



# Children's Health Insurance Program 2023 Annual Report to the General Assembly

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# 2023 Children’s Health Insurance Program Annual Report

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# **2023 Children’s Health Insurance Program Annual Report**

## **Executive Summary**

### **History of CHIP in Pennsylvania**

Pennsylvania’s Children’s Health Insurance Program (CHIP) was established through passage of Act 113 of 1992, reenacted as an amendment to The Insurance Company Law of 1921 by Act 68 of 1998, amended by Act 136 of 2006, and amended and reauthorized by Act 74 of 2013 and Act 84 of 2015 (the Act) and as amended by Act 58 of 2017. It has long been acknowledged as a national model, receiving specific recognition in the Federal Balanced Budget Act of 1997 as one of only three child health insurance programs nationwide that met Congressional specifications.

In early 2007, after passage of Act 136 of 2006, Pennsylvania received approval from the federal government to expand eligibility for CHIP through the Cover All Kids initiative. As of March 2007, the following applies:

- Free CHIP: Coverage is available to eligible children in households with incomes no greater than 208 percent of the Federal Poverty Level (FPL);
- Low-Cost CHIP: Coverage is available for those with incomes greater than 208 percent but not greater than 314 percent of the FPL; and
- At Cost CHIP: Families with incomes greater than 314 percent of the FPL can purchase coverage by paying the full rate negotiated by the state.

In February 2009, the federal Children’s Health Insurance Program Reauthorization Act (CHIPRA) reauthorized CHIP at the federal level. CHIPRA contained numerous new federal program requirements, including citizenship and identity verification, a mandate to provide coverage for orthodontic services, a mandate to make supplemental payments in certain circumstances to Federally Qualified Health Centers and Rural Health Clinics, a variety of process requirements when CHIP provides coverage through managed care plans, the obligation to provide information about dental providers to be used on a new federal website, and expanded reporting.

The Affordable Care Act (the Patient Protection and Affordable Care Act together with the Health Care and Education Reconciliation Act of 2010) (the “ACA”), signed into law in March 2010, provided additional changes for CHIP. The ACA extended federal funding of CHIP through September of 2015 and added a requirement that states maintain the Medical Assistance (MA) and CHIP eligibility standards, methods, and procedures in place on the date of passage of the ACA or else refund the state’s federal stimulus funds under The American Recovery and Reinvestment Act of 2009 (ARRA). In December 2015, Governor Tom Wolf signed Act 84 reauthorizing CHIP through 2017 and moving the administration of CHIP from the Insurance Department to the Department of Human Services (DHS). As of July 1, 2018, The CHIP Managed Care Organizations (MCOs) were required to comply with changes to the federal managed care regulations (42 CFR chapters 457 and 438). On January 22, 2018, the federal government passed a continuing resolution adopting the Helping Ensure Access for Little Ones, Toddlers, and Hopeful Youth by Keeping Insurance Delivery Stable Act (HEALTHY KIDS Act). The CHIP program was authorized on a federal level, including funding appropriations, through September 30, 2023. On February 9, 2018, Congress acted again to extend the CHIP program for an additional four years, or until September 30, 2027. The Consolidated Appropriations Act, under section 5111, further extended CHIP authorization for two additional years through FY 2029.

In March of 2020, the COVID-19 Public Health Emergency was declared. To help ensure families maintain healthcare coverage for their children CHIP removed administrative and financial barriers. PA CHIP implemented the following flexibilities:

- Accepting self-attestation to compete eligibility determinations.
- Moving children directly to enrolled at eligibility determination rather than pending enrollment until the initial premium payment was made.
- Delay in premium payments and continuation of coverage (no termination for failure to pay premiums)

The public health emergency ended effective May 11, 2023. Pennsylvania continued to waive premium payments through July 31, 2023. PA CHIP resumed the state's standard approved premium and cost sharing policies effective August 1, 2023. The Centers for Medicare and Medicaid Services (CMS) informed stated premiums and cost sharing can only be resumed for individuals had a full renewal completed within the last 12 months. When families complete their next scheduled redetermination, they will be responsible for premium payments from that point forward.

Up-to-date details on the CHIP Public Health Emergency unwind progress can be found here: [Federal Unwinding Reports \(pa.gov\)](https://www.pa.gov/government/press-releases/federal-unwinding-reports)

## **Services**

Services funded for the calendar year 2023 include those required by the Act or CHIP State Plan:

- Primary and preventive care, including physician, nurse practitioner, and physician assistant services.
- Specialist care, including physician, nurse practitioner, and physician assistant services.
- Inpatient hospital care.
- Autism services.
- Diagnosis and treatment of illness or injury.
- Laboratory/pathology testing.
- X-rays.
- Injections, immunizations, and medications.
- Emergency care, including emergency transportation.
- Prescription drugs.
- Behavioral and Mental Health services.
- Emergency, preventive, and routine dental care and medically necessary orthodontia.
- Emergency, preventive, and routine vision care.
- Emergency, preventive, and routine hearing care.

Ancillary medically necessary and therapeutic services including inpatient and outpatient treatment of mental health, serious mental illness and substance use disorder services, rehabilitative therapies, medical therapies, home health care, hospice care, durable medical equipment, and maternity care were also funded. The CHIP State Plan reflects information regarding services listed.

## **Eligibility**

In addition to income guidelines, eligibility for CHIP is determined based on the following factors:

- Age of the child (up to age 19);
- Citizenship status (must be U.S. citizen or lawfully residing in the U.S.);
- Not eligible for Medical Assistance;
- Not currently covered through employer-based or private health care coverage;
- Not currently eligible for state employee sponsored health benefits; and,
- For families whose incomes are within the Full Cost CHIP range, comparable insurance must be either unavailable or unaffordable.

Beginning April 2023, the CHIP eligibility determination process was integrated into the Office of Income Maintenance's (OIM) eCIS system to streamline eligibility determinations and communications with families. Families now use a single application for all potential benefits with a single source review. With this transition, CHIP families have increased access to COMPASS and the COMPASS Mobile app. They can now more easily complete applications online, attached required verifications, and communicate with caseworkers. The CHIP MCOs have become community partners allowing them to continue to assist families by entering their applications into COMPASS. The OOC and OIM continue to collaborate with various stake holders to maximize eCIS functionality and improve service to the CHIP families.

## **Costs and Contributions**

CHIP continues to provide identical, comprehensive benefits to individuals enrolled in the Free, Low Cost, and Full Cost tiers of the program.

Free CHIP covers children in families with an adjusted gross household income no greater than 208 percent of the Federal Poverty Limit (FPL). Federal financial participation is received toward the cost of this coverage. There are no premiums or copayments collected from enrollees in this group.

Low-Cost CHIP covers children in families with an adjusted gross household income greater than 208 percent but no greater than 314 percent of the FPL. Federal financial participation is received toward the expense of this low-cost coverage. The parent or guardian is required to pay a modest monthly premium directly to the Managed Care Organization (MCO). Enrollment in Low-Cost CHIP is divided into three increments with progressively increasing premiums:

- Greater than 208 percent but no greater than 262 percent – 25 percent of the per-member-per-month (PMPM) cost. The average cost to the enrollee in 2023 was approximately \$53 per month.
- Greater than 262 percent but no greater than 288 percent – 35 percent of PMPM cost. The average cost to the enrollee in 2023 was approximately \$75 per month.
- Greater than 288 percent but no greater than 314 percent – 40 percent of PMPM cost. The average cost per child to their families in 2023 was approximately \$86 per month.

Children in Low-Cost CHIP also are charged point-of-service copayments for primary care visits (\$5), specialists (\$10), emergency room care (\$25, waived if admitted), and prescriptions (\$6 for generics and \$9 for brand names). There are no copayments for well-baby visits, well-child visits, immunizations, or emergency room care that result in an admission. Copayments are limited to



physical health services and do not include routine preventive and diagnostic dental services or vision services. Cost sharing, the combination of premiums and point-of-service copayments, is capped at five percent of household income.

The third tier, Full Cost CHIP, is for children in families with adjusted gross household income greater than 314 percent of the FPL. Applicants can apply for Full Cost CHIP if private insurance is unaffordable or inaccessible. Families may buy into coverage at 100 percent of the cost negotiated by the Department with each of the MCOs. The average monthly premium for 2023 was \$235 per child. No federal or state dollars are used to provide coverage for families in this category. In addition, children in families with adjusted gross household income greater than 314 percent FPL are charged point-of-service copayments for primary care visits (\$15), specialists (\$25), emergency room care (\$50, waived if admitted), and prescriptions (\$10 for generics and \$18 for brand names).

### **Managed Care Organizations (MCOs)**

Pennsylvania CHIP partners with eight (8) MCOs across the commonwealth to provide health care coverage to children. Every county includes at least two (2) different MCOs. The following MCOs are now providing managed care coverage for children in CHIP under contracts effective January 2024 through December 2024:

- Aetna;
- Capital BlueCross (coverage provided by Keystone Health Plan Central HMO);
- Geisinger Health Plan;
- Health Partners Plans;
- Highmark Inc.
- Independence Blue Cross (coverage provided by Keystone Health Plan East HMO);
- United Health Care Community Plan of Pennsylvania; and
- Community Care Behavioral Health Organization (UPMC for Kids).

### **Outreach**

The 2023 CHIP Enrollment campaign, *Parenting is hard*, has gradually increased awareness and engagement specifically from priority counties, as well as statewide. There was a notable push in August when 58% of digital impressions were delivered - primarily via streaming and display vehicles.

CHIP continues to use a mixed media strategy that includes cable/streaming Tv, broadcast/streaming radio, outdoor static ads, and social media advertising vehicles. This media strategy is most effective and readily available to reach CHIP's targeted low-income and uninsured children. The campaign introduced 3 new commercials that included targeted messaging graphics, social media posts and streaming content implemented during key times to reach the focus audiences. Within this target audience, the focus was further defined according to diverse ethnic and economic backgrounds and then utilizing digital and traditional methods that better reach Hispanic Americans, African Americans, and Asian Pacific communities. Lastly, to take advantage of calendar trends, the campaign utilized outdoor static ads at peak travel times, video streaming during winter months, and social media posts during back to school.

The August 31, 2023, preliminary report shows the digital performance with over 77 million Impressions (up from 58 million in 2022), nearly 565,000 clicks (up from 345.5 thousand in 2022), a 0.73% clickthrough rate (CTR) and a 69% completion rate.

**Key take aways:**

- Streaming Audio/Video: Overall Completion Rate is remaining steady at 90%, which continues to meet expectations based on historical performance and the construction of a blended media mix.
- Responsive Display: Overall Click Through Rate (CTR) has fluctuated month-over month, but consistently remains above 1.3%, which is the second highest of all digital vehicles behind Paid Search.
- Programmatic Display and Video. Overall performance is strong through August with additional placements running in September.

**Additional detail:**

Paid Search (google): Ramped up impression delivery through August with a 178% increase from July. Increase is a result of a push to capitalize on heightened audience interest and platform usage during a key time of year. Urban counties: account for 171.5K Impressions and 18.6% CTR.

Paid Social Media Insights: Paid social media has generated consistent momentum month-over-month, increasing from 1 million impressions in June to over 9.1 million in August. Facebook/Instagram and Twitter both account for over 7 million Impressions. Snapchat accounts for highest CTR (1.57%). Pinterest activated in mid-August and quickly delivered over 910K thousand Impressions.

The CHIP inbound call center continues to provide customer service to Pennsylvanians seeking information on the program by calling 1-800-986-KIDS. The call center also provides application assistance to those needing help applying or renewing. Below are the CHIP call center statistics for 2023:

- Total Calls Received: 21,638
- Total Calls Answered: 21,494
- Total Calls Abandoned: 144
- Abandoned Rate: .67%
- Average Wait time for Callers: 52 seconds
- Average Length of Call: 5 minutes and 28 seconds

## **School Notices**

The amendment under Act 84 of 2015 requires that an electronic notice of the Children's Health Insurance Program be sent to public and nonpublic schools on an annual basis. To meet this requirement, CHIP worked with both the PA Department of Education and the PA Association of Intermediate Units to send a flyer to Pennsylvania's public and private schools highlighting the benefits of CHIP (Attachment 4). CHIP continues "greener" efforts by providing CHIP flyers electronically in the dissemination email, so schools could easily provide the flyer electronically to



families. The bilingual flyer is two-sided; one side has the English translation, and the other side is translated in Spanish.

## **New Birth Flyer/COMPASS**

The Department of Health (DOH) has been a great partner in extending our message to new parents. CHIP printed “New Birth” and COMPASS flyers (Attachments 2 and 3) for insertion with each complimentary birth certificate that was mailed to the households of Pennsylvania’s newborns.

## **MCO Outreach**

CHIP MCOs conduct community outreach at the local level in each of their service areas. Each county has two to six CHIP MCOs, ensuring creative and effective coverage to underserved populations. Each CHIP MCO conducts marketing and outreach efforts in a different way, thus reaching different segments of Pennsylvania’s diverse population. By conducting different outreach efforts across a range of MCOs, CHIP has been successful in reaching a large portion of Pennsylvania’s uninsured families. From March 2020 through the Public Health Emergency (PHE), many face-to-face outreach efforts were postponed due to the public health emergency. MCOs utilized more digital outreach to engage with the public regarding CHIP availability.

Following the PHE, the MCOs have increased face-to-face outreach in the community. Across the state, the MCOs are sponsoring and attending community events, festivals, sporting events, health and wellness events or clinics to promote CHIP. Information tables have been set up in healthcare clinics, food banks and places where potential CHIP families frequent. New informational brochures have been developed and marketing give aways created to acquaint Pennsylvania families with CHIP. MCOs continue to utilize traditional methods and develop new ways to effectively market and outreach with the actual and potential CHIP population within their service counties.

## **Enrollment**

### **Projected Number of Enrolled Children**

The average enrollment for the calendar year 2022 was 137,200. The average enrollment for CHIP in calendar year 2023 is 135,780. The projected enrollment is anticipated to be consistent with the current enrollment in terms of residence and poverty level.

### **Number of Children Receiving Health Care Services by County and by Per Centum of the Federal Poverty Level**

Please refer to Attachment 5 (CHIP Eligibles by County) for county-specific data for the number of children enrolled in the program in December 2023.

The total enrollment numbers for the several levels of the FPL for the period January through December 2023 were:

Month	Greater than 133% less than 208% FPL (Free)	Greater than 208% less than 262% FPL (Low-Cost Group 1)	Greater than 262% less than 288% FPL (Low Cost Group 2)	Greater than 288% less than 314% FPL (Low Cost Group 3)	Greater than 314% FPL (Full Cost)	Total Monthly Enrollment
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January	64,174	30,495	9,757	8,047	16,784	129,257
February	63,235	30,231	9,641	8,029	16,700	127,836
March	62,906	29,808	9,489	7,803	16,568	126,574
April	62,177	29,470	9,360	7,760	16,402	125,169
May	59,485	29,412	9,316	7,715	16,697	122,625
June	61,343	29,855	9,408	7,830	17,275	125,711
July	66,725	29,123	11,627	8,210	18,035	133,720
August	67,847	30,543	9,625	8,026	17,994	134,035
September	70,746	30,190	9,546	7,870	17,926	136,278
October	74,841	31,211	9,896	8,019	18,288	142,255
November	84,108	33,956	10,622	8,708	19,972	157,366
December	90,182	36,476	11,313	9,267	21,300	168,538

## **Waiting List**

There were no eligible children placed on a waiting list during this reporting period.

## **Healthcare Effectiveness Data and Information Set (HEDIS) Measurements**

CHIP MCO performance is assessed using Healthcare Effectiveness Data Information Set (HEDIS®) 2023 (MY 2022) performance measures, 2023 (MY 2022) Consumer Assessment of Healthcare Provider Systems (CAHPS®) 5.0 Survey items, and Pennsylvania-specific performance measures. Results are presented in three sections: Access to Care, Quality of Care, and Satisfaction with Care. The detailed HEDIS 2023 (MY 2022) report card is included as Attachment 6.

