

The background of the entire page is a photograph of a dense forest. Tall, straight tree trunks are visible, with sunlight filtering through the canopy, creating a dappled light effect. In the center of the page, there is a large, stylized graphic of the year '2016'. The '20' is in a smaller, serif font, while the '16' is much larger and more decorative, with the '1' and '6' forming a continuous, flowing shape. This graphic is set against a solid light beige rectangular background.

2016

Pennsylvania Workers' Compensation and Workplace Safety

# Annual Report





Edward G. Rendell, Governor

Stephen M. Schmerin, Secretary  
*Department of Labor & Industry*

Elizabeth Crum, Deputy Secretary for Compensation & Insurance  
*Department of Labor & Industry*

John T. Kupchinsky, Director, *Bureau of Workers' Compensation*  
David A. Cicola, Director, *Workers' Compensation Office of Adjudication*  
Kathleen M. Dupin, Information Officer, *Bureau of Workers' Compensation*  
Terry L. Titus, Statistical Manager, *Bureau of Workers' Compensation*

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## 2006 Annual Report Readers' Survey

Please take a few minutes to complete and return this brief survey and help the bureau continue to produce a quality publication that meets the needs of Pennsylvania's workers' compensation community. (Your answers are confidential; we do not require your name or affiliation.)

Comments are always welcome, but to have your responses considered during production of the 2007 Annual Report, please return your completed survey by July 1, 2008, to the following address:

**Bureau of Workers' Compensation, Information Services Section  
1171 S. Cameron St., Room 324, Harrisburg, PA 17104-2501**

1. Does your organization have a need for a hard copy Annual Report, or is online availability sufficient?

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2. How is the Annual Report used in your organization?

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3. What feature(s) do you consider the most useful?

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4. What feature(s) do you consider the least useful?

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5. Is there a current feature in the Annual Report that you believe could be improved? How should it be improved?

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6. Are there certain statistics or a particular area of interest not currently covered that you would like to see reported in the future?

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7. Do you have any other comments about the Annual Report?

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Thank you for your interest in the Workers' Compensation and Workplace Safety Annual Report!





## *Message from Stephen M. Schmerin*

**SECRETARY OF LABOR & INDUSTRY**

*T*he Pennsylvania Bureau of Workers' Compensation and Office of Adjudication work diligently to carry out the provisions of the Workers' Compensation Act in increasingly cost-effective and efficient ways. In doing so, we serve Pennsylvania's employers, insurers, workers and most importantly, those who have been injured or become ill on the job. This annual report outlines the many efforts the Department of Labor & Industry made last year to improve Pennsylvania's workers' compensation system.

The passage of Act 147 in 2006 brought about a number of changes to the system, which have been swiftly and successfully implemented. Another significant change has been the continued streamlining of our workers' compensation claims process. The time it takes from petition assignment until the decision date is down from an average of 12.7 months in 1996, to an all-time low of 7.8 months.

Changes in the Office of Adjudication included having judges serve as claims mediators and the implementation of better rotation schedules. These changes ensure that our judges deliver fresh perspectives, well-reasoned decisions and prompt services, despite busy caseloads. These are just some of the changes in our claims processing and adjudication procedures that have helped improve our services overall.

Pennsylvania's economy is thriving. We are experiencing consistently low unemployment and record job growth. As our economy continues to grow and more businesses find Pennsylvania a great place to locate and expand, L&I's Bureau of Workers' Compensation and Office of Adjudication will continue to foster changes that enhance safety and improve the workers' compensation system for businesses, employees and insurers.

Sincerely,

A handwritten signature in dark ink that reads "Stephen M. Schmerin".

Stephen M. Schmerin





## *Message from Elizabeth Crum*

**DEPUTY SECRETARY FOR COMPENSATION & INSURANCE**

*F*alendar year 2006 was a year of tremendous productivity and change within the Bureau of Workers' Compensation and Office of Adjudication. This report outlines some of those changes and the year's successes.

Making Pennsylvania a safer place to work continues to be a primary goal of the Bureau of Workers' Compensation. The more than 7,100 Pennsylvania businesses participating in our certified workplace safety committee program not only created safer workplaces—improving the safety and productivity of almost one million workers—but they also improved their bottom line, saving over \$270 million in workers' compensation premiums as a result of the 5 percent premium discount.

The implementation of HandS, a new Web-based, state-of-the-art processing system, in early 2007, promises to greatly enhance customer service and the administration of workplace safety certification and other health and safety programs by offering online filing and other online services. HandS, and valuable information about how to use the new system, can be found on our Web site at [www.state.pa.us](http://www.state.pa.us), PA Keyword: HandS.

Also during 2006, Pennsylvania insurers improved compliance with the 21-day rule from 64 percent for the first half of 2006, to 70 percent for the latter half. Improved reporting, and more convenient means of reporting, will continue to result in more timely payment of claims, cost-savings for employers, and administrative savings and greater efficiencies in the workers' compensation system.

Finally, workers' compensation judges continued to streamline litigation of disputed workers' compensation matters through case management efforts and voluntary mediation. Act 147, signed into law in November 2006, provides several changes, such as mandatory mediation, aimed at further streamlining the litigation process. It also establishes an Uninsured Employer Guaranty Fund to provide workers' compensation benefits to those employees who sustain work-related injuries and whose employers are uninsured for purposes of workers' compensation.

As we move forward, the Bureau of Workers' Compensation and Office of Adjudication staff will continue to work with all participants in the workers' compensation system to improve safety; reduce costs; and ensure an efficient and fair system to resolve disputed workers' compensation matters.

Sincerely,

Elizabeth Crum

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## *Message from John Kupchinsky*

**DIRECTOR, BUREAU OF WORKERS' COMPENSATION**

In the past year, the Bureau of Workers' Compensation has made many improvements and tackled a tremendous workload to benefit the workers' compensation community. Among our accomplishments are:

- On April 2, 2007, the Health and Safety Division introduced their HandS Web site. This Web site was designed to keep our customers and other members of the health and safety community up to date about developments in our new data processing and management systems. It also allows online capabilities. The Health & Safety Division began working on this July 5, 2005, and stayed on schedule with minimal problems. The bureau has received positive feedback from satisfied customers since the Web site went live.
- Act 147 made modifications to section 306(h) of the Workers' Compensation Act to benefit certain claims. Eligible claimants now receive a payment of \$100 per week instead of the \$60 per week they had been receiving. The bureau worked very hard and very closely with the workers' compensation community to contact insurance carriers and self-insured employers to identify the number of claims eligible for the increase. This change not only gives victims more money but also gives them an opportunity to improve their lives.
- Act 147 was passed to implement the Uninsured Employer Guaranty Fund, which provides benefits to injured employees whose employers are uninsured for workers' compensation. The bureau and legal staff were given 60 days to get the fund started, and we successfully met the January 8, 2007, date.

Please also note that the reporting format for this annual report is now provided on a calendar-year basis instead of fiscal year. Our Administrative Division will continue to report by fiscal year in correlation with the budget.

Please take some time to learn about all of our 2006 accomplishments as outlined in the report.

Sincerely,

John T. Kupchinsky

# Overview of the PA Workers' Compensation Program

## A Brief History of Pennsylvania Workers' Compensation Law

In 1915, the Pennsylvania Legislature enacted the Pennsylvania Workmen's (Workers') Compensation Act (Act). The statute charges the Department of Labor & Industry, Bureau of Workers' Compensation (bureau), with carrying out the administrative and appeal obligations defined in the Act and specifies compensation for employees who are injured as a result of employment without regard to fault. Amendments eventually merged the compensation for injuries and occupational diseases into this Act. The statute defines the benefits available to Pennsylvania workers, the conditions under which benefits are available and the procedures for obtaining them.

The workers' compensation system protects both employees and employers. Employees receive medical treatment and are compensated for wage loss associated with work-related injuries and disease, and employers provide for the cost of such coverage while being protected from direct lawsuits by employees.

Workers' compensation coverage is mandatory for most employers under Pennsylvania law. Employers who do not have workers' compensation coverage may be subject to suits by employees and to criminal prosecution by the commonwealth.

Some employers are exempted from workers' compensation coverage. Exemptions include: people covered under other workers' compensation acts, such as railroad workers, long-shoremen and federal employees; domestic servants (coverage is optional); agricultural workers who work less than 30 days or earn less than \$1,200 in a calendar year from one employer; and employees who have requested and been granted exemption due to religious beliefs or their executive status in certain corporations.

In Pennsylvania, employers can obtain workers' compensation insurance through a licensed insurance carrier or the State Workers' Insurance Fund. In addition, employers can apply to the bureau to seek approval to self-insure. Self-insurance is granted by the bureau based on criteria established by the Act and the department.

Employees are covered for the entire period of their employment. Therefore, coverage begins the first day on the job. Injuries or diseases caused or aggravated by employment are covered under workers' compensation, regardless of the employee's previous physical condition.

## Mission Statement

The Pennsylvania workers' compensation program was established to reduce injuries and provide wage-loss and medical

benefits to Pennsylvania employees who become ill or injured through the course of their employment so they can heal and return to the workforce.

The bureau is responsible for carrying out the provisions of the Act and related legislation and for fulfilling the overall purpose of Pennsylvania's workers' compensation system. In carrying out the requirements of the Act, the bureau has several primary roles:

1. Obtain, review and maintain records on certain loss-time work injuries and benefit documents.
2. Certify individual self-insured employers and self-insured employer pools and determine their monetary security requirements.
3. Resolve areas of contention among the participants in the workers' compensation system.
4. Enforce the provisions of the Act.
5. Promote the health and safety of Pennsylvania's employees in accordance with the 1993 and 1996 amendments to the Act.
6. Enforce the occupational disease provisions of the Act.

## Basic Benefits

1. **Replacement of Lost Wages.** A portion of the worker's salary—up to a maximum amount provided by law—is paid for the time lost from work as a result of a work-related disability, if the disability lasts longer than seven calendar days. These payments are tax free. The maximum allowable weekly benefit for calendar year 2006 is \$745. Partial disability benefits consisting of two-thirds of the gross difference in wage loss for up to 500 weeks are paid to employees who suffer a partial disability resulting from a work-related injury or disease. Benefits can possibly be subject to other reductions or offsets.
2. **Payment of Medical Expenses.** Reasonable and necessary work-related medical expenses are paid regardless of the duration of required treatment and apply even though the employee may not have lost time from work.
3. **Specific Loss Benefits.** Benefits are payable if a work-related injury results in loss of vision, hearing and/or the use of limbs (including fingers and toes). Specific loss benefits are paid without regard to the amount of time lost from work. A separate healing period is also defined for each loss.
4. **Disfigurement Benefits.** Benefits are payable if there is a serious, permanent disfigurement of the head, face or neck.



5. **Death Benefits.** The employee's dependents may claim benefits if a work-related injury or disease results in the employee's death. Also, reasonable burial expenses are payable to a maximum amount set by law.
6. **Subsequent Injuries.** Additional compensation may be available through the Subsequent Injury Fund. This fund

is administered by the commonwealth and pays workers who have had a specific loss of use for a hand, arm, foot, leg or eye and who incur total disability caused by loss of use of another hand, arm, foot, leg or eye. Then, the commonwealth makes payments for the duration of the worker's total disability.

# Benefits Paid 2004-2006

## Indemnity and Medical Breakdown

	Indemnity Compensation Paid	Medical Compensation Paid	Total Compensation Paid
<b>2006</b>			
Insurance Carriers	\$972,282,307	\$758,614,306	\$1,730,896,613 64.5%
SWIF*	\$178,666,723	\$175,084,404	\$353,751,127 13.2%
Individual Self-Insurers	\$326,322,741	\$219,232,965	\$545,555,706 20.3%
Group Self-Insurance Funds	\$25,587,522	\$28,573,993	\$54,161,515 2%
Total	\$1,502,859,293 (55.99%)	\$1,181,505,668 (44.01%)	\$2,684,364,961 (100%)
<b>2005</b>			
Insurance Carriers	\$1,039,757,742	\$779,652,684	\$1,819,410,426 (68%)
SWIF*	\$162,858,964	\$108,572,642	\$271,431,606 (10.1%)
Individual Self-Insurers	\$326,625,213	\$206,216,783	\$532,841,996 (19.9%)
Group Self-Insurance Funds	\$25,128,093	\$28,834,137	\$53,962,230 (2%)
Total	\$1,554,370,012 (58.05%)	\$1,123,276,246 (41.95%)	\$2,677,646,258 (100%)
<b>2004</b>			
Insurance Carriers	\$1,047,242,333	\$758,124,188	\$1,805,366,521 (69.6%)
SWIF*	\$133,295,829	\$92,670,365	\$225,966,194 (8.7%)
Individual Self-Insurers	\$318,717,703	\$198,553,170	\$517,270,873 (19.9%)
Group Self-Insurance Funds	\$21,747,148	\$25,207,825	\$46,954,973 (1.8%)
Total	\$1,521,003,013 (59.4%)	\$1,074,555,548 (40.6%)	\$2,595,558,561 (100%)

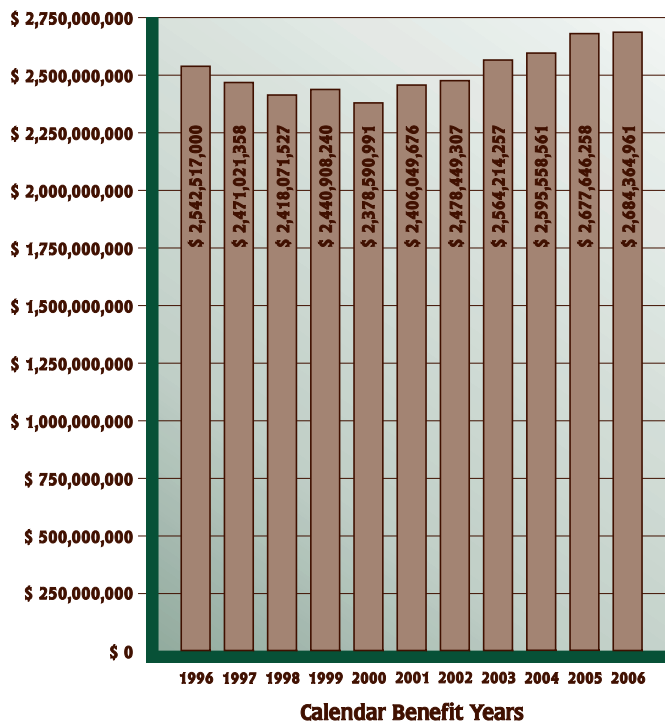
\*SWIF: State Workers' Insurance Fund

Source: Pennsylvania Department of Insurance and Bureau of Workers' Compensation, Department of Labor & Industry

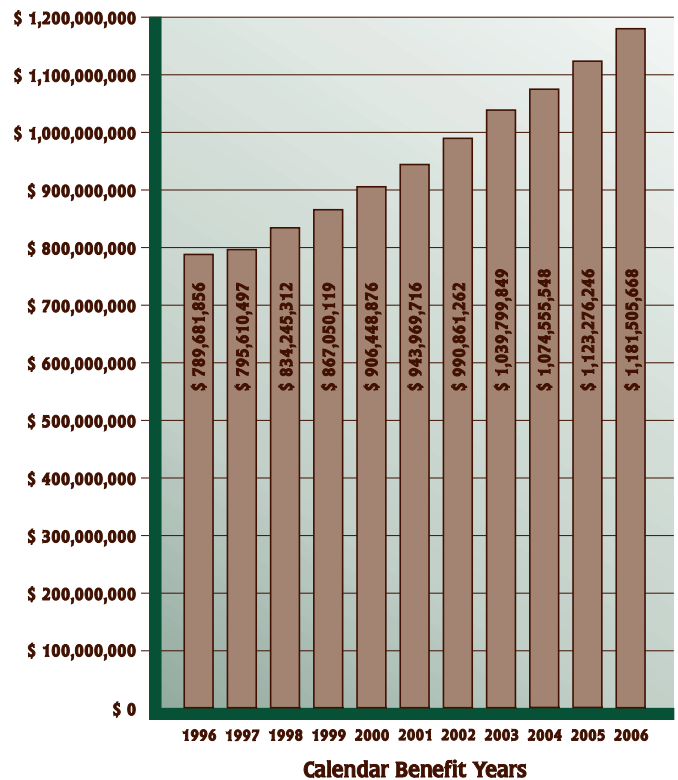


## Total Workers' Compensation Paid (Medical and Indemnity) 1996–2006

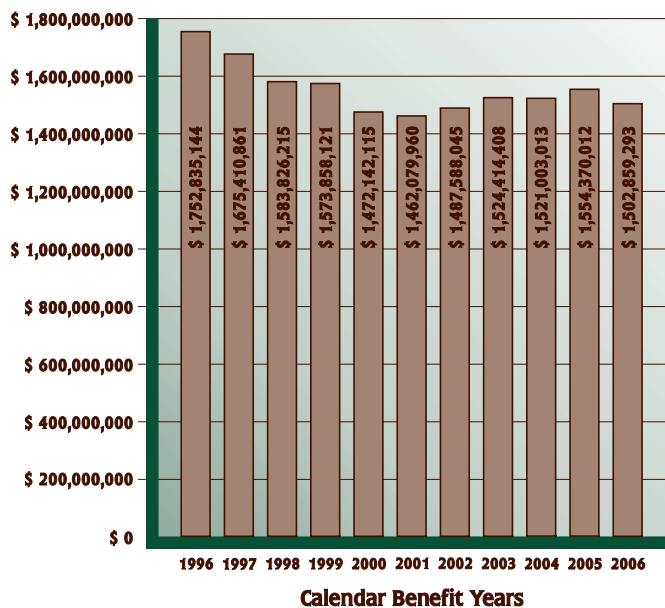
**Total Compensation Paid (Medical and Indemnity)**



**Medical Compensation Paid**

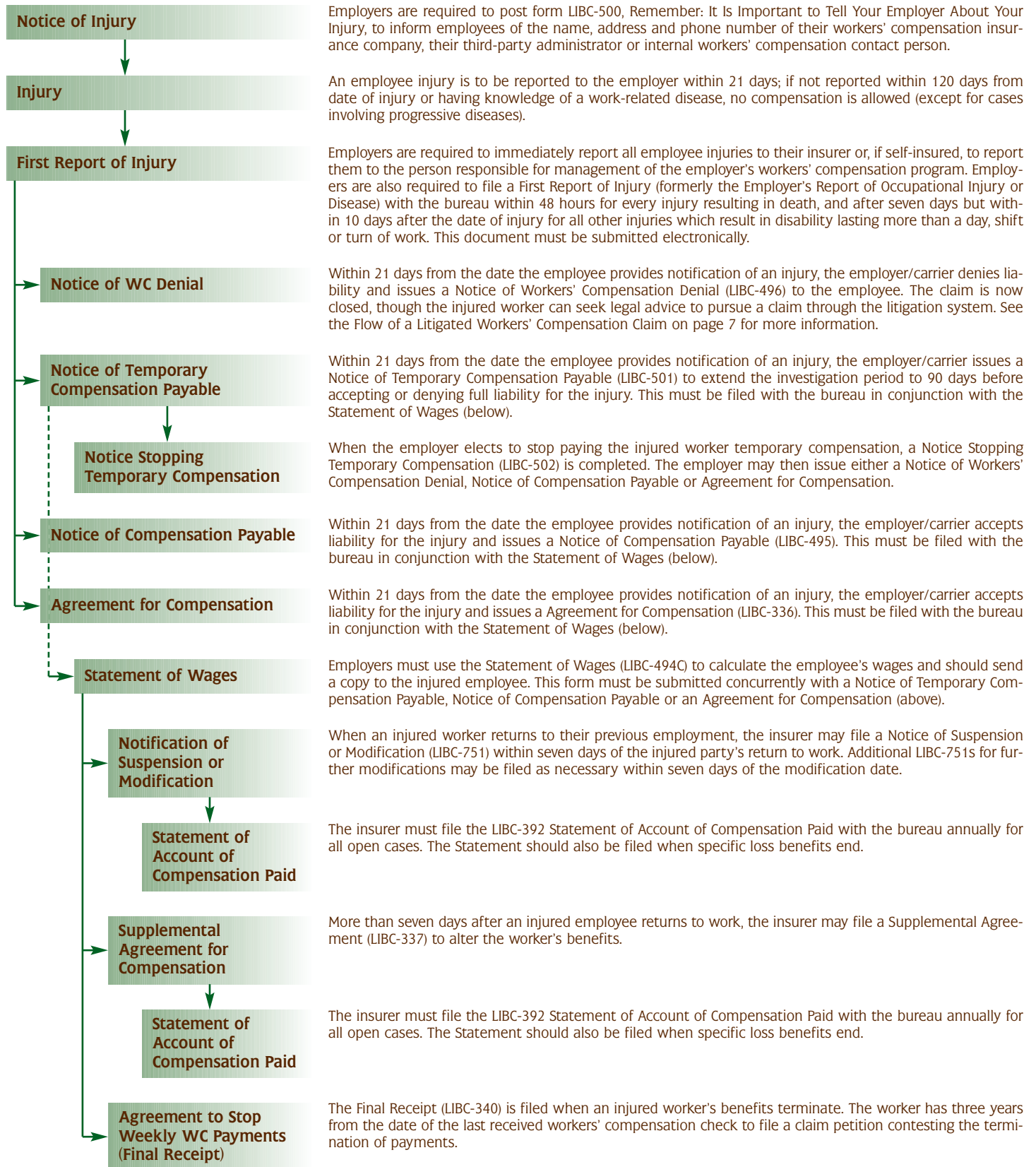


**Indemnity Compensation Paid**



Source: Pennsylvania Department of Insurance and Bureau of Workers' Compensation, Department of Labor & Industry

# The Flow of a Pennsylvania Workers' Compensation Claim





## The Flow of a Pennsylvania Workers' Compensation Claim (Litigated)



## Funding for Pennsylvania's Workers' Compensation System

The administration of the Pennsylvania workers' compensation system is funded by a spending authorization appropriated by the state legislature and approved by the governor. The money for these expenditures comes from four special funds established through assessments:

### 1. The Workers' Compensation Administration Fund

**Purpose:** Provides funding for the administrative operations of the bureau, the Workers' Compensation Office of Adjudication and the Workers' Compensation Appeal Board.

**Assessment Amount:** For fiscal year 2005/06, the amount assessed totaled \$57,525,231 and represented 2.22 percent of compensation paid in calendar year 2004.

### 2. The Supersedeas Fund

**Purpose:** To provide relief to employers/insurers for payments made during litigation of claims contesting whether compensation is payable. When an employer/insurer files a petition for termination, modification or suspension of benefits, a supersedeas hearing can also be requested. At this hearing, the workers' compensation judge can deny the request or grant a temporary order of partial or total suspension of benefits. If the request is denied, but the final decision of the judge is that compensation was not payable, the employer/insurer may apply to be reimbursed from the Supersedeas Fund for "overpayments" made following the initial denial.

**Assessment Amount:** For fiscal year 2005/06, the amount assessed was \$22,212,395 and represented 0.85 percent of compensation paid in calendar year 2004.

### 3. The Subsequent Injury Fund

**Purpose:** To compensate workers who experience certain losses (For example: arm, hand, leg, foot, eye) subsequent to a prior loss.

**Assessment Amount:** The total amount of the fund equals the amount expended from the fund in the preceding year. Law requires the fund to have a minimum funding of \$100,000. For the 2005/06 fiscal year, the amount assessed totaled \$278,942 and represented 0.01 percent of compensation paid in calendar year 2004.

### 4. The Self-Insurance Guaranty Fund

**Purpose:** To make payments to any eligible claimant or dependents upon the default of the self-insurer liable to pay compensation or associated costs due under the Pennsylvania Workers' Compensation Act and the Pennsylvania Occupational Disease Act as amended in 1993. This fund is used when the securities posted by defaulting companies are exhausted, but can only be used for injuries occurring after the 1993 amendments.

With the passage of Act 53 of 2000, the General Assembly created a restricted account within the Guaranty Fund called the Prefund Account. The purpose of the Prefund Account is to provide for the continuation of benefits to workers who were injured prior to 1993 and whose self-insured employers have gone bankrupt. Originally,

the Prefund Account was financed through the transfer of interest earned in the Administration Fund. However, in June 2001 the General Assembly enacted Act 49 which made the financing of the Prefund Account a budget item of the Administration Fund.

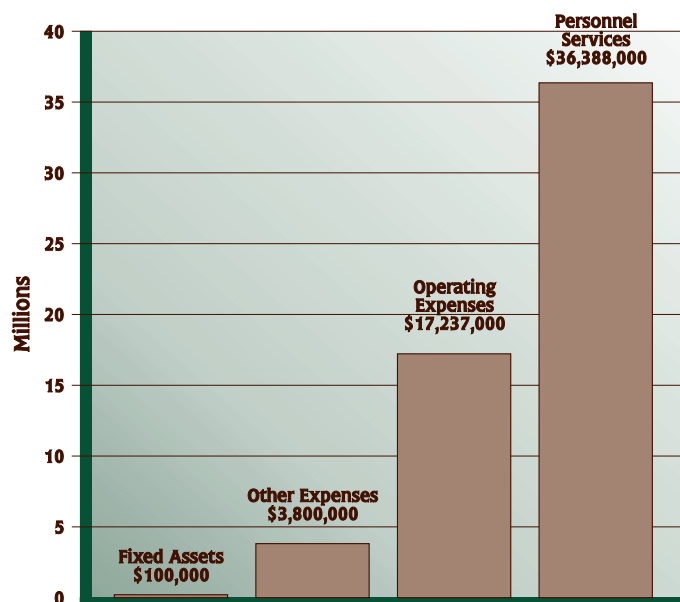
**Assessment Determination/Amount:** For a new self-insurer starting self-insurance after Oct. 30, 1993, the assessment is 0.5 percent of its modified annual premium for the 12 months immediately preceding the start of self-insurance. During the 2005/06 fiscal year, all existing and former self-insurers with runoff claims were assessed at the rate of 1 percent of compensation paid in 2004 to fund additional claims that became the responsibility of the Guaranty Fund. The Guaranty Fund assessed \$5,202,766 during 2005/06.

### 5. Uninsured Employers Guaranty Fund

Act 147 established an Uninsured Employers Guaranty Fund extending workers' compensation benefits to injured workers whose employer fails to insure, or be approved to self-insure, their liability for work-related injuries. Initial monies for the fund were transferred from the Administration Fund, with future funding to be made from assessments to insurers and self-insured employers. The department will seek reimbursement of benefit payments and all related costs from the uninsured employer and will pursue possible criminal penalties.

We have completed the process and procedures for administering this fund and are currently accepting claims under those procedures. The necessary forms and instructions are available from the Web site at [www.state.pa.us](http://www.state.pa.us), PA Keyword: workers comp, select "Bureau of Workers' Compensation," "Uninsured Employer Guaranty Fund."

## Bureau of Workers' Compensation Administration Fund Budget Fiscal Year 2005/06



Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry



# Workers' Compensation Updates

## 2006 Pennsylvania Asthma Action Plan

The 2006 Pennsylvania Asthma Action Plan is a comprehensive plan to improve the health status and quality of life of Pennsylvania residents affected by asthma. Coordinated by the Pennsylvania Department of Health, this plan was created by a large group of individuals from over 20 Pennsylvania-based groups, including a representative from the Department of Labor & Industry, Bureau of Workers' Compensation.

The ultimate goals of the plan are to decrease asthma morbidity, mortality, and costs, and to increase the quality of life for those with asthma. The Pennsylvania Asthma Action Plan 2006 can be reviewed at [www.health.state.pa.us](http://www.health.state.pa.us) Search keyword "Asthma Plan" and click on the first link.

## The Workers' Compensation Rules Committee

The Workers' Compensation Rules Committee's purpose is to improve the administration of workers' compensation proceedings.

Nineteen members make up the Committee, including: the chairman of the Senate Labor & Industry Committee, the chairman of the House Labor Relations Committee, the director of the Office of Adjudication, the bureau's deputy chief counsel, the deputy secretary for compensation & insurance, two Workers' Compensation Appeal Board representatives, four workers' compensation judges (chosen from lawyers and non-lawyers and from metro areas and non-metro areas), four claimant's attorneys and four defense attorneys.

During FY 2003/04, the secretary of Labor & Industry reconstituted the Committee. The Committee is presently considering revisions to the Board Rules and to the Judges Rules, which may be required as a result of Acts numbers 2005-109 and 2006-147 and comments received since December 7, 2002, the effective date of the present Board Rules and Judges Rules. During the summer and fall of 2007, the Committee solicited comments from the workers' compensation community relating to proposed revisions to the Board Rules and to the Judges Rules. All additional comments should be submitted in writing to Workers' Compensation Rules Committee Chairman Stanley H. Siegel at P.O. Box 867, Lewistown, PA 17044-0867. The Committee intends to submit its report, containing recommended revisions, to the secretary of Labor & Industry during the first quarter of 2008.

## Workers' Compensation Advisory Council

The Workers' Compensation Advisory Council was created under Section 447 of the Workers' Compensation Act. The

council is composed of eight members, and the secretary of Labor & Industry is the ex officio member. Members are appointed as follows: one employee and employer representative by the President Pro Tempore of the Senate, one employee and employer representative by the Speaker of the House of Representatives, one employee and employer representative by the Minority Leader of the Senate and one employee and employer representative by the Minority Leader of the House of Representatives. Members serve a term of two years or until their successors have been appointed.

The council reviews requests for workers' compensation funding by the department and any assessments against employers or insurers related thereto, makes recommendations regarding certification of utilization review organizations and preferred provider organizations, reviews proposed legislation and regulations, and reviews the annual medical accessibility study. Their findings are reported to the governor, the department secretary and the legislature.

Two co-chairs, representing labor and management, and the rest of the council hold public meetings to discuss various issues of the department, bureau and legislature.

## Kids' Chance of Pennsylvania, Inc.

Kids' Chance of Pennsylvania, Inc. is a nonprofit organization providing college and vocational school scholarships to children of Pennsylvania workers who have been seriously or fatally injured in a work-related accident or illness that has resulted in financial need. Each year, Kids' Chance makes a significant difference in the lives of affected Pennsylvania families by providing scholarship support to help eligible students pursue and achieve their higher education goals.

