



**pennsylvania**

DEPARTMENT OF HUMAN SERVICES  
OFFICE OF MENTAL HEALTH AND  
SUBSTANCE ABUSE SERVICES



## *Pennsylvania State Hospital Risk Management Summary and Indicator Report*

*March 2021*

Prepared by:  
Christina Sterner, M.S. CPIE  
Wernersville State Hospital  
E-Mail: [csterner@pa.gov](mailto:csterner@pa.gov)  
Contributors:  
SMH CPIEs & PI Staff  
Valerie Minnich, RPh  
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## Introduction

The State Hospital Risk Management System defines an incident as any patient-related event that has the potential for, or which results in, a negative impact upon the quality of patient care or services, including injury or death of a person served in the state hospital system. Past reports can be found on the DHS website using the following link.

<http://www.dhs.pa.gov/publications/forproviders/statehospitalriskmanagementsummaryreports/>

The data dictionary for the measurement system was updated on October 1, 2008, and is available for review as attachments to OMHSAS Bulletin titled Management of Incidents: SI-815 Incident Reporting and Risk Management Policy and Procedural Change. (Available via bulletin search at <http://www.dhs.pa.gov/> .)

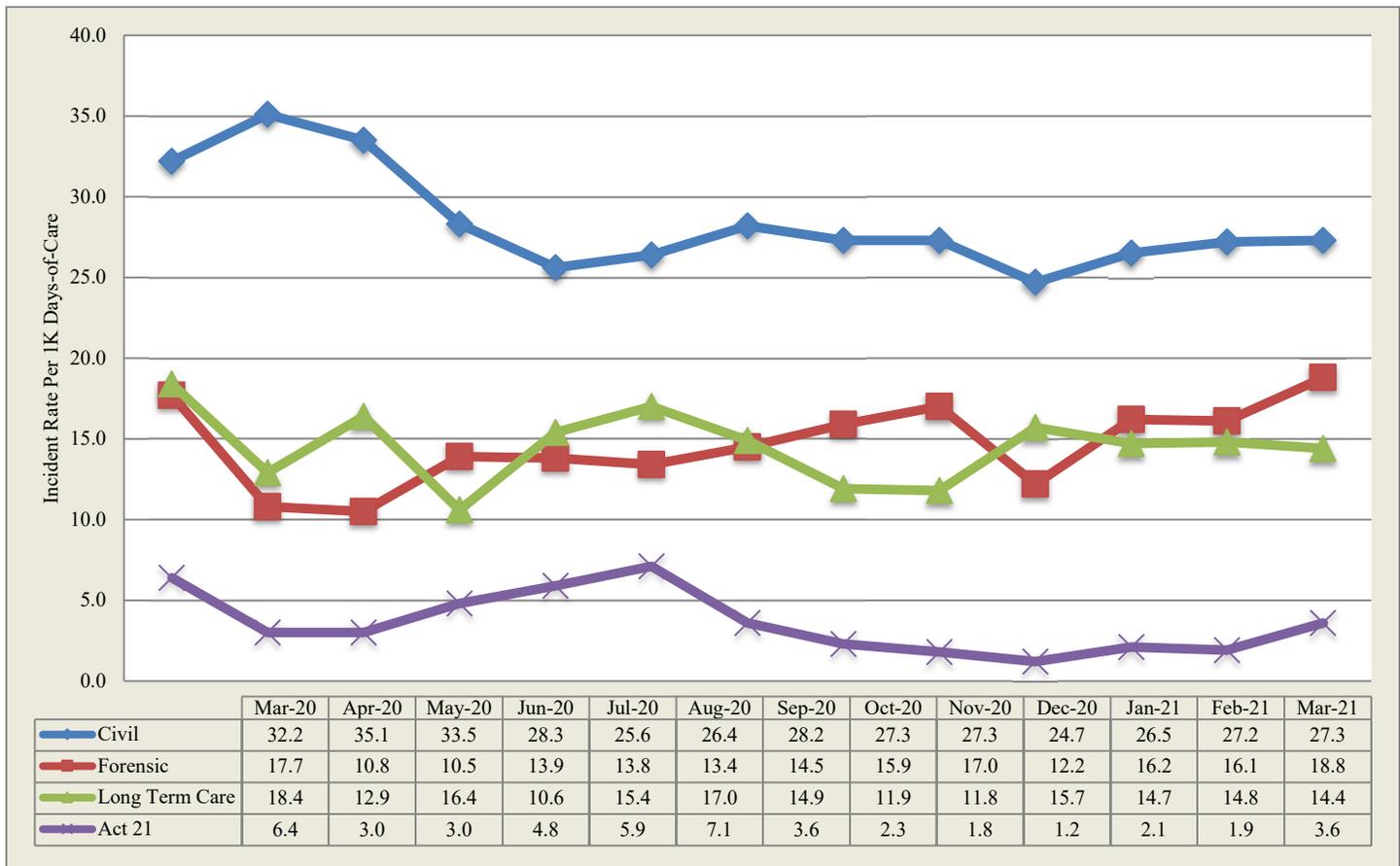
<b>Table of Contents</b>		
<b>Indicator/Measure</b>	<b>Table</b>	<b>Page</b>
<b>Risk Management Indicators</b>		
Census and Rates of Incidents	1	3
Thirteen-Month Trend of Incidents		3
Six-Month Summary of Selected Events		4
Category or Cause of Incidents: Civil	2	5
Primary Effect of Incidents: Civil	3	6
Category or Cause of Incidents: Forensic	4	7
Effect of Incidents: Forensic	5	7
Cause of Incidents: Long Term Care	6	8
Effect of Incidents: Long Term Care	7	8
Cause of Incidents: SRTP	8	9
Effect of Incidents: SRTP	9	9
13-Month Rate of Type 1 Falls per 1,000 Days of Care	10	10
13-Month Trend of Type 1 Falls		10
Hours of Seclusion Use	11	11
Number of Seclusion Events	12	11
Total Hours of Mechanical Restraint by Unit	13	11
Hours of Mechanical Restraint Use: 12 Months	14	11
Number of Mechanical Restraint Events: 12 Months	15	11
Hours of Physical Restraint Use by Unit	16	12
Hours of Physical Restraint Use: 12 Months	17	12
Number of Physical Restraint Events: 12 Months	18	12
24-Month Trend of Restraint and Seclusion Hours		13
Patient-to-Patient Assaults by Unit	19	14
13-Month Rate of Patient-to-Patient Assault Events with Injury per 1,000 Days-of-Care	20	14
Patient-to-Staff Assaults by Unit	21	15
13-Month Rate of Patient-to-Staff Assaults with Injury to Staff per 1,000 Days-of-Care	22	15
Risk Adjusted Table of Selected Safety Indicators	23	16
<b>Wellness Indicators</b>		
Tobacco Users	24	17
Reasons for Hospitalization as a Result of an Incident	25	17
<b>Medication Use Indicators</b>		
Benzodiazepines	26	18
Multiple Atypicals	27	18
Typical-Atypical	28	18
<b>STAT Medication Usage</b>		
Civil	29	19
Forensic	30	20
ACT 21 (SRTP)	31	20