For HEDIS 2023 (MY 2022) performance measurements, a chart is presented with each bar representing the percentage of CHIP members receiving a specific type of care from their CHIP provider. For charts representing CAHPS survey items, each bar represents the percentage of respondents who selected option 8 or higher on a scale of 1 to 10 or “usually” or “always” when rating the care provided by their CHIP provider.

For each performance indicator, the CHIP health insurance companies are presented in order of performance from high to low with higher performing health insurance companies at the top of each chart. Inverted measures are presented in order of performance from low to high with higher performing health insurance companies at the top of each chart.

In addition, the PA CHIP statewide weighted average is represented on each chart by a solid black line. The PA CHIP weighted averaged is calculated as the total number of events program-wide divided by the eligible population.

## **Changes to the CHIP State Plan Approved in CY 2023**

There were no CHIP State Plan Amendments in CY 2023.

## **Conclusion**

CHIP continues its mission to serve the underinsured and uninsured children of the Commonwealth through targeted outreach, improved client communications, and increased administrative efficiencies. In 2023, CHIP continued the outreach campaigns to target our underserved markets and to better include the diverse population of Pennsylvania.

As the COVID-19 PHE ended, unwind efforts ensured Pennsylvania families facing health issues and financial concerns remained insured. Outreach efforts included education and reminders regarding necessary actions needed to renew and maintain their insurance benefits.

While CHIP enrollment continued to decline during the PHE, CHIP enrollment increased throughout the PHE unwind. CHIP continues to provide comprehensive healthcare coverage to children throughout the Commonwealth.

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# Attachment 1: CHIP Full Income Chart

## CHIP Income Guidelines Chart

### How to use this chart:

Step 1: Locate the number of people in your household.

Step 2: Find the box that matches your household's annual gross income and age of your children.

Step 3: Look down the row to the COST BOX to see your appropriate, average monthly cost per child and the co-payments per child, per visit.

**Example:** A four-person household with an annual income of \$69,840 will have an average monthly premium of \$53 per child, plus any co-pays for services.

### INCOME\* (Effective March 1, 2023)

HOUSEHOLD SIZE	Free				Low Cost								Full Cost ages 0-18
	ages 1-5		ages 6-18		ages 0-1		ages 1-18		ages 0-18		ages 0-18		
1	\$ 22,891 -	\$ 30,327	\$ 19,392 -	\$ 30,327	\$ 31,347 -	\$ 38,200	\$ 30,327 -	\$ 38,200	\$ 38,200 -	\$ 41,991	\$ 41,991 -	\$ 45,782	\$ 45,782 - No Limit
2	\$ 30,961 -	\$ 41,018	\$ 26,228 -	\$ 41,018	\$ 42,398 -	\$ 51,667	\$ 41,018 -	\$ 51,667	\$ 51,667 -	\$ 56,794	\$ 56,794 -	\$ 61,921	\$ 61,921 - No Limit
3	\$ 39,031 -	\$ 51,709	\$ 33,064 -	\$ 51,709	\$ 53,449 -	\$ 65,134	\$ 51,709 -	\$ 65,134	\$ 65,134 -	\$ 71,597	\$ 71,597 -	\$ 78,061	\$ 78,061 - No Limit
4	\$ 47,100 -	\$ 62,400	\$ 39,900 -	\$ 62,400	\$ 64,500 -	\$ 78,600	\$ 62,400 -	\$ 78,600	\$ 78,600 -	\$ 86,400	\$ 86,400 -	\$ 94,200	\$ 94,200 - No Limit
5	\$ 55,170 -	\$ 73,092	\$ 46,737 -	\$ 73,092	\$ 75,551 -	\$ 92,067	\$ 73,092 -	\$ 92,067	\$ 92,067 -	\$ 101,204	\$ 101,204 -	\$ 110,340	\$ 110,340 - No Limit
6	\$ 63,240 -	\$ 83,783	\$ 53,573 -	\$ 83,783	\$ 86,602 -	\$ 105,534	\$ 83,783 -	\$ 105,534	\$ 105,534 -	\$ 116,007	\$ 116,007 -	\$ 126,480	\$ 126,480 - No Limit
7	\$ 71,310 -	\$ 94,474	\$ 60,409 -	\$ 94,474	\$ 97,653 -	\$ 119,001	\$ 94,474 -	\$ 119,001	\$ 119,001 -	\$ 130,810	\$ 130,810 -	\$ 142,619	\$ 142,619 - No Limit
8	\$ 79,380 -	\$ 105,165	\$ 67,245 -	\$ 105,165	\$ 108,704 -	\$ 132,468	\$ 105,165 -	\$ 132,468	\$ 132,468 -	\$ 145,613	\$ 145,613 -	\$ 158,759	\$ 158,759 - No Limit
9	\$ 87,449 -	\$ 115,856	\$ 74,081 -	\$ 115,856	\$ 119,755 -	\$ 145,934	\$ 115,856 -	\$ 145,934	\$ 145,934 -	\$ 160,416	\$ 160,416 -	\$ 174,898	\$ 174,898 - No Limit
10	\$ 95,519 -	\$ 126,548	\$ 80,918 -	\$ 126,548	\$ 130,806 -	\$ 159,401	\$ 126,548 -	\$ 159,401	\$ 159,401 -	\$ 175,220	\$ 175,220 -	\$ 191,038	\$ 191,038 - No Limit

### COST

Average monthly premium per child (Effective July 1, 2022)	Free		Low Cost				Full Cost
	\$0	\$0	\$53	\$53	\$75	\$86	
							\$235

### CO-PAYMENTS (PER CHILD, PER VISIT)

	Free		Low Cost				Full Cost
	\$ 0	\$ 0	\$ 5	\$ 5	\$ 5	\$ 5	
Doctor visit	\$ 0	\$ 0	\$ 5	\$ 5	\$ 5	\$ 5	\$ 15
Brand name prescription	\$ 0	\$ 0	\$ 9	\$ 9	\$ 9	\$ 9	\$ 18
Generic prescription	\$ 0	\$ 0	\$ 6	\$ 6	\$ 6	\$ 6	\$ 10
Specialist visit	\$ 0	\$ 0	\$ 10	\$ 10	\$ 10	\$ 10	\$ 25
Emergency room visits**	\$ 0	\$ 0	\$ 25	\$ 25	\$ 25	\$ 25	\$ 50

\*If your income is below any amount listed, your family could be eligible for Medical Assistance. For more details, please call 1-800-986-KIDS.

\*\*Emergency room visit co-pay applies if the child is not admitted for a hospital stay.

(Updated 1/17/23)

## Attachment 2: New Birth Flyer

# NO CHILD TOO SMALL. NO INCOME TOO LARGE.

## CHIP NOW COVERS ALL UNINSURED KIDS AND TEENS.

As the mother of a newborn, we want to make sure you know that Pennsylvania's Children's Health Insurance Program (CHIP) now covers all uninsured kids and teens up to the age of 19 - and no family makes too much money for CHIP.

CHIP covers doctor visits, prescriptions, dental, eye care and much more. Best of all, for many families, CHIP is free - others, low-cost. If your income is below CHIP guidelines, your child may be enrolled in Medical Assistance.

To find out more, call or log on today.

[www.chipcoverspakids.com](http://www.chipcoverspakids.com)  
**1-800-986-KIDS**



Pennsylvania's Children's  
Health Insurance Program  
**We Cover All Kids.**



## Attachment 3: COMPASS Flyer

# The benefits are online.

Applying for, or renewing your benefits online saves time.

Through COMPASS you can apply for:

- Health Care Coverage (CHIP, Medical Assistance)
- Child Care Works Program
- Long Term Living Services
- Home & Community Based Services Referrals
- Cash Assistance
- SNAP (Food Stamp Benefits)
- School Meals
- Home Heating Assistance (LIHEAP)

Plus, you can log on anytime 24/7 to start the application process.  
Your benefits are just a click away.



**COMPASS**  
CLICK. APPLY. BENEFIT.

[www.compass.state.pa.us](http://www.compass.state.pa.us)



**pennsylvania**





## CHIP School Flyer



### High-quality health care coverage from CHIP helps keep kids strong

#### CHIP COVERS

- Routine check-ups
- Prescriptions
- Hospitalization
- Dental
- Eye Care
- Eyeglasses
- Behavioral care
- Specialty care
- More

CHIP covers uninsured kids up to age 19 in Pennsylvania. It doesn't matter why your kids don't have health coverage right now; CHIP may be able to help. Most kids receive CHIP for free. Others can get the same benefits at a low cost.

CHIP is brought to you by leading health insurance companies who offer quality, comprehensive coverage.

There is no limit on income. If your income is below CHIP guidelines, your child may be enrolled in Medical Assistance.

#### APPLY/RENEW

[CHIPcoversPAkids.com](http://CHIPcoversPAkids.com) • 800-986-KIDS





**chip Strong**

## ¿Necesita cobertura médica para sus hijos?

**CHIP CUBRE**

- Chequeos de rutina
- Recetas médicas
- Hospitalización
- Servicios dentales
- Cuidado de la vista
- Anteojos
- Salud del comportamiento
- Atención especializada
- Mucho más

CHIP cubre a niños sin seguro hasta los 19 años en Pennsylvania. No importa cuál sea la razón de que sus hijos no tienen cobertura médica ahora; CHIP puede ayudarle. La mayoría de niños reciben CHIP gratis. Otros pueden obtener los mismos beneficios a un bajo costo. CHIP es traído a usted por las principales compañías de seguros médicos que ofrecen cobertura de calidad e integral.

Si sus ingresos son menos de las pautas indicadas por CHIP, su hijo podría ser inscrito en Asistencia Médica.

**INSCRIBIRSE/RENOVAR**  
**CHIPcoversPAkids.com • 800-986-KIDS**

 Pennsylvania Children's Health Insurance Program  
Cubrimos a todos los niños.

## Attachment 5: CHIP Eligibles by County

### CHIP Eligibles by MCO and County

Run Date: 01/02/2024

December 2023

County	Aetna	CBC	Geisinger	Highmark	HPP	IBC	UHC	UPMC	Total
Adams	323	304	131	284	0	0	458	227	<b>1,727</b>
Allegheny	1,097	0	814	1,843	1	0	2,178	6,023	<b>11,956</b>
Armstrong	56	0	63	121	0	0	95	513	<b>848</b>
Beaver	194	0	152	336	0	0	374	929	<b>1,985</b>
Bedford	50	0	59	111	0	0	105	490	<b>815</b>
Berks	1,051	1,495	742	1,302	652	0	1,296	1,287	<b>7,825</b>
Blair	128	0	178	188	0	0	205	884	<b>1,583</b>
Bradford	0	0	207	280	0	0	182	188	<b>857</b>
Bucks	1,849	0	470	0	1,751	2,557	1,394	357	<b>8,378</b>
Butler	126	0	118	333	0	0	268	1,153	<b>1,998</b>
Cambria	118	0	107	220	1	0	208	772	<b>1,426</b>
Cameron	0	0	13	16	0	0	0	30	<b>59</b>
Carbon	1	0	314	302	0	0	192	90	<b>899</b>
Centre	107	171	370	175	0	0	0	189	<b>1,012</b>
Chester	1,184	0	324	0	513	1,565	1,293	437	<b>5,316</b>
Clarion	0	0	56	162	0	0	66	283	<b>567</b>
Clearfield	95	0	192	201	0	0	0	446	<b>934</b>
Clinton	0	0	229	116	0	0	0	79	<b>424</b>
Columbia	0	157	399	115	0	0	80	32	<b>783</b>
Crawford	98	0	81	171	0	0	129	540	<b>1,019</b>
Cumberla nd	758	649	351	719	3	0	413	617	<b>3,510</b>

<b>Dauphin</b>	653	772	390	729	397	0	727	669	<b>4,337</b>
<b>Delaware</b>	1,905	0	622	2	1,121	2,290	1,340	464	<b>7,744</b>
<b>Elk</b>	0	0	50	103	0	0	0	164	<b>317</b>
<b>Erie</b>	378	0	288	624	0	0	630	1,143	<b>3,063</b>
<b>Fayette</b>	157	0	148	303	0	0	305	822	<b>1,735</b>
<b>Forest</b>	0	0	7	6	0	0	4	18	<b>35</b>
<b>Franklin</b>	887	727	202	462	0	0	372	288	<b>2,938</b>
<b>Fulton</b>	66	65	8	41	0	0	55	41	<b>276</b>
<b>Greene</b>	0	0	37	72	0	0	78	178	<b>365</b>
<b>Huntingdon</b>	0	0	94	133	0	0	111	235	<b>573</b>
<b>Indiana</b>	72	0	47	179	0	0	139	481	<b>918</b>
<b>Jefferson</b>	0	0	52	144	0	0	87	372	<b>655</b>
<b>Juniata</b>	0	95	118	64	0	0	0	57	<b>334</b>
<b>Lackawanna</b>	321	0	1,109	623	1	0	404	358	<b>2,816</b>
<b>Lancaster</b>	1,181	1,781	981	1,895	0	0	1,629	1,927	<b>9,394</b>
<b>Lawrence</b>	85	0	78	180	0	0	166	541	<b>1,050</b>
<b>Lebanon</b>	554	577	260	504	0	1	377	432	<b>2,705</b>
<b>Lehigh</b>	940	1,401	839	1,101	608	1	922	1,012	<b>6,824</b>
<b>Luzerne</b>	602	0	1,793	1,030	0	0	768	589	<b>4,782</b>
<b>Lycoming</b>	202	0	604	413	2	0	0	315	<b>1,536</b>
<b>McKean</b>	0	0	64	131	0	0	0	259	<b>454</b>
<b>Mercer</b>	145	0	101	198	0	0	189	551	<b>1,184</b>
<b>Mifflin</b>	0	156	246	135	0	0	0	102	<b>639</b>
<b>Monroe</b>	554	1	746	537	0	0	479	221	<b>2,538</b>
<b>Montgomery</b>	2,020	0	610	0	1,584	3,066	1,585	376	<b>9,241</b>
<b>Montour</b>	0	24	70	22	0	0	13	0	<b>129</b>

<b>Northampton</b>	628	976	572	712	343	0	524	540	<b>4,295</b>
<b>Northumberland</b>	163	331	376	231	0	0	0	0	<b>1,101</b>
<b>Perry</b>	144	185	86	152	0	0	76	83	<b>726</b>
<b>Philadelphia</b>	3,850	0	1,823	2	4,516	5,026	3,325	1,284	<b>19,826</b>
<b>Pike</b>	0	0	433	214	0	0	155	0	<b>802</b>
<b>Potter</b>	0	0	37	40	0	0	0	94	<b>171</b>
<b>Schuylkill</b>	174	418	448	273	153	0	245	176	<b>1,887</b>
<b>Snyder</b>	0	229	231	102	0	0	0	72	<b>634</b>
<b>Somerset</b>	81	0	64	124	0	0	132	520	<b>921</b>
<b>Sullivan</b>	0	0	16	24	0	0	23	9	<b>72</b>
<b>Susquehanna</b>	0	0	252	156	0	0	87	93	<b>588</b>
<b>Tioga</b>	0	0	206	197	0	0	0	159	<b>562</b>
<b>Union</b>	0	158	201	86	0	0	0	59	<b>504</b>
<b>Venango</b>	0	0	58	146	0	0	101	399	<b>704</b>
<b>Warren</b>	0	0	25	80	0	0	65	140	<b>310</b>
<b>Washington</b>	275	0	152	368	0	0	447	1,229	<b>2,471</b>
<b>Wayne</b>	0	0	266	229	0	0	0	177	<b>672</b>
<b>Westmoreland</b>	362	0	281	639	0	0	783	2,287	<b>4,352</b>
<b>Wyoming</b>	0	0	177	88	0	0	51	37	<b>353</b>
<b>York</b>	1,241	1,297	750	1,214	0	0	1,471	1,111	<b>7,084</b>
<b>Total</b>	<b>24,875</b>	<b>11,969</b>	<b>21,388</b>	<b>21,703</b>	<b>11,646</b>	<b>14,506</b>	<b>26,801</b>	<b>35,650</b>	<b>168,538</b>

## Attachment 6: 2022 HEDIS Report Card



### Commonwealth of Pennsylvania Department of Human Services

### Children's Health Insurance Program Report Card

FINAL REPORT

December 2023





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## Background

Title XXI of the Balanced Budget Act of 1997 created the State Children's Health Insurance Program (SCHIP), to address the growing problem of children without health insurance. SCHIP was designed as a federal/state partnership, similar to Medicaid, with the goal of expanding health insurance to children whose families earn too much money to be eligible for Medicaid, but not enough to purchase private insurance. The current Pennsylvania Children's Health Insurance Program (PA CHIP) was established in 1998 following the repeal of the existing Children's Health Care Act and enacting of Act 1998-68 by the State Senate. This Act was then amended by Act 136 of 2006, amended and reauthorized by Act 74 of 2013 and Act 84 of 2015 (the Act), and amended by Act 58 of 2017.