Developed and sustained by concerned groups and individuals involved in workers' compensation-related matters since its founding in 1997, Kids' Chance of Pennsylvania has awarded 298 scholarship grants to eligible applicants totaling \$439,750. Governor Edward G. Rendell has endorsed Kids' Chance of Pennsylvania and serves as the organization's honorary chairman. Support for Kids' Chance of Pennsylvania's operations and scholarships comes directly from tax-deductible charitable contributions made by companies, professional firms and membership organizations, as well as individuals and community groups. The total amount disbursed to eligible students each year is dependent upon charitable donations received and the qualifications of students who apply. Grants are for one academic year and generally range from \$500 to \$1,500. Through grants from the ACE INA Foundation, Eastern Insurance Holdings and Universal SmartComp, Kids' Chance has been able to provide special grants, generally \$5,000, for eligible applicants demonstrating a high level of both academic promise and financial need.

For more information, to apply for a scholarship or to make a donation, please visit [www.kidschanceofpa.org](http://www.kidschanceofpa.org), e-mail: [info@kidschanceofpa.org](mailto:info@kidschanceofpa.org), or phone: 484-945-2104.

## 21-Day Compliance

In 2006, the bureau published the First Report of Insurer/Self-Insured Employer Performance with regard to 21-day compliance on its Web site. The statewide average compliance rate for the reporting period 1/1/05–6/30/05 was 64 percent.

During the past calendar year, the Claims Management Division has concentrated its outreach efforts on educating insurers and self-insured employers on the bureau's calculation method for 21-day compliance and filing trends that can significantly improve compliance rates.

In mid-2007, the bureau issued individual 21-day reports to all insurers and self-insured employers for the reporting period 7/1/06–12/31/06 and the statewide average had risen to 71 percent. Informational packets were provided along with the reports to assist the carriers and self-insured employers in their review of their reports along with additional filing suggestions.

We are looking for continued improvement in future reports.

## Total Disability Weekly Workers' Compensation Rates

The following table illustrates the weekly workers' compensation rates used to calculate benefits payable to an injured employee.

Statewide Average Weekly Wage/ Maximum Compensation Rate Payable		50 Percent of Statewide Average Weekly Wage/ 50 Percent of Maximum Compensation Rate Payable	
2000	\$611.00	2000	\$305.50
2001	\$644.00	2001	\$322.00
2002	\$662.00	2002	\$331.00
2003	\$675.00	2003	\$337.50
2004	\$690.00	2004	\$345.00
2005	\$716.00	2005	\$358.00
2006*	\$745.00	2006*	\$372.50

The compensation rate is  $66\frac{2}{3}$  percent of the employee's average weekly wage. If  $66\frac{2}{3}$  percent of the employee's average weekly wage is greater than the maximum, the rate of compensation payable is equal to the maximum.

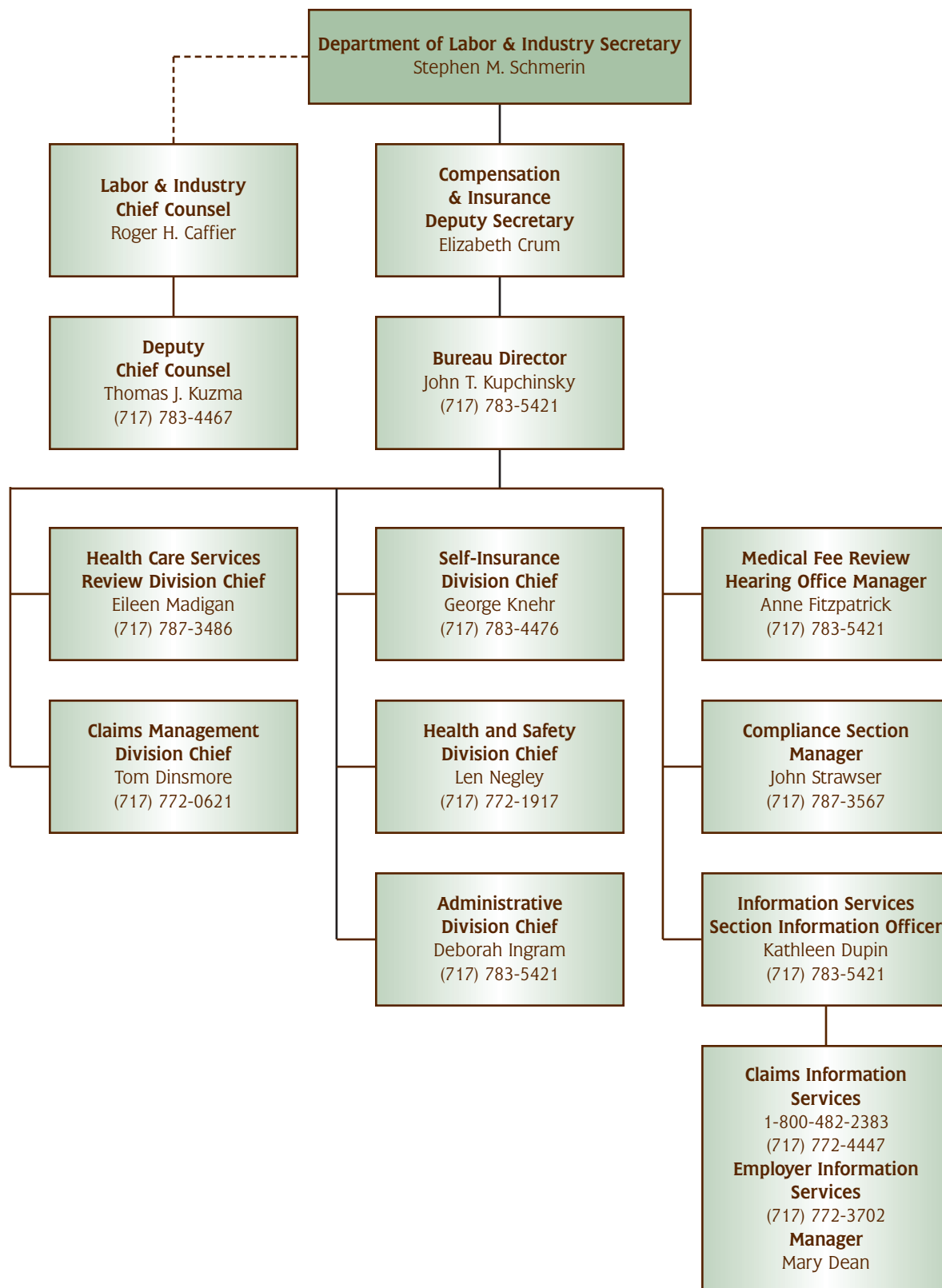
If the benefit calculated is less than 50 percent of the statewide average weekly wage, then the compensation rate shall be the lower of 50 percent of the statewide average weekly wage or 90 percent of the employee's average weekly wage. There is no absolute minimum.

The maximum compensation rate payable is calculated annually and is effective January 1 of each year. The calculation of the average weekly wage is defined by the Act. Corresponding figures for years prior to 2000 are maintained by the bureau. For partial disability, other calculations and definitions apply.

\*For purposes of calculating the update to payments for medical treatment rendered on and after January 1, 2006, the percentage increase in the statewide average weekly wage is 4.05 percent.

# Bureau Personnel

## Department/Bureau Organization Chart





# Bureau Divisions

## Director's Office Compliance Section

### Primary Functions

Ensure compliance with the Workers' Compensation Act (Act), regulations enacted pursuant to the Act and orders issued by the workers' compensation judges. These functions are accomplished through:

- Educating employers regarding the requirement to insure their workers' compensation liability;
- Investigating reports of alleged employers' failure to insure their liability and prosecuting cases of noncompliance in accordance with the criminal provisions provided by the Act;
- Referring allegations of employee fraud to the appropriate insurance carrier and prosecuting authority and allegations of employer, insurer or medical provider fraud to the proper prosecuting authority;
- Reviewing all work-related minor injuries to determine if potential child labor law violations existed referring said violations to the Bureau of Labor Law Compliance for determinations and collecting any additional compensation due to injured minors;
- Notifying survivors of their potential survivor rights under the Act when fatalities occur;
- Reviewing and investigating allegations of insurer, self-insurer or third-party administrator violations of the Act to determine if further action is warranted;
- Processing statutorily-permissible exceptions, exemptions and elections for inclusion under the Act.

### 2006 Accomplishments

- Mailed the Employer Information pamphlet to 25,939 new or modified businesses to better educate employ-



*"Throughout 2006, we continued to pursue new investigations for failure to insure prosecution and also continued to refer complaints of employee fraud to the proper insurance carrier for investigation."*

**JOHN STRAWSER**

ers about their workers' compensation responsibilities, along with certificates of insurance to secure information assuring their compliance; 12,732 businesses failed to respond, so a second mailing was sent.

- Instituted 2,702 new investigations of potential employer failure to insure workers' compensation liability and referred 34 to BWC Legal for prosecution.
- Referred 17 complaints of employee fraud to the proper insurance carrier for investigation.
- Processed 2,991 corporate executive officer exceptions and 944 religious exemptions for exclusion under the Act as well as 4,138 domestic elections for inclusion under the Act.
- Investigated 374 potential labor law violations that could result in the collection of a 50 percent additional compensation penalty.

### Goals

- Continue to increase the effectiveness of the compliance section's employer education program by identifying new ways of notifying new, modified and existing businesses of the employer responsibilities.
- Reduce the time period it takes to investigate and prosecute employer found to have committed violations of Section 305 of the Act.
- Improve communication with prosecuting counties on the status and outcome of cases being tried and settled.
- Increase the number of delinquent employers investigated. "Delinquent" employers in this case are those who have not acquired a valid Certificate of Workers' Compensation insurance after two attempts to notify them via letter.

## Director's Office Information Services Section

### Primary Functions

1. Provide employees, employers, the public, workers' compensation professionals, health care providers, government agencies, etc., with accurate and comprehensive workers' compensation information.
2. With department press office approval, provide the media with accurate and timely workers' compensation information.
3. Support the department secretary, the bureau director, the director of adjudication, and the bureau staff in their missions.

### 2006 Accomplishments

1. Developed, planned and coordinated the June 2006 bureau conference. Approximately 1,000 employers, insurers, health care providers, attorneys and others from the workers' compensation community attended the two-and-a-half-day event.
2. Assisted with developing, planning, advertising and coordinating the October 2006 Governor's Occupational Safety and Health Conference. Approximately 1,000 people participated in the day-and-a-half event, which offered sessions on subjects ranging from respiratory protection and agricultural safety to building codes and welding hazards.
3. Mailed 104,942 *Workers' Compensation and the Injured Worker* pamphlets to workers for whom the bureau received a First Report of Injury and who lost more than a day, shift or turn of work as a result of that injury.
4. Responded to over 47,000 workers' compensation inquiries. These included 42,169 Helpline telephone calls; 3,264 calls from businesses on the Employers' Services Helpline; and 1,633 e-mail questions.
5. Assisted 205 non-English-speaking callers and visitors via the Language Line System.
6. Researched and responded to 1,323 inquiries regarding the workers' compensation insurance coverage of employers through the Pennsylvania Compensation Rating Bureau database.
7. Assisted 71 walk-in visitors with their workers' compensation questions and issues.



*"Adjusting to change is routine in Information Services. This year, the Helpline responded to calls regarding Act 147 as well as answered inquiries on modifications to several bureau forms; the format for this report went from a fiscal to calendar year basis and has been combined with the statistical report previously published separately; and, we've altered the method for creation of the workers' compensation conference agenda, working to improve even more on this popular event. We continue to strive to meet the challenges change brings as we serve our customers."*

**KATHLEEN DUPIN**

8. Responded to more than 250 written workers' compensation inquiries received from injured workers.
9. Redesigned and published the bureau's quarterly newsletter, *News & Notes*. This publication provides an overview of workers' compensation policies, programs and updates. It is distributed to approximately 12,000 employers, insurers, third-party administrators, union representatives, attorneys, health care professionals and the public.
10. Published a monthly electronic employee newsletter.
11. Submitted articles for inclusion in the Pennsylvania Self-Insurer's Association's bi-monthly newsletter.
12. Updated the bureau's Web site to keep the workers' compensation community apprised of issues pertaining to professional employer organizations, lists of authorized workers' compensation insurance companies, updates to the medical fee schedule, statistical reports of work injuries and illnesses and Section 305 prosecutions.
13. Developed new Web pages for the bureau and Office of Adjudication Web sites.
14. Updated the bureau's pages on the Labor & Industry Online Network to include bureau and Office of Adjudication employee and office news for access by department employees.
15. Published the bureau's FY 2005/06 Annual Report. This 58-page document provided a thorough review of bureau accomplishments, goals and a comprehensive analysis of workers' compensation key statistics.
16. Promoted the nonprofit program "Kids' Chance of Pennsylvania, Inc." through newsletter articles and the Web site.

### Goals

1. Develop, plan and coordinate the bureau's annual conference in Hershey, Pa.
2. Continue to provide injured workers, employers, the public, workers' compensation professionals and government agencies with accurate and timely information regarding the Workers' Compensation Act.
3. Continue to coordinate and supply insurance information from the Pennsylvania Compensation Rating

Bureau, as well as petition forms, to the workers' compensation community.

4. Continue to promote and assist the workers' compensation community with electronic filing procedures.

5. Coordinate the annual Governor's Occupational Safety and Health Conference.

## Director's Office Medical Fee Hearing Office

### Primary Functions

1. Management and administration of the bureau's medical fee hearings program which includes the following:
  - a. Review and processing of hearing requests filed by self-insured employers, insurers and health care providers subsequent to their receipt of an adverse administrative decision from the bureau regarding a medical payment dispute.
  - b. Scheduling of hearings and issuance of written notice to parties/counsel.
  - c. Responding to pre-hearing and post-hearing inquiries/correspondence as appropriate.
  - d. Maintenance/tracking of hearing case files and hearing office case activity.
2. The assigned hearing officer responds to prehearing



*"We had a significant increase this year in the total number of cases resolved."*

**ANNE FITZPATRICK**

requests and/or motions concerning legal issues in pending cases and, subsequent to issuance of written notice of a hearing, conducts a *de novo* administrative hearing, receiving documentary and/or testimonial evidence from the parties and their counsel, as appropriate.

3. The assigned hearing officer issues a written decision/order subsequent to close of the record.

### 2006 Accomplishments

1. Achieved a 31 percent increase in the total number of cases disposed of in 2006.
2. Total case inventory was reduced by 36 percent.

### Goals

1. Reduce the average case processing time from the date of initial filing to final disposition.
2. Reduce the time elapsed from receipt of a fee review hearing request to written acknowledgement of the filing.



## Administrative Division

### Primary Functions

1. Prepare yearly budget request for the Administration Fund. Project, analyze and report on the Administration Fund expenditures (which include the bureau, the Office of Adjudication, the Workers' Compensation Appeal Board, the Office of Chief Counsel, the Office of Information Technology, and Labor & Industry bureaus that charge the Fund for services).
2. Issue, collect, and record assessments to replenish the Administration Fund, Superseas Fund, Subsequent Injury Fund, Self-Insurance Guaranty Fund, and the Small Business Advocate Fund.
3. Process supply/equipment/furniture requests and procure them for bureau offices, the Office of Adjudication, and the Workers' Compensation Appeal Board.
4. Provide administrative support to all divisions and field offices within the bureau.
5. Provide personnel advice and services to bureau employees and managers.
6. Provide mailroom and optical character recognition (OCR) service to the bureau.



*"Administrative Division is committed to providing timely services."*

**DEBORAH INGRAM**

7. Coordinate bureau training.

### 2006 Accomplishments

1. Budgeted, monitored and adjusted the Administration Fund as necessary.
2. Assisted the Claims Management Division in processing petition assignments within five days (mailroom and OCR).
3. Processing of all paper documents into the electronic system was improved to within five days.
4. Provided timely status information on collection of assessments and bureau conference deposits.
5. Processed personnel actions within seven working days of request.

### Goals

1. Assist the Claims Management Division in processing petitions within five working days.
2. Continue working with vendors, insurance carriers, employers and attorneys to comply with the form submission.
3. Develop and implement an online new employee orientation package.

## Claims Management Division

### Primary Functions

1. Serve as a repository for workers' compensation records.
2. Process, record, and review documents received for claims.
3. Assign petitions to workers' compensation judges.
4. Provide records to claimants, attorneys, workers' compensation judges (WCJs), and others.
5. Collect and assemble statistics for workers' compensation injuries.
6. Evaluate carrier and employer compliance with the reporting requirements of the Act.
7. Serve as conservator of the Supersedeas Reimbursement and Second Injury Funds.
8. Pay claims where the bureau has liability under 305.1 (WCOD), 306(h), Occupational Disease, and the Subsequent Injury Fund.
9. Communicate with the insurer community to monitor compliance with the Act and to expeditiously and accurately process claims.
10. Continue commitment to improving filing efforts by the insurer community to aid claim development, provide continued educational efforts to alleviate processing deficiencies, and improve our ability to communicate and support the rights and entitlements of all injured workers.

### 2006 Accomplishments

1. Received and processed 571,993 documents.
2. Of the documents received, 50,724 were petitions, which were assigned to WCJs within three days of receipt.
3. Maintained requests for records processing time at an average of 10 days or less from receipt, while processing 31,411 requests.
4. Prepared and sent 3,396 records for appeals to WCJs' decisions to the Workers' Compensation Appeal Board.
5. Promoted and increased electronic submission, of several petition forms, through the bureau's Web site to 52 percent.
6. Developed and made available an "online claims forms filing" tutorial for the most frequently used claim forms to assist insurance companies, self-insured employers, attorneys, and third-party administrators in meeting filing deadlines.



*"We saw the 21-day compliance rate increase from 64 percent to 70 percent through many sessions with carriers and self-insureds this year. But, we're looking for full compliance as the Act requires and we are looking forward to scheduling more sessions to assist the industry in reaching this requirement."*

**TOM DINSMORE**

7. Monitored individual insurers/self-insurers 21-day compliance rates and offered review assistance and counseling to all whom had claims reported during the period 1/1/05 through 6/30/05. Made training available on the bureau's calculation to insurers, self-insured employers, claims organizations and third-party administrators (TPA's) to assist in raising their compliance rates.
8. In June of 2006, published a 21-day rule report card for the reporting period 1/1/05 through 6/30/05 with the following comparisons:
  - a. Alphabetically
  - b. By carrier and percentage of compliance
  - c. By self-insured employer and percentage of compliance
  - d. By group self-insured employer and percentage of compliance
9. Industry-wide compliance was 64 percent.
10. Continued monitoring individual and industry-wide 21-day compliance rates. The most recent reporting period, 7/1/06 through 12/31/06, reflects an increase to 70 percent in the industry compliance rate. Individual reports will be issued in the second half of 2007.
11. Processed 885 claims and disbursed payment of more than \$22 million from the Supersedeas Reimbursement Fund.
12. Continued external training sessions for forms submission and processing to insurers and TPA's.
13. Updated the following forms to meet the needs of the industry and to deliver improved service and support to workers' compensation stakeholders:
  - a. LIBC-380—Third Party Settlement Agreement
  - b. LIBC-496—Notice of Workers' Compensation Denial
  - c. LIBC-751—Notice of Suspension or Modification
  - d. LIBC-760—Verification of Employment, Self-Employment or Changes In Physical Condition.
14. Published the 2005 and 2006 editions of the "Pennsylvania Work Injuries & Illnesses Report." This publication consists of injury statistics categorized by type of injury, part of body injured, and cause of injury within major industry divisions.
15. Completed reorganization of the division to more effectively carry out our mission.

## Goals

1. Make the submission of additional claim forms available electronically.
2. Continue monitoring and reporting insurer performance with 21-day compliance and bureau outreach efforts to bring the industry into full compliance.
3. Continue to assign petitions within five business days.
4. Provide additional claims/petition forms in the "online claims forms filing" tutorial to assist insurance companies, self-insured employers, attorneys and TPA's in meeting filing requirements.

## Health Care Services Review Division

### Primary Functions

1. Administer the fee review process for health care providers who are disputing the timeliness or amount of payment received for medical care provided to injured workers.
2. Manage and monitor chargemaster fee schedule data. Under amendments to the Act in 1993, medical reimbursement was capped based on 1994 Medicare rates that are adjusted annually.
3. Authorize Utilization Review Organizations (UROs) to review the reasonableness and necessity of medical treatment when requested by the employer/insurer or injured worker. The division also trains, audits and monitors UROs in regulatory requirements.
4. Promulgate a list of physicians qualified to perform Impairment Rating Examinations (IREs) and designate initial IRE physician when requested by employers/self-insureds.
5. Provide certification of Coordinated Care Organizations.
6. Act as a liaison to independent consultants performing medical access studies.
7. Provide education and training to employers, insurers and health care providers as requested.
8. Act as a resource for all involved parties.

### 2006 Accomplishments

1. Issued 32,391 fee review decisions and determinations. This is a 43.5 percent increase over CY 2005.
2. Continued to update the fee schedule quarterly on the bureau Web site (except for Table I).



*"Our major goal continues to be revising the Medical Cost Containment Regulations in order to simplify procedures, improve quality, respond to stakeholder requests for changes, simplify the Bureau Chargemaster and lower administrative costs for both the stakeholders and the Bureau. Health Care Services Review Division is also looking at all internal procedures in order to improve customer service. We continue to keep the injured worker and service to all stakeholders as a priority."*

**EILEEN MADIGAN**

3. Monitored and guided work of chargemaster vendor MM Associates LLC to insure timely and correct quarterly updates for insurers and self-insureds.
4. Continued to provide specialized training for health care providers to assist in their understanding of the workers' compensation billing and payment processes, as well as the fee review process. Trained more than 407 providers in bureau-held sessions.
5. Continued to provide specialized training on the appropriate and optimal application of the workers' compensation fee schedule to over 200 repricers and insurers.
6. Processed and approved 22 annual reports for Utilization Review Organizations/Peer Review Organizations (URO/PRO). There are a total of 25 currently authorized URO/PROs.
7. Reviewed and monitored 4,695 Utilization Review/Peer Review Determinations and reviewer reports.
8. Received, reviewed and approved 14 URO/PRO reauthorization applications.
9. Received and reviewed five URO/PRO authorization requests. One was approved and four were denied.
10. Maintained a reviewer database to monitor URO/PRO reviewer qualifications and updated this information regularly.
11. Processed 6,501 Utilization Review Requests.
12. Conducted URO/PRO meetings as necessary.
13. Received and processed 2,591 IRE Requests for Designation. This is a 35 percent increase from CY 2005.

14. Maintained the list of 78 IRE physicians in 159 geographic locations under the new 5th Edition of



the AMA Guides to the Evaluation of Permanent Impairment. This list is also maintained on the bureau's Web site.

15. Received and reviewed the 2006 Medical Access Study from TLG Research Associates. The study continues to indicate high levels of injured workers satisfied with their medical treatment. It also indicates that injured workers with Provider Panel Lists have a high satisfaction level, return to work over 30 percent sooner and continue to treat with the panel providers after the initial 90 days. The education of employers and injured workers is still needed. The study also continues to report PPO discounts and late payment as the health care providers' main concerns.
16. Continued improvements of service to customers/stakeholders through increased education for health care providers, employers and insurers. This included providing speakers at 39 educational seminars attended by in excess of 2,000 individuals. These speaking engagements included eight in-service training sessions for insurers/self-insurers/TPAs.
17. Sent out 900+ fee review information packets.

## Goals

### Medical Fee Review Section

1. Continue to provide quarterly fee schedule updates and Web site updates.
2. Provide education and support to health care providers, employers and insurers as needed and requested. This will continue to include yearly educational training for repricers, insurers and health care providers at bureau headquarters.
3. Continue to explore methods of reducing the size and complexity of the chargemaster database and simplifying the update process.
4. Continue to examine and enhance bureau processes in order to meet the standard of 30 day completion for fee reviews.

### Medical Treatment Review Section

1. Authorize and reauthorize URO/PROs as requested and required.
2. Monitor URO/PRO Determination Face Sheet Packages for compliance with the Medical Cost Containment regulations.
3. Conduct random, on-site audits of URO/PRO operations in accordance with Medical Cost Containment regulations.
4. Continue to educate insurers, employers, attorneys and injured workers concerning the Utilization Review process and conduct semi-annual meetings for URO/PROs.

### IRE Program

1. Update the Web site IRE list on a monthly basis.
2. Process Requests for Designation in a timely manner.

### General

1. Conduct quarterly meetings with the Insurer/Provider Medical Cost Containment Committee.
2. Review public comments on proposed Medical Cost Containment revised regulations. Hold several open stakeholder meetings across the state to discuss published proposed regulations.
3. Upon passage of revised Medical Cost Containment Regulations, implement new processes/procedures and provide educational sessions for stakeholder groups.
4. Continue to provide education and training through seminars and insurer/provider in-services on Medical Cost Containment issues and processes. Where appropriate, extend these efforts for workers.
5. Monitor contractor's performance and preparation of 2007 Medical Access Study report in accordance with the Act and distribute these upon completion.
6. Participate in the annual Bureau Conference.

## Health and Safety Division

### Primary Functions

1. Evaluate employer applications for certification of employer workplace safety committees for eligibility for workers' compensation insurance premium discounts as allowed under Article X of the Act. Provide assistance and guidance to employers in the establishment of safety committees, in the interpretations of requirements for certification and in the correction of application deficiencies prior to submission.
2. Generate certification renewal applications and evaluate submitted applications for continuing eligibility for annual workers' compensation premium discounts.
3. Review annual reports of accident and illness prevention services and programs from Pennsylvania licensed workers' compensation carriers, self-insured employers and group self-insurance funds.
4. Determine the necessity for, and conduct on-site audits of accident and illness prevention services and programs and certified safety committees. Configure and monitor deficiency correction programs as necessary to resolve program or service inadequacies.
5. Based upon report reviews, audit outcomes and deficiency correction program results, formulate recommendations of program or service adequacy or adherence to certification requirements for consideration in whether to recommend continuance of self-insurance status, carrier licensure or certification status.
6. Develop and disseminate health and safety-related information to members of the regulated community and the general public concerning workplace safety committee certification/re-certification procedures and requirements, mandatory accident and illness prevention program and service elements, and safety-related training and annual reporting requirements.
7. Administer the process to review credentials in the health and safety field for recognition by the Department of Labor & Industry as acceptable qualifications for accident and illness prevention service providers. Review individual qualifications for acceptability as recognized safety committee instructors.
8. Support and participate in the WorkSAFE PA initiative,



*"The development of "Hands" (Health and Safety's new online filing and data processing system) is still on target for an early 2007 launch thanks to the outstanding efforts of our Information Technology and Division staffs. "Hands" will be a giant leap forward in improved service to our customers who will be able to file all required reports and applications online. Time-sensitive documents will reach us sooner; data will be more accurate with up-front editing; and evaluation time will be greatly reduced."*

**LEN NEGLEY**

which provides direction and coordination for activities and programs aimed at increasing workplace safety throughout the commonwealth. Manage the process to nominate, select and recommend employers for the Governor's Award for Safety Excellence.

### 2006 Accomplishments

1. Granted initial certification to a cumulative total of 7,175 workplace safety committees covering over 957,483 employees as of December 31, 2006. The cumulative number of approved workplace safety committee certification renewals totaled 28,003. Approximate employer premium discount savings now total more than \$270 million.
2. Received and processed a total of 654 workplace safety committee initial applications and 3,833 workplace safety committee renewal applications.
3. Continued to update e-mail databases for the various client groups to provide an electronic means of communication with the workers' compensation safety clients.
4. Released all necessary self-insured, group fund and insurer-required filing reports within required time frames.
5. Evaluated the acceptability of accident and illness prevention programs and services of 1,333 insurers and self-insured employers through annual required reports.
6. Conducted 282 on-site audits of licensed workers' compensation insurer and self-insured employer accident and illness prevention programs and services and certified workplace safety committees. Conducted an average of 23 on-site audits per month.
7. Managed the process to select and award the Governor's Award for Safety Excellence to seven Pennsylvania companies. Conducted on-site visits.
8. Refined the framework and design for the Pennsylvania Safety and Health Training Institute, a Web-based compilation and schedule of health and safety-related training and information available from both state agencies and other sources. The institute will offer instruction to employers and members of the general public regarding workplace and general safety and health topics including training and informational sessions delivered by numerous commonwealth agencies.

9. Continued the development of the HandS (Health and Safety) integrated information processing and data management system. Scheduled for launch in April 2007, HandS eliminates the need for paper exchange of information by allowing customers to file all time-sensitive, required annual report forms and certification applications electronically. Customers can also interface with division personnel over the Internet for any additionally required data exchange.

#### Goals

1. Increase outreach efforts to employers and members of the general public through information seminars, conference education events, written publications and Web site information concerning the certification process, training and accident and illness prevention programs and services requirements.
2. Promote the administration's WorkSAFE PA initiative through participation in seminars, association meetings and written publications.
3. Expand promotional and outreach activities to increase applications for the Governor's Award for Safety Excellence and for the workplace safety committee certification program.
4. Decrease, through educational and procedural improvement efforts and communication, the percentage of employers who fail to achieve certification status.
5. Conduct a total of 250 audits of the accident and illness prevention programs and services of workers' compensation insurers, self-insured employers, group self-insurance funds and of employers with certified workplace safety committees.
6. Complete the development and release of an insurer's annual data profile report comparing individual insurers to overall "averages" developed from cumulative annual report data. Complete development of a similar data profile for self-insured employers.
7. Complete the development and launch of the Pennsylvania Safety and Health Training Institute, including commencement with identified stakeholder groups.
8. Reconfigure health and safety-related information on the bureau and department Web sites to be more customer-friendly through topical reorganization, revised description and improved data linkage.
9. Complete development and implementation of the HandS system.



## Legal Division

### Primary Functions

1. All legal services provided to the bureau are coordinated through the department's Office of Chief Counsel and the Governor's Office of General Counsel. Attorneys representing the bureau and its support staff are responsible for defending any legal challenges to the bureau's implementation of the workers' compensation system.
2. Responsible for preparing and coordinating criminal prosecutions of employers who fail to maintain workers' compensation coverage for workers.
3. Responsible for defending claims brought against certain statutorily created funds. For example, attorneys associated with the bureau represent the commonwealth in claims against the Supersedeas Fund, as well as the Subsequent Injury Fund and claims under the Occupational Disease Act.
4. Reviews statutes and regulations (federal and state) potentially impacting the workers' compensation community. In addition, draft bills, regulations and statements of policy at the behest of the client to either correct deficiencies or make enhancements to the system.
5. Routinely answers inquiries from the public, including written correspondence sent from departmental personnel and telephone calls that are handled by duty week law clerks and attorneys.

