

Managed Care Operations Memorandum
General Operations
MCOPS Memo # 12/2019-013

Date: December 19, 2019

Subject: Utilization Review Criteria Assessment Process (URCAP) – Licensed Proprietary Product (LPP) Review 2019

To: Physical Health HealthChoices Managed Care Organizations (PH-MCOs) – Statewide

From: Laurie Rock, Bureau Director for Managed Care Operations, Office of Medical Assistance Programs

Purpose:

To notify the HealthChoices PH-MCOs of the URCAP findings from the Department's review of LPP revision.

Background:

The PH-MCOs must annually submit all LPP decision making tools, including updates, revisions or changes made to utilization review criteria, and policies and procedures for the Department's review and approval prior to implementation.

The Department evaluates all utilization review criteria, including licensed proprietary products decision-making tools, utilized by the PH-MCOs to make determinations of medical necessity prior to PH-MCOs' implementation of the criteria.

Discussion:

LPP contain nationally recognized clinical criteria used by the PH-MCOs as a utilization decision-making tool to approve a service or item for a member. LPPs may not be used to deny a service or item. Requests that are not approved using the LPP must be reviewed using the HealthChoices definition of medically necessary.

The 2019 revisions of InterQual Criteria Guidelines, Milliman Care Guidelines, OPTUM National Comprehensive Cancer Network Guidelines, eviCORE Guidelines, Magellan National

Imaging Associates, and 2018 Davis Vision Guidelines were reviewed by the Department to ensure updates do not conflict with PA regulations, the HealthChoices Agreement, and the HealthChoices definition of medically necessary.

All licensed proprietary product revisions/updates that are approved are noted by a “pass” and may be used in the PH-MCO utilization decision-making tool. The LPP table lists categories and findings by the Department. The LPP table can be found in the following embedded table.



2019 MCO LPP
EXCEL TABLE.xlsx

Next Steps:

This information must be provided to all appropriate staff, particularly Utilization Management Directors and Medical Directors, within your organization. Please direct questions to the Clinical Operations Unit Supervisor, Don Quigley, at 717-772-6300.

Obsolete:

This MC OPS Memo will remain in effect until further notice.

Attachment:

N/A