During **March 2021**, a total of **1004** incident reports were completed by the state hospital system. Additional records addressing specific categories from the previous month were included on page 4 of this report. The following is a breakdown of incidents by individual facility and type of care:

**Table 1 - Number of Incident Reports**

	Census 3/31/2021	Days Provided	Incidents	Per 1000 Days-of-Care
Clarks Summit	135	4178	60	14.4
Danville	160	4921	217	44.1
Norristown	117	3615	105	29.0
Torrance	147	4400	124	28.2
Warren	138	4266	149	34.9
Wernersville	249	7514	135	18.0
<b>Total Civil</b>	<b>946</b>	<b>28894</b>	<b>790</b>	<b>27.3</b>
<b>Forensic</b>				
Norristown	202	6201	140	22.6
Torrance	74	2276	19	8.3
<b>Total Forensic</b>	<b>276</b>	<b>8477</b>	<b>159</b>	<b>18.8</b>
<b>Act 21</b>				
Act 21	61	1686	6	3.6
<b>Total Act 21</b>	<b>61</b>	<b>1686</b>	<b>6</b>	<b>3.6</b>
<b>Long Term Care</b>				
South Mountain	108	3396	49	14.4
<b>Total L. T. C.</b>	<b>108</b>	<b>3396</b>	<b>49</b>	<b>14.4</b>
<b>Total</b>	<b>1836</b>	<b>42453</b>	<b>1004</b>	<b>23.6</b>

**Thirteen-Month Trend of Incidents by Type of Care per 1,000 Days of Care**



\*Note: Rules regarding the reporting of incidents involving patient-to-patient assaults require a separate incident report form on each person involved in an altercation. This includes both the aggressor, when known and any other person involved. The numbers reported above reflect the monthly, total number of SI-815 reports coded as Patient-to-Patient Assaults and not the actual number of altercations.

The following table is refreshed each month from the most recent data (recent 6 month period) available from the State Hospital System RM database.

CATEGORY	Count	Oct_20	Nov_20	Dec_20	Jan_21	Feb_21	Mar_21
Accident-Injury	135	24	24	20	27	13	27
Adverse Drug Reaction	4			2	1	1	
Aggression	835	166	174	111	103	119	162
Airway Obstruction type 1 Intervention	16	4	3	6		1	2
Airway Obstruction type 2 No Intervention	10	3		1	2	1	3
Alleged Nonconsensual Sexual Activity	11		6	1	1	3	
Alleged Pt. Abuse	15	2	2	3	3	2	3
Assault, Pt./Pt	1547	225	281	216	291	238	296
Assault, Pt./Staff	357	79	63	41	48	49	77
Assault: Patient/Other	2		1				1
AWOL/UA	15	2	3	2	1	3	4
AWOL-Attempt	16	3	2	7	3		1
AWOL-Late	7	2	2		1		2
Change in Medical Status-Stabilized	21	5	3	2	3	5	3
Change in Medical Status-Transferred	344	54	51	84	55	52	48
Communications Sys. Misuse	44	5	6	10	9	6	8
Community Incident	4	1	1	1	1		
Contraband Possession	63	14	5	12	12	10	10
Fall Type 1-Injury with treatment	226	37	39	49	30	32	39
Fall Type 2-No treatment needed	663	111	106	128	120	100	98
Family Concern	6		1		4		1
Fire Setting	1						1
Illicit Substance Use/Possession	1		1				
Indeterminate/Unconfirmed Cause of Injury	76	11	19	10	14	10	12
Medication Error	78	14	9	11	13	21	10
Missing Property	16	1		4	3	6	2
Other	256	54	46	55	42	25	34
Procedural Treatment Error	12	3	2	1	2	3	1
Property Damage	97	20	11	12	14	20	20
Seizure	49	7	7	11	6	9	9
Self-Injurious behavior	648	123	81	80	131	128	105
Sexual Behavior	25	7	2	2	3	5	6
Smoking Violation	7		5			1	1
Substantiated Nonconsensual Sexual Activity	1						1
Substantiated Patient Abuse	8	4	1				3
Suicide Attempt	2	1					1
Suicide threat/plan	16	1	3	2	2	2	6
Theft	11	1	5		2	1	2
Unsubstantiated Nonconsensual Sexual Activity	4	1		1	1		1
Unsubstantiated Patient Abuse	13	3	2	1	1	2	4

**Table 2 - Category or Cause of Incidents in the Civil Hospitals**

Primary Cat #	CLA	DAN	NOR	TOR	WAR	WER	Count
Accident-Injury	3	6	0	1	4	2	16
Aggression	6	11	9	25	54	31	136
Airway Obstruction type 1 Intervention	1	0	0	0	0	0	1
Airway Obstruction type 2 No Intervention	0	1	1	0	1	0	3
Alleged Pt. Abuse	1	0	1	0	0	0	2
Assault, Pt./Pt	4	74	62	26	30	30	226
Assault, Pt./Staff	5	22	3	1	14	7	52
Assault: Patient/Other	0	0	0	0	0	1	1
AWOL/UA	2	0	0	0	1	1	4
AWOL-Attempt	0	1	0	0	0	0	1
AWOL-Late	0	0	0	0	2	0	2
Change in Medical Status-Stabilized	0	0	0	2	1	0	3
Change in Medical Status-Transferred	4	11	3	3	5	6	32
Communications Sys. Misuse	1	0	1	0	5	1	8
Contraband Possession	0	3	1	0	1	1	6
Fall Type 1-Injury with treatment	4	2	2	9	2	8	27
Fall Type 2-No treatment needed	15	24	10	10	11	16	86
Family Concern	0	0	0	0	0	1	1
Fire Setting	0	0	0	0	1	0	1
Indeterminate/Unconfirmed Cause of Injury	1	2	0	4	4	1	12
Medication Error	0	6	0	0	0	0	6
Missing Property	1	0	0	0	0	1	2
Other	1	2	1	19	1	3	27
Procedural Treatment Error	1	0	0	0	0	0	1
Property Damage	1	6	4	5	1	0	17
Seizure	1	2	2	0	2	1	8
Self-Injurious behavior	7	43	4	13	9	17	93
Sexual Behavior	0	1	0	4	0	1	6
Smoking Violation	0	0	0	0	0	1	1
Substantiated Patient Abuse	1	0	1	0	0	1	3
Suicide Attempt	0	0	0	1	0	0	1
Suicide threat/plan	0	0	0	1	0	0	1
Theft	0	0	0	0	0	2	2
Unsubstantiated Patient Abuse	0	0	0	0	0	2	2
Totals	60	217	105	124	149	135	790

