	225	15	5	82	36	64	21	1	1
Beverage & tobacco product manufacturing	186	6	1	58	65	39	16	1	0
Beverage manufacturing	159	4	1	43	59	36	15	1	0
Tobacco manufacturing	27	2	0	15	6	3	1	0	0
Textile mills	55	4	2	20	14	12	3	0	0
Fiber, yarn, & thread mills	6	0	0	4	1	1	0	0	0
Fabric mills	37	2	1	12	10	10	2	0	0
Textile & fabric finishing mills	12	2	1	4	3	1	1	0	0

## Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

INDUSTRY	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE PARTS	BODY SYSTEMS	UNCLASSIFIED
<b>Manufacturing (cont.)</b>									
Textile product mills	49	3	2	24	7	8	4	1	0
Textile furnishings mills	13	0	1	6	2	4	0	0	0
Other textile product mills	36	3	1	18	5	4	4	1	0
Apparel manufacturing	97	7	0	55	15	16	4	0	0
Apparel knitting mills	6	0	0	4	2	0	0	0	0
Cut & sew apparel manufacturing	77	6	0	43	11	13	4	0	0
Accessories & other apparel manufacturing	14	1	0	8	2	3	0	0	0
Leather & allied product manufacturing	16	1	0	11	1	3	0	0	0
Leather & hide tanning & finishing	4	0	0	3	1	0	0	0	0
Footwear manufacturing	6	1	0	4	0	1	0	0	0
Other leather product manufacturing	6	0	0	4	0	2	0	0	0
Wood product manufacturing	463	34	10	208	92	97	21	1	0
Sawmills & wood preservation	123	10	6	55	24	25	2	1	0
Plywood & engineered wood product mfg.	57	6	0	27	8	15	1	0	0
Other wood product manufacturing	283	18	4	126	60	57	18	0	0
Paper manufacturing	385	34	3	144	91	85	26	2	0
Pulp, paper, & paperboard mills	82	9	0	29	16	21	5	2	0
Converted paper product manufacturing	303	25	3	115	75	64	21	0	0
Printing & related support activities	296	24	6	134	70	53	8	0	1
Petroleum & coal products manufacturing	124	11	8	42	24	30	7	2	0
Chemical manufacturing	386	42	12	134	87	79	31	1	0
Basic chemical manufacturing	83	7	3	34	21	13	5	0	0
Resin, rubber, & artificial fibers mfg.	47	6	2	12	12	11	4	0	0
Agricultural chemical manufacturing	8	0	1	2	2	2	1	0	0
Pharmaceutical & medicine manufacturing	98	11	1	33	26	21	6	0	0
Paint, coating, & adhesive manufacturing	46	3	1	19	8	7	7	1	0
Soap, cleaning compound, & toiletry mfg.	37	8	0	11	5	11	2	0	0
Other chemical product & preparation mfg.	67	7	4	23	13	14	6	0	0
Plastics & rubber products manufacturing	536	40	10	254	109	96	24	3	0
Plastics product manufacturing	486	39	8	232	96	88	20	3	0
Rubber product manufacturing	50	1	2	22	13	8	4	0	0
Nonmetallic mineral product manufacturing	487	45	8	182	127	102	23	0	0
Clay product & refractory manufacturing	36	5	1	15	4	11	0	0	0
Glass & glass product manufacturing	95	7	0	39	28	19	2	0	0
Cement & concrete product manufacturing	296	31	5	106	79	59	16	0	0
Lime & gypsum product manufacturing	2	0	0	2	0	0	0	0	0
Other nonmetallic mineral products	58	2	2	20	16	13	5	0	0
Primary metal manufacturing	886	87	13	359	192	190	31	13	1
Iron & steel mills & ferroalloy mfg.	222	14	5	92	38	57	10	6	0
Steel product mfg. from purchased steel	163	11	1	88	37	19	2	5	0
Alumina & aluminum production	20	5	0	7	4	3	1	0	0
Other nonferrous metal production	104	6	2	38	25	26	5	2	0
Foundries	377	51	5	134	88	85	13	0	1
Fabricated metal product manufacturing	1,801	211	24	766	373	332	84	9	2
Forging & stamping	187	22	3	80	36	34	12	0	0
Cutlery & hand tool manufacturing	27	1	0	16	6	4	0	0	0
Architectural & structural metals mfg.	533	71	6	219	98	115	21	3	0
Boiler, tank, & shipping container mfg.	143	15	1	59	28	35	4	1	0
Hardware manufacturing	15	2	0	7	1	5	0	0	0

## Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

INDUSTRY	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE PARTS	BODY SYSTEMS	UNCLASSIFIED
<b>Manufacturing (cont.)</b>									
Spring & wire product manufacturing	60	8	4	23	14	9	1	1	0
Machine shops & threaded product mfg.	483	64	7	211	103	71	24	2	1
Coating, engraving, & heat treating metals	141	15	1	54	34	27	8	2	0
Other fabricated metal product manufacturing	211	13	2	97	53	32	14	0	0
Machinery manufacturing	706	86	16	312	141	112	37	1	1
Ag., construction, & mining machinery mfg.	172	15	2	81	39	25	9	0	1
Industrial machinery manufacturing	50	7	3	24	9	6	1	0	0
Commercial & service industry machinery	26	5	1	7	8	4	1	0	0
HVAC & commercial refrigeration equipment	85	9	2	33	16	19	6	0	0
Metalworking machinery manufacturing	162	16	2	89	24	20	10	1	0
Turbine & power transmission equipment mfg.	40	4	2	18	8	5	3	0	0
Other general purpose machinery manufacturing	171	30	4	60	37	33	7	0	0
Computer & electronic product manufacturing	282	25	3	119	67	48	20	0	0
Computer & peripheral equipment mfg.	9	0	0	2	3	2	2	0	0
Communications equipment manufacturing	28	3	1	9	11	4	0	0	0
Audio & video equipment manufacturing	2	0	0	0	0	1	1	0	0
Semiconductor & electronic component mfg.	88	10	0	40	11	18	9	0	0
Electronic instrument manufacturing	151	11	2	65	42	23	8	0	0
Magnetic media manufacturing & reproducing	4	1	0	3	0	0	0	0	0
Electrical equipment & appliance mfg.	274	27	5	128	48	50	15	1	0
Electric lighting equipment manufacturing	20	2	1	9	2	4	2	0	0
Household appliance manufacturing	7	0	0	5	0	2	0	0	0
Electrical equipment manufacturing	59	9	2	25	9	7	6	1	0
Other electrical equipment & component mfg.	188	16	2	89	37	37	7	0	0
Transportation equipment manufacturing	726	78	12	307	166	133	28	2	0
Motor vehicle manufacturing	45	3	0	14	12	15	1	0	0
Motor vehicle body & trailer manufacturing	162	19	4	69	42	24	4	0	0
Motor vehicle parts manufacturing	161	12	3	76	42	20	8	0	0
Aerospace product & parts manufacturing	102	12	0	41	19	24	6	0	0
Railroad rolling stock manufacturing	136	13	4	48	34	31	6	0	0
Ship & boat building	56	11	1	22	8	11	1	2	0
Other transportation equipment manufacturing	64	8	0	37	9	8	2	0	0
Furniture & related product manufacturing	334	10	8	178	65	61	11	1	0
Household & institutional furniture mfg.	209	3	7	117	38	38	5	1	0
Office furniture & fixtures manufacturing	104	7	1	51	21	19	5	0	0
Other furniture related product manufacturing	21	0	0	10	6	4	1	0	0
Miscellaneous manufacturing	338	23	6	157	61	60	29	1	1
Medical equipment & supplies manufacturing	187	15	4	92	22	33	21	0	0
Other miscellaneous manufacturing	151	8	2	65	39	27	8	1	1
<b>Trade, Transportation &amp; Utilities</b>	<b>17,902</b>	<b>1,381</b>	<b>505</b>	<b>5,724</b>	<b>4,393</b>	<b>4,347</b>	<b>1,457</b>	<b>86</b>	<b>9</b>
Trade	11,607	878	262	3,801	2,912	2,784	909	57	4
Wholesale Trade	3,751	253	91	1,128	997	974	294	12	2
Merchant wholesalers, durable goods	1,642	137	46	542	387	381	138	9	2
Merchant wholesalers, nondurable goods	1,513	72	28	407	471	430	104	1	0
Electronic markets & agents & brokers	596	44	17	179	139	163	52	2	0
Retail Trade	7,856	625	171	2,673	1,915	1,810	615	45	2
Motor vehicle & parts dealers	1,097	123	33	353	266	217	99	5	1
Furniture & home furnishings stores	355	19	8	122	100	85	19	2	0
Electronics & appliance stores	92	5	2	28	27	25	5	0	0
Building material & garden supply stores	926	69	25	279	269	235	42	7	0
Food & beverage stores	2,398	132	41	1,013	519	540	143	10	0

## Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

INDUSTRY	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE PARTS	BODY SYSTEMS	UNCLASSIFIED
<b>Trade, Transportation &amp; Utilities (cont.)</b>									
Health & personal care stores	343	22	8	83	93	81	56	0	0
Gasoline stations	455	37	11	141	94	109	59	4	0
Clothing & clothing accessories stores	256	24	5	66	56	75	23	6	1
Sporting goods, hobby, book & music stores	165	18	3	56	44	29	14	1	0
General merchandise stores	997	110	21	283	256	221	98	8	0
Miscellaneous store retailers	409	46	7	134	85	106	30	1	0
Nonstore retailers	363	20	7	115	106	87	27	1	0
Transportation	5,670	456	221	1,726	1,343	1,392	504	24	4
Air transportation	375	29	29	102	74	101	40	0	0
Water transportation	2	0	0	0	1	1	0	0	0
Truck transportation	2,246	188	65	668	550	557	206	10	2
Transit & ground passenger transportation	1,277	148	93	383	258	269	118	7	1
Pipeline transportation	11	1	0	5	1	2	1	1	0
Scenic & sightseeing transportation	6	0	0	2	0	1	2	1	0
Support activities for transportation	399	29	9	122	80	114	42	3	0
Couriers & messengers	641	28	7	184	183	188	51	0	0
Warehousing & storage	713	33	18	260	196	159	44	2	1
Utilities	625	47	22	197	138	171	44	5	1
<b>Information</b>	<b>922</b>	<b>54</b>	<b>28</b>	<b>282</b>	<b>220</b>	<b>254</b>	<b>77</b>	<b>6</b>	<b>1</b>
Publishing industries, except Internet	415	28	6	150	93	107	30	0	1
Motion picture & sound recording industries	34	1	1	9	5	15	3	0	0
Broadcasting, except Internet	43	3	2	8	8	14	6	2	0
Internet publishing & broadcasting	0	0	0	0	0	0	0	0	0
Telecommunications	354	20	16	88	97	100	30	3	0
ISPs, search portals, & data processing	40	0	1	17	8	7	6	1	0
Other information services	36	2	2	10	9	11	2	0	0
<b>Financial Activities</b>	<b>2,359</b>	<b>224</b>	<b>57</b>	<b>722</b>	<b>460</b>	<b>572</b>	<b>306</b>	<b>16</b>	<b>2</b>
Finance & insurance	1,448	141	34	479	218	341	223	11	1
Monetary authorities – central bank	4	0	0	0	1	3	0	0	0
Credit intermediation & related activities	355	46	7	109	43	81	68	1	0
Securities, commodity contracts, & investments	24	2	0	10	5	3	4	0	0
Insurance carriers & related activities	858	66	24	274	137	207	141	8	1
Funds, trusts, & other financial vehicles	207	27	3	86	32	47	10	2	0
Real estate & rental & leasing	911	83	23	243	242	231	83	5	1
Real estate	589	55	12	160	152	150	55	5	0
Rental & leasing services	313	27	10	80	90	78	27	0	1
Lessors of nonfinancial intangible assets	9	1	1	3	0	3	1	0	0
<b>Professional &amp; Business Services</b>	<b>8,042</b>	<b>664</b>	<b>169</b>	<b>2,744</b>	<b>1,781</b>	<b>1,804</b>	<b>802</b>	<b>68</b>	<b>10</b>
Professional & technical services	1,358	147	30	448	268	305	141	19	0
Management of companies & enterprises	1,070	106	24	358	221	216	134	8	3
Administrative & waste services	5,614	411	115	1,938	1,292	1,283	527	41	7
Administrative & support services	5,196	382	107	1,818	1,192	1,181	476	34	6
Waste management & remediation services	418	29	8	120	100	102	51	7	1
<b>Education &amp; Health Services</b>	<b>21,863</b>	<b>2,133</b>	<b>614</b>	<b>6,589</b>	<b>4,837</b>	<b>5,093</b>	<b>2,405</b>	<b>167</b>	<b>25</b>
Educational services	7,926	902	190	2,404	1,350	2,140	881	54	5
Health care & social assistance	13,937	1,231	424	4,185	3,487	2,953	1,524	113	20
Ambulatory health care services	2,263	163	73	668	624	474	243	15	3
Hospitals	5,115	519	136	1,733	1,187	973	529	33	5
Nursing & residential care facilities	4,699	408	155	1,305	1,211	1,036	527	50	7
Social assistance	1,860	141	60	479	465	470	225	15	5



## Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

INDUSTRY	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE PARTS	BODY SYSTEMS	UNCLASSIFIED
<b>Leisure &amp; Hospitality</b>	<b>5,628</b>	<b>515</b>	<b>88</b>	<b>2,246</b>	<b>930</b>	<b>1,358</b>	<b>446</b>	<b>43</b>	<b>2</b>
Arts, entertainment, & recreation	1,334	154	23	407	201	432	107	10	0
Performing arts & spectator sports	613	95	15	157	83	200	58	5	0
Museums, historical sites, zoos, & parks	66	10	0	22	14	14	5	1	0
Amusements, gambling, & recreation	655	49	8	228	104	218	44	4	0
Accommodation & food services	4,294	361	65	1,839	729	926	339	33	2
Accommodation	853	67	20	293	174	227	64	8	0
Food services & drinking places	3,441	294	45	1,546	555	699	275	25	2
<b>Other Services</b>	<b>2,223</b>	<b>219</b>	<b>54</b>	<b>750</b>	<b>410</b>	<b>530</b>	<b>223</b>	<b>33</b>	<b>4</b>
Repair & maintenance	847	104	9	333	174	174	48	3	2
Personal & laundry services	621	51	28	192	115	147	67	21	0
Membership associations & organizations	739	64	17	222	118	202	106	8	2
Private households	16	0	0	3	3	7	2	1	0
<b>Public Administration</b>	<b>8,085</b>	<b>756</b>	<b>256</b>	<b>2,599</b>	<b>1,662</b>	<b>2,084</b>	<b>636</b>	<b>79</b>	<b>13</b>
Executive, legislative & general government	6,561	623	203	2,053	1,381	1,654	572	62	13
Justice, public order, & safety activities	1,116	93	47	415	188	329	29	15	0
Administration of human resource programs	99	7	3	36	21	29	3	0	0
Administration of environmental programs	58	3	0	22	12	20	1	0	0
Community & housing program administration	215	27	3	61	48	43	31	2	0
Administration of economic programs	36	3	0	12	12	9	0	0	0
Space research & technology	0	0	0	0	0	0	0	0	0
National security & international affairs	0	0	0	0	0	0	0	0	0
<b>Unclassified</b>	<b>590</b>	<b>40</b>	<b>8</b>	<b>189</b>	<b>157</b>	<b>148</b>	<b>44</b>	<b>1</b>	<b>3</b>

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry.

# Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

**Table 5. Industry by Cause of Injury, Pennsylvania 2012**

INDUSTRY	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
<b>Total</b>	<b>85,117</b>	<b>7,137</b>	<b>14,647</b>	<b>3,424</b>	<b>9,365</b>	<b>3,340</b>	<b>9,140</b>	<b>25,481</b>	<b>121</b>	<b>1,427</b>	<b>2,835</b>	<b>3,049</b>	<b>5,151</b>
<b>Agriculture, Forestry, Fishing &amp; Hunting</b>	<b>595</b>	<b>58</b>	<b>117</b>	<b>54</b>	<b>49</b>	<b>43</b>	<b>71</b>	<b>129</b>	<b>1</b>	<b>7</b>	<b>21</b>	<b>16</b>	<b>29</b>
Crop production	376	35	61	42	33	24	47	87	1	5	11	10	16
Animal production	141	12	37	6	13	11	17	32	0	2	4	2	5
Forestry	3	0	2	0	0	0	0	0	0	0	1	0	0
Fishing, hunting & trapping	0	0	0	0	0	0	0	0	0	0	0	0	0
Agriculture & forestry support activities	75	11	17	6	3	8	7	10	0	0	5	4	4
<b>Natural Resources &amp; Mining</b>	<b>742</b>	<b>46</b>	<b>165</b>	<b>32</b>	<b>57</b>	<b>74</b>	<b>82</b>	<b>205</b>	<b>1</b>	<b>9</b>	<b>15</b>	<b>21</b>	<b>35</b>
Logging	25	1	13	1	1	1	4	2	0	0	0	1	1
Mining	717	45	152	31	56	73	78	203	1	9	15	20	34
Oil & gas extraction	37	0	7	0	3	3	4	11	0	3	0	5	1
Mining, except oil & gas	381	33	93	13	23	33	38	113	1	4	3	8	19
Coal mining	288	25	74	8	18	28	29	83	0	3	2	3	15
Metal ore mining	0	0	0	0	0	0	0	0	0	0	0	0	0
Nonmetallic mineral mining & quarrying	93	8	19	5	5	5	9	30	1	1	1	5	4
Support activities for mining	299	12	52	18	30	37	36	79	0	2	12	7	14
<b>Construction</b>	<b>6,364</b>	<b>656</b>	<b>1,039</b>	<b>663</b>	<b>420</b>	<b>270</b>	<b>617</b>	<b>1,797</b>	<b>22</b>	<b>83</b>	<b>277</b>	<b>210</b>	<b>310</b>
Construction of buildings	1,261	122	248	170	68	60	126	331	2	6	47	24	57
Residential building construction	757	77	154	122	34	28	73	194	2	2	30	13	28
Nonresidential building construction	504	45	94	48	34	32	53	137	0	4	17	11	29
Heavy & civil engineering construction	1,407	151	201	76	114	79	142	429	3	34	66	57	55
Utility system construction	484	38	90	22	41	40	54	123	1	9	28	20	18
Land subdivision	19	1	2	2	0	0	2	9	0	2	0	1	0
Highway, street, & bridge construction	851	105	97	47	70	37	81	285	1	22	37	33	36
Other heavy construction	53	7	12	5	3	2	5	12	1	1	1	3	1
Specialty trade contractors	3,696	383	590	417	238	131	349	1,037	17	43	164	129	198
Building foundation & exterior contractors	861	73	141	123	58	30	83	239	3	9	34	13	55
Building equipment contractors	1,610	200	214	169	111	52	146	448	14	24	85	72	75
Building finishing contractors	623	55	116	82	33	16	58	197	0	2	20	15	29
Other specialty trade contractors	602	55	119	43	36	33	62	153	0	8	25	29	39
<b>Manufacturing</b>	<b>9,802</b>	<b>931</b>	<b>1,506</b>	<b>317</b>	<b>661</b>	<b>753</b>	<b>882</b>	<b>3,354</b>	<b>14</b>	<b>181</b>	<b>512</b>	<b>115</b>	<b>576</b>
Food manufacturing	1,375	114	172	44	161	101	148	482	1	20	42	27	63
Animal food manufacturing	68	12	6	5	7	5	4	22	0	0	3	3	1
Grain & oilseed milling	8	0	1	0	0	1	0	2	0	0	1	0	3
Sugar & confectionery product mfg.	117	11	14	2	17	8	11	45	0	1	3	1	4
Fruit & vegetable preserving & specialty	131	12	22	6	14	12	9	42	1	2	4	0	7
Dairy product manufacturing	146	12	21	10	16	4	18	48	0	3	4	2	8
Animal slaughtering & processing	232	15	38	7	30	19	11	89	0	3	7	2	11
Seafood product preparation & packaging	1	0	0	0	0	0	0	1	0	0	0	0	0
Bakeries & tortilla manufacturing	447	37	47	10	52	37	71	142	0	6	11	12	22
Other food manufacturing	225	15	23	4	25	15	24	91	0	5	9	7	7
Beverage & tobacco product manufacturing	186	6	20	4	20	10	12	83	0	1	3	4	23
Beverage manufacturing	159	5	19	4	16	9	10	67	0	1	2	4	22
Tobacco manufacturing	27	1	1	0	4	1	2	16	0	0	1	0	1
Textile mills	55	5	8	1	6	5	4	17	0	2	6	0	1
Fiber, yarn, & thread mills	6	1	0	0	2	1	0	2	0	0	0	0	0
Fabric mills	37	4	8	1	3	2	4	10	0	0	4	0	1
Textile & fabric finishing mills	12	0	0	0	1	2	0	5	0	2	2	0	0

## Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

INDUSTRY	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
<b>Manufacturing (cont.)</b>													
Textile product mills	49	2	8	4	0	6	3	18	0	0	2	0	6
Textile furnishings mills	13	2	3	2	0	1	1	3	0	0	0	0	1
Other textile product mills	36	0	5	2	0	5	2	15	0	0	2	0	5
Apparel manufacturing	97	10	16	1	7	3	11	36	0	0	2	0	11
Apparel knitting mills	6	0	2	0	0	0	1	3	0	0	0	0	0
Cut & sew apparel manufacturing	77	9	11	1	4	3	10	28	0	0	2	0	9
Accessories & other apparel mfg.	14	1	3	0	3	0	0	5	0	0	0	0	2
Leather & allied product manufacturing	16	2	3	1	1	1	3	3	0	0	0	0	2
Leather & hide tanning & finishing	4	1	0	0	0	1	0	1	0	0	0	0	1
Footwear manufacturing	6	1	1	0	1	0	2	1	0	0	0	0	0
Other leather product manufacturing	6	0	2	1	0	0	1	1	0	0	0	0	1
Wood product manufacturing	463	65	121	20	21	53	30	111	1	2	13	9	17
Sawmills & wood preservation	123	17	30	2	3	23	7	28	0	1	7	2	3
Plywood & engineered wood product mfg.	57	8	11	2	5	12	3	13	1	0	1	1	0
Other wood product manufacturing	283	40	80	16	13	18	20	70	0	1	5	6	14
Paper manufacturing	385	34	55	13	23	27	46	133	0	10	15	4	25
Pulp, paper, & paperboard mills	82	5	14	3	6	6	5	26	0	4	2	2	9
Converted paper product manufacturing	303	29	41	10	17	21	41	107	0	6	13	2	16
Printing & related support activities	296	31	31	7	22	34	23	116	0	6	5	5	16
Petroleum & coal products manufacturing	124	14	11	6	7	8	20	38	1	3	3	5	8
Chemical manufacturing	386	24	68	19	24	19	35	135	2	10	22	3	25
Basic chemical manufacturing	83	8	16	5	7	4	6	24	0	3	7	1	2
Resin, rubber, & artificial fibers mfg.	47	2	3	4	2	1	6	19	0	2	3	0	5
Agricultural chemical manufacturing	8	1	0	1	0	1	1	4	0	0	0	0	0
Pharmaceutical & medicine mfg.	98	3	20	5	6	6	9	36	0	0	0	2	11
Paint, coating, & adhesive manufacturing	46	1	7	0	4	2	2	19	1	2	5	0	3
Soap, cleaning compound, & toiletry mfg.	37	3	7	1	4	1	3	12	0	0	5	0	1
Other chemical product & preparation mfg.	67	6	15	3	1	4	8	21	1	3	2	0	3
Plastics & rubber products manufacturing	536	62	79	15	24	53	48	195	1	12	15	1	31
Plastics product manufacturing	486	58	72	15	23	47	46	169	1	11	15	1	28
Rubber product manufacturing	50	4	7	0	1	6	2	26	0	1	0	0	3
Nonmetallic mineral product manufacturing	487	56	67	26	26	28	48	169	0	9	26	13	19
Clay product & refractory manufacturing	36	1	4	0	3	3	4	19	0	0	2	0	0
Glass & glass product manufacturing	95	15	12	2	5	1	6	42	0	4	2	0	6
Cement & concrete product mfg.	296	32	41	23	16	20	33	83	0	4	21	10	13
Lime & gypsum product manufacturing	2	0	0	0	0	2	0	0	0	0	0	0	0
Other nonmetallic mineral products	58	8	10	1	2	2	5	25	0	1	1	3	0
Primary metal manufacturing	886	71	123	35	49	81	56	311	3	46	56	1	54
Iron & steel mills & ferroalloy mfg.	222	29	23	10	13	16	11	82	1	11	5	0	21
Steel product mfg. from purchased steel	163	22	15	3	10	19	10	60	1	4	5	0	14
Alumina & aluminum production	20	0	4	1	1	2	1	5	0	1	5	0	0
Other nonferrous metal production	104	6	14	5	8	13	6	38	1	8	3	1	1
Foundries	377	14	67	16	17	31	28	126	0	22	38	0	18
Fabricated metal product manufacturing	1,801	180	314	41	88	163	162	549	0	18	178	15	93
Forging & stamping	187	19	25	4	14	22	13	60	0	3	19	0	8
Cutlery & hand tool manufacturing	27	2	5	0	0	5	1	14	0	0	0	0	0
Architectural & structural metals mfg.	534	58	100	14	29	55	39	138	0	3	59	10	29
Boiler, tank, & shipping container mfg.	143	7	29	6	5	12	18	43	0	2	16	1	4
Hardware manufacturing	15	2	2	0	3	0	1	4	0	0	2	0	1

## Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

INDUSTRY	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
<b>Manufacturing (cont.)</b>													
Spring & wire product manufacturing	60	10	7	1	2	5	5	17	0	0	8	1	4
Machine shops & threaded product mfg.	483	43	92	8	21	36	49	155	0	6	47	2	24
Coating, engraving, & heat treating metals	141	14	20	4	7	13	16	43	0	3	15	0	6
Other fabricated metal product mfg.	211	25	34	4	7	15	20	75	0	1	12	1	17
Machinery manufacturing	706	78	111	23	37	52	51	221	1	10	56	10	56
Ag., construction, & mining machinery mfg.	172	11	20	5	12	14	16	57	0	0	9	4	24
Industrial machinery manufacturing	50	11	8	2	4	1	4	12	0	1	2	1	4
Commercial & service industry machinery	26	2	5	0	1	0	1	11	0	0	3	2	1
HVAC & commercial refrigeration equipment	85	11	14	2	2	1	9	33	0	0	10	0	3
Metalworking machinery manufacturing	162	27	32	4	9	15	7	44	0	2	10	2	10
Turbine & power transmission equipment mfg.	40	2	5	3	1	8	2	14	0	1	1	0	3
Other general purpose machinery mfg.	171	14	27	7	8	13	12	50	1	6	21	1	11
Computer & electronic product manufacturing	282	21	31	12	28	9	17	113	1	8	8	7	27
Computer & peripheral equipment mfg.	9	1	0	1	3	0	1	3	0	0	0	0	0
Communications equipment manufacturing	28	0	2	3	1	1	4	11	0	0	1	1	4
Audio & video equipment manufacturing	2	0	0	0	0	0	0	1	0	0	0	1	0
Semiconductor & electronic component mfg.	88	9	14	1	7	5	6	27	1	5	2	2	9
Electronic instrument manufacturing	151	10	15	7	16	3	6	69	0	3	5	3	14
Magnetic media manufacturing & reproducing	4	1	0	0	1	0	0	2	0	0	0	0	0
Electrical equipment & appliance mfg.	274	33	37	3	13	23	22	106	1	6	14	0	16
Electric lighting equipment manufacturing	20	3	4	0	3	0	0	8	0	1	0	0	1
Household appliance manufacturing	7	2	1	0	0	3	0	1	0	0	0	0	0
Electrical equipment manufacturing	59	6	6	1	3	2	4	20	1	1	7	0	8
Other electrical equipment & component mfg.	188	22	26	2	7	18	18	77	0	4	7	0	7
Transportation equipment manufacturing	726	60	111	24	57	41	67	277	1	15	32	5	36
Motor vehicle manufacturing	45	5	4	7	3	4	2	19	0	0	0	0	1
Motor vehicle body & trailer manufacturing	162	17	34	7	5	6	12	61	0	2	5	1	12
Motor vehicle parts manufacturing	161	7	20	1	9	17	14	71	0	4	9	2	7
Aerospace product & parts manufacturing	102	11	19	3	20	3	12	24	0	1	3	0	6
Railroad rolling stock manufacturing	136	9	17	4	7	4	15	61	1	3	7	1	7
Ship & boat building	56	6	8	2	4	3	1	21	0	4	6	0	1
Other transportation equipment mfg.	64	5	9	0	9	4	11	20	0	1	2	1	2
Furniture & related product manufacturing	334	31	76	8	15	23	29	128	1	1	5	1	16
Household & institutional furniture mfg.	209	21	51	4	10	14	20	78	0	1	1	0	9
Office furniture & fixtures manufacturing	104	9	22	3	4	6	8	40	1	0	4	1	6
Other furniture related product mfg.	21	1	3	1	1	3	1	10	0	0	0	0	1
Miscellaneous manufacturing	338	32	44	10	32	13	47	113	0	2	9	5	31
Medical equipment & supplies mfg.	187	15	23	6	22	7	39	52	0	1	3	3	16
Other miscellaneous manufacturing	151	17	21	4	10	6	8	61	0	1	6	2	15
<b>Trade, Transportation &amp; Utilities</b>	<b>17,902</b>	<b>1,482</b>	<b>2,642</b>	<b>851</b>	<b>1,712</b>	<b>673</b>	<b>1,771</b>	<b>6,297</b>	<b>16</b>	<b>216</b>	<b>389</b>	<b>944</b>	<b>909</b>
Trade	11,607	1,039	1,853	516	1,153	435	1,127	4,179	6	147	208	378	566
Wholesale Trade	3,751	322	516	205	313	179	365	1,389	1	50	73	165	173
Merchant wholesalers, durable goods	1,642	182	258	93	114	85	147	533	0	22	44	71	93
Merchant wholesalers, nondurable goods	1,513	107	175	87	138	73	153	638	0	22	16	58	46
Electronic markets & agents & brokers	596	33	83	25	61	21	65	218	1	6	13	36	34
Retail Trade	7,856	717	1,337	311	840	256	762	2,790	5	97	135	213	393
Motor vehicle & parts dealers	1,097	115	169	46	102	37	103	323	1	12	42	101	46
Furniture & home furnishings stores	355	23	49	25	33	9	26	168	0	1	1	6	14
Electronics & appliance stores	92	7	14	7	4	1	9	40	0	0	4	4	2
Building material & garden supply stores	926	74	184	36	48	32	75	403	0	6	13	17	38
Food & beverage stores	2,398	234	493	57	280	105	220	820	0	37	32	16	104

## Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

INDUSTRY	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
<b>Trade, Transportation &amp; Utilities (cont.)</b>													
Health & personal care stores	343	21	36	21	43	6	41	122	0	3	2	13	35
Gasoline stations	455	31	58	18	77	7	60	135	1	18	9	12	29
Clothing & clothing accessories stores	256	22	40	22	38	5	33	69	1	0	2	6	18
Sporting goods, hobby, book & music stores	165	22	35	8	17	3	20	52	0	1	1	0	6
General merchandise stores	997	82	159	33	106	35	107	375	2	6	19	10	63
Miscellaneous store retailers	409	62	69	23	46	9	35	131	0	3	6	9	16
Nonstore retailers	363	24	31	15	46	7	33	152	0	10	4	19	22
Transportation	5,670	390	710	299	501	213	581	1,909	8	61	155	533	310
Air transportation	375	35	46	16	36	24	26	146	0	2	9	25	10
Water transportation	2	0	0	1	0	0	0	1	0	0	0	0	0
Truck transportation	2,246	147	268	189	171	64	253	755	0	13	50	238	98
Transit & ground passenger transportation	1,277	104	172	25	173	27	123	255	6	9	75	218	90
Pipeline transportation	11	0	4	0	1	1	1	3	0	0	1	0	0
Scenic & sightseeing transportation	6	0	3	0	0	1	0	0	0	0	0	1	1
Support activities for transportation	399	22	61	30	40	30	51	111	0	7	11	17	19
Couriers & messengers	641	32	65	22	45	28	57	289	1	24	2	30	46
Warehousing & storage	713	50	91	16	35	38	70	349	1	6	7	4	46
Utilities	625	53	79	36	58	25	63	209	2	8	26	33	33
<b>Information</b>	<b>922</b>	<b>81</b>	<b>89</b>	<b>46</b>	<b>133</b>	<b>37</b>	<b>113</b>	<b>284</b>	<b>1</b>	<b>3</b>	<b>18</b>	<b>70</b>	<b>47</b>
Publishing industries, except Internet	415	41	44	14	57	28	43	130	0	1	7	31	19
Motion picture & sound recording industries	34	5	7	1	6	2	5	5	0	0	0	0	3
Broadcasting, except Internet	43	3	7	3	8	0	3	10	0	1	2	5	1
Internet publishing & broadcasting	0	0	0	0	0	0	0	0	0	0	0	0	0
Telecommunications	354	25	26	22	47	4	53	121	1	0	7	28	20
ISPs, search portals, & data processing	40	4	2	2	10	2	5	9	0	0	1	4	1
Other information services	36	3	3	4	5	1	4	9	0	1	1	2	3
<b>Financial Activities</b>	<b>2,359</b>	<b>170</b>	<b>401</b>	<b>110</b>	<b>357</b>	<b>64</b>	<b>260</b>	<b>616</b>	<b>4</b>	<b>21</b>	<b>59</b>	<b>92</b>	<b>205</b>
Finance & insurance	1,448	89	266	53	253	42	163	328	2	13	35	53	151
Monetary authorities – central bank	4	1	0	0	1	0	0	2	0	0	0	0	0
Credit intermediation & related activities	355	30	31	15	74	11	47	70	0	1	2	20	54
Securities, commodity contracts, & investments	24	1	1	0	7	0	3	7	0	1	0	2	2
Insurance carriers & related activities	858	37	210	25	140	23	83	202	0	7	24	26	81
Funds, trusts, & other financial vehicles	207	20	24	13	31	8	30	47	2	4	9	5	14
Real estate & rental & leasing	911	81	135	57	104	22	97	288	2	8	24	39	54
Real estate	589	55	87	42	71	15	65	174	1	5	19	14	41
Rental & leasing services	313	24	45	15	33	7	32	113	1	3	4	25	11
Lessors of nonfinancial intangible assets	9	2	3	0	0	0	0	1	0	0	1	0	2
<b>Professional &amp; Business Services</b>	<b>8,042</b>	<b>696</b>	<b>1,400</b>	<b>289</b>	<b>904</b>	<b>373</b>	<b>819</b>	<b>2,314</b>	<b>18</b>	<b>99</b>	<b>269</b>	<b>355</b>	<b>506</b>
Professional & technical services	1,358	92	267	48	179	38	153	329	3	13	46	84	106
Management of companies & enterprises	1,070	96	195	23	130	33	120	321	4	21	29	27	71
Administrative & waste services	5,614	508	938	218	595	302	546	1,664	11	65	194	244	329
Administrative & support services	5,196	462	891	195	561	275	506	1,550	10	60	184	200	302
Waste management & remediation services	418	46	47	23	34	27	40	114	1	5	10	44	27
<b>Education &amp; Health Services</b>	<b>21,863</b>	<b>1,509</b>	<b>4,355</b>	<b>466</b>	<b>3,085</b>	<b>539</b>	<b>2,604</b>	<b>6,406</b>	<b>23</b>	<b>274</b>	<b>822</b>	<b>607</b>	<b>1,173</b>
Educational services	7,926	565	1,767	265	1,315	250	1,129	1,833	12	92	209	131	358
Health care & social assistance	13,937	944	2,588	201	1,770	289	1,475	4,573	11	182	613	476	815
Ambulatory health care services	2,263	122	274	58	326	40	258	868	1	18	37	157	104
Hospitals	5,115	423	1,005	36	586	133	483	1,659	6	80	335	55	314
Nursing & residential care facilities	4,699	280	1,027	59	579	89	459	1,472	1	75	209	155	294
Social assistance	1,860	119	282	48	279	27	275	574	3	9	32	109	103



## Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

INDUSTRY	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
<b>Leisure &amp; Hospitality</b>	<b>5,628</b>	<b>730</b>	<b>1,080</b>	<b>155</b>	<b>869</b>	<b>157</b>	<b>576</b>	<b>1,093</b>	<b>11</b>	<b>400</b>	<b>114</b>	<b>83</b>	<b>360</b>
Arts, entertainment, & recreation	1,334	141	294	38	164	54	137	308	0	34	28	16	120
Performing arts & spectator sports	613	71	175	16	64	21	61	124	0	5	7	4	65
Museums, historical sites, zoos, & parks	66	4	16	4	10	1	5	18	0	1	3	1	3
Amusements, gambling, & recreation	655	66	103	18	90	32	71	166	0	28	18	11	52
Accommodation & food services	4,294	589	786	117	705	103	439	785	11	366	86	67	240
Accommodation	853	89	114	33	154	20	121	223	2	13	20	5	59
Food services & drinking places	3,441	500	672	84	551	83	318	562	9	353	66	62	181
<b>Other Services</b>	<b>2,223</b>	<b>219</b>	<b>371</b>	<b>72</b>	<b>233</b>	<b>84</b>	<b>280</b>	<b>580</b>	<b>4</b>	<b>32</b>	<b>90</b>	<b>117</b>	<b>141</b>
Repair & maintenance	847	115	147	29	49	46	84	230	1	17	49	37	43
Personal & laundry services	621	41	112	10	74	15	70	176	1	2	31	42	47
Membership associations & organizations	739	60	111	32	109	22	123	169	2	12	10	38	51
Private households	16	3	1	1	1	1	3	5	0	1	0	0	0
<b>Public Administration</b>	<b>8,085</b>	<b>518</b>	<b>1,405</b>	<b>328</b>	<b>827</b>	<b>249</b>	<b>981</b>	<b>2,209</b>	<b>6</b>	<b>93</b>	<b>238</b>	<b>391</b>	<b>840</b>
Executive, legislative & general government	6,561	388	1,112	242	589	194	880	1,896	6	76	194	265	719
Justice, public order, & safety activities	1,116	95	219	65	166	47	68	209	0	10	24	107	106
Administration of human resource programs	99	9	21	4	23	5	5	17	0	1	5	7	2
Administration of environmental programs	58	6	8	6	15	0	2	16	0	1	3	1	0
Community & housing program administration	215	14	40	11	28	2	22	63	0	4	9	11	11
Administration of economic programs	36	6	5	0	6	1	4	8	0	1	3	0	2
Space research & technology	0	0	0	0	0	0	0	0	0	0	0	0	0
National security & international affairs	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Unclassified</b>	<b>590</b>	<b>41</b>	<b>77</b>	<b>41</b>	<b>58</b>	<b>24</b>	<b>84</b>	<b>197</b>	<b>0</b>	<b>9</b>	<b>11</b>	<b>28</b>	<b>20</b>

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry.

## Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

**Table 6. Type of Injury or Illness by Body Part Affected, Pennsylvania 2012**

INJURY OR ILLNESS	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE PARTS	BODY SYSTEMS	UNCLASSIFIED
<b>Total</b>	<b>85,117</b>	<b>7,549</b>	<b>2,097</b>	<b>28,543</b>	<b>18,695</b>	<b>20,028</b>	<b>7,523</b>	<b>599</b>	<b>83</b>
Amputation, Enucleation, Loss of Use	367	50	0	294	4	16	3	0	0
Burns: Heat & Chemical	1,560	238	25	836	65	255	140	1	0
Contusion, Crushing, Bruise	12,921	2,024	147	3,913	1,419	4,144	1,258	9	7
Cut, Laceration, Puncture	9,484	1,160	44	6,807	150	1,116	202	4	1
Fracture	5,343	245	40	2,338	376	2,187	156	1	0
Sprain, Strain	37,351	104	1,594	10,224	13,636	9,989	1,764	24	16
Multiple Injuries	2,611	186	47	353	124	293	1,554	47	7
Occupational Disease	2,046	242	13	792	287	54	475	169	14
Other	13,351	3,296	185	2,972	2,620	1,954	1,958	344	22
Unclassified	83	4	2	14	14	20	13	0	16

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

**Table 7. Type of Injury or Illness by Cause of Injury, Pennsylvania 2012**

INJURY OR ILLNESS	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
<b>Total</b>	<b>85,117</b>	<b>7,137</b>	<b>14,647</b>	<b>3,424</b>	<b>9,365</b>	<b>3,340</b>	<b>9,140</b>	<b>25,481</b>	<b>121</b>	<b>1,427</b>	<b>2,835</b>	<b>3,049</b>	<b>5,151</b>
Amputation, Enucleation, Loss of Use	367	47	103	3	1	156	6	12	0	2	14	4	19
Burns: Heat & Chemical	1,560	12	23	0	5	8	9	4	24	1,172	281	6	16
Contusion, Crushing, Bruise	12,921	1,526	4,460	684	2,464	1,337	1,269	367	2	13	11	506	282
Cut, Laceration, Puncture	9,484	3,689	4,192	112	280	567	171	90	5	16	98	93	171
Fracture	5,343	275	1,174	713	1,189	548	803	269	4	6	5	204	153
Sprain, Strain	37,351	727	2,033	1,278	3,892	378	5,409	21,280	2	26	12	1,279	1,035
Multiple Injuries	2,611	101	536	243	510	94	332	147	3	17	24	421	183
Occupational Disease	2,046	48	138	4	7	6	87	386	1	19	686	6	658
Other	13,351	709	1,982	386	1,008	246	1,046	2,918	80	156	1,703	522	2,595
Unclassified	83	3	6	1	9	0	8	8	0	0	1	8	39