PA CHIP is administered through the Pennsylvania Department of Human Services (DHS), with the CHIP program supported by both state and federal funds. The program provides payment for health care coverage for eligible children who meet income and other criteria. Approximately 145,000 children and teens were enrolled in PA CHIP as of August 2023.

The Cover All Kids initiative, enacted after the passage of Act 136 of 2006, led to the expansion of the CHIP program to include all uninsured children and teens in the Commonwealth who are not eligible for Medical Assistance. On February 4, 2009, President Obama signed into law the Children's Health Insurance Act of 2009 (CHIPRA) (Pub. L. 111-3), which increased CHIP's federal funds allotment and introduced a number of federal program requirements. The Affordable Care Act (the Patient Protection and Affordable Care Act, together with the Health Care and Education Reconciliation Act of 2010; ACA), signed into law in March 2010, provided additional changes for CHIP. The ACA extended federal funding of CHIP through September of 2015, as well as added a requirement that states maintain the Medical Assistance (MA) and CHIP eligibility standards, methods, and procedures in place on the date of passage of the ACA or refund the state's federal stimulus funds under The American Recovery and Reinvestment Act of 2009 (ARRA). In December 2015, Governor Tom Wolf signed Act 84 reauthorizing CHIP through 2017 and moving the administration of CHIP from the Insurance Department to the Department of Human Services (DHS). As of July 1, 2018, the CHIP Managed Care Organizations (MCOs) were required to comply with changes to the federal managed care regulations (42 CFR chapters 457 and 438). CHIP continues to work with the CHIP MCOs to ensure organized and efficient implementation of these regulations. On January 22, 2018, the federal government passed a continuing resolution and adopted the Helping Ensure Access for Little Ones, Toddlers and Hopeful Youth by Keeping Insurance Delivery Stable Act (HEALTHY KIDS Act). CHIP was authorized at the federal level, including funding appropriations through September 30, 2023. On February 9, 2018, Congress acted again to extend CHIP for an additional four years, or until September 30, 2027.

CHIP is provided by the following private health insurance companies that are licensed and regulated by the Department of Health Services and have contracts with the Commonwealth to offer CHIP coverage.



- Aetna Better Health Kids of Pennsylvania (ABH)
- Capital Blue Cross (CBC)
- Geisinger Health Plan (GEI)
- Health Partners of Philadelphia (HPP)
- Highmark Healthy Kids
- Independence Blue Cross (IBC)
- UnitedHealthcare of Pennsylvania (UHC)
- UPMC for Kids (UPMC)



## Report Card Description

CHIP health insurance company performance is assessed using Healthcare Effectiveness Data Information Set (HEDIS®) MY 2022 performance measures, MY 2022 Consumer Assessment of Healthcare Provider Systems (CAHPS®) 5.1 Survey items and Pennsylvania-specific performance measures. Results are presented in three sections: Access to Care, Quality of Care and Satisfaction with Care.

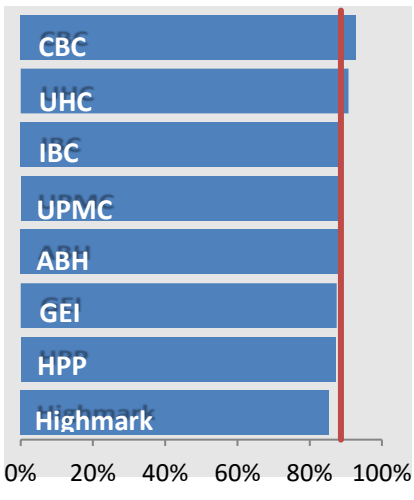
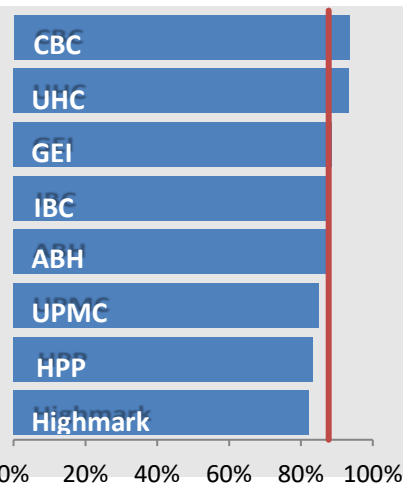
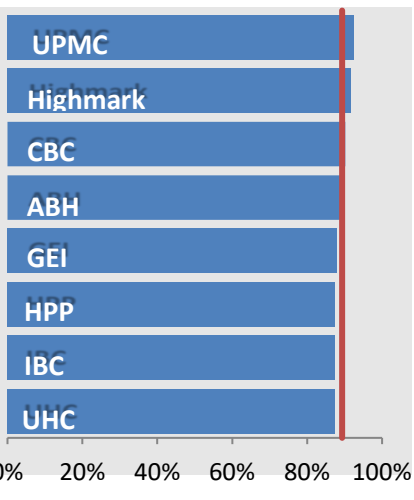
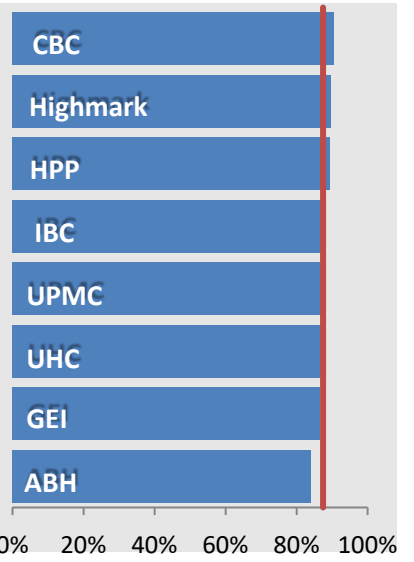
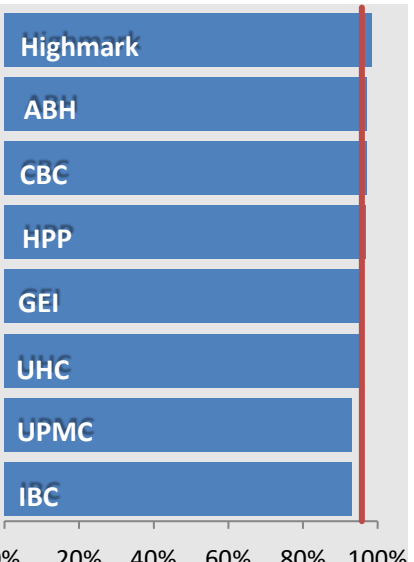
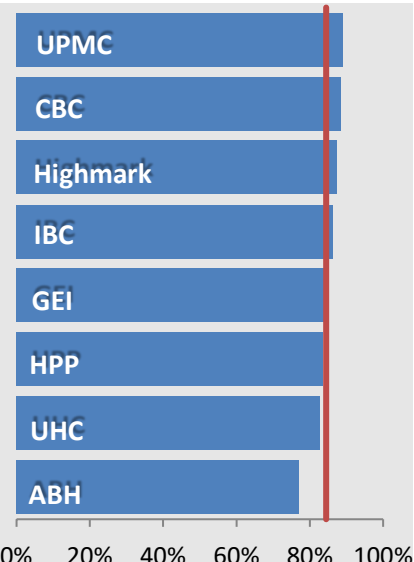
For HEDIS MY 2022 performance measures, a chart is presented with each bar representing the percentage of CHIP members receiving a specific type of care from their CHIP provider. For charts representing CAHPS survey items, each bar represents the percentage of respondents who selected option 8 or higher on a scale of 1 to 10, or “usually” or “always” when rating the care provided by their CHIP provider.

For each performance indicator, the CHIP health insurance companies are presented in order of performance from high to low with higher performing health insurance companies at the top of each chart. Inverted measures are presented in order of performance from low to high with higher performing health insurance companies at the top of each chart. Plans that reported a denominator less than 30 report rates as “NA”; these plans are not included in the below graphs.

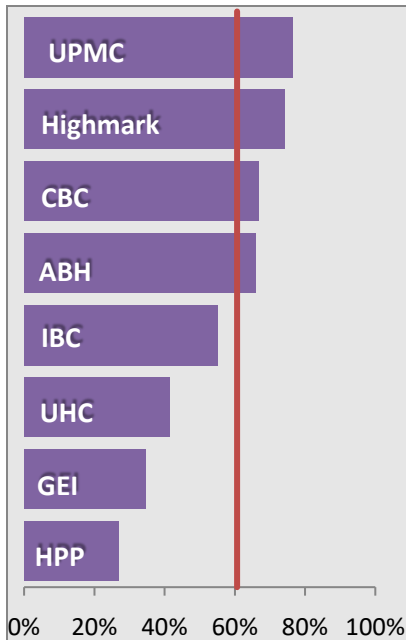
In addition, the PA CHIP statewide weighted average is represented on each chart by a solid vertical line. The PA CHIP weighted averaged is calculated as the total number of events program-wide divided by the eligible population program-wide.



## Satisfaction with Care: Is the care meeting your needs?

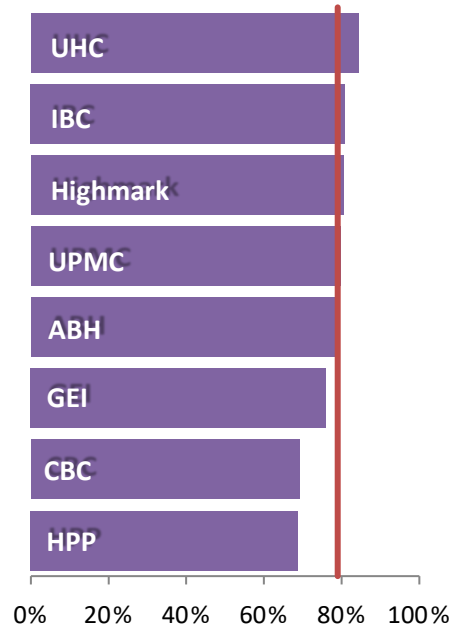
 <p>0% 20% 40% 60% 80% 100%</p> <p>CBC UHC IBC UPMC ABH GEI HPP Highmark</p>	 <p>0% 20% 40% 60% 80% 100%</p> <p>CBC UHC GEI IBC ABH UPMC HPP Highmark</p>	 <p>0% 20% 40% 60% 80% 100%</p> <p>UPMC Highmark CBC ABH GEI HPP IBC UHC</p>
<p><b>Satisfaction with Your Child's Personal Doctor</b></p> <p>Parent/Guardian rated their child's personal doctor 8 or higher on a scale of 0 through 10 (CHIP weighted average = 88.65%)</p>	<p><b>Satisfaction with Your Child's Specialist</b></p> <p>Parent/Guardian rated their child's specialist 8 or higher on a scale of 0 through 10 (CHIP weighted average = 87.72%)</p>	<p><b>Child Can Get Urgent Care as Soon as Necessary</b></p> <p>Parent/Guardian "usually" or "always" able to get urgent care for the child when needed. (CHIP weighted average = 89.33%)</p>
 <p>0% 20% 40% 60% 80% 100%</p> <p>CBC Highmark HPP IBC UPMC UHC GEI ABH</p>	 <p>0% 20% 40% 60% 80% 100%</p> <p>Highmark ABH CBC HPP GEI UHC UPMC IBC</p>	 <p>0% 20% 40% 60% 80% 100%</p> <p>UPMC CBC Highmark IBC GEI HPP UHC ABH</p>
<p><b>Satisfaction with Your Child's Health Care</b></p> <p>Parent/Guardian rated their child's health care 8 or higher on a scale of 0 through 10 (CHIP weighted average = 87.46%)</p>	<p><b>Courteous Treatment by Customer Service</b></p> <p>Parent/Guardian "usually" or "always" received courteous treatment from customer service (CHIP weighted average = 95.78%)</p>	<p><b>Satisfaction with Your Child's Health Plan</b></p> <p>Parent/Guardian rated their child's health plan 8 or higher on a scale of 0 through 10 (CHIP weighted average = 84.46%)</p>

## Access to Care: Are children receiving care?



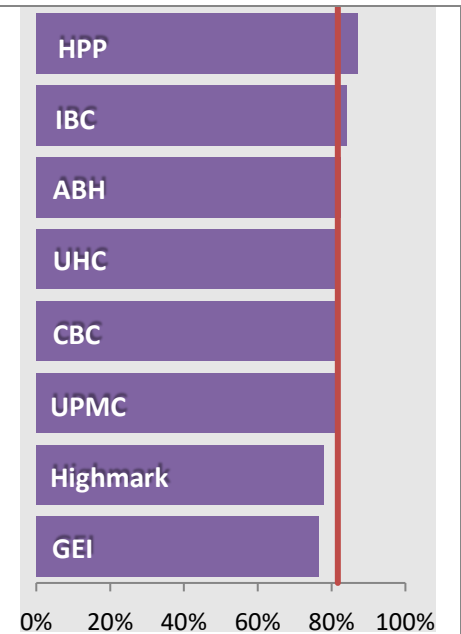
### Well-Child Visits in the First 30 Months of Life

Percentage of children who turned 15 months old during the measurement year and had 6 or more well-child visits  
(CHIP weighted average = 60.65%)



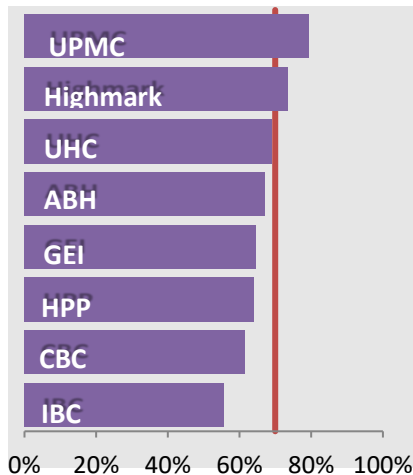
### Childhood Immunization Status Combination 3

Percentage of children who received a combination of 7 recommended vaccines prior to their 2<sup>nd</sup> birthday  
(CHIP weighted average = 79.89%)



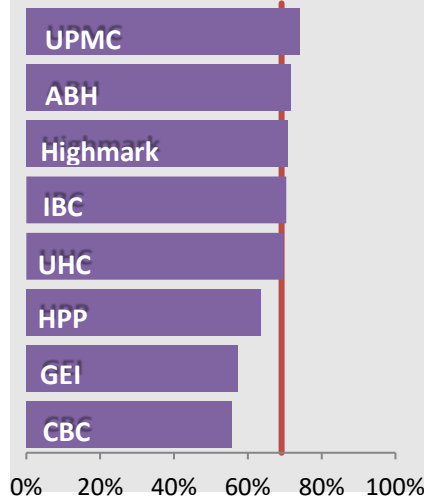
### Testing for Children with Pharyngitis (Sore Throat)

Percentage of children 3 years and older where the member was diagnosed with pharyngitis, dispensed an antibiotic, and received a streptococcus test  
(CHIP weighted average = 80.90%)



