

MY 2024 (RY 2025) Adult CAHPS Rate Chart

Measure	AmeriHealth Caritas Pennsylvania	Geisinger Health Plan	Health Partners Plans	Highmark Wholecare	Keystone First	United Healthcare	UPMC For You	MY 2024 HC Average	MY 2023 HC Average	MY 2022 HC Average
<i>Survey Section: Your Health Care In The Last Six Months</i>										
Needed Care Right Away (Usually or Always)	91.85%	86.79%	72.50%	86.61%	83.15%	70.73%	85.96%	85.06%	85.17%	84.59%
Appointment for Routine Care When Needed (Getting an Appointment With Your Doctor) (Usually or Always)	83.81%	85.26%	77.89%	84.50%	71.51%	69.15%	83.50%	79.76%	80.86%	81.49%
Satisfaction with Health Care (Rating of 8 to 10)	85.12%	66.67%	81.00%	75.35%	80.65%	78.95%	79.13%	78.79%	78.04%	78.54%
Getting Care You Need (Usually or Always)	89.86%	78.43%	81.00%	86.57%	84.41%	81.25%	88.79%	85.29%	87.51%	85.82%
Care From a Dentist's Office or Dental Clinic (Yes)	36.04%	40.13%	33.33%	38.26%	42.40%	40.38%	36.94%	38.43%	35.62%	36.43%
Care From a Dentist's Office or Dental Clinic (No)	63.96%	59.87%	66.67%	61.74%	57.60%	59.62%	63.06%	61.57%	64.38%	63.57%
Times You Went to Dentist's Office or Dental Clinic (1 Time)	42.34%	60.66%	40.91%	51.26%	51.67%	53.97%	60.34%	51.04%	49.60%	51.06%
Times You Went to Dentist's Office or Dental Clinic (2 Times)	30.63%	14.75%	27.27%	17.65%	21.67%	15.87%	22.41%	21.70%	27.13%	23.94%
Times You Went to Dentist's Office or Dental Clinic (3 Times)	14.41%	11.48%	11.36%	13.45%	9.17%	9.52%	5.17%	11.11%	9.11%	8.16%
Times You Went to Dentist's Office or Dental Clinic (4 Times)	4.50%	3.28%	13.64%	7.56%	5.00%	11.11%	6.90%	6.77%	7.09%	6.03%
Times You Went to Dentist's Office or Dental Clinic (5 to 9 Times)	4.50%	6.56%	6.82%	4.20%	8.33%	3.17%	3.45%	5.38%	4.66%	5.85%
Times You Went to Dentist's Office or Dental Clinic (10 or More Times)	2.70%	0.00%	0.00%	0.84%	2.50%	1.59%	0.00%	1.39%	1.01%	2.13%