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

# Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

**Table 8. Age by Industry Division, Pennsylvania 2012**

AGE	TOTAL	AGRICULTURE, FORESTRY & FISHING	NATURAL RESOURCES & MINING	CONSTRUCTION	MANUFACTURING	TRADE, TRANSPORTATION & PUBLIC UTILITIES	INFORMATION	FINANCIAL ACTIVITIES	PROFESSIONAL & BUSINESS SERVICES	EDUCATIONAL & HEALTH SERVICES	LEISURE & HOSPITALITY SERVICES	OTHER SERVICES	PUBLIC ADMINISTRATION	UNCLASSIFIED
<b>Total</b>	<b>85,117</b>	<b>595</b>	<b>742</b>	<b>6,364</b>	<b>9,802</b>	<b>17,902</b>	<b>922</b>	<b>2,359</b>	<b>8,042</b>	<b>21,863</b>	<b>5,628</b>	<b>2,223</b>	<b>8,085</b>	<b>590</b>
Under 18 Years	424	6	1	20	17	74	3	8	30	57	149	38	15	6
18-20 Years	2,599	28	18	200	248	703	12	37	325	319	514	97	77	21
21-24 Years	6,067	58	77	489	617	1,317	25	128	837	1,222	849	172	225	51
25-29 Years	8,222	69	123	695	824	1,577	65	214	1,043	1,979	783	236	557	57
30-34 Years	7,894	69	74	793	877	1,495	73	238	895	1,901	550	213	655	61
35-39 Years	7,513	71	89	677	901	1,558	90	188	818	1,769	439	169	677	67
40-44 Years	8,875	51	69	787	1,116	1,912	125	241	870	2,202	434	246	756	66
45-49 Years	9,598	44	62	826	1,243	2,227	127	313	864	2,402	479	220	722	69
50-54 Years	10,385	60	73	808	1,429	2,360	148	355	839	2,832	438	253	719	71
55-59 Years	8,522	46	57	488	1,246	1,978	130	248	655	2,550	350	179	548	47
60-64 Years	4,997	34	49	256	705	1,121	65	216	368	1,509	194	135	313	32
65 Years & Over	2,700	19	13	87	241	771	27	101	205	817	158	103	124	34
Age Not Reported	7,321	40	37	238	338	809	32	72	293	2,304	291	162	2,697	8
Median Age	43	38	38	41	46	45	47	46	40	46	33	42	43	42

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

**Table 9. Age by Gender, Pennsylvania 2012**

AGE	TOTALS		MALE		FEMALE	
	TOTAL	FATAL	TOTAL	FATAL	TOTAL	FATAL
<b>Total</b>	<b>85,117</b>	<b>101</b>	<b>52,154</b>	<b>94</b>	<b>32,963</b>	<b>7</b>
Under Age 18	424	0	239	0	185	0
Age 18-20	2,599	1	1,682	1	917	0
Age 21-24	6,067	9	3,851	9	2,216	0
Age 25-29	8,222	5	5,262	5	2,960	0
Age 30-34	7,894	6	5,022	6	2,872	0
Age 35-39	7,513	8	4,835	7	2,678	1
Age 40-44	8,875	12	5,566	11	3,309	1
Age 45-49	9,598	9	5,825	8	3,773	1
Age 50-54	10,385	15	6,158	14	4,227	1
Age 55-59	8,522	14	4,921	13	3,601	1
Age 60-64	4,997	7	2,776	6	2,221	1
Age 65 & Over	2,700	14	1,486	13	1,214	1
Age Not Reported	7,321	1	4,531	1	2,790	0
Median Age	44	50	43	50	45	53

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

# Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

**Table 10. County by Industry Division, Pennsylvania 2012**

COUNTY	TOTAL	AGRICULTURE, FORESTRY, FISHING & HUNTING	NATURAL RESOURCES & MINING	CONSTRUCTION	MANUFACTURING	TRADE, TRANSPORTATION & UTILITIES	INFORMATION	FINANCIAL ACTIVITIES	PROFESSIONAL & BUSINESS SERVICES	EDUCATIONAL & HEALTH SERVICES	LEISURE & HOSPITALITY	OTHER SERVICES	PUBLIC ADMINISTRATION	UNCLASSIFIED
<b>Total</b>	<b>85,117</b>	<b>595</b>	<b>742</b>	<b>6,364</b>	<b>9,802</b>	<b>17,902</b>	<b>922</b>	<b>2,359</b>	<b>8,042</b>	<b>21,863</b>	<b>5,628</b>	<b>2,223</b>	<b>8,085</b>	<b>590</b>
Adams	533	37	0	67	98	95	8	13	57	88	36	14	18	2
Allegheny	6,750	4	19	520	475	1,325	101	281	700	1,802	614	221	644	44
Armstrong	409	2	22	40	83	85	4	10	36	78	13	14	20	2
Beaver	1,115	0	5	87	158	271	11	35	111	246	72	29	80	10
Bedford	308	2	0	49	51	63	1	2	34	46	18	14	24	4
Berks	3,649	90	1	241	561	536	16	54	315	1,093	129	68	528	17
Blair	1,048	4	2	85	122	200	10	9	54	341	68	27	119	7
Bradford	290	6	17	22	34	76	1	14	18	56	12	7	21	6
Bucks	3,377	10	4	268	278	750	42	101	308	1,107	217	93	177	22
Butler	1,097	6	15	88	147	274	23	40	117	220	70	34	54	9
Cambria	1,329	4	39	85	107	172	4	18	63	574	38	36	180	9
Cameron	36	0	1	0	13	4	1	1	1	6	0	1	7	1
Carbon	619	2	12	32	89	128	7	5	42	159	36	11	91	5
Centre	499	1	4	27	44	116	2	9	41	138	47	8	60	2
Chester	2,218	102	4	172	199	454	18	55	236	572	140	101	145	20
Clarion	300	3	15	20	44	63	1	8	20	87	9	9	16	5
Clearfield	442	1	9	31	49	116	2	12	32	99	27	18	41	5
Clinton	238	1	8	19	37	55	1	4	22	44	13	5	26	3
Columbia	423	3	3	28	95	74	5	6	58	72	25	7	43	4
Crawford	523	4	6	33	154	63	4	13	51	101	27	12	50	5
Cumberland	1,363	11	0	87	135	342	10	39	139	357	81	31	125	6
Dauphin	1,616	4	3	76	95	321	17	75	177	465	176	41	165	1
Delaware	3,240	5	0	195	141	705	53	101	229	1,285	161	92	262	11
Elk	235	0	3	12	102	38	0	3	24	28	7	1	9	8
Erie	1,680	25	0	87	329	273	11	41	174	373	102	43	203	19
Fayette	1,053	6	39	83	142	213	4	17	188	201	57	39	62	2
Forest	34	1	1	1	4	3	0	0	5	7	2	0	10	0
Franklin	885	9	0	67	156	207	4	8	90	180	55	21	83	5
Fulton	81	3	0	8	20	11	1	3	13	10	3	1	8	0
Greene	252	0	53	21	27	43	4	7	10	46	5	9	26	1
Huntingdon	347	5	4	36	87	42	2	3	29	67	11	6	52	3
Indiana	521	5	46	51	70	90	4	12	29	109	32	18	50	5
Jefferson	307	1	27	18	67	57	1	5	24	51	13	7	29	7
Juniata	126	0	0	19	32	18	1	1	11	19	2	3	14	6
Lackawanna	1,810	3	4	86	180	388	21	51	140	556	104	29	238	10
Lancaster	4,032	50	3	437	586	819	79	231	359	883	329	82	139	35
Lawrence	576	3	6	49	96	128	6	22	55	120	22	15	52	2
Lebanon	1,025	4	4	64	177	199	6	40	121	246	68	19	72	5
Lehigh	2,530	6	0	173	259	694	36	68	355	512	166	96	151	14
Luzerne	2,756	9	12	144	276	696	9	24	243	495	254	55	515	24
Lycoming	837	1	25	65	138	186	5	12	49	218	46	23	61	8
McKean	250	0	23	16	54	40	2	5	29	39	11	5	23	3
Mercer	717	6	7	24	121	105	7	15	62	255	32	13	58	12
Mifflin	312	2	1	27	80	70	5	1	21	53	13	6	31	2
Monroe	1,071	1	1	48	81	263	8	36	88	287	152	30	63	13

## Work Injuries and Illnesses, Pennsylvania 2012 (cont.)

COUNTY	TOTAL	AGRICULTURE, FORESTRY, FISHING & HUNTING	NATURAL RESOURCES & MINING	CONSTRUCTION	MANUFACTURING	TRADE, TRANSPORTATION & UTILITIES	INFORMATION	FINANCIAL ACTIVITIES	PROFESSIONAL & BUSINESS SERVICES	EDUCATIONAL & HEALTH SERVICES	LEISURE & HOSPITALITY	OTHER SERVICES	PUBLIC ADMINISTRATION	UNCLASSIFIED
Montgomery	4,039	10	7	356	442	877	55	157	408	1,121	226	111	243	26
Montour	127	3	0	4	14	25	1	1	20	22	10	1	22	4
Northampton	2,253	3	1	142	278	486	24	52	265	502	159	59	269	13
Northumberland	751	10	7	32	118	242	5	13	70	106	35	12	97	4
Perry	330	8	0	31	34	89	1	8	29	67	13	8	41	1
Philadelphia	10,422	1	0	708	524	1,908	109	243	807	3,584	730	261	1,505	42
Pike	275	0	1	9	15	53	2	7	12	76	53	22	23	2
Potter	98	0	4	6	20	15	1	1	13	19	3	0	9	7
Schuylkill	1,182	20	16	96	200	255	2	19	98	220	55	19	177	5
Snyder	277	2	1	26	61	69	0	4	13	36	11	1	48	5
Somerset	545	6	24	57	55	112	3	14	41	135	32	9	55	2
Sullivan	35	0	3	4	4	4	0	0	2	13	0	1	4	0
Susquehanna	221	2	18	20	11	52	2	14	15	42	16	5	19	5
Tioga	352	1	5	14	89	55	4	7	119	29	13	0	14	2
Union	236	0	2	16	26	78	2	5	16	40	22	5	23	1
Venango	439	0	3	17	87	65	0	8	31	88	15	4	121	0
Warren	309	0	13	7	61	61	0	11	19	63	8	4	59	3
Washington	1,318	5	32	147	152	288	17	34	123	278	87	42	106	7
Wayne	319	0	6	33	19	73	4	13	32	73	39	10	17	0
Westmoreland	2,408	6	20	199	419	553	45	67	224	403	174	103	186	9
Wyoming	201	2	5	8	22	53	1	5	21	40	15	6	17	6
York	2,627	16	0	198	545	629	17	71	322	482	122	61	151	13
Out of State	3,494	58	126	426	313	989	69	95	362	633	275	65	34	49

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

# Appendix

## Methodology

Injuries and illnesses are reported to the bureau by Electronic Data Interchange (EDI) or through the bureau's website. The narrative description of the accident or exposure is coded for type of injury, part of body affected and cause of injury. These characteristics are classified according to the National Council on Compensation Insurance Coding System as it refers to work-related injuries. The nature of business is classified according to the North American Industry Classification System. In Tables 3, 4 and 5 of this publication, the Natural Resources & Mining, Construction and Manufacturing industries are classified at the four-digit level. All other industries are classified at the three-digit level. Tables 1, 8 and 10 are at the division level. Age and gender are obtained directly from the electronic report.

The data tabulated in this report refers to the years in which the injury or illness occurred.

## Glossary

### North American Industry Classification System (NAICS):

A classification system developed by the Office of Statistical Standards, Executive Office of the President/Office of Management and Budget, for use in classifying firms by type of activity in which they are engaged. Each firm is assigned an industry code for its major activity, which is determined by the product or group of products produced or services rendered.

### Cause of Injury:

Description of the event which directly resulted in the injury, i.e., struck by or against, fall, caught in, under or between, overexertion, etc.

### Type of Injury:

Result of the injury or illness, i.e., cut, bruise, fracture, amputation, sprain, etc.

### Part of Body Affected:

The part of the worker's body directly affected by the injury or illness.

### Work Injury and Illness Rate:

Injury and illness rates for selected industries are obtained by dividing the number of injuries or illnesses reported during the year by the estimated average preliminary employment for 12 months, times 1,000.

### Age and Gender:

Obtained directly from the First Report of Injury at time of injury.

### Electronic Data Interchange (EDI):

Process of submitting a First Report of Injury electronically.

### Web:

Process of submitting a First Report of Injury via the Internet.



# Overview of the Office of Adjudication

## Primary Function

The Office of Adjudication is responsible for the resolution of disputed workers' compensation matters. There are 84 workers' compensation judges, four judge managers, five administrative officers and 24 field offices that comprise the Office of Adjudication. The workers' compensation judges conduct hearings in disputed matters and render reasoned decisions in a timely manner. Judges also provide alternative dispute resolution services in contested matters

## 2012 Accomplishments

Kept the statewide average time to hear and decide workers' compensation cases below 7 months for the fourth consecutive year. At 6.5 months for a second year, it is down from 6.9 months in 2010, 6.8 months in 2009, 7.1 months in 2008, 7.3 months in 2007, 7.8 months in 2006, 8.3 months in 2005, 8.4 months in 2004, 8.7 months in 2003 and 9.3 months in 2002.

Increased the total number of mediation sessions held in 2012 by 7 percent over the 2011 total.

Continued to expand the availability of alternative dispute resolution services to the parties by increasing the number of judges providing mediation services, increasing the number of judges trained in alternative dispute resolution and improving the delivery of the services through the hearing offices.

Continued to provide new and expanded opportunities for the judges to meet the training requirements of the act, including specially designed courses in ethics and mediation as well as through the 2012 Workers' Compensation Judges' Conference.

Continued to work with the judges and district safety committees to identify and address safety concerns. Implemented a security screening program to screen all individuals attending hearings and mediations in our 24 field offices and all remote hearing sites.

Continued to support employee training and certification in CPR, AED and first aid as well as monitor and update AED equipment as necessary.

Encouraged participation by the judges as speakers at educational events, such as the bureau conference, bar association presentations and other industry gatherings.

Continued to update and refine training materials for new judges to ensure that newly-hired judges received the most comprehensive training possible.

Continued to educate parties on the department's limited-English-proficiency policy and the procedure for requesting language interpretation services at hearings and mediations.

Continued to provide enhanced online services for Pennsylvania workers' compensation system users. WCOA and BWC staff jointly developed new Web forms for the submission of information and continued to develop the WCAIS system in partnership with the Workers' Compensation Appeal Board.

## Mission Statement

To address workers' compensation disputes by affording timely and impartial adjudication of workers' compensation matters, and to encourage cooperation among parties to workers' compensation claims by providing alternative dispute resolution services.

## Judge Managers

In addition to managing their own caseloads, the judge managers supervise the judges in the Office of Adjudication field offices in their respective regions and the four administrative officers.