### Lead Screening for Children

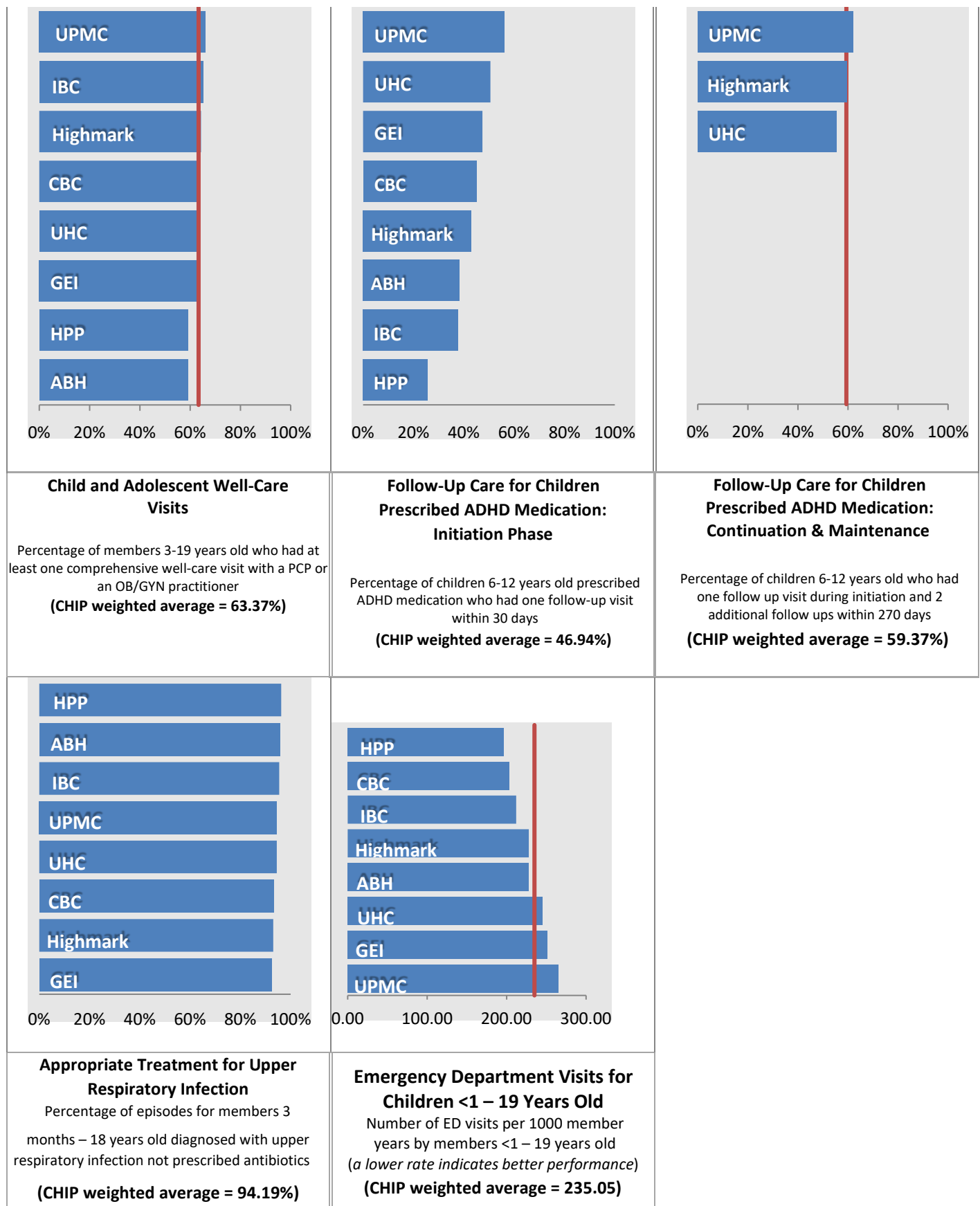
Percentage of children 2 years of age who had one or more capillary or venous lead blood test for lead poisoning by their second birthday  
(CHIP weighted average = 69.95%)



### Developmental Screening in the First 3 Years of Life

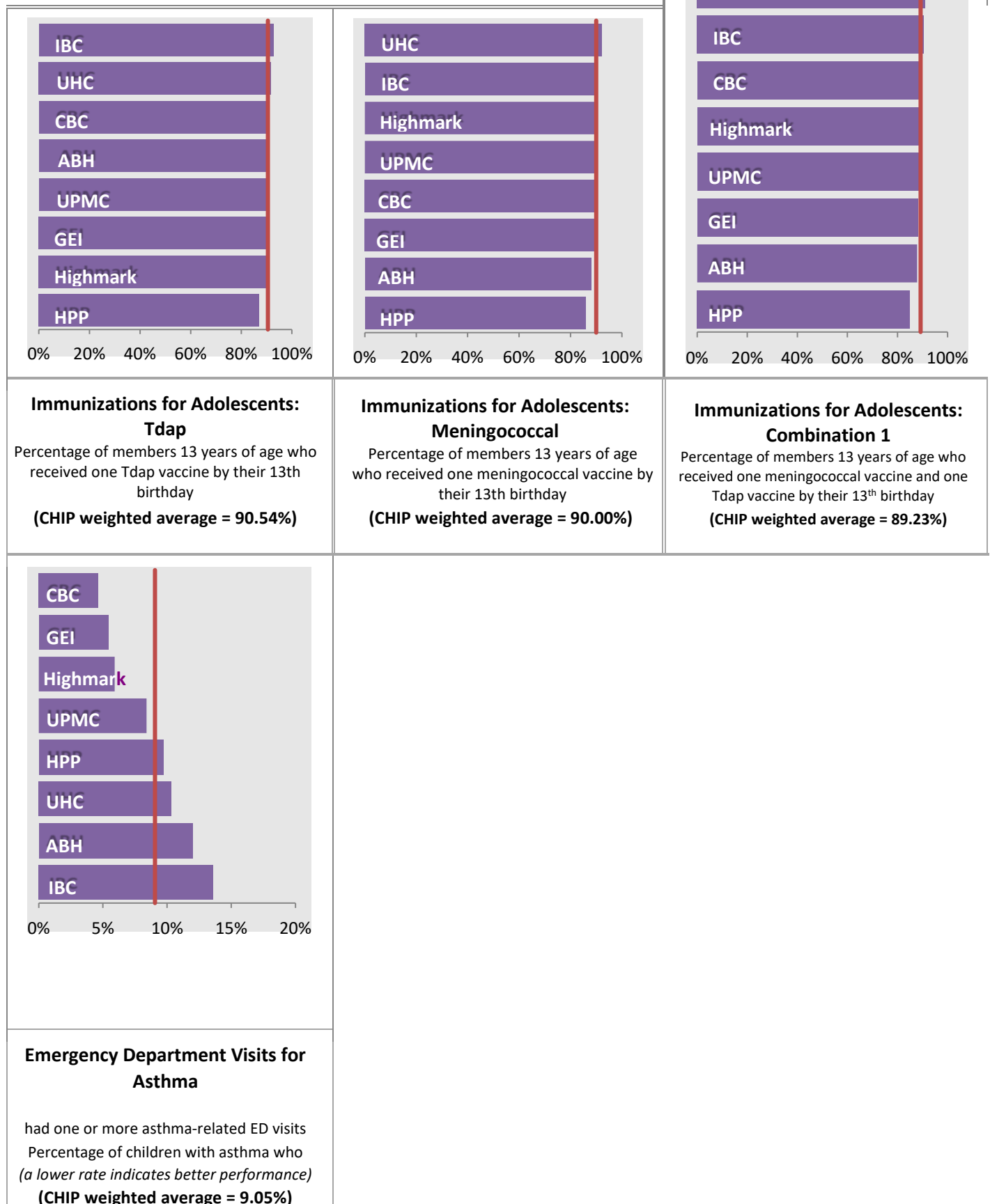
Percentage of children screened for risk of developmental delays in the 12 months before their 1st, 2nd, or 3rd birthday  
(CHIP weighted average = 69.15%)

## Quality of Care I: How effective is the care being provided?

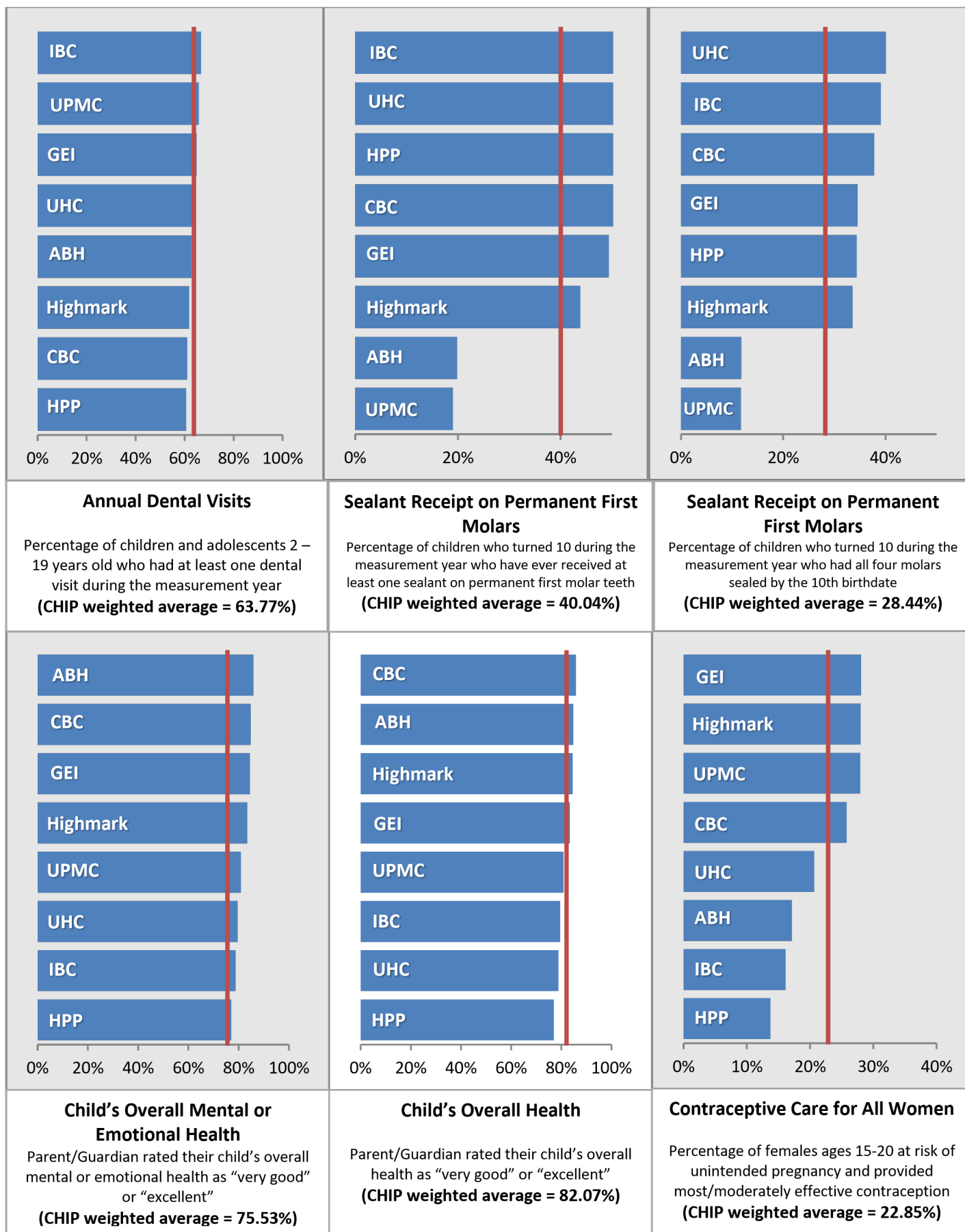




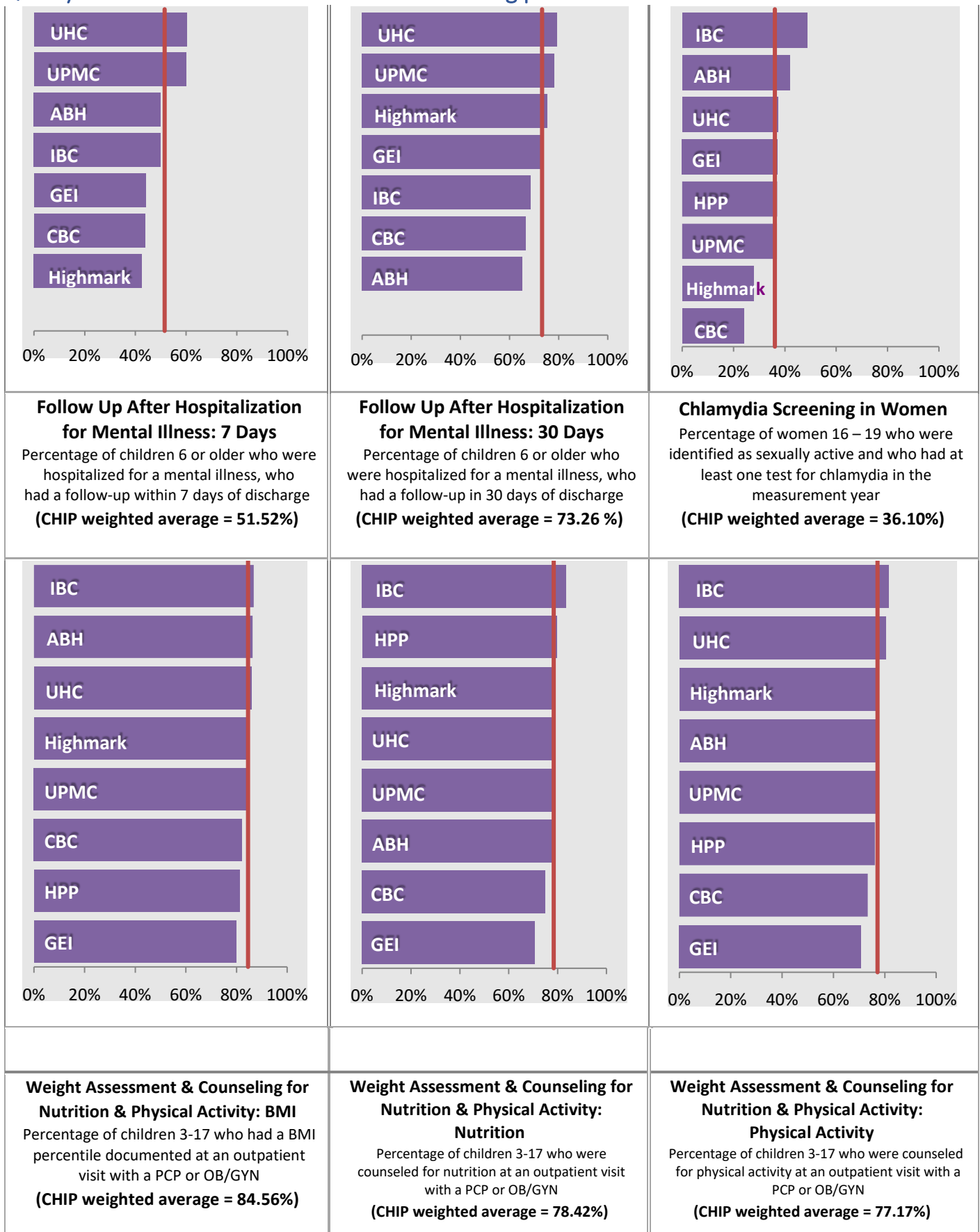
## Quality of Care II: How effective is the care being provided?



## Quality of Care III: How effective is the care being provided?



## Quality of Care IV: How effective is the care being provided?



## CHIP Managed Care Organization Contact Information

### [AETNA](#)

1-800-822-2447

TDD/TTY 1-800-628-3323

### [CAPITAL BLUE CROSS](#)

1-800-543-7101

TTY/TDD: 711

### [GEISINGER HEALTH PLAN](#)

1-866-621- 5235

Hearing-Impaired: 711

### [HEALTH PARTNERS](#)

1-888-888-1211

TTY: 711

### [HIGHMARK HEALTHY KIDS](#)

800-241-5704

TTY/TDD: 711

### [INDEPENDENCE BLUE CROSS](#)

1-800-464-5437

TTY/TDD: 711

### [UNITEDHEALTHCARE COMMUNITY PLAN](#)

1-800-414-9025

Hearing-Impaired: 711

### [UPMC HEALTH PLAN](#)

1-800-978-8762

TDD/TTY 1-800-361-2629



Children's Health Insurance Program Report Card  
December 2023

## **Attachment 7: CHIP Administrative Performance Measure Report**



### **Commonwealth of Pennsylvania Department of Human Services**

### **Children's Health Insurance Program Administrative Performance Measure Report**

FINAL REPORT

January 2024



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## Administrative Performance Measures

In the 2023 reporting year, Pennsylvania Children's Health Insurance Program (CHIP) Managed Care Organizations (MCOs) reported the following Pennsylvania (PA) specific Performance Measures covering services delivered prior to and including calendar year (CY), or measurement year (MY), 2022. Six of these measures are from the Centers for Medicare & Medicaid Services (CMS) Core Set of Children's Health Care Quality Measures for Medicaid and CHIP (Child Core Set), indicated in each measure's section below.