### 2006 Accomplishments

1. *Publication of Proposed Regulations: 34 Pa. Code Ch. 127 (relating to Health Care Cost Containment)*—In 2006, the Workers' Compensation Division of the Office of Chief Counsel (WC Division) advised the Department on the development of proposed amendments to Title 34, Chapter 127 of the *Pennsylvania Bulletin*. This proposed rulemaking was published at 36 Pa.B. 2913 on June 10, 2006, and is designed to update and clarify requirements and procedures for review and reimbursement of medical expenses for work-related injuries under the Workers' Compensation Act (WC Act).
2. *Defense of Statutory and Regulatory Authority:*  
*Commonwealth v. Condosta, William/Corban Corp. d/b/a Encor Coatings, Inc.*, 909 A.2d 406 (Pa. Super. 2006), *allocatur granted*, 922 A.2d 872 (2007)—In an Opinion and Order filed October 4, 2006, the Superior Court of Pennsylvania held that the Commonwealth may commence criminal proceedings against an uninsured employer for up to five years following the offense, in contrast to the two-year statute of limitations asserted by the Defen-



*"During 2006, the Legal Division continued to assist our clients in ensuring fairness and equity to all participants in the WC system."*

THOMAS J. KUZMA

dants. The WC Division filed a brief on behalf of the Bureau of Workers' Compensation (Bureau) as *amicus curiae* in this matter.

*Chiro-Med Review Co. v. Department of Labor & Indus.*, 908 A.2d 980 (Pa. Cmwlth. 2006)—On September 28, 2006, the Commonwealth Court granted the Bureau's motion to quash this matter, and denied Chiro-Med Review Company's (Chiro-Med's) request for damages from the Department. Specifically, the Court held that sovereign immunity barred Chiro-Med from seeking monetary damages and other affirmative relief from the Department for its exercise of authority relating to the authorization and operation of Utilization Review Organizations.

3. *Recovery of Assets to Secure Workers' Compensation Benefit Payments: Commonwealth v. Philadelphia AFL/CIO Hosp. Ass'n d/b/a John F. Kennedy Mem'l Hosp.*, (No. 769 M.D. 2003; Pa. Cmwlth.)—In 2006,

the Department instituted and successfully completed an action to recover \$115,323.66 from John F. Kennedy Memorial Hospital (JFK Hospital). This amount will be used to secure payment of workers' compensation benefits to injured former JFK Hospital employees, and represented a full and final settlement of JFK Hospital's liability.

4. *Supersedeas Fund Reimbursement*—Throughout the course of 2006, the WC Division has successfully limited the costs and exposures of the Supersedeas Fund (Fund) in various circumstances. The division successfully represented the Fund in the following matters:

*ConocoPhillips v. Worker's Compensation Appeal Bd. (Logan)*, 890 A.2d 1160 (Pa. Cmwlth. 2006)—In an Opinion and Order dated January 19, 2006, the Commonwealth Court held that the self-insured employer, ConocoPhillips, was not entitled to Supersedeas Fund Reimbursement because it did not make payments "as a result of the denial of supersedeas" as required by section 443 of the WC Act, 77 P.S. § 999. Specifically, the Commonwealth Court held that the WCAB's Special Rules (allowing the Board 50 days to render a decision on a supersedeas request), operated as a stay of an employer's obligation to pay under the WC Act. Because the self-insured employer paid during this period of time, it did not make payments "as a result of the denial of supersedeas," and was therefore not entitled to reimbursement from the Fund.

*Kidd-Parker v. Workers' Compensation Appeal Bd. (Philadelphia School Dist.)*, 907 A.2d 33 (Pa. Cmwlth. 2006), *allocatur den'd*, 916 A.2d 1104 (2007)—In an Opinion and

Order dated April 25, 2006 the Commonwealth Court directed the self-insured employer, the Philadelphia School District, to repay \$54,725.88 to the Fund. In this matter, the Fund paid reimbursement to the employer prior to the employer's successful recovery of a \$73,868.54 subrogation lien. Because both Fund reimbursement and the subsequent subrogation lien reimbursed the employer for the same benefits, the Commonwealth Court ordered the employer to reimburse the Fund to prevent an inequitable double recovery and an improper shifting of liability to the Fund.

5. The following is a history of the WC Division's successful section 305 prosecutions for 2006:

*Commonwealth v. Abakporo, Edmund E./Abakporo, Akolam/E.E.A. Inv., Inc. d/b/a Edmund Personal Care Home*—On June 6, 2006, this corporate defendant pled guilty to two misdemeanors of the third degree, agreed to pay outstanding medical bills in the amount of \$1,472, costs to the Bureau of \$111, and a fine of \$2,900. The Bureau withdrew the charges against Edmund E. Abakporo and Akolam Abakporo. This business is currently in compliance. (York County)

*Commonwealth v. Demento, G. Edward/Ed Demento Constr., Inc.*—On October 23, 2006, Defendant G. Edward Demento agreed to pay a fine of \$4,000 for his violation of the Act. Upon full payment of the fine, the Office of the District Attorney withdrew all charges. (Allegheny County)

*Commonwealth v. Derkack, Anthony d/b/a Tony Derkack Enterprises*—On February 16, 2006, Defendant Anthony Derkack pleaded guilty to five consolidated misdemeanor counts of failing to maintain workers' compensation coverage. The defendant was placed on probation for five years, ordered to pay \$30,134.09 in restitution to his injured employee and ordered to pay costs of prosecution. (Allegheny County)

*Commonwealth v. Desai, Asha & Milind d/b/a Mione's Market*—On September 22, 2006, the defendants were placed in the Accelerated Rehabilitative Disposition (ARD) program for one year and paid restitution totaling \$67,397.02 plus court costs and fees. Defendants were charged with 11 misdemeanor violations of the third degree. (Dauphin County)

*Commonwealth v. Firman, Bernard/Forbes Studio II, Inc. d/b/a Stratus Night Club*—On November 27, 2006, Defendant Bernard Firman paid final restitution to his injured employee in the amount of \$12,784 in medical bills and attorney fees. Upon payment of full restitution, the Office of the District Attorney withdrew the charges. (Allegheny County)

*Commonwealth v. Harris, Phillip/Talex, Inc. d/b/a Whispering Pines Assisted Living*—Defendant Phillip Harris pled guilty to five misdemeanor counts of failing to maintain

workers' compensation coverage and paid full restitution to an injured employee. On April 10, 2006, Harris was sentenced to five years of "intermediate punishment" and ordered to pay a \$250 fine and costs. Talex, Inc. is currently insured. (Adams County)

*Commonwealth v. Herr, Warren G./National Digitech, Inc.*—On December 21, 2006, defendant Warren G. Herr entered the ARD program and agreed to pay costs and restitution to his injured employee totaling \$155,320.67. National Digitech is no longer in business. (Cambria County)

*Commonwealth v. Hontz, David/Sekunda, Philip d/b/a Wyoming Valley Prof'l Ambulance*—On December 28, 2006, Defendant David Hontz pled guilty to one misdemeanor charge of the third degree. The defendant was ordered to serve one year probation and pay restitution in the amount of \$6,116.47, plus court costs. The Luzerne County Insurance Fraud Task Force withdrew charges against Defendant Sekunda. (Luzerne County)

*Commonwealth v. Hook, Sally K. d/b/a Sissy Pooh's*—On January 5, 2006, Defendant Sally K. Hook pled guilty to one misdemeanor count of failing to maintain workers' compensation coverage. On February 1, 2006, the defendant was ordered to pay restitution of \$71,771.58, a \$500 fine plus costs, and was placed on probation for a term of 12 months. (Columbia County)

*Commonwealth v. Kern, Charles W. d/b/a Charles Kern Distrib.*—Defendant pled guilty to two misdemeanors of the third degree. The defendant was sentenced to two years probation, paid a \$1,000 fine and paid restitution in the amount of \$11,000 to the estate of his injured employee. (Delaware County)

*Commonwealth v. Lepley, Dwight G. d/b/a Wheel Horse Wood Products*—On January 17, 2006, Defendant Dwight G. Lepley pled guilty to 20 misdemeanor counts of the third degree. On April 19, 2006, the defendant was sentenced to 20 years of probation and ordered to pay restitution of \$184,088.73 to his injured employee, perform 25 hours of community service and pay costs of prosecution. (Somerset County)

*Commonwealth v. Lewis, Russell W. & Maria E./Russell's Restaurant, Inc.*—On October 31, 2006, Defendant Maria Lewis pled guilty to one misdemeanor charge of the third degree and was placed on probation for twelve months. She was ordered to pay a fine of \$14,541, reimburse the Department's costs of \$61, and pay the costs of prosecution. The Office of the District Attorney withdrew charges against Defendant Russell Lewis. (Columbia County)

*Commonwealth v. Madonna, Jr., Vincent J. d/b/a Madonna Trucking & Demolition*—On April 19, 2006, Defendant Vincent J. Madonna pled guilty to one consolidated misdemeanor count of the third degree and was placed on

probation for 12 months. The defendant was also ordered to pay restitution of approximately \$5,300 to his injured employee. (Schuylkill County)

*Commonwealth v. Montemayor, George/Big Dog Auto Sales, Inc.*—On February 21, 2006, Defendant George Montemayor pled guilty to five misdemeanor counts of the third degree, was ordered to pay restitution of \$17,498.60 plus costs, and was placed on six months of supervised probation. (Cumberland County)

*Commonwealth v. Shaible, Gary*—On March 6, 2006, the defendant paid restitution to his injured employee in the amount of \$4,885.07. Upon such payment, the Fayette County Office of the District Attorney agreed to withdraw all charges. (Fayette County)

*Commonwealth v. Steffan, David t/a Cars of Pittsburgh, Inc.*—On February 10, 2006, Defendant David Steffan paid full restitution to his injured employee. At such time, the Allegheny County Office of Attorney General agreed to withdraw all charges. (Allegheny County)

*Commonwealth v. Wagner, Larry R. d/b/a Wagner Roofing*—On October 25, 2006, Defendant Larry Wagner pled guilty to nine misdemeanor charges of the third degree.

The defendant was placed on probation for two years and was ordered to pay a fine of \$22,500 to the Franklin County Law Library, \$57 to the Department of Labor and Industry, and any associated court costs, and to remain in compliance with the WC Act. (Franklin County)

*Commonwealth v. Waltersdorff, Ronald t/a Ronald Waltersdorff Electric*—On April 13, 2006, Defendant Ronald Waltersdorff pled guilty to one consolidated felony count of the third degree. The defendant was placed on five years probation, was ordered to pay restitution of \$13,633.75 to his injured employee, maintain workers' compensation insurance, perform 50 hours of community service and pay the costs of prosecution. (York County)

*Commonwealth v. Westcliffe Delivery Serv., Inc.*—Defendant was placed in the ARD program for 12 months and agreed to pay fines and costs in the amount of \$3,383. (Delaware County)

### Goals

1. Continue to implement the mission of the Office of Chief Counsel, providing our clients with superior professional legal services by assisting them in achieving their objectives within the bounds of the law.



## Self-Insurance Division

### Primary Functions

1. Process and decide applications of individual employers for self-insurance status under Section 305 of the Workers' Compensation Act and Section 305 of the Pennsylvania Occupational Disease Act; set conditions for self-insurance and monitor self-insured employers' compliance with these conditions. As of December 31, 2006, there were 791 employers authorized to self-insure their liability.
2. Process and decide applications of groups of employers to operate as group self-insurance funds under Article VIII of the Act; regulate and monitor the financial conditions of the group funds, including the setting of rates, the maintenance of surplus and the distribution of dividends to members. As of December 31, 2006, 18 group self-insurance funds were operating covering 922 employers in the commonwealth.
3. Collect and tabulate information needed to issue assessments against insurers and self-insurers to maintain special funds established under the Act.
4. Administer the Self-Insurance Guaranty Fund and the use of financial security to remedy defaults of self-insurers. The guaranty fund and its special Prefund Account, which applies to claimants injured before 1993, provide benefits to approximately 316 claimants, with total reserves of \$32 million.

### 2006 Accomplishments

1. Oversaw the transfer of claims payment, administration and defense functions of a large, bankrupt self-insured employer to the Self-Insurance Guaranty Fund.



*"Conditions relating to the operation of a self-insurance program, including the availability and cost of security, excess insurance and claims administration, were stable throughout 2006."*

**GEORGE KNEHR**

2. Processed over 800 renewal applications and 21 new applications for individual self-insurance status, 351 claims status reports of runoff self-insurers and 24 group self-insurance fund annual reports and rate requests.
3. Calculated and issued five assessments to finance the operation of special funds under the Act.
4. Working with the Office of Information Technology, implemented a component of the bureau's comprehensive information management system to automate the monitoring of claims activity and liabilities of sureties and other parties that have assumed claims payment responsibilities through self-insurance defaults.
5. With the assistance of the bureau's contracted claims service company and legal counsel, reduced the number of claims being paid from the Self-Insurance Guaranty Fund for defaults of one year or longer from 355 at the beginning of the year to 316 at the end of the year.

### Goals

1. Continue to evaluate suggestions for improving objective criteria and standards to quality for self-insurance.
2. Issue a request for proposal to vendors for adjusting and evaluation services for the administration and payment of Self-Insurance Guaranty Fund, Prefund Account and Uninsured Employer Guaranty Fund claims.
3. Update loss development spreadsheet printouts distributed to self-insurance applicants to improve their usefulness and clarity.

# *Work Injuries and Illnesses • PA 2006*

## **Scope**

The information provided in this section is based on First Reports of Injuries which occurred during 2006 to workers employed by businesses covered by the Act. These reports are filed with the Bureau of Workers' Compensation, Department of Labor & Industry.

Pursuant to the provisions of the Act, all work injuries and illnesses resulting in death, permanent impairment or loss of time beyond a day or shift of occurrence are required to be reported to the bureau.

Federal employees, maritime workers and railroad workers in interstate commerce are covered under their respective federal workers' compensation programs. Injuries and illnesses of these workers are not included in these statistics.

## Work Injuries and Illnesses

During 2006, 110,657 lost-time work injury and illness cases were reported to the Bureau of Workers' Compensation. This year's total of 110,657 is 8.2 percent higher than the 102,259 reported in 2005.

Fatalities increased to 133 in 2006 from 122 in the previous year.

The Work Injury and Illness Rate (the number of lost-time work injuries per 1,000 workers)<sup>1/</sup> was 19.0 in 2006. In 2005, the rate was 17.7.

About 55.3 percent (61,151 cases) of the 110,657 injury and illness cases occurred in Manufacturing, Educational & Health Services and Trade, Transportation & Utilities. There were 24,101 cases from Trade, Transportation & Utilities for 21.8 percent, 18,914 cases from Educational & Health Services for 17.1 percent and 18,136 cases from Manufacturing for 16.4 percent. More than 50 (54.9%) percent (73) of the 133 fatal cases in 2006 came from Trade, Transportation & Utilities, Manufacturing & Construction. Twenty-five and six-tenths (25.6) percent of the fatal cases came from Trade, Transportation & Utilities. Construction had 15.8 percent of all fatal cases and Manufacturing had 13.5 percent of all fatal cases. Natural Resources and Mining had the highest injury and illness rate among the major industry divisions in 2006 at 54.5. The previous year's high rate was 51.0 also in Natural Resources and Mining. Of the 12 major industry divisions, 11 showed an increase in injuries in 2006, while only Information Services showed a decrease.

### Agriculture, Forestry & Fishing: 669 Injuries

- Most frequent TYPE of injury: SPRAINS and STRAINS—226 INJURIES, 33.8%.
- BODY PART affected most often: UPPER EXTREMITIES—210 INJURIES, 31.4%.
- Most frequent CAUSE of injury: OVEREXERTION—153 INJURIES, 22.9%.
- Median age of injured workers: 38.7.
- County with the most injured workers: CHESTER.

### Natural Resources & Mining: 1,129 Injuries

- Most frequent TYPE of injury: SPRAINS and STRAINS—461 INJURIES, 41.3%.
- BODY PART affected most often: UPPER EXTREMITIES—359 INJURIES, 31.8%.
- Most frequent CAUSE of injury: OVEREXERTION—314 INJURIES, 28.1%.
- Median age of injured workers: 40.3.
- County with the most injured workers: INDIANA

### Construction: 10,055 Injuries

- Most frequent TYPE of injury: SPRAINS and STRAINS—3,592 INJURIES, 37.6%.
- BODY PART affected most often: UPPER EXTREMITIES—3,333 INJURIES, 31.6%.
- Most frequent CAUSE of injury: OVEREXERTION—2,554 INJURIES, 27.8%.
- Median age of injured workers: 38.1.
- County with the most injured workers: ALLEGHENY.

### Manufacturing: 18,136 Injuries

- Most frequent TYPE of injury: SPRAINS and STRAINS—7,137 INJURIES, 39.5%.
- BODY PART affected most often: UPPER EXTREMITIES—7,479 INJURIES, 41.4%.
- Most frequent CAUSE of injury: OVEREXERTION—6,369 INJURIES, 35.2%.
- Median age of injured workers: 42.8.
- County with the most injured workers: BERKS.

### Trade, Transportation & Utilities: 24,101 Injuries

- Most frequent TYPE of injury: SPRAINS and STRAINS—10,911 INJURIES, 45.3%.
- BODY PART affected most often: UPPER EXTREMITIES—7,340 INJURIES, 30.2%.
- Most frequent CAUSE of injury: OVEREXERTION—8,060 INJURIES, 33.7%.
- Median age of injured workers: 42.5.
- County with the most injured workers: PHILADELPHIA.

### Information: 1,081 Injuries

- Most frequent TYPE of injury: SPRAINS and STRAINS—490 INJURIES, 44.9%.
- BODY PART affected most often: UPPER EXTREMITIES—344 INJURIES, 28.1%.
- Most frequent CAUSE of injury: OVEREXERTION—294 INJURIES, 33.4%.
- Median age of injured workers: 44.2.
- County with the most injured workers: ALLEGHENY.

### Financial Activities: 3,323 Injuries

- Most frequent TYPE of injury: SPRAINS and STRAINS—1,392 INJURIES, 36.6%.
- BODY PART affected most often: UPPER EXTREMITIES—1,066 INJURIES, 29.4%.
- Most frequent CAUSE of injury: OVEREXERTION—979 INJURIES, 29.9%.

<sup>1/</sup> See Table 2 on Page 34 for Work Injury and Illness Rates in selected industries.



- Median age of injured workers: 42.5.
- County with the most injured workers: PHILADELPHIA.

#### Professional & Business Services: 9,383 Injuries

- Most frequent TYPE of injury: SPRAINS and STRAINS—3,725 INJURIES, 41.3%.
- BODY PART affected most often: UPPER EXTREMITIES—3,104 INJURIES, 31.2%.
- Most frequent CAUSE of injury: OVEREXERTION—2,906 INJURIES, 30.7%.
- Median age of injured workers: 41.1.
- County with the most injured workers: PHILADELPHIA.

#### Educational & Health Services: 18,914 Injuries

- Most frequent TYPE of injury: SPRAINS and STRAINS—9,727 INJURIES, 52.7%.
- BODY PART affected most often: UPPER EXTREMITIES—5,254 INJURIES, 28.3%.
- Most frequent CAUSE of injury: OVEREXERTION—6,528 INJURIES, 35.4%.
- Median age of injured workers: 45.1.
- County with the most injured workers: PHILADELPHIA.

#### Leisure & Hospitality Services: 6,528 Injuries

- Most frequent TYPE of injury: SPRAINS and STRAINS—2,096 INJURIES, 30.8%.
- BODY PART affected most often: UPPER EXTREMITIES—2,798 INJURIES, 42.3%.
- Most frequent CAUSE of injury: STRUCK BY—1,307 INJURIES, 18.9%.
- Median age of injured workers: 32.6.
- County with the most injured workers: PHILADELPHIA.

#### Other Services: 2,661 Injuries

- Most frequent TYPE of injury: SPRAINS and STRAINS—1,016 INJURIES, 37.8%.
- BODY PART affected most often: UPPER EXTREMITIES—822 INJURIES, 31.1%.

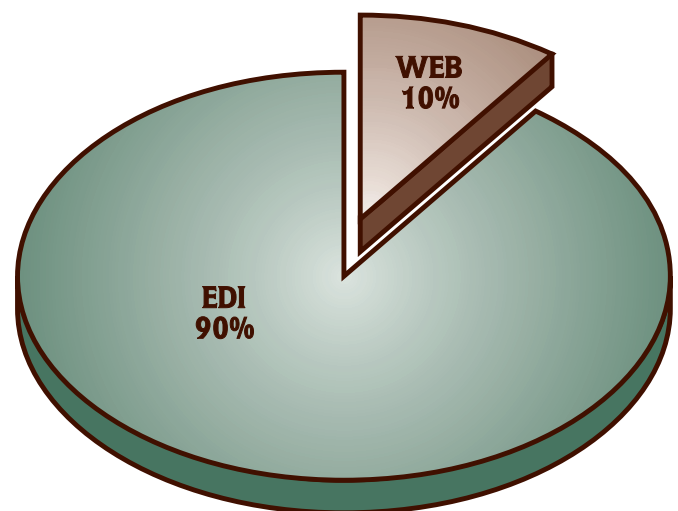
- Most frequent CAUSE of injury: OVEREXERTION—701 INJURIES, 26.3%.
- Median age of injured workers: 39.6.
- County with the most injured workers: PHILADELPHIA.

#### Public Administration: 14,675 Injuries

- Most frequent TYPE of injury: SPRAINS and STRAINS—6,917 INJURIES, 47.9%.
- BODY PART affected most often: UPPER EXTREMITIES—4,342 INJURIES, 27.6%.
- Most frequent CAUSE of injury: OVEREXERTION—4,015 INJURIES, 25.8%.
- Median age of injured workers: 42.4.
- County with the most injured workers: PHILADELPHIA.

#### Collection Process of First Report of Injury

In 2006, the bureau received First Reports of Injury by two different methods, electronic data interchange (EDI), or by the Internet (bureau Web site). In 2006, we collected via EDI 90% of the 110,657 submitted. As of the end of 2006, we have 99 EDI trading partners and 610 employers, insurers and third-party administrators submitting First Reports of Injury via the Web.



## Table 1. Work Injuries and Illnesses by Major Industry, Pennsylvania 2006

Industry Divisions		2006	2005	% Change 2005 to 2006
<b>All Industries</b>	<b>Total Fatal</b>	<b>110,657 133</b>	<b>102,259 122</b>	<b>8.2% *</b>
Agriculture, Forestry, Fishing, & Hunting	Total Fatal	669 2	612 1	9.3% *
Natural Resources & Mining	Total Fatal	1,129 4	1,004 4	12.5% *
Construction	Total Fatal	10,055 21	9,293 14	8.2% *
Manufacturing	Total Fatal	18,136 18	17,332 16	4.6% *
Trade, Transportation, & Utilities	Total Fatal	24,101 34	23,271 34	3.6% *
Information	Total Fatal	1,081 2	1,166 0	-7.3% *
Financial Activities	Total Fatal	3,323 8	2,894 4	14.8% *
Professional & Business Services	Total Fatal	9,383 14	8,915 13	5.2% *
Educational & Health Services	Total Fatal	18,914 5	17,765 11	6.5% *
Leisure & Hospitality Services	Total Fatal	6,528 13	5,894 6	10.8% *
Other Services	Total Fatal	2,661 2	2,577 4	3.3% *
Public Administration	Total Fatal	14,675 10	11,525 15	27.3% *
Industry Not Stated	Total Fatal	2 0	11 0	-81.8% *

\* Percent change not calculated for fatal cases.

## Historical Series—Work Injuries and Illnesses, Pennsylvania 2006

Year	Total	Fatal	Non Fatal	Year	Total	Fatal	Non Fatal	Year	Total	Fatal	Non Fatal
1916	255,616	2,670	252,946	1947	124,883	1,193	123,690	1978	157,849	367	157,482
1917	227,980	3,072	224,908	1948	117,742	1,084	116,658	1979	169,768	406	169,362
1918	184,844	3,403	181,441	1949	94,514	891	93,623	1980	147,466	364	147,102
1919	152,544	2,569	149,975	1950	96,372	909	95,463	1981	141,266	272	140,994
1920	174,979	2,528	172,451	1951	102,181	941	101,240	1982	128,031	262	127,769
1921	140,197	1,924	138,273	1952	95,001	819	94,182	1983	121,880	276	121,604
1922	146,255	1,890	144,365	1953	92,635	862	91,773	1984	135,972	278	135,694
1923	200,435	2,412	198,023	1954	79,168	773	78,395	1985	135,258	277	134,981
1924	177,539	2,209	175,330	1955	83,884	723	83,161	1986	138,168	265	137,903
1925	176,379	2,009	174,370	1956	86,839	744	86,095	1987	139,706	291	139,415
1926	180,400	2,116	178,284	1957	82,444	770	81,674	1988	146,461	267	146,194
1927	160,743	2,053	158,690	1958	69,904	639	69,265	1989	148,445	237	148,208
1928	152,498	2,065	150,433	1959	80,039	659	79,380	1990	158,030	235	157,795
1929	165,657	2,000	163,657	1960	78,947	701	78,246	1991	145,667	183	145,484
1930	144,669	1,752	142,917	1961	75,986	672	75,314	1992	143,268	208	143,060
1931	111,458	1,482	109,976	1962	79,549	671	78,878	1993	136,769	202	136,567
1932	85,099	1,063	84,036	1963	80,891	599	80,292	1994	130,093	206	129,887
1933	85,642	1,029	84,613	1964	87,972	673	87,299	1995	118,313	167	118,146
1934	93,024	1,122	91,902	1965	90,138	649	89,489	1996	102,132	145	101,987
1935	90,022	1,103	88,919	1966	94,275	659	93,616	1997	88,451	137	88,314
1936	108,036	1,133	106,903	1967	92,173	666	91,507	1998	85,783	96	85,687
1937	131,147	1,246	129,901	1968	96,512	626	95,886	1999	82,676	121	82,555
1938	99,024	1,100	97,924	1969	98,879	672	98,207	2000	80,133	114	80,019
1939	103,607	1,204	102,403	1970	99,182	630	98,552	2001	90,405	134	90,271
1940	109,475	1,278	108,197	1971	94,000	583	93,417	2002	95,206	146	95,060
1941	130,403	1,338	129,065	1972	114,221	564	113,657	2003	99,161	140	99,021
1942	139,565	1,554	138,011	1973	134,866	495	134,371	2004	93,566	130	93,436
1943	135,491	1,423	134,068	1974	133,450	405	133,045	2005	102,259	122	102,137
1944	128,934	1,316	127,618	1975	128,010	390	127,620	2006	110,657	133	110,524
1945	118,682	1,197	117,485	1976	141,729	397	141,332				
1946	117,356	1,136	116,220	1977	152,646	407	152,239				

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

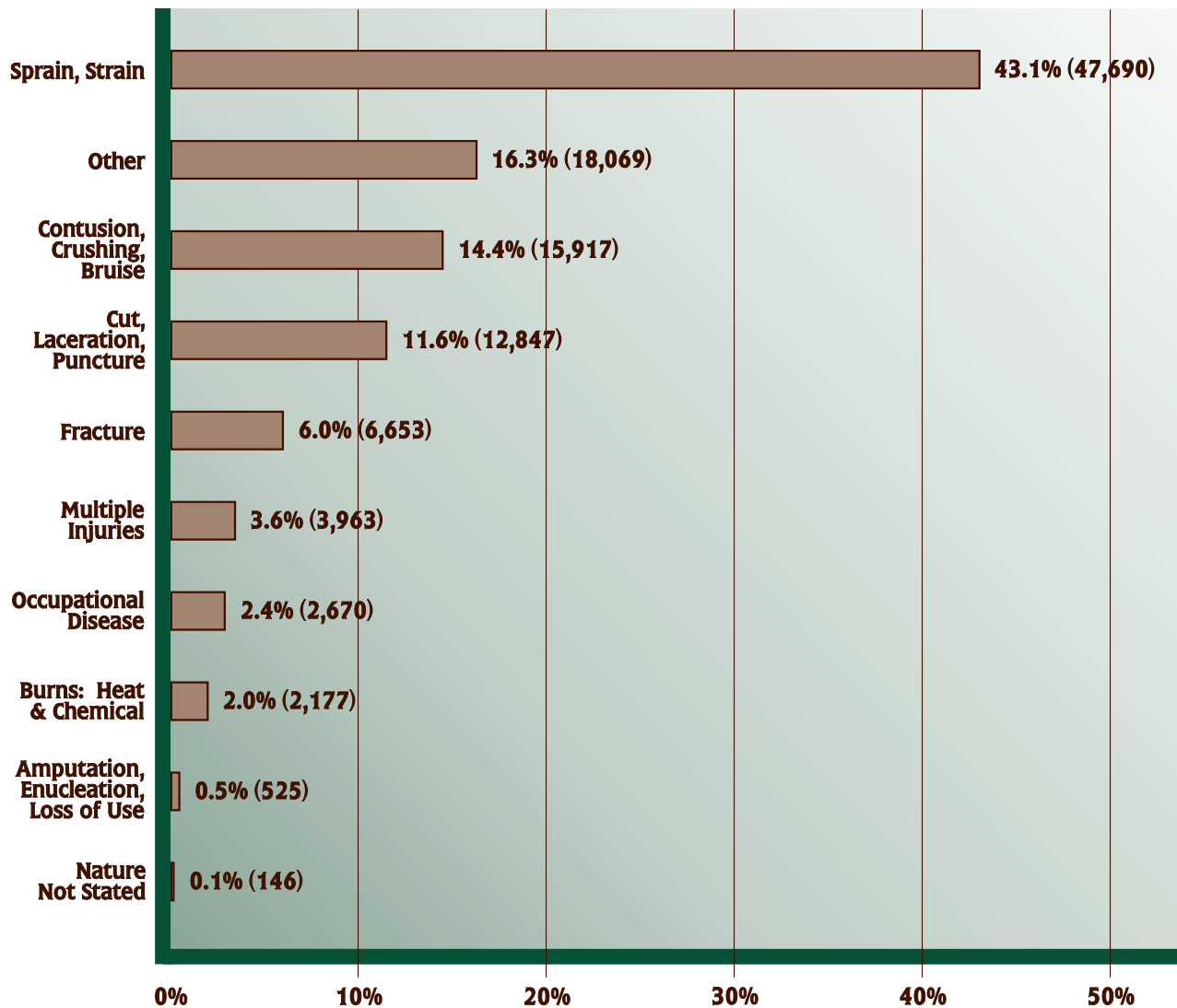


## Type of Injury or Illness

Sprain, strain injuries (47,690) accounted for 43.1 percent of the total cases reported in 2006. Twenty-six percent of the cases were contusions, crushes, bruises (15,917 cases, 14.4 percent) and cuts, lacerations, punctures (12,847 cases, 11.6 percent). (See Figure 1 and Table 3.) The majority of the sprain, strain cases (18,447 cases, 38.7 percent)

affected the trunk area. Most of the cuts, lacerations, punctures (9,225 cases, 71.8 percent) occurred to the upper extremities, and the greatest number of contusions, crushes, bruises (5,166 cases, 32.5 percent) involved the lower extremities. (See Table 6.)