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Satisfaction with Your Dental Care (0 Worst Dental Care Possible)	2.80%	0.00%	2.44%	5.45%	1.72%	6.78%	0.00%	2.91%	2.10%	2.04%
Satisfaction with Your Dental Care (1 out of 10 Rating)	5.61%	0.00%	7.32%	1.82%	0.00%	1.69%	0.00%	2.19%	2.10%	1.48%
Satisfaction with Your Dental Care (2 out of 10 Rating)	1.87%	1.69%	2.44%	1.82%	1.72%	0.00%	0.00%	1.46%	0.63%	1.67%
Satisfaction with Your Dental Care (3 out of 10 Rating)	0.93%	0.00%	0.00%	1.82%	0.00%	0.00%	1.75%	0.73%	1.47%	0.74%
Satisfaction with Your Dental Care (4 out of 10 Rating)	4.67%	5.08%	2.44%	2.73%	0.86%	1.69%	0.00%	2.55%	1.47%	2.96%
Satisfaction with Your Dental Care (5 out of 10 Rating)	3.74%	6.78%	9.76%	4.55%	5.17%	5.08%	8.77%	5.65%	6.51%	7.96%
Satisfaction with Your Dental Care (6 out of 10 Rating)	4.67%	6.78%	2.44%	2.73%	8.62%	6.78%	3.51%	5.28%	5.04%	5.56%
Satisfaction with Your Dental Care (7 out of 10 Rating)	6.54%	10.17%	2.44%	10.00%	5.17%	10.17%	12.28%	8.01%	8.19%	6.67%
Satisfaction with Your Dental Care (8 out of 10 Rating)	14.02%	13.56%	19.51%	14.55%	19.83%	15.25%	14.04%	15.85%	17.65%	15.19%
Satisfaction with Your Dental Care (9 out of 10 Rating)	7.48%	6.78%	26.83%	14.55%	20.69%	30.51%	22.81%	17.12%	14.71%	16.48%
Satisfaction with Your Dental Care (10 Best Dental Care Possible)	47.66%	49.15%	24.39%	40.00%	36.21%	22.03%	36.84%	38.25%	40.13%	39.26%
Survey Section: Your Personal Doctor										
Clear Explanations (Usually or Always)	92.38%	92.08%	87.91%	96.12%	89.62%	95.00%	92.86%	92.47%	93.42%	94.43%
Personal Doctor Listens Carefully (Usually or Always)	95.24%	93.07%	94.38%	94.17%	91.85%	97.50%	90.18%	93.69%	93.40%	94.23%
Respect from Providers (Usually or Always)	98.08%	97.03%	94.51%	97.57%	91.26%	97.50%	91.07%	95.41%	94.44%	95.95%
Doctor Spends Enough time With You (Appointment Length) (Usually or Always)	93.81%	90.10%	94.38%	93.69%	86.19%	94.94%	85.71%	91.21%	92.02%	92.78%
Doctor Informed and Up to Date on Your Care (Usually or Always)	88.11%	88.06%	83.05%	88.64%	83.19%	84.09%	83.33%	86.01%	86.51%	88.97%
Satisfaction With Personal Doctor (Rating of 8 to 10)	85.21%	80.15%	86.21%	86.97%	85.19%	82.76%	81.38%	84.49%	83.00%	83.43%
Physician Speaks Your Language (Never)	48.39%	69.77%	58.14%	54.74%	53.13%	47.50%	72.22%	55.80%	60.65%	62.68%
Physician Understands Culture (Never)	51.22%	53.49%	50.00%	57.14%	53.97%	43.33%	62.07%	53.33%	66.11%	64.18%
Survey Section: Getting Health Care from Specialists										
Getting Appointment With Specialist (Usually or Always)	84.42%	66.67%	77.61%	85.42%	71.22%	71.93%	82.05%	78.24%	81.00%	78.93%
Satisfaction with Specialist (Rating of 8 to 10)	88.51%	70.27%	83.08%	82.61%	84.62%	69.81%	83.78%	82.11%	84.77%	81.93%

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Survey Section: Your Health Plan										
Getting Needed Information (Usually or Always)	74.80%	87.76%	85.19%	86.55%	84.00%	82.09%	85.71%	82.88%	82.16%	84.33%
Courteous Treatment by Staff (Usually or Always)	94.35%	91.84%	94.44%	96.61%	95.12%	93.94%	92.00%	94.52%	94.62%	96.75%
Health Plan Forms Easy to Fill Out (Usually or Always)	93.27%	98.67%	93.85%	96.12%	96.81%	93.67%	98.04%	95.65%	94.79%	96.58%
Satisfaction with Health Plan (Rating of 8 to 10)	79.56%	79.61%	79.56%	82.08%	78.20%	60.00%	83.02%	78.12%	80.58%	81.33%
Survey Section: About You - Overall Health										
Overall Health (Very Good or Excellent)	32.81%	32.26%	28.78%	33.98%	36.81%	37.04%	30.19%	33.55%	30.44%	31.80%
Overall Mental or Emotional Health (Very Good or Excellent)	38.34%	42.21%	37.68%	34.52%	40.83%	38.27%	29.38%	37.42%	35.07%	38.45%
Survey Section: About You - Smoking Cessation										
Frequency of Smoking (Some Days or Everyday)	29.17%	31.33%	24.64%	32.80%	28.52%	28.93%	28.93%	29.55%	28.67%	31.75%
Advised to Quit Smoking (Usually or Always)	55.17%	55.56%	51.52%	53.47%	53.66%	55.81%	50.00%	53.78%	49.00%	55.42%
Discussed Smoking Cessation Medications (Usually or Always)	39.53%	26.09%	42.42%	34.00%	28.75%	43.18%	32.61%	34.71%	30.30%	34.29%
Discussed Smoking Cessation Methods and Strategies (Usually or Always)	34.88%	18.60%	42.42%	27.00%	25.32%	36.36%	23.91%	29.23%	25.51%	30.64%
Survey Section: About You - Demographics										
Gender (Male)	35.53%	41.94%	45.00%	40.45%	47.26%	55.56%	44.38%	43.28%	43.92%	41.79%
Hispanic or Latino Origin or Descent (Distribution of Hispanics)	27.48%	8.55%	28.26%	15.21%	13.07%	14.56%	5.63%	16.79%	15.35%	14.80%
Age	⊖	⊖	⊖	⊖	⊖	⊖	⊖	⊖	⊖	⊖
Education Level	⊖	⊖	⊖	⊖	⊖	⊖	⊖	⊖	⊖	⊖
Racial Distribution	⊖	⊖	⊖	⊖	⊖	⊖	⊖	⊖	⊖	⊖