- Annual Number of Asthma Patients with One or More Asthma Related ER Visits
- Sealant Receipt on First Permanent Molars
- Developmental Screening in the First Three Years of Life
- Contraceptive Care for All Women
- Contraceptive Care for Postpartum Women
- **NEW in 2023:** Oral Evaluation, Dental Services
- **NEW in 2023:** Topical Fluoride for Children

## PA CHIP Health Plans Included in This Report

This report presents data collected from 8 health plans (MCOs) that provide health care benefits for PA CHIP enrollees:

- Aetna Better Health Kids of Pennsylvania
- Capital Blue Cross (CBC): Capital Blue Cross through Keystone Health Plan Central
- Geisinger Health Plan (GHP)
- Highmark Health Kids
- Independence Blue Cross (IBC)
- Health Partners (HPP): Health Partners of Philadelphia, Inc
- UnitedHealthcare Community Plan (UHC)
- UPMC for Kids (UPMC): UPMC Health Plan

## Methodology

Data included in this report are drawn from PA specific performance measure data consisting of claims/encounter data collected using administrative data collection methodology. For each performance measure, a measure description is provided along with narrative analyses, comparison tables and charts. Comparisons are made between MCOs, with prior year's data and to Pennsylvania Medicaid Managed Care (PA MMC) benchmarks when available.

For each measure, the PA CHIP program average and weighted average is presented along with the PA MMC weighted average. All CHIP performance measures are administrative, and the weighted average is calculated by dividing the sum of the total numerators by the sum of the total denominators. The average is calculated by dividing the sum of MCO rates by the number of MCOs. Rates are not presented for indicators where MCOs identified fewer than 30 members in the denominator as eligible to receive a service, due to the variability associated with small denominators, which prevents direct comparisons.

Rates presented are rounded to two decimal places. Calculations to determine differences between rates are based upon unrounded rates. Due to rounding, differences in rates that are reported in the narrative may differ slightly from differences calculated with rounded rates.

## Annual Number of Asthma Patients with one or more Asthma Related Emergency Department Visits

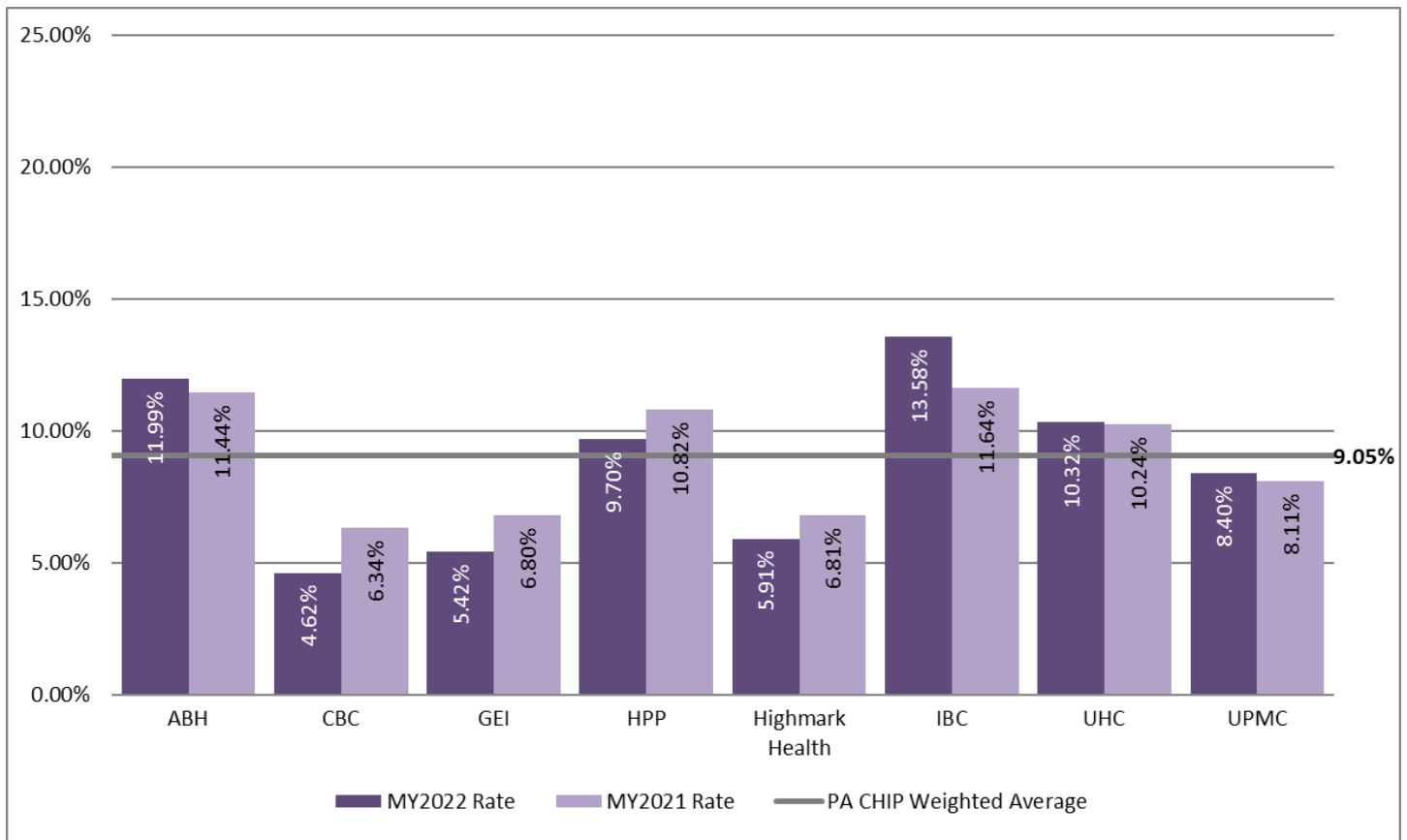
This performance measure assesses the percentage of children and adolescents two years of age through nineteen years of age, with an asthma diagnosis, who had  $\geq 1$  asthma-related emergency department (ED) visits during calendar year 2022. This measure is an inverted measure with lower rates indicating better performance. This measure was discontinued for Medicaid beginning in 2016 and thus no comparison rate is included in Table 1.

For the 2023 (MY 2022) performance measure, 5,556 PA CHIP members were identified as children or adolescents with an asthma diagnosis. Of those total members identified with an asthma diagnosis, 503 members had one or more asthma related ED visits during CY 2022 (weighted average = 9.05%). The 2023 PA CHIP ASM-ED weighted average at 9.05% was 0.09 percentage points below the 2022 (MY 2021) weighted average of 9.14%. Across the 8 PA CHIP MCOs with reportable rates, asthma ED visit rates ranged from a low of 4.62% to a high of 13.58%.

Table 1: Annual Number of Asthma Patients with One or More Asthma Related ED Visits

CHIP MCO	Numerator	Denominator	2023 Rate
Aetna Better Health	86	717	11.99%
Capital Blue Cross	23	498	4.62%
Geisinger Health Plan	24	443	5.42%
Highmark Health	35	361	9.70%
Health Partners	45	761	5.91%
Independence Blue Cross	102	751	13.58%
UnitedHealthcare	96	930	10.32%
UPMC for Kids	92	1,095	8.40%
PA CHIP Average			8.74%
PA CHIP Weighted Average	503	5,556	9.05%

Figure 1: Annual Number of Asthma Patients with One or More Asthma Related Emergency Department Visits: MY 2021 versus MY 2022



## Developmental Screening in the First Three Years of Life

This CMS Child Core performance measure assesses the percentage of children screened for risk of developmental, behavioral, and social delays using a standardized screening tool in the twelve months preceding their first, second, or third birthday. This is the indicator defined by CMS for the Core measure set and will continue to be reported to CMS as defined. The narrative analysis is presented for the total rate, while comparison tables and charts are presented for the total rate and the rate for each individual age cohort.

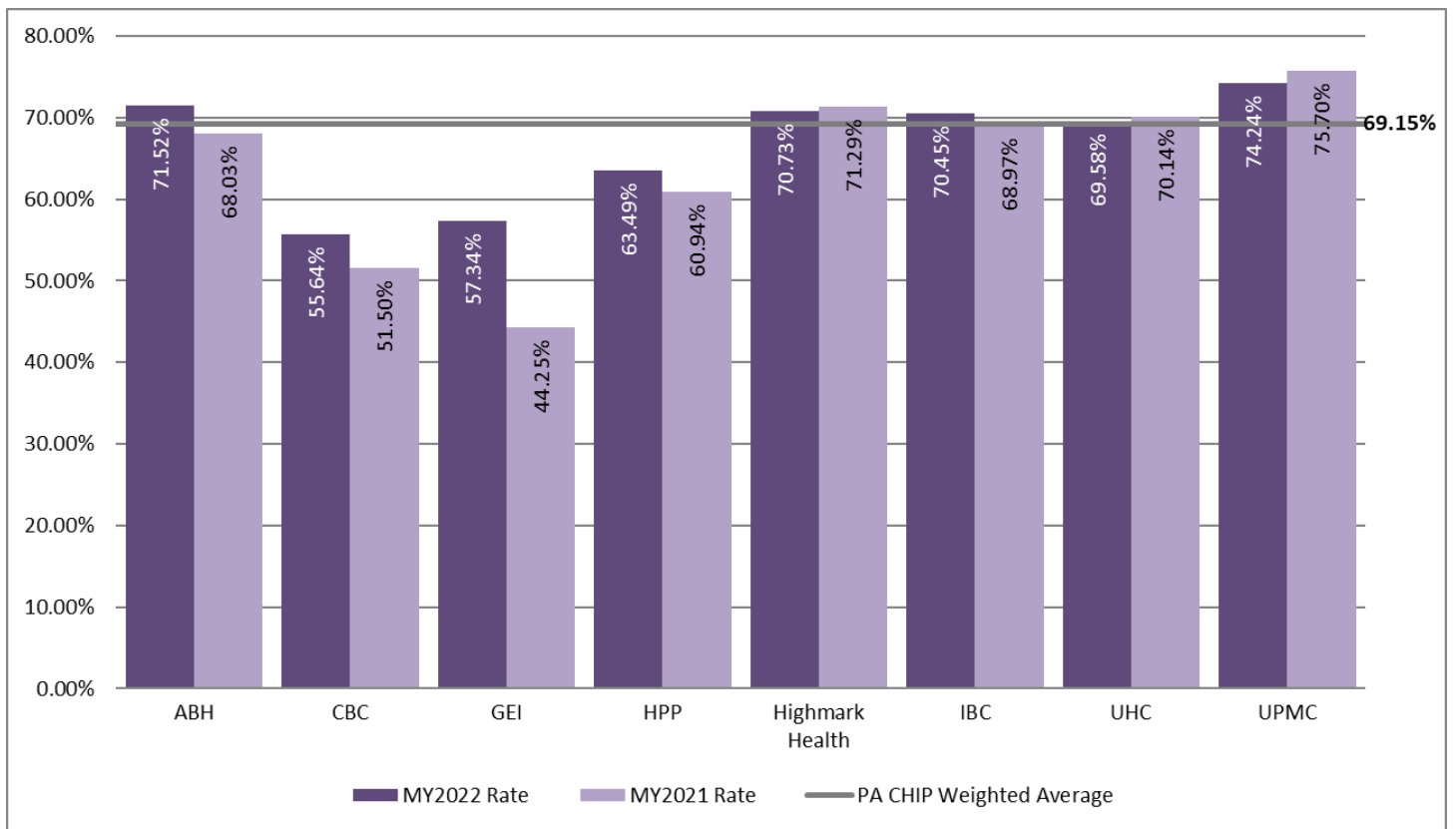
### Developmental Screening: Total Rate

For the 2023 (MY 2022) performance measure, 4,126 PA CHIP members were identified as eligible for a developmental screening. Of the eligible members, 2,853 members received a developmental screening (weighted average = 69.15%). The 2023 PA CHIP weighted average of 69.15% was 3.13 percentage points above the 2022 (MY 2021) PA CHIP weighted average of 66.02%. Screening rates ranged from a low of 55.64% to a high of 74.24% for the 8 MCOs with reportable rates.

Table 2: Developmental Screening - Total Rate

CHIP MCO	Numerator	Denominator	2023 Rate
Aetna Better Health	467	653	71.52%
Capital Blue Cross	148	266	55.64%
Geisinger Health Plan	207	361	57.34%
Highmark Health	120	189	63.49%
Health Partners	319	451	70.73%
Independence Blue Cross	248	352	70.45%
UnitedHealthcare	485	697	69.58%
UPMC for Kids	859	1,157	74.24%
PA CHIP Average			66.63%
PA CHIP Weighted Average	2,853	4,126	69.15%
PA MMC Weighted Average			62.03%

Figure 2: Developmental Screening - Total Rate: MY 2021 versus MY 2022

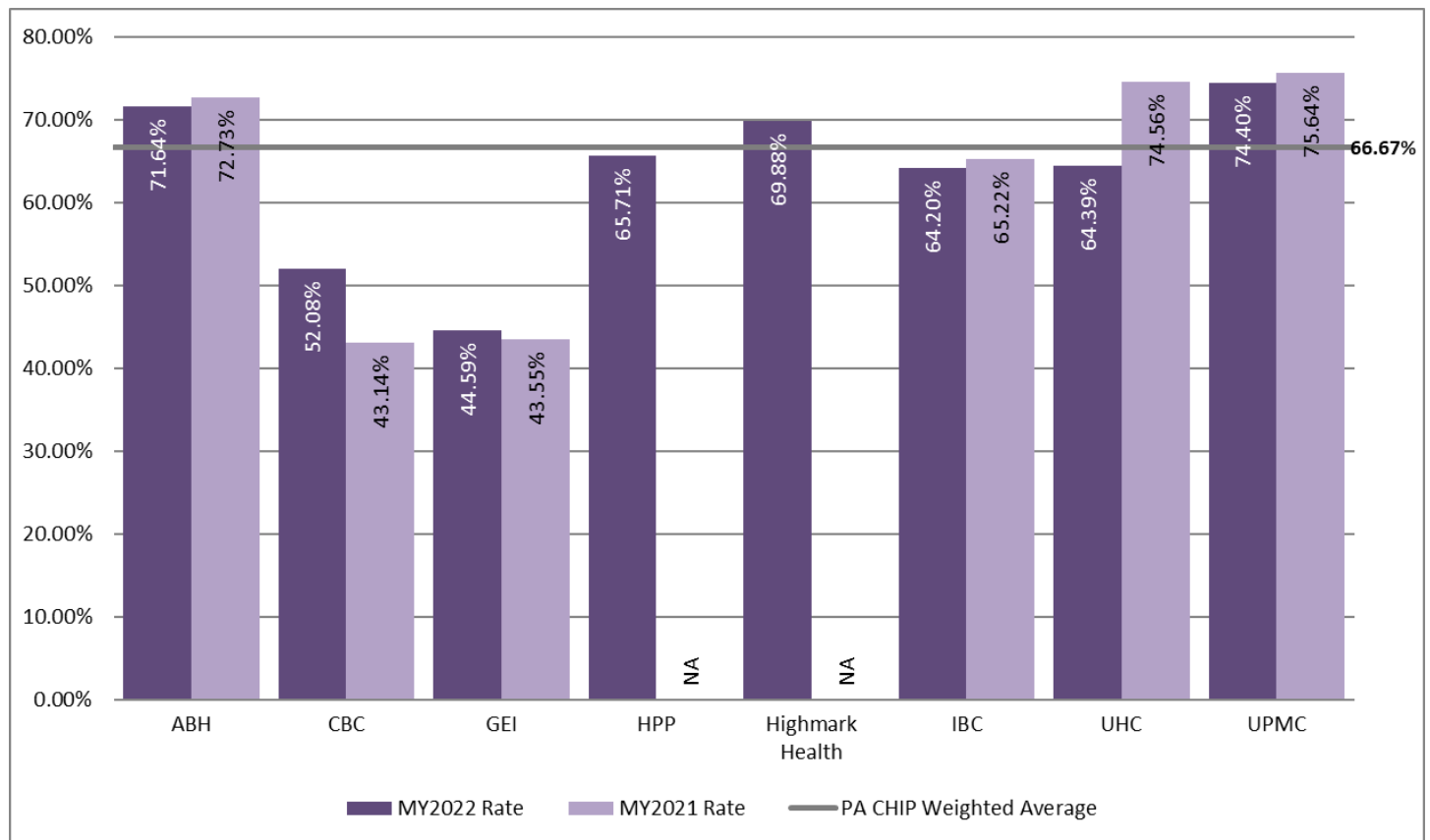


## Developmental Screening: 1 Year Olds

Table 3: Developmental Screening - 1 year old

CHIP MCO	Numerator	Denominator	2023 Rate
Aetna Better Health	96	134	71.64%
Capital Blue Cross	25	48	52.08%
Geisinger Health Plan	33	74	44.59%
Highmark Health	23	35	65.71%
Health Partners	58	83	69.88%
Independence Blue Cross	52	81	64.20%
UnitedHealthcare	85	132	64.39%
UPMC for Kids	186	250	74.40%
PA CHIP Average			63.36%
PA CHIP Weighted Average	558	837	66.67%
PA MMC Weighted Average			59.66%

