

Subject: Fee-for-Service Severity of Illness Adjustments
Banner Date: April 20, 2024, April 27, 2024, May 4, 2024
Cycle(s): 43, 44, and 45
Provider Type/Specialty: 01/010

Subject: Fee-for-Service (FFS) Severity of Illness (SOI) Adjustments

In June 2023, during the reprocessing of V38/V39 claims, some adjustments were grouped with incorrect Severity Of Illness (SOI) different than the original claim due to an issue in the Grouper software. This issue was corrected in February 2024 release.

Affected adjustments were reprocessed in the week of 04/08/2024 – 04/12/2024 and can be identified by ICN ranges 5224100747082 through 5224100751932, and 5224101752082 through 5224101752338.

Note: This affected only Adjustment claims, not new day claims.

Please note that reprocessing of the claims does not guarantee payment. If there are other issues or billing errors associated with these claims, you will receive a denial specific to those issues or errors.

Questions related to your remittance advice, including the adjustment mentioned above, should be directed to Provider Inquiry at 1-800-537-8862, Monday through Friday, 8:00 am to 4:30 pm.