*Rates in red font are less than the MY 2024 HC Average for the measure and may appear equal to HC Averages due to rounding.

**The symbol ⊖ indicates that the measure cannot be reported as a single rate.

MY 2024 (RY 2025) Child CAHPS Rate Chart

Measure	AmeriHealth Caritas Pennsylvania	Geisinger Health Plan	Health Partners Plans	Highmark Wholecare	Keystone First	United Healthcare	UPMC For You	MY 2024 HC Average	MY 2023 HC Average	MY 2022 HC Average
Survey Section: Your Child's Health Care In The Last Six Months										
Urgent Care as Soon as Necessary (Usually or Always)	90.67%	88.32%	89.66%	86.55%	83.21%	93.15%	94.94%	89.66%	91.94%	89.91%
Appointment for Routine Care (Getting an Appointment with Your Doctor) (Usually or Always)	83.62%	87.50%	81.99%	81.01%	83.91%	81.36%	86.98%	83.73%	83.77%	84.91%
Doctor's Office or Clinic (One or More Visits)	70.26%	74.35%	67.32%	71.73%	65.80%	64.67%	73.53%	69.46%	71.27%	67.66%
Questions Answered by Child's Doctor or Other Health Provider (Usually or Always)	87.58%	91.04%	86.81%	90.00%	84.75%	87.12%	90.40%	88.21%	89.77%	
Satisfaction with Child's Health Care (Rating of 8 to 10)	87.29%	84.75%	89.01%	82.80%	91.43%	88.81%	87.58%	87.38%	86.74%	87.10%
Necessary Care (Getting Care You Need) (Usually or Always)	90.30%	90.75%	91.24%	88.60%	88.95%	87.50%	91.95%	89.85%	89.75%	88.02%
Child Enrolled in Any Kind of School or Daycare (Yes)	75.78%	76.67%	73.40%	79.08%	75.22%	76.39%	75.27%	76.01%	77.75%	
Need Child's Doctors or Other Health Providers to Contact a School or Daycare Center About Child's Health or Health Care (Yes)	17.18%	16.67%	11.96%	13.95%	14.56%	16.16%	17.77%	15.43%	15.58%	
Get the Help Needed from Child's Doctors or Other Health Providers in Contacting Child's School or Daycare (Yes)	96.43%	93.62%	88.24%	90.74%	93.10%	87.72%	86.44%	90.96%	92.21%	
In the last 6 months, did your child get care from a dentist's office or dental clinic? (Yes)	73.03%	72.13%	73.59%	67.86%	74.95%	75.17%	68.63%	72.22%	71.20%	67.75%
In the last 6 months, did your child get care from a dentist's office or dental clinic? (No)	26.97%	27.87%	26.41%	32.14%	25.05%	24.83%	31.37%	27.78%	28.80%	32.25%
In the last 6 months, how many times did your child go to a dentist's office or dental clinic? (1 Time)	59.15%	66.29%	60.28%	63.55%	59.64%	61.31%	68.38%	62.44%	62.65%	64.97%
In the last 6 months, how many times did your child go to a dentist's office or dental clinic? (2 Times)	22.88%	21.97%	22.30%	19.00%	22.88%	22.32%	17.87%	21.38%	22.47%	22.29%
In the last 6 months, how many times did your child go to a dentist's office or dental clinic? (3 Times)	8.17%	4.55%	6.27%	6.23%	8.23%	8.04%	7.56%	7.11%	6.94%	4.94%
In the last 6 months, how many times did your child go to a dentist's office or dental clinic? (4 Times)	3.27%	4.92%	3.83%	3.43%	1.80%	1.19%	2.41%	2.87%	2.88%	1.75%
In the last 6 months, how many times did your child go to a dentist's office or dental clinic? (5 to 9 Times)	2.61%	0.38%	4.53%	4.05%	3.60%	4.76%	1.72%	3.19%	3.04%	3.18%
In the last 6 months, how many times did your child go to a dentist's office or dental clinic? (10 or More Times)	1.63%	0.00%	0.00%	1.56%	1.80%	0.89%	0.34%	0.96%	0.75%	0.64%