Figure 3: Developmental Screening - 1 year old MY 2021 versus MY 2022



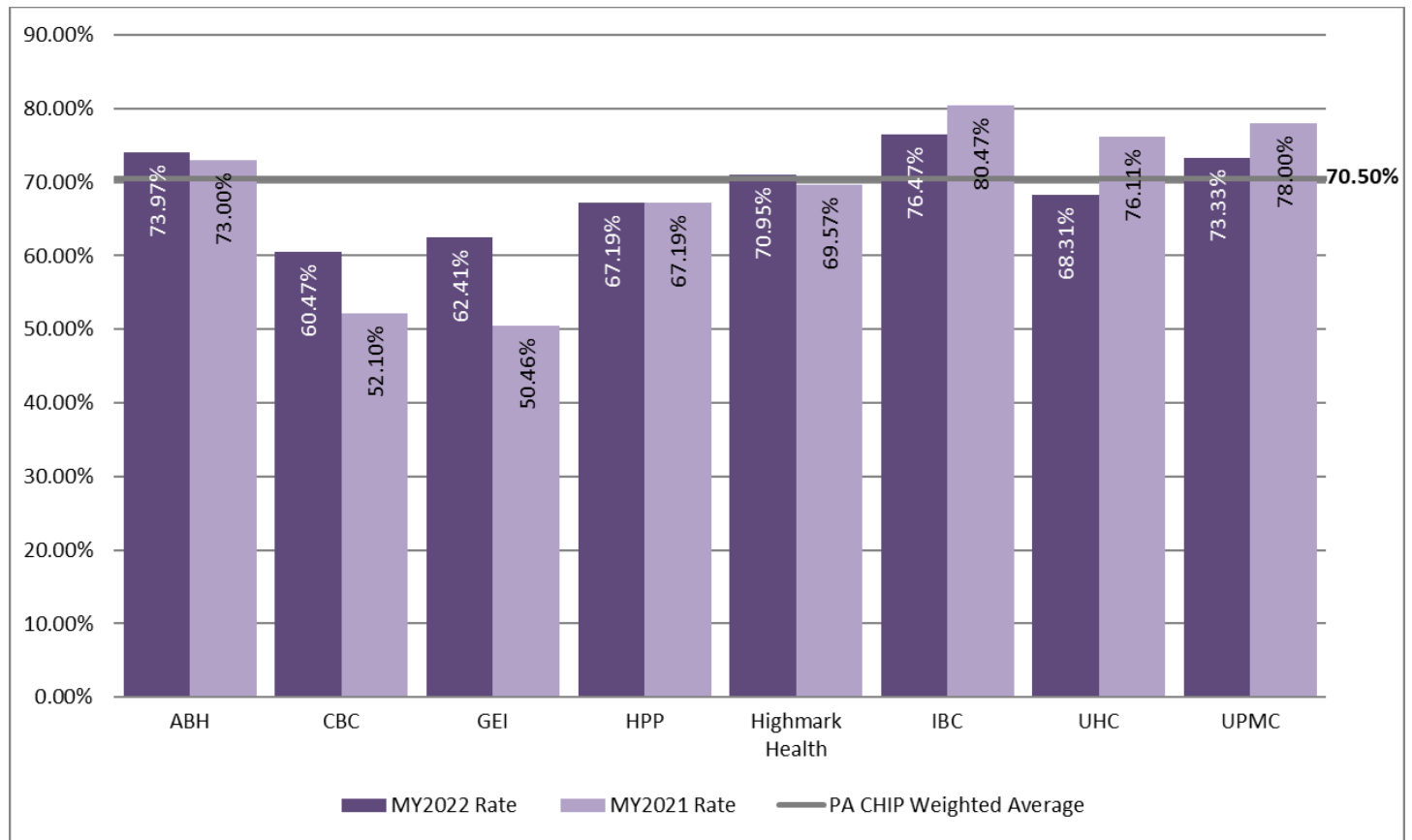
\* NA = Fewer than 30 members were eligible to receive the service (small denominator).

## Developmental Screening: 2 Year Olds

Table 4: Developmental Screening - 2 years old

CHIP MCO	Numerator	Denominator	2023 Rate
Aetna Better Health	162	219	73.97%
Capital Blue Cross	52	86	60.47%
Geisinger Health Plan	83	133	62.41%
Highmark Health	43	64	67.19%
Health Partners	105	148	70.95%
Independence Blue Cross	91	119	76.47%
UnitedHealthcare	166	243	68.31%
UPMC for Kids	297	405	73.33%
PA CHIP Average			69.14%
PA CHIP Weighted Average	999	1,417	70.50%
PA MMC Weighted Average			62.87%

Figure 4: Developmental Screening - 2 years old MY 2021 versus MY 2022

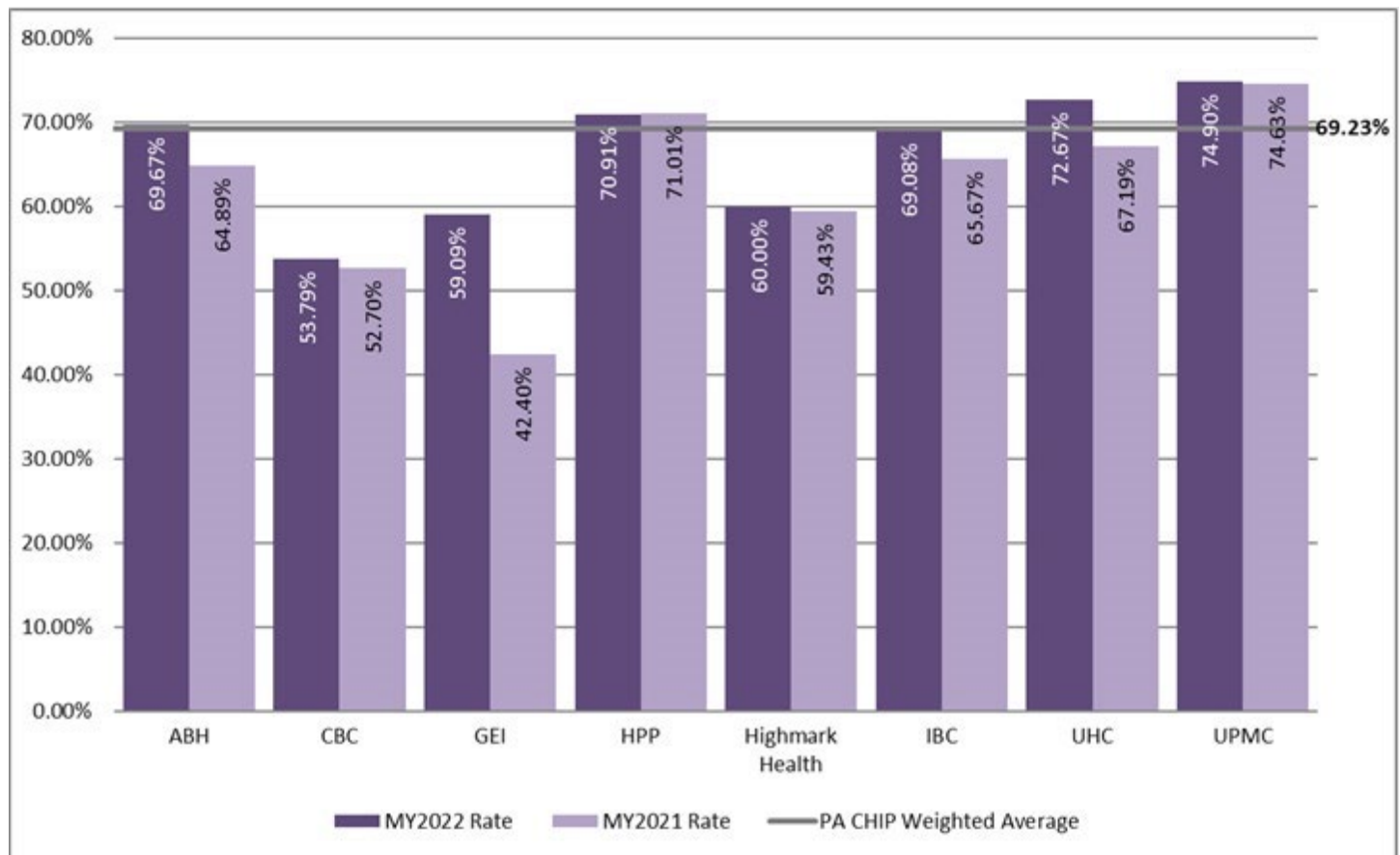


## Developmental Screening: 3 Year Olds

Table 5: Developmental Screening - 3 years old

CHIP MCO	Numerator		Denominator	2023 Rate
Aetna Better Health	209		300	69.67%
Capital Blue Cross	71		132	53.79%
Geisinger Health Plan	91		154	59.09%
Highmark Health	156		220	70.91%
Health Partners	54		90	60.00%
Independence Blue Cross	105		152	69.08%
UnitedHealthcare	234		322	72.67%
UPMC for Kids	376		502	74.90%
PA CHIP Average				66.26%
PA CHIP Weighted Average	1,296		1,872	69.23%
PA MMC Weighted Average				63.10%

Figure 5: Developmental Screening - 3 years old MY 2021 versus MY 2022





## Sealant Receipt on First Year Molars

This CMS Child Core performance measure assesses the percentage of enrolled children who turned 10 years old during the measurement year and who have ever received sealants on permanent first molar teeth. Two rates are reported: the percentage of 10-year-old children that had (1) at least one sealant and (2) all four molars sealed by the 10th birthdate. Per CMS specifications, there is a 48-month look-back period when calculating the numerator and enrollment in prior years is not required.

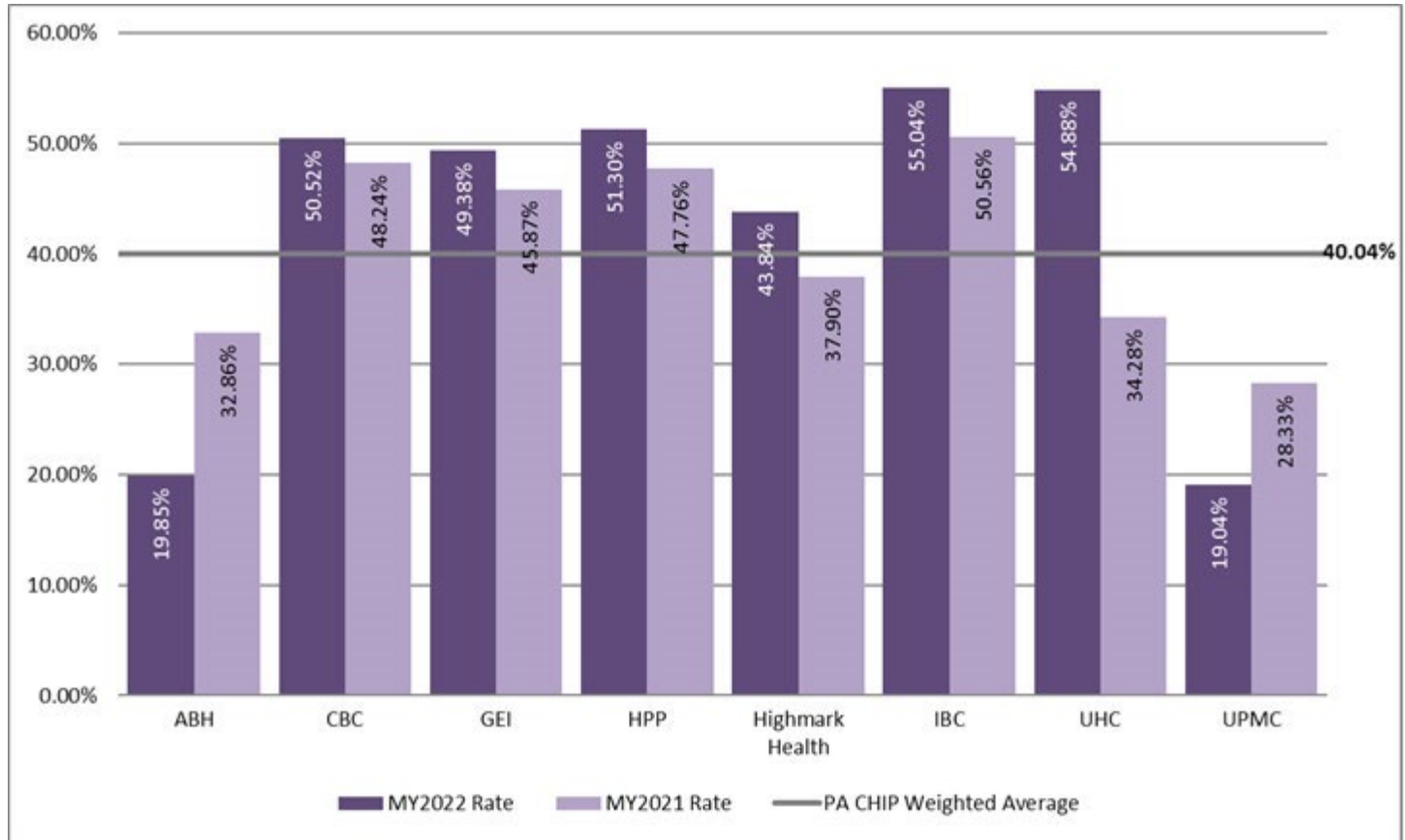
### At Least One Sealant: Rate 1

For the 2022 (MY 2021) performance measure, there were 7,638 PA CHIP members identified who turned 10 years old during the measurement year. Of these eligible members, 3,058 had ever received a sealant on at least one permanent first molar in the 48 months prior to the 10th birthday. (Weighted average = 40.04%). The 2023 PA CHIP weighted average of 40.04% was 1.42 percentage points above the 2022 (MY 2021) PA CHIP weighted average of 38.62%. Sealant rates ranged from a low of 19.04% to a high of 55.04% for at least one permanent molar across the 8 MCOs with reportable rates.