Figure 1. Percentage Distribution by Type of Injury or Illness, Pennsylvania 2006

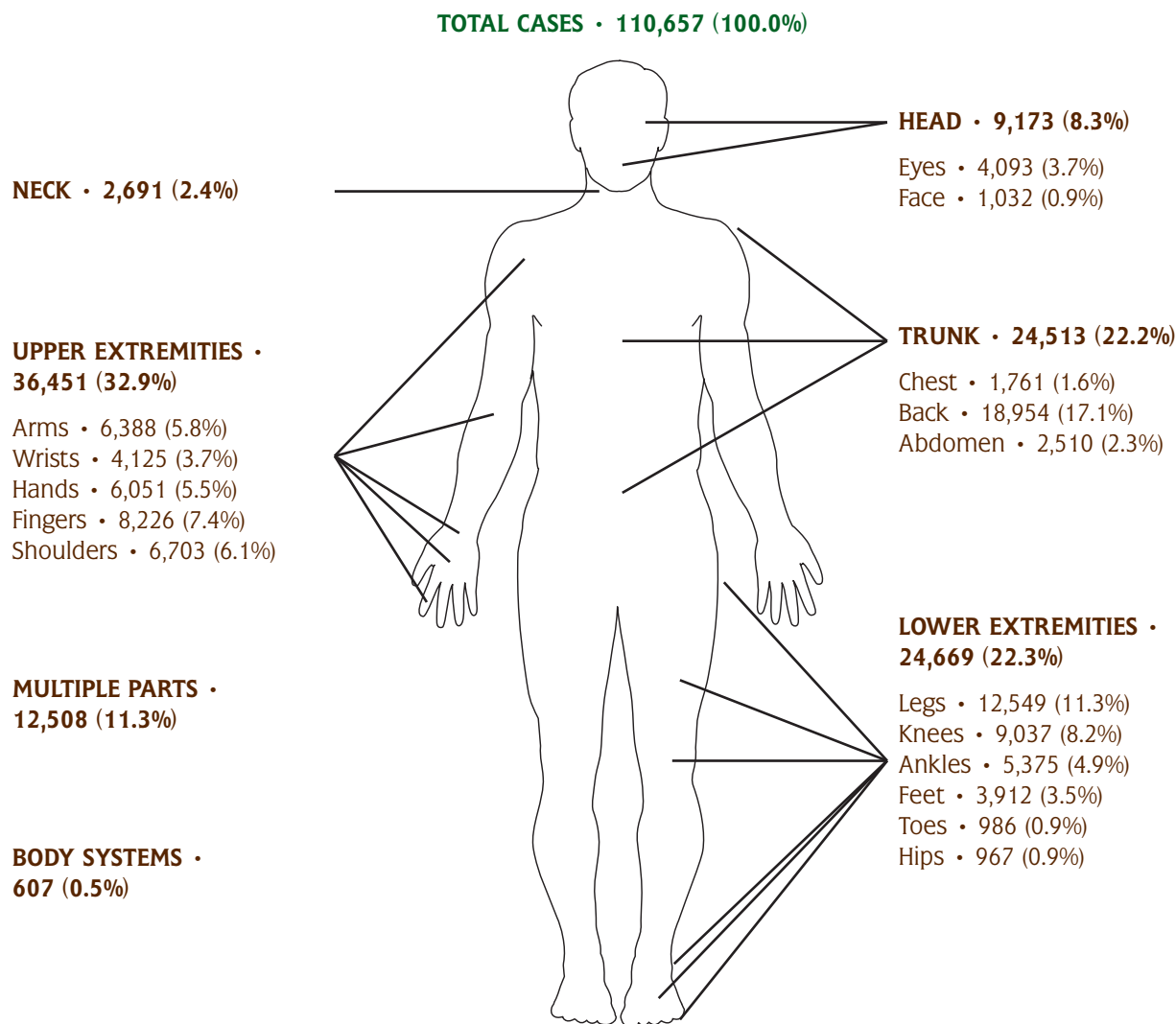


## Part of Body Affected

Injuries to the upper extremities (arms, wrists, hands, fingers, shoulders) accounted for about 32.9 percent (36,451) of the total cases reported in 2006. Back injuries alone (18,954) represented 17.1 percent of the annual total. The trunk (chest, back, abdomen) were injured in 22.2 percent of the cases (24,513) and the lower extremities (legs, knees, ankles, feet, toes, hips) 22.3 percent

(24,669) of the cases. (See Figure 2. and Table 4.) Most of the trunk area injuries (18,447, 75.3 percent) were sprains and strains. More than 25.3 percent (9,225) of the upper extremity injuries were cuts, lacerations, punctures and 48.1 percent (11,876) of the lower extremity injuries were sprains and strains. (See Table 6.)

**Figure 2. Percentage Distribution by Part of Body Affected, Pennsylvania 2006**

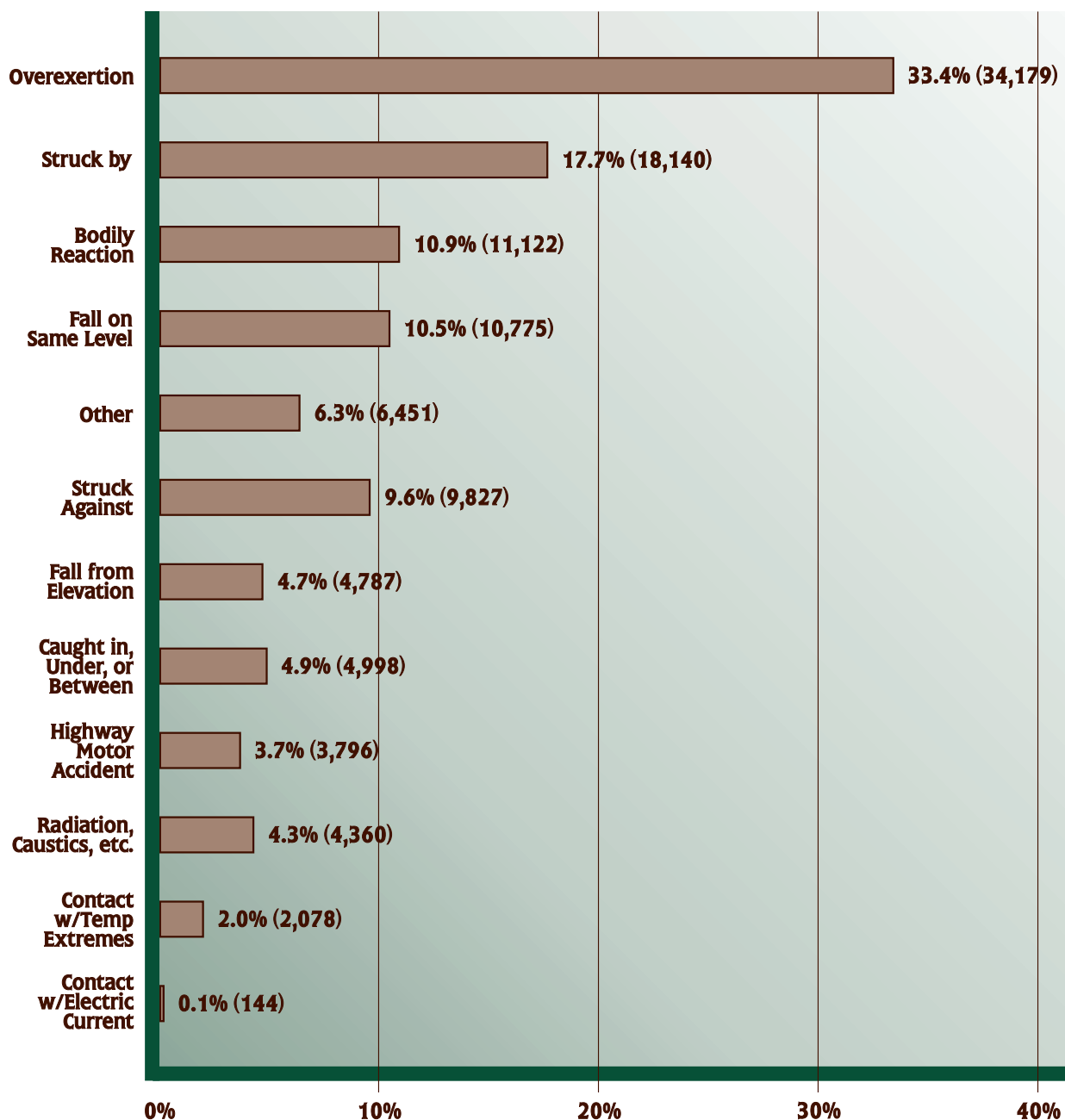


## Cause of Injury

Overexertion (lifting, pulling, pushing, etc.) was the leading cause of injury in 2006. There were 34,179 cases of this accident type, which represented 33.4 percent of the total number reported. Being struck by objects (falling, flying, etc.) was the next leading cause of injury with 18,140 cases reported (17.7 percent), followed by bodily reaction injuries (11,122, 10.9 percent). (See Figure 3 and Table 5.)

Most of the overexertion cases (27,806, 81.4 percent) resulted in sprains or strains. The largest number of struck by accidents (5,449, 30.0 percent) produced contusion, crushing and bruises. Almost 59.0 percent (6,563) of the injuries resulting from bodily reactions caused sprains or strains. (See Table 7.)

**Figure 3. Percentage Distribution by Cause of Injury, Pennsylvania 2006**



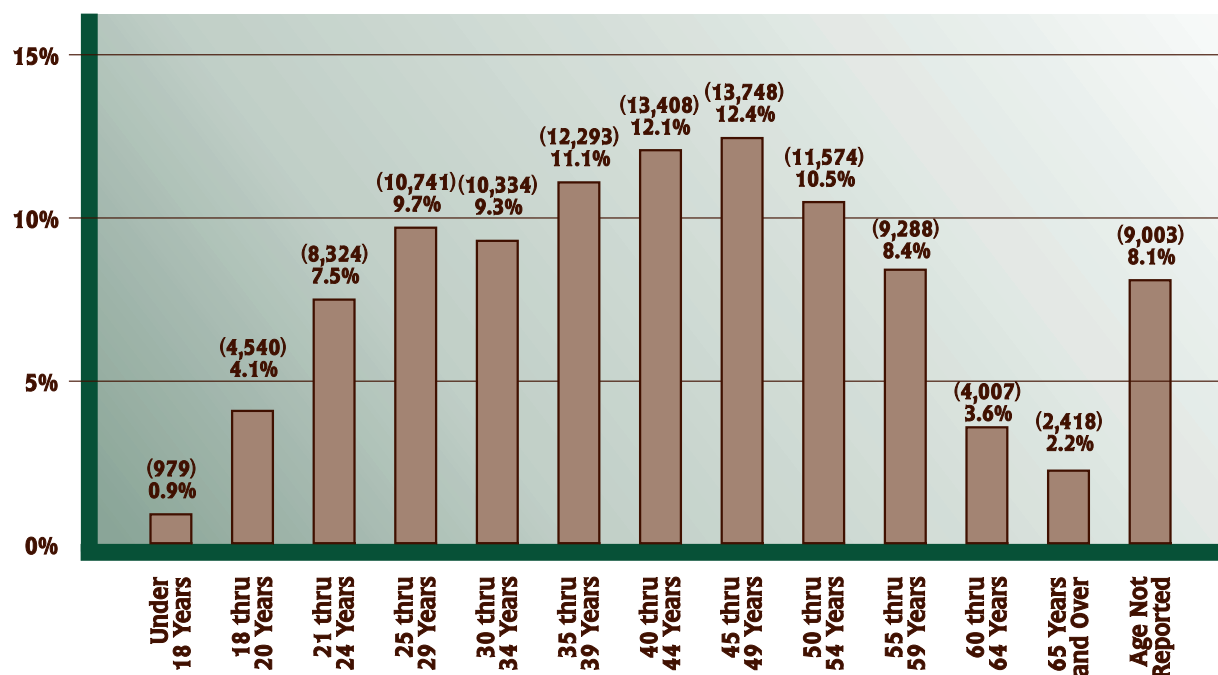


## Age of Injured Worker

Workers in the 45- through 49-year-age group sustained the greatest number of injuries in 2006. This age group had 13,748 cases that represented 12.4 percent of the total reported. The median age of injured workers in 2006 was 41.2. By industry, the median age of injured workers

ranged from 32.6 in leisure and hospitality services to 45.1 in educational & health services. Largest number of fatalities (21) was reported in the 40 through 44 age group. (See Figure 5 and Tables 8 & 9.)

**Figure 4. Percentage Distribution by Age Group, Pennsylvania 2006**



## Gender of Injured Worker

Of the 110,657 injury and illness cases reported in 2006, 75,202, or 68.0 percent, were male workers. Twelve (12) of the 133 fatalities reported this year were female workers. The median age of injured male workers in 2006 was 45.5 and for female workers it was 46.1. (See Table 9.)

## County Where Injury or Illness Occurred

Almost half (53,864) of the 110,657 cases reported in 2006 came from nine of the commonwealth's 67 counties. The largest number of the cases (14,979, 13.5 percent) came from Philadelphia, followed by Allegheny (8,805, 8.0 percent), Montgomery (5,544, 5.0 percent), Delaware (4,643, 4.2 percent), Lancaster (4,429, 4.0 percent), Bucks (4,259, 3.8 percent), Berks (4,214, 3.8 percent), Luzerne (3,570, 3.2 percent) and Westmoreland (3,421, 3.1 percent). (See Table 10.)

**Table 2. Injury and Illness Rates in Selected Industries, Pennsylvania 2006**

Industry	Injuries and Illnesses		Rate per 1,000 Workers	
	2006	2005	2006	2005
<b>Total</b>	<b>110,657</b>	<b>102,259</b>	<b>19.0</b>	<b>17.7</b>
<b>Agriculture, Forestry, Fishing, &amp; Hunting</b>	<b>669</b>	<b>612</b>	<b>NA</b>	<b>NA</b>
<b>Natural Resources &amp; Mining</b>	<b>1,129</b>	<b>1,004</b>	<b>54.5</b>	<b>51.0</b>
Mining	1,100	953	55.0	50.4
Coal mining	366	399	47.5	54.7
<b>Construction</b>	<b>10,055</b>	<b>9,293</b>	<b>38.9</b>	<b>36.8</b>
Construction of buildings	2,399	2,138	37.5	33.0
Heavy & civil engineering construction	1,369	1,183	41.1	40.1
Specialty trade contractors	6,287	5,972	39.0	37.8
<b>Manufacturing</b>	<b>18,136</b>	<b>17,332</b>	<b>27.1</b>	<b>25.5</b>
Food manufacturing	2,103	2,267	30.2	31.6
Wood product manufacturing	943	1,186	31.3	38.8
Printing & related support activities	586	558	16.3	15.0
Chemical manufacturing	738	616	15.8	12.0
Pharmaceutical & medicine manufacturing	191	155	8.5	7.0
Plastics & rubber products manufacturing	1,093	999	27.3	25.4
Nonmetallic mineral product manufacturing	934	816	35.6	28.5
Primary metal manufacturing	1,843	1,510	43.0	35.5
Iron & steel mills & ferroalloy manufacturing	548	374	40.0	28.8
Fabricated metal product manufacturing	3,009	2,743	32.8	30.4
Machinery manufacturing	1,306	1,401	22.8	25.3
Computer & electronic product manufacturing	560	443	13.7	11.0
Electrical equipment & appliance manufacturing	442	424	16.3	16.3
Transportation equipment manufacturing	1,192	915	26.8	20.7
Furniture & related product manufacturing	852	884	36.1	37.5
Miscellaneous manufacturing	570	774	18.3	25.1
<b>Trade, Transportation, &amp; Utilities</b>	<b>24,101</b>	<b>23,271</b>	<b>20.6</b>	<b>19.9</b>
Trade	15,035	15,715	16.2	16.8
Merchant wholesalers, durable goods	2,265	2,225	18.4	18.6
Merchant wholesalers, nondurable goods	1,220	1,250	18.2	18.7
Electronic markets, agents, & brokers	924	711	18.1	14.1
Motor vehicle & parts dealers	1,477	1,715	18.9	21.3
Furniture & home furnishings stores	522	551	25.2	26.2
Electronics & appliance stores	176	185	8.5	9.2
Building material & garden supply stores	1,086	1,449	22.0	28.9
Food & beverage stores	2,648	3,000	18.4	20.4
Health & personal care stores	545	450	10.6	8.9
Gasoline stations	544	424	14.9	11.5
Clothing & clothing accessories stores	946	570	14.0	9.7
Sporting goods, hobby, book, & music stores	259	279	9.2	9.3
General merchandise stores	1,328	1,824	10.7	16.3
Miscellaneous store retailers	569	542	14.1	13.9
Nonstore retailers	526	540	19.4	19.3

Table 2 (cont'd.)

Industry	Injuries and Illnesses		Rate per 1,000 Workers	
	2006	2005	2006	2005
Transportation	8,409	6,864	38.2	32.7
Air transportation	2,423	1,019	176.9	66.6
Rail transportation	0	3	0.0	0.3
Truck transportation	2,606	2,539	41.5	40.0
Transit & ground passenger transportation	1,442	1,330	44.0	39.9
Couriers & messengers	972	1,055	30.5	36.6
Warehousing & storage	409	337	7.8	7.7
Utilities	657	692	31.7	29.0
<b>Information</b>	<b>1,081</b>	<b>1,166</b>	<b>10.0</b>	<b>10.7</b>
Publishing industries, except Internet	424	516	11.9	14.7
Telecommunications	396	409	10.6	11.0
ISPs, search portals, & data processing	54	44	4.2	3.4
<b>Financial Activities</b>	<b>3,323</b>	<b>2,894</b>	<b>9.9</b>	<b>8.6</b>
Finance & insurance	1,867	1,782	7.0	6.7
Credit intermediation & related activities	470	555	4.3	5.0
Securities, commodity contracts, investments	106	84	4.0	3.1
Insurance carriers & related activities	785	938	6.8	8.1
Real estate, rental, & leasing	1,456	1,112	21.9	16.3
Real estate	973	679	22.2	15.5
<b>Professional &amp; Business Services</b>	<b>9,383</b>	<b>8,915</b>	<b>13.7</b>	<b>13.4</b>
Professional & technical services	2,231	2,063	7.2	6.9
Management of companies & enterprises	585	554	6.2	6.5
Administrative & waste services	6,567	6,298	23.4	22.4
Administrative & support services	5,891	5,522	22.4	20.8
<b>Educational &amp; Health Services</b>	<b>18,914</b>	<b>17,765</b>	<b>17.5</b>	<b>16.9</b>
Educational services	4,996	5,224	21.5	22.7
Health care & social assistance	13,918	12,541	16.4	15.2
Ambulatory health care services	2,562	2,217	10.0	8.9
Hospitals	3,779	3,799	14.1	14.3
Nursing & residential care facilities	5,646	5,056	29.7	26.8
Social assistance	1,931	1,469	14.6	12.2
<b>Leisure &amp; Hospitality Services</b>	<b>6,528</b>	<b>5,894</b>	<b>13.7</b>	<b>12.4</b>
Arts, entertainment, & recreation	1,087	821	15.8	11.9
Amusements, gambling, & recreation	555	534	12.0	9.4
Accommodation & food services	5,441	5,073	13.3	12.5
Accommodation	1,088	940	21.9	19.9
Food services & drinking places	4,353	4,133	12.1	11.5
<b>Other Services</b>	<b>2,661</b>	<b>2,577</b>	<b>10.2</b>	<b>9.7</b>
Repair & maintenance	973	994	18.8	18.5
Personal & laundry services	714	631	11.9	10.7
Membership associations & organizations	954	930	6.4	6.1
<b>Public Administration</b>	<b>14,675</b>	<b>11,525</b>	<b>22.2</b>	<b>17.6</b>
<b>Unclassified</b>	<b>2</b>	<b>11</b>	<b>NA</b>	<b>NA</b>

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor &amp; Industry.



**Table 3. Industry by Type of Injury or illness, Pennsylvania 2006**

INDUSTRY	TOTAL	AMPUTATION, ENUCLEATION, LOSS OF USE	BURNS: HEAT & CHEMICAL	CONTUSION, CRUSHING, BRUISE	CUT, LACERATION, PUNCTURE	FRACTURE	SPRAIN, STRAIN	MULTIPLE INJURIES	OCCUPATIONAL ILLNESS	OTHER	UNCLASSIFIED
<b>Total</b>	<b>110,657</b>	<b>525</b>	<b>2,177</b>	<b>15,917</b>	<b>12,847</b>	<b>6,653</b>	<b>47,690</b>	<b>3,963</b>	<b>2,670</b>	<b>18,069</b>	<b>146</b>
<b>Agriculture, Forestry, Fishing, &amp; Hunting</b>	<b>669</b>	<b>5</b>	<b>5</b>	<b>90</b>	<b>83</b>	<b>71</b>	<b>226</b>	<b>26</b>	<b>15</b>	<b>142</b>	<b>6</b>
Crop production	355	2	4	42	49	21	140	9	12	74	2
Animal production	213	2	0	36	20	39	53	13	1	46	3
Forestry	3	0	0	0	0	1	1	0	0	1	0
Fishing, hunting, & trapping	3	0	0	0	0	2	0	0	0	1	0
Agriculture & forestry support activities	95	1	1	12	14	8	32	4	2	20	1
<b>Natural Resources &amp; Mining</b>	<b>1,129</b>	<b>8</b>	<b>25</b>	<b>166</b>	<b>128</b>	<b>113</b>	<b>461</b>	<b>59</b>	<b>20</b>	<b>149</b>	<b>0</b>
Logging	29	0	0	2	3	9	6	2	0	7	0
Mining	1,100	8	25	164	125	104	455	57	20	142	0
Oil & gas extraction	74	1	4	10	11	7	22	6	0	13	0
Mining, except oil & gas	616	2	11	94	55	63	276	38	10	67	0
Coal mining	366	1	8	55	22	43	179	19	9	30	0
Metal ore mining	6	0	1	2	0	0	2	0	0	1	0
Nonmetallic mineral mining & quarrying	244	1	2	37	33	20	95	19	1	36	0
Support activities for mining	410	5	10	60	59	34	157	13	10	62	0
<b>Construction</b>	<b>10,055</b>	<b>65</b>	<b>166</b>	<b>1,191</b>	<b>1,740</b>	<b>886</b>	<b>3,592</b>	<b>387</b>	<b>127</b>	<b>1,890</b>	<b>11</b>
Construction of buildings	2,399	18	27	251	520	225	785	91	21	456	5
Residential building construction	1,346	12	5	129	312	141	438	56	9	241	3
Nonresidential building construction	1,053	6	22	122	208	84	347	35	12	215	2
Heavy & civil engineering construction	1,369	13	24	192	162	123	500	39	24	292	0
Utility system construction	520	4	7	81	45	43	207	27	11	95	0
Land subdivision	42	0	0	3	8	5	16	0	0	10	0
Highway, street, & bridge construction	724	7	15	96	96	68	248	10	12	172	0
Other heavy construction	83	2	2	12	13	7	29	2	1	15	0
Specialty trade contractors	6,287	34	115	748	1,058	538	2,307	257	82	1,142	6
Building foundation & exterior contractors	1,612	11	36	204	264	151	567	78	20	281	0
Building equipment contractors	2,599	8	58	285	472	191	956	95	34	499	1
Building finishing contractors	1,140	10	6	116	200	105	442	33	16	209	3
Other specialty trade contractors	936	5	15	143	122	91	342	51	12	153	2
<b>Manufacturing</b>	<b>18,136</b>	<b>204</b>	<b>453</b>	<b>2,227</b>	<b>2,499</b>	<b>1,109</b>	<b>7,137</b>	<b>477</b>	<b>603</b>	<b>3,402</b>	<b>25</b>
Food manufacturing	2,103	26	40	332	225	128	866	94	54	332	6
Animal food manufacturing	60	1	1	7	7	6	20	5	5	5	3
Grain & oilseed milling	20	1	0	0	4	1	10	1	0	3	0
Sugar & confectionery product mfg.	272	2	8	48	24	18	126	6	4	36	0
Fruit & vegetable preserving & specialty	295	3	9	61	40	18	99	7	7	51	0
Dairy product manufacturing	223	1	2	30	9	15	111	5	3	46	1
Animal slaughtering & processing	338	7	3	44	41	19	135	6	14	69	0
Seafood product preparation & packaging	3	0	0	0	0	0	2	0	0	1	0
Bakeries & tortilla manufacturing	504	7	7	89	55	23	207	42	6	66	2
Other food manufacturing	388	4	10	53	45	28	156	22	15	55	0
Beverage & tobacco product mfg.	514	0	6	61	34	24	286	13	5	85	0
Beverage manufacturing	431	0	5	39	25	22	255	10	4	71	0
Tobacco manufacturing	83	0	1	22	9	2	31	3	1	14	0
Textile mills	113	0	4	12	19	6	44	4	4	20	0
Fiber, yarn, & thread mills	11	0	0	0	4	2	3	0	0	2	0
Fabric mills	77	0	4	8	11	3	29	4	4	14	0
Textile & fabric finishing mills	25	0	0	4	4	1	12	0	0	4	0
Textile product mills	86	2	0	10	9	3	41	2	1	18	0

Table 3 (cont'd.)

INDUSTRY	TOTAL	AMPUTATION, ENUCLEATION, LOSS OF USE	BURNS: HEAT & CHEMICAL	CONTUSION, CRUSHING, BRUISE	CUT, LACERATION, PUNCTURE	FRACTURE	SPRAIN, STRAIN	MULTIPLE INJURIES	OCCUPATIONAL ILLNESS	OTHER	UNCLASSIFIED
Textile furnishings mills	48	1	0	5	4	1	22	2	1	12	0
Other textile product mills	38	1	0	5	5	2	19	0	0	6	0
Apparel manufacturing	205	0	1	28	32	8	84	3	10	39	0
Apparel knitting mills	15	0	0	4	0	2	5	0	2	2	0
Cut & sew apparel manufacturing	141	0	0	21	19	4	56	3	7	31	0
Accessories & other apparel mfg.	49	0	1	3	13	2	23	0	1	6	0
Leather & allied product manufacturing	45	0	1	3	3	3	18	3	0	14	0
Leather & hide tanning & finishing	19	0	1	0	2	2	6	2	0	6	0
Footwear manufacturing	7	0	0	1	1	0	3	0	0	2	0
Other leather product manufacturing	19	0	0	2	0	1	9	1	0	6	0
Wood product manufacturing	943	14	3	116	185	77	346	29	19	152	2
Sawmills & wood preservation	180	3	0	28	26	20	58	12	2	31	0
Plywood & engineered wood product mfg.	108	1	0	14	25	13	44	0	2	9	0
Other wood product manufacturing	655	10	3	74	134	44	244	17	15	112	2
Paper manufacturing	599	10	9	76	73	26	279	14	14	98	0
Pulp, paper, & paperboard mills	110	2	0	15	13	6	41	4	3	26	0
Converted paper product manufacturing	489	8	9	61	60	20	238	10	11	72	0
Printing & related support activities	586	4	3	82	77	37	265	18	25	74	1
Petroleum & coal products manufacturing	403	1	14	73	54	16	160	8	24	53	0
Chemical manufacturing	738	6	34	78	80	34	305	26	33	142	0
Basic chemical manufacturing	185	1	9	18	21	11	75	4	6	40	0
Resin, rubber, & artificial fibers mfg.	88	3	4	11	7	4	40	2	5	12	0
Agricultural chemical manufacturing	11	0	1	2	1	0	4	0	1	2	0
Pharmaceutical & medicine mfg.	191	0	2	21	17	11	89	6	13	32	0
Paint, coating, & adhesive manufacturing	77	0	6	8	13	1	31	1	4	13	0
Soap, cleaning compound, & toiletry mfg.	79	0	5	10	11	1	18	10	2	22	0
Other chemical prod. & preparation mfg.	107	2	7	8	10	6	48	3	2	21	0
Plastics & rubber products manufacturing	1,093	15	21	132	196	61	446	14	28	178	2
Plastics product manufacturing	991	12	16	118	179	55	408	12	25	164	2
Rubber product manufacturing	102	3	5	14	17	6	38	2	3	14	0
Nonmetallic mineral product mfg.	934	4	15	101	99	69	407	33	40	164	2
Clay product & refractory manufacturing	222	0	5	21	24	14	115	1	7	35	0
Glass & glass product manufacturing	149	0	1	15	23	10	66	2	12	19	1
Cement & concrete product mfg.	436	4	4	60	40	37	172	18	18	83	0
Lime & gypsum product manufacturing	25	0	2	0	0	0	16	3	0	4	0
Other nonmetallic mineral products	102	0	3	5	12	8	38	9	3	23	1
Primary metal manufacturing	1,843	18	118	231	200	127	736	34	53	325	1
Iron & steel mills & ferroalloy mfg.	548	7	20	71	51	36	261	3	14	85	0
Steel product mfg. from purchased steel	375	6	16	53	57	35	155	1	7	44	1
Alumina & aluminum production	32	1	3	1	5	2	10	1	1	8	0
Other nonferrous metal production	217	1	21	21	16	19	88	17	6	28	0
Foundries	671	3	58	85	71	35	222	12	25	160	0
Fabricated metal product manufacturing	3,009	49	90	382	510	204	1,018	60	66	626	4
Forging & stamping	325	8	16	46	61	25	119	3	6	41	0
Cutlery & hand tool manufacturing	87	3	3	5	12	5	31	0	4	24	0
Architectural & structural metals mfg.	857	17	25	94	151	59	270	20	12	208	1
Boiler, tank, & shipping container mfg.	228	5	10	42	36	17	63	3	3	48	1
Hardware manufacturing	20	0	0	3	3	0	7	0	0	7	0
Spring & wire product manufacturing	166	2	1	16	24	10	72	6	2	33	0
Machine shops & threaded product mfg.	522	8	8	59	101	28	180	12	17	108	1

Table 3 (cont'd.)

