




Electronic Visit Verification (EVV)

Public Webinar

September 23, 2019

Welcome

- All phone lines are muted 
- Submit questions through the chat feature
- Questions and comments will be addressed at the end of the presentation



EVV Background

- Section 12006 of the 21st Century Cures Act requires all states to implement the use of EVV for Medicaid-funded personal care and home health care services
- States that do not comply with the 21st Century Cures Act will have their Federal Medical Assistance Percentage (FMAP) reduced

EVV Requirements

- EVV must be implemented for personal care services by **January 1, 2020**
- EVV must be implemented for home health care services by **January 1, 2023**

EVV Public Meeting

- Continue to evaluate if PA will apply for Good Faith Effort Exemption through CMS
- EVV compliance is still being discussed internally and will be communicated through a public bulletin
- Continue to review the recent CMS guidance and will provide updates if there are any changes to PA DHS EVV implementation

Personal Care Services (PCS)

- Consists of services supporting Activities of Daily Living (ADL), such as movement, bathing, dressing, toileting, transferring, and personal hygiene
- Offers support for Instrumental Activities of Daily Living (IADL), such as meal preparation, money management, shopping, and telephone use

Personal Care Services (PCS)

- **Office of Long-Term Living (OLTL) Waivers**
(Includes Agency and Participant-Directed Services)
 - Personal Assistance Services
 - Respite (unlicensed settings only)
 - Participant-Directed Community Supports

Personal Care Services (PCS)

- **Office of Developmental Programs (ODP)**
 - **Consolidated, Person/Family Directed Support Waiver (P/FDS), and Community Living Waivers, and Intellectual Disabilities/Autism (ID/A) Base Services**

(Includes Agency and Participant-Directed Services)

 - Companion
 - In-Home and Community Support
 - Respite (unlicensed settings only)
 - Homemaker/Chore (chore portion not included)
 - **Adult Autism Waiver**
 - Community Support
 - Respite (unlicensed settings only)

Open Vendor Model

- The state Medicaid program contracts with a single EVV software platform vendor to provide an EVV solution and “data aggregator”
- DHS is working with DXC and Sandata to develop an EVV system that will integrate with PROMISE, our existing Medicaid Management Information System

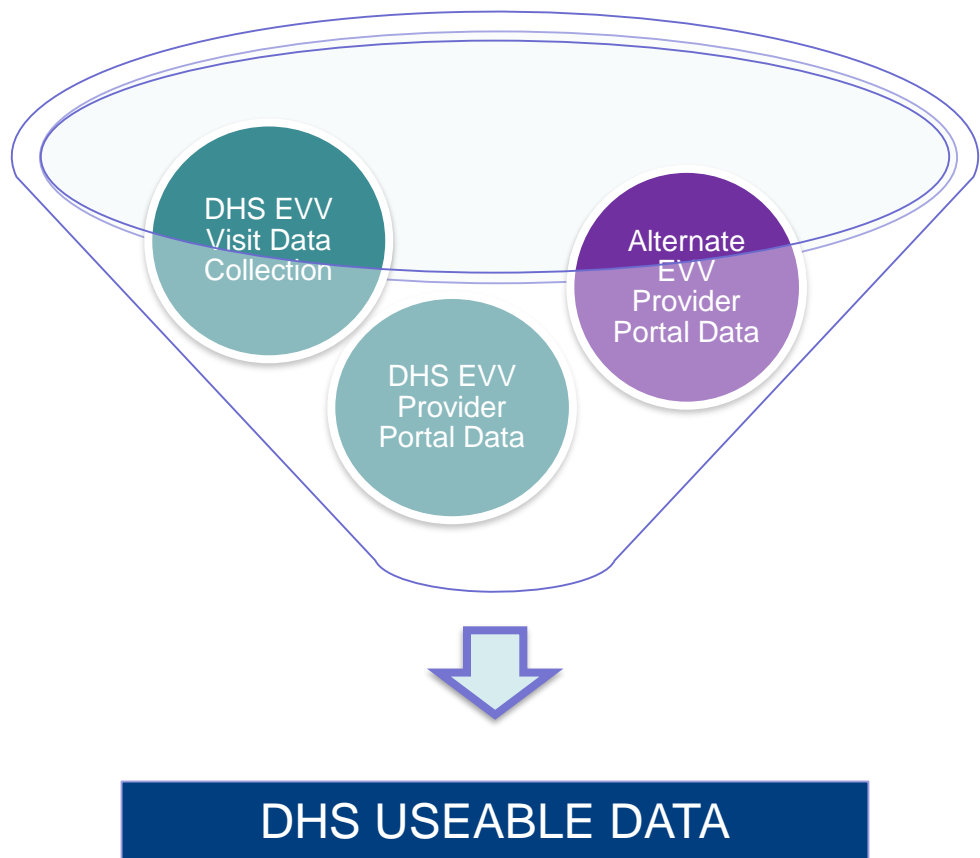


- Providers may use other EVV vendors/systems (Alternate EVV)

DHS Aggregator

- Allows providers to use Alternate EVV
- Data is transmitted from the Alternate EVV system to the DHS Aggregator
- Alternate EVV systems will need to capture the six required items under the Cures Act and will need to meet DHS system data requirements outlined in the technical specification documents