**Table 3 - Primary Effect of Incidents in the Civil Hospitals**

Primary effect	CLA	DAN	NOR	TOR	WAR	WER	Count
Unknown	0	2	0	0	0	1	3
Abrasion/scrape/scratch/hematoma	14	13	12	18	9	17	83
Allergic reaction	1	0	0	0	0	0	1
Bite-Human	0	0	0	2	0	0	2
Blister	0	0	0	1	0	0	1
Body System Illness	0	5	0	1	2	0	8
Bruise/contusion/discoloration	3	6	3	10	4	2	28
Burn/Scald	0	1	0	0	0	0	1
Constipation	0	0	0	1	0	0	1
Death	0	0	0	2	0	0	2
Edema/swelling	0	2	0	4	0	2	8
Emesis	0	1	2	1	0	0	4
Erythema/redness	0	5	1	3	6	4	19
Fever	3	0	0	0	0	0	3
Fracture	0	0	0	0	0	1	1
Ingestion of foreign body	1	5	0	0	2	3	11
Laceration: NO sutures/staples/steri-strips	2	3	3	1	1	3	13
Laceration: with sutures/staples	0	0	0	2	1	1	4
Lethargy	1	3	0	0	2	1	7
No Injury/NA	30	153	68	63	113	84	511
Other	1	7	1	13	3	5	30
Pain unspecified	1	2	4	0	1	0	8
Pain, Specified	1	6	7	2	3	11	30
Puncture/stab wound	0	0	1	0	0	0	1
Respiratory Distress	1	1	0	0	0	0	2
Seizure	1	2	1	0	1	0	5
Skin Irritation/Rash	0	0	0	0	1	0	1
Unconscious/Unresponsive	0	0	2	0	0	0	2
Totals	60	217	105	124	149	135	790

**Table 4 - Cause of Incidents in the Forensic Units Category or Cause of Incidents in the Forensic Service by Unit**

Primary Cat #	NSH										TSH					Sys	
	51A1	51A2	51B1	51B2	51C1	51C2	10D1	10D2	10E1	10E2	Total	FB3	FB4	FC1	FC2	Total	Count
Aggression		4	1	1	2	1	4		4		17	2	4			6	23
Airway Obstruction type 1 Intervention	1										1					0	1
Alleged Pt. Abuse									1		1					0	1
Assault, Pt./Pt		4	10	18	12	8	4	4	4		64	1			1	2	66
Assault, Pt./Staff		1	2	11		1	1		3		19			1	1	2	21
Change in Medical Status-Transferred				2					1	1	4	1	1	1	1	4	8
Contraband Possession			2					2			4					0	4
Fall Type 1-Injury with treatment					2		1				3			1		1	4
Fall Type 2-No treatment needed		1		1	4						6					0	6
Medication Error						1					1					0	1
Other	1		1					1			3			1		1	4
Seizure	1										1					0	1
Self-Injurious behavior	1		2	2		1	2		2		10		1			1	11
Substantiated Nonconsensual Sexual Activity											0			1		1	1
Suicide threat/plan		1		2		1					4					0	4
Unsubstantiated Nonconsensual Sexual Activity											0			1		1	1
Unsubstantiated Patient Abuse								2			2					0	2
<b>Totals</b>	<b>4</b>	<b>11</b>	<b>18</b>	<b>37</b>	<b>20</b>	<b>13</b>	<b>12</b>	<b>9</b>	<b>15</b>	<b>1</b>	<b>140</b>	<b>4</b>	<b>6</b>	<b>6</b>	<b>3</b>	<b>19</b>	<b>159</b>

**Table 5 - Effect of Incidents in the Forensic Service by Unit**

EFFECT	NSH										TSH					Sys	
	51A1	51A2	51B1	51C1	51C2	51B2	10D1	10D2	10E1	10E2	Total	FB3	FB4	FC1	FC2	Total	Count
Unknown											0			1	1	2	2
Abrasion/scrape/scratch/hematoma	1		2	1	6	4	1	1	1		17	1	1			2	19
Blister			1								1					0	1
Bruise/contusion/discoloration	1					1	1				3					0	3
Edema/swelling						1					1					0	1
Emesis											0	1				1	1
Erythema/redness											0		1			1	1
Ingestion of foreign body			2						2		4					0	4
Laceration: NO sutures/staples/steri-strips							1				1					0	1
No Injury/NA	1	11	13	14	7	25	8	7	11		97	1	3	2	1	7	104
Other						1					1	1		1		2	3
Pain unspecified				2	2	1	1		1		7					0	7
Pain, Specified				3	3				1		7		1	1	1	3	10
Seizure	1										1					0	1
Syncopal episode											0			1		1	1
<b>Totals</b>	<b>4</b>	<b>11</b>	<b>18</b>	<b>20</b>	<b>13</b>	<b>37</b>	<b>12</b>	<b>9</b>	<b>15</b>	<b>1</b>	<b>140</b>	<b>4</b>	<b>6</b>	<b>6</b>	<b>3</b>	<b>19</b>	<b>159</b>

**Table 6 -Cause of Incidents in the Long Term Care Facility**

Cause	3A	3B	6A	6B	Count
Accident-Injury	1	3	2	4	10
Assault, Pt./Pt		2		2	4
Assault, Pt./Staff				3	3
Change in Medical Status-Transferred	2	1	2	2	7
Fall Type 1-Injury with treatment	2	4	2		8
Fall Type 2-No treatment needed	3	1	1	1	6
Medication Error	1	1		1	3
Other	1		1	1	3
Property Damage	2	1			3
Self-Injurious behavior				1	1
Suicide threat/plan				1	1
Totals	12	13	8	16	49

**Table 7 - Effect of Incidents in the Long Term Care Facility**

EFFECT	3A	3B	6A	6B	Count
Abrasion/scrape/scratch/hematoma	1	3	1	1	6
Bruise/contusion/discoloration	1	1	2	1	5
Damaged or lost tooth				1	1
Death			1	1	2
Emesis				1	1
Laceration: NO sutures/staples/steri-strips		2			2
Laceration: with steristrips/glue		1			1
No Injury/NA	7	5	2	10	24
Other	2		1	1	4
Pain, Specified			1		1
Respiratory Distress		1			1
Syncopal episode	1				1
Totals	12	13	8	16	49

