

CHC Enrollment 4th Quarter 2023

| County | Unique Participants |
|---------------|----------------------------|
| Adams | 1,868 |
| Allegheny | 35,238 |
| Armstrong | 2,375 |
| Beaver | 5,367 |
| Bedford | 1,544 |
| Berks | 12,711 |
| Blair | 4,440 |
| Bradford | 1,899 |
| Bucks | 12,670 |
| Butler | 3,926 |
| Cambria | 4,861 |
| Cameron | 218 |
| Carbon | 1,858 |
| Centre | 1,993 |
| Chester | 6,395 |
| Clarion | 1,222 |
| Clearfield | 2,900 |
| Clinton | 1,320 |
| Columbia | 1,940 |
| Crawford | 3,022 |
| Cumberland | 5,810 |
| Dauphin | 10,621 |
| Delaware | 17,097 |
| Elk | 982 |
| Erie | 10,915 |
| Fayette | 6,263 |
| Forest | 270 |
| Franklin | 3,364 |
| Fulton | 415 |
| Greene | 1,456 |
| Huntingdon | 1,298 |
| Indiana | 2,673 |
| Jefferson | 1,611 |
| Juniata | 649 |
| Lackawanna | 8,104 |
| Lancaster | 11,804 |

| | |
|--------------------|----------------|
| Lawrence | 3,684 |
| Lebanon | 3,696 |
| Lehigh | 12,858 |
| Luzerne | 12,136 |
| Lycoming | 3,814 |
| McKean | 1,774 |
| Mercer | 3,931 |
| Mifflin | 1,655 |
| Monroe | 4,117 |
| Montgomery | 16,477 |
| Montour | 556 |
| Northampton | 7,569 |
| Northumberland | 3,761 |
| Perry | 1,053 |
| Philadelphia | 111,106 |
| Pike | 1,099 |
| Potter | 585 |
| Schuylkill | 5,141 |
| Snyder | 764 |
| Somerset | 2,428 |
| Sullivan | 308 |
| Susquehanna | 1,083 |
| Tioga | 1,307 |
| Union | 795 |
| Venango | 2,234 |
| Warren | 1,387 |
| Washington | 6,123 |
| Wayne | 1,360 |
| Westmoreland | 9,955 |
| Wyoming | 709 |
| York | 9,889 |
| Grand Total | 424,453 |

Analysis Period: October 2023 - December 2023

LIFE Enrollment 4th Quarter 2023

| County | Unique Participants |
|------------|---------------------|
| Adams | 0 |
| Allegheny | 1,073 |
| Armstrong | 104 |
| Beaver | 264 |
| Bedford | 129 |
| Berks | 238 |
| Blair | 292 |
| Bradford | 0 |
| Bucks | 220 |
| Butler | 163 |
| Cambria | 467 |
| Cameron | 0 |
| Carbon | 0 |
| Centre | 0 |
| Chester | 110 |
| Clarion | 42 |
| Clearfield | 40 |
| Clinton | *** |
| Columbia | 15 |
| Crawford | 132 |
| Cumberland | 45 |
| Dauphin | 205 |
| Delaware | 373 |
| Elk | *** |
| Erie | 206 |
| Fayette | 293 |
| Forest | *** |
| Franklin | 39 |
| Fulton | *** |
| Greene | 117 |
| Huntingdon | 0 |
| Indiana | 98 |
| Jefferson | 17 |
| Juniata | 22 |
| Lackawanna | 89 |
| Lancaster | 69 |

| | |
|--------------------|--------------|
| Lawrence | 174 |
| Lebanon | 44 |
| Lehigh | 196 |
| Luzerne | 95 |
| Lycoming | 50 |
| McKean | *** |
| Mercer | 126 |
| Mifflin | 65 |
| Monroe | *** |
| Montgomery | 199 |
| Montour | *** |
| Northampton | 194 |
| Northumberland | 59 |
| Perry | *** |
| Philadelphia | 1,225 |
| Pike | 0 |
| Potter | 0 |
| Schuylkill | 72 |
| Snyder | *** |
| Somerset | 84 |
| Sullivan | 0 |
| Susquehanna | 0 |
| Tioga | 0 |
| Union | 14 |
| Venango | 52 |
| Warren | 95 |
| Washington | 274 |
| Wayne | 0 |
| Westmoreland | 410 |
| Wyoming | 0 |
| York | 253 |
| Grand Total | 8,595 |

*** Data suppressed due to low volume

Analysis Period: October 2023 - December 2023

Data is suppressed if between 1 and 10

Disclaimer - Due to data suppression the subtotal for all counties showing data will not reconcile to the grand total

due to the numbers for suppressed counties being included in the grand total

Act 54 of 2022 Report, 4th Quarter 2023, October – December 2023

Number of total calls and calls received by the Independent Enrollment Broker regarding The Living Independence for the Elderly (LIFE) Program

| All Phone Calls | |
|-----------------|----------------|
| October | 37,654 |
| November | 32,657 |
| December | 30,048 |
| Total | 100,359 |

| LIFE Phone Calls | |
|------------------|--------------|
| October | 2,081 |
| November | 1,761 |
| December | 1,614 |
| Total | 5,456 |

Number of In-Home Visit Assessments (IVAs) where LIFE was reviewed as an option to receive long-term services and supports

| IVA's where LIFE option is Reviewed | |
|-------------------------------------|---------------|
| October | 5,701 |
| November | 5,029 |
| December | 4,657 |
| Total | 15,387 |

Individuals who wanted more information about LIFE from a LIFE provider once presented with their long-term services and support options

| LIFE Opt-Ins | |
|--------------|------------|
| Source | Count |
| Paper | 82 |
| October | 26 |
| November | 29 |
| December | 27 |
| Phone | 29 |
| October | 14 |
| November | 12 |
| December | 3 |
| Total | 111 |

Medical Assistance long-term services and support enrollment packets mailed out with LIFE information

| Enrollment Packets with LIFE Information | |
|---|---------------|
| October | 12,277 |
| November | 10,732 |
| December | 9,959 |
| Total | 32,968 |

Trainings and meetings held by the Independent Enrollment Broker regarding LIFE

| | Training/Meetings Held on LIFE |
|---------------|---------------------------------------|
| October 2023 | 6 |
| November 2023 | 4 |
| December 2023 | 3 |