INDUSTRY	TOTAL	AMPUTATION, ENUCLEATION, LOSS OF USE	BURNS: HEAT & CHEMICAL	CONTUSION, CRUSHING, BRUISE	CUT, LACERATION, PUNCTURE	FRACTURE	SPRAIN, STRAIN	MULTIPLE INJURIES	OCCUPATIONAL ILLNESS	OTHER	UNCLASSIFIED
Coating, engraving, & heat treating metals	261	1	10	41	35	18	93	12	7	44	0
Other fabricated metal product mfg.	543	5	17	76	87	42	183	4	15	113	1
Machinery manufacturing	1,306	17	31	121	197	99	437	32	55	314	3
Agric., constru., & mining machinery. mfg.	235	3	7	19	21	26	84	4	14	57	0
Industrial machinery manufacturing	145	3	1	15	31	9	46	5	6	29	0
Commercial & service industry machinery	82	1	2	7	14	3	25	3	3	21	3
HVAC & commercial refrigeration equip.	130	0	3	10	16	12	47	2	2	38	0
Metalworking machinery manufacturing	289	7	6	35	56	17	75	7	17	69	0
Turbine & power transmission equip. mfg.	100	0	2	9	14	8	26	5	5	31	0
Other general purpose machinery mfg.	325	3	10	26	45	24	134	6	8	69	0
Computer & electronic product mfg.	560	5	11	50	100	24	221	24	27	98	0
Computer & peripheral equipment mfg.	23	1	0	4	5	2	6	1	0	4	0
Communications equipment mfg.	67	0	0	6	12	3	25	8	4	9	0
Audio & video equipment manufacturing	9	0	0	0	2	1	3	0	1	2	0
Semiconductor & elect. component mfg.	210	3	8	18	35	10	79	8	11	38	0
Electronic instrument manufacturing	235	1	3	19	43	6	101	7	11	44	0
Magnetic media mfg. & reproducing	16	0	0	3	3	2	7	0	0	1	0
Electrical equipment & appliance mfg.	442	5	6	44	59	26	172	7	24	99	0
Electric lighting equipment manufacturing	48	2	0	7	5	5	7	1	1	20	0
Household appliance manufacturing	13	0	1	0	2	0	7	0	0	3	0
Electrical equipment manufacturing	139	1	0	20	26	4	55	2	8	23	0
Other electrical equip. & component mfg.	242	2	5	17	26	17	103	4	15	53	0
Transportation equipment manufacturing	1,192	9	32	126	111	66	454	27	61	304	2
Motor vehicle manufacturing	80	0	1	16	10	7	28	2	5	11	0
Motor vehicle body & trailer mfg.	252	2	4	23	32	17	79	4	11	80	0
Motor vehicle parts manufacturing	346	5	5	31	31	21	152	5	22	74	0
Aerospace product & parts manufacturing	276	0	6	31	24	8	122	15	11	59	0
Railroad rolling stock manufacturing	144	1	8	18	7	7	44	1	7	51	0
Ship & boat building	67	1	7	7	5	5	20	0	3	19	0
Other transportation equipment mfg.	27	0	1	0	2	1	9	0	2	10	2
Furniture & related product manufacturing	852	16	3	121	149	39	329	19	27	147	2
Household & institutional furniture mfg.	612	10	3	83	105	33	237	16	24	99	2
Office furniture & fixtures manufacturing	191	6	0	31	40	5	74	2	3	30	0
Other furniture related product mfg.	49	0	0	7	4	1	18	1	0	18	0
Miscellaneous manufacturing	570	3	11	48	87	32	223	13	33	120	0
Medical equipment & supplies mfg.	215	0	5	12	25	7	95	9	18	44	0
Other miscellaneous manufacturing	355	3	6	36	62	25	128	4	15	76	0
<b>Trade, Transportation, &amp; Utilities</b>	<b>24,101</b>	<b>98</b>	<b>300</b>	<b>3,636</b>	<b>2,680</b>	<b>1,358</b>	<b>10,911</b>	<b>772</b>	<b>443</b>	<b>3,880</b>	<b>23</b>
Trade	15,035	69	227	2,022	2,051	934	6,372	485	281	2,577	17
Merchant wholesalers, durable goods	2,265	22	56	319	310	178	868	82	31	398	1
Merchant wholesalers, nondurable goods	1,220	10	16	151	101	90	572	36	19	223	2
Electronic markets, & agents & brokers	924	6	11	97	75	78	364	26	37	230	0
Motor vehicle & parts dealers	1,477	6	25	178	210	97	558	61	19	323	0
Furniture & home furnishings stores	522	1	3	71	67	27	260	13	8	72	0
Electronics & appliance stores	176	1	1	19	21	10	82	6	2	34	0
Building material & garden supply stores	1,086	8	9	122	137	75	512	20	10	192	1
Food & beverage stores	2,648	4	59	360	553	123	1,105	60	61	312	11
Health & personal care stores	545	0	2	80	53	23	251	39	23	74	0
Gasoline stations	544	1	21	77	97	33	212	19	20	63	1
Clothing & clothing accessories stores	946	2	2	203	152	32	354	17	9	175	0



Table 3 (cont'd.)

INDUSTRY	TOTAL	AMPUTATION, ENUCLEATION, LOSS OF USE	BURNS: HEAT & CHEMICAL	CONTUSION, CRUSHING, BRUISE	CUT, LACERATION, PUNCTURE	FRACTURE	SPRAIN, STRAIN	MULTIPLE INJURIES	OCCUPATIONAL ILLNESS	OTHER	UNCLASSIFIED
Sport. goods, hobby, book, & music stores	259	0	0	37	36	16	117	11	1	41	0
General merchandise stores	1,328	4	7	163	115	93	625	46	22	253	0
Miscellaneous store retailers	569	2	3	84	78	35	228	30	7	101	1
Nonstore retailers	526	2	12	61	46	24	264	19	12	86	0
Transportation	8,409	28	63	1,515	565	393	4,227	265	143	1,204	6
Air transportation	2,423	5	24	625	212	36	1,200	8	41	272	0
Rail transportation	0	0	0	0	0	0	0	0	0	0	0
Water transportation	2	0	0	0	0	1	1	0	0	0	0
Truck transportation	2,606	15	19	319	171	205	1,285	130	24	436	2
Transit & ground passenger transportation	1,442	2	11	293	70	57	690	79	49	191	0
Pipeline transportation	14	0	0	2	1	0	8	2	0	1	0
Scenic & sightseeing transportation	20	0	0	5	1	0	7	2	1	4	0
Support activities for transportation	520	2	6	88	46	25	239	24	10	78	2
Postal service	1	0	0	1	0	0	0	0	0	0	0
Couriers & messengers	972	1	0	106	41	36	620	11	14	142	1
Warehousing & storage	409	3	3	76	23	33	177	9	4	80	1
Utilities	657	1	10	99	64	31	312	22	19	99	0
<b>Information</b>	<b>1,081</b>	<b>2</b>	<b>10</b>	<b>113</b>	<b>92</b>	<b>98</b>	<b>490</b>	<b>52</b>	<b>41</b>	<b>183</b>	<b>0</b>
Publishing industries, except Internet	424	2	4	49	37	36	182	15	13	86	0
Motion picture & sound recording industries	68	0	0	8	8	7	29	0	4	12	0
Broadcasting, except Internet	120	0	3	19	14	2	52	7	2	21	0
Internet publishing & broadcasting	1	0	0	0	0	0	1	0	0	0	0
Telecommunications	396	0	3	32	24	45	190	25	21	56	0
ISPs, search portals, & data processing	54	0	0	4	8	3	27	4	0	8	0
Other information services	18	0	0	1	1	5	9	1	1	0	0
<b>Financial Activities</b>	<b>3,323</b>	<b>15</b>	<b>58</b>	<b>474</b>	<b>318</b>	<b>194</b>	<b>1,392</b>	<b>163</b>	<b>145</b>	<b>561</b>	<b>3</b>
Finance & insurance	1,867	7	34	290	159	102	754	130	123	266	2
Monetary authorities—central bank	19	0	0	6	2	0	7	0	0	4	0
Credit intermediation & related activities	470	2	3	90	26	25	163	40	49	71	1
Securities, commodity contracts, invest.	106	0	2	20	4	4	50	11	2	13	0
Insurance carriers & related activities	785	4	11	97	66	55	328	33	54	136	1
Funds, trusts, & other financial vehicles	487	1	18	77	61	18	206	46	18	42	0
Real estate & rental & leasing	1,456	8	24	184	159	92	638	33	22	295	1
Real estate	973	5	17	119	112	54	434	20	12	200	0
Rental & leasing services	474	3	7	63	46	37	201	13	10	93	1
Lessors of nonfinancial intangible assets	9	0	0	2	1	1	3	0	0	2	0
<b>Professional &amp; Business Services</b>	<b>9,383</b>	<b>55</b>	<b>146</b>	<b>1,335</b>	<b>1,159</b>	<b>593</b>	<b>3,725</b>	<b>406</b>	<b>259</b>	<b>1,691</b>	<b>14</b>
Professional & technical services	2,231	14	48	304	342	138	823	74	89	397	2
Management of companies & enterprises	585	3	14	88	45	50	235	19	29	102	0
Administrative & waste services	6,567	38	84	943	772	405	2,667	313	141	1,192	12
Administrative & support services	5,891	34	80	855	693	349	2,381	262	132	1,093	12
Waste mgmt. & remediation services	676	4	4	88	79	56	286	51	9	99	0
<b>Educational &amp; Health Services</b>	<b>18,914</b>	<b>21</b>	<b>245</b>	<b>2,933</b>	<b>1,194</b>	<b>1,001</b>	<b>9,727</b>	<b>693</b>	<b>471</b>	<b>2,612</b>	<b>17</b>
Educational services	4,996	8	57	799	297	365	2,390	250	121	709	0
Health care & social assistance	13,918	13	188	2,134	897	636	7,337	443	350	1,903	17
Ambulatory health care services	2,562	2	15	299	246	109	1,300	125	98	362	6
Hospitals	3,779	2	37	553	175	187	2,142	72	119	491	1
Nursing & residential care facilities	5,646	7	113	987	353	214	2,962	157	89	757	7
Social assistance	1,931	2	23	295	123	126	933	89	44	293	3
<b>Leisure &amp; Hospitality Services</b>	<b>6,528</b>	<b>25</b>	<b>540</b>	<b>851</b>	<b>1,348</b>	<b>408</b>	<b>2,096</b>	<b>217</b>	<b>95</b>	<b>944</b>	<b>4</b>

Table 3 (cont'd.)

INDUSTRY	TOTAL	AMPUTATION, ENUCLEATION, LOSS OF USE	BURNS: HEAT & CHEMICAL	CONTUSION, CRUSHING, BRUISE	CUT, LACERATION, PUNCTURE	FRACTURE	SPRAIN, STRAIN	MULTIPLE INJURIES	OCCUPATIONAL ILLNESS	OTHER	UNCLASSIFIED
Arts, entertainment, & recreation	1,087	4	21	126	139	101	440	43	20	191	2
Performing arts & spectator sports	382	0	5	47	47	36	179	16	6	46	0
Museums, historical sites, zoos, & parks	150	0	0	25	15	5	50	1	8	46	0
Amusements, gambling, & recreation	555	4	16	54	77	60	211	26	6	99	2
Accommodation & food services	5,441	21	519	725	1,209	307	1,656	174	75	753	2
Accommodation	1,088	4	46	165	137	48	431	43	21	192	1
Food services & drinking places	4,353	17	473	560	1,072	259	1,225	131	54	561	1
<b>Other Services</b>	<b>2,661</b>	<b>5</b>	<b>49</b>	<b>364</b>	<b>332</b>	<b>242</b>	<b>1,016</b>	<b>96</b>	<b>49</b>	<b>507</b>	<b>1</b>
Repair & maintenance	973	2	29	101	145	78	331	38	17	231	1
Personal & laundry services	714	2	6	110	73	51	301	18	19	134	0
Membership associations & organizations	954	1	14	152	110	112	379	37	13	136	0
Private Households	20	0	0	1	4	1	5	3	0	6	0
<b>Public Administration</b>	<b>14,675</b>	<b>22</b>	<b>180</b>	<b>2,536</b>	<b>1,274</b>	<b>580</b>	<b>6,917</b>	<b>615</b>	<b>402</b>	<b>2,107</b>	<b>42</b>
Executive, legislative, & general govt.	14,109	22	176	2,467	1,211	557	6,634	586	387	2,028	41
Justice, public order, & safety activities	76	0	0	7	3	10	35	8	1	11	1
Administration of human resource progs.	9	0	0	0	1	1	6	0	0	1	0
Administration of environmental programs	16	0	0	1	4	2	7	0	0	2	0
Community & housing program admin.	453	0	4	61	53	10	231	21	13	60	0
Administration of economic programs	12	0	0	0	2	0	4	0	1	5	0
Space research & technology	0	0	0	0	0	0	0	0	0	0	0
National security & international affairs	0	0	0	0	0	0	0	0	0	0	0
<b>Unclassified</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor &amp; Industry.

**Table 4. Industry by Part of Body Affected, Pennsylvania 2006**

INDUSTRY	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE	BODY SYSTEMS	UNCLASSIFIED
<b>Total</b>	<b>110,657</b>	<b>9,173</b>	<b>2,691</b>	<b>36,451</b>	<b>24,513</b>	<b>24,669</b>	<b>12,508</b>	<b>607</b>	<b>45</b>
<b>Agriculture, forestry, fishing, &amp; hunting</b>	<b>669</b>	<b>79</b>	<b>10</b>	<b>210</b>	<b>126</b>	<b>165</b>	<b>74</b>	<b>4</b>	<b>1</b>
Crop production	355	43	5	107	73	77	48	2	0
Animal production	213	26	3	74	32	59	17	1	1
Forestry	3	0	0	1	2	0	0	0	0
Fishing, hunting, & trapping	3	0	0	2	0	1	0	0	0
Agriculture & forestry support activities	95	10	2	26	19	28	9	1	0
<b>Natural Resources &amp; Mining</b>	<b>1,129</b>	<b>109</b>	<b>29</b>	<b>359</b>	<b>234</b>	<b>276</b>	<b>119</b>	<b>3</b>	<b>0</b>
Logging	29	2	1	4	5	13	4	0	0
Mining	1,100	107	28	355	229	263	115	3	0
Oil & gas extraction	74	15	1	19	13	11	14	1	0
Mining, except oil & gas	616	41	11	202	139	157	64	2	0
Coal mining	366	16	8	122	86	99	35	0	0
Metal ore mining	6	0	0	2	1	3	0	0	0
Nonmetallic mineral mining & quarrying	244	25	3	78	52	55	29	2	0
Support activities for mining	410	51	16	134	77	95	37	0	0
<b>Construction</b>	<b>10,055</b>	<b>1,087</b>	<b>191</b>	<b>3,333</b>	<b>2,089</b>	<b>2,414</b>	<b>903</b>	<b>38</b>	<b>0</b>
Construction of buildings	2,399	234	45	807	481	611	215	6	0
Residential building construction	1,346	107	28	454	269	354	130	4	0
Nonresidential building construction	1,053	127	17	353	212	257	85	2	0
Heavy & civil engineering construction	1,369	181	29	402	280	350	123	4	0
Utility system construction	520	45	10	146	111	146	61	1	0
Land subdivision	42	2	1	13	11	12	3	0	0
Highway, street, & bridge construction	724	121	16	221	139	174	50	3	0
Other heavy construction	83	13	2	22	19	18	9	0	0
Specialty trade contractors	6,287	672	117	2,124	1,328	1,453	565	28	0
Building foundation & exterior contractors	1,612	166	33	531	333	389	153	7	0
Building equipment contractors	2,599	326	39	915	541	549	225	4	0
Building finishing contractors	1,140	94	27	404	249	269	84	13	0
Other specialty trade contractors	936	86	18	274	205	246	103	4	0
<b>Manufacturing</b>	<b>18,136</b>	<b>1,671</b>	<b>373</b>	<b>7,479</b>	<b>3,896</b>	<b>3,340</b>	<b>1,312</b>	<b>62</b>	<b>3</b>
Food manufacturing	2,103	132	39	859	440	432	196	5	0
Animal food manufacturing	60	3	1	17	14	13	12	0	0
Grain & oilseed milling	20	0	1	7	7	3	2	0	0
Sugar & confectionery product manufacturing	272	17	7	129	43	51	25	0	0
Fruit & vegetable preserving & specialty	295	24	5	120	56	61	28	1	0
Dairy product manufacturing	223	9	5	73	60	64	12	0	0
Animal slaughtering & processing	338	27	6	161	75	53	15	1	0
Seafood product preparation & packaging	3	1	0	0	2	0	0	0	0
Bakeries & tortilla manufacturing	504	21	7	187	108	119	59	3	0
Other food manufacturing	388	30	7	165	75	68	43	0	0
Beverage & tobacco product manufacturing	514	24	9	147	154	130	49	1	0
Beverage manufacturing	431	16	8	119	142	111	34	1	0
Tobacco manufacturing	83	8	1	28	12	19	15	0	0
Textile mills	113	3	1	64	17	20	8	0	0
Fiber, yarn, & thread mills	11	1	0	9	0	1	0	0	0
Fabric mills	77	2	1	36	14	17	7	0	0
Textile & fabric finishing mills	25	0	0	19	3	2	1	0	0
Textile product mills	86	8	1	30	23	17	7	0	0

Table 4 (cont'd.)

INDUSTRY	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE	BODY SYSTEMS	UNCLASSIFIED
Textile furnishings mills	48	2	1	19	13	9	4	0	0
Other textile product mills	38	6	0	11	10	8	3	0	0
Apparel manufacturing	205	19	2	97	33	37	13	4	0
Apparel knitting mills	15	1	0	8	1	4	0	1	0
Cut & sew apparel manufacturing	141	11	2	62	25	27	11	3	0
Accessories & other apparel manufacturing	49	7	0	27	7	6	2	0	0
Leather & allied product manufacturing	45	0	0	14	15	10	6	0	0
Leather & hide tanning & finishing	19	0	0	7	5	3	4	0	0
Footwear manufacturing	7	0	0	3	3	1	0	0	0
Other leather product manufacturing	19	0	0	4	7	6	2	0	0
Wood product manufacturing	943	71	16	392	236	177	50	1	0
Sawmills & wood preservation	180	11	1	78	31	43	16	0	0
Plywood & engineered wood product mfg.	108	9	2	49	33	12	2	1	0
Other wood product manufacturing	655	51	13	265	172	122	32	0	0
Paper manufacturing	599	31	24	255	131	119	38	1	0
Pulp, paper, & paperboard mills	110	9	1	41	25	27	7	0	0
Converted paper product manufacturing	489	22	23	214	106	92	31	1	0
Printing & related support activities	586	21	13	276	135	102	39	0	0
Petroleum & coal products manufacturing	403	52	24	136	77	80	34	0	0
Chemical manufacturing	738	64	15	247	172	141	92	7	0
Basic chemical manufacturing	185	17	5	64	37	37	20	5	0
Resin, rubber, & artificial fibers manufacturing	88	7	3	30	23	19	5	1	0
Agricultural chemical manufacturing	11	0	1	3	4	3	0	0	0
Pharmaceutical & medicine manufacturing	191	14	3	56	49	38	31	0	0
Paint, coating, & adhesive manufacturing	77	5	0	33	24	8	7	0	0
Soap, cleaning compound, & toiletry mfg.	79	9	1	26	13	14	15	1	0
Other chemical product & preparation mfg.	107	12	2	35	22	22	14	0	0
Plastics & rubber products manufacturing	1,093	93	19	492	221	189	73	6	0
Plastics product manufacturing	991	83	17	442	200	174	69	6	0
Rubber product manufacturing	102	10	2	50	21	15	4	0	0
Nonmetallic mineral product manufacturing	934	77	16	327	230	204	79	1	0
Clay product & refractory manufacturing	222	17	4	90	51	47	13	0	0
Glass & glass product manufacturing	149	8	4	69	33	27	8	0	0
Cement & concrete product manufacturing	436	40	7	131	111	108	39	0	0
Lime & gypsum product manufacturing	25	3	0	4	9	5	4	0	0
Other nonmetallic mineral products	102	9	1	33	26	17	15	1	0
Primary metal manufacturing	1,843	217	56	715	372	351	125	5	2
Iron & steel mills & ferroalloy manufacturing	548	58	17	226	102	118	25	2	0
Steel product mfg. from purchased steel	375	27	18	161	72	77	18	0	2
Alumina & aluminum production	32	3	0	7	12	8	2	0	0
Other nonferrous metal production	217	19	9	85	47	38	19	0	0
Foundries	671	110	12	236	139	110	61	3	0
Fabricated metal product manufacturing	3,009	353	55	1,234	628	555	173	10	1
Forging & stamping	325	26	10	148	73	55	10	3	0
Cutlery & hand tool manufacturing	87	2	1	43	22	12	7	0	0
Architectural & structural metals mfg.	857	132	14	305	175	177	51	2	1
Boiler, tank, & shipping container mfg.	228	40	4	89	31	50	14	0	0
Hardware manufacturing	20	3	0	8	5	4	0	0	0
Spring & wire product manufacturing	166	11	7	74	37	30	6	1	0
Machine shops & threaded product mfg.	522	69	3	219	115	85	31	0	0



Table 4 (cont'd.)

INDUSTRY	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE	BODY SYSTEMS	UNCLASSIFIED
Coating, engraving, & heat treating metals	261	22	4	97	65	55	17	1	0
Other fabricated metal product mfg.	543	48	12	251	105	87	37	3	0
Machinery manufacturing	1,306	160	18	552	267	226	76	7	0
Agric., constru., & mining machinery mfg.	235	18	4	86	60	56	10	1	0
Industrial machinery manufacturing	145	14	2	63	31	24	10	1	0
Commercial & service industry machinery	82	11	1	38	15	12	4	1	0
HVAC & commercial refrigeration equipment	130	18	1	55	26	22	8	0	0
Metalworking machinery manufacturing	289	45	1	134	57	37	12	3	0
Turbine & power transmission equip. mfg.	100	25	2	39	12	15	7	0	0
Other general purpose machinery mfg.	325	29	7	137	66	60	25	1	0
Computer & electronic product manufacturing	560	44	11	252	113	80	59	1	0
Computer & peripheral equipment mfg.	23	0	0	6	7	9	1	0	0
Communications equipment manufacturing	67	4	3	23	17	10	10	0	0
Audio & video equipment manufacturing	9	1	0	3	2	3	0	0	0
Semiconductor & electronic component mfg.	210	17	1	111	37	26	18	0	0
Electronic instrument manufacturing	235	20	6	103	47	30	28	1	0
Magnetic media mfg. & reproducing	16	2	1	6	3	2	2	0	0
Electrical equipment & appliance mfg.	442	30	6	197	101	64	39	5	0
Electric lighting equipment manufacturing	48	2	1	27	5	10	2	1	0
Household appliance manufacturing	13	0	0	4	5	2	2	0	0
Electrical equipment manufacturing	139	13	1	61	34	15	14	1	0
Other electrical equip. & component mfg.	242	15	4	105	57	37	21	3	0
Transportation equipment manufacturing	1,192	163	25	461	244	218	77	4	0
Motor vehicle manufacturing	80	3	2	31	14	23	7	0	0
Motor vehicle body & trailer manufacturing	252	36	4	92	56	52	12	0	0
Motor vehicle parts manufacturing	346	31	7	149	89	51	19	0	0
Aerospace product & parts manufacturing	276	44	5	97	45	53	30	2	0
Railroad rolling stock manufacturing	144	30	1	64	24	22	2	1	0
Ship & boat building	67	18	5	16	10	14	3	1	0
Other transportation equip. manufacturing	27	1	1	12	6	3	4	0	0
Furniture & related product manufacturing	852	67	12	437	175	120	39	2	0
Household & institutional furniture mfg.	612	54	8	305	126	89	29	1	0
Office furniture & fixtures manufacturing	191	13	3	102	38	26	9	0	0
Other furniture-related product manufacturing	49	0	1	30	11	5	1	1	0
Miscellaneous manufacturing	570	42	11	295	112	68	40	2	0
Medical equipment & supplies manufacturing	215	13	6	105	43	26	21	1	0
Other miscellaneous manufacturing	355	29	5	190	69	42	19	1	0
<b>Trade, Transportation, &amp; Utilities</b>	<b>24,101</b>	<b>1,896</b>	<b>594</b>	<b>7,340</b>	<b>5,774</b>	<b>5,811</b>	<b>2,582</b>	<b>97</b>	<b>7</b>
Trade	15,035	1,182	301	5,030	3,615	3,451	1,402	51	3
Merchant wholesalers, durable goods	2,265	226	55	747	496	520	212	9	0
Merchant wholesalers, nondurable goods	1,220	76	26	352	351	278	129	7	1
Electronic markets & agents & brokers	924	57	22	338	224	184	96	3	0
Motor vehicle & parts dealers	1,477	215	24	470	347	275	140	6	0
Furniture & home furnishings stores	522	26	21	162	148	124	40	1	0
Electronics & appliance stores	176	9	3	56	55	40	13	0	0
Building material & garden supply stores	1,086	77	20	341	280	290	76	2	0
Food & beverage stores	2,648	115	39	1,131	628	549	179	5	2
Health & personal care stores	545	39	10	140	143	122	89	2	0
Gasoline stations	544	43	13	198	100	125	62	3	0
Clothing & clothing accessories stores	946	109	13	308	161	250	103	2	0

Table 4 (cont'd.)

INDUSTRY	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE	BODY SYSTEMS	UNCLASSIFIED
Sporting goods, hobby, book, & music stores	259	21	4	79	64	59	30	2	0
General merchandise stores	1,328	101	27	367	362	348	116	7	0
Miscellaneous store retailers	569	34	11	177	135	144	68	0	0
Nonstore retailers	526	34	13	164	121	143	49	2	0
Transportation	8,409	644	281	2,128	2,006	2,208	1,100	39	3
Air transportation	2,423	253	77	634	533	667	258	1	0
Rail transportation	0	0	0	0	0	0	0	0	0
Water transportation	2	0	0	1	1	0	0	0	0
Truck transportation	2,606	165	88	669	690	659	313	21	1
Transit & ground passenger transportation	1,442	115	52	320	242	320	380	13	0
Pipeline transportation	14	0	0	5	2	4	3	0	0
Scenic & sightseeing transportation	20	2	1	5	3	4	5	0	0
Support activities for transportation	520	43	19	137	126	134	59	2	0
Postal service	1	1	0	0	0	0	0	0	0
Couriers & messengers	972	43	32	263	300	284	48	0	2
Warehousing & storage	409	22	12	94	109	136	34	2	0
Utilities	657	70	12	182	153	152	80	7	1
<b>Information</b>	<b>1,081</b>	<b>74</b>	<b>33</b>	<b>344</b>	<b>213</b>	<b>264</b>	<b>148</b>	<b>5</b>	<b>0</b>
Publishing industries, except Internet	424	22	12	169	77	89	53	2	0
Motion picture & sound recording industries	68	7	3	18	13	15	12	0	0
Broadcasting, except Internet	120	10	3	34	18	30	24	1	0
Internet publishing & broadcasting	1	0	0	0	0	0	1	0	0
Telecommunications	396	27	12	100	91	114	50	2	0
ISPs, search portals, & data processing	54	8	3	16	12	8	7	0	0
Other information services	18	0	0	7	2	8	1	0	0
<b>Financial Activities</b>	<b>3,323</b>	<b>234</b>	<b>92</b>	<b>1,066</b>	<b>672</b>	<b>755</b>	<b>472</b>	<b>30</b>	<b>2</b>
Finance & insurance	1,867	120	55	606	301	431	330	23	1
Monetary authorities—central bank	19	3	0	6	4	4	2	0	0
Credit intermediation & related activities	470	30	9	152	64	116	96	3	0
Securities, commodity contracts, investments	106	5	5	24	23	24	24	1	0
Insurance carriers & related activities	785	48	25	258	135	168	131	19	1
Funds, trusts, & other financial vehicles	487	34	16	166	75	119	77	0	0
Real estate & rental & leasing	1,456	114	37	460	371	324	142	7	1
Real estate	973	71	21	312	258	209	96	6	0
Rental & leasing services	474	43	16	145	110	112	46	1	1
Lessors of nonfinancial intangible assets	9	0	0	3	3	3	0	0	0
<b>Professional &amp; Business Services</b>	<b>9,383</b>	<b>757</b>	<b>240</b>	<b>3,104</b>	<b>1,950</b>	<b>2,040</b>	<b>1,232</b>	<b>58</b>	<b>2</b>
Professional & technical services	2,231	180	76	765	402	447	337	24	0
Management of companies & enterprises	585	39	13	197	132	133	70	1	0
Administrative & waste services	6,567	538	151	2,142	1,416	1,460	825	33	2
Administrative & support services	5,891	488	141	1,934	1,283	1,268	746	29	2
Waste management & remediation services	676	50	10	208	133	192	79	4	0
<b>Educational &amp; Health Services</b>	<b>18,914</b>	<b>1,253</b>	<b>554</b>	<b>5,254</b>	<b>5,072</b>	<b>4,125</b>	<b>2,523</b>	<b>126</b>	<b>7</b>
Educational services	4,996	368	110	1,191	1,163	1,347	797	19	1
Health care & social assistance	13,918	885	444	4,063	3,909	2,778	1,726	107	6
Ambulatory health care services	2,562	192	92	727	672	463	396	17	3
Hospitals	3,779	195	151	1,108	1,198	734	359	34	0
Nursing & residential care facilities	5,646	345	144	1,784	1,603	1,079	652	37	2
Social assistance	1,931	153	57	444	436	502	319	19	1
<b>Leisure &amp; Hospitality Services</b>	<b>6,528</b>	<b>485</b>	<b>77</b>	<b>2,798</b>	<b>1,122</b>	<b>1,352</b>	<b>647</b>	<b>42</b>	<b>5</b>

Table 4 (cont'd.)