**Act-21-Sexual Responsibility & Treatment Program at Torrance State Hospital**

In July 2003, the Pennsylvania Legislature enacted Act 21 for adjudicated youth, aging out of the juvenile justice system who have a "mental abnormality" that renders them unable to control their violent sexual impulses. The Act mandates the state to provide mental health and sex-offense specific treatment to an identified population that had been adjudicated of certain sex crimes, received treatment in a juvenile program, yet remains a significant risk to sexually re-offend after reaching the age of 21, an age when oversight by the juvenile justice system typically ends. The Act requires the referral of such individuals who have committed these specific crimes to the Pennsylvania Sexual Offenders Assessment Board (SOAB) ninety days prior to their 20th birthday for purposes of determining if the individual has "serious difficulty in controlling sexually violent behavior." If so determined, a petition for a mental health hearing will be made for determination of civil commitment to the Sexual Responsibility and Treatment Program (SRTP) on the grounds of Torrance State Hospital. On July 1, 2006, the operation of this program transferred from an independent contractor to the Torrance State Hospital.

**Table 8 - Cause of Incidents in the Sexual Responsibility and Treatment Program**

Cause	TOR	Count
Accident-Injury	1	1
Aggression	3	3
Assault, Pt./Staff	1	1
Change in Medical Status-Transferred	1	1
Totals	6	6

**Table 9 - Effect of Incidents in the Sexual Responsibility and Treatment Program**

Primary effect	TOR	Count
Abrasion/scrape/scratch/hematoma	1	1
Bite-Human	1	1
Bruise/contusion/discoloration	1	1
Emesis	1	1
No Injury/NA	2	2
Totals	6	6

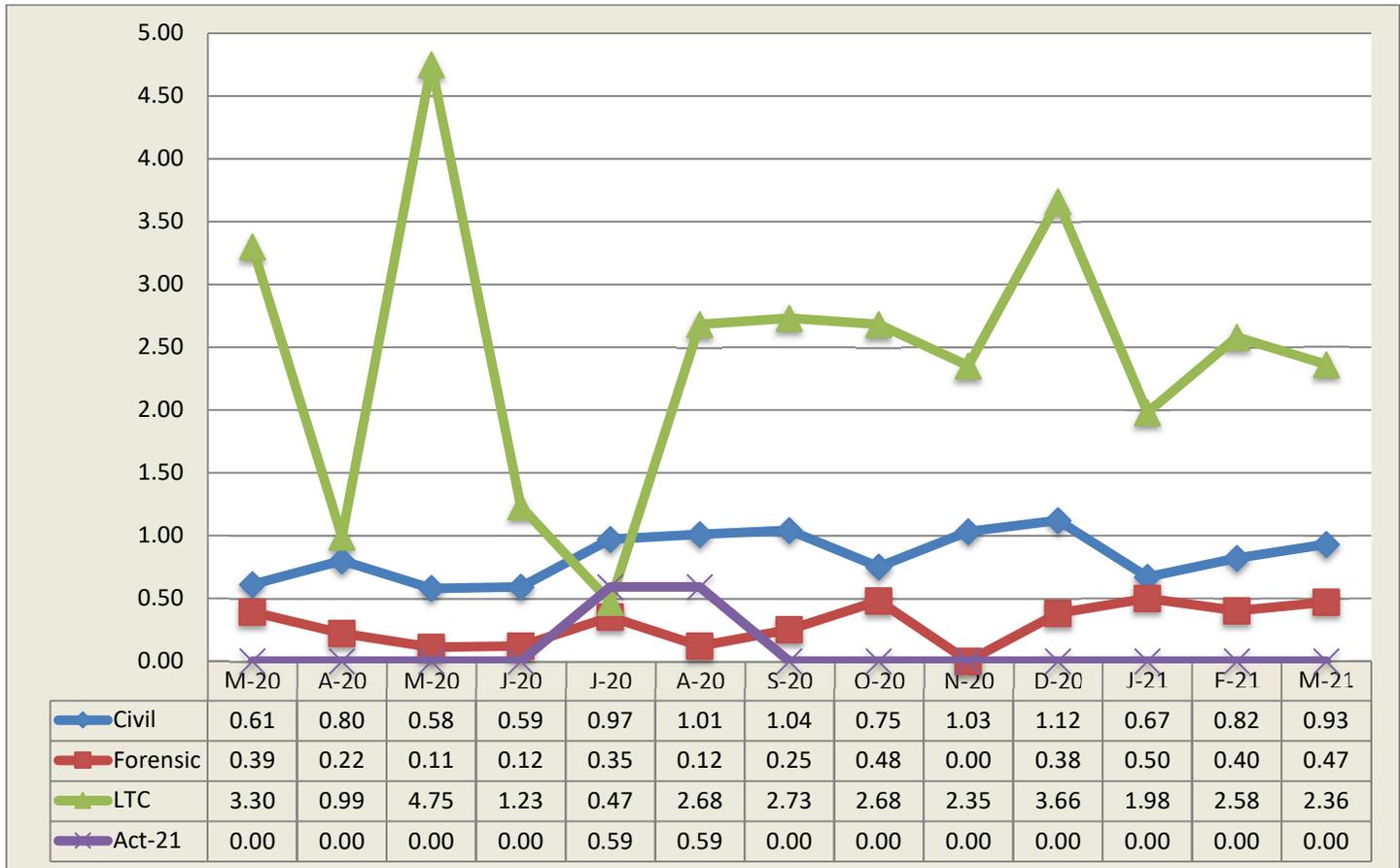
## Falls

Falls within the state hospital risk management system are divided into two categories, type 1 and type 2, with the need for medical intervention or lack thereof defining the difference. The following data relates to falls, type 1 which are defined as an involuntary descent to a lower position, excluding seizures, that is witnessed or reported and requires medical intervention.