Table 6: Sealant Receipt on Permanent First Molars: At Least One Sealant – Rate 1

CHIP MCO	Numerator	Denominator	2023 Rate
Aetna Better Health	188	947	19.85%
Capital Blue Cross	338	669	50.52%
Geisinger Health Plan	320	648	49.38%
Highmark Health	276	538	51.30%
Health Partners	427	974	43.84%
Independence Blue Cross	442	803	55.04%
UnitedHealthcare	742	1,352	54.88%
UPMC for Kids	325	1,707	19.04%
PA CHIP Average			42.98%
PA CHIP Weighted Average	3,058	7,638	40.04%
PA MMC Weighted Average			30.07%

Figure 6: Sealant Receipt on Permanent First Molars: At Least One Sealant – Rate 1: MY 2021 versus MY 2022



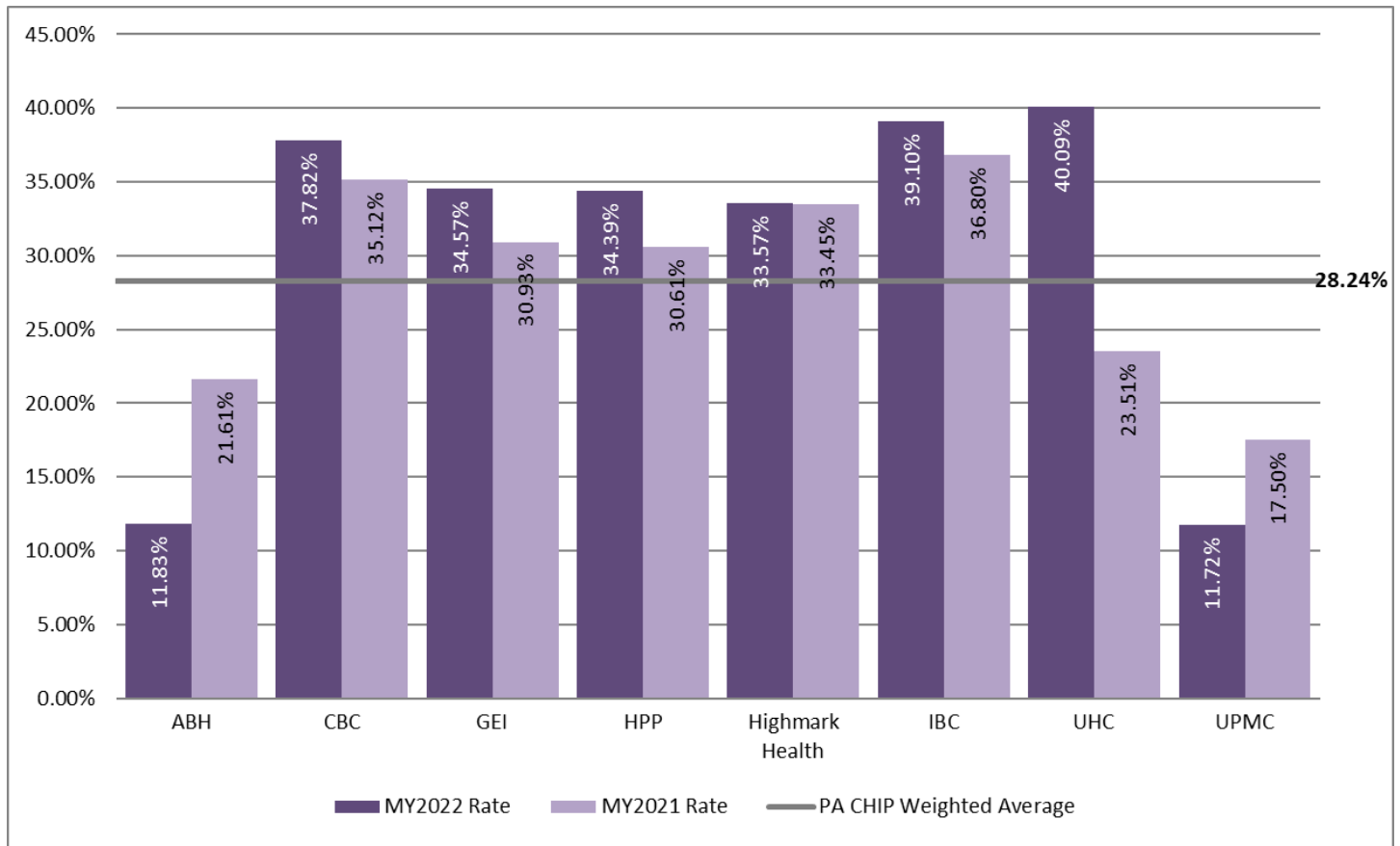
#### All Four Sealants: Rate 2

For the 2023 (MY 2022) performance measure, 7,638 PA CHIP members identified who turned 10 years old during the measurement year. Of these eligible members, 2,157 received a sealant on all four permanent first molars in the 48 months prior to the 10th birthday. (Weighted average = 28.24%). The 2023 PA CHIP weighted average of 28.24% was 1.47 percentage points above the 2022 (MY 2021) PA CHIP weighted average of 26.77%. Sealant rates ranged from a low of 11.72% to a high of 40.09% for all four permanent molars across the 8 MCOs with reportable rates.

Table 7: Sealant Receipt on Permanent First Molars: All Four Sealants – Rate 2

CHIP MCO	Numerator	Denominator	2023 Rate
Aetna Better Health	112	947	11.83%
Capital Blue Cross	253	669	37.82%
Geisinger Health Plan	224	648	34.57%
Highmark Health	185	538	34.39%
Health Partners	327	974	33.57%
Independence Blue Cross	314	803	39.10%
UnitedHealthcare	542	1,352	40.09%
UPMC for Kids	200	1,707	11.72%
PA CHIP Average			30.39%
PA CHIP Weighted Average	2,157	7,638	28.24%
PA MMC Weighted Average			19.90%

Figure 7: Sealant Receipt on Permanent First Molars: All Four Sealants – Rate 2: MY 2021 versus MY 2022



## Contraceptive Care for All Women Ages 15-20

This CMS Child Core performance measure assesses the percentage of women ages 15 through 20 at risk of unintended pregnancy and were provided a most effective/moderately effective contraception method or a long-acting reversible method of contraception (LARC). While the measure looks at ages 15 through 20, enrollment in CHIP is only inclusive of children up to age 19. For this reason, counts in the 20-year-old age cohort are often zero for this measure. For the CMS Core measures, two rates are reported: (1) provision of most or moderately effective contraception, and (2) provision of LARC.

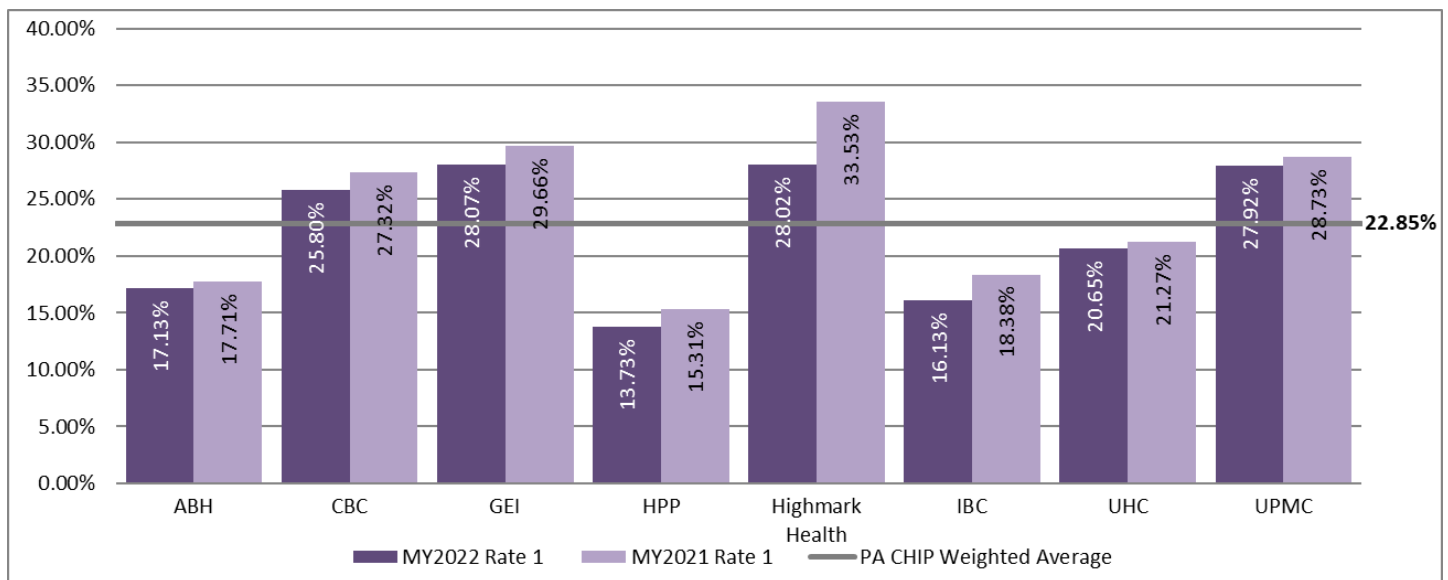
### Most or Moderately Effective Contraception

For the 2023 (MY 2022) performance measure, 16,181 PA CHIP members aged 15 through 20 were identified as at risk of unintended pregnancy between the dates of January 1 and October 31 of the measurement year. Of the eligible members, 3,697 members were provided a most (sterilization, IUD/IUS, implant) or moderately (injectables, oral pills, patch, ring, or diaphragm) effective method of contraception (weighted average = 22.85%). The 2023 PA CHIP weighted average of 22.85% was 1.22 percentage points below the 2022 (MY 2021) PA CHIP weighted average of 24.07%. Rates ranged from a low of 13.73% to a high of 28.07% for the 8 MCOs with reportable rates.

Table 8: Contraceptive Care: Most or Moderately Effective Contraception

CHIP MCO	Numerator	Denominator	2023 Rate
Aetna Better Health	330	1,927	17.13%
Capital Blue Cross	373	1,446	25.80%
Geisinger Health Plan	354	1,261	28.07%
Highmark Health	145	1,056	13.73%
Health Partners	655	2,338	28.02%
Independence Blue Cross	324	2,009	16.13%
UnitedHealthcare	566	2,741	20.65%
UPMC for Kids	950	3,403	27.92%
PA CHIP Average			22.18%
PA CHIP Weighted Average	3,697	16,181	22.85%
PA MMC Weighted Average			27.89%

Figure 8: Contraceptive Care: Most or Moderately Effective Contraception: MY 2021 versus MY 2022



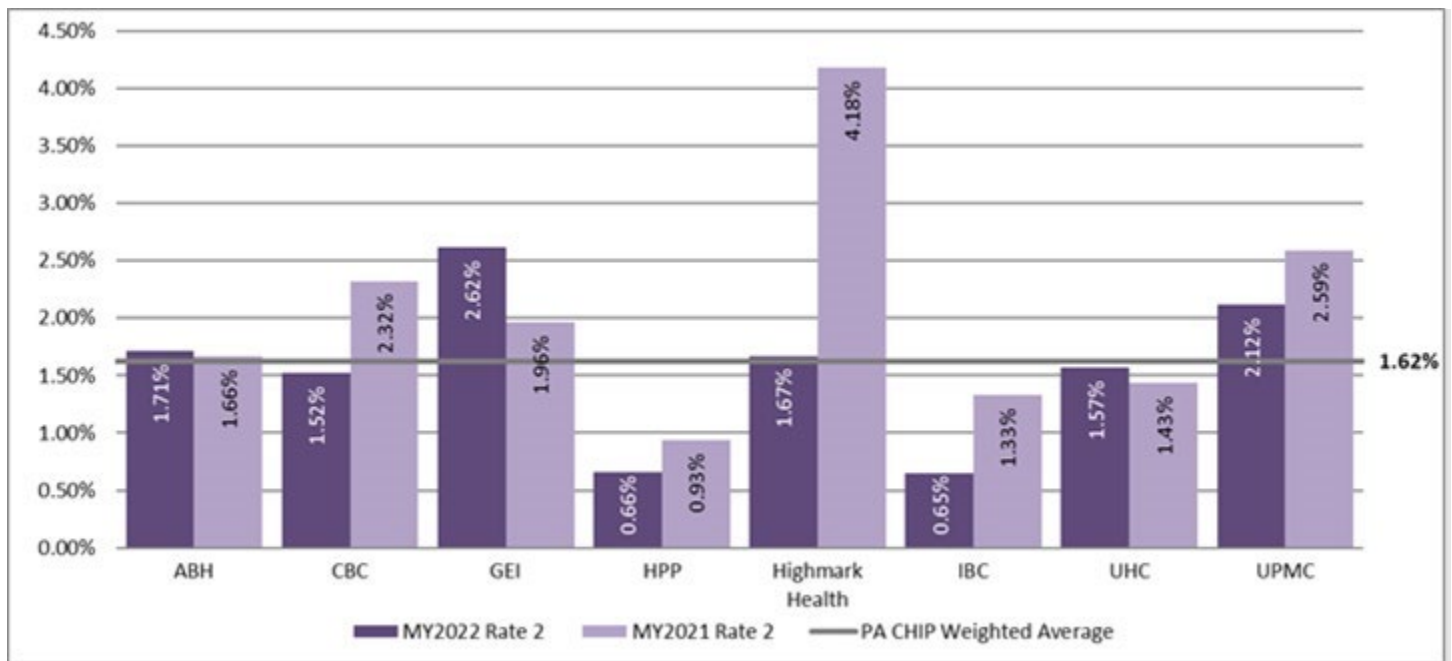
### Long-Acting Reversible Method of Contraception (LARC)

For the 2023 (MY 2022) performance measure, 16,181 PA CHIP members aged 15 through 20 were identified as at risk of unintended pregnancy between the dates of January 1 and October 31 of the measurement year. Of the eligible members, 262 members were provided a long-acting reversible method of contraception (weighted average = 1.62%). The 2023 PA CHIP weighted average of 1.62% was 0.36 percentage points below the 2022 (MY 2021) PA CHIP weighted average of 1.98%. Rates ranged from a low of 0.65% to a high of 2.62% for the 8 MCOs with reportable rates.

Table 9: Contraceptive Care: Long-Acting Reversible Method of Contraception

CHIP MCO	Numerator	Denominator	2023 Rate
Aetna Better Health	33	1,927	1.71%
Capital Blue Cross	22	1,446	1.52%
Geisinger Health Plan	33	1,261	2.62%
Highmark Health	7	1,056	0.66%
Health Partners	39	2,338	1.67%
Independence Blue Cross	13	2,009	0.65%
UnitedHealthcare	43	2,741	1.57%
UPMC for Kids	72	3,403	2.12%
PA CHIP Average			1.56%
PA CHIP Weighted Average	262	16,181	1.62%
PA MMC Weighted Average			3.00%

Figure 9: Contraceptive Care: Long-Acting Reversible Method of Contraception: MY 2021 versus MY 2022



### Contraceptive Care for Postpartum Women Ages 15-20

This CMS Child Core performance measure assesses the percentage of women ages 15 through 20 who had a live birth and were provided a most effective/moderately effective contraception method or a long-acting reversible method of contraception (LARC), within 3 days and within 60 days of delivery. As with Contraceptive Care for All Women, this measure looks at ages 15 through 20, and enrollment in CHIP is only inclusive of children up to age 19. For this reason, counts in the 20-year-old age cohort are often zero for this measure. For the CMS Core measures, four rates will be reported: (1) Most or moderately effective contraception – 3 days, (2) Most or moderately effective contraception – 60 days, (3) LARC – 3 days, and (4) LARC – 60 days.