INDUSTRY	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE	BODY SYSTEMS	UNCLASSIFIED
Arts, entertainment, & recreation	1,087	97	16	363	199	326	77	8	1
Performing arts & spectator sports	382	38	8	123	63	120	27	3	0
Museums, historical sites, zoos, & parks	150	16	1	66	22	33	9	3	0
Amusements, gambling, & recreation	555	43	7	174	114	173	41	2	1
Accommodation & food services	5,441	388	61	2,435	923	1,026	570	34	4
Accommodation	1,088	90	16	365	234	251	123	8	1
Food services & drinking places	4,353	298	45	2,070	689	775	447	26	3
<b>Other Services</b>	<b>2,661</b>	<b>291</b>	<b>64</b>	<b>822</b>	<b>510</b>	<b>661</b>	<b>302</b>	<b>10</b>	<b>1</b>
Repair & maintenance	973	154	24	327	179	195	92	2	0
Personal & laundry services	714	49	18	228	150	186	80	2	1
Membership associations & organizations	954	87	22	259	177	277	127	5	0
Private Households	20	1	0	8	4	3	3	1	0
<b>Public Administration</b>	<b>14,675</b>	<b>1,236</b>	<b>434</b>	<b>4,342</b>	<b>2,855</b>	<b>3,466</b>	<b>2,193</b>	<b>132</b>	<b>17</b>
Executive, legislative, & general government	14,109	1,200	426	4,184	2,732	3,348	2,084	130	5
Justice, public order, & safety activities	76	0	2	24	15	22	13	0	0
Administration of human resource programs	9	1	0	4	0	3	1	0	0
Administration of environmental programs	16	1	2	7	4	2	0	0	0
Community & housing program administration	453	34	4	118	101	88	94	2	12
Administration of economic programs	12	0	0	5	3	3	1	0	0
Space research & technology	0	0	0	0	0	0	0	0	0
National security & international affairs	0	0	0	0	0	0	0	0	0
<b>Unclassified</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor &amp; Industry.

## Table 5. Industry by Cause of Injury, Pennsylvania 2006

INDUSTRY	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER, OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
<b>Total</b>	<b>110,657</b>	<b>9,827</b>	<b>18,140</b>	<b>4,787</b>	<b>10,775</b>	<b>4,998</b>	<b>11,122</b>	<b>34,179</b>	<b>144</b>	<b>2,078</b>	<b>4,360</b>	<b>3,796</b>	<b>6,451</b>
<b>Agriculture, forestry, fishing, &amp; hunting</b>	<b>669</b>	<b>45</b>	<b>142</b>	<b>54</b>	<b>50</b>	<b>53</b>	<b>83</b>	<b>153</b>	<b>1</b>	<b>11</b>	<b>33</b>	<b>11</b>	<b>33</b>
Crop production	355	27	52	32	26	23	53	92	0	9	19	5	17
Animal production	213	13	61	17	15	20	24	35	1	1	11	4	11
Forestry	3	0	0	0	0	1	0	1	0	0	0	0	1
Fishing, hunting, & trapping	3	0	2	0	1	0	0	0	0	0	0	0	0
Agriculture & forestry support activities	95	5	27	5	8	9	6	25	0	1	3	2	4
<b>Natural Resources &amp; Mining</b>	<b>1,129</b>	<b>99</b>	<b>258</b>	<b>45</b>	<b>72</b>	<b>88</b>	<b>130</b>	<b>314</b>	<b>1</b>	<b>17</b>	<b>41</b>	<b>29</b>	<b>35</b>
Logging	29	0	14	0	2	2	3	3	0	0	1	2	2
Mining	1,100	99	244	45	70	86	127	311	1	17	40	27	33
Oil & gas extraction	74	7	21	3	3	3	7	16	0	2	4	4	4
Mining, except oil & gas	616	47	130	21	47	39	88	190	1	8	16	11	18
Coal mining	366	21	87	6	31	26	53	122	1	5	5	1	8
Metal ore mining	6	2	1	0	0	0	0	2	0	1	0	0	0
Nonmetallic mineral mining & quarry.	244	24	42	15	16	13	35	66	0	2	11	10	10
Support activities for mining	410	45	93	21	20	44	32	105	0	7	20	12	11
<b>Construction</b>	<b>10,055</b>	<b>1,147</b>	<b>1,778</b>	<b>1,094</b>	<b>535</b>	<b>482</b>	<b>968</b>	<b>2,554</b>	<b>36</b>	<b>130</b>	<b>632</b>	<b>281</b>	<b>418</b>
Construction of buildings	2,399	266	499	300	122	77	255	581	4	29	134	45	87
Residential building construction	1,346	157	304	204	70	21	147	302	0	8	49	32	52
Nonresidential building construction	1,053	109	195	96	52	56	108	279	4	21	85	13	35
Heavy & civil engineering construction	1,369	118	231	106	81	106	124	364	5	22	101	63	48
Utility system construction	520	45	76	36	40	47	49	154	2	7	22	25	17
Land subdivision	42	3	5	6	6	1	6	10	0	0	2	0	3
Highway, street, & bridge construction	724	64	134	61	33	50	59	178	3	14	69	37	22
Other heavy construction	83	6	16	3	2	8	10	22	0	1	8	1	6
Specialty trade contractors	6,287	763	1,048	688	332	299	589	1,609	27	79	397	173	283
Building foundation & ext. contractors	1,612	198	258	214	83	72	157	413	7	23	91	28	68
Building equipment contractors	2,599	358	403	248	156	120	223	638	17	36	206	92	102
Building finishing contractors	1,140	114	190	157	48	40	107	333	0	8	58	19	66
Other specialty trade contractors	936	93	197	69	45	67	102	225	3	12	42	34	47
<b>Manufacturing</b>	<b>18,136</b>	<b>1,799</b>	<b>2,745</b>	<b>614</b>	<b>1,117</b>	<b>1,461</b>	<b>1,448</b>	<b>6,369</b>	<b>27</b>	<b>372</b>	<b>1,121</b>	<b>201</b>	<b>862</b>
Food manufacturing	2,103	193	266	88	257	174	183	721	5	27	54	32	103
Animal food manufacturing	60	6	7	6	4	4	6	17	0	1	0	5	4
Grain & oilseed milling	20	1	2	2	3	1	2	7	0	0	0	1	1
Sugar & confectionery product mfg.	272	24	30	4	23	26	25	105	1	4	8	2	20
Fruit & vegetable preserving & specialty	295	27	52	11	49	34	14	75	0	7	12	2	12
Dairy product manufacturing	223	13	19	21	26	17	31	83	0	1	2	4	6
Animal slaughtering & processing	338	32	44	16	32	29	22	122	1	2	12	4	22
Seafood product preparation & pkg.	3	0	0	0	0	0	0	2	0	0	1	0	0
Bakeries & tortilla manufacturing	504	49	66	17	75	37	54	175	2	6	8	5	10
Other food manufacturing	388	41	46	11	45	26	29	135	1	6	11	9	28
Beverage & tobacco product mfg.	514	47	48	19	48	19	57	229	0	9	8	11	19
Beverage manufacturing	431	37	39	13	40	11	48	204	0	8	4	11	16
Tobacco manufacturing	83	10	9	6	8	8	9	25	0	1	4	0	3
Textile mills	113	11	18	4	7	12	7	39	0	5	2	2	6
Fiber, yarn, & thread mills	11	2	2	0	1	1	0	3	0	1	0	0	1
Fabric mills	77	9	11	1	6	8	6	24	0	4	2	2	4
Textile & fabric finishing mills	25	0	5	3	0	3	1	12	0	0	0	0	1
Textile product mills	86	7	12	5	4	3	8	33	0	0	5	2	7



Table 5 (cont'd.)

INDUSTRY	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER, OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
Textile furnishings mills	48	3	9	0	1	3	2	22	0	0	2	1	5
Other textile product mills	38	4	3	5	3	0	6	11	0	0	3	1	2
Apparel manufacturing	205	25	30	5	11	8	31	68	0	2	5	2	18
Apparel knitting mills	15	3	3	1	0	1	4	2	0	0	0	0	1
Cut & sew apparel manufacturing	141	19	15	4	11	6	18	47	0	1	4	2	14
Accessories & other apparel mfg.	49	3	12	0	0	1	9	19	0	1	1	0	3
Leather & allied product manufacturing	45	5	4	1	3	3	3	18	0	0	2	1	5
Leather & hide tanning & finishing	19	1	2	0	3	1	2	5	0	0	2	0	3
Footwear manufacturing	7	1	1	0	0	0	0	5	0	0	0	0	0
Other leather product manufacturing	19	3	1	1	0	2	1	8	0	0	0	1	2
Wood product manufacturing	943	88	220	40	50	74	75	317	1	4	34	10	30
Sawmills & wood preservation	180	8	48	7	11	24	16	52	0	0	4	3	7
Plywood & engineered wood prod. mfg.	108	9	28	1	8	9	6	41	1	0	3	1	1
Other wood product manufacturing	655	71	144	32	31	41	53	224	0	4	27	6	22
Paper manufacturing	599	59	78	12	32	66	53	241	1	9	15	2	31
Pulp, paper, & paperboard mills	110	12	13	6	5	12	6	40	0	1	4	1	10
Converted paper product mfg.	489	47	65	6	27	54	47	201	1	8	11	1	21
Printing & related support activities	586	76	71	11	32	57	48	241	0	2	12	11	25
Petroleum & coal products mfg.	403	48	70	23	28	12	31	116	1	13	29	2	30
Chemical manufacturing	738	54	86	21	62	38	69	252	0	24	58	30	44
Basic chemical manufacturing	185	20	17	10	16	12	17	64	0	6	12	4	7
Resin, rubber, & artificial fibers mfg.	88	6	11	1	2	7	10	34	0	3	5	4	5
Agricultural chemical manufacturing	11	1	0	0	1	0	3	4	0	1	1	0	0
Pharmaceutical & medicine mfg.	191	14	20	3	27	5	15	67	0	4	13	15	8
Paint, coating, & adhesive mfg.	77	3	15	3	5	1	5	31	0	3	6	0	5
Soap, cleaning compound, & toiletry mfg.	79	4	8	0	4	7	7	20	0	3	10	4	12
Other chemical prod. & preparation mfg.	107	6	15	4	7	6	12	32	0	4	11	3	7
Plastics & rubber products mfg.	1,093	106	172	28	81	97	83	394	4	24	39	6	59
Plastics product manufacturing	991	100	152	26	74	86	76	360	4	20	33	5	55
Rubber product manufacturing	102	6	20	2	7	11	7	34	0	4	6	1	4
Nonmetallic mineral product mfg.	934	82	134	54	58	66	90	322	0	13	51	10	54
Clay product & refractory mfg.	222	15	31	3	6	21	15	110	0	4	12	1	4
Glass & glass product manufacturing	149	20	13	5	13	11	10	63	0	2	3	0	9
Cement & concrete product mfg.	436	39	71	39	27	30	50	112	0	4	22	8	34
Lime & gypsum product manufacturing	25	1	1	0	1	0	6	13	0	1	2	0	0
Other nonmetallic mineral products	102	7	18	7	11	4	9	24	0	2	12	1	7
Primary metal manufacturing	1,843	142	247	62	78	181	142	641	5	101	167	5	72
Iron & steel mills & ferroalloy mfg.	548	47	60	29	29	61	54	196	3	13	34	2	20
Steel prod. mfg. from purchased steel	375	42	58	12	12	47	26	129	1	14	19	3	12
Alumina & aluminum production	32	0	3	1	2	3	2	14	0	2	4	0	1
Other nonferrous metal production	217	13	26	7	17	28	16	78	0	19	7	0	6
Foundries	671	40	100	13	18	42	44	224	1	53	103	0	33
Fabricated metal product manufacturing	3,009	369	534	98	121	282	224	921	3	46	284	18	109
Forging & stamping	325	40	61	7	11	36	33	95	1	14	18	1	8
Cutlery & hand tool manufacturing	87	7	11	0	0	12	5	40	1	2	2	0	7
Architectural & structural metals mfg.	857	111	149	33	34	73	66	231	1	6	106	7	40
Boiler, tank, & shipping container mfg.	228	26	41	13	15	25	12	55	0	2	32	2	5
Hardware manufacturing	20	3	3	1	1	0	2	7	0	0	1	1	1
Spring & wire product manufacturing	166	20	17	2	7	24	8	65	0	2	14	1	6
Machine shops & threaded product mfg.	522	72	98	9	18	42	36	164	0	4	56	3	20

Table 5 (cont'd.)

INDUSTRY	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER, OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
Coating, engraving, & heat treating metals	261	20	46	15	14	18	21	94	0	6	20	1	6
Other fabricated metal product mfg.	543	70	108	18	21	52	41	170	0	10	35	2	16
Machinery manufacturing	1,306	136	213	49	61	108	96	429	3	18	115	8	70
Agric., constru., & mining machinery mfg.	235	20	36	6	14	16	14	92	0	2	13	0	22
Industrial machinery manufacturing	145	14	32	8	15	12	5	43	0	1	8	2	5
Commercial & serv. industry machinery	82	9	9	0	4	8	7	34	0	0	8	0	3
HVAC & commercial refrigeration equip.	130	12	15	7	6	11	7	51	2	3	11	2	3
Metalworking machinery manufacturing	289	36	55	6	10	28	18	74	0	6	36	1	19
Turb. & power transmission equip. mfg.	100	12	19	4	4	10	9	22	0	2	13	0	5
Other general purpose machinery mfg.	325	33	47	18	8	23	36	113	1	4	26	3	13
Computer & electronic product mfg.	560	74	81	17	47	32	35	204	2	14	23	14	17
Computer & peripheral equipment mfg.	23	2	6	1	3	2	2	5	0	0	0	1	1
Communications equipment mfg.	67	12	7	8	5	5	3	17	2	0	0	5	3
Audio & video equipment mfg.	9	1	0	0	2	1	0	4	0	0	1	0	0
Semiconductor & elect. component mfg.	210	28	27	3	15	11	17	80	0	8	14	1	6
Electronic instrument manufacturing	235	28	38	5	22	12	13	92	0	6	8	5	6
Magnetic media mfg. & reproducing	16	3	3	0	0	1	0	6	0	0	0	2	1
Electrical equipment & appliance mfg.	442	38	61	17	27	35	25	175	1	11	16	5	31
Electric lighting equipment mfg.	48	8	5	3	6	7	3	12	0	0	0	1	3
Household appliance manufacturing	13	0	1	0	1	1	1	6	0	1	0	0	2
Electrical equipment manufacturing	139	13	30	6	8	10	4	47	1	6	5	2	7
Other elect. equip. & component mfg.	242	17	25	8	12	17	17	110	0	4	11	2	19
Transportation equipment mfg.	1,192	101	144	32	52	81	105	450	1	28	132	12	54
Motor vehicle manufacturing	80	6	13	1	4	5	15	28	1	1	2	3	1
Motor vehicle body & trailer mfg.	252	26	38	11	7	17	13	99	0	2	29	1	9
Motor vehicle parts manufacturing	346	32	39	7	14	32	34	131	0	6	27	3	21
Aerospace product & parts mfg.	276	27	28	7	18	10	28	106	0	5	32	4	11
Railroad rolling stock manufacturing	144	6	17	5	3	13	7	56	0	5	24	0	8
Ship & boat building	67	2	9	1	6	2	7	16	0	7	17	0	0
Other transportation equipment mfg.	27	2	0	0	0	2	1	14	0	2	1	1	4
Furniture & related product mfg.	852	91	166	12	35	79	43	341	0	7	38	7	33
Household & institutional furniture mfg.	612	66	120	10	29	52	33	235	0	5	34	2	26
Office furniture & fixtures mfg.	191	23	39	1	3	24	7	79	0	2	4	4	5
Other furniture-related product mfg.	49	2	7	1	3	3	3	27	0	0	0	1	2
Miscellaneous manufacturing	570	47	90	16	23	34	40	217	0	15	32	11	45
Medical equipment & supplies mfg.	215	18	31	4	13	7	19	87	0	4	11	7	14
Other miscellaneous manufacturing	355	29	59	12	10	27	21	130	0	11	21	4	31
<b>Trade, Transportation, &amp; Utilities</b>	<b>24,101</b>	<b>2,207</b>	<b>3,953</b>	<b>1,241</b>	<b>2,198</b>	<b>1,104</b>	<b>2,050</b>	<b>8,060</b>	<b>24</b>	<b>295</b>	<b>722</b>	<b>1,146</b>	<b>1,101</b>
Trade	15,035	1,498	2,597	681	1,375	720	1,276	5,070	13	203	455	434	713
Merchant wholesalers, durable goods	2,265	261	407	95	139	148	169	692	5	43	122	100	84
Merchant wholesalers, nondurable goods	1,220	88	157	70	101	73	118	461	0	16	37	46	53
Electronic markets & agents & brokers	924	69	100	55	64	59	101	372	0	9	25	33	37
Motor vehicle & parts dealers	1,477	166	233	36	139	78	114	420	0	12	115	96	68
Furniture & home furnishings stores	522	52	75	31	35	13	51	224	0	4	7	14	16
Electronics & appliance stores	176	20	26	9	7	9	16	71	0	0	5	8	5
Bldg. material & garden supply stores	1,086	88	210	77	76	57	86	417	0	6	26	28	15
Food & beverage stores	2,648	237	600	69	267	119	211	893	1	58	29	19	145
Health & personal care stores	545	48	71	29	62	16	55	181	0	4	10	17	52
Gasoline stations	544	49	97	30	79	20	62	113	0	18	24	13	39
Clothing & clothing accessories stores	946	171	231	37	112	31	28	281	1	10	7	1	36

Table 5 (cont'd.)

INDUSTRY	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER, OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
Sport. goods, hobby, book, & music stores	259	23	42	16	31	12	19	100	0	2	3	4	7
General merchandise stores	1,328	119	193	72	163	55	128	467	3	10	13	10	95
Miscellaneous store retailers	569	59	104	30	49	18	63	175	1	2	9	24	35
Nonstore retailers	526	48	51	25	51	12	55	203	2	9	23	21	26
Transportation	8,409	646	1,267	533	761	354	710	2,777	4	87	226	685	359
Air transportation	2,423	208	471	148	284	150	85	943	0	41	57	6	30
Rail transportation	0	0	0	0	0	0	0	0	0	0	0	0	0
Water transportation	2	0	0	0	0	0	1	1	0	0	0	0	0
Truck transportation	2,606	164	330	201	177	87	315	829	0	18	61	293	131
Transit & ground passenger transp.	1,442	104	215	77	184	36	89	281	3	16	72	301	64
Pipeline transportation	14	2	0	2	5	0	0	3	0	0	0	2	0
Scenic & sightseeing transportation	20	3	4	0	0	2	2	3	0	0	2	3	1
Support activities for transportation	520	46	76	32	50	25	56	149	1	7	21	36	21
Postal service	1	0	0	0	0	0	0	0	0	0	0	1	0
Couriers & messengers	972	75	116	57	35	19	119	419	0	3	3	32	94
Warehousing & storage	409	44	55	16	26	35	43	149	0	2	10	11	18
Utilities	657	63	89	27	62	30	64	213	7	5	41	27	29
<b>Information</b>	<b>1,081</b>	<b>90</b>	<b>101</b>	<b>70</b>	<b>165</b>	<b>53</b>	<b>169</b>	<b>294</b>	<b>3</b>	<b>13</b>	<b>16</b>	<b>69</b>	<b>38</b>
Publishing industries, except Internet	424	35	39	16	64	37	60	118	1	4	5	27	18
Motion picture & sound recording ind.	68	8	8	0	15	1	9	15	0	1	2	5	4
Broadcasting, except Internet	120	11	14	8	22	3	12	31	2	3	2	11	1
Internet publishing & broadcasting	1	0	0	0	0	0	0	1	0	0	0	0	0
Telecommunications	396	29	34	41	49	11	79	106	0	5	5	24	13
ISPs, search portals, & data processing	54	6	5	5	9	1	4	19	0	0	2	2	1
Other information services	18	1	1	0	6	0	5	4	0	0	0	0	1
<b>Financial Activities</b>	<b>3,323</b>	<b>326</b>	<b>355</b>	<b>137</b>	<b>513</b>	<b>139</b>	<b>343</b>	<b>979</b>	<b>2</b>	<b>59</b>	<b>103</b>	<b>158</b>	<b>209</b>
Finance & insurance	1,867	177	160	66	376	76	215	498	2	34	49	88	126
Monetary authorities—central bank	19	1	3	0	3	3	2	4	0	0	1	0	2
Credit intermediation & related activ.	470	47	28	19	108	29	56	101	0	1	6	34	41
Securities, commodity contracts, invest.	106	10	14	1	9	2	15	41	0	3	1	8	2
Insurance carriers & related activities	785	65	55	23	160	22	90	235	1	13	16	36	69
Funds, trusts, & other financial vehicles	487	54	60	23	96	20	52	117	1	17	25	10	12
Real estate & rental & leasing	1,456	149	195	71	137	63	128	481	0	25	54	70	83
Real estate	973	105	128	52	102	39	78	328	0	18	36	30	57
Rental & leasing services	474	43	65	18	34	24	50	152	0	7	18	38	25
Lessors of nonfinancial intangible assets	9	1	2	1	1	0	0	1	0	0	0	2	1
<b>Professional &amp; Business Services</b>	<b>9,383</b>	<b>850</b>	<b>1,539</b>	<b>375</b>	<b>815</b>	<b>471</b>	<b>986</b>	<b>2,906</b>	<b>9</b>	<b>129</b>	<b>357</b>	<b>410</b>	<b>536</b>
Professional & technical services	2,231	199	409	84	254	89	214	617	2	49	76	128	110
Mgmt. of companies & enterprises	585	50	71	18	73	22	67	210	2	9	19	17	27
Administrative & waste services	6,567	601	1,059	273	488	360	705	2,079	5	71	262	265	399
Administrative & support services	5,891	537	980	230	449	303	608	1,909	5	68	246	210	346
Waste mgmt. & remediation services	676	64	79	43	39	57	97	170	0	3	16	55	53
<b>Educational &amp; Health Services</b>	<b>18,914</b>	<b>1,095</b>	<b>3,035</b>	<b>402</b>	<b>2,432</b>	<b>403</b>	<b>2,298</b>	<b>6,528</b>	<b>14</b>	<b>277</b>	<b>443</b>	<b>561</b>	<b>1,426</b>
Educational services	4,996	261	782	200	802	103	828	1,415	8	63	114	110	310
Health care & social assistance	13,918	834	2,253	202	1,630	300	1,470	5,113	6	214	329	451	1,116
Ambulatory health care services	2,562	181	373	52	220	47	288	922	0	33	82	190	174
Hospitals	3,779	185	452	35	470	87	294	1,534	2	38	108	38	536
Nursing & residential care facilities	5,646	375	1,066	45	705	136	565	2,111	4	116	110	107	306
Social assistance	1,931	93	362	70	235	30	323	546	0	27	29	116	100
<b>Leisure &amp; Hospitality Services</b>	<b>6,528</b>	<b>733</b>	<b>1,307</b>	<b>148</b>	<b>1,045</b>	<b>157</b>	<b>734</b>	<b>1,306</b>	<b>7</b>	<b>519</b>	<b>160</b>	<b>80</b>	<b>332</b>

Table 5 (cont'd.)

INDUSTRY	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER, OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
Arts, entertainment, & recreation	1,087	89	280	33	109	31	133	293	2	23	26	18	50
Performing arts & spectator sports	382	34	132	8	26	6	40	103	1	5	5	1	21
Museums, historical sites, zoos, & parks	150	19	46	4	20	6	5	33	0	3	8	1	5
Amusements, gambling, & recreation	555	36	102	21	63	19	88	157	1	15	13	16	24
Accommodation & food services	5,441	644	1,027	115	936	126	601	1,013	5	496	134	62	282
Accommodation	1,088	110	149	30	178	37	126	300	0	44	41	10	63
Food services & drinking places	4,353	534	878	85	758	89	475	713	5	452	93	52	219
<b>Other Services</b>	<b>2,661</b>	<b>236</b>	<b>446</b>	<b>111</b>	<b>287</b>	<b>115</b>	<b>312</b>	<b>701</b>	<b>6</b>	<b>42</b>	<b>137</b>	<b>140</b>	<b>128</b>
Repair & maintenance	973	103	162	48	60	45	88	239	3	21	100	54	50
Personal & laundry services	714	59	119	22	77	35	79	224	2	9	14	42	32
Membership associations & orgs.	954	74	158	41	148	35	143	232	1	12	22	44	44
Private Households	20	0	7	0	2	0	2	6	0	0	1	0	2
<b>Public Administration</b>	<b>14,675</b>	<b>1,200</b>	<b>2,480</b>	<b>496</b>	<b>1,546</b>	<b>472</b>	<b>1,601</b>	<b>4,015</b>	<b>14</b>	<b>214</b>	<b>595</b>	<b>710</b>	<b>1,332</b>
Executive, legislative, & general govt.	14,109	1,157	2,401	474	1,479	456	1,558	3,833	14	210	566	666	1,295
Justice, public order, & safety activities	76	2	13	2	6	1	12	18	0	0	0	8	14
Administration of human resource progs.	9	0	1	0	1	0	2	5	0	0	0	0	0
Administration of environmental progs.	16	1	4	0	2	1	2	2	0	0	0	2	2
Community & housing program admin.	453	37	61	20	56	14	26	156	0	4	29	30	20
Administration of economic programs	12	3	0	0	2	0	1	1	0	0	0	4	1
Space research & technology	0	0	0	0	0	0	0	0	0	0	0	0	0
National security & international affairs	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Unclassified</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>

Table 6. Type of Injury or Illness by Body Part Affected, Pennsylvania 2006

INJURY OR ILLNESS	TOTAL	HEAD	NECK	UPPER EXTREMITIES	TRUNK	LOWER EXTREMITIES	MULTIPLE	BODY SYSTEMS	UNCLASSIFIED
<b>Total</b>	<b>110,657</b>	<b>9,173</b>	<b>2,691</b>	<b>36,451</b>	<b>24,513</b>	<b>24,669</b>	<b>12,508</b>	<b>607</b>	<b>45</b>
Amputation, enucleation, loss of use	525	72	2	404	6	37	4	0	0
Burns: heat & chemical	2,177	388	42	1,085	80	347	234	1	0
Contusion, crushing, bruise	15,917	1,843	150	5,166	1,576	5,113	2,063	4	2
Cut, laceration, puncture	12,847	1,669	68	9,225	119	1,477	283	6	0
Fracture	6,653	293	45	2,886	463	2,752	213	0	1
Sprain, strain	47,690	98	1,997	11,862	18,447	11,876	3,393	16	1
Multiple injuries	3,963	183	26	481	113	323	2,785	51	1
Occupational illness	2,670	187	31	1,141	416	49	672	173	1
Other	18,069	4,434	329	4,177	3,260	2,657	2,850	352	10
<b>Unclassified</b>	<b>146</b>	<b>6</b>	<b>1</b>	<b>24</b>	<b>33</b>	<b>38</b>	<b>11</b>	<b>4</b>	<b>29</b>

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor &amp; Industry.



**Table 7. Type of Injury or Illness by Cause of Injury, Pennsylvania 2006**

INJURY OR ILLNESS	TOTAL	STRUCK AGAINST	STRUCK BY	FALL FROM ELEVATION	FALL ON SAME LEVEL	CAUGHT IN, UNDER, OR BETWEEN	BODILY REACTION	OVEREXERTION	CONTACT WITH ELECTRIC	CONTACT WITH TEMPERATURE EXTREMES	RADIATION, CAUSTICS, ETC.	HIGHWAY MOTOR ACCIDENT	OTHER
<b>Total</b>	<b>110,657</b>	<b>9,827</b>	<b>18,140</b>	<b>4,787</b>	<b>10,775</b>	<b>4,998</b>	<b>11,122</b>	<b>34,179</b>	<b>144</b>	<b>2,078</b>	<b>4,360</b>	<b>3,796</b>	<b>6,451</b>
Amputation, enucleation, loss of use	525	71	141	4	4	213	4	25	0	6	32	6	19
Burns: heat & chemical	2,177	11	46	3	15	18	4	10	35	1,596	414	7	18
Contusion, crushing, bruise	15,917	1,960	5,449	940	2,533	1,947	1,552	549	1	29	20	578	359
Cut, laceration, puncture	12,847	5,293	5,418	171	279	923	236	118	0	67	73	97	172
Fracture	6,653	379	1,481	931	1,400	754	988	314	1	9	2	206	188
Sprain, strain	47,690	1,064	2,207	1,762	4,573	577	6,563	27,806	2	33	15	1,661	1,427
Multiple injuries	3,963	133	770	381	740	173	457	318	8	20	69	603	291
Occupational illness	2,670	20	83	2	3	5	94	796	0	97	600	16	954
Other	18,069	894	2,529	586	1,217	387	1,215	4,222	97	221	3,133	608	2,960
Unclassified	146	2	16	7	11	1	9	21	0	0	7	14	58

**Table 8. Age by Industry Division, Pennsylvania 2006**

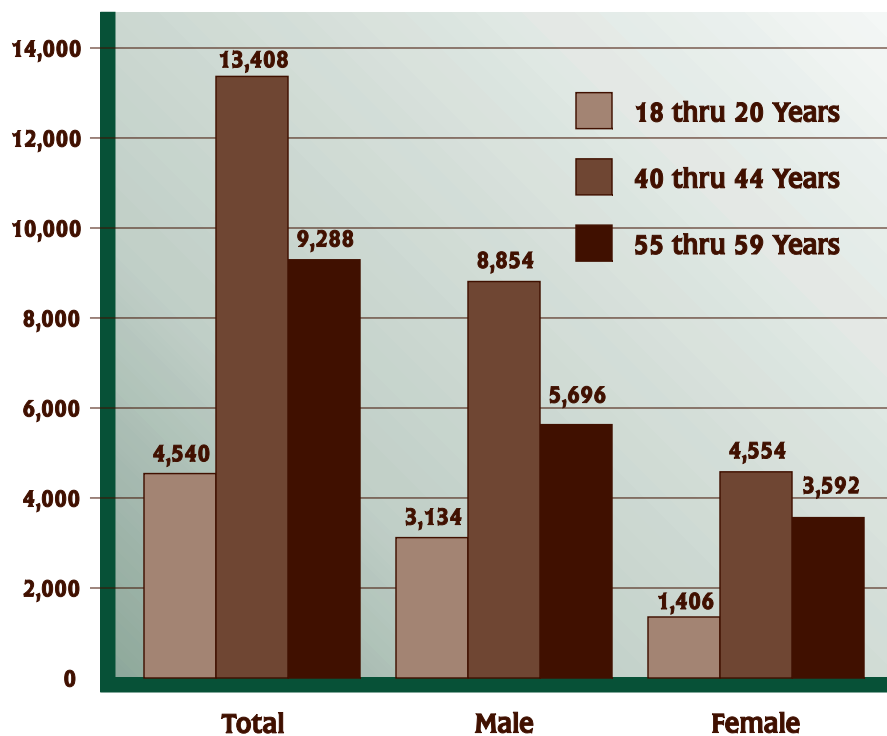
AGE	TOTAL	AGRICULTURE, FORESTRY, FISHING, HUNTING	NATURAL RESOURCES & MINING	CONSTRUCTION	MANUFACTURING	TRADE, TRANSPORTATION, & UTILITIES	INFORMATION	FINANCIAL ACTIVITIES	PROFESSIONAL & BUSINESS SERVICES	EDUCATIONAL & HEALTH SERVICES	LEISURE & HOSPITALITY SERVICES	OTHER SERVICES	PUBLIC ADMINISTRATION	UNCLASSIFIED
<b>Total</b>	<b>110,657</b>	<b>669</b>	<b>1,129</b>	<b>10,055</b>	<b>18,136</b>	<b>24,101</b>	<b>1,081</b>	<b>3,323</b>	<b>9,383</b>	<b>18,914</b>	<b>6,528</b>	<b>2,661</b>	<b>14,675</b>	<b>2</b>
Under 18 years	979	19	1	64	40	233	5	22	50	94	369	27	55	0
18 thru 20 years	4,540	41	51	464	650	1,194	21	101	508	413	701	130	266	0
21 thru 24 years	8,324	73	87	911	1,213	1,869	48	213	982	1,212	839	252	625	0
25 thru 29 years	10,741	57	143	1,213	1,526	2,257	93	349	1,119	1,705	740	252	1,286	1
30 thru 34 years	10,334	75	102	1,002	1,707	2,116	114	277	979	1,587	511	220	1,644	0
35 thru 39 years	12,293	90	111	1,134	2,073	2,746	122	369	1,089	1,747	530	283	1,999	0
40 thru 44 years	13,408	76	86	1,204	2,374	3,056	141	431	1,150	2,095	583	273	1,939	0
45 thru 49 years	13,748	74	127	1,081	2,579	3,079	149	411	1,077	2,289	535	278	2,069	0
50 thru 54 years	11,574	56	144	780	2,105	2,545	126	392	797	2,217	383	226	1,803	0
55 thru 59 years	9,288	47	88	589	1,797	1,996	136	315	715	1,737	315	191	1,362	0
60 thru 64 years	4,007	27	42	208	790	940	45	145	236	866	166	104	438	0
65 years & over	2,418	32	14	94	282	666	39	104	210	550	172	91	164	0
Age not reported	9,003	2	133	1,311	1,000	1,404	42	194	471	2,402	684	334	1,025	1
Median age	41.2	38.7	40.3	38.1	42.8	42.5	44.2	42.5	41.1	45.1	32.6	39.6	42.4	0

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry.