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Satisfaction with Child's Dental Care (0 Worst Dental Care Possible)	0.00%	1.16%	1.09%	0.96%	0.26%	0.61%	1.77%	0.80%	0.71%	0.82%
Satisfaction with Child's Dental Care (1 out of 10 Rating)	0.34%	0.39%	0.00%	1.28%	0.00%	0.00%	0.71%	0.37%	0.38%	0.57%
Satisfaction with Child's Dental Care (2 out of 10 Rating)	0.34%	0.39%	0.36%	0.32%	0.26%	0.00%	0.00%	0.23%	0.81%	0.16%
Satisfaction with Child's Dental Care (3 out of 10 Rating)	0.67%	0.78%	0.00%	1.28%	0.00%	1.21%	1.06%	0.70%	0.54%	0.41%
Satisfaction with Child's Dental Care (4 out of 10 Rating)	2.69%	0.39%	0.36%	1.60%	1.06%	0.91%	1.41%	1.22%	0.81%	0.82%
Satisfaction with Child's Dental Care (5 out of 10 Rating)	1.35%	2.33%	2.18%	2.56%	2.65%	2.12%	3.89%	2.44%	3.42%	3.77%
Satisfaction with Child's Dental Care (6 out of 10 Rating)	2.02%	1.55%	1.09%	4.47%	3.17%	2.12%	4.59%	2.76%	2.66%	2.46%
Satisfaction with Child's Dental Care (7 out of 10 Rating)	6.40%	5.81%	6.55%	5.11%	4.23%	6.67%	7.42%	5.95%	6.46%	6.39%
Satisfaction with Child's Dental Care (8 out of 10 Rating)	15.82%	20.16%	13.82%	14.70%	14.81%	16.67%	14.84%	15.75%	14.50%	14.84%
Satisfaction with Child's Dental Care (9 out of 10 Rating)	14.81%	17.44%	19.64%	16.61%	18.52%	17.88%	14.49%	17.10%	19.16%	16.15%
Satisfaction with Child's Dental Care (10 Best Dental Care Possible)	55.56%	49.61%	54.91%	51.12%	55.03%	51.82%	49.82%	52.67%	50.54%	53.61%
Help Your Child See the Dentist More Often (Help with transportation to the dentist)	10.00%	11.18%	15.12%	7.28%	20.38%	15.26%	9.91%	12.89%	14.73%	11.82%
Help Your Child See the Dentist More Often (Reminders to visit the dentist)	27.00%	22.35%	43.41%	27.20%	39.23%	35.74%	23.42%	31.59%	30.27%	35.20%
Help Your Child See the Dentist More Often (More dentists to choose from)	46.50%	44.71%	27.32%	53.64%	25.00%	28.92%	51.35%	39.31%	42.52%	44.88%
Help Your Child See the Dentist More Often (More convenient office hours)	22.50%	28.24%	22.93%	22.22%	32.31%	26.10%	18.47%	24.76%	25.38%	29.24%
Help Your Child See the Dentist More Often (Dentists that speak my language)	21.50%	10.59%	28.78%	17.24%	22.31%	30.52%	12.61%	20.87%	21.37%	23.65%
Help Your Child See the Dentist More Often (Help in finding a dentist)	22.50%	18.82%	21.95%	27.20%	15.38%	22.09%	23.87%	21.76%	22.54%	23.93%
Help Your Child See the Dentist More Often (Better communication about benefits from my child's Health Plan)	18.50%	14.71%	27.32%	22.22%	23.46%	28.92%	14.41%	21.76%	22.03%	25.23%
Help Your Child See the Dentist More Often (Education about good Dental Care)	17.00%	11.76%	25.37%	14.56%	21.15%	23.69%	9.01%	17.74%	16.12%	20.02%
Help Your Child See the Dentist More Often (None of the above. My child sees the dentist as often as I like)	49.49%	51.57%	44.29%	41.48%	46.50%	40.14%	46.12%	45.50%	44.96%	39.83%
Help Your Child See the Dentist More Often (Other (write in))	18.00%	22.94%	18.05%	21.84%	15.38%	14.06%	29.28%	19.72%	21.30%	20.02%