## Oral Evaluation, Dental Services

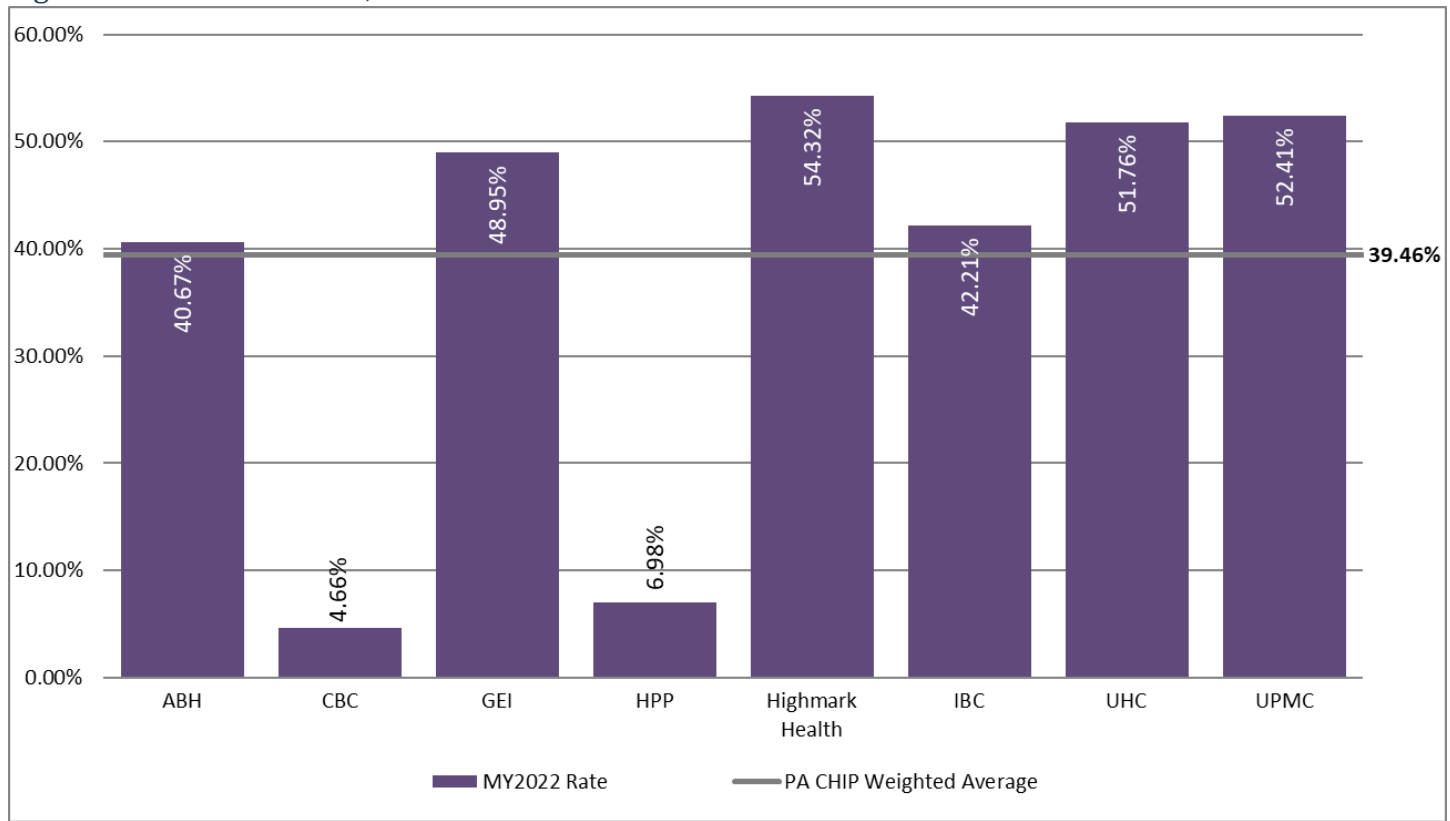
This CMS Child Core performance measure assesses the percentage of enrolled children under age 21 who received a comprehensive or periodic oral evaluation within the measurement year. MCO rates will be reported as identified by the MCO.

For the 2023 (MY 2022) performance measure, 124,818 PA CHIP members aged < 1 through 20 years old during the measurement year were identified. Of the eligible members, 49,259 members received a comprehensive or periodic oral evaluation (weighted average = 39.46%). Rates ranged from a low of 4.66% to a high of 54.32% for the 8 MCOs with reportable rates.

Table 10: Oral Evaluation, Dental Services

CHIP MCO	Numerator	Denominator	2023 Rate
Aetna Better Health	7,052	17,341	40.67%
Capital Blue Cross	513	11,018	4.66%
Geisinger Health Plan	5213	10,650	48.95%
Highmark Health	1,080	15,465	6.98%
Health Partners	4,525	8,330	54.32%
Independence Blue Cross	6,118	14,495	42.21%
UnitedHealthcare	11,707	22,618	51.76%
UPMC for Kids	13,051	24,901	52.41%
PA CHIP Average			37.74%
PA CHIP Weighted Average	49,259	124,818	39.46%
PA MMC Weighted Average			47.14%

Figure 10: Oral Evaluation, Dental Services: MY 2022



## Topical Fluoride for Children

This CMS Child Core performance measure assesses the percentage of enrolled children under ages 1 through 20 who received at least two topical fluoride applications as: (1) dental or oral health services, (2) dental services, and (3) oral health services within the measurement year. MCO rates will be reported as identified by the MCO.

### Dental or Oral Health Services: Rate 1

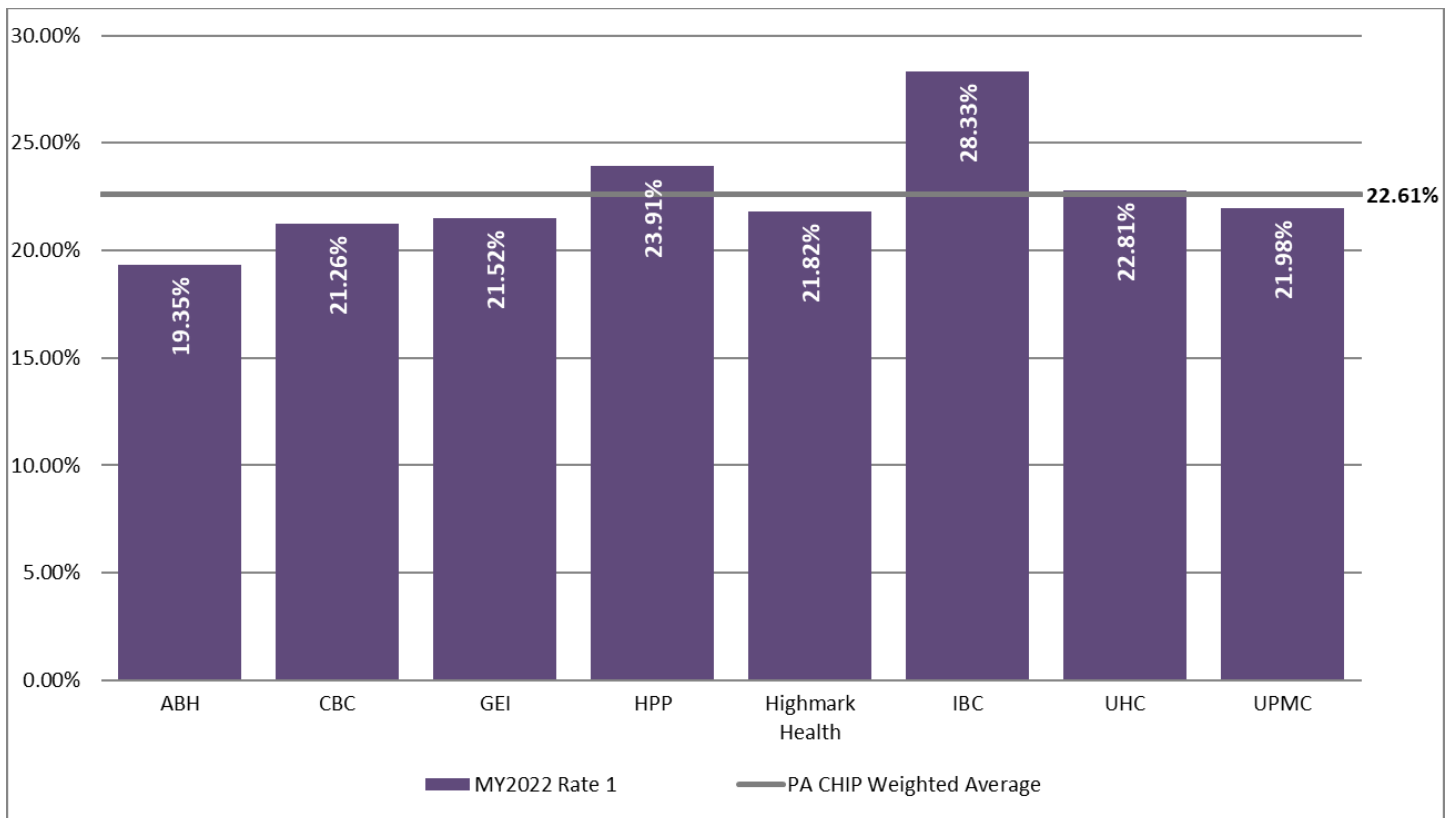
For the 2023 (MY 2022) performance measure, 106,236 PA CHIP members aged 1 through 20 years old during the measurement year were identified. Of the eligible members, 24,023 members received at least two fluoride applications as dental or oral health services, where there were at least two unique dates of service when topical fluoride was provided (weighted average = 22.61%). Rates ranged from a low of 19.35% to a high of 28.33% for the 8 MCOs with reportable rates.



Table 11: Topical Fluoride for Children: Dental or Oral Health Services

CHIP MCO	Numerator	Denominator	2023 Rate
Aetna Better Health	2,021	10,444	19.35%
Capital Blue Cross	2,009	9,450	21.26%
Geisinger Health Plan	1,954	9,078	21.52%
Highmark Health	1,698	7,102	23.91%
Health Partners	3,237	14,833	21.82%
Independence Blue Cross	3,487	12,307	28.33%
UnitedHealthcare	4,394	19,262	22.81%
UPMC for Kids	5,223	23,760	21.98%
PA CHIP Average			22.62%
PA CHIP Weighted Average	24,023	106,236	22.61%
PA MMC Weighted Average			18.97%

Figure 11: Topical Fluoride for Children: Dental or Oral Health Services: MY 2022



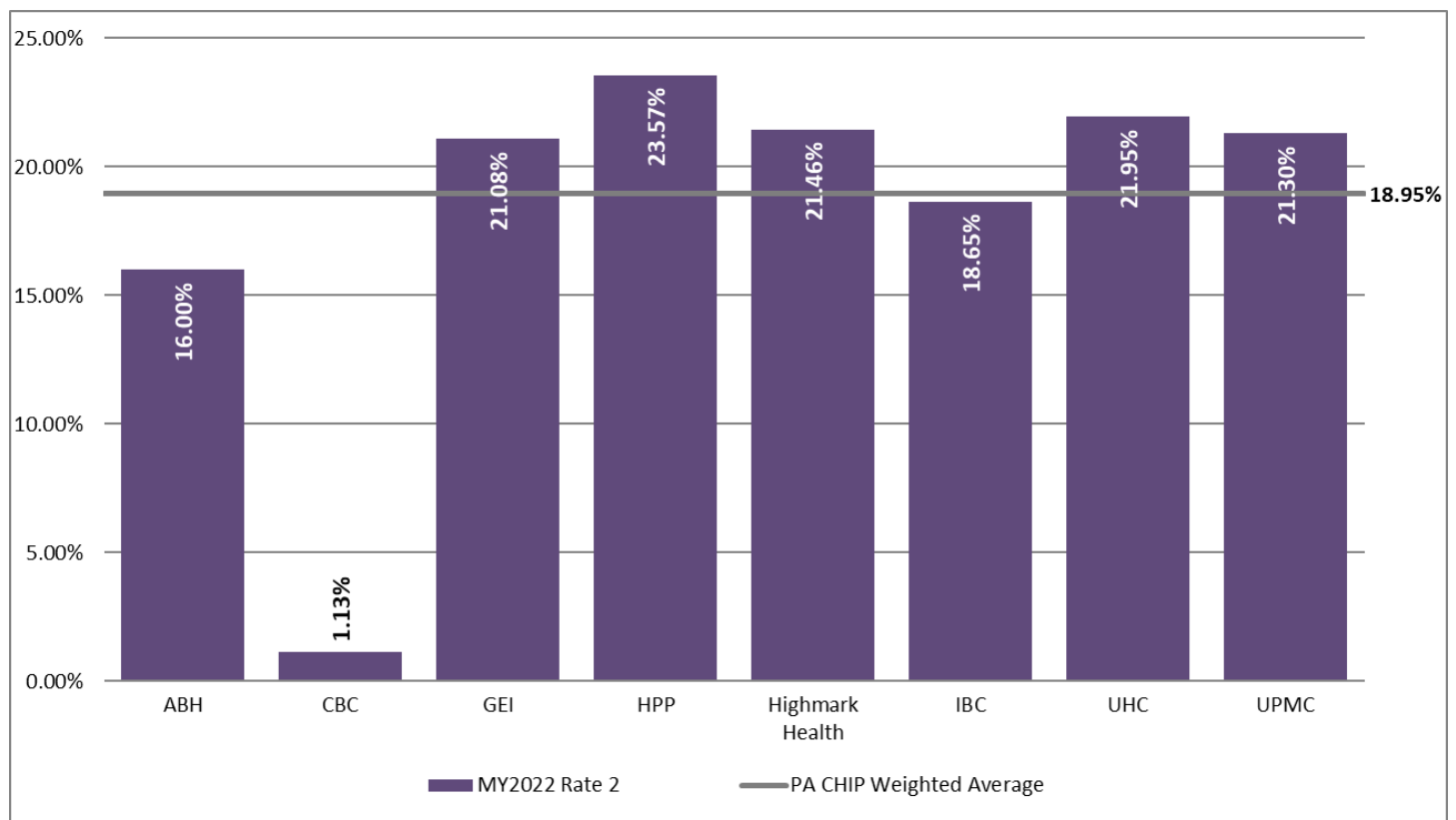
### Dental Services: Rate 2

For the 2023 (MY 2022) performance measure, 106,236 PA CHIP members aged 1 through 20 years old during the measurement year were identified. Of the eligible members, 20,134 members received at least two fluoride applications as dental services, where there were at least two unique dates of service when topical fluoride was provided (weighted average = 18.95%). Rates ranged from a low of 1.13% to a high of 23.57% for the 8 MCOs with reportable rates.

Table 12: Topical Fluoride for Children: Dental Services

CHIP MCO	Numerator	Denominator	2023 Rate
Aetna Better Health	1,671	10,444	16.00%
Capital Blue Cross	107	9,450	1.13%
Geisinger Health Plan	1,914	9,078	21.08%
Highmark Health	1,674	7,102	23.57%
Health Partners	3,183	14,833	21.46%
Independence Blue Cross	2,295	12,307	18.65%
UnitedHealthcare	4,228	19,262	21.95%
UPMC for Kids	5,062	23,760	21.30%
PA CHIP Average			18.14%
PA CHIP Weighted Average	20,134	106,236	18.95%
PA MMC Weighted Average			18.14%

Figure 12: Topical Fluoride for Children: Dental Services: MY 2022



### Oral Health Services: Rate 3

For the 2023 (MY 2022) performance measure, 106,236 PA CHIP members aged 1 through 20 years old during the measurement year were identified. Of the eligible members, 1,346 members received at least two fluoride applications as oral health services, where there were at least two unique dates of service when topical fluoride was provided (weighted average = 1.27%). Rates ranged from a low of 0.00% to a high of 9.04% for the 8 MCOs with reportable rates.

Table 13: Topical Fluoride for Children: Oral Health Services

CHIP MCO	Numerator	Denominator	2023 Rate
Aetna Better Health	18	10,444	0.17%
Capital Blue Cross	12	9,450	0.13%
Geisinger Health Plan	15	9,078	0.17%
Highmark Health	0	7,102	0.00%
Health Partners	23	14,833	0.16%
Independence Blue Cross	1,112	12,307	9.04%
UnitedHealthcare	69	19,262	0.36%
UPMC for Kids	97	23,760	0.41%
PA CHIP Average			1.30%
PA CHIP Weighted Average	1,346	106,236	1.27%
PA MMC Weighted Average			0.79%

Figure 13: Topical Fluoride for Children: Oral Health Services: MY 2022