**Table 9. Age by Gender, Pennsylvania 2006**

AGE	TOTAL		TOTAL		TOTAL	
	TOTAL	FATAL	TOTAL	FATAL	TOTAL	FATAL
<b>Total</b>	<b>110,657</b>	<b>133</b>	<b>75,202</b>	<b>121</b>	<b>35,455</b>	<b>12</b>
Under 18 years	979	0	609	0	370	0
18 thru 20 years	4,540	5	3,134	5	1,406	0
21 thru 24 years	8,324	3	5,685	2	2,639	1
25 thru 29 years	10,741	16	7,400	16	3,341	0
30 thru 34 years	10,334	4	7,113	4	3,221	0
35 thru 39 years	12,293	14	8,396	12	3,897	2
40 thru 44 years	13,408	21	8,854	19	4,554	2
45 thru 49 years	13,748	19	8,694	16	5,054	3
50 thru 54 years	11,574	16	7,169	15	4,405	1
55 thru 59 years	9,288	13	5,696	11	3,592	2
60 thru 64 years	4,007	9	2,362	9	1,645	0
65 years & over	2,418	11	1,428	10	990	1
Age not reported	9,003	2	8,662	2	341	0
Median age	41.2	49.3	40.3	45.5	42.8	46.1

**Figure 5. Age by Gender, Pennsylvania 2006**



Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry.

**Table 10. County by Industry Division, Pennsylvania 2006**

COUNTY	TOTAL	AGRICULTURE, FORESTRY, FISHING, HUNTING	NATURAL RESOURCES & MINING	CONSTRUCTION	MANUFACTURING	TRADE, TRANSPORTATION, & UTILITIES	INFORMATION	FINANCIAL ACTIVITIES	PROFESSIONAL & BUSINESS SERVICES	EDUCATIONAL & HEALTH SERVICES	LEISURE & HOSPITALITY SERVICES	OTHER SERVICES	PUBLIC ADMINISTRATION	UNCLASSIFIED
<b>TOTAL</b>	<b>110,657</b>	<b>669</b>	<b>1,129</b>	<b>10,055</b>	<b>18,136</b>	<b>24,101</b>	<b>1,081</b>	<b>3,323</b>	<b>9,383</b>	<b>18,914</b>	<b>6,528</b>	<b>2,661</b>	<b>14,675</b>	<b>2</b>
Adams	737	47	3	95	183	136	8	19	51	72	61	19	43	0
Allegheny	8,805	3	30	855	796	2,303	135	285	800	1,587	776	345	889	1
Armstrong	695	9	39	58	217	116	2	13	41	105	17	21	57	0
Beaver	1,916	1	7	170	381	577	11	53	179	263	128	38	108	0
Bedford	420	5	24	45	75	94	1	5	25	40	25	10	71	0
Berks	4,214	47	5	447	1,182	768	26	110	462	470	161	60	476	0
Blair	1,203	13	23	119	174	230	6	19	85	144	62	28	300	0
Bradford	324	9	8	13	48	52	0	18	30	62	11	6	67	0
Bucks	4,259	20	5	543	561	1,210	55	155	407	728	213	103	259	0
Butler	1,476	5	11	154	284	340	29	43	148	222	97	40	103	0
Cambria	1,591	7	61	119	215	251	11	39	127	243	86	25	407	0
Cameron	64	0	0	2	32	10	0	0	1	3	3	1	12	0
Carbon	834	2	9	105	131	176	23	33	68	109	35	31	112	0
Centre	762	4	3	70	98	118	3	31	58	168	77	13	119	0
Chester	2,854	83	1	330	356	689	16	123	245	542	149	89	231	0
Clarion	507	1	18	40	143	70	1	13	20	109	14	13	65	0
Clearfield	776	5	25	65	169	222	1	15	33	81	27	16	117	0
Clinton	380	6	0	32	95	49	2	3	26	76	14	6	71	0
Columbia	589	6	0	51	162	87	2	7	77	90	24	5	78	0
Crawford	828	5	23	66	264	97	7	8	43	116	33	18	148	0
Cumberland	1,675	11	1	178	202	413	12	66	133	226	129	35	268	1
Dauphin	2,296	14	0	174	265	509	21	64	252	328	161	36	472	0
Delaware	4,643	4	3	377	280	1,234	48	209	306	1,188	221	124	649	0
Elk	422	0	8	21	203	35	2	8	16	83	5	5	36	0
Erie	2,531	18	9	182	712	386	41	51	283	397	129	69	254	0
Fayette	1,485	10	60	155	243	313	10	27	115	234	101	34	183	0
Forest	81	0	2	1	20	16	1	0	8	5	3	0	25	0
Franklin	1,101	26	16	116	201	247	7	15	92	187	51	12	131	0
Fulton	128	1	6	8	39	22	0	2	5	20	4	2	19	0
Greene	463	1	63	58	34	70	0	9	27	94	25	6	76	0
Huntingdon	511	5	8	46	116	59	2	4	24	115	14	7	111	0
Indiana	931	16	172	72	124	163	12	27	38	123	26	33	125	0
Jefferson	559	2	38	37	169	111	4	15	37	76	23	8	39	0

**Table  
(cont'd.)**

**1**

**COUNTY**

	TOTAL	AGRICULTURE, FORESTRY, FISHING, HUNTING	NATURAL RESOURCES & MINING	CONSTRUCTION	MANUFACTURING	TRADE, TRANSPORTATION, & UTILITIES	INFORMATION	FINANCIAL ACTIVITIES	PROFESSIONAL & BUSINESS SERVICES	EDUCATIONAL & HEALTH SERVICES	LEISURE & HOSPITALITY SERVICES	OTHER SERVICES	PUBLIC ADMINISTRATION	UNCLASSIFIED
Juniata	262	1	0	35	122	27	1	3	11	23	3	4	32	0
Lackawanna	2,332	3	10	147	328	459	52	54	224	423	144	40	448	0
Lancaster	4,429	74	21	706	1,011	910	49	181	313	522	299	121	222	0
Lawrence	937	4	11	66	242	157	16	21	87	135	56	23	119	0
Lebanon	1,322	9	0	152	327	251	3	29	146	167	59	35	144	0
Lehigh	3,087	23	5	304	472	719	43	110	447	452	234	65	213	0
Luzerne	3,570	9	17	260	553	806	50	90	306	533	165	62	719	0
Lycoming	1,348	17	6	114	389	206	4	21	103	201	58	28	201	0
McKean	450	0	39	16	122	87	8	17	22	63	15	7	54	0
Mercer	1,101	2	13	65	297	173	11	36	56	228	60	19	141	0
Mifflin	635	2	0	37	364	73	3	4	29	50	17	6	50	0
Monroe	1,377	2	8	123	184	367	19	36	129	240	141	44	84	0
Montgomery	5,544	7	1	584	718	1,255	53	265	529	1,044	341	133	614	0
Montour	177	5	1	8	12	22	2	0	8	47	13	6	53	0
Northampton	2,541	4	5	249	494	541	25	62	212	411	169	69	300	0
Northumberland	1,056	22	6	85	225	211	3	15	75	149	53	21	191	0
Perry	486	5	0	84	61	123	0	7	55	57	14	13	67	0
Philadelphia	14,979	13	0	721	966	3,480	94	523	1,134	3,708	895	346	3,099	0
Pike	340	0	1	31	20	57	4	13	17	75	55	22	45	0
Potter	143	6	7	8	26	7	28	3	5	16	6	0	31	0
Schuylkill	1,546	10	17	161	314	334	24	29	142	146	74	37	258	0
Snyder	469	5	0	45	208	42	1	4	20	32	27	4	81	0
Somerset	800	13	62	84	145	150	5	16	49	107	38	12	119	0
Sullivan	47	2	0	3	9	9	0	2	6	10	0	0	6	0
Susquehanna	311	3	29	14	35	62	4	5	18	64	18	4	55	0
Tioga	341	6	5	21	59	36	2	7	39	103	21	6	36	0
Union	377	4	1	41	93	57	3	5	23	44	33	2	71	0
Venango	687	0	53	31	158	88	2	12	27	115	17	8	176	0
Warren	510	5	23	22	179	84	2	6	14	58	7	6	104	0
Washington	2,030	4	60	245	284	420	18	52	173	331	145	64	234	0
Wayne	403	2	5	54	33	98	7	7	32	58	46	15	46	0
Westmoreland	3,421	7	30	333	671	799	31	76	337	547	197	94	299	0
Wyoming	296	2	3	35	42	71	4	9	37	44	21	4	24	0
York	3,243	12	9	367	799	747	11	114	296	405	182	83	218	0

Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry.



# Appendix

## Methodology

Injuries and illnesses are reported to the bureau by Electronic Data Interchange (EDI) or through the bureau's Web site. The narrative description of the accident or exposure is coded for type of injury, part of body affected and cause of injury. These characteristics are classified according to the National Council on Compensation Insurance Coding System as it refers to work-related injuries. The nature of business is classified according to the North American Industry Classification System. In Tables 2, 3, 4 and 5 of this publication Natural Resources, Mining, Construction and Manufacturing industries are classified at the four-digit level. All other industries are classified at the three-digit level. Tables 1, 8 and 10 are at the division level. Age and Gender are obtained directly from the electronic report.

The data tabulated refers to the years in which the injury or illness was reported. In some instances, however, the injury actually occurred in an earlier period.

## Glossary

### North American Industry Classification System (NAICS):

A classification system developed by the Office of Statistical Standards, Executive Office of the President/Office of Management and Budget, for use in classifying firms by type of activity in which they are engaged. Each firm is assigned an industry code for its major activity, which is determined by the product or group of products produced or services rendered.

### Cause of Injury:

Description of the event which directly resulted in the injury, i.e., struck by or against, fall, caught in, under or between, overexertion, etc.

### Type of Injury:

Result of the injury or illness, i.e., cut, bruise, fracture, amputation, sprain, etc.

### Part of Body Affected:

The part of the worker's body directly affected by the injury or illness.

### Work Injury and Illness Rate:

Injury and illness rates for selected industries are obtained by dividing the number of injuries or illnesses reported during the year by the estimated average preliminary employment for 12 months, times 1,000.

### Age and Gender:

Obtained directly from the First Report of Injury at time of injury.

### Electronic Data Interchange (EDI):

Process of submitting a First Report of Injury electronically.

### Web:

Process of submitting a First Report of Injury via the Internet.



## *Message from David A. Cicola*

**DIRECTOR, WORKERS' COMPENSATION OFFICE OF ADJUDICATION**

The Office of Adjudication continued to enhance the service provided to workers' compensation litigants statewide. At the end of 2006, we again saw decreases in the average time required to process litigated claims, the percentage of closed cases awaiting decision for more than 90 days, and the total number of pending petitions. We saw a growth in the use of mediation and settlement conferences, as more participants experience the value of self-determination in resolving their disputes. We also began to implement Act 147 of 2006.

I take this opportunity to recognize and thank the judges, our clerical employees, and our management team for their professionalism and their ongoing dedication to the workers' compensation community. We look forward to continued gains in the current year and beyond.

Sincerely,

A handwritten signature in blue ink that reads "David A. Cicola".

David A. Cicola

# Overview of the Office of Adjudication

## Primary Function

The Office of Adjudication is responsible for the resolution of disputed workers' compensation matters. The director of adjudication oversees 91 workers' compensation judges, three judge managers, four administrative officers and 25 field offices. The workers' compensation judges conduct hearings in disputed matters and render reasoned decisions in a timely manner. Judges also provide alternative dispute resolution services in contested matters.

## 2006 Accomplishments

1. Reduced the statewide average time to hear and decide workers' compensation cases to 7.8 months, down from 8.3 months in 2005, 8.4 months in 2004, 8.7 months in 2003, 9.3 months in 2002, 9.8 months in 1999 and 11.5 months in 1998.
2. Judges reduced the number of pending petitions from 33,653 at the end of 2005 to 30,616 at the end of 2006.
3. Ended the year with fewer than two percent of closed petitions having been closed for more than 90 days prior to decision.
4. Continued to expand the number of cases processed through alternative dispute resolution.
5. Enhanced case management software to improve electronic reporting of alternative dispute resolution activity.
6. Continued to advertise alternative dispute resolution services through the bureau's newsletter, speaking engagements, the department's Web site, and in meetings with bar associations and other stakeholders.
7. Provided additional alternative dispute resolution training to judges.
8. Continued to provide "resolution days" to make the alternative dispute resolution process more efficient for participants.
9. Continued to provide "resolution court" at the Spring Garden office to expedite settlements in the southeastern district.
10. Developed and conducted the 2006 Workers' Compensation Judges' Conference. This conference provided judges with continuing education required by the Act.

11. Revised the training program for newly hired judges.
12. Appointed workers' compensation judges to serve in the 25 offices.
13. Conducted annual safety meetings in each field office.
14. Coordinated training of new and existing employees in the Comprehensive Information Management Systems (CIMS), Microsoft applications, Employer Self-Service, and other topics offered by L&I and the Office of Administration.
15. Updated current CIMS and field office procedure manuals.
16. Implemented Act 109 of 2006 (updated current CIMS and field office procedure manuals regarding collection of child support arrearages).
17. Implemented mandatory mediation programs in each office, as required by Act 147 of 2007.

## Goals

1. Continue to decide cases within 90 days of the date cases are concluded and ready for a decision.
2. Further reduce the average length of time to adjudicate cases, with continuing emphasis on reducing petitions in litigation for 18 months or more.
3. Continue to enhance the professionalism of the judge corps through continuing legal education and judges' meetings and conferences.
4. Continue to implement Act 147 of 2007.
5. Afford additional training opportunities to judges who provide alternative dispute resolution services.
6. Continue to use Office of Adjudication trainers to train new staff in CIMS, the Integrated Enterprise System and Microsoft applications.
7. Continue to obtain recognition of regional safety committees.
8. Revise the process for investigating and resolving CIMS issues.
9. Relocate field offices and remote hearing locations as and when necessary.

## Mission Statement

To address worker's compensation disputes by affording timely and impartial adjudication of workers' compensation matters, and to encourage cooperation among parties to workers' compensation claims by providing alternative dispute resolution services.

## Judge Managers



*Persifor Oliver Jr.*

*Susan Caravaggio*

*Karen Wertheimer*

In addition to managing their own caseloads, the three judge managers supervise the judges in the Office of Adjudication field offices in their respective regions and the four administrative officers. Among other duties, judge managers are responsible for balancing workloads among

judges; reassigning petitions among judges; assigning judges to handle informal conferences; performing or assigning other judges to perform hearing duties for judges who are absent; training and evaluating new judges; interfacing with stakeholders and evaluating the impact of proposed policy and legislative changes.

## Administrative Officers

The four administrative officers manage the Office of Adjudication field office facilities and clerical staff supporting the judges in their respective districts. They develop enhancements of the adjudication processes in the field and provide innovative technology, necessary equipment, and appropriate training for field office staff. The administrative officers are the Office of Adjudication's liaisons with the various divisions of the bureau and the department. They provide necessities to the field offices to facilitate judges' hearings and decisions on a timely basis.

The Administrative Officers are:

Saundra Parker—Southeastern District  
Linda Montville—Eastern District  
Sharon Hooks—Central District  
Barbara Laurin—Western District



# Office of Adjudication Updates

## Compromise and Release Agreements

The parties may settle matters in dispute under the Act by entering into a Compromise and Release Agreement. The agreement must contain detailed information about the settlement. Form LIBC-755, Compromise and Release Agreement, provides a format for these agreements.

A workers' compensation judge must conduct a hearing and circulate a written decision before the agreement can be effective. The judge may not approve the agreement unless the injured worker understands its full legal significance. During calendar year 2006, workers' compensation judges approved 13,943 Compromise and Release Agreements resulting in payments to injured workers totaling \$777,257,740.99.

## Alternative Dispute Resolution Services

The Office of Adjudication is pleased to offer mediation services, settlement conferences and informal conferences under the Act. Under this system, the decision is placed in

the hands of the parties through a process of self-determination to reach an amicable agreement. The judge's role is to facilitate the parties' discussion, provide guidance through the process in identifying each party's interests and to assist the parties in determining creative solutions for possible settlements.

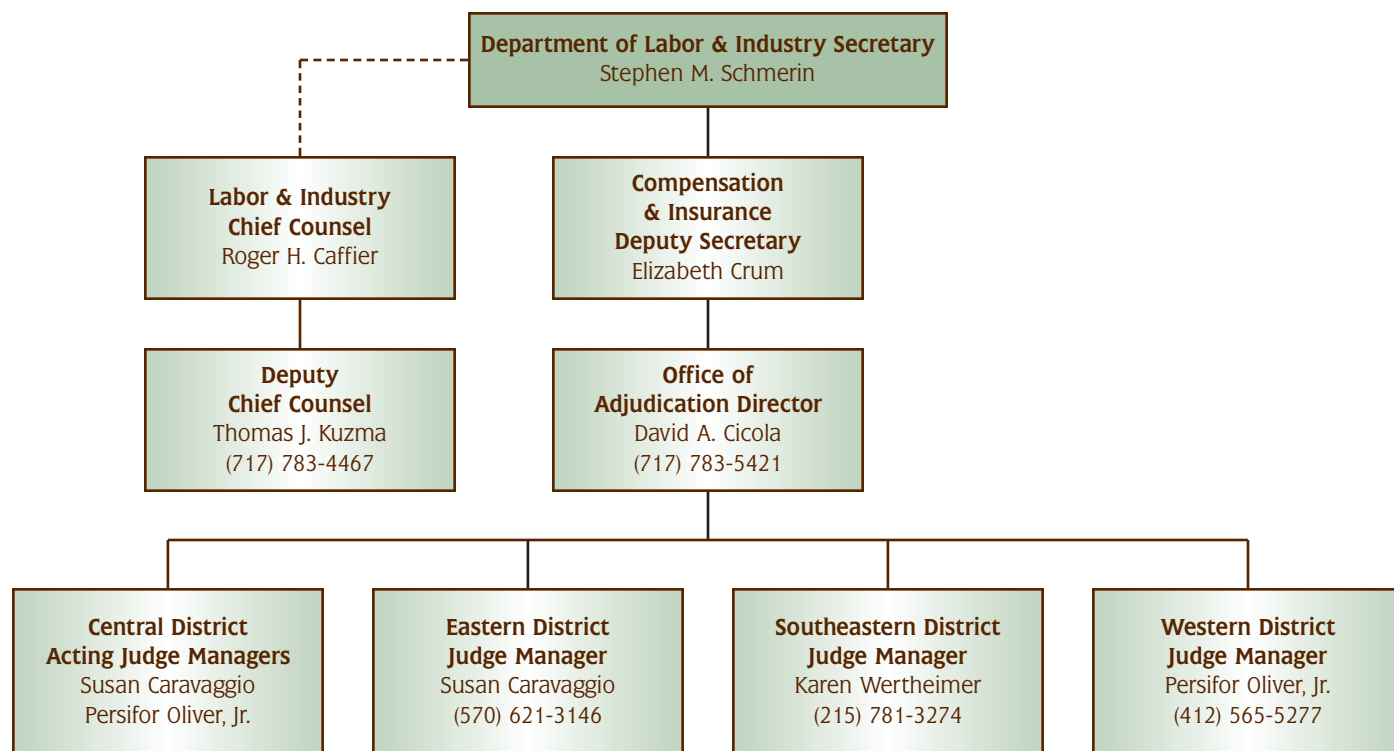
Parties retain control over the outcome. There is no cost when a workers' compensation judge serves as the neutral party. Other potential benefits of this system include:

- Informal sessions
- Open communication between the parties
- Expedition of the claims process
- Limited attorney involvement

The Office of Adjudication will schedule mediation sessions as required by Act 147 of 2006. The parties may also request settlement conferences or informal conferences at any time.

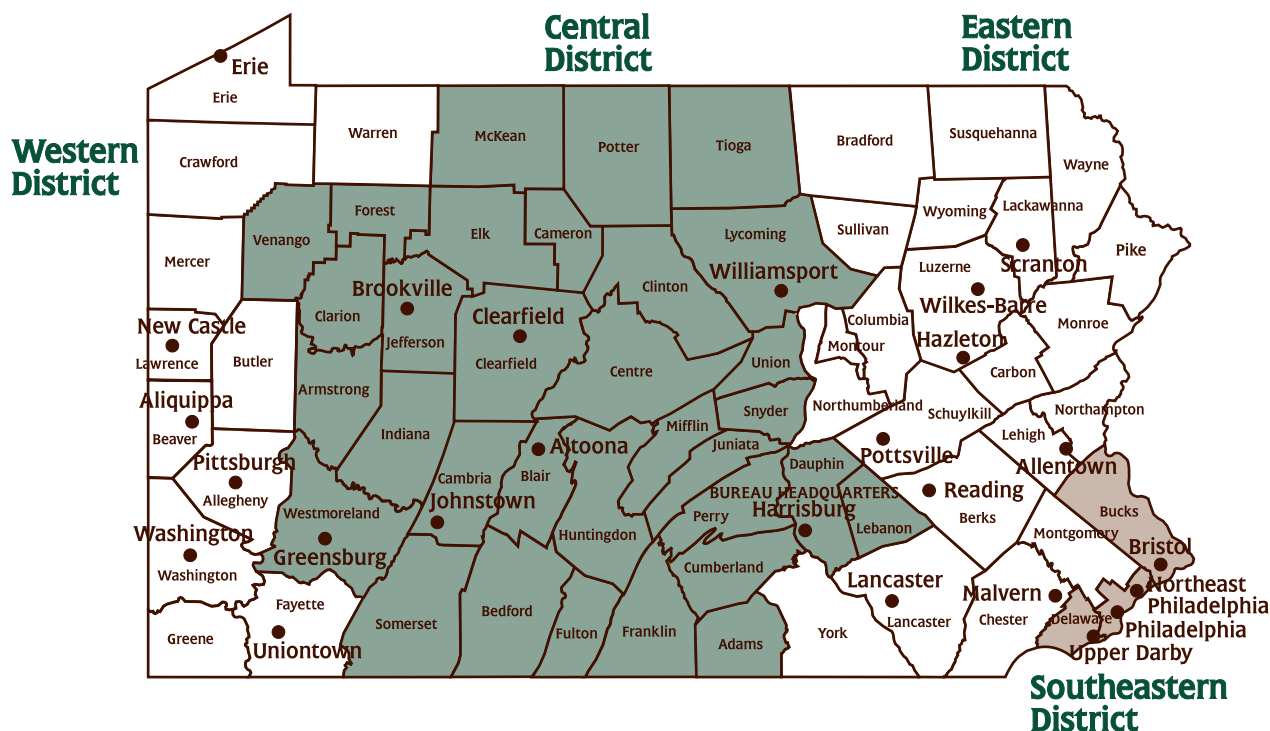
# Office of Adjudication Personnel

## Organization Chart



## Office of Adjudication District Offices

See telephone directory on page 70 for names, telephone numbers and office locations of workers' compensation judges.



### Western District

#### ALIQUIPPA

Sheffield Professional Building  
2020 Main Street  
Aliquippa, PA 15001  
(724) 378-1863

#### ERIE

3400 Lovell Place  
13th and Holland Streets  
Erie, PA 16503  
(814) 871-4632

#### NEW CASTLE

146 Cascade Galleria  
New Castle, PA 16101  
(724) 656-3084

#### PITTSBURGH

933 Penn Avenue, Suite 300  
Pittsburgh, PA 15222-3817  
(412) 565-5277

#### UNIONTOWN

108 N. Beeson Blvd, Suite 200  
Uniontown, PA 15401  
(724) 439-7420

#### WASHINGTON

Millcraft Center  
90 West Chestnut Street  
Washington, PA 15301  
(724) 223-4595

### Central District

#### BUREAU HEADQUARTERS

Room 324  
1171 South Cameron Street  
Harrisburg, PA 17104-2501  
(717) 783-5421

#### ALTOONA

615 Howard Avenue  
Suite 202  
Altoona, PA 16601  
(814) 946-7355

#### BROOKVILLE

395 Main Street  
Brookville, PA 15825  
(814) 849-5382

#### CLEARFIELD

306 East Locust Street  
Clearfield, PA 16830-2415  
(814) 765-6398

#### GREENSBURG

144 North Main Street  
Suite 1A  
Greensburg, PA 15601  
(724) 832-5310

#### HARRISBURG

East Gate Center  
1010 North 7th Street, Room 319  
Harrisburg, PA 17102-1400  
(717) 783-4419

#### JOHNSTOWN

607 Main Street, Suite 100  
Johnstown, PA 15901  
(814) 533-2494

### Eastern District

**WILLIAMSPORT**  
208 West 3rd Street, Rear  
Suite 202  
Williamsport, PA 17701  
(570) 327-3735

### Eastern District

#### ALLENTOWN

160 Hamilton Street  
Suite 200  
Allentown, PA 18101  
(610) 821-6554 & (610) 821-6535

#### HAZLETON

29th Street Office Complex  
Building A, Suite 203  
1201 North Church Street  
Hazleton, PA 18202  
(570) 459-3840

#### LANCASTER

315 West James Street, Suite 206  
Lancaster, PA 17603  
(717) 299-7591

#### MALVERN

72 Lancaster Avenue, 2nd Floor  
Malvern, PA 19355  
(610) 251-2878

#### POTTSVILLE

112 South Claude A. Lord Blvd.  
Pottsville, PA 17901  
(570) 621-3146

### Reading

Reading State Office Building  
625 Cherry Street, Suite 150  
Reading, PA 19602  
(610) 621-2370

### Scranton

400 Spruce Street, Suite 500  
Scranton, PA 18503  
(570) 963-4580

### Wilkes-Barre

105 N. Main Street, 2nd Floor Rear  
Wilkes-Barre, PA 18701  
(570) 826-2577

### Southeastern District

#### BRISTOL

1242 New Rodgers Road, Box 802  
Bristol, PA 19007  
(215) 781-3274

#### PHILADELPHIA

State Office Building  
1400 Spring Garden Street  
Philadelphia, PA 19130  
(215) 560-2488

#### NORTHEAST PHILADELPHIA

Grant Plaza Business Park  
2901 Grant Avenue, Suite 900  
Philadelphia, PA 19114  
(215) 560-2125

#### UPPER DARBY

Barclay Square Center, 2nd Floor  
1500 Garrett Road  
Upper Darby, PA 19082  
(610) 284-6913

# Office of Adjudication Statistical Review

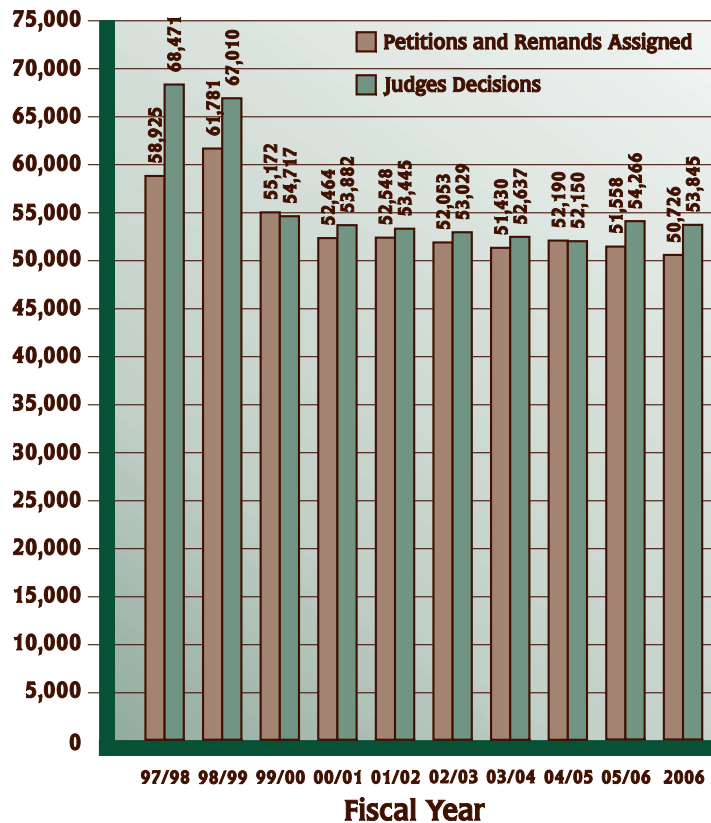
## Petitions Assigned to Judges (not remands) Fiscal Year 2002/03 through Calendar Year 2006

