

# Free Annual Training for Personal Care Home Administrators & Direct Care Staff - Fall 2024

Northampton Community College is conducting free statewide training for Personal Care Home staff and administrators and staff licensed agencies serving individuals with intellectual disabilities. The training is funded by the Department of Human Services Bureau of Human Services Licensing and each continuing education class is equal to three (3) annual training hours, unless otherwise noted. Participation is limited to staff persons working in Pennsylvania's licensed personal care homes, assisted living residences, community homes for individuals with intellectual disabilities, family living homes, adult training facilities and vocational facilities for individuals with intellectual disabilities.

## Continuing Education Courses

Please do not register for multiple sections of a class. Please click on the course name to register.

Day/Date	Time	Course Name	Location	Course Code
Tues., <b>Sept. 17</b> , 2024	1-4pm	<a href="#">Infection Control and Wound Care</a>	Zoom	DHS130.31
Weds., <b>Sept. 18</b> , 2024	9am-Noon	<a href="#">Behaviors of Depression, Dementia &amp; Delirium</a>	Zoom	DHS108.7
Weds., <b>Sept. 18</b> , 2024	1-4pm	<a href="#">Interventions of Depression, Dementia &amp; Delirium</a>	Zoom	DHS109.7
Fri., <b>Sept. 20</b> , 2024	9am-Noon	<a href="#">Best Practices in Medication Safety</a>	Zoom	DHS159.15
Weds., <b>Sept. 25</b> , 2024	9am-Noon	<a href="#">Managing Resident Interactions Train-the-Trainer</a>	Zoom	DHS204.3
Weds., <b>Sept. 25</b> , 2024	1-4pm	<a href="#">Root Cause Analysis and Plan of Correction Development</a>	Zoom	DHS203.3
Thurs., <b>Sept. 26</b> , 2024	1-4pm	<a href="#">New! Diversity and Cultural Awareness LGBTQ in the PCH</a>	Zoom	DHS147.4
Mon., <b>Oct. 14</b> , 2024	1-4pm	<a href="#">Mental Health and Wellness</a>	Zoom	DHS170.13
Weds., <b>Oct. 16</b> , 2024	9am-Noon	<a href="#">Behaviors of Depression, Dementia &amp; Delirium</a>	Zoom	DHS108.8
Weds., <b>Oct. 16</b> , 2024	1-4pm	<a href="#">Interventions of Depression, Dementia &amp; Delirium</a>	Zoom	DHS109.8
Weds., <b>Oct. 23</b> , 2024	9am-Noon	<a href="#">Managing Resident Interactions Train-the-Trainer</a>	Zoom	DHS204.4
Weds., <b>Oct. 23</b> , 2024	1-4pm	<a href="#">Root Cause Analysis and Plan of Correction Development</a>	Zoom	DHS203.4
Thurs., <b>Oct. 24</b> , 2024	9am-Noon	<a href="#">Verbal De-Escalation Redirection Techniques</a>	Zoom	DHS196.10
Thurs., <b>Oct. 24</b> , 2024	1-4pm	<a href="#">New! Personal Care Home Risk Management and Loss Control</a>	Zoom	DHS207.1
Weds., <b>Oct. 30</b> , 2024	9am-Noon	<a href="#">New! Diversity and Cultural Awareness LGBTQ in the PCH</a>	Zoom	DHS147.5
Thurs., <b>Oct. 31</b> , 2024	9am-Noon	<a href="#">New! Personal Care Home Risk Management and Loss Control</a>	Zoom	DHS207.2
Thurs., <b>Oct. 31</b> , 2024	1-4pm	<a href="#">Verbal De-Escalation Redirection Techniques</a>	Zoom	DHS196.11
Tues., <b>Nov. 5</b> , 2024	9am-Noon	<a href="#">New! Prevention of Abuse &amp; Neglect: Hiring Practices &amp; Allegations</a>	Zoom	DHS105.10
Tues., <b>Nov. 5</b> , 2024	1-4pm	<a href="#">Mental Health and Wellness</a>	Zoom	DHS170.14
Thurs., <b>Nov. 14</b> , 2024	9am-Noon	<a href="#">New! Personal Care Home Risk Management and Loss Control</a>	Zoom	DHS207.3
Thurs., <b>Nov. 14</b> , 2024	1-4pm	<a href="#">Infection Control and Wound Care</a>	Zoom	DHS130.32
Tues., <b>Nov. 21</b> , 2024	9am-Noon	<a href="#">New! Prevention of Abuse &amp; Neglect: Hiring Practices &amp; Allegations</a>	Zoom	DHS105.11
Weds., <b>Nov. 27</b> , 2024	1-4pm	<a href="#">Best Practices in Medication Safety</a>	Zoom	DHS159.16

## Diabetes Overview GLP1 and GIP - Online Via Zoom

This course will be offered to personal care home staff as an update and review of the care of residents with diabetes, as required by 2600.190b., and provided by a Certified Diabetic Educator. It will include diabetes updates; care and treatment options for residents with diabetes; instruction on the proper techniques for administering insulin and GLP1 agonist techniques, and oral medications; instructions for recognizing signs and symptoms, and corrective actions for, hypoglycemia and hyperglycemia. Prior experience administering oral medications and insulin in a personal care home setting within the last year is required. To request a training class, please email [pcerando@northampton.edu](mailto:pcerando@northampton.edu).

## **PARTICIPANTS MUST MEET THE TECHNICAL REQUIREMENTS BELOW BEFORE ENROLLING IN ZOOM CLASSES**

### **Devices**

- A desktop, or laptop computer with keyboard must be used to access our continuing education training courses (Chromebooks, smart phones and tablets are not compatible).
- Devices must have keyboard, audio and video camera capability to allow the student to communicate through written, verbal and non-verbal communications.
- Participating students must be able to access Zoom, which is web-based program and may require a file or application download.
- Computer program requirements for these web-based programs include, but may not be limited to:  
Windows: Windows 7 32-bit/64-bit, Windows 8 32-bit/64-bit, Windows 8.1 32-bit/64-bit, Windows Server 2008 64-bit, Windows Server 2008 R2 64-bit, Windows 10, Windows 10 Enterprise LTSB, Mac OS X: 10.13, 10.14, 10.15

### **Internet Connection**

- Students must have uninterrupted internet or Wi-Fi access for the entirety of the course.
- Supported internet browsers include Chrome, Safari and Firefox. (Internet Explorer is not recommended).

### **HOW TO REGISTER**

Preregistration is mandatory for online classes. Please visit [northampton.edu/PCHA](http://northampton.edu/PCHA) to register.

For companies registering four or more employees, please download our registration form posted at [northampton.edu/PCHA](http://northampton.edu/PCHA), complete the form, and fax to 610-332-6556. Please use employee's personal email address, not the company.

### **15 MINUTE LATE RULE**

If a participant logs in 15 minutes after the start of the class, they may attend, but will **not** receive a certificate.

### **CONTACT**

610-332-6585

[healthcare@northampton.edu](mailto:healthcare@northampton.edu)