

Managed Care Operations Memorandum
General Operations
MCOPS Memo #11/2023-016

Date: November 8, 2023

Subject: Opioid Centers of Excellence

To: All Physical Health (PH) HealthChoices Managed Care Organizations (MCOs) – Statewide

From: Gwendolyn Zander, Director, Bureau of Managed Care Operations

A. Purpose

The purpose of this memorandum is to provide guidance regarding the responsibilities of PH MCOs regarding coverage of In-Plan Services rendered by providers designated as Specialty Type 232 - Opioid Centers of Excellence (COEs), as set forth in Exhibit G to the HealthChoices Physical Health Agreement effective January 1, 2023.

B. Background

On January 1, 2019, the Department of Human Services (DHS) implemented a State Directed Payment Arrangement requiring PH-MCOs to pay \$277.22 per member per month for services rendered by COEs using procedure code G9012. On June 7, 2022, DHS received approval of a State Plan Amendment, effective January 1, 2022, adding COE care management services to the Pennsylvania Medical Assistance (MA) Program State Plan. This State Plan Amendment was announced via MA Bulletin 01-22-02 on February 14, 2022 and via Public Notice at 52 Pa.B. 98 on January 1, 2022. As a result of this approval, DHS allowed the State Directed Payment Arrangement to expire on December 31, 2022. Exhibit G to the HealthChoices Physical Health Agreement was updated to reflect COE services as In-Plan Services no longer subject to a State Directed Payment Arrangement.

C. Payment for COE Services

The PH-MCO must require that a COE provides care management services in accordance with the State Plan, the COE's service description approved by DHS, and in accordance with the terms of Exhibit G of the HealthChoices Physical Health Agreement in order to receive payment for those services. DHS will provide the PH-MCO with approved services descriptions for COEs within the PH-MCO's zone(s) upon request.

For Members with Opioid Use Disorder who are receiving services from COEs that are also enrolled in the MA Program as Federally Qualified Health Centers (FQHCs), the PH-MCO will pay the Provider Type 08, Clinic, when the care management

service is billed on a claim for a four-digit Service Location Code that is enrolled as Provider Specialty 232, Opioid Center of Excellence. The PH-MCO will make payment to the service location enrolled as Provider Specialty 080, FQHC, in accordance with Section VII.E.5 of the HealthChoices Physical Health Agreement.

Any member of a COE's care management team may provide the In-Plan care management services above if they are appropriately licensed or credentialed to do so. The care management team must include a Certified Recovery Specialist credentialed by the Pennsylvania Certification Board, and may include peer navigators, nurses, social workers, physicians, psychiatrists, care managers, supervisors, and other provider types.

The PH-MCO should pay for In-Plan COE services when the COE has done the following:

1. During the first calendar month a Member is engaged with the COE, the COE has provided and documented, in addition to In-Plan COE service, at least one service for the treatment of a condition associated with an ICD-10 diagnosis code related to Opioid Use Disorder (OUD), unless the COE can demonstrate that a service for the treatment of a condition associated with an ICD-10 diagnosis code related to OUD has been provided within the month by a provider that made the referral to the COE.
2. The COE has documented the encounter within the Member's electronic health record, including the following information:
 - a. Date of encounter
 - b. Location of encounter
 - c. Identity of the individual employed by the COE with whom the Member met
 - d. Duration of encounter
 - e. Description of service provided during the encounter
 - f. Next planned activities that the COE and the Member will undertake
3. The In-Plan COE service being submitted is not duplicative, overlapping, or redundant of other care or case management services for which the PH-MCO has already paid on a Member's behalf.
4. The COE has obtained written Member consent to share OUD-related information with the Member's PH-MCO, Behavioral HealthChoices MCO or Community HealthChoices MCO consistent with state and federal laws and regulations for the purpose of coordinating comprehensive services that address the Member's physical and behavioral needs and any needs related to social determinants of health.

D. Next Steps

Effective January 1, 2023, the PH-MCO should enter into agreements with providers designated as Specialty Type 232-Opioid Center of Excellence to satisfy Network Adequacy requirements found in Exhibit AAA to the HealthChoices Physical Health

Agreement and ensure for the provision of In-Plan Services to members. The PH-MCO should update any billing and auditing systems or processes to align with the requirements of Exhibit G to the HealthChoices Physical Health Agreement and this MC OPS Memo.

E. Obsolete

This MC OPS Memo obsoletes MCOPS Memo # 11-2022-010. This MC OPS Memo will remain in effect until further notice.