Susan  
Caravaggio



David  
Cicola



Joseph  
Hagan



Karen  
Wertheimer

Among other duties, judge managers are responsible for balancing workloads among judges; reassigning petitions among judges; assigning judges to handle informal conferences; performing or assigning other judges to perform hearing duties for judges who are absent; training and evaluating new judges; interfacing with stakeholders and evaluating the impact of proposed policy and legislative changes.

## Overview of the Office of Adjudication (cont.)

### Administrative Officers

The five administrative officers manage the Office of Adjudication field office facilities and clerical staff, supporting the judges in their respective districts. They develop enhancements of the adjudication processes in the field and provide innovative technology, necessary equipment and appropriate training for field office staff. The administrative officers are the Office of Adjudication's liaisons with the various divisions of the bureau and the department. They provide support to field offices that helps judges render timely decisions.

The administrative officers are:

Saundra Parker – Southeastern District  
Gloria Gallagher – Eastern District  
Amanda Miller – Central District  
Diane Dayton-Crawford – Western District  
Stevi Leech – Western District

# Office of Adjudication Updates

## Compromise and Release Agreements

The parties may settle matters in dispute under the act by entering into a Compromise and Release Agreement. The agreement must contain detailed information about the settlement and be presented to the judge on form LIBC-755, Compromise and Release Agreement.

A workers' compensation judge must conduct a hearing and circulate a written decision before the agreement can be effective. The judge may not approve the agreement unless the injured worker understands its full legal significance. During calendar year 2012, workers' compensation judges approved 14,373 Compromise and Release Agreements resulting in payments to injured workers totaling \$912,404,387.23.

Parties retain control over the outcome. There is no cost when a workers' compensation judge serves as the neutral party. Other potential benefits of this system include:

- Informal sessions
- Open communication between the parties
- Expedition of the claims process

The Office of Adjudication schedules mandatory mediation sessions as required by the act, as well as voluntary mediation sessions upon request of the parties. In 2012, the Office of Adjudication conducted mediations in 9,660 cases, resulting in resolution of 4,087 claims.

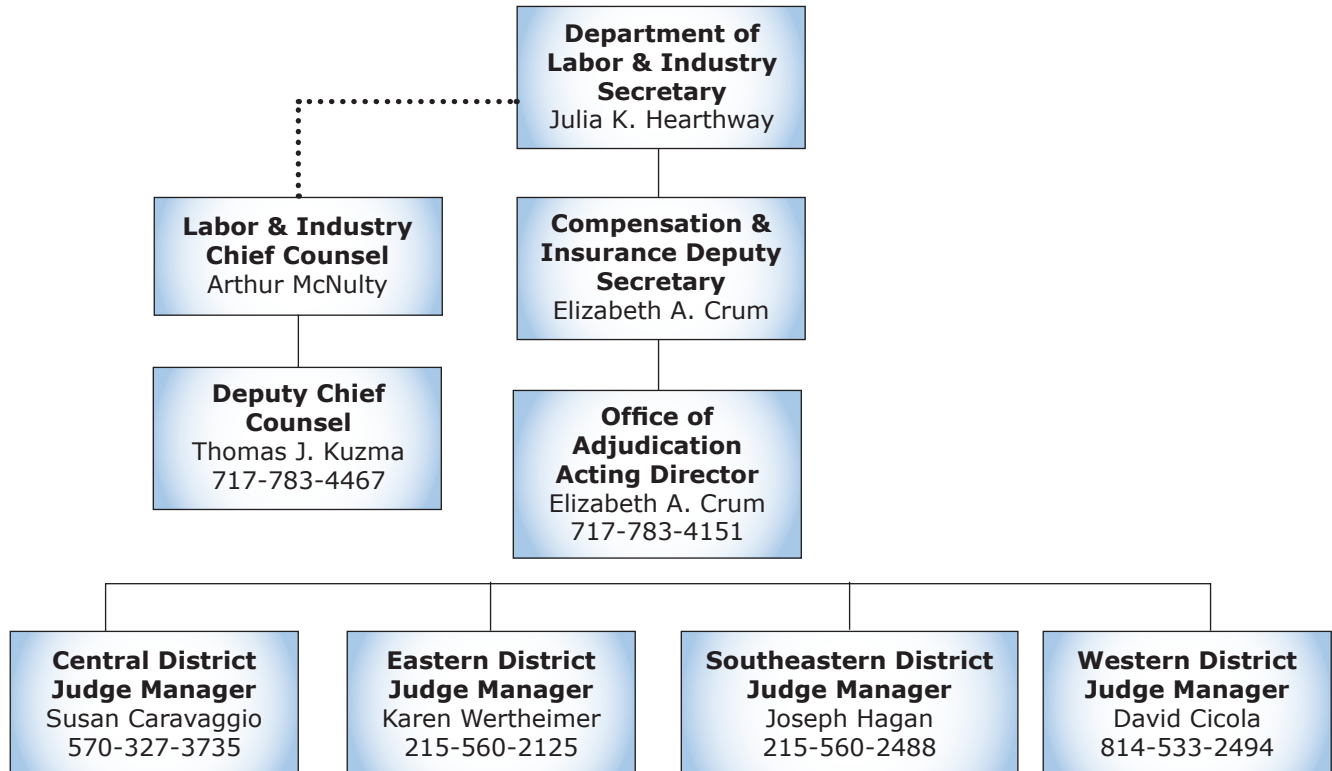
## Alternative Dispute Resolution Services

The Office of Adjudication is pleased to offer mandatory mediation services, voluntary mediation services and informal conferences under the act. Under this system, the decision is placed in the hands of the parties through a process of self-determination to reach an amicable agreement. The judge's role is to facilitate the parties' discussion, provide guidance through the process in identifying each party's interests and to assist the parties in determining creative solutions for possible settlements.

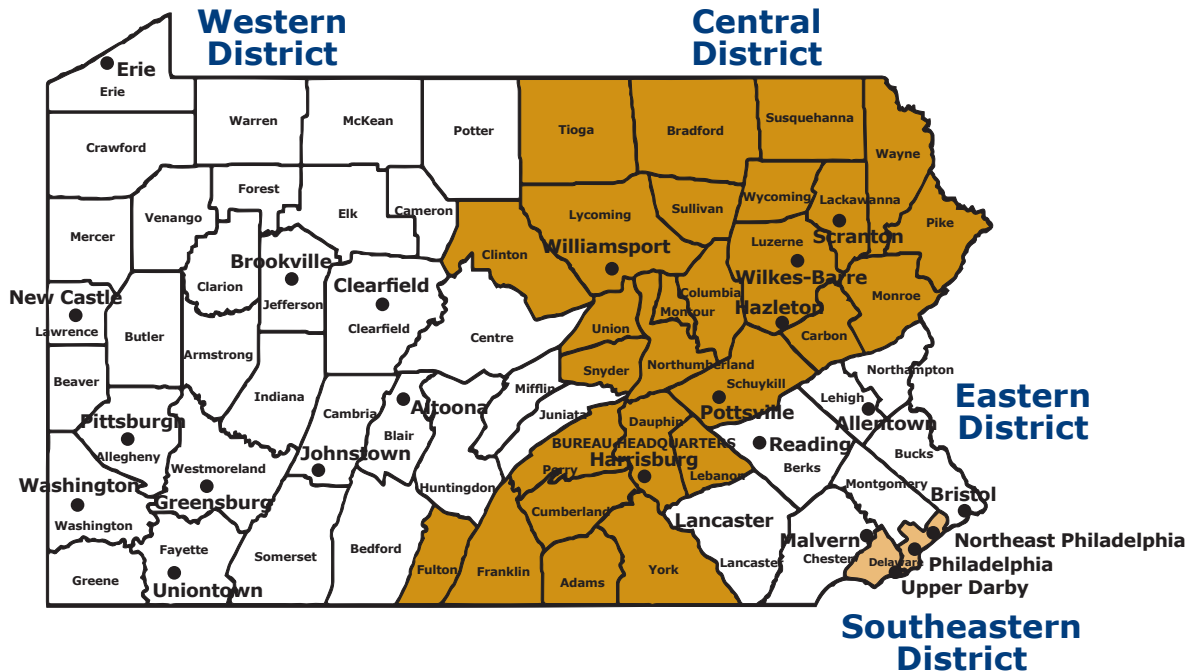
# Office of Adjudication Personnel

## Organization Chart

As of Dec. 31, 2012



# Office of Adjudication District Offices



See telephone directory on page 69 for names, telephone numbers and office locations of workers' compensation judges.

## Western District

Altoona  
615 Howard Ave., Suite 202  
Altoona, PA 16601-4813  
814-946-7355

Brookville  
18 Western Ave., Suite F  
Brookville, PA 15825-1540  
814-849-5382

Clearfield  
241 E. Market St.  
Clearfield, PA 16830-2424  
814-765-6398

Erie  
3400 Lovell Place  
13<sup>th</sup> & Holland Streets  
Erie, PA 16503-2621  
814-871-4632

Greensburg  
144 N. Main St., Suite 1A  
Greensburg, PA 15601-2404  
724-832-5310

Johnstown  
607 Main St., Suite 100  
Johnstown, PA 15901-2119  
814-533-2494

New Castle  
Cascade Galleria  
100 S. Jefferson St., Suite 146  
New Castle, PA 16101-3900  
724-656-3084

Pittsburgh  
411 7<sup>th</sup> Ave., Room 310  
Pittsburgh, PA 15219-1944  
412-565-5277

Uniontown  
108 N. Beeson Blvd., Suite 200  
Uniontown, PA 15401-7401  
724-439-7420

Washington  
Millcraft Center, Suite 120 LL  
90 W. Chestnut St.  
Washington, PA 15301-4528  
724-223-4595

## Southeastern District

Northeast Philadelphia  
Grant Plaza Business Park  
2901 Grant Ave., Suite 900  
Philadelphia, PA 19114-1000  
215-560-2125

Philadelphia  
110 N. 8<sup>th</sup> St., Suite 401  
Philadelphia, PA 19107-2413  
215-560-2488

Upper Darby  
Barclay Square Center, 2<sup>nd</sup> Floor  
1500 Garrett Road  
Upper Darby, PA 19082-4519  
610-284-6913

## Eastern District

Allentown  
7248 Tilghman St., Suite 150  
Allentown, PA 18106-9355  
610-366-6060

Bristol  
1242 Veterans Highway  
Bristol, PA 19007-2512  
215-781-3274

Lancaster  
315 W. James St., Suite 206  
Lancaster, PA 17603-2979  
717-299-7591

Malvern  
72 Lancaster Ave., 2<sup>nd</sup> Floor  
Malvern, PA 19355-2142  
610-251-2878

Pottsville  
112 S. Claude A Lord Blvd.  
Pottsville, PA 17901-3602  
570-621-3146

Reading  
Reading State Office Bldg.  
625 Cherry St.  
Reading, PA 19602-1151  
610-621-2370

## Central District

Director's Office  
East Gate Center  
1010 N. 7<sup>th</sup> St., Room 318  
Harrisburg, PA 17102-1400  
717-783-4151

Harrisburg  
East Gate Center  
1010 N. 7<sup>th</sup> St., Room 319  
Harrisburg, PA 17102-1400  
717-783-4419

Hazleton  
1201A N. Church St., Suite 203  
Hazle Twp. PA 18202-1455  
570-459-3840

Scranton  
400 Spruce St., Suite 500  
Scranton, PA 18503-1814  
570-963-4580

Wilkes-Barre  
101-105 N. Main Street  
2<sup>nd</sup> Floor Rear  
Wilkes-Barre, PA 18701-2097  
570-826-2577

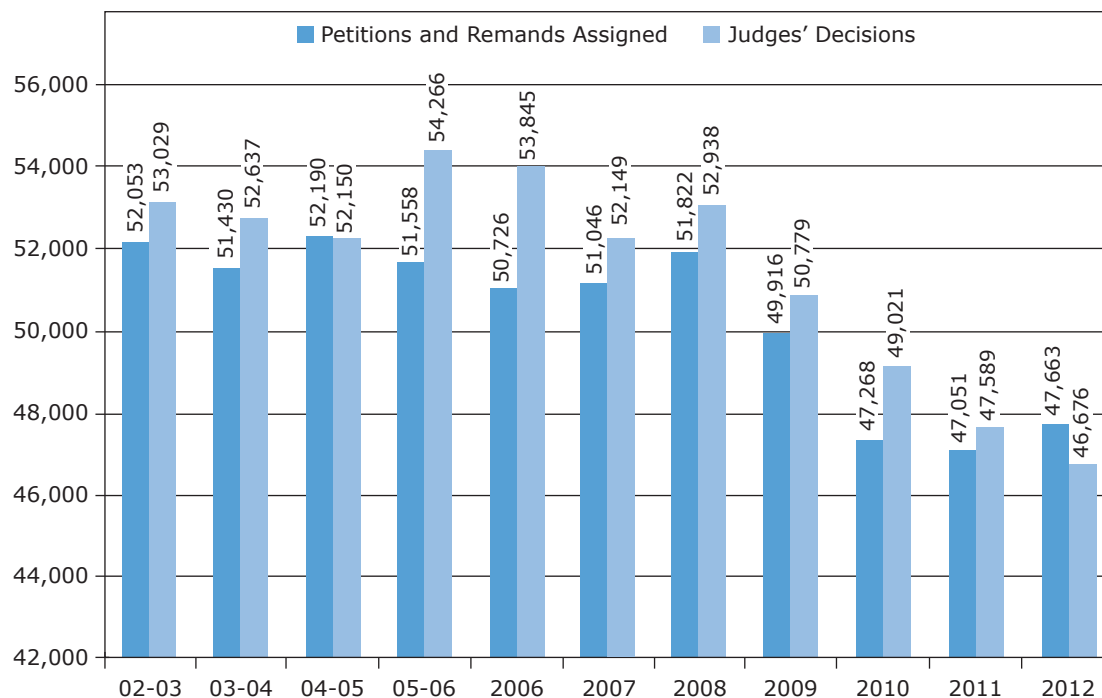
Williamsport  
208 W. Third St., Rear  
Suite 202  
Williamsport, PA 17701-6450  
570-327-3735

