

CASE IDENTIFICATION	
CO	RECORD NUMBER



COMPASS: The fast and easy way to apply for benefits
www.compass.state.pa.us

Dear [recipient name]:

We will review your Medical Assistance and/or CHIP soon.

What do I have to do?

People who have Medical Assistance and/or CHIP must report changes. Changes that must be reported include:

- ✓ Changes in income
- ✓ New job or change in job
- ✓ Change in the number of people who live with you
- ✓ Change in address
- ✓ Change in marital status
- ✓ Changes in medical insurance
- ✓ New pregnancy or change in pregnancy status

Remember - You may lose your coverage if you do not report a change.

It is important that we have up-to-date information. Changes can affect your coverage. You may have to pay us back if you don't tell us about changes.

How can I report a change?

- Use your My COMPASS account at www.compass.state.pa.us.
- Use your myCOMPASS mobile app.
- Call us at 1-877-395-8930 or 1-215-560-7226 (if you live in Philadelphia).

Tell us if you do not want to keep your Medical Assistance and/or CHIP.

If you do not have a MyCOMPASS Account, go to www.compass.state.pa.us. For the mobile app, visit the App Store or Google Play.

MAKING BENEFIT UPDATES QUICK & EASY



Keeping up with your
benefits is as easy as:

SCAN TO VISIT
dhs.pa.gov/COMPASS

1

Use COMPASS to apply for and manage benefits online.
Visit dhs.pa.gov/COMPASS to get started.

2

Download the **myCOMPASS PA mobile app** from your app store to manage
your benefits from your phone.

3

Receive updates and alerts from DHS via text message.
Go to dhs.pa.gov/Text to find out how to opt-in.



pennsylvania
DEPARTMENT OF HUMAN SERVICES