**Table 10 - 13-Month Rate of Type 1 Falls Per 1,000 Days-of-Care**

M/Year	Civil Hospital							Forensic			A21	LTC	Sys Avg
	Cl	Dan	Nor	Tor	War	Wer	Ttl	Nor	Tor	Total	A21	SMRC	
Mar-20	0.23	0.40	0.00	1.82	0.00	0.86	0.61	0.28	0.39	0.39	0.00	3.30	0.77
Apr-20	0.24	0.85	0.58	1.35	0.73	0.89	0.80	0.30	0.00	0.22	0.00	0.99	0.67
May-20	1.36	0.00	0.61	0.85	0.00	0.62	0.58	0.15	0.00	0.11	0.00	4.75	0.86
Jun-20	0.46	0.63	0.31	1.32	0.24	0.51	0.59	0.00	0.45	0.12	0.00	1.23	0.53
Jul-20	0.44	0.63	0.87	1.74	0.00	1.59	0.97	0.48	0.00	0.35	0.59	0.47	0.79
Aug-20	1.33	0.00	0.87	1.31	0.48	1.59	1.01	0.17	0.00	0.12	0.59	2.68	0.98
Sep-20	0.70	0.00	0.87	1.83	0.24	1.92	1.04	0.17	0.47	0.25	0.00	2.73	1.01
Oct-20	0.68	0.21	0.29	1.58	0.71	0.87	0.75	0.49	0.45	0.48	0.00	2.68	0.85
Nov-20	1.42	0.21	0.61	3.09	0.00	0.90	1.03	0.00	0.00	0.00	0.00	2.35	0.91
Dec-20	1.18	0.00	1.48	1.63	0.25	1.77	1.12	0.51	0.00	0.38	0.00	3.66	1.16
Jan-21	0.73	0.63	0.28	1.13	0.00	0.90	0.67	0.50	0.50	0.50	0.00	1.98	0.72
Feb-21	1.64	0.00	0.93	1.77	0.00	0.74	0.82	0.37	0.50	0.40	0.00	2.58	0.85
Mar-21	0.96	0.41	0.55	2.05	0.47	1.06	0.93	0.48	0.44	0.47	0.00	2.36	0.92

**13-Month Trend of Type 1 Falls by Type of Care per 1,000 Days-of-Care**



**State Hospital Use of Seclusion**

**Civil and Forensic**

Data on seclusion use for psychiatric reasons includes the civil and forensic populations and is reported for both monthly and yearly totals.

**Table 11 - Hours of Seclusion Use, Monthly Totals for Past Year**

No Use of Seclusion in PA State Hospital system since July 2013

**Table 12 - Number of Seclusion Events, Monthly Totals for Past Year**

No Use of Seclusion in PA State Hospital system since July 2013

**State Hospital Use of Mechanical Restraint**

**Civil and Forensic**

Data on mechanical restraint use for psychiatric reasons includes the forensic and civil populations and is reported for both monthly and yearly totals.

**Table 13 - Total Hours of Mechanical Restraint Use by Hospital and Unit In Month**

No use of Mechanical Restraint in PA State Hospital system since September 2015

**Table 14 - Hours of Mechanical Restraint Use, Monthly Totals for Past Year**

No use of Mechanical Restraint in PA State Hospital system since September 2015

**Table 15 - Number of Mechanical Restraint Events, Monthly Totals for Past Year**

No use of Mechanical Restraint in PA State Hospital system since September 2015

**State Hospital Use of Physical Holds**

Data on physical holds use for psychiatric reasons includes all level of care populations and is reported for both monthly and yearly totals. Physical hold events lasting less than 60 seconds are reflected as 0.00 hours.

**Table 16 - Hours of Physical Holds (Restraint) Used by Hospital & Unit**

ABV	WARD	Total
WAR	3IF	0.28
NOR	51B2	0.24
DAN	312	0.21
NOR	51A2	0.21
NOR	10E1	0.20
NOR	01C2	0.14
TOR	FB4	0.13

ABV	WARD	Total
CLA	3	0.10
NOR	51B1	0.08
WER	35-2	0.05
TOR	FC2	0.05
TOR	FC1	0.03
NOR	10D1	0.02
WER	37-2	0.02

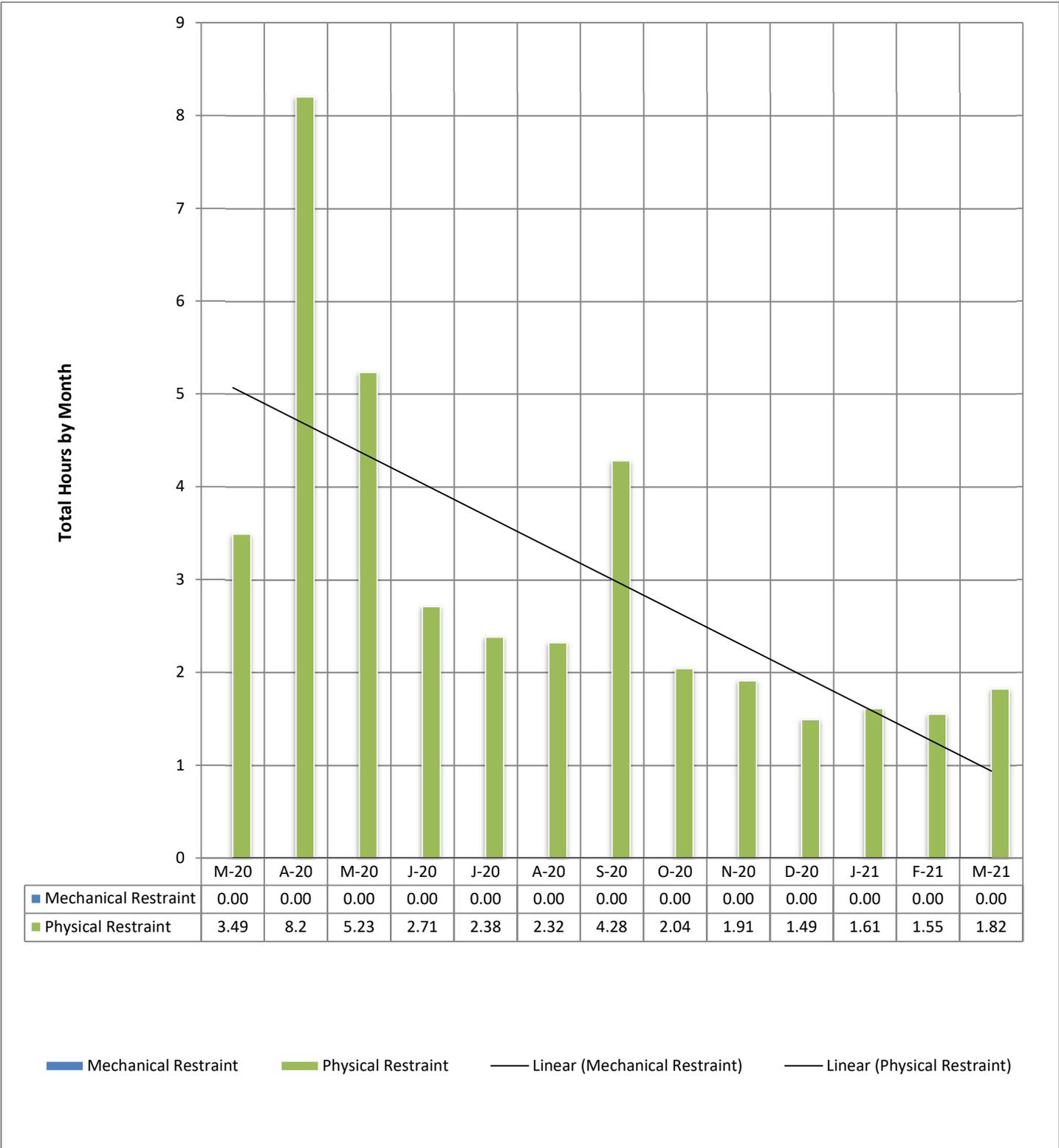
ABV	WARD	Total
NOR	01C1	0.01
NOR	51C2	0.01
WER	34-4	0.01
NOR	01A2	0.01
CLA	4	0.01
WER	37-1	0.01

