

**Managed Care Operations Memorandum**  
**General Operations**  
**MCOPS Memo # 05/2018-010**

**Date:** May 14, 2018

**Subject:** Pennsylvania Performance Measures (PAPM) Timeline Reporting Requirements

**To:** Physical Health HealthChoices Managed Care Organizations (PH-MCOs) - Statewide

**From:** Laurie Rock, Director, Bureau of Managed Care Operations, Office of Medical Assistance Programs

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**Purpose:**

Notification to PH-MCOs of their requirements to report PAPM results to the Department of Human Services (the Department).

**Background:**

The Department has updated its PAPM reporting submission requirements to be consistent with the Centers for Medicaid and Medicare Services (CMS) reporting due dates for the Adult and Child Core Set Measures.

**Discussion:**

All PH-MCOs must report all PAPMs for the calendar year as noted in that calendar year's HEDIS<sup>®</sup>, CAHPS<sup>®</sup> and PAPM Submissions MCOPS memo.

In addition to the instructions that are provided in the Ops Memo titled "Requirements for HEDIS<sup>®</sup>, CAHPS<sup>®</sup> and Pennsylvania Performance Measure Submissions", the PH-MCO's must adhere to the following submission timelines:

- The Department will allow a two (2) week review/comment for new Specifications to alleviate any issues or misinterpretations during the validation period.
- The Department will allow two (2) weeks for PH-MCOs to respond with corrections to issues that prohibit passing validation. This will ensure timely communications between the PH-MCO and the EQRO.
- The Department will permit no more than four (4) submissions.

- If the PH-MCO does not submit a data file and source code as applicable on time or within the two-week period for subsequent submissions, the PH-MCO will lose one submission out of the four (4) that are allowed.
- The Department has incorporated a “Validation Close Date” into the timeline. This means that any measure not validated by the close date will remain invalidated and not reportable. This measure will only be resumed if time permits at the end of the validation period.
- The Department has eliminated the requirement that a measure must have zero (0) records with validation issues to pass. The Department will allow a threshold per measure of acceptable outliers under specific conditions. These will be evaluated by measure on a case-by-case basis and subject to approval.

Please follow all other submission format instructions as per that calendar year’s HEDIS<sup>®</sup>, CAHPS<sup>®</sup> and Pennsylvania Performance Measure Submissions MCOPS memo.

**Next Steps:**

The Department will provide notification of changes as they occur. Please direct questions to Pauline Saunders, Office of Medical Assistance Programs, at (717) 772-6300.

**Obsolete:**

This MCOPS memo remains in effect until it is superseded.

**Attachment:**

N/A