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<i>Survey Section: Specialized Services</i>										
Try to Get Any Special Medical Equipment or Devices for Your Child (Yes)	8.74%	8.48%	6.95%	8.25%	9.82%	9.24%	6.96%	8.42%	8.94%	
Often It Was Easy to Get Special Medical Equipment or Devices for Your Child (Usually or Always)	73.68%	87.50%	62.07%	65.85%	71.15%	79.07%	87.10%	74.81%	76.57%	
Anyone from Your Child's Health Plan, Doctor's Office, or Clinic Help Get Special Medical Equipment or Devices for Your Child (Yes)	81.58%	90.63%	79.31%	78.05%	80.00%	77.78%	84.38%	81.25%	80.00%	
Get or Try to Get Special Therapy for Your Child (Yes)	20.27%	19.07%	20.33%	18.75%	22.02%	22.90%	20.61%	20.65%	20.88%	
Often It Was Easy to Get This Therapy for Your Child (Usually or Always)	80.00%	79.45%	64.71%	66.67%	77.24%	78.38%	69.57%	73.91%	74.82%	
Anyone from Your Child's Health Plan, Doctor's Office, or Clinic Help Get This Therapy for Your Child (Yes)	70.33%	70.42%	53.49%	63.33%	67.74%	61.82%	67.74%	64.96%	62.21%	
Get or Try to Get Treatment or Counseling for Your Child for an Emotional, Developmental, or Behavioral Problem (Yes)	24.49%	28.42%	21.00%	26.60%	22.50%	20.70%	32.97%	25.12%	28.69%	
Often Was It Easy to Get Treatment or Counseling for Your Child (Usually or Always)	71.56%	68.57%	63.64%	72.31%	64.29%	62.50%	75.33%	68.91%	65.45%	
Anyone from Your Child's Health Plan, Doctor's Office, or Clinic Help Get This Treatment or Counseling for Your Child (Yes)	48.15%	57.14%	55.17%	58.33%	53.97%	53.61%	50.00%	53.67%	51.56%	
Your Child Get Care From More Than One Kind of Health Care Provider or Use More Than One Kind of Health Care Service (Yes)	34.24%	44.27%	28.30%	35.47%	28.99%	22.52%	38.94%	32.86%	33.14%	
Anyone From Your Child's Health Plan, Doctor's Office, or Clinic Help Coordinate Your Child's Care Among These Different Providers or Services (Yes)	65.31%	62.87%	52.59%	54.60%	61.64%	64.08%	55.23%	59.34%	55.95%	
<i>Survey Section: Your Child's Personal Doctor</i>										
Clear Explanations Given To Survey Respondent (Usually or Always)	95.12%	95.67%	93.33%	94.94%	93.52%	93.75%	95.06%	94.50%	94.31%	92.94%
Attentiveness of Providers (Usually or Always)	95.80%	96.76%	95.31%	93.79%	94.46%	95.80%	96.30%	95.41%	94.37%	94.16%
Respect from Providers (Usually or Always)	96.49%	98.55%	96.44%	96.12%	95.71%	96.85%	96.90%	96.69%	96.10%	95.45%
Clear Explanations Given To Child (Usually or Always)	96.91%	93.41%	94.63%	93.58%	94.00%	92.86%	92.34%	93.92%	94.41%	93.46%
Appointment Length (Usually or Always)	90.85%	94.16%	84.15%	90.15%	87.89%	88.97%	92.55%	89.92%	88.50%	90.29%
Feeling, Growing and Behaving (Yes)	90.14%	93.09%	91.24%	88.32%	93.19%	90.71%	93.44%	91.44%	89.30%	91.07%