**Table 17 - Hours of Physical Holds (Restraint) Use, Monthly Totals for Past Year**

ABV	Total	Apr_20	May_20	Jun_20	Jul_20	Aug_20	Sep_20	Oct_20	Nov_20	Dec_20	Jan_21	Feb_21	Mar_21
CLA	2.82	0.33	1.07	0.21	0.15	0.22	0.48	0.05	0.17	0.03	0.01	0.00	0.11
DAN	5.38	0.79	0.65	0.72	0.23	0.14	0.70	0.11	0.07	0.04	1.34	0.21	0.38
NOR	5.87	0.39	0.28	0.31	0.65	0.18	0.36	0.88	0.70	0.44	0.32	0.45	0.92
TOR	6.37	0.45	0.62	0.47	1.04	0.60	0.80	0.40	0.62	0.72	0.30	0.15	0.22
WAR	19.87	6.58	2.57	2.09	1.13	0.55	0.30	0.55	0.57	0.44	1.42	3.13	0.53
WER	4.36	0.10	0.05	0.03	0.85	0.46	2.21	0.07	0.04	0.14	0.06	0.24	0.12
<b>Total</b>	<b>44.67</b>	<b>8.64</b>	<b>5.24</b>	<b>3.83</b>	<b>4.05</b>	<b>2.14</b>	<b>4.84</b>	<b>2.05</b>	<b>2.16</b>	<b>1.81</b>	<b>3.45</b>	<b>4.18</b>	<b>2.27</b>

**Table 18 - Number of Physical Holds (Restraint) Events, Monthly Totals for Past Year**

ABV	Total	Apr_20	May_20	Jun_20	Jul_20	Aug_20	Sep_20	Oct_20	Nov_20	Dec_20	Jan_21	Feb_21	Mar_21
CLA	68	7	24	4	2	8	11	1	6	1	1	0	3
DAN	126	12	18	13	9	6	17	7	4	3	20	8	9
NOR	278	28	16	18	22	17	22	32	25	13	31	18	36
TOR	77	7	8	6	11	12	9	2	5	6	4	3	4
WAR	243	52	79	29	8	13	4	14	10	9	5	13	7
WER	42	3	4	1	4	5	3	4	3	4	3	3	5
<b>Total</b>	<b>834</b>	<b>109</b>	<b>149</b>	<b>71</b>	<b>56</b>	<b>61</b>	<b>66</b>	<b>60</b>	<b>53</b>	<b>36</b>	<b>64</b>	<b>45</b>	<b>64</b>



## Assaults

Assaults within the state hospital system are defined as any aggressive act by a patient, involving physical contact that may or may not result in injury. Assaults can be directed at a peer, staff or any other individual. The system was designed to require an incident report (form SI-815) on any patient involved in a physical altercation regardless of who may have started the assault. Therefore, every patient-to-patient altercation will result in at least two incident reports.

**Table 19 - Patient-to-Patient Assaults by Unit, All Levels of Care**

ABV	WARD	Cnt	ABV	WARD	Cnt	ABV	WARD	Cnt
NOR	01C1	34	NOR	51B1	10	NOR	10D1	4
DAN	312	27	TOR	011	8	WAR	2NM	3
NOR	51B2	18	NOR	51C2	8	WAR	3IM	3
WAR	3SW	17	WER	35-2	7	WER	37-2	2
NOR	01A2	16	WAR	3NM	7	NOR	01A1	2
DAN	310	15	TOR	024	5	SMO	3B	2
DAN	210	14	NOR	10E1	4	DAN	311	2
DAN	212	14	WER	35-3	4	SMO	6B	2
WER	35-4	13	WER	34-4	4	DAN	211	2
NOR	51C1	12	NOR	10D2	4	TOR	FC2	1
TOR	013	12	NOR	51A2	4	TOR	FB3	1
NOR	01C2	10	CLA	7	4	TOR	021	1

**Table 20 - Rate of Patient-to-Patient Assaults Events with Patient Injury per 1,000 Days-of-Care**

Pt.-to-Pt. Assault w/ any Injury	Civil							Forensic			S RTP
	Cla	Dan	Nor	Tor	War	Wer	Tot.	Nor	Tor	Tot.	S RTP
Mar-20	0.93	2.63	3.86	2.50	1.67	0.86	1.89	4.37	0.00	3.20	0.00
Apr-20	0.72	1.49	6.13	0.68	2.20	1.14	1.81	2.07	0.00	1.54	0.61
May-20	0.68	0.83	3.98	0.64	2.14	1.48	1.49	2.83	0.00	2.12	0.00
Jun-20	0.46	1.69	4.34	0.66	3.83	0.63	1.66	1.27	0.91	1.18	0.00
Jul-20	0.22	1.05	3.77	1.09	1.17	1.22	1.31	1.62	2.06	1.74	0.59
Aug-20	0.89	1.03	4.65	1.09	2.63	1.35	1.75	1.52	0.87	1.34	0.00
Sep-20	0.46	2.15	4.95	2.06	0.71	0.89	1.67	2.44	0.00	1.78	0.00
Oct-20	0.23	2.09	3.43	1.13	0.24	0.75	1.19	3.79	0.45	2.90	0.00
Nov-20	1.42	1.90	4.86	1.66	1.02	0.90	1.74	5.04	0.00	3.67	0.00
Dec-20	0.00	2.25	4.13	0.93	0.76	0.50	1.25	2.91	0.00	2.13	0.00
Jan-21	0.00	3.35	4.84	1.59	1.31	1.03	1.87	3.52	1.01	2.90	0.00
Feb-21	0.27	1.14	5.56	1.77	0.82	0.74	1.52	2.94	0.50	2.29	0.00
Mar-21	0.48	1.83	5.81	2.95	0.23	1.46	1.97	3.06	0.44	2.36	0.00

