

Dentists/Public Health Dental Hygiene Practitioners (PHDHP) FAQ

Where can the PowerPoint presentation, recording and FAQ document be found?
Response: The PowerPoint presentation, recording, and FAQ document are located on the DHS website on the Provider Enrollment Documents webpage at the following link: https://www.pa.gov/en/agencies/dhs/resources/for-providers/provider-enrollment-information/provider-enrollment-documents.html
If you are a PHDHP, do we have to fee assign to a group?
Response: Yes. PHDHPs must fee assign to a dental or physician group. If a PHDHP is working at an FQHC, they would not Fee Assign. Instead, the PHDHP would enroll at the service location with the PEP (Enrolled Not Paid).
If a PHDHP is providing services in different school districts, would they have to submit a separate application for each service location?
Response: Yes. If the PHDHP is working in an actual office in each school district, the PHDHP would need to submit an application for each service location they are providing services at.
If a PHDHP uses mobile equipment to travel to different sites to provide services, would the PHDHP need to submit an application for each service location?
Response: No. For a PHDHP who uses mobile equipment to provide services, the PHDHP's administrative building would be their service location and only one application with this service location would need to be submitted. In this scenario, the PHDHP travels to different locations and provides services in the mobile unit.
What is the expected timeframe from enrolling to approval for each application?
Response: For clean applications submitted, they are being processed within 30 working days
If a dentist/PHDHP needs training on billing, whom should they reach out to?
Response: A dentist/PHDHP can reach out to Gainwell Technologies for one-on-one provider billing training at PROMISe.ProviderTraining@GainwellTechnologies.com