# Office of Adjudication Statistical Review

## Petitions Assigned to Judges (Not Remands) Calendar Year 2007 Through Calendar Year 2012

TYPE OF PETITION	2007	2008	2009	2010	2011	2012
Claim Petition	10,463	9,990	9,393	9,060	8,936	9,451
Commutation Petition	2	4	1	1	0	3
Employee Challenge	832	794	790	784	785	775
Fatal Basic OD Petition	5	4	5	4	2	0
Fatal Claim Petition	80	78	81	76	76	99
Fatal Other OD Petition	6	11	3	5	3	8
Interview Petition	375	327	301	259	243	245
Joinder Petition	369	323	367	326	272	324
OD 301(i) Petition	20	21	19	13	14	7
Penalty Petition	6,842	6,967	6,594	6,308	6,040	6,367
Petition to Modify Compensation	3,388	3,174	3,038	2,917	2,758	2,791
Petition to Reinstate Compensation Benefits	2,381	2,522	2,650	2,489	2,315	2,484
Petition to Review Benefit Offset	293	331	334	292	307	240
Petition to Review Compensation Benefits	4,009	4,249	4,278	4,177	4,212	4,446
Petition to Review Medical Treatment	1,033	1,059	1,067	997	1,009	1,151
Petition to Seek Approval of Compromise & Release	6,642	6,688	6,647	6,106	5,650	5,788
Petition to Set Aside Final Receipt	28	34	29	25	22	25
Petition to Suspend Compensation	4,562	4,776	4,181	3,790	3,717	3,773
Petition to Terminate Compensation Based on Physician's Affidavit	848	908	865	734	685	695
Petition to Terminate Compensation Benefits	4,103	4,575	4,404	4,461	4,426	4,776
Physical Exam Petition	2,217	2,127	2,024	1,862	1,719	1,718
SFR Petition	68	75	70	49	59	66
Subsequent Injury Fund Petition	2	N/A	7	2	1	1
UEGF Claim Petition	94	227	293	262	255	295
UR Petition	1,741	1,920	1,986	1,917	1,842	1,837
<b>Total</b>	<b>50,403</b>	<b>51,184</b>	<b>49,427</b>	<b>46,916</b>	<b>45,348</b>	<b>47,365</b>

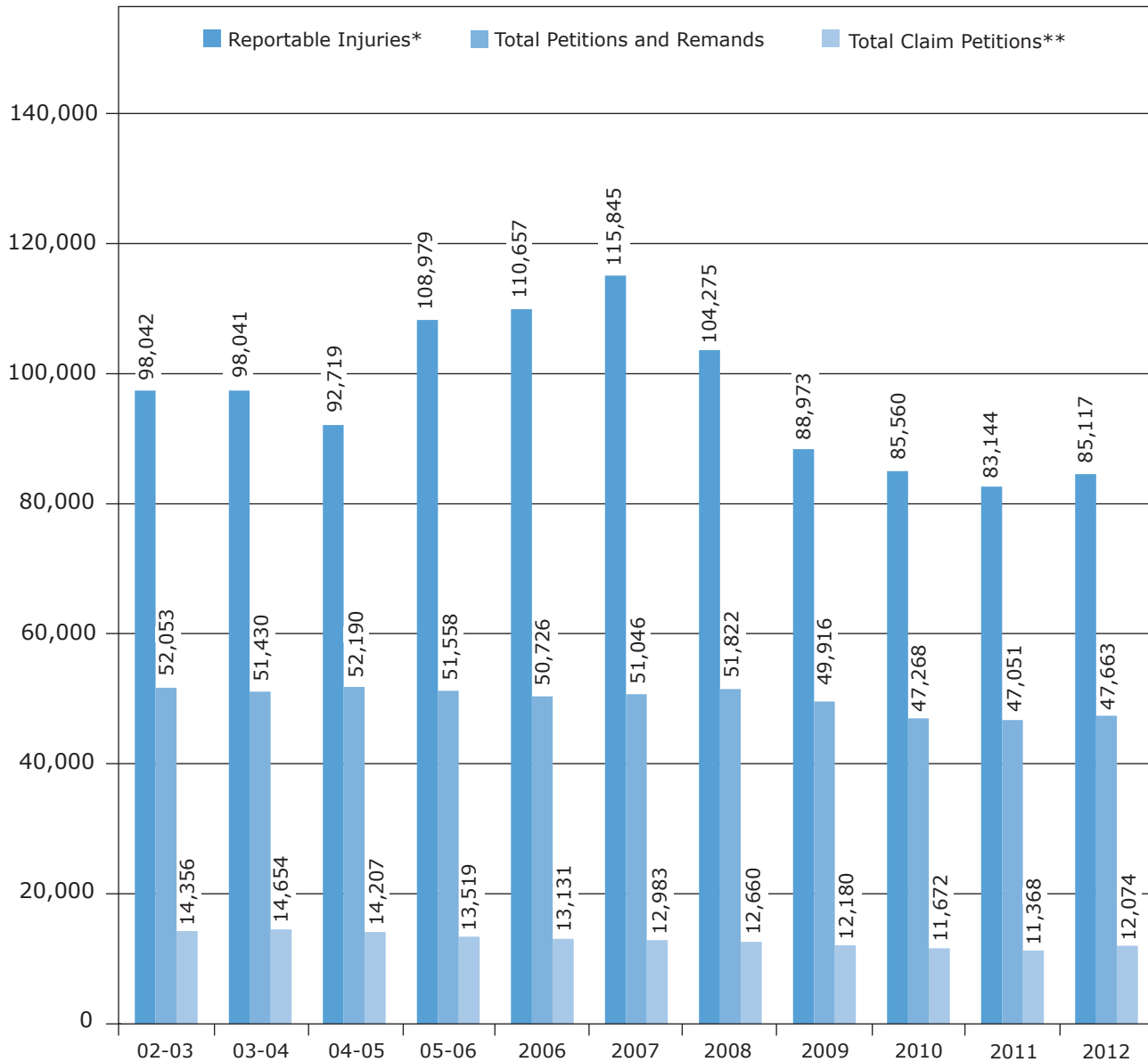
## Petitions and Remands Assigned vs. Judges' Decisions Fiscal Year 2002-03 Through Calendar Year 2012





# Office of Adjudication Statistical Review

## Reportable Injuries\* vs. Total Petitions and Remands vs. Total Claim Petitions\*\* Fiscal Year 2002-03 Through Calendar Year 2012



\* Missed more than one day, shift or turn of work due to injury.

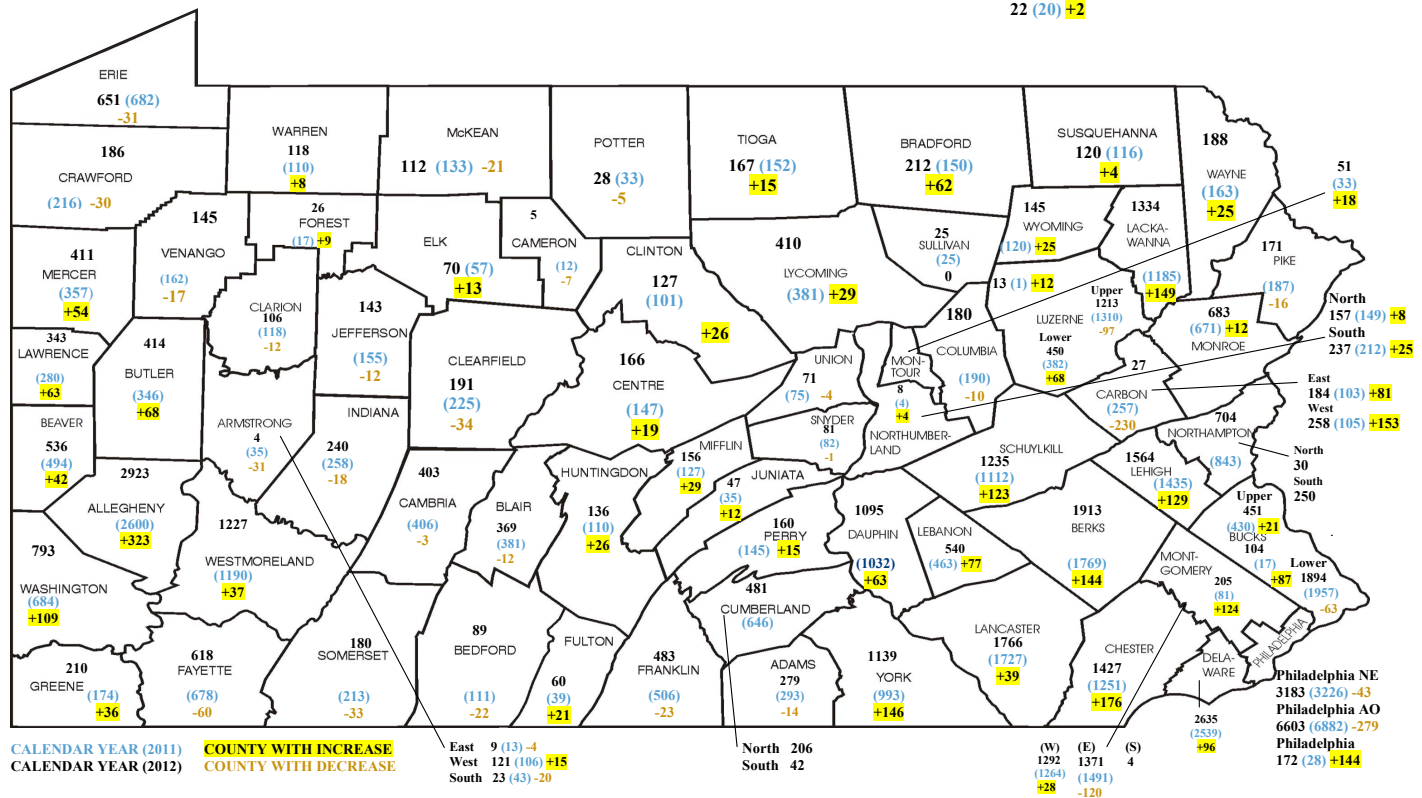
\*\* Claim petitions include: claim, reinstatement, fatal, set aside final receipt, 301(i) and OD fatal.

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

## Office of Adjudication District Offices

**Petitions Assigned by County**  
**2011 Calendar Year\* vs. 2012 Calendar Year**

Petitions filed for  
Out-of-State Claimants  
**22 (20) +2**



\* 2011 numbers appear in (), followed by increase or decrease

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

# Workplace Safety

## Governor's Occupational Safety and Health Conference

This two-day conference brings together individuals with special interest in the field of workplace health and safety to share ideas and to meet innovators in safety program design and technology.

Using labor-management cooperation, the conference goal is to create a safer workplace and a healthier workforce and to increase awareness of safety issues in the workplace, the home and throughout local communities.

Featuring nationally-known speakers, the conference highlights one-on-one interaction during two days of workshops. Many of the workshops are created based on needs expressed by attendees at the previous year's conference. In addition, workshops with the most interest from attendees are repeated in the second session of the day to ensure that all participants have the opportunity to participate in the workshops of their interest.

## Governor's Award for Safety Excellence

Providing a safe work environment for Pennsylvania's workers requires complete commitment by employers and employees. This safety initiative provides Pennsylvania employers and employees with the information and technical assistance needed to develop comprehensive safety practices in the workplace. It also recognizes the successful employer-employee joint safety programs, which result in the achievement of safety excellence.

The Governor's Award for Safety Excellence is a competitive award, as evidenced by the high number of nominations received annually. The information gained from these nominations provides valuable best practices that are shared across the state.

Any Pennsylvania employer is eligible for the Governor's Award for Safety Excellence; nominations for the award are voluntary. Information and criteria used to determine finalists include any established joint safety committee; level of labor and management cooperation in prevention efforts; a comprehensive safety plan with a commitment of resources and training; trends experienced in workplace injuries/illnesses over the past five years; number, frequency and severity of workplace injuries/illnesses vs. industry standards; and innovation and strategic development of safety policy and approaches.

Initial review of all nominations is conducted by the Governor's Award for Safety Excellence Review Committee. Semi-finalists are then contacted for an on-site visit conducted by a member(s) of the department's safety team to review the nominee's comprehensive safety program. Site visit reports are written and distributed to the Governor's Award for Safety Excellence Review Committee for the determination of finalists. Recommendations are then forwarded to the secretary of Labor & Industry, who makes the final determination.

Awards were presented by representatives of the Department of Labor & Industry at the organization's workplace. Winners received a Governor's Award for Safety Excellence plaque to memorialize the achievement.

For a copy of the award application, visit [www.dli.state.pa.us](http://www.dli.state.pa.us). Click on "Workers' Compensation," then "Health & Safety Division," then "Governor's Award for Safety Excellence."

## 2012 Governor's Award for Safety Excellence Winners



### **Tekgard, Inc.** **York County**

Tekgard has had a certified safety committee since 1999 and has gone more than 814 days without an accident or injury. They have an EMR of 0.847, conduct monthly safety meetings for all employees and have a very comprehensive safety program contained in a safety manual that is available to all employees. They have instituted a very aggressive program to prevent musculo-skeletal disorders (MSDs), thereby providing awareness of same for all employees; provided safety netting for storage shelving to prevent items from falling onto workers; and provided ergonomic mats for employees who must stand to complete their jobs. They have also completed Job Hazard Analyses (JHAs) on all jobs and provide related safety training for all employees.

### **Prime Sheet Metal, Inc.** **Bucks County**

Prime Sheet Metal utilizes union workers as supplemental workers on jobs with the requirement that these workers be certified in a particular required job function (e.g. welding, crane operation/rigging, etc.). They have had no recordable injuries in 2010 or 2011 and have a very comprehensive safety program contained in a safety manual that is available to all employees. All jobs are pre-planned for safety with hazards being reviewed with all concerned. Job Hazard Analyses (JHAs) are in place for the different tasks employees and supplemental workers perform, and they have produced on-site, safety-training videos utilizing their own employees to emphasize different aspects of safety. They have a very comprehensive safety program contained in a safety manual that is available to all employees. Prime Sheet Metal has earned safety achievement awards from the Sheet Metal and Air Conditioning Contractor's National Association, Inc. (SMACNA) every year since 2005.



### **Vanalt Electrical Construction, Inc.** **Delaware County**

Vanalt Electrical has had zero recordable injuries for 2010 and 2011 and has instituted safety into all aspects of their work, to include Job Hazard Analyses (JHAs) being performed on all of the company's projects, weekly toolbox safety talks, a system of vehicle safety and maintenance, the use of safety checklists for all items from personal protective equipment (PPE) to vehicles to ladders, and has made improvements to vehicles and equipment to address ergonomic issues. Vanalt has earned safety achievement awards from the National Electrical Contractors Association (NECA) for six consecutive years and has an EMR of 0.75 which is remarkable for a company performing installation work of very-high-voltage equipment.