**Table 21 - Patient-to-Staff Assault Events by Unit, All Levels of Care**

ABV	WARD	Cnt
NOR	51B2	11
DAN	312	9
WAR	3NM	7
DAN	210	6
NOR	01C2	3
NOR	10E1	3
CLA	3	3
SMO	6B	3
WAR	3IM	3
WER	34-4	3

ABV	WARD	Cnt
CLA	7	2
DAN	211	2
WER	37-2	2
DAN	310	2
WAR	3IF	2
NOR	51B1	2
DAN	311	2
DAN	212	1
WER	34-3	1
WER	34-2	1

ABV	WARD	Cnt
NOR	51C2	1
NOR	51A2	1
WAR	2NM	1
WAR	2SW	1
TOR	022	1
TOR	063	1
TOR	FC1	1
TOR	FC2	1
NOR	10D1	1

**Table 22 - Rate of Patient-to-Staff Assault Events with Injury to Staff per 1,000 Days-of-Care**

Pt/Staff Assault w/ Staff Inj per 1K days	Civil							Forensic			S RTP
	Cla	Dan	Nor	Tor	War	Wer	Tot.	Nor	Tor	Tot.	S RTP
Mar-20	0.70	0.00	0.28	1.36	0.95	0.12	0.51	0.56	0.00	0.41	0.00
Apr-20	0.00	0.00	0.29	0.00	3.67	0.51	0.70	0.74	0.43	0.66	0.00
May-20	0.68	0.00	0.00	0.00	2.38	0.00	0.44	0.15	0.00	0.11	0.00
Jun-20	0.23	0.63	0.00	0.00	2.15	0.38	0.55	0.64	0.45	0.59	0.00
Jul-20	0.44	0.21	0.29	0.00	1.17	0.37	0.40	0.81	1.65	1.04	0.00
Aug-20	0.00	0.41	0.00	0.22	0.72	0.37	0.30	0.51	0.87	0.61	0.00
Sep-20	0.00	1.07	0.29	0.91	0.24	0.26	0.45	0.17	0.00	0.13	0.00
Oct-20	0.23	1.46	0.29	0.45	0.71	1.87	0.99	0.49	0.00	0.36	0.00
Nov-20	0.00	0.42	0.30	0.47	1.02	0.13	0.36	0.17	0.93	0.38	0.00
Dec-20	0.00	0.00	0.59	0.23	0.00	0.13	0.14	0.17	1.42	0.50	0.00
Jan-21	0.00	0.00	0.28	0.45	0.52	0.26	0.25	0.34	0.00	0.25	0.00
Feb-21	0.00	0.00	0.00	0.25	0.55	0.59	0.27	0.18	0.00	0.13	0.00
Mar-21	0.72	0.20	0.28	0.00	0.00	0.27	0.24	0.97	0.44	0.83	0.00

**Table 23 - Risk Adjusted Safety Indicators**

Mar-21	Civil							Forensic					
Month	Cl	Dan	Nor	Tor	War	Wer	C. Total	Nor	Tor	F. Total	LTC	SRTP	System
Patient Days	4178	4921	3615	4400	4266	7514	28894	6201	2276	8477	3396	1686	42453
Census	135	160	117	147	138	249	946	202	74	276	108	61	1391
<b>Safety Indicators</b>													
Type 1 Falls (count)	4	2	2	9	2	8	27	3	1	4	8	0	39
Num Per 1,000 Pt Days	0.96	0.41	0.55	2.05	0.47	1.06	0.93	0.48	0.44	0.47	2.36	0.00	0.92
Total Falls (count)	19	26	12	19	13	24	113	9	1	10	14	0	137
Num Per 1,000 Pt Days	4.55	5.28	3.32	4.32	3.05	3.19	3.91	1.45	0.44	1.18	4.12	0.00	3.23
PT:PT Assaults w/Injury(count)	2	9	21	13	1	11	57	19	1	20	0	0	77
Num Per 1,000 Pt Days	0.48	1.83	5.81	2.95	0.23	1.46	1.97	3.06	0.44	2.36	0.00	0.00	1.81
Total PT:PT Assault Events (count)	4	74	62	26	30	30	226	64	2	66	0	0	292
Num Per 1,000 Pt Days	0.96	15.04	17.15	5.91	7.03	3.99	7.82	10.32	0.88	7.79	0.00	0.00	6.88
PT:Staff Assaults w/Injury(count)	3	1	1	0	0	2	7	6	1	7	0	0	14
Num Per 1,000 Pt Days	0.72	0.20	0.28	0.00	0.00	0.27	0.24	0.97	0.44	0.83	0.00	0.00	0.33
Total PT:Staff Assault Events (count)	5	22	3	1	14	7	52	19	2	21	3	1	77
Num Per 1,000 Pt Days	1.20	4.47	0.83	0.23	3.28	0.93	1.80	3.06	0.88	2.48	0.88	0.59	1.81
SIB Events (count)	7	43	4	13	9	17	93	10	1	11	1	0	105
Num Per 1,000 Pt Days	1.68	8.74	1.11	2.95	2.11	2.26	3.22	1.61	0.44	1.30	0.29	0.00	2.47
Total Physical Restraint Hours	0.11	0.21	0.16	0	0.28	0.08	0.84	0.76	0.22	0.98		0.00	1.82
Num Per 1,000 Pt Days	0.03	0.04	0.04	0.00	0.07	0.01	0.03	0.12	0.10	0.12		0.00	0.04
<b>Medication Measures</b>													
Benzodiazepines	87	85	44	27	72	71	386	5	6	11		7	404
Percentage of Census	0.64	0.53	0.38	0.18	0.52	0.29	0.41	0.02	0.08	0.04		0.11	0.29
Multiple Atypicals	37	50	8	39	60	68	262	6	12	18		0	280
Percentage of Census	0.27	0.31	0.07	0.27	0.43	0.27	0.28	0.03	0.16	0.07		0.00	0.20
Typical- Atypical	36	61	49	59	30	117	352	59	27	86		0	438
Percentage of Census	0.27	0.38	0.42	0.40	0.22	0.47	0.37	0.29	0.36	0.31		0.00	0.31

## Wellness Indicators

The National Association of State Mental Health Program Directors (NASMHPD) issued a report in October 2006 about mortality and morbidity in people with serious mental illness (SMI). According to Mental Health America's *Survey of People with Schizophrenia and Providers* ([www.mentalhealthamerica.net](http://www.mentalhealthamerica.net)), the NASMHPD report revealed that people with SMI die on average 25 years earlier than the general population. The major natural causes of death for people with SMI are heart disease, diabetes, respiratory disease and infectious disease. Many of the risk factors for these diseases are modifiable. Beginning June 2008, the state began compiling and comparing data on the number of tobacco users (Table 24) in our state hospitals.

