Annual Claim Status Report (ACSR) Quick Reference Guide

Dashboard

Navigation menu:
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- Helpline
- WCAB
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- Admin

⚠ You are registered as an administrator for your organization. Provide organizat...

⚠ The 2025 ACSR Report has been generated and is now available for completion.

View Trading Partner Agreement Applications

View ACSR

- ⊕ BWC (0)
- ⊕ WCOA (1)
- ⊕ WCAB (2)
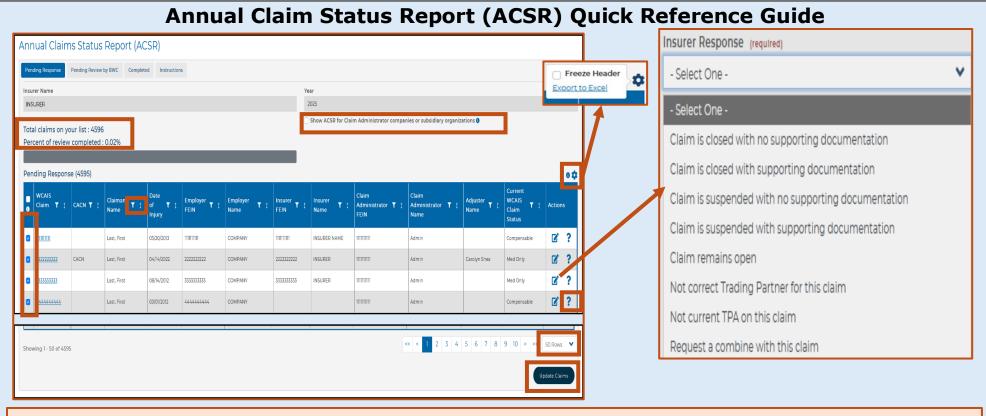- ⊕ General (0)

Quick Links

View ACSR   🔴New WCOA Dashboard | Med Fee Response | WCAB Briefs and Re...

Tips

➢ Access ACSR list from three locations- EDI dropdown menu, quick links, or the dismissible banner.

➢ Track your number of pending claims and percent complete from the top of the ACSR screen (percentage also shown on the ASCR tab shown below).

➢ You can configure the screen to be adaptable to your working style by changing the amount of rows per page, sorting or filtering to better organize or narrow down your list, checking or unchecking the box to view claims for subsidiary organizations or the claim administrators on your trading partner agreement list, or downloading the list.

➢ Download the instructions for easy access.

Profile Information	EDI Trading Partner	21 Day Compliance Report	**ACSR**	306(h)/305.1 Reimbursement Report	Reimbursement Payment History
Payee Details	Intake Documents	Documents and Correspondences	MDA Notices		

The instructions for submitting the ACSR responses are available for download by clicking here

ACSR (2)   ⚙

ACSR Year ↕	Percent Complete ↕	Status ↕	Action
2025	0%	Not Started	🖉
2024	6.15%	Inactive	👁

Showing 1 - 2 of 2

➢ EDI can still be filed to remove claims from your current list. But, if you keep the claim current with EDI, you may be able to prevent claims from going on a future list!

Annual Claim Status Report (ACSR) Quick Reference Guide

Annual Claims Status Report (ACSR)

Tabs: **Pending Response** | Pending Review by BWC | Completed | Instructions

Insurer Name: INSURER
Year: 2025

☐ Show ACSR for Claim Administrator companies or subsidiary organizations ⓘ

Total claims on your list : 4596
Percent of review completed : 0.02%

☐ Freeze Header
Export to Excel

Pending Response (4595)

☐	WCAIS Claim	CACN	Claimant Name	Date of Injury	Employer FEIN	Employer Name	Insurer FEIN	Insurer Name	Claim Administrator FEIN	Claim Administrator Name	Adjuster Name	Current WCAIS Claim Status	Actions
☑	111111111		Last, First	05/20/2013	111111111	COMPANY	111111111	INSURER NAME	111111111	Admin		Compensable	📝 ?
☑	222222222	CACN	Last, First	04/14/2022	222222222	COMPANY	222222222	INSURER	111111111	Admin	Carolyn Shea	Med Only	📝 ?
☑	333333333		Last, First	08/14/2012	333333333	COMPANY	333333333	INSURER	111111111	Admin		Med Only	📝 ?
☑	444444444		Last, First	03/01/2012	444444444	COMPANY			111111111	Admin		Compensable	📝 ?

Showing 1 - 50 of 4595   << < 1 2 3 4 5 6 7 8 9 10 > >>   50 Rows ▾

Update Claims

Insurer Response (required)

- Select One -

- - Select One -
- Claim is closed with no supporting documentation
- Claim is closed with supporting documentation
- Claim is suspended with no supporting documentation
- Claim is suspended with supporting documentation
- Claim remains open
- Not correct Trading Partner for this claim
- Not current TPA on this claim
- Request a combine with this claim

- ➤ If you wish to update multiple claims for the same response type at the same time, you may use the checkboxes in the first column and then scroll down to the bottom to click the update claims button.
- ➤ Multiple users from your organization can work the report at the same time (it can even be exported for external use).
  - ○ You can view the user who updated the claim on the completed tab as well as any remarks from the bureau.
- ➤ You can request claims be merged from within the ACSR screen.
- ➤ You may use the "?" within the grid(s) to submit a customer service ticket for questions about a listed claim.
- ➤ If you still have claims on your list once the **June 1st deadline** is reached, you will see a dashboard banner and an exclamation mark on your ACSR quick link. You may continue to work on the list until the next report is run.
- ➤ Once review is completed for all claims, you will receive an email confirming this, which you can save for your records.
- ➤ Claims may appear in the follow-up required grid if the requested action was unable to be done, there are questions about a request, or BWC has completed the originally requested action, so now the claim requires attention from you.

Follow Up Required (15) ⓘ

Employer FEIN	Employer Name	Insurer FEIN	Insurer Name	Claim Administrator FEIN	Claim Administrator Name	Adjuster Name	Current WCAIS Claim Status	Insurer Response	Action
111111111	COMPANY	222222222	INSURANCE COMPANY				Med Only	Claim is suspended with supporting documentation	📝