



PROVIDER QUICK TIPS

#125

Reporting Ambulance Pick-up/Drop-Off Point of Service

Due to the implementation of the ANSI X12 v5010 compliant transactions on January 1, 2012, electronic claim submissions for ambulance claims were updated for reporting pick-up and drop-off locations.

Under ANSI X12 v4010, the Place of Service on the claim was reported in the facility location fields as the destination. For example, if the drop-off location was a hospital, the hospital Place of Service of '21' was reported.

Under ANSI X21 v5010, these rules have changed and ambulance claims are now required to report the pick-up and drop-off locations. Current v5010 rules state that the place of service codes are '41' for ground and '42' for air/water transportation.

Currently, place of service 41 and 42 are not valid with Pennsylvania Medicaid. The Department of Human Services (the department) is currently working with its developers on a solution to allow for the batch submission of ambulance claims. This situation only applies to ambulance providers who are submitting claims using third party software, a clearinghouse or the department's Provider Electronic Solutions software. We anticipate the solution will be available in early February 2012 which will allow batch submissions to be received by the department.

In the meantime, the department recommends using the PROMISe™ Internet Portal for submitting ambulance claims. After an initial registration, you will be able to validate eligibility, submit claims, check claim status and review your paper remittance advices. The PROMISe™ Internet Portal is available by clicking on the following link:

<https://promise.dpw.state.pa.us/portal/Default.aspx?alias=promise.dpw.state.pa.us/portal/provider>

We apologize for any inconvenience this may have caused you.

<http://www.dhs.pa.gov/provider/promise/certification/index.htm>

**Thank you for your service to our Medical Assistance recipients.
The department values your participation.
Check the department's website often at: www.dhs.pa.gov**