Type of Petition	2002/03	2003/04	2004/05	2005/06	2006
Claim	11,304	11,750	11,399	10,805	10,471
Supersedeas Fund	79	126	105	124	97
Reinstatement	2,762	2,717	2,639	2,561	2,515
Suspension	5,138	4,543	4,828	4,544	4,414
Termination	4,194	3,986	4,135	4,031	3,927
Penalty	6,195	6,630	6,822	6,926	6,747
Review	3,575	3,632	3,794	3,808	4,308
Review Medical	1,068	1,076	1,109	1,112	1,079
Fatal	151	88	79	91	77
Commutation	20	12	11	3	4
Modification	3,230	2,846	3,242	3,147	3,201
Set Aside Final	72	45	47	38	35
Claim 301(i)	59	31	29	18	16
of Fatal	8	14	7	3	12
WC/of Fatal Spec.	8	14	7	3	5
Utilization Review	1,817	1,813	1,833	1,811	1,751
Joinder	594	535	513	444	421
Physical Exam	2,163	2,057	2,188	2,081	2,137
Challenge	927	878	833	815	819
Comp/Release	5,763	6,018	6,270	6,731	6,618
Special Term	1,570	1,397	1,117	949	923
Expert Interview	597	529	497	426	390
<b>Total</b>	<b>51,294</b>	<b>50,657</b>	<b>51,504</b>	<b>50,471</b>	<b>49,987</b>

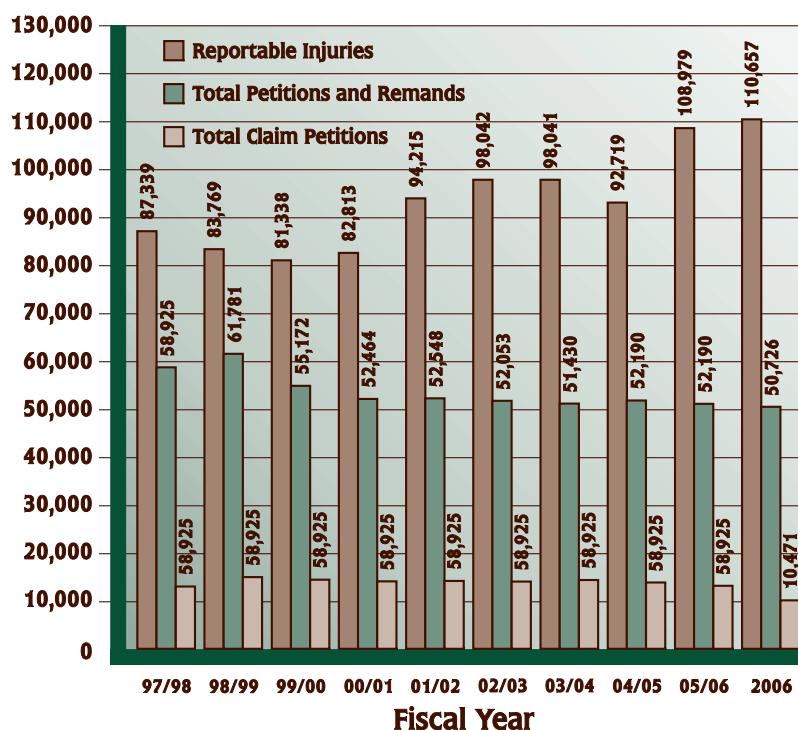
Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry



## Petitions and Remands Assigned vs. Judges Decisions Fiscal Years 1997/98 through Calendar Year 2006

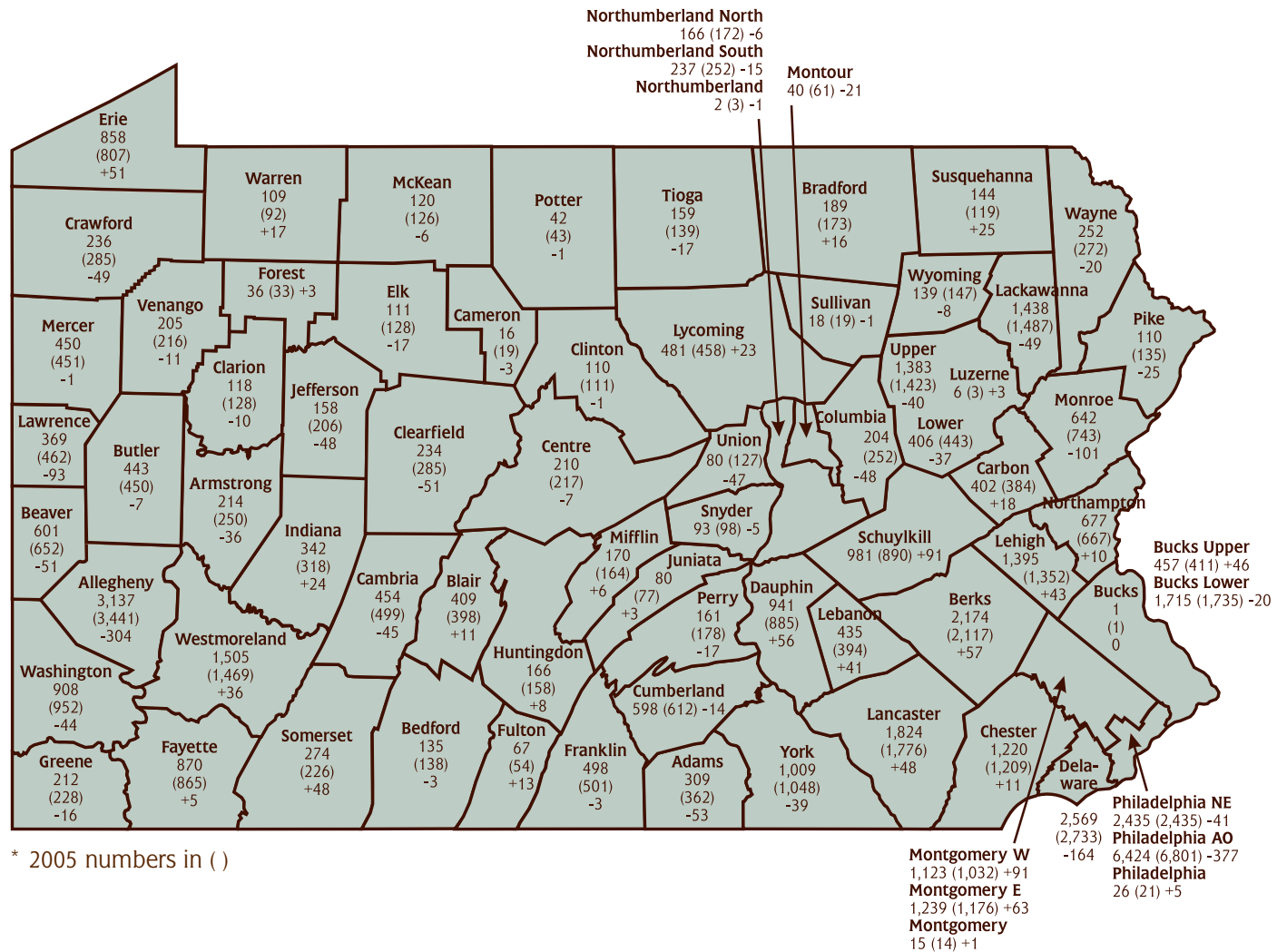


## Reportable Injuries\* vs. Total Petitions and Remands vs. Total Claim Petitions\*\* Fiscal Years 1997/98 through Calendar Year 2006



Source: Bureau of Workers' Compensation, Pennsylvania Department of Labor & Industry

## Petitions Assigned by County 2005 Calendar Year\* vs. 2006 Calendar Year



# Workplace Safety



## WorkSAFE PA Initiative: “Promoting Pennsylvania Workplace Safety”

*“It is the intent of the Rendell Administration that the WorkSAFE PA initiative will incorporate previous statewide accomplishments with new goals and objectives to take Pennsylvania’s workplace safety record to the next level.”*

—Stephen M. Schmerin, Secretary,  
PA Department of Labor & Industry

Workplace safety is a priority of the Rendell Administration and of the Department of Labor & Industry. Governor Rendell and Secretary Schmerin are committed to the goal of reducing workplace injuries and illnesses in Pennsylvania. Good safety makes good sense for the worker, businesses and the Commonwealth of Pennsylvania!

Providing a safe work environment for Pennsylvania’s workers requires complete commitment by employers and employees. For this reason, Governor Rendell instituted the workplace safety initiative called WorkSAFE PA “Promoting Pennsylvania Workplace Safety.”

The mission and function of the WorkSAFE PA initiative is to provide Pennsylvania employers and employees with the information and technical assistance needed to develop comprehensive safety practices in the workplace. It will also recognize successful employer-employee joint safety programs, which result in the achievement of safety excellence.

At the Department of Labor & Industry, resources from the Governor’s Office of Labor-Management Cooperation, the Bureaus of Workers’ Compensation, Labor Law Compliance, PENNSAFE and Occupational & Industrial Safety, and the Safety, Health, Accident Prevention and Education Division (S.H.A.P.E.) will provide a coordinated effort to ensure workplace safety throughout the Commonwealth.

There are four main components to the WorkSAFE PA initiative which include:

1. **WorkSAFE PA Advisory Board**—Comprised of business and labor representatives and health and safety professionals from across the Commonwealth, the board serves as a community forum to provide the secretary of Labor & Industry with counsel and direction in the review or formulation of safety-related policies, programs and legislation for the governor’s initiative to

make Pennsylvania a safer place to live and work. The board members are as follows:

**Stephen M. Schmerin**  
Secretary—PA Department of Labor & Industry

**Len Negley**  
Executive Director—WorkSAFE PA

**Elizabeth Crum**  
Deputy Secretary for Compensation & Insurance—PA Department of Labor & Industry

**Rocco DiPietro**  
Health Safety & Environmental Professional—Cocciardi and Associates, Inc.

**Donald W. Dunlevy**  
Director/Chairman—United Transportation Union

**Dennis Eicker**  
Vice President—International Brotherhood of Electrical Workers, Local 5

**Sean George**  
Director, Safety Training—Steamfitters Local 449

**Bernadette L. Heckman**  
Vice President, Safety and Control Loss—A.V. International, Inc.

**Steve D. High**  
President—High Safety Consulting

**Robert L. Holman**  
Principal Engineer—Merck & Co., Inc.

**Jack Kupchinsky**  
Director, Bureau of Workers’ Compensation—PA Department of Labor & Industry

**Jay Lantzy**  
Director—Governor’s Office of Labor Management Cooperation

**Patrick V. Larkin, Esquire**  
President—Brokerage Professionals, Inc.

**Betsy L. Lovensheimer, CIH**  
Executive Team Leader—Compliance Management International

**Robert McCall**  
Director of Safety—Master Builder’s Association of Western PA

**Barb Moody**  
Workperfect Coordinator—Health South

**Robert O’Brien**  
Deputy Secretary for Safety & Labor Management Relations—PA Department of Labor & Industry

**Michael J. Neptune**

National Sales Manager–National Traffic Safety Institute

**Robert A. Quigley**

Executive Director and General Counsel–Drug Free Pennsylvania, Inc.

**Judith A. Resenic, RN**

Program Manager–NoviCare Rehabilitation

**Scott Schneider**

Director, Occupational Safety & Health–Laborer's Health & Safety Fund of North America

**Jim Susic**

Commonwealth Safety Coordinator–Office of Administration

**Victor Tucci, M.D.**

President–Three Rivers Health & Safety Inc.

**Joe Virsack, MBA, CSP**

Manager Consulting–Safety, Health & Environmental

**Tom Ward**

Director–Bureau of PENNSAFE–PA Department of Labor & Industry

**Roger Williams**

Chief, Employee Benefits & Safety Division–Bureau of Human Resources–PA Department of Labor & Industry

2. **Technical assistance and training**–Through the Bureau of Workers' Compensation's 5 percent discount program, auditing and training; and the Bureau of PENNSAFE Safety Committee trainers.
3. **Outreach**–Through conferences, speaking engagements, literature, educational materials and the Internet. Listed are some Web sites for reference:
  - [www.state.pa.us](http://www.state.pa.us), PA Keyword: workplace safety
  - [www.state.pa.us](http://www.state.pa.us), PA Keyword: worksafe pa
  - [www.state.pa.us](http://www.state.pa.us), PA Keyword: Hands
4. **Governor's Award for Safety Excellence**–Presented annually to select companies that demonstrate safety excellence through comprehensive safety programs and labor management cooperation. See page 67 for the 2006 winners.



## Governor's Occupational Safety and Health Conference

This two-day conference brings together individuals with special interest in the field of workplace health and safety to share ideas and to meet innovators in safety program design and technology.

Each fall, more than 1,000 safety and health care professionals, business leaders, workers, educators and government leaders from across Pennsylvania attend the Governor's Occupational Safety and Health Conference.

Using labor-management cooperation, these professionals strive toward a common goal: to create a safer workplace and a healthier workforce, and to increase awareness of safety issues in the workplace, the home and throughout local communities.

Featuring nationally-known speakers, the conference highlights one-on-one interaction during two days of workshops. Many of the workshops are created based on needs expressed by attendees at the previous year's conference. In addition, workshops with the most interest from attendees are repeated in the second session of the day to ensure that all participants have the opportunity to participate in the workshops of their interest.

The Hershey Lodge and Convention Center, centrally located and near major attractions including historic Lancaster County, the battlefield at Gettysburg and the Hershey Chocolate Factory, has been home to the conference for the past decade.

## Governor's Award for Safety Excellence

Providing a safe work environment for Pennsylvania's workers requires complete commitment by employers and employees. For this reason, Governor Rendell's safety initiative will provide Pennsylvania employers and employees with the information and technical assistance needed to develop comprehensive safety practices in the workplace. It will also recognize the successful employer-employee joint safety programs, which result in the achievement of safety excellence.

The Governor's Award for Safety Excellence is a competitive award, as evidenced by the high number of nominations received annually. The information gained from these nominations provides valuable best practices that are shared across the state.

Any Pennsylvania employer is eligible for the Governor's Award for Safety Excellence; nominations for the award are voluntary. Information and criteria used to determine finalists include any established joint safety committee; level of labor and management cooperation in prevention efforts; a comprehensive safety plan with a commitment of resources and training; trends experienced in workplace injuries/illnesses over the past five years; number, frequency and severity of workplace injuries/illnesses vs. industry standards; and innovation and strategic development of safety policy and approaches.

Initial review of all nominations is conducted by the Governor's Award for Safety Excellence Review Committee. Semi-finalists are then contacted for an on-site visit conducted by a member(s) of the department's safety team to review



the nominee's comprehensive safety program. Site visit reports are written and distributed to the Governor's Award for Safety Excellence Review Committee for the determination of finalists. Recommendations are then forwarded to the secretary of Labor & Industry, who makes the final determination.

A special luncheon at the annual Governor's Occupational Safety and Health Conference, in Hershey, Pa., is the stage for winner recognition and award presentations.

For a copy of the award application, visit: [www.state.pa.us](http://www.state.pa.us), PA Keyword: worksafe pa.

## 2006 Governor's Award for Safety Excellence Winners

### Allegheny County—School District of Pittsburgh

School District of Pittsburgh, a public school district serving 32,000 students and employing nearly 7,000 workers, implemented an Accident and Illness Prevention Program (AIPP) manual in 2003, setting forth 28 safety program elements. Total workplace incidents decreased nearly 20 percent since the AIPP was implemented, saving an estimated \$225,000 through reduced injuries. Approximately 5,400 employees are represented by the following unions: Pittsburgh Federation of Teachers, AFSCME #84, Pittsburgh Building & Construction Trades Council, and the Pittsburgh Administrators Association.



### Dauphin County—Triple Crown Corporation

Triple Crown Corporation is a real estate development, residential/commercial construction and property management company. Triple Crown was recently named one of the Best Places to Work in PA, by Best Companies Group. The company began its safety program in 1995, and provides monthly safety training to employees at their job sites. New employees are given safety orientation, and a custom-designed safety plan specific to their jobs. Triple Crown's OSHA recordable incident rate of 1.33 percent is well below industry average. Workers' compensation costs have been less than \$2,000 annually for the past three years.



### Erie County—Rabe Environment Systems, Inc.

Rabe Environmental Systems Inc., is a heating, ventilating, air conditioning, plumbing and energy-management company. The 72-person firm believes



injuries are preventable. Every employee receives a copy of the company's safety manual, and weekly job-site safety inspections are conducted. Rabe has 1,002 days worked without a lost-time accident, and has zero recordable injuries for 2004 and 2005. Approximately 53 employees are represented by the Plumber and Steamfitters Local #47 and Local 12 Sheet Metal workers.

### Lehigh County—Day-Timers, Inc.

Day-Timers, Inc., is a manufacturer of printed calendars, organization tools and planners. The company has an effective Comprehensive Environmental Safety Man-



agement Program with mandated safety-training programs for new and current employees. Physical fitness is a current health and safety focus, with one-third of 484 employees joining a recently established fitness center. Day-Timers' OSHA recordable incident rate was 1.07 percent in 2005, as compared to an industry average of 5.2 percent. As of August 2006, Day-Timers reached one year without a lost time incident.

### Mercer County—John XXIII Home

John XXIII Home is a 300-bed assisted- and independent-living facility providing round-the-clock care. John XXIII Home's workplace safety committee is the



nucleus of the safety program involved in all aspects of daily operation of the home. Its OSHA recordable incident rate dropped from 15.9 percent in 2002 to 5.7 percent in 2005. The home currently has more than 340 days without a lost-time accident. Workers' compensation premiums have dropped from over \$200,000 annually to approximately \$75,000 in 2005.

# More Information

## On the Web

Log on at [www.state.pa.us](http://www.state.pa.us), PA Keyword: workers comp

Check us out on the Web where you'll find more exciting and innovative workers' compensation features, including:

### Health and Safety

Log on at [www.state.pa.us](http://www.state.pa.us), PA Keyword: workplace safety

Here you'll find descriptions about a variety of safety-related programs including safety committee certification, return-to-work, the Governor's Award for Safety Excellence and drug free workplaces. You'll also be able to learn about the health and safety online filing system, "Hands".

Log on at [www.state.pa.us](http://www.state.pa.us), PA Keyword: hands

Health and Safety has gone electronic with their new "Hands" online system! Now self-insured employers and insurers can file annual reports online. Employers who want to certify their safety committees or renew existing certification can do so over the Web.

At this site you'll find instructions on how to use the "Hands" system and how to establish a user account.

### First Report of Injury (Formerly Employer's Report) Web Submission

Log on at: [www.state.pa.us](http://www.state.pa.us), PA Keyword: workers comp. From here, click on "Online Services" (upper left-hand side of the page), then "Workers' Compensation First Report of Injury."

This application allows users to file a First Report of Injury via the Internet. Electronic submission of this form is now mandatory.

### Claims Forms Filing Tutorial

Log on at: [www.state.pa.us](http://www.state.pa.us), PA Keyword: workers comp. From here, click on "Bureau of Workers' Compensation," "Claims Information," then "WC Forms Tutorial."

The claims forms filing tutorial assists the workers' compensation community in meeting the bureau's filing requirements when completing claims forms (prior to litigation). The tutorial demonstrates the flow of the claims process and offers a description and explanation of each form.

### Workers' Compensation Claim Petition

Log on at: [www.state.pa.us](http://www.state.pa.us), PA Keyword: workers comp. From here, click on "Online Services" (upper left-hand side of the page), then "Workers' Compensation Claim Petition."

This application allows users to file a Claim Petition form via the Internet.

### Workers' Compensation Petition To:

Log on at: [www.state.pa.us](http://www.state.pa.us), PA Keyword: workers comp. From here, click on "Online Services" (upper left-hand side of the page), then "Workers' Compensation Petition To:"

This application allows users to file a Petition To: form via the Internet.

### Workers' Compensation "Quick Links"

Log on at: [www.state.pa.us](http://www.state.pa.us), PA Keyword: workers comp.

Here you'll find more information on subjects such as Workers' Compensation Act, Medical Fee Schedule, Health and Safety, Claim Forms Completion Guide-Tip Sheets, Obtaining WC Hearing Transcripts, Alternative Dispute Resolution, Kids' Chance, Inc. of Pennsylvania, bureau publications and more!

### Workers' Compensation Subpoena

Log on at: [www.state.pa.us](http://www.state.pa.us), PA Keyword: workers comp. From here, click on "Online Services" (upper left-hand side of the page), then "Workers' Compensation Subpoena."

This feature allows users to access the subpoena online, fill in the blanks, print the form and mail it to a workers' compensation judge along with a written request for the judge to issue the subpoena.

## Publications Available from the Bureau of Workers' Compensation:

### Employer Information

- Employer's Guide to Workers' Compensation Insurance in Pennsylvania—Information on loss cost multipliers, classification codes, insurance fraud, safety committee incentive program, etc.
- Employer's Guide to Self-Insuring Workers' Compensation (LIBC-300)—Information on how to self-insure your workers' compensation coverage.
- Employer Information (LIBC-200)—Includes key aspects of the Workers' Compensation Act which relate specifically to employers.

### Injured Workers' Information

- Workers' Compensation & the Injured Worker (LIBC-100)—General information on the rights and responsibilities of injured workers under the law.

### Medical Cost Containment Information

- Medical Cost Containment Regulations Reference—Workers' compensation medical cost containment regulations highlights.

### Health and Safety Materials

- Health and Safety Regulations (*PA Bulletin*, Vol. 31, No. 28, July 14, 2001)
- State Certified Workplace Safety Committee Program (LIBC-733)

### Miscellaneous

- News & Notes—*Bureau newsletter on policies, procedures and updates on the law.*
- Section 305 Prosecutions—*A guide to aid Pennsylvania's district attorneys in prosecuting employers who fail to carry the required workers' compensation insurance coverage as outlined in Section 305 of the PA Workers' Compensation Act.*

To obtain additional copies of the annual report or other publications listed on pages 68 and 69 or for information regarding the PA WC, e-mail, call or write to the bureau:

### CLAIMS INFORMATION SERVICES

- E-mail: [ra-li-bwc-helpline@state.pa.us](mailto:ra-li-bwc-helpline@state.pa.us)
- Local calls and calls outside PA: (717) 772-4447
- Toll-free inside PA: 1-800-482-2383
- TTY (Only people with hearing loss) Toll-free inside PA: 1-800-362-4228
- TTY local and calls outside PA: (717) 772-4991

### EMPLOYER INFORMATION SERVICES: (717) 772-3702

### CERTIFIED EMPLOYER NETWORK:

For referrals to employers who have volunteered to provide assistance in establishing workplace safety committees, call (717) 772-1917.

### Join our Mailing List

To receive future issues of the bureau's annual report and the News & Notes newsletter, complete the form below, cut on dotted line and mail to:

Bureau of Workers' Compensation  
Attn: Information Services Section  
1171 South Cameron Street, Room 324  
Harrisburg, PA 17104-2501

- ☐ Please add me to your mailing list for regular receipt of future annual reports and the News & Notes.

\_\_\_\_\_  
(name of company or organization, where applicable)

\_\_\_\_\_  
(mailing address/street address)

\_\_\_\_\_  
(city) (state) (zip)

\_\_\_\_\_  
(county)

\_\_\_\_\_  
(e-mail address)

Please check the box which best represents your affiliation:

☐ Employer ☐ Union ☐ Health Care Industry

☐ Insurance Industry ☐ Third-Party Administrator

☐ Attorney ☐ Other: \_\_\_\_\_

Copies of the PA Workers' Compensation Act are available for purchase from:

State Bookstore of PA  
Commonwealth Keystone Building  
Plaza Level  
400 North Street  
Harrisburg, PA 17120  
(717) 787-5109

To access the Act online, log on at [www.state.pa.us](http://www.state.pa.us), PA Keyword: workers comp. From there, click on Bureau of Workers' Compensation, then WC Act under Publications.



# Telephone Directory

**Aliquippa Office** ..... (724) 378-1863  
Sheffield Professional Building, 2020 Main Street, 15001

**Allentown Office** ..... (610) 821-6535  
160 Hamilton Street, Suite 200, 18101

**Altoona Office** ..... (814) 946-7355  
615 Howard Avenue, Suite 202, 16601

**Bristol Office** ..... (215) 781-3274  
1242 New Rodgers Road, Box 802, 19007

**Brookville Office** ..... (814) 849-5382  
395 Main Street, 15825

**Bureau Headquarters** ..... (717) 783-5421  
1171 S. Cameron Street, Room 324, 17104-2501

**Clearfield Office** ..... (814) 765-6398  
306 E. Locust Street, 16830-2415

**Erie Office** ..... (814) 871-4632  
3400 Lovell Place, 13th & Holland Streets, 16503

**Greensburg Office** ..... (724) 832-5310  
144 North Main Street, Suite 1A, 15601

**Harrisburg Judges Office** ..... (717) 783-4419  
East Gate Center, 1010 N. 7th Street, Room 319, 17102-1400

**Hazleton Office** ..... (570) 459-3840  
1201 N. Church Street, Building A, Suite 203, 18202

**Johnstown Office** ..... (814) 533-2494  
607 Main Street, Suite 100, 15901

**Lancaster Office** ..... (717) 299-7591  
315 W. James Street, Suite 206, 17603

**Malvern Office** ..... (610) 251-2878  
72 Lancaster Avenue, 2nd Floor, 19355

**New Castle Office**  
146 Cascade Galleria, 16101..... (724) 656-3084

**Philadelphia Office** ..... (215) 560-2488  
1400 Spring Garden Street, State Office Building, 19130

**NE Philadelphia Office** ..... (215) 560-2125  
2901 Grant Avenue, Suite 900, 19114

**Pittsburgh Office** ..... (412) 565-5277  
933 Penn Avenue, Suite 300, 15222

**Pottsville Office** ..... (570) 621-3146  
112 S. Claude A. Lord Boulevard, 17901

**Reading Office** ..... (610) 621-2370  
625 Cherry Street, Suite 150, 19602

**Scranton Office** ..... (570) 963-4580  
400 Spruce Street, Suite 500, 18503

**Uniontown Office** ..... (724) 439-7420  
108 N. Beeson Boulevard, Suite 200, 15401

**Upper Darby Office** ..... (610) 284-6913  
1500 Garrett Road, Barclay Square Center, 2nd Floor, 19082

**Washington Office** ..... (724) 223-4595  
Millcraft Center, 90 W. Chestnut Street, 15301

**Wilkes-Barre Office** ..... (570) 826-2577  
105 N. Main Street, 2nd Floor Rear, 18701

**Williamsport Office** ..... (570) 327-3735  
208 W. 3rd Street, Rear, Suite 202, 17701

## Information Services

### Claims Information Services:

Inside Pennsylvania (toll-free)..... (800) 482-2383  
Local & outside Pennsylvania ..... (717) 772-4447

Employer Information Services:..... (717) 772-3702

### TTY (for hearing and speech impaired):

Inside Pennsylvania (toll-free)..... (800) 362-4228  
Local & outside Pennsylvania ..... (717) 772-4991

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Adams, Stacey	Harrisburg HQ	Sec. Sup., H & S	(717) 772-1917
Bachman, Patricia	NE Philadelphia DO	WCJ	(215) 560-2125
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Baldys, Karl	Williamsport DO	WCJ	(570) 327-3735
Barbieri, Christina	Philadelphia DO	WCJ	(215) 560-2488
Benedict, Alfred	New Castle DO	WCJ	(724) 656-3084
Benischeck, Robert	Lancaster DO	WCJ	(717) 299-7591
Bivens, Linda	Harrisburg HQ	Sec., Adj. Dir.	(717) 783-5421
Blevins, Donna	Harrisburg HQ	Sec., Claims Mgmt	(717) 772-0621
Bloom, Irving	Greensburg DO	WCJ	(724) 832-5310
Bowers, Debra	Philadelphia DO	WCJ	(215) 560-2488
Briston, Pamela	Pittsburgh DO	WCJ	(412) 565-5277



Contact Personnel	Location	Title	Telephone No.
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Callahan, Bonnie	Philadelphia DO	WCJ	(215) 560-2488
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Cercone, Susan	Aliquippa DO	WCJ	(724) 378-1863
Cicola, David	Harrisburg HQ	Director, Adjudication	(717) 783-5421
Clark, Charles	Harrisburg DO	WCJ	(717) 783-4419
Coholan, Anne	Uniontown DO	WCJ	(724) 439-7420
Costelnock, Paul	Greensburg DO	WCJ	(724) 832-5310
Crum, Elizabeth	Harrisburg	Deputy Sec., Comp. & Ins.	(717) 787-5082
Cummings, Patrick	Scranton DO	WCJ	(570) 963-4580
Dean, Mary	Harrisburg HQ	Helpline Mgr., Info. Svcs.	(717) 783-5421
Deeley, James	Harrisburg DO	WCJ	(717) 783-4419
Desimone, Francis	Johnstown DO	WCJ	(814) 533-2494
Devlin, Thomas	Philadelphia DO	WCJ	(215) 560-2488
Dietrich, Wayne	Harrisburg DO	WCJ	(717) 783-4419
DiLorenzo, Kathleen	Lancaster DO	WCJ	(717) 299-7591
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Doman, Bruce	Allentown DO	WCJ	(610) 821-6535
Doneker, Beverly	Allentown DO	WCJ	(610) 821-6535
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Hooks, Sharon	Johnstown DO	AO, Central District	(814) 533-2494
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Contact Personnel	Location	Title	Telephone No.
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Steiner, Robert	New Castle DO	WCJ.	(724) 656-3084
Stokes, Joseph	Upper Darby DO	WCJ.	(610) 284-6913
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Contact Personnel	Location	Title	Telephone No.
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Weyl, David .....	Harrisburg DO .....	WCJ.....	(717) 783-4419
Williamson, Francis.....	Harrisburg DO .....	WCJ.....	(717) 783-4419
Wright, Jean.....	Erie DO .....	WCJ.....	(814) 871-4632
Zimmerman, Penny .....	Harrisburg HQ .....	Supv., Compensable Docs. ....	(717) 772-0619

### Legend

AO	Administrative Officer
DO	District Office
HQ	Headquarters
WCJ	Workers' Compensation Judge
WCJM	Workers' Compensation Judge Manager



DEPARTMENT OF  
**LABOR & INDUSTRY**  
COMMONWEALTH OF PENNSYLVANIA

Commonwealth of Pennsylvania  
Department of Labor & Industry  
Bureau of Workers' Compensation  
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[www.state.pa.us](http://www.state.pa.us), PA Keyword: workers comp