**Table 24 - Tobacco Users on Last Day of Month Civil and Long Term Care**

Month	Tobacco Users	CLA	DAN	NOR	TOR	WAR	WER	Civil Total	LTC	System Total
Apr-20	Total Users	0	0	0	0	0	0	0	8	8
	% of Census	0%	0%	0%	0%	0%	0%	0%	6%	1%
Aug-20	Total Users	0	0	0	0	0	0	0	8	8
	% of Census	0%	0%	0%	0%	0%	0%	0%	6%	1%
Nov-20	Total Users	0	0	0	0	0	0	0	8	8
	% of Census	0%	0%	0%	0%	0%	0%	0%	6%	1%
Mar-21	Total Users	0	0	0	0	0	0	0	6	6
	% of Census	0%	0%	0%	0%	0%	0%	0%	6%	0%

**Between July 2018 and December 2018 all six State Mental Hospitals became tobacco free campuses.**

**Table 25 - Reasons for Hospitalizations as the Result of an Incident, All Levels of Care**

The Risk Management System requires that an incident report form be completed anytime a person is transported from a state hospital to an acute care hospital. This includes if the person was only seen in the emergency room, received diagnostic tests and/or was actually admitted. It does **not** include hospitalizations for a preplanned procedure, test or surgery.

Cause	CLA	DAN	NOR	TOR	WAR	WER	Count
Airway Obstruction type 1 Intervention	1						1
Change in Medical Status-Stabilized				1			1
Change in Medical Status-Transferred	4	11	7	4	5	6	37
Fall Type 1-Injury with treatment		2		2	2	1	7
Other				2			2
Seizure	1						1
Self-Injurious behavior		2	2			1	5
<b>Totals</b>	<b>6</b>	<b>15</b>	<b>9</b>	<b>9</b>	<b>7</b>	<b>8</b>	<b>54</b>

## Medication Measures

Beginning in September 2008 the OMHSAS Bureau of Community and Hospital Operations identified the following three medication measures for inclusion in this monthly report. The table information is compiled from the QS1 pharmacy software and reflects the unique count of the number of people served at each hospital on the last day of the month for each measure.

**Table 26 - Benzodiazepines**

**Measure Definition:** *Benzodiazepines refers to the number of unique patients served at each hospital, by level-of-care, who have an active, straight order for any benzodiazepine medication on the last day of each month.*

BZD M/Y								Forensic			SRTP	Sys
	Cla	Dan	Nor	Tor	War	Wer	Total	Nor	Tor	Cnt	Tor	Total
May-20	88	78	62	30	55	72	385	5	7	12	9	406
Aug-20	92	78	56	26	55	83	390	10	8	18	9	417
Nov-20	91	87	52	26	64	77	397	13	5	18	7	422
Mar-21	87	85	44	27	72	71	386	5	6	11	7	404

**Table 27 - Multiple Atypicals**

**Measure Definition:** *Multiple Atypicals refers to the number of unique patients served at each hospital, by level-of-care, who have an active, straight order for two or more atypical antipsychotic medications on the last day of each month.*

Multiple Atypicals M/Y								Forensic			SRTP	Sys
	Cla	Dan	Nor	Tor	War	Wer	Total	Nor	Tor	Cnt	Tor	Total
May-20	24	41	5	36	48	63	217	10	10	20	0	237
Aug-20	22	42	4	38	47	64	217	6	14	20	0	237
Nov-20	24	49	6	39	54	66	238	5	9	14	0	252
Mar-21	37	50	8	39	60	68	262	6	12	18	0	280

**Table 28 - Typical-Atypical**

**Measure Definition:** *Typical-Atypicals refers to the number of unique patients served at each hospital, by level-of-care, who have an active, straight order for a typical and an atypical antipsychotic medication on the last day of each month.*

Typical - Atypical M/Y								Forensic			SRTP	Sys
	Cla	Dan	Nor	Tor	War	Wer	Total	Nor	Tor	Cnt	Tor	Total
May-20	31	47	44	65	39	119	345	60	28	88	0	433
Aug-20	46	50	50	69	29	122	366	62	32	94	0	460
Nov-20	20	50	50	60	23	121	324	61	25	86	0	410
Mar-21	36	61	49	59	30	117	352	59	27	86	0	438

**Table 29 - STAT Medication Usage – Civil**

**Measure Definition:** STAT medication are counted as psychiatric medications that have been administered. If two STAT medications are administered, it is counted as one event. Each STAT medication event is documented by “Route of Administration” and “Requested by”. This measure includes all levels of care.

CLARKS SUMMIT (FY 2020-21)							
Month	Total Number of STATs	Route of Admin			Requested by:		
		PO	IM	PEG Tube:	Indv	MD/DO	RN
Mar-21	98	88	10	0	40	39	19

DANVILLE (FY 2020-21)							
Month	Total Number of STATs	Route of Admin			Requested by:		
		PO	IM	Peg Tube:	Indv	MD/OD	RN
Mar-21	204	41	163	0	46	9	149

NORRISTOWN - CIVIL (FY 2020-21)							
Month	Total Number of STATs	Route of Admin			Requested by:		
		PO	IM	Peg Tube:	Indv	MD/DO	RN
Mar-21	84	28	56	0	18	10	56

TORRANCE - CIVIL (FY 2020-21)							
Month	Total Number of STATs	Route of Admin			Requested by:		
		PO	IM	Peg Tube:	Indv	MD/DO	RN
Mar-21	80	33	47	0	20	15	45

WARREN (FY 2020-21)							
Month	Total Number of STATs	Route of Admin			Requested by:		
		PO	IM	Peg Tube	Indv	MD/DO	RN
Mar-21	115	60	54	1	28	23	64

WERNERSVILLE (FY 2020-21)							
Month	Total Number of STATs	Route of Admin			Requested by:		
		PO	IM	Peg Tube:	Indv	MD/DO	RN
Mar-21	95	89	6	0	48	16	31

**Table 30 - STAT Medication Usage – Forensic**

NORRISTOWN - FORENSIC (FY 2020-21)							
Month	Total Number of STATs	Route of Admin			Requested by:		
		PO	IM	Peg Tube/othe	Indv	MD/DO	RN
Mar-21	219	56	163	0	20	45	154

TORRANCE - FORENSIC (FY 2020-21)							
Month	Total Number of STATs	Route of Admin			Requested by:		
		PO	IM	Peg Tube:	Indv	MD/DO	RN
Mar-21	46	17	29	0	12	6	28

**Table 31 - STAT Medication Usage – ACT 21 (SRTP)**

TORRANCE - ACT 21 (FY 2020-21)							
Month	Total Number of STATs	Route of Admin			Requested by:		
		PO	IM	Peg Tube:	Indv	MD/DO	RN
Mar-21	1	1	0	0	1	0	0