## 2012 Governor's Award for Safety Excellence Winners (cont.)

### Edge Pennsylvania, LLC Franklin County

With successful operations spanning over 24 years, Edge Rubber's plant in Chambersburg, PA is the longest standing, most successful facility producing fine rubber powder (also known as fine mesh crumb rubber) in the United States. Edge is the only manufacturer using wet-grind technology to produce a premium, fine-grade product with special surface characteristics providing recycled content and performance enhancement for the automotive and other industries. Edge Rubber has an extensive safety program and provides the following safety training programs to all employees on a regular basis: fire extinguisher, electrical, seven OSHA-required topics, heat stress, fire hazards, and slips, trips and falls. Edge is the only producer of fine-mesh rubber powder to have both its quality management system registered to the ISO 9001 standard and its environmental management system registered to the ISO 14001 standard. Edge Rubber experienced one OSHA-recordable incident in Year 2010 and one in 2011. Edge Rubber compares their OSHA incident rate using NAICS number 421930 for wholesale trade and was below the industry average.



### GenOn Energy – Seward Generating Station Bucks County

It is one of the largest circulating fluidized bed (CFB) combustors in the world. Seward burns low-quality waste coal. On average, the station burns more than 3.2 million tons annually. More than 2,000 tons per day of limestone are mixed with the fuel to provide 95 percent sulfur dioxide (SO<sub>2</sub>) removal. More than 600 truckloads of fuel and 100 truckloads of limestone are delivered daily. The alkaline ash produced is returned to the same waste-coal sites and neutralizes historical acid mine drainage. GenOn employees have worked 1,239 days without a lost-time incident, and they have achieved OSHA VPP Star Worksite in 2008, recertified

in August 2011. They have had required participation in the Occupational Athletics "Stretch & Flex" training which has incorporated exercises and stretches into the daily routine of all employees. They have improved their lock-out/tag-out (LOTO) program by replacing paper tags with hard locks. GenOn has an on-site first responder team with a fully equipped mobile station which includes the outside labeling of all plant exit and entrance doors.



### Pittsburgh Board of Education Delaware County

The schools service approximately 30,000 students annually. The school district has dedicated industrial hygienists (IH) on staff that conduct pre-site investigations for all renovations. The IH coordinates the integrated pest management of all buildings. Custodians receive asbestos and lead-paint-removal training. The Emergency Preparedness for Food Defense Emergency response allows for five school district buildings to supply the city of Pittsburgh and contiguous suburbs with safe food in the event of a bio-food contamination situation or other similar emergency. They have installed more than 100

automatic external defibrillators (AEDs) and trained more than 2,000 employees to use them. Every facility has at least one AED. Despite budget cuts in recent years, the school district's emphasis on its safety committee has increased. The PSP joint labor/management safety committee has five committees that are comprised of staff and management who meet monthly. Many of the management on the safety committees now report directly to the corporate operating officer and sit on the executive cabinet and the board of directors. The committees coordinate efforts and many members sit on more than one safety committee. Their estimated outstanding workers' compensation liability appropriation has fallen from \$14,493,287 in 2003 to \$7,401,511 in 2012, and they have an incident rate of 0.59.

## 2012 Governor's Award for Safety Excellence Winners (cont.)



### **Dutchland Incorporated Lancaster County**

Dutchland, Inc. is a manufacturing and construction company that specializes in engineering, manufacturing and constructing circular, rectangular and elliptical precast, post-tensioned concrete tanks, custom-designed wastewater treatment plants and other specialized concrete products. Dutchland Incorporated has 153 employees. The employees work in three main divisions: sales, manufacturing precast and construction. Their Emod has been below one since 2008 and is currently 0.871. As of Aug. 31, 2012, they had a streak of 260 days without a lost-time injury. Dutchland has implemented a wellness program, an extensive, new-employee orientation program, Hepatitis-B program, crane-certification program and various other safety-training programs in addition to the OSHA 10- and 30-hour trainings, confined-space and Hazcom trainings that are required.



## More Information

### On the Web

Check us out on the web at [www.dli.state.pa.us](http://www.dli.state.pa.us). Click on "Workers' Compensation." Use the left navigation bar to find more exciting and innovative workers' compensation features, including:

### Health and Safety

Find descriptions about a variety of safety-related programs including: safety committee certification, return-to-work, the Governor's Award for Safety Excellence and drug-free workplaces. You'll also learn about HandS, the health and safety online filing system, and the Pennsylvania Training for Health & Safety, or PATHS, a free safety training and educational resource. Self-insured employers and insurers can file annual reports online. Employers who want to certify their safety committees or renew existing certification can do so on the web. Health and Safety web pages provide instructions on how to use the HandS system and how to establish a user account.

### Medical Treatment Information

The Health Care Services Review Division is pleased to offer online tutorials to assist providers with the completion of the Application for Fee Review (LIBC-507) and Medical Report Form (LIBC-9). The division also provides an online courtesy copy of the workers' compensation fee schedule.

### Claims Information

The bureau has been working to make electronic filing of official bureau forms and petitions available to the workers' compensation community. On the website, you'll find links to assist in obtaining a User ID and password and for instructions on how to file the forms and petitions via the Internet. Also provided is a tutorial to explain when the forms and petitions are used and how to complete them.

Be green! File these forms electronically:

- First Report of Injury
- Notice of Temporary Compensation Payable (LIBC-501)
- Notice Stopping Temporary Compensation (LIBC-502)
- Notice of Compensation Payable (LIBC-495)
- Notice of Workers' Compensation Denial (LIBC-496)
- Claim Petition (LIBC-362)
- Defendant's Answer to Claim Petition Under PA WC Act (LIBC-374)

- Petition To/For (LIBC-378)
- Subpoena (LIBC-480)
- Statement of Wages (LIBC-494)

### Other Useful Information

Use the web to access other information such as the Workers' Compensation Act, bureau publications, information on obtaining workers' compensation hearing transcripts, alternative dispute resolution, Kids' Chance of Pennsylvania Inc. and more.

### Publications Available from the Bureau of Workers' Compensation

#### Workers' Compensation Act

The bureau makes the Pennsylvania Workers' Compensation Act available online at [www.dli.state.pa.us](http://www.dli.state.pa.us). Click on "Workers' Compensation," then "Publications," then "WC Act." Hard copies of the act are available for purchase from the State Bookstore of Pennsylvania's website, [www.pabookstore.com](http://www.pabookstore.com).

#### Employer Information

- Employer's Guide to Self-Insuring Workers' Compensation (LIBC-300) – Information on how to self-insure your workers' compensation coverage.
- Employer Information (LIBC-200) – Includes key aspects of the act that relate specifically to employers.

#### Injured Worker Information

- Workers' Compensation & the Injured Worker (LIBC-100) – General information on the rights and responsibilities of injured workers under the law. This publication is also available in Spanish.

#### Medical Cost Containment Information

- Medical Cost Containment Regulations Reference – Workers' compensation medical cost containment regulation highlights.

#### Health and Safety Materials

- Health and Safety Regulations published in the Pennsylvania Bulletin, Vol. 31, no. 28, July 14, 2001.

## More Information (cont.)

- PA Training for Health & Safety (PATHS) Training Resources and Calendar
- State-Certified Workplace Safety Committee Program (LIBC-733)
- Application for Certification of Workplace Safety Committee Completion Guide (LIBC-372)
- Renewal Application for Safety Committee Certification Completion Guide (LIBC-372R)
- Commonwealth of Pennsylvania Insurer's Initial Report of Accident & Illness Prevention Services (LIBC-211I)
- Insurer's Annual Report of Accident & Illness Prevention Services (LIBC-210I)
- Commonwealth of Pennsylvania Self-Insured Employer's Initial Report of Accident & Illness Prevention Program (LIBC-221E)
- Accident & Illness Prevention Program Status by Individual Self-Insured Employers (LIBC-220E)
- Governor's Award for Safety Excellence application

### Certified Employer Network

For referrals to employers who have volunteered to provide assistance in establishing workplace safety committees, call 717-772-1917.

### Join our Mailing List

To be added to our electronic mailing list, email your name, the county in which you work or reside and your affiliation (claimant attorney, defense attorney, employer, government, health care industry, insurance industry, labor, third-party administrator or other) to RA-LI-BWC-Helpline@pa.gov and ask to be added to our mailing list.

## Miscellaneous

- News & Notes – Bureau newsletter on policies, procedures and updates on the law.
- Section 305 Prosecutions – A guide to aid Pennsylvania's district attorneys in prosecuting employers who fail to carry the required workers' compensation insurance coverage as outlined in Section 305 of the act.

**To obtain copies of the publications listed above or for information regarding workers' compensation in Pennsylvania, contact the bureau:**

#### Email

ra-li-bwc-helpline@pa.gov

#### Phone

Claims Information Services:

- Inside PA toll-free 800-482-2383
- Local and outside PA 717-772-4447
- Employer Information Services 717-772-3702

TTY for hearing and speech impaired:

- Inside PA toll-free 800-362-4228
- Local and outside PA 717-772-4991

#### Mail

Bureau of Workers' Compensation  
Information Services Section  
1171 S. Cameron St., Room 324  
Harrisburg, PA 17104-2501

# Workers' Compensation Offices of Adjudication Directory

<b>Allentown</b> 7248 Tilghman St., Suite 150 Allentown, PA 18106-9355	610-366-6060	<b>New Castle</b> Cascade Galleria 100 S. Jefferson St., Suite 146 New Castle, PA 16101-3900	724-656-3084
<b>Altoona</b> 615 Howard Ave., Suite 202 Altoona, PA 16601-4813	814-946-7355	<b>Northeast Philadelphia</b> Grant Plaza Business Park 2901 Grant Ave., Suite 900 Philadelphia, PA 19114-1000	215-560-2125
<b>Bristol</b> 1242 Veterans Highway Bristol, PA 19007-2512	215-781-3274	<b>Philadelphia</b> 110 N. 8 <sup>th</sup> St., Suite 401 Philadelphia, PA 19107-2413	215-560-2488
<b>Brookville</b> 18 Western Ave., Suite F Brookville, PA 15825-1540	814-849-5382	<b>Pittsburgh</b> 411 7 <sup>th</sup> Ave., Room 310 Pittsburgh, PA 15219-1944	412-565-5277
<b>Clearfield</b> 241 E. Market St. Clearfield, PA 16830-2424	814-765-6398	<b>Pottsville</b> 112 S. Claude A. Lord Blvd. Pottsville, PA 17901-3602	570-621-3146
<b>Director's Office</b> East Gate Center 1010 N. 7 <sup>th</sup> St., Room 318 Harrisburg, PA 17102-1400	717-783-4151	<b>Reading</b> Reading State Office Bldg. 625 Cherry St. Reading, PA 19602-1151	610-621-2370
<b>Erie</b> 3400 Lovell Place 13 <sup>th</sup> & Holland Streets Erie, PA 16503-2621	814-871-4632	<b>Scranton</b> 400 Spruce St., Suite 500 Scranton, PA 18503-1814	570-963-4580
<b>Greensburg</b> 144 N. Main St., Suite 1A Greensburg, PA 15601-2404	724-832-5310	<b>Uniontown</b> 108 N. Beeson Blvd., Suite 200 Uniontown, PA 15401-7401	724-439-7420
<b>Harrisburg</b> East Gate Center 1010 N. 7 <sup>th</sup> St., Room 319 Harrisburg, PA 17102-1400	717-783-4419	<b>Upper Darby</b> Barclay Square Center, 2 <sup>nd</sup> Floor 1500 Garrett Rd. Upper Darby, PA 19082-4519	610-284-6913
<b>Hazleton</b> 1201A N. Church St., Suite 203 Hazle Township, PA 18202-1455	570-459-3840	<b>Washington</b> Millcraft Center, Suite 120 LL 90 W. Chestnut St. Washington, PA 15301-4528	724-223-4595
<b>Johnstown</b> 607 Main St., Suite 100 Johnstown, PA 15901-2119	814-533-2494	<b>Wilkes-Barre</b> 101-105 N. Main St. 2 <sup>nd</sup> Floor Rear Wilkes-Barre, PA 18701-2097	570-826-2577
<b>Lancaster</b> 315 W. James St., Suite 206 Lancaster, PA 17603-2979	717-299-7591	<b>Williamsport</b> 208 W. Third St., Rear Suite 202 Williamsport, PA 17701-6450	570-327-3735
<b>Malvern</b> 72 Lancaster Ave., 2 <sup>nd</sup> Floor Malvern, PA 19355-2142	610-251-2878		

## Bureau of Workers' Compensation Directory

Administrative Support Division	717-783-5421
Claims Management Division	717-772-0621
Email: ra-cmdClaimsOps@pa.gov	
Compensable Documents Unit	717-772-0619
Subsequent Documents	717-772-1905
Calculation Review Unit	717-772-0618
Petitions Unit	717-787-3274
Records Unit	717-787-3361
Information Services Helpline	717-783-5421
Email: ra-li-bwc-helpline@pa.gov	
Claims Information Services	
Inside PA toll-free	800-482-2383
Local and outside PA	717-772-4447
Employer Information Services	717-772-3702
TTY for hearing and speech impaired	
Inside PA toll-free	800-362-4228
Local and outside PA	717-772-4991
Statistical Information Section	717-886-9182
Email: ra-cmdStatistical@pa.gov	
for first reports of injury, annual claims	
status reports and electronic data	
interchange.	
Regulatory Adherence & Educational Outreach	
Email: ra-cmdRegAd&EdOutrch@pa.gov	
for training, 21-day compliance and	
general questions–SFR/Medical Payments	717-787-3457
Director's Office	717-783-5421
Compliance Section	717-783-5421
Uninsured Employers Guaranty Fund (UEGF)	717-783-9184
Health and Safety Division	717-772-1917
Email: ra-li-bwc-safety@pa.gov or	
ra-li-bwc-paths@pa.gov	
Audit/Report Processing	717-772-1636
Certification/Education	717-772-1635
Health Care Services Review Division	717-787-3486
Email: ra-li-bwc-hcsrd@pa.gov	
Fee Review	717-772-1900
Utilization Review	717-772-1914
Legal Division	717-783-4467
Email: gc-li-cameronstoffice@pa.gov	
Self-Insurance Division	717-783-4476