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Doctor Informed and Up to Date on Your Child's Care (Usually or Always)	85.81%	91.41%	78.52%	83.33%	83.83%	88.00%	87.06%	85.50%	84.38%	83.71%
Satisfaction with Child's Current Personal Doctor (Rating of 8 to 10)	89.70%	89.41%	89.97%	87.19%	89.69%	88.63%	93.01%	89.65%	88.80%	89.28%
Your Child Have Any Medical, Behavioral, or Other Health Conditions That Lasted More Than 3 Months (Yes)	40.05%	53.20%	38.04%	47.48%	41.94%	33.59%	54.70%	44.19%	47.06%	
Your Child's Personal Doctor Understand How These Medical, Behavioral, or Other Health Conditions Affect Your Child's Day-to-Day Life (Yes)	93.59%	93.68%	93.80%	91.37%	95.24%	94.57%	95.00%	93.89%	93.68%	
Your Child's Personal Doctor Understands How Your Child's Medical, Behavioral, or Other Health Conditions Affect Your Family's Day-to-Day Life (Yes)	90.91%	90.12%	90.55%	86.36%	91.40%	91.27%	89.69%	89.88%	89.47%	
Personal doctor speaks child's language (Never)	51.40%	67.02%	50.52%	61.76%	55.80%	50.00%	66.67%	56.92%	57.28%	60.53%
Personal doctor knows child's culture (Never)	58.62%	75.00%	54.64%	64.04%	54.47%	53.19%	61.80%	59.54%	60.25%	64.58%
Survey Section: Getting Health Care from Specialists										
Seeing a Specialist for Your Child (Usually or Always)	79.17%	80.25%	74.80%	75.00%	77.40%	74.63%	79.17%	77.34%	77.49%	76.04%
Satisfaction with Specialist (Rating of 8 to 10)	88.55%	88.51%	89.38%	84.11%	91.98%	88.71%	90.26%	88.81%	84.87%	85.71%
Survey Section: Your Child's Health Plan										
Get Information or Help from Customer Service (Usually or Always)	84.77%	88.12%	77.78%	85.82%	84.15%	80.00%	86.33%	83.68%	81.68%	83.06%
Courteous Treatment by Customer Service Staff (Usually or Always)	97.37%	98.02%	93.23%	95.59%	95.73%	94.67%	94.16%	95.48%	95.03%	92.76%
Health Plan Forms Easy to Fill Out (Usually or Always)	95.08%	95.97%	95.31%	97.06%	94.04%	95.56%	95.22%	95.43%	95.63%	96.04%
Satisfaction with Child's Health Plan (Rating of 8 to 10)	88.79%	84.80%	89.78%	86.53%	89.40%	84.60%	90.29%	87.79%	86.99%	88.80%
Survey Section: Prescription Medicines										
Get or Refill Any Prescription Medicines for Your Child (Yes)	50.57%	61.20%	54.13%	57.89%	52.75%	45.03%	66.67%	55.24%	57.31%	
Often It Was Easy to Get Prescription Medicines for Your Child Through His or Her Health Plan (Usually or Always)	93.21%	93.13%	94.55%	89.01%	90.56%	90.00%	91.55%	91.59%	89.93%	
Anyone from Your Child's Health Plan, Doctor's Office, or Clinic Help Get Your Child's Prescription Medicines (Yes)	66.36%	62.23%	70.78%	63.08%	64.89%	68.84%	65.86%	65.79%	63.93%	
Survey Section: About Your Child and You - Overall Health										
Rating of Your Child's Overall Health (Excellent or Very Good)	71.43%	68.15%	64.62%	65.86%	66.73%	65.05%	64.29%	66.55%	67.50%	73.47%
Overall Mental or Emotional Health (Very Good or Excellent)	61.09%	56.43%	59.51%	54.55%	58.46%	63.75%	50.90%	57.83%	56.16%	65.83%