DHS Aggregator



OLTL Providers

- FFS Providers (OBRA Waiver and Act 150 Program)
 - The DHS Aggregator will receive information from Alternate EVV systems being used by providers in FFS programs
 - Providers should contact Sandata at 1-855-705-2407 to complete third party system integration activities for FFS programs

OLTL Providers

- Current CHC Providers and Aging, Attendant Care, and Independence Waiver Providers
 - The three CHC Managed Care Organizations (CHC-MCOs) are utilizing HHAeXchange for EVV
 - Providers using Alternate EVV systems in CHC will need to send their EVV data to the CHC-MCOs
 - Providers should contact HHAeXchange at EDIsupport@hhaexchange.com to complete third party system integration activities for CHC

OLTL Providers

- Participant-Directed Services
 - OLTL's Vendor Fiscal Agent, Public Partnerships, LLC (PPL), is using an Alternate EVV system
 - This system is already integrated with PPL's timesheet and payment system as well as their participant and direct care worker online portals
 - Training began in August

ODP Providers

- Fee-For-Service (FFS) Providers
 - Consolidated, Person/Family Directed Support Waiver (P/FDS), and Community Living Waivers, and Intellectual Disabilities/Autism (ID/A) Base Services, Adult Autism Waiver
 - DHS Sandata EVV system is available for FFS providers who do not have their own system
 - FFS providers choosing to use Alternate EVV systems will need to work with Sandata on certification

ODP Providers

- Participant-Directed Services
 - PALCO will be using an Alternate EVV system
 - Updates will be provided in the future

Alternate EVV Systems

- FFS providers interested in utilizing an Alternate EVV system, or have questions specific to Alternate EVV, should contact the Sandata Alternate EVV support team to ensure the data interfaces will align before January 1, 2020.

Contact information is as follows:

Phone: 855-705-2407

Email: PAAltEVV@sandata.com

EVV System Implementation - Providers

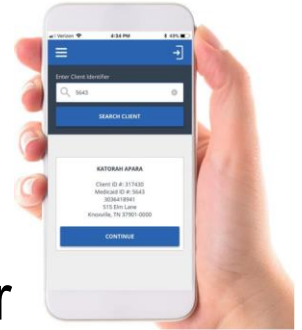
- If using Alternate EVV, providers will need to ensure their EVV systems capture the 6 required elements of the 21st Century Cures Act and the data points outlined in the technical specifications in order to interface with DHS Aggregator
 - Be sure to review Alternate EVV technical specifications and DHS Addendum on website
 - Contact Sandata with Alternate EVV questions
- If using DHS Sandata EVV system, providers will need to complete training and receive log-in credentials

Alternate EVV Technical Specifications

- Review of technical specifications with Sandata
- Documents may be found on the DHS EVV website under “Alternate EVV”

DHS EVV System Implementation Status Update

- DHS Sandata EVV system is nearly complete
- Preparing for soft launch which begins October 2019
- Updated Alternate EVV Technical Specifications and DHS Addendum available (dated 9/18/19)
 - Posted on the DHS EVV website
 - Distributed via DHS EVV Listserv
 - Emailed directly to requestors



DHS EVV System Implementation Status Update

- Updated FAQs and ODP technical guidance documents have been posted to the DHS EVV website
- Provider training for DHS Sandata EVV system begins September 24, 2019

DHS Sandata EVV Training

- Mandatory for FFS providers using the DHS Sandata system to capture visit data
- **Train-the-Trainer Approach**
 - Training available for up to two participants per provider ID
 - They go back and train the staff and caregivers on functions related to their role

DHS Sandata EVV Training

- Maximize the two available seats to each agency to attend classroom and webinar training
 - **Agency Administrator:** someone familiar with the operation and can determine roles and responsibilities related to EVV
 - **System Administrator:** someone who can become the subject matter expert, manage the set-up and who can assist with training agency staff and caregivers

EVV Public Meeting

- **Instructor-led Classroom**

- September 24- November 1
 - 32 Classes
 - 8:30 am – 5 pm



- Locations: Erie, Pittsburgh, Wayne, Dallas, Camp Hill
- Hands-on

- **Instructor-led Webinars**

- September 24- November 1
- Content delivered over three 2-hour sessions
 - 44 Classes (132 sessions)
- Presentation format



- **Self-paced Training**

- Available 24x7 for the life of the program



Over 2,900 seats available for Instructor-led Sessions

Important Dates to Remember

October 2019

Soft launch of DHS EVV system

(Expected use of DHS EVV system or DHS Aggregator)

January 2020

Full implementation of system as required
by 21st Century Cures Act

EVV Implementation - Providers

- Providers will need to train staff and provide assistance to employees having difficulty using EVV
- Providers will need to review their Remittance Advices beginning October 2019, to monitor claims and identify issues that need to be addressed

Comments or Questions?

Feedback

- Additional scheduled meetings to be open to the public*
 - October 22, 2019
 - November 26, 2019
 - December 31, 2019

** Dates are subject to change*

Thank you

Additional questions and input regarding EVV can be sent to the EVV resource account at

RA-PWEVVNotice@pa.gov