## Bureau of Workers' Compensation and Office of Adjudication Contact Information

Personnel	Location	Title	Telephone No.
Adams, Stacey .....	Harrisburg HQ .....	Applications Manager, Self-Insurance.....	717-783-4476
Bachman, Patricia .....	NE Philadelphia DO .....	Workers' Compensation Judge .....	215-560-2125
Baker, Paul .....	Harrisburg DO .....	Workers' Compensation Judge .....	717-783-4419
Baldys, Karl.....	Williamsport DO.....	Workers' Compensation Judge .....	570-327-3735
Beach, Audrey .....	Allentown DO .....	Workers' Compensation Judge .....	610-366-6060
Beck, Lance .....	Philadelphia DO ....	Workers' Compensation Judge .....	215-560-2488
Benedict, Alfred .....	New Castle DO .....	Workers' Compensation Judge .....	724-656-3084
Benischek, Robert.....	Bristol DO .....	Workers' Compensation Judge .....	215-781-3274
Bloom, Irving .....	Greensburg DO.....	Workers' Compensation Judge .....	724-832-5310
Bowers, Debra.....	Philadelphia DO ....	Workers' Compensation Judge .....	215-560-2488
Briston, Pamela .....	Pittsburgh DO.....	Workers' Compensation Judge .....	412-565-5277
Bulman, Timothy .....	Philadelphia DO ....	Workers' Compensation Judge .....	215-560-2488
Burman, Martin .....	Malvern DO .....	Workers' Compensation Judge .....	610-251-2878
Callahan, Bonnie.....	Malvern DO .....	Workers' Compensation Judge .....	610-251-2878
Caravaggio, Susan .....	Williamsport DO.....	Workers' Compensation Judge Manager .....	570-327-3735
Cercone, Susan .....	Pittsburgh DO.....	Workers' Compensation Judge .....	412-565-5277
Cicola, David .....	Johnstown DO .....	Workers' Compensation Judge Manager .....	814-533-2494
Clark, Charles.....	Harrisburg DO .....	Workers' Compensation Judge .....	717-783-4419
Cohen, Nathan .....	Pittsburgh DO.....	Workers' Compensation Judge .....	412-565-5277
Coholan, Anne .....	Uniontown DO .....	Workers' Compensation Judge .....	724-439-7420
Costelnock, Paul .....	Greensburg DO.....	Workers' Compensation Judge .....	724-832-5310
Craig, Sandra .....	Philadelphia DO ....	Workers' Compensation Judge .....	215-560-2488
Cummings, Patrick .....	Scranton DO .....	Workers' Compensation Judge .....	570-963-4580
Crum, Elizabeth .....	Harrisburg HQ .....	Deputy Secretary for Comp. & Insurance ....	717-787-5082
Dayton-Crawford, Diane ...	Uniontown DO .....	Administrative Officer.....	724-439-7420
Dietrich, Wayne .....	Harrisburg DO .....	Workers' Compensation Judge .....	717-783-4419
DiLorenzo, Kathleen .....	Upper Darby DO ....	Workers' Compensation Judge .....	610-284-6913
Doman, Bruce .....	Allentown DO .....	Workers' Compensation Judge .....	610-366-6060
Doneker, Beverly.....	Allentown DO .....	Workers' Compensation Judge .....	610-366-6060
Dupin, Kathleen .....	Harrisburg HQ .....	Chief, Claims Management .....	717-772-0621
Eader, Brian .....	Harrisburg DO .....	Workers' Compensation Judge .....	717-783-4419
Fegley, Wayne .....	Pottsville DO .....	Workers' Compensation Judge .....	570-621-3146
Fireoved, Stephen J. ....	Harrisburg HQ .....	Director .....	717-783-5421
Getty, Charles .....	Johnstown DO .....	Workers' Compensation Judge .....	814-533-2494
Goduto, Robert.....	Lancaster DO .....	Workers' Compensation Judge .....	717-299-7591
Goodwin, Nancy.....	Philadelphia DO ....	Workers' Compensation Judge .....	215-560-2488
Grady, Joseph.....	Scranton DO .....	Workers' Compensation Judge .....	570-963-4580
Guyton, Ada .....	Greensburg DO.....	Workers' Compensation Judge .....	724-832-5310

## Bureau of Workers' Compensation and Office of Adjudication Contact Information (cont.)

Personnel	Location	Title	Telephone No.
Hagan, Joseph.....	Philadelphia DO .....	Workers' Compensation Judge Manager .....	215-560-2488
Hakun, Joseph.....	Malvern DO .....	Workers' Compensation Judge .....	610-251-2878
Harlen, Stephen.....	Philadelphia DO .....	Workers' Compensation Judge .....	215-560-2488
Harris, Alan.....	Wilkes-Barre DO ....	Workers' Compensation Judge .....	570-826-2577
Harrison, Marc.....	NE Philadelphia DO ..	Workers' Compensation Judge .....	215-560-2125
Hemak, Brian .....	Wilkes-Barre DO ....	Workers' Compensation Judge .....	570-826-2577
Henry, David .....	Pittsburgh DO.....	Workers' Compensation Judge .....	412-565-5277
Hetrick, Michael .....	Lancaster DO .....	Workers' Compensation Judge .....	717-299-7591
Hines, Thomas.....	Malvern DO .....	Workers' Compensation Judge .....	610-251-2878
Ignasiak, Cheryl .....	Pittsburgh DO.....	Workers' Compensation Judge .....	412-565-5277
Ingram, Deborah .....	Harrisburg HQ .....	Chief, Administrative Support .....	717-783-5421
Jefferson, Michael .....	Harrisburg HQ .....	Property & Casualty Insurance Actuary .....	717-783-4476
Jones, Eric .....	Washington DO.....	Workers' Compensation Judge .....	724-223-4595
Jones, Perry .....	New Castle DO .....	Workers' Compensation Judge .....	724-656-3084
Keefer, William .....	Harrisburg HQ .....	Manager, Health & Safety .....	717-772-1636
Kelley, Susan.....	Malvern DO .....	Workers' Compensation Judge .....	610-251-2878
Kilgore, Leandra .....	Harrisburg HQ .....	Manager, Reg. Adh. & Outreach – Claims .....	717-772-0621
Knehr, George .....	Harrisburg HQ .....	Chief, Self-Insurance.....	717-783-4476
Knox, Terry .....	Reading DO.....	Workers' Compensation Judge .....	610-621-2370
Koll, Michael.....	Clearfield DO.....	Workers' Compensation Judge .....	814-765-6398
Krass, Denise .....	NE Philadelphia DO	Workers' Compensation Judge .....	215-560-2125
Kutz, Thomas .....	Pottsville DO .....	Workers' Compensation Judge .....	570-621-3146
Kuzma, Thomas.....	Harrisburg HQ .....	Deputy Chief Counsel – Legal Div.....	717-783-4467
Laughman, Tammy.....	Harrisburg HQ .....	Manager, Calc. Rev. & Comp. Doc. – Claims....	717-772-0618
Lawton, Charles.....	Washington DO.....	Workers' Compensation Judge .....	724-223-4595
Longson, Lac.....	Harrisburg HQ .....	Property & Casualty Insurance Actuary .....	717-783-4476
Lincicome, Francine.....	Philadelphia DO .....	Workers' Compensation Judge .....	215-560-2488
Lorine, Carl .....	Upper Darby DO ....	Workers' Compensation Judge .....	610-284-6913
Lowman, William .....	Uniontown DO .....	Workers' Compensation Judge .....	724-439-7420
Lugo, Carmen.....	Erie DO .....	Workers' Compensation Judge .....	814-871-4632
Magee, Melissa .....	Harrisburg HQ .....	Manager, Claims Operation Sec. – Claims.....	717-787-3274
Makin, Sarah.....	Upper Darby DO ....	Workers' Compensation Judge .....	610-284-6913
Marderness, Denise.....	Harrisburg HQ .....	Supervisor, OCR Staff – Admin. ....	717-783-5421
McCormick, Andrea .....	Philadelphia DO .....	Workers' Compensation Judge .....	215-560-2488
McManus, Joseph .....	Bristol DO .....	Workers' Compensation Judge .....	215-781-3274
Melcher, Kelly .....	Reading DO.....	Workers' Compensation Judge .....	610-621-2370
Miller, Amanda.....	Harrisburg HQ .....	Administrative Officer.....	717-783-4151
Minckler, Pam .....	Harrisburg HQ .....	Manager, Fee Review – HCSR .....	717-772-1900
Minnich, Steven .....	Johnstown DO .....	Workers' Compensation Judge .....	814-533-2494
Mulligan, Angela .....	Harrisburg HQ .....	Supervisor, Clerical Staff – Admin. ....	717-783-5421



## Bureau of Workers' Compensation and Office of Adjudication Contact Information (cont.)

Personnel	Location	Title	Telephone No.
Minnich, Steven .....	Johnstown DO .....	Workers' Compensation Judge .....	814-533-2494
Mulligan, Angela .....	Harrisburg HQ .....	Supervisor, Clerical Staff – Admin. ....	717-783-5421
Novakovich, Debra .....	Harrisburg HQ .....	Chief, Health Care Services Rev. ....	717-772-1900
O'Donnell, Robert.....	Lancaster DO .....	Workers' Compensation Judge .....	717-299-7591
Olin, Scott .....	Philadelphia DO .....	Workers' Compensation Judge .....	215-560-2488
Parker, Rosalia .....	Pittsburgh DO.....	Workers' Compensation Judge .....	412-565-5277
Parker, Sandra .....	Philadelphia DO .....	Administrative Officer.....	215-560-2488
Peckmann, Karl.....	Harrisburg DO .....	Workers' Compensation Judge .....	717-783-4419
Peleak, Mark .....	Wilkes-Barre DO ....	Workers' Compensation Judge .....	570-826-2577
Pletcher, Eric .....	Wilkes-Barre DO ....	Workers' Compensation Judge .....	570-826-2577
Polin, Larry .....	Harrisburg HQ .....	Property & Casualty Insurance Actuary .....	717-783-4476
Poorman, Donald .....	Malvern DO .....	Workers' Compensation Judge .....	610-251-2878
Puhala, Brian.....	Reading DO.....	Workers' Compensation Judge .....	610-621-2370
Rabold, William.....	Harrisburg HQ .....	Manager, Audits – Admin. ....	717-783-5421
Rago, Tina .....	Philadelphia DO .....	Workers' Compensation Judge .....	215-560-2488
Rapkin, Wayne .....	Hazleton DO.....	Workers' Compensation Judge .....	570-459-3840
Robinson, Patricia .....	Harrisburg HQ .....	Manager, Medical Treatment Rev. – HCSR.....	717-772-1914
Rosen, Michael .....	Bristol DO .....	Workers' Compensation Judge .....	215-781-3274
San Angelo, Holly .....	NE Philadelphia DO .....	Workers' Compensation Judge .....	215-560-2125
Santoro, Pam .....	Philadelphia DO .....	Workers' Compensation Judge .....	215-560-2488
Scott, Beverly.....	Harrisburg HQ .....	Manager, Petitions & Records – Claims.....	717-787-3274
Seacrist, Geoffrey .....	Brookville DO .....	Workers' Compensation Judge .....	814-849-5382
Sebastianelli, Joseph .....	Wilkes-Barre DO ....	Workers' Compensation Judge .....	570-826-2577
Seelig, Todd .....	Philadelphia DO .....	Workers' Compensation Judge .....	215-560-2488
Sheldon, Patrick .....	Harrisburg DO.....	Workers' Compensation Judge .....	717-783-4419
Shaffer, Dan .....	Harrisburg HQ .....	Analyst, Self-Insurance .....	717-783-4476
Slom, David .....	NE Philadelphia DO ..	Workers' Compensation Judge .....	215-560-2125
Snyder, Mistie.....	Harrisburg HQ .....	Manager, Helpline – Director's Office .....	717-783-5421
Spizer, Howard .....	Scranton DO .....	Workers' Compensation Judge .....	570-963-4580
Sprout, Bonita .....	Harrisburg HQ .....	Supervisor, Petitions – Claims.....	717-787-3274
Stapleton, James .....	Reading DO.....	Workers' Compensation Judge .....	610-621-2370
Steiner, Robert .....	New Castle DO .....	Workers' Compensation Judge .....	724-656-3084
Stokes, Joseph .....	Upper Darby DO ....	Workers' Compensation Judge .....	610-284-6913
Strawser, John.....	Harrisburg HQ .....	Manager, Compliance – Director's Office.....	717-787-3567
Tobin, Linda .....	Pittsburgh DO.....	Workers' Compensation Judge .....	412-565-5277
Torrey, David.....	Pittsburgh DO.....	Workers' Compensation Judge .....	412-565-5277

## Bureau of Workers' Compensation and Office of Adjudication Contact Information (cont.)

Personnel	Location	Title	Telephone No.
Vallely, Kathleen .....	Pittsburgh DO.....	Workers' Compensation Judge .....	412-565-5277
Vonada, Robert.....	Altoona DO .....	Workers' Compensation Judge .....	814-946-7355
Vuxta, Amy .....	Harrisburg HQ .....	Management Technician, Self-Insurance.....	717-783-4476
Walfred, Valerie .....	Harrisburg HQ .....	Supervisor, Comp. Doc. – Claims .....	717-772-0619
Walsh, Kenneth .....	Williamsport DO.....	Workers' Compensation Judge .....	570-327-3735
Weiant, Scott .....	Harrisburg HQ .....	Chief, Health & Safety .....	717-772-1917
Wertheimer, Karen .....	NE Philadelphia DO .	Workers' Compensation Judge Manager .....	215-560-2125
Weyl, David.....	Harrisburg DO .....	Workers' Compensation Judge .....	717-783-4419
Wright, Jean.....	Erie DO .....	Workers' Compensation Judge .....	814-871-4632
Zacks, Amy .....	Harrisburg HQ .....	Assistant to Chief, Health & Safety .....	717-772-1917

### Legend

DO-District Office • HQ-Headquarters

## Health Services



## Forestry



## Construction



**pennsylvania**  
DEPARTMENT OF LABOR & INDUSTRY



**Bureau of Workers' Compensation | 1171 S. Cameron Street, Room 324 | Harrisburg, PA 17104-2501**  
[www.dli.state.pa.us](http://www.dli.state.pa.us)