



pennsylvania

DEPARTMENT OF LABOR & INDUSTRY
BUREAU OF WORKERS' COMPENSATION

Our values

***Offering a
helping hand...***

To compassionately serve those affected by workplace injuries, from prevention through recovery and beyond. To transcend expectations by providing accessible and engaging customer support with patience and accountability.

Our vision

***Working
together...***

To be a cohesive and dynamic resource that is responsive and supportive to our customer's needs.

Our mission

***Providing real
life solutions...***

To protect Pennsylvania's workforce by ensuring adequate coverage for injured workers. To partner with employers in preventing workplace injuries through safety initiatives. To support medical providers and insurers throughout the claims process. To facilitate Self-Insured entities in establishing and maintaining an effective program.