

Subject: Date of Death Recovery

Banner Date: November 3, 2023

Cycle: 19

Provider Type/Specialties: All (exception 07)

SUBJECT: Date of Death Recovery

A recent audit uncovered recipient date of death discrepancies. A claims recovery was done to recoup monies paid in error due to the Department's eligibility records indicating recipients being deceased prior to the dates of service being billed. These claim adjustments appearing on this remittance advice can be identified with ICNs with the number sequence 5223306699082 through 5223306699087 and 5223306700082 and 5223306700227. If you feel the recipient date of death information was in error, please contact the county assistance office. If you need further assistance, call the appropriate toll-free line for your provider type.

It is your responsibility to resubmit a correctly completed claim if you are due payment for services provided prior to the date of death.