

Subject: ACTION NEEDED to Continue Submitting Claims and Eligibility Requests Electronically and Receiving EDI Transaction Responses with PROMISE™

Banner Date(s): August 29th, 2025 through September 30th, 2025

Cycle(s): 09, 10, 11, and 12

Provider Types/Specialty: ALL

**ACTION NEEDED TO CONTINUE SUBMITTING CLAIMS AND ELIGIBILITY REQUESTS ELECTRONICALLY
AND RECEIVING EDI TRANSACTION RESPONSES WITH PROMISE™**

ACTION NEEDED to Continue Submitting Claims and Eligibility Requests Electronically and Receiving EDI Transaction Responses with PROMISE™: New Batch EDI Translator effective September 2025. For additional information see the EDIaaS FAQ at <https://www.pa.gov/agencies/dhs/resources/for-providers/promise/faq-ediaas.html>. Review Fee-For-Service Communication Plan document for registration details and guidelines. All users submitting and receiving EDI Transactions are required to register to avoid any interruption of services. Please have the entity submitting and receiving EDI Transaction send their registration information and any questions to promise_edi_helpdesk@gainwelltechnologies.com.