MY 2024 (RY 2025) Child CAHPS Rate Chart

Survey Section: About Your Child And You										
Your Child Currently Need or Use Medicine Prescribed By Doctor (Yes)	41.36%	48.81%	39.95%	42.22%	38.60%	33.76%	50.22%	41.85%	43.43%	
Need or Use Medicine Because of Any Medical, Behavioral, or Other Health Condition (Yes)	87.50%	89.67%	80.75%	90.78%	80.86%	84.52%	86.88%	85.98%	87.93%	
Condition Has Lasted or Expected to Last for At Least 12 Months to Cause Need or Use for Medicine (Yes)	92.62%	95.06%	92.00%	92.90%	93.33%	85.16%	93.16%	92.29%	93.43%	
Your Child Need or Use More Medical Care, More Mental Health Services, or More Educational Services Than is Usual for Most Children of the Same Age (Yes)	31.64%	43.97%	31.85%	33.82%	31.39%	25.87%	41.32%	33.94%	33.74%	
Need or Use More Services Than Usual Because of Any Medical, Behavioral, or Other Health Condition (Yes)	89.47%	92.68%	89.76%	90.00%	89.02%	86.32%	93.89%	90.43%	92.75%	
Condition Has Lasted or Expected to Last for At Least 12 Months to Cause Need or Use of More Services Than Usual (Yes)	96.61%	97.96%	95.54%	95.77%	95.17%	95.96%	98.82%	96.67%	96.91%	
Your Child Limited or Prevented in Any Way in His or Her Ability to Do the Things Most Children of the Same Age Can Do (Yes)	23.22%	32.26%	29.88%	24.22%	24.72%	22.80%	28.34%	26.22%	25.29%	
Limited or Prevented Because of Any Medical, Behavioral, or Other Health Condition (Yes)	87.76%	89.83%	72.73%	91.23%	81.54%	69.90%	88.80%	83.19%	85.71%	
Condition Has Lasted or Expected to Last for At Least 12 Months to Cause Limited or Prevented Ability (Yes)	95.24%	97.12%	91.76%	99.02%	95.05%	94.20%	99.08%	96.18%	98.76%	
Your Child Need or Get Special Therapy Such As Physical, Occupational, or Speech Therapy (Yes)	22.74%	31.75%	25.98%	24.54%	27.85%	24.89%	27.31%	26.35%	24.37%	
Need or Use Special Therapy Because of Any Medical, Behavioral, or Other Health Condition (Yes)	80.00%	80.91%	80.19%	81.03%	81.43%	78.95%	80.51%	80.48%	80.59%	
Condition Has Lasted or Expected to Last for At Least 12 Months to Cause Need or Use of Special Therapy (Yes)	92.00%	100.00%	93.98%	96.70%	98.18%	91.95%	96.77%	95.85%	95.21%	
Your Child Have Any Kind of Emotional, Developmental, or Behavioral Problem for Which He or She Needs or Gets Treatment of Counseling (Yes)	28.50%	37.63%	28.43%	34.58%	28.63%	25.71%	42.05%	32.04%	33.03%	
Problem Has Lasted or Expected to Last for At Least 12 Months (Yes)	92.17%	93.28%	92.79%	93.83%	93.84%	93.10%	98.88%	94.28%	95.31%	
Survey Section: About Your Child and You - Demographics										
Child's Gender (Male)	59.50%	56.38%	51.11%	54.41%	51.89%	52.56%	51.91%	53.87%	54.38%	51.63%
Hispanic of Latino Origin or Descent (Distribution of Hispanics)	44.50%	18.98%	49.75%	29.61%	31.25%	38.68%	14.03%	32.34%	27.18%	26.95%
Survey Respondent's Gender (Male)	16.24%	14.67%	12.44%	14.97%	11.20%	14.13%	13.64%	13.84%	12.37%	14.48%
Child's Age	⊖	⊖	⊖	⊖	⊖	⊖	⊖	⊖	⊖	⊖
Survey Respondent's Age	⊖	⊖	⊖	⊖	⊖	⊖	⊖	⊖	⊖	⊖
Survey Respondent's Education Level	⊖	⊖	⊖	⊖	⊖	⊖	⊖	⊖	⊖	⊖
Racial Distribution	⊖	⊖	⊖	⊖	⊖	⊖	⊖	⊖	⊖	⊖
Relation To Child	⊖	⊖	⊖	⊖	⊖	⊖	⊖	⊖	⊖	⊖

* Rates in red font are less than the MY 2024 HC Average for the measure and may appear equal to HC Averages due to rounding.

** The symbol ⊖ indicates that the measure cannot be reported as a single rate.

*** Bolded measures are the CAHPS Children with Chronic Conditions measures, new for MY 2023. Rates reported are the general child rates, which is inclusive of the child chronic condition population per NCQA.