



# PROVIDER QUICK TIPS

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## COVID-19 Response: Pharmacies May Override Early Refill Alerts for Medications

Effective March 13, 2020, in response to COVID-19, beneficiaries of Fee-for-Service pharmacy services (i.e., ACCESS) may obtain early refills of medications. The dispensing pharmacy may override the DUR alert for early refill at the pharmacy point-of-sale. To override the DUR alert for early refill, the following DUR codes should be used:

NCPDP Field	DUR Override Code
Reason for Service Code	ER (Overuse)
Professional Service Code	M0 (Prescriber Consulted)
Result of Service Code	1B (Filled Prescription As Is)

Pharmacies with questions regarding early refills may contact 1-800-537-8862, option 2, option 3, option 1.

**UPDATE:** Effective May 12, 2023, dispensing pharmacies may no longer override the DUR alert for early refills at the pharmacy point-of-sale in response to COVID-19.

Thank you for your service to our MA beneficiaries.  
We value your participation.  
Check the Department's website often at: [www.dhs.pa.gov](http://www.